



STATE OF NEW JERSEY

DEPARTMENT OF HUMAN SERVICES
DIVISION OF DEVELOPMENTAL DISABILITIES

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January 25, 2021

To: Providers Impacted by Electronic Visit Verification

Re: Electronic Visit Verification (EVV)

To Whom It May Concern:

In 2016, Congress passed the 21st Century Cures Act, which requires the use of Electronic Visit Verification (EVV) for all Medicaid-funded personal care services requiring an in-home visit. This includes the following services through the Division of Developmental Disabilities (Division) that require an in-home visit: Individual Supports, Community Based Supports, and Respite. Please note, the Centers for Medicare and Medicaid Services (CMS) allows for the following EVV exemptions;

- CMS allows the exclusion of EVV where the person providing care is living with the person receiving care. In this case, there is no “visit” to record as required by the 21st Century Cures Act because the provider is living in the home. This exemption applies to both family members and non-family members.
- CMS interprets the reference in the statute to an “in-home visit” to exclude personal care attendant (PCA) services provided in congregate residential settings where 24-hour service is available. This includes settings such as group homes, supervised apartments, and supported living.

Providers rendering the aforementioned EVV impacted services are required to demonstrate EVV compliance through participating in the HHA provider onboarding process, applicable training, and verified visit submission. Please note that participation in the HHA provider onboarding process is required even if an agency is using its own electronic health record to capture EVV data. For more information about the EVV process, requirements, and claims payment please visit https://www.state.nj.us/humanservices/dmahs/info/Newsletter-EVV_Claims.pdf.

In order to ensure the Division has the best information to accurately guide its provider community, it will be disseminating a 5-question survey for completion. The survey will be sent via Survey Monkey on or about January 25, 2021. The survey should take approximately 5 minutes to complete and is required to be completed within five business days of receipt. If you have any questions, please contact DDDEVV@dhs.nj.gov.

Sincerely,
DDDEVV Team
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