

## State of New Jersey

DEPARTMENT OF HUMAN SERVICES
DIVISION OF MEDICAL ASSISTANCE AND HEALTH SERVICES
P.O. Box 712
Trenton, NJ 08625-0712

JENNIFER VELEZ

Commissioner

VALERIE HARR Director

CHRIS CHRISTIE

Governor

KIM GUADAGNO Lt. Governor

Reissued
Please disregard all previous versions/copies
MEDICAID COMMUNICATION NO. 14-07 DATE: June 30, 2014

**TO:** County Welfare Agency Directors

Statewide Eligibility Determination Agencies

**SUBJECT:** Verifying Identity Electronically

As per guidance from the Centers for Medicaid and Medicare Services (CMS), identity for programs associated with the Affordable Care Act may be verified using electronic data sources. For the State of New Jersey, the only electronic data source that would be acceptable to use for this purpose is the State Verification Exchange System (SVES). This system interfaces with Social Security and is limited to authorized employees who are required to use this type of information for various program eligibility determinations. Any staff that may use this information for any other purpose may be held legally liable.

SVES takes three (3) business days to process a verification request. To verify information without a case number, staff will need to use the F9 function key as explained on the opening screen (screenshot attached). Within three days, staff can re-enter the applicant information to access their verification outcomes. The SVES system does not require a supervisor's approval.

Please see the attached Medicaid Eligibility System Instruction, 10-01 SVES SCHIP Processing for Citizenship Verification. It outlines additional directions needed to access and use this system specifically for citizenship and identity. Listed below are the acceptable verification code definitions from the Revised SVES/SOLQ Manual dated April 2013. It is important to note that in order to receive any of these verification codes, a "Z" must be entered in the category of assistance field. A verification code of "A" is the only code that is permitted for certification of identity.

Verification code definitions are as follows:

A SSN is verified, there is no indication of death, and the allegation of

- citizenship is consistent with SSA data.
- B SSN is verified, there is no indication of death, and the allegation of citizenship is NOT consistent with SSA data.
- C SSN is verified, there is indication of death, and the allegation of citizenship is consistent with SSA data.
- D SSN is verified, there is indication of death, and the allegation of citizenship is NOT consistent with SSA data.

If you are not able to electronically verify an applicant's identity using SVES, you must request paper documentation as outlined in the attachment to Medicaid Communication #09-16 to verify the applicant's identity.

If you have any questions regarding this Medicaid Communication, please refer them to the Division's Office of Eligibility Policy field service staff for your agency at 609-588-2556.

Sincerely,

Valerie Harr Director

Valerie Harr.

VH:m Attachments

c: Jennifer Velez, Commissioner Department of Human Services

> Dawn Apgar, Deputy Commissioner Department of Human Services

Lowell Arye, Deputy Commissioner Department of Human Services

Lynn Kovich, Assistant Commissioner
Division of Mental Health and Addiction Services

Liz Shea, Assistant Commissioner Division of Developmental Disabilities

Joseph Amoroso, Director Division of Disability Services

Jeanette Page-Hawkins, Director Division of Family Development

Allison Blake, Commissioner Department of Children and Families



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MEDICAID ELIGIBILITY SYSTEM INSTRUCTION: NO. 10 - 01

**EFFECTIVE:** 

March 30, 2010

TO:

County Welfare Agency Directors

**DCU** Coordinators

Statewide Eligibility Determination Agency

**DYFS Office of Information Systems** 

ISS Area Supervisors

**DMAHS Staff** 

SUBJECT: SVES SCHIP PROCESSING FOR CITIZENSHIP VERIFICATION

SSA is now accepting data requests for citizenship verification for the State Children's Health Insurance Program (SCHIP) via SVES. In order to accommodate citizen verification requests for SCHIP, the following modifications have been made to the SVES Request Screen:

- 1: The "Category of Assistance" field must be utilized for citizenship verification queries with a data input of "Z" for SCHIP Requests.
- 2: The "Type of Request" field must also be data input with "01" for citizenship verification queries for SCHIP Requests when the "Category of Assistance" field is data input with a "Z".

The following four possible SVES Verification Codes will be returned by SVES on the SVES Response Screen for citizen verification for SCHIP data requests: "A, "B", "C" or "D". Please refer to the Revised SVES/SOLQ Manual dated July 2009 on page 15 for the definition of these verification codes.

Note: SCHIP requests for citizenship cannot be made via SOLQ.

Questions may be directed to Horace Rosati Jr. at 609.588.3680.

John R. Guhl Director

JRG:Ee Attachment

C: Jennifer Velez, Commissioner Department of Human Services

William Ditto, Executive Director Division Of Disability Services

Kevin Martone, Deputy Commissioner Department of Human Services

Jeanette Page-Hawkins, Director Division of Family Development

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Janet F. Rosenzweig, Acting Commissioner Department of Children and Families

Matthew D'Oria, Acting Commissioner Kathleen M. Mason, Assistant Commissioner Patricia Polansky, Assistant Commissioner Department of Health and Senior Services

## STATE OF NEW JERSEY SVES \*\*\*\* N O T I C E \*\*\*\*

WELCOME TO THE SYES SYSTEM

IMPORTANT NOTICE: "CASE NUMBER" IS REQUIRED ON THE REQUEST SCREEN

ACCEPTABLE FOR CASE NUMBER IS THE 12 DIGIT MEDICAID# OR THE FAMIS# WITH PERSON CODE. ACCEPTABLE FOR CASE NUMBER FOR DHSS IS THE PAAD# OR THE SENIOR GOLD#. IF THERE IS NO CASE NUMBER, THE PERSON CASE NUMBER, THE PERSON CASE SUBMIT REQUESTS AND JUSTIFICATION FOR SUCH REQUESTS MUST BE KEPT ON FILE. REPORTS WILL BE MAINTAINED AND REVIEWED ON ALL REQUESTS SUBMITTED WITHOUT CASE NUMBERS!!!

BROADCAST LAST UPDATED BY: HSAROSA 04/18/11 09:12:44

OPTION=>

- 1 = REQUESTS
- 2 = RESPONSES
- 3 = VORK48QC
- 4 = PRISONER
- 5 = VIEW RESPONSE SUMMARY
- 6 = EXIT

ANY INFORMATION OBTAINED THROUGH THIS SYSTEM IS DEEMED CONFIDENTIAL AND AUTHORIZATION IS REQUIRED.

PF1 = MAIN MENU