

PROVIDERS USING CAREBRIDGE						
FFS State Plan, Aetna, UHC, WellCare	Provider creates invoice batch (1 invoice # is 1 claim)	HHAX submits visit file interface to CareBridge with invoice number for visits to be billed One Invoice Per Patient, Per Day, Per Service Code – could vary by payer	HHAX generates 837 claim file and submits to CareBridge	Does file pass validation? YES - Claims received in payer adjudication system NO - Rejected 999/277 - HHAX receives exceptions. Corrects and resubmits claim with original claim information.	Claim adjudicated and payment sent to provider	835 Remittance files generated and submitted to provider by pay
Amerigroup	Provider creates invoice batch in CareBridge system (1 invoice # is 1 claim)		CareBridge generates and submits 837 to Amerigroup	Does file pass validation? YES - Claims received in payer adjudication system NO - Rejected 999/277 - CareBridge receives exceptions. Corrects and resubmits claim with original claim information.	Claim adjudicated and payment sent to provider	835 Remittance file generated and submitted to provider by payer
Horizon	Provider schedules and confirms EVV compliant visits in CareBridge		Provider submits claims directly to Horizon via provider portal or 837 or paper claim	Horizon processes claim after matching against visit data maintained by CareBridge	Does visit data support claim billed? YES - Claim adjudicated and payment sent to provider NO - Claim denial and EOB sent	835 Remittance file generated and submitted to provider by payer

PROCESS FLOW: PROVIDERS USING CAREBRIDGE

