



State of New Jersey

DEPARTMENT OF HUMAN SERVICES
DIVISION OF MEDICAL ASSISTANCE AND HEALTH SERVICES

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Governor

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Commissioner

JOHN R. GUHL
Director

MEDICAID COMMUNICATION NO. 09- 17

DATE: November 3, 2009

TO: CWA Directors
Statewide Eligibility Determination Agencies

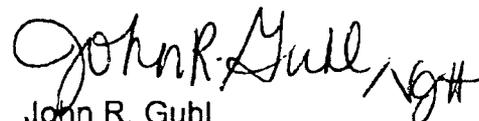
SUBJECT: Transportation Services – Managed Care (HMO) Clarification

The purpose of this Medicaid Communication is to clarify the managed care (HMO) language in previously distributed Medicaid Communication # 09-15, which dealt with Transportation Services for non-emergent ambulance and MAV (mobility assistance vehicle) services.

According to the managed care contract language, only Medicaid and NJ FamilyCare Plan A beneficiaries are covered for lower mode transportation services. The contract provisions establish that the HMO shall make lower mode transportation services available when requested by those eligible individuals, to a non-hospital service provider located greater than 30 miles from the enrollee's residence. Additionally, this only applies when the HMO does not have a network/alternate provider available closer to the enrollee's residence for medically necessary services.

Should you have any questions, please contact the Office of Customer Service, Steve Tunney at 609-588-4534 or Fred Harris at 609-588-4485. When beneficiaries who are enrolled in a HMO, contact your agency relative to these services they may be referred to contact the HMO of record.

Sincerely,


John R. Guhl
Director

JRG:M

c: Jennifer Velez, Commissioner
Department of Human Services

William Ditto, Executive Director
Division of Disability Services

Kevin Martone, Deputy Commissioner
Department of Human Services

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Division of Family Development

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