

Appendix G

Initial Findings from the Developmental Disabilities Non-Residential Assessment Survey (n = 305 Settings as of 11/16/15)	
Question	% Yes
Is the day program in a separate location from any residential settings?	98.4
Is a consumer's health information kept private?	98.0
Can consumers access all common areas and all areas where programming takes place (unless their person-centered plan [PCP] directs otherwise)?	97.7
Does the consumer have a means for personal communication in private at any time?	97.1
Do consumers live/receive services in the same areas as others community residents?	96.7
Do staff converse with consumers while providing assistance during the course of daily activities?	96.7
Is the consumer able to regularly access the greater community outside of the setting and interact with non-waiver recipients in the community?	96.4
Is the setting accessible and/or are supports provided for those individuals who need supports to move about the setting?	96.4
Do consumers have access to public transportation or other transportation options?	95.7
Unless a consumer's PCP states it is not in his/her best interest, is the consumer free to access all areas of the setting without the encumbrances of gates, locked doors or other barriers?	95.7
Is the setting physically accessible without obstructions that limit an individual's mobility? If they are present, are there environmental adaptations?	95.7
Does the setting offer necessary information/support to ensure consumers can direct the PCP process?	94.8
Can consumers have schedules that vary from the schedules of other consumers?	94.1
Does the provider have a means for the consumer, or a person chosen by the consumer, to request updates to the Plan of Care as needed?	93.8
Do staff ask consumers about their needs/preferences? Do consumers know how to make service requests?	93.8
Does the setting allow a consumer, or a person chosen by the consumer, to take an active role in the development and updating of the consumer's Plan of Care?	93.1
Is it made clear to consumers they can refrain from group activities they do not want to attend?	92.8
If the consumer wants to work, is there a way to ensure that option is pursued?	91.5
Is the facility/setting situated in the community among other private residences and retail businesses?	90.5
Do the facility's written materials, oral communications, and meetings reflect plain language in an easy-to-understand format that is accessible to consumers?	90.2
Are consumers able to participate in the setting's unscheduled and scheduled community activities in the same manner as other people in the community?	86.9
Does the provider have strategies in place for solving conflict or disagreement within the PCP process, including clear conflict-of-interest guidelines for all care planning participants?	86.6
Do consumers know how to relocate and request new day services?	86.2
Does the provider offer choices regarding the services and support consumers receive and from whom?	82.0
Is there a written agreement with language that provides protections to address suspensions, terminations, etc.?	76.4
Can the consumers come and go when they want?	65.6
Do consumers have access to leisure activities that interest them and can be scheduled at their convenience?	65.6
Is information about filing a complaint posted in an obvious location and in an understandable format? Can the consumer file an anonymous complaint?	60.3
Do consumers participate in the activities in the community each day?*	51.2
Does the program have nonstaff interacting with consumers for the majority of the day?	1.6

* Just over half of the survey respondents indicated that HCBS recipients participated in community activities. When asked more specifically how much time the recipients spent in the community each day, 95% of respondents said recipients spent some amount of time in the community daily, with 80% of respondents saying the HCBS recipients spent between 2 and 7 hours per day in the community.