



MATTERS[®]
Medication for Addiction Treatment & Electronic Referrals



MEDICATION FOR ADDICTION TREATMENT & ELECTRONIC REFERRALS (MATTERS)

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MATTERS

The MATTERS rapid referral platform is used to efficiently link individuals with opioid use disorder to medication for addiction treatment (MAT) programs **24/7, 365 days a year**, and supports patient success through various other resources, including harm reduction and direct patient follow-up.



WHAT ARE OUR GOALS?

1

Connect individuals to the treatment organization of their choice within 72 hours of encounter.

2

Minimize the window of time from when an individual is encountered to when they are cared for.

3

For those who are not in a medical setting and need medication ASAP, connect to a telemedicine provider for evaluation.

MATTERS

MISSION AND VISION



MATTERS MISSION

We make getting help simple, human, and stigma-free – connecting people to care, resources, and community support when and where they need it most.



MATTERS VISION

A future where people are met with dignity, supported through meaningful connection, and able to access the care they choose—when they're ready, where they are, and without delay.

MATTERS - NJ

PILOT STATUS



Launch

March 2026
Camden County, NJ
Statewide Telemedicine Service



Activity

40 NJ MAT treatment provider sites enrolled
~300 Appt. Slots Available

58 NJ referral organization sites enrolled
63 completed referrals to-date

4 chain pharmacies, 2 independent pharmacies



Expansion

Rest of Southern NJ
Northern and Central NJ / Statewide



Advancement

In addition to buprenorphine, MATTERS in NJ allows referrals for methadone, a highly-effective medication for addiction treatment.

CLINICAL PARTNER VETTING

VALUES AND EXPECTATIONS



Prioritize access to MAT based on current guidelines and evidence-based care.



Offer timely appointments, ideally on the date chosen on referral.



Do not automatically disqualify patients due to poly-substance use.



Accept referred patients previously discharged from a treatment program.



Accept and provide unbiased care for patients regardless of insurance status and not place undue financial burden on the patient.

WHERE CAN REFERRALS COME FROM?



COMMUNITY
ORGANIZATIONS



CORRECTIONS/COURTS/
LAW ENFORCEMENT



EMS/EMERGENCY
DEPARTMENTS



AND MORE!



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WRAP AROUND SUPPORT



MEDICATION VOUCHERS



COVERAGE

MATTERS' medication voucher covers the cost of up to 14 days of any oral combination formulation of buprenorphine/naloxone (e.g. Suboxone) for the un/underinsured.



PROCESS

If the person indicates that they are uninsured or underinsured, the medication voucher is automatically sent to the referring site and to the individual.



NATIONAL CHAIN PHARMACIES

Individuals can redeem their medication vouchers at participating national pharmacy locations. Partnering with these large pharmacy networks ensures convenient and consistent access to medication.



INDEPENDENT PHARMACIES

Medication vouchers can also be redeemed at independent pharmacies. These partnerships strengthen access in rural and underserved communities. A list of pharmacies is available on the voucher and at <https://mattersnetwork.org/pharmacies/>.

TRANSPORTATION VOUCHER

1

Everyone referred through MATTERS is offered transportation assistance with three free round-trip rides for their first few appointments or to pick up their bridge prescription from the pharmacy.

2

Individuals who opt in automatically receive email and/or text instructions on how to set up their ride.

3

Contact the MATTERS team to set up your round-trip ride.

TELEMEDICINE



RAPID EVALUATION



REFERRAL TO TREATMENT



ACCESS TO MEDICATION



MORE LIKELY TO ATTEND FIRST APPOINTMENT (1.64X)
MORE LIKELY TO STAY ENGAGED IN CARE (2.59X AT 30 DAYS)



TELEMEDICINE APPOINTMENTS

The screenshot shows a web interface for scheduling telemedicine visits. At the top, there are logos for Cooper University Health Care, the Center for Healing, and MATTERS. Below the logos, the heading "Schedule Your Telemedicine Visit." is displayed. The interface shows two rows of appointment slots for Tuesday, February 17, 2026, and Wednesday, February 18, 2026. The slots are represented by red buttons with white text indicating the time. Below the slots, there is a link "See other scheduling options ->". At the bottom, there is a section titled "Frequently Asked Questions" with three expandable questions.

Cooper
University Health Care

CENTER FOR HEALING
COOPERHEALTH.ORG/HEALING

MATTERS
Medication for Addiction Treatment & Electronic Referrals

Schedule Your Telemedicine Visit.

Tuesday February 17, 2026

12:15 PM	12:30 PM	12:45 PM	1:00 PM	1:15 PM
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Wednesday February 18, 2026

8:00 AM	8:15 AM	8:30 AM	8:45 AM	9:00 AM
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[See other scheduling options ->](#)

Frequently Asked Questions

- What can I expect during my telemedicine visit? ▾
- How do telemedicine visits for Addiction Medicine work? ▾
- What will I need for my telemedicine visit? ▾



**Same-day
Access to Care**



Weekend Availability



***Mon-Fri 8am-6pm
Sat & Sun 10am-6pm***



MATTERS
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OVERDOSE PREVENTION VENDING MACHINE PROGRAM



VENDING MACHINE



SUPPLIES INSIDE



LOCATIONS



These vending machines are always outside and placed in locations that are available to the public 24/7, 365 days a year. All supplies in the vending machine are free, and no ID is needed.

FOLLOW-UP SERVICES

Identifying obstacles, re-linking individuals, and providing opportunities for community feedback

**WITHIN 72
HOURS
AFTER
REFERRAL**

**30 DAYS
AFTER
REFERRAL**

**60 DAYS
AFTER
REFERRAL**

**90 DAYS
AFTER
REFERRAL**



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MAKING A REFERRAL



HOW IT WORKS

1

REFERRAL SITE

Navigate to the MATTERS mobile app or www.mattersnetwork.org, enter your access code, and fill in the patient's demographics, contact information, insurance status, and any additional notes.

2

REFERRAL DETAILS

The patient then selects a treatment site, preferred appointment date, transportation support if needed, and receives confirmation and vouchers by text or email.

3

TREATMENT ORGANIZATION

Individuals are connected to a treatment organization of their choice, who will contact the patient to finalize the exact appointment time. Patients can be seen in as little as 24 hours from their referral!



REFERRAL CONFIRMATION

11/25, 4:48 PM Matters® - Patient Referral Confirmation

 **MATTERS**
Medication for Addiction Treatment & Electronic Referrals

[Print](#)

For instructions on how to save this confirmation to your computer, click [here](#).

Please Read! There is important information on this page pertaining to the selected treatment program, peer support, transportation, and the medication voucher. DO NOT close this page until you have received a copy of this confirmation.

The following treatment referral is confirmed

Treatment Program: MATTERS Test

Address: 55 N Willow St

Suite/Apt #: N/A

City/Town: Trenton

State/Province: New Jersey

Zip/Postal Code: 12345

Main Phone Number: (123) 456-7890

Website: N/A

Referral ID

1068

Requested Appointment Date

11/12/2025

NOTE: The selected treatment organization will reach out to you within 24 to 48 hours to confirm your appointment. If you have not been contacted within this timeframe,

s://mattersgetlinked.org/PatientReferral/Confirmation/019a55fa-c856-7fcf-b448-b7eeb267a6cb

11/25, 4:48 PM Matters® - Patient Referral Confirmation

*please contact the treatment program at the phone number listed above.
If the patient is experiencing an unstable housing situation and has no contact number, the referring staff member should contact MATTERS to coordinate free roundtrip transportation and contact the chosen receiving treatment organization directly to schedule the patient's appointment.*

Transportation

Your request for transportation has been received. Please call MATTERS to schedule your ride at **765-MATTERS (628-8377)**.

Medication Voucher

You can view or print the medication voucher which covers the cost of up to 14 days of any combination buprenorphine/naloxone prescription. The voucher must be presented at a participating pharmacy along with a prescription written by a licensed medical provider.

Voucher Number: **NJX0XXX0**

[View](#) [Print](#)

A link to this confirmation has been sent via text message to your cell phone.

To print, download, or save this page

[Click Here](#)

For instructions on how to save this confirmation to your computer, click [here](#).

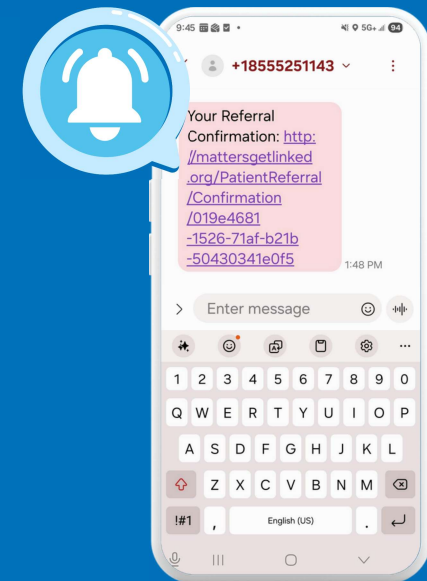
 **MATTERS**
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Useful Links

- Treatment
- Supplies
- Education
- Contact

info@mattersnetwork.org

https://mattersgetlinked.org/PatientReferral/Confirmation/019a55fa-c856-7fcf-b448-b7eeb267a6cb





NAVIGATE TO OUR WEBSITE

 www.mattersnetwork.org/nj

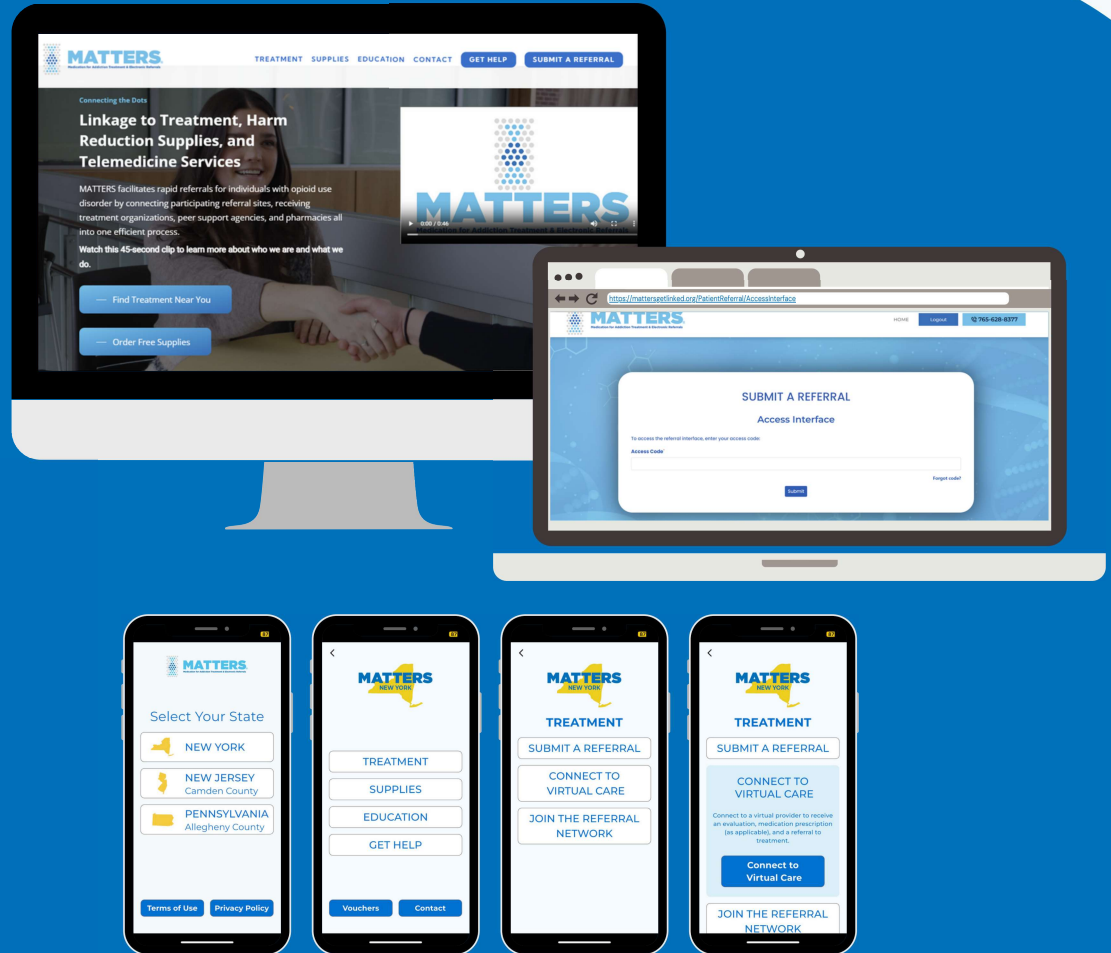
DOWNLOAD THE MATTERS MOBILE APP



Available on the
Google Play



Download on the
App Store



TREATMENT

MATTERS links individuals with opioid use disorder to outpatient treatment while prioritizing rapid access to medication for addiction treatment (MAT).




Submit Rapid Referral

Access the online platform



Connect to Virtual Care

Schedule a telemedicine appointment



Find More Resources

Learn about our wrap-around services

NEW JERSEY RESOURCES

MATTERS partners with various organizations across New Jersey to expand access to treatment and resources within Camden County. Explore resources for treatment and harm reduction supplies below.

Connect to Virtual Care

MATTERS partners with the New Jersey Department of Health and Cooper University Health Care to provide telemedicine evaluations for opioid use disorder.

1 **Make an Appointment**

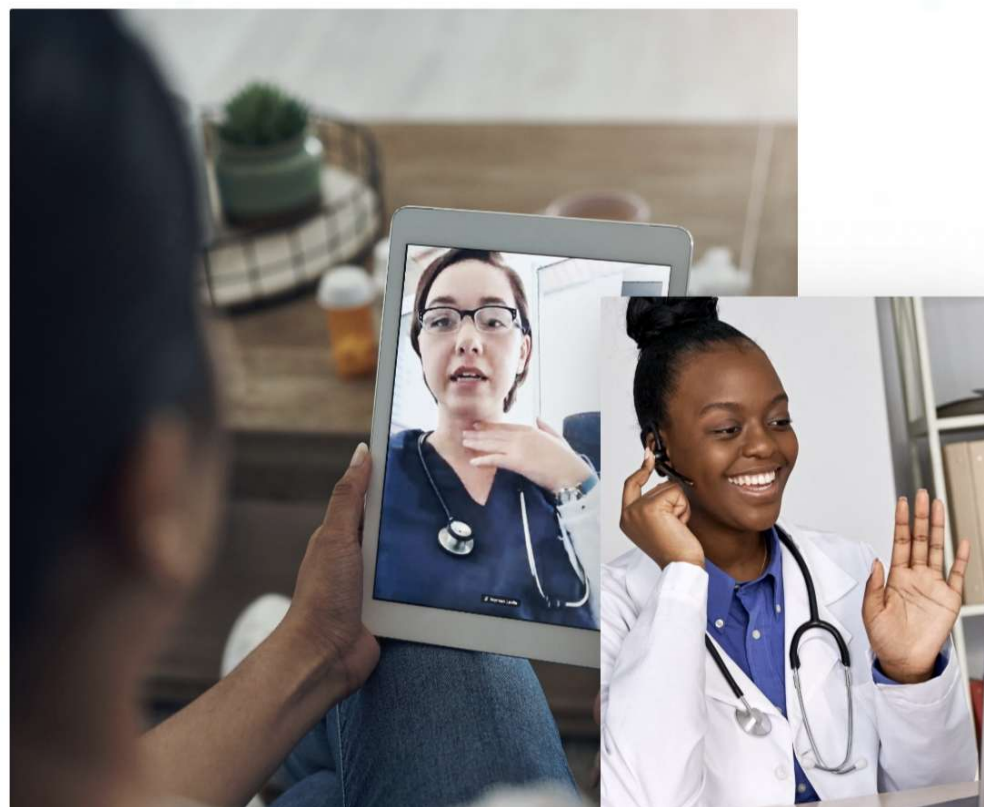
Visit Cooper University Health Care's telemedicine site to select an appointment time.

2 **Meet with Medical Provider**

Be evaluated for opioid use disorder virtually, where you may receive a medication prescription.

3 **Get Referred for Follow-up**

Follow up with a community-based treatment organization for long-term access to medication.



EDUCATIONAL MATERIALS

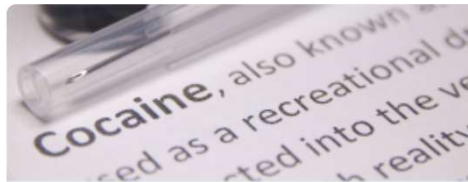
MATTERS develops educational materials for partners and community members to utilize across our networks. Explore our resource library below and use the search function to find what you're looking for even faster.



Cycle of Addiction

Understanding the cycle of addiction can help when addressing substance use disorder.

[CLICK HERE](#)



Exposure to Opioids via Cocaine

Drugs like fentanyl are contaminating stimulants across the United States.

[CLICK HERE](#)



Facts on Fentanyl

Fentanyl is a potent, synthetic opioid that is contaminating other drugs in the U.S. drug supply.

[CLICK HERE](#)



Facts on Xylazine

Xylazine is a potent veterinary tranquilizer that is contaminating opioids across the U.S.

[CLICK HERE](#)



Gas Station Heroin: The Dangers of Tianeptine

Tianeptine is an emerging risk to public health due to its potential for misuse and widespread availability.

[CLICK HERE](#)



Ibogaine

Ibogaine is a naturally occurring substance with hallucinogenic properties.

[CLICK HERE](#)

THANK YOU

INTERESTED? NEXT STEPS:
JOIN THE NETWORK!

 matters@doh.nj.gov



 765-MATTERS (628-8377)

 www.mattersnetwork.org/nj

NJHealth
New Jersey Department of Health



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