



NJ FamilyCare Behavioral Health Integration Updates

DMHAS Quarterly Provider Meeting

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SEPTEMBER 17, 2026

Phase 1 of BH Integration went live January 1, 2025 and is part of a phased approach to integrating BH services into managed care

Jan 1, 2025

Phase 1

Outpatient BH Services
(for adults and children)

- MH outpatient counseling / psychotherapy
- MH partial hospitalization
- MH partial care in outpatient clinic
- MH outpatient hospital or clinic services
- SUD outpatient counseling
- SUD intensive outpatient
- SUD outpatient clinic
 - Ambulatory withdrawal mgmt.
 - Peer support services
 - SUD care management
- SUD partial care

Jul 1, 2026

SUD Laboratory Services

- Presumptive drug tests (with SUD diagnosis)
- Definitive drug tests (with SUD diagnosis)

January 2027

Phase 2

SUD Residential & Opioid Treatment Programs

- SUD short-term residential
- SUD — medically monitored inpatient withdrawal management
- SUD long-term residential
- Opioid treatment programs (OTPs)

Phase 2 of BH Integration go-live Jan 2027

TBD¹

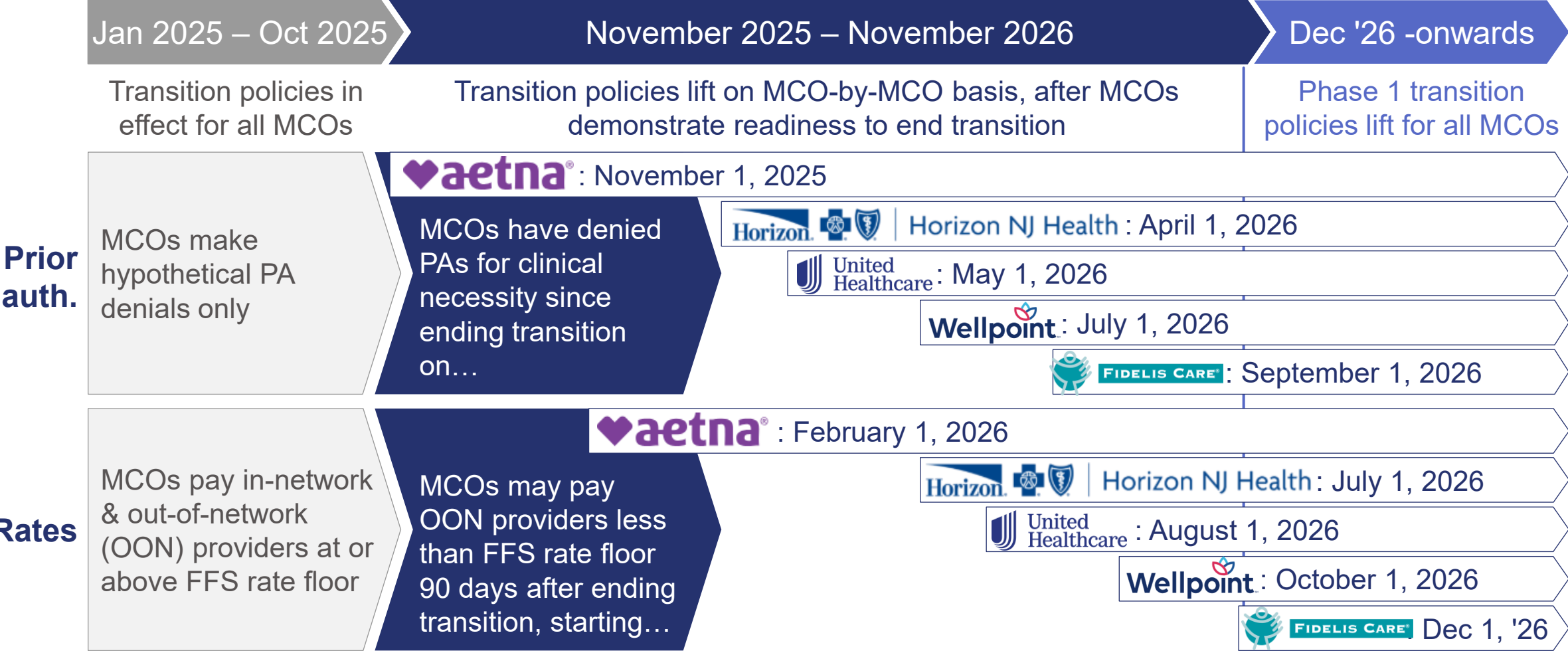
Phase 3

Additional BH services
TBD

- Adult mental health rehab (AMHR) / MH supervised residential²
- Opioid Overdose Recovery Programs (OORPs)
- Psychiatric Emergency Screening Services (PESS)
- Behavioral Health Homes (BHHs)
- Community Support Services (CSS)
- Certified Community Behavioral Health Clinics (CCBHCs)
- Targeted case management (TCM)³

1. Scope and timing of Phase 3 to be determined after Phase 1 and 2 go-live based on additional analysis and stakeholder input 2. For core Medicaid only – no change for carved-in populations 3. Program of Assertive Community Treatment (PACT), Children's System of Care (CSOC), Intensive Case Management Services (ICMS)

Phase 1 Transition Period Policy Timeline



☆ End to Phase 1 transition

SUD Labs | DMAHS integrated all SUD lab services under managed care, as of July 1, 2026

On July 1, DMAHS integrated substance use disorder (SUD) laboratory services performed through NJFamilyCare, also known as drug testing, under management of the Medicaid Managed Care Organizations (MCOs)

The State's goals for integration are to ensure:

- 1) High-quality SUD laboratory services continue to be delivered for NJFamilyCare members
- 2) SUD laboratory services are appropriately utilized without fraud, waste, and abuse (FWA)

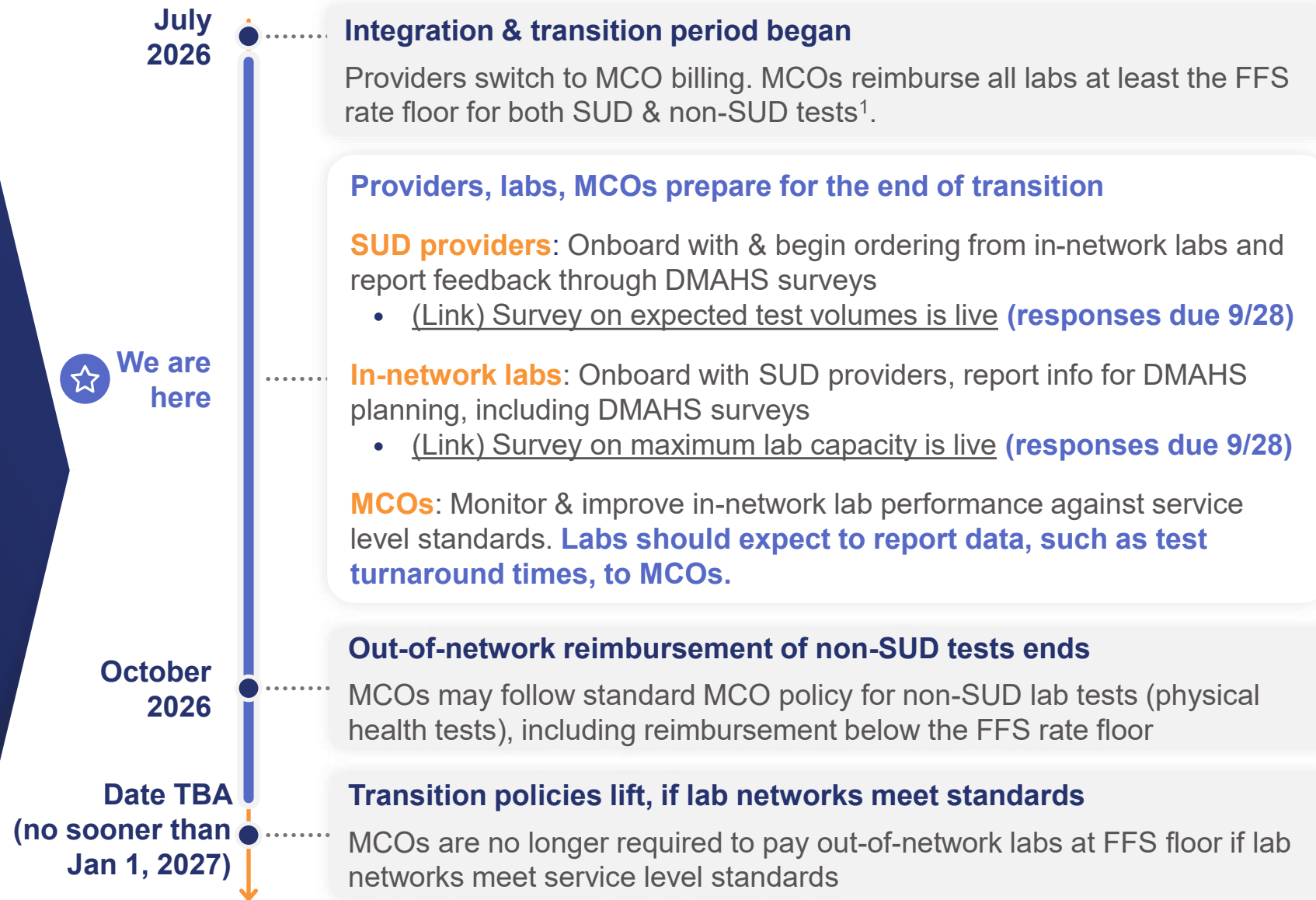
MCOs are **not** required to contract all willing qualified providers of SUD laboratory services as part of this integration.

On June 8th, DMAHS held an information session on SUD Labs integration. **For more detail, materials from this session are available at the following links on the DMAHS BHI Stakeholder Information website:**

- [2026-06-08 SUD Labs Information Session on Transition](#)
- [Information Session Recording](#)
- [Frequently Asked Questions from Information Session](#)

DMAHS will provide regular updates throughout this integration; **please email DMAHS.SUDLabIntegration@dhs.nj.gov to receive communications**

SUD Labs | A transition period to mitigate disruption is currently live



1. When billed with an SUD diagnosis. The service codes for SUD lab testing in-scope in this integration include: 80305, 80306, 80307, G0480, G0481

OON laboratory reimbursement Non-SUD labs ordered by licensed SUD providers will change on 9/30/26

As of July 1, 2026

- All lab tests with a SUD diagnosis – including physical health/non-SUD labs – switched from FFS to MCO coverage
 - SUD labs are subject to transition period policies, but other laboratory testing ('physical health labs') became subject to MCO billing rules
- To support continuity of care, **from July 1st – Sept 30th, out-of-network physical health lab claims** for patients with SUD diagnoses were **temporarily required to be reimbursed by MCOs**
- MCOs were required to communicate this end date to providers – as the 1st of October approaches, we **want to ensure SUD providers are ready**



How SUD providers can prepare

- The requirement for OON lab reimbursement for physical health labs will end after September 30, 2026
 - Standard MCO out-of-network policies will apply after this date
- **Providers will be required to establish an in-network lab** relationship for physical health specimen collection before 9/30
- **In-network labs should offer specimen pickup from ordering provider locations;** reach out to your MCO for support connecting with an in-network lab or with specimen pickup

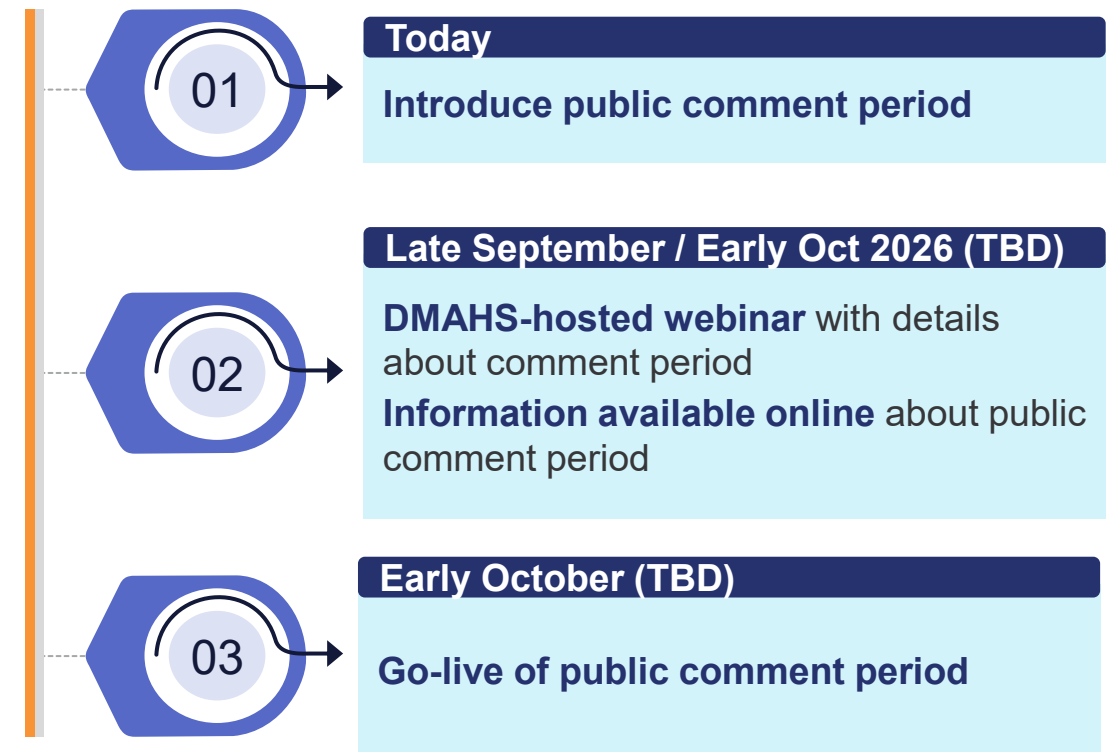
DMAHS will share more information directly and has requested input/transition plans from OTPs on preparedness; if any additional questions remain, please reach out to DMAHS.SUDLabIntegration@dhs.nj.gov

DMAHS is launching a public comment period in the coming months regarding SUD lab network adequacy

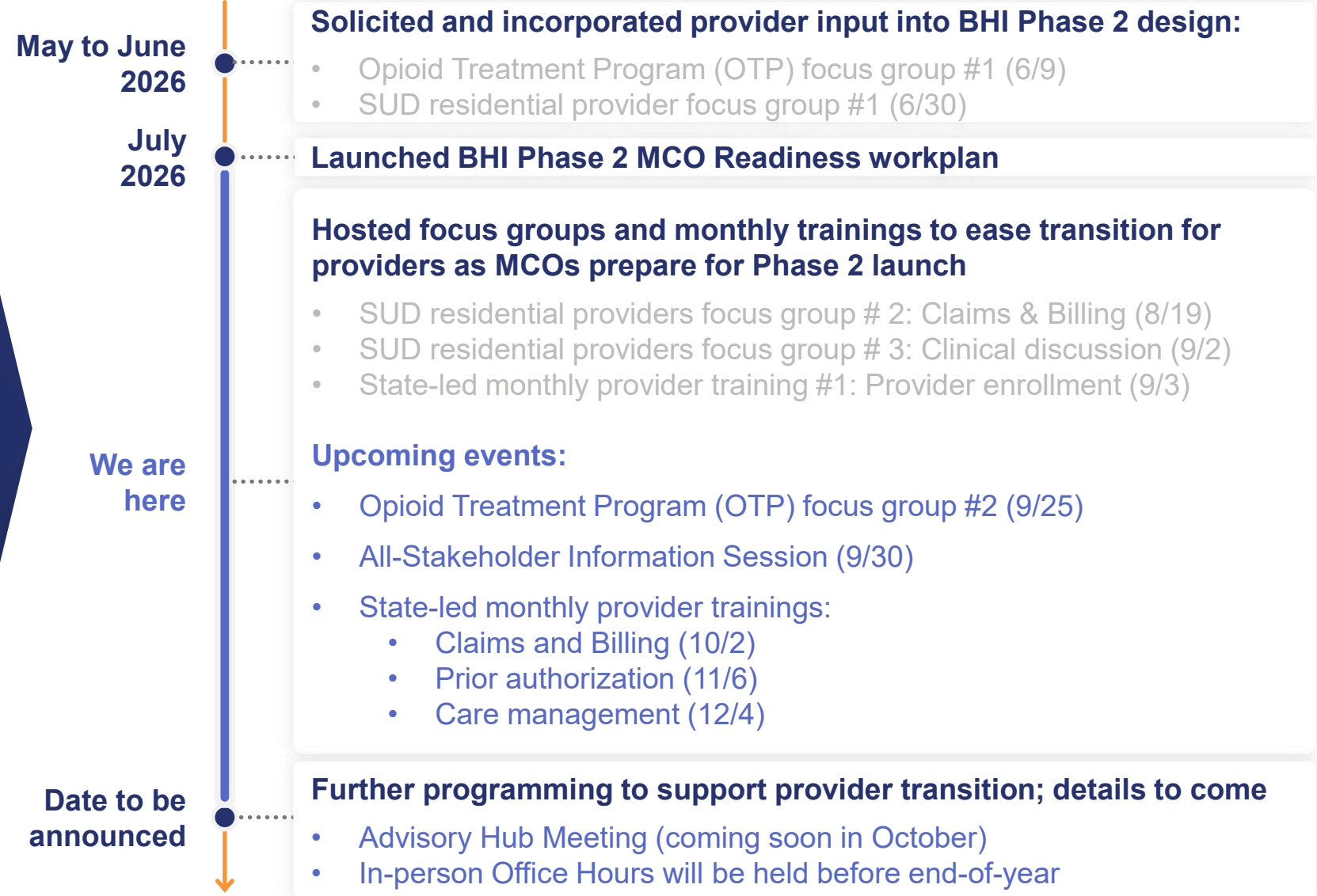
Context

- The July 2026 transition of SUD lab billing to managed care surfaced provider concerns about limited in-network lab options
- Network adequacy for laboratory services is currently assessed by time and distance standards with relation to member access, and **two providers** are required per servicing county
 - Providers can be part of the same parent company
- DMAHS is seeking public input on SUD lab network adequacy to inform whether current standards should be revisited

Preliminary comment period timeline



Phase 2 | Continuous stakeholder engagement underpins BHI Phase 2 readiness preparations



**Phase 2
Feedback | Two
opportunities are
open for sharing
experiences
directly with the
State and MCOs**

To incorporate comprehensive perspectives from stakeholders, the State is offering the following platforms for members, caregivers, advocates, and providers to share experiences directly:

The Consumer Advocate Forum

- A space created for NJ FamilyCare members, caregivers, family members, and advocates to share experiences and **hold discussions with State staff**
- If you or someone you know is interested in attending, please complete the survey here: [Consumer Advocate Forum Signup](#)

BH Provider Satisfaction Survey

- New Jersey's Division of Medical Assistance and Health Services (DMAHS) is conducting a survey to gather feedback from providers from **July 23, 2026, to December 31, 2026**
- By **sharing your experiences directly with DMAHS and the MCOs**, your input will both help MCOs enhance provider engagement and allow DMAHS to improve program design
- Please complete the survey here: [Provider Satisfaction Survey](#)

**Stakeholder
communications |
Monthly updates
are available for
stakeholders on
key BHI
programming**

Monthly E-mails



Monthly **e-mail communication** to all behavioral health integration stakeholders includes information about:

- **End of Phase 1 transition** period and **Phase 2** updates
- Upcoming **meetings and trainings**
- Existing and new **DHS and MCO resources** available for providers, members, caregivers, and advocates
- Updates on other Medicaid program or policy changes and **any impacts on behavioral health services**

Need help? Visit the State's BH Integration Stakeholder website or contact the member's MCO; if you cannot reach a resolution, outreach DMAHS

BH Integration Stakeholder Information website

The [Provider Resources webpage](#) on the [BHI stakeholder website](#) has the following resources:

- [Provider guidance packet](#)
- End of transition period readiness guidance document
- Prior DMAHS training materials and recordings
- Additional resources with information on program processes

Member's Managed Care Organization

For specific member inquiries and MCO-related questions, please contact the member's MCO:



Aetna



Fidelis Care



Horizon
NJ Health



UnitedHealthcare



Wellpoint

Refer to key MCO points of contact [here](#) or also in [provider guidance packet](#)

DMAHS – Office of Managed Health Care

If your issue is related to **contracting & credentialing, claims & reimbursement, appeals, or prior authorizations**, then contact **OMHC**:

Email: dmahs.provider-inquiries@dhs.nj.gov

- Include specific details regarding your claims
- If multiple claims are impacted, the information should be summarized using an Excel file
- All Protected Health Information (PHI) must be sent securely

DMAHS – Behavioral Health Unit

If your issue is related to **policies & guidelines, access to services, or general questions**, then contact DMAHS BH Unit:

Email: dmahs.behavioralhealth@dhs.nj.gov

Phone: 1-609-281-8028

