

NJ DIVISION OF MEDICAL ASSISTANCE AND HEALTH SERVICES

INFORMATION ON ELECTRONIC VISIT VERIFICATION

1. The Division of Medical Assistance and Health Services' (DMAHS) vision for Electronic Visit Verification (EVV) is to implement a system and operation which meets state and federal requirements with broad public support and a strong and enthusiastic stakeholder process.
2. The state completed the vendor selection process and will issue the official award of contract for a statewide EVV vendor. New Jersey intends to operationalize the EVV system six months after the official contract is awarded.
3. On December 12, 2019 DMAHS received approval from the Centers for Medicare & Medicaid Services for a 'Good Faith Effort Exemption.'
 - a. New Jersey will not be penalized for coming into compliance with the EVV mandate on or before January 1, 2020;
 - b. The exemption expires December 31, 2020.
4. DMAHS stakeholder meetings are part of a broader commitment to provider, family and caregiver engagement. During the RFP development process, DMAHS engaged regularly with EVV stakeholders, including home and community-based service providers, advocacy organizations; e.g., New Jersey Association of Community Providers (NJACP), New Jersey Homecare and Hospice Association), and the NJ FamilyCare managed care organizations (MCOs). DMAHS has quarterly meetings with these providers and holds ad hoc meetings with them to address immediate concerns. During the state's EVV planning phase, during 2016 – 2018, discussions focused on several EVV- related topics including, existing EVV use, provider training, compliance with Cures Act requirements, and preferences for a state EVV model. Indeed, the state's decision to choose an open model was influenced by stakeholder input. Notably, DMAHS also requested stakeholder feedback on the EVV vendor RFP and visited a provider site to observe an active EVV system.

DMAHS will continue to meet with key stakeholders. DMAHS recognizes the importance of enhancing opportunities to meaningfully engage families and caregivers in an interactive dialogue. After an EVV vendor is selected, DMAHS will facilitate opportunities for EVV discussions and education with families, caregivers and the selected vendor.
5. To submit questions or concerns about EVV, please email New Jersey's [EVV Mailbox](mailto:mahs.evv@dhs.state.nj.us) at: mahs.evv@dhs.state.nj.us. DMAHS will monitor the mailbox and respond to inquiries.