



State of New Jersey
Department of Human Services
Division of Developmental Disabilities

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SARAH ADELMAN
Acting Commissioner

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Assistant Commissioner

Dear Provider,

Section 12006 of the 21st Century Cures Act (Cures Act) and the Centers for Medicare and Medicaid Services (CMS) has mandated that Electronic Visit Verification (EVV) is required for all personal care services starting January 1, 2020. In New Jersey, Personal Care Services, as it relates to the Division of Developmental Disabilities (Division), refers to services requiring an “in-home” visit under the Division Procedure codes for Individual Supports (H2016HI, H2016HI22, H2016HIU8), In-home Respite (T1005HI, T1005HIU8) and Community Based Supports (H2021HI, H2021HI22, H2021HI52). Please note that services provided in congregate settings (i.e., group homes, supervised apartments, supported living) or are rendered by someone that meets the live-in caregiver requirements are exempt from the EVV Federal mandate.

Having received a good faith extension from CMS, New Jersey implemented the personal care services mandate on January 1, 2021. New Jersey selected HHAeXchange as their **free** EVV vendor solution. HHAeXchange is the state aggregator for the Cures Act mandate requiring all visits to be timestamped via an electronic verification method utilizing EVV tools to record the member, caregiver, location of the service, date of the service and the type of service performed.

At this time, your agency should have taken the appropriate steps to work toward EVV compliance based on your EVV solution. If you have not taken any of the following steps, it is imperative that you do so immediately.

If Using HHAeXchange Free Tools: You should have attended the info session, logged into the Learning Management System portal (LMS), attended the LMS online trainings, accepted your member(s), created a schedule, and confirmed visits. Billing through the HHA system may occur now, but is required by July 1, 2021.

If Using Your Own EVV Solution: You should first contact your Electronic Health Record (HER) and confirm they are an EVV solution. Your EHR will then need to contact

HHAeXchange's Electronic Data Interchange (EDI) support desk, EDISupport@HHAeXchange.com, to integrate their system with HHA's system. In the interim, your agency should have attended the info session, logged into the EDI portal, attended the EDI online trainings, accepted your member(s), created a schedule, and confirmed visits. Billing through the HHA system may occur now, but is required by July 1, 2021.

If you have not actively engaged in these steps, you are out of compliance.

As of July 1, 2021, if you are not able to bill through HHAeXchange you will not be able to bill for EVV impacted services. As per our campaign report, although many providers have completed the first few steps toward EVV compliance, they have not created a schedule and/or confirmed visits. There is an expectation that agency compliance rates will be increasing toward 100% compliance by July 1, 2021.

DDD is actively monitoring EVV compliance for the below criteria:

- Using HHAeXchange free EVV.
 - Logging into the EVV Portal.
 - Creating schedules and confirming visits.
 - Billing EVV compliant visits via HHAeXchange.
- Using your own EVV solution.
 - Initiated contact with EDISupport@hhaexchange.com.
 - Completed testing.
 - Obtained production credentials.
 - Submitted visit data and bill for EVV compliant visits via the Application Programming Interface (API).

Your provider agency plays a vital role in the success of EVV implementation. If you feel your agency does not provide services that would require EVV, or if you have any additional questions, please contact the Division's EVV helpdesk at DDDEVV@DHS.NJ.GOV. Thank you for your immediate attention to this matter.

Sincerely,

Jonathan S. Seifried

Jonathan S. Seifried
Assistant Commissioner
NJ DDD