

State of New Jersey

DEPARTMENT OF HUMAN SERVICES DIVISION OF MEDICAL ASSISTANCE AND HEALTH SERVICES PO Box 712 Trenton, NJ 08625-0712

SARAH ADELMAN Acting Commissioner

JENNIFER LANGER JACOBS Assistant Commissioner

STATE OF NEW JERSEY DEPARTMENT OF HUMAN SERVICES DIVISION OF MEDICAL ASSISTANCE AND HEALTH SERVICES

B.F., PETITIONER, V. UNITED HEALTHCARE, RESPONDENT. ADMINISTRATIVE ACTION FINAL AGENCY DECISION OAL DKT. NO. HMA 11625-2020

As Assistant Commissioner of the Division of Medical Assistance and Health Services, I have reviewed the record in this case, including the OAL case file and the Initial Decision. Procedurally, the time period for the Agency Head to file a Final Decision is November 22, 2021, in accordance in accordance with an Order of Extension.

This matter arises from United Healthcare's denial of Petitioner's eligibility for dental services by way of letter dated November 23, 2020. Petitioner appealed the denial and the matter was transmitted to the OAL for hearing as a contested case. Two status conferences were scheduled by the Administrative Law Judge, but neither Petitioner nor her representative appeared for the conferences on her behalf or gave any explanation for their failure to appear.

PHILIP D. MURPHY Governor

SHEILA Y. OLIVER Lt. Governor By Initial Decision dated August 23, 2021, the ALJ returned the matter to the Division of Medical Assistance and Health Services for Petitioner's failure to participate in two scheduled appearances.

Based on my review of the record, I concur with the ALJ's findings. Petitioner abandoned her appeal. As such, United HealthCare's denial of dental services is upheld.

THEREFORE, it is on this^{10th}day of NOVEMBER 2021,

ORDERED:

That the Initial Decision is hereby ADOPTED.

Jennifer Langer Jacobs, Assistant Commissioner Division of Medical Assistance and Health Services