



Substance Use Disorder Laboratory Service Integration Information Session

NJ FamilyCare Substance Use Disorder
Laboratory Service Integration

FEBRUARY 24, 2026

Housekeeping



All attendees will enter the meeting on **mute**



This **meeting will be recorded** to act as an ongoing resource



You can **enable closed captions** at the bottom of the screen



Submit your **questions using the "Q&A" function** – direct them to State or specific MCO
(Note: we will aim to respond to all questions directly during or after the meeting. Responses to broadly-applicable questions may be shared publicly)



Materials and recording will be published and available on DMAHS website

Agenda

Welcome and housekeeping

Shanique McGowan, BH Program Manager, DMAHS

5 min

Context on SUD Lab Service Integration

Shanique McGowan, BH Program Manager, DMAHS

5 min

Frequently asked questions

Steve Tunney, Director of Behavioral Health, DMAHS

15 min

MCO introductions

Aetna, Fidelis, Horizon, UHC, Wellpoint

10 min

Next steps

Shanique McGowan, BH Program Manager, DMAHS

5 min

State and MCO Q&A

Steven Tunney, Director of Behavioral Health, DMAHS

Shanique McGowan, BH Program Manager, DMAHS

Aetna, Fidelis, Horizon, UHC, Wellpoint

20 min

On July 1, 2026, the NJ Division of Medical Assistance and Health Services (DMAHS) will integrate substance use disorder (SUD) laboratory services, also known as drug testing, under the management of the Medicaid Managed Care Organizations (MCOs)

Planned services for integration:

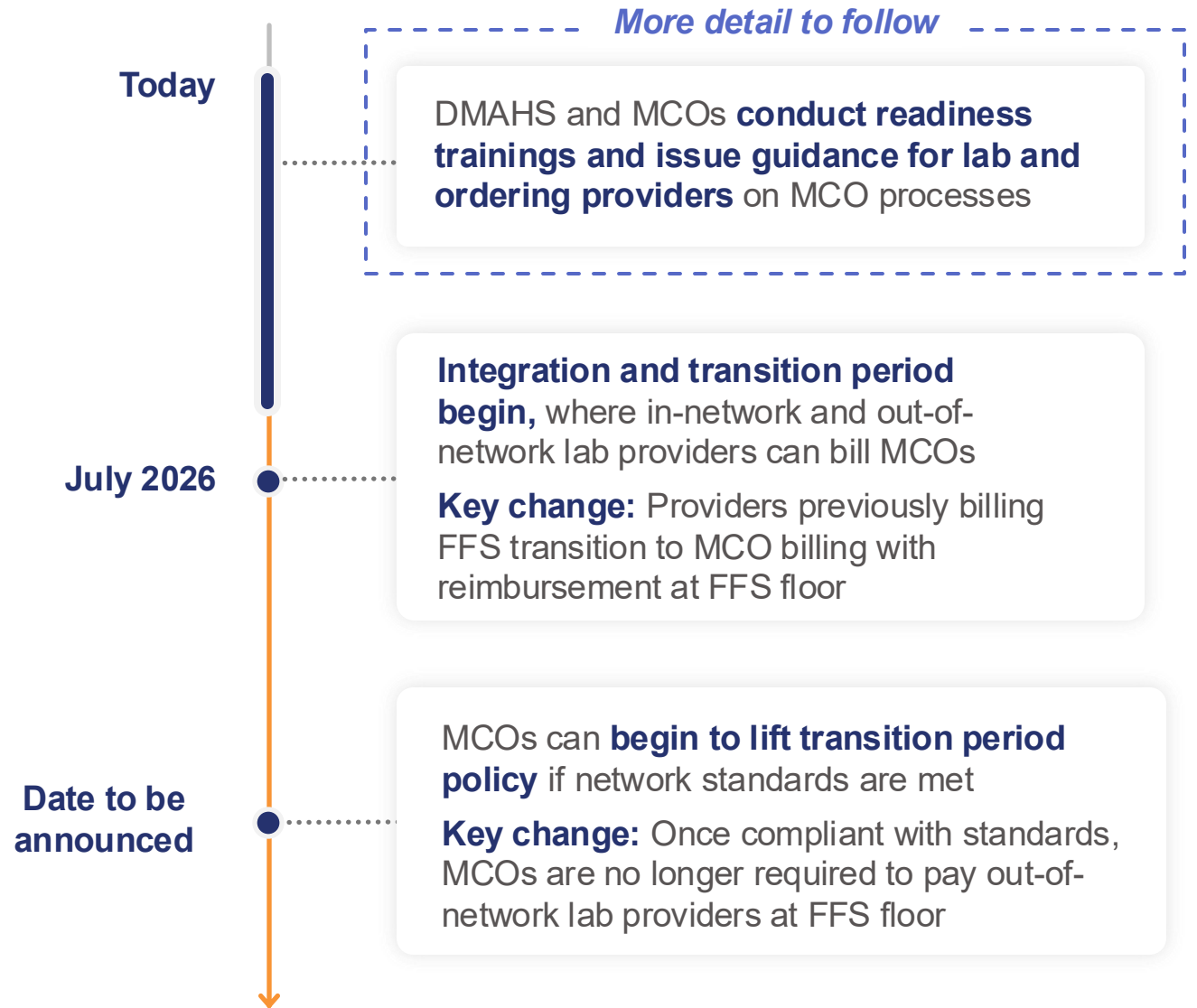
- **80305** – Presumptive drug test through direct optical observation
- **80306** – Presumptive drug test through instrument-assisted observation
- **80307** – Presumptive drug test through chemistry analyzer
- **G0480** – Definitive drug test for 1-7 drug classes
- **G0481** – Definitive drug test for 8-14 drug classes

Transition period:

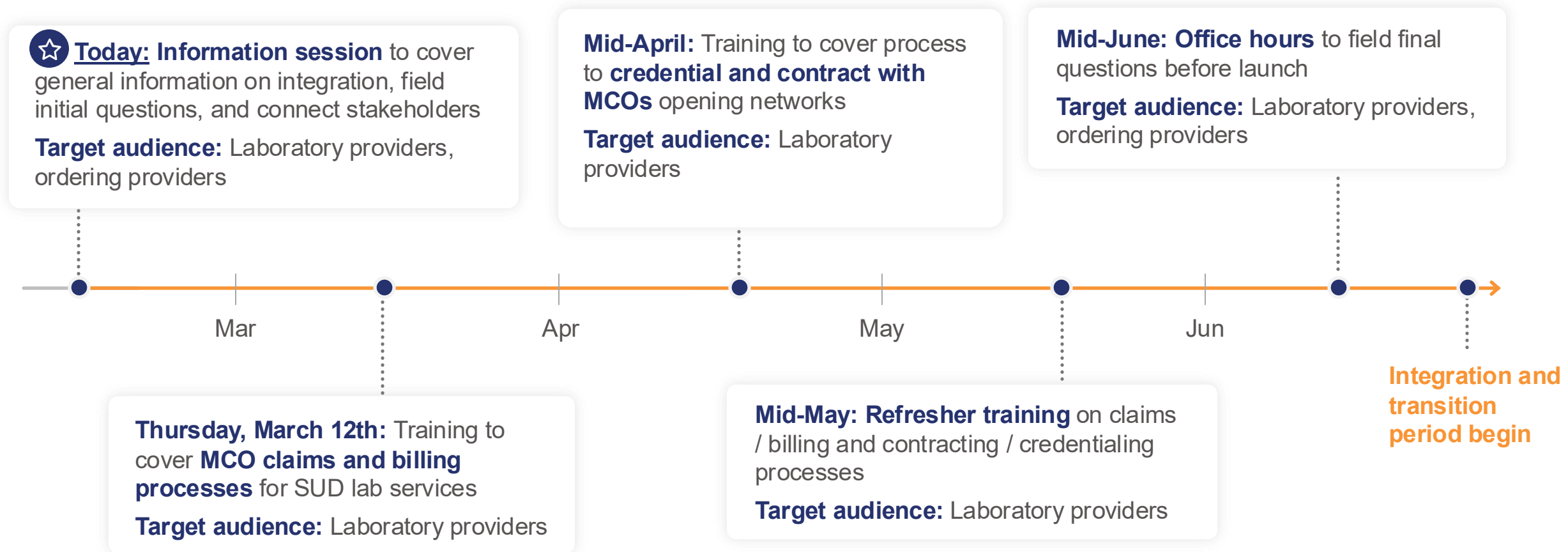
To mitigate disruption, DMAHS is implementing a transition period at the onset of integration requiring MCOs to reimburse out-of-network labs until their networks comply with DMAHS-defined standards (*under development; to be shared before implementation*)

**DMAHS is
integrating all SUD
lab services under
managed care, to
take effect July 1,
2026**

Timeline | Integration of SUD lab services will go live July 1, 2026, with a transition period to mitigate disruption



Provider readiness | DMAHS will host trainings for lab and ordering providers to ensure readiness for the integration



Lab and ordering providers can **sign up for DMAHS Behavioral Health mailing list** or **visit the BH Integration Stakeholder Information website** to receive notifications and information about these forums

SUD Labs Integration | Frequently asked questions

How long will the transition period last?

- The duration of the SUD Labs Integration transition period remains to be determined
- After the transition period has concluded, DMAHS may allow MCOs to lift transition policies, contingent on their demonstrated compliance with DMAHS standards

Will the MCOs be opening their lab networks to any willing and qualified provider?

- While MCOs will be required to develop laboratory networks that meet DMAHS standards, they are not required to contract with any willing qualified laboratory provider
- Laboratories are encouraged to proactively engage with MCOs to explore opportunities to participate in their networks

What is the State's process for developing and finalizing lab standards?

- DMAHS is gathering input from SUD providers, laboratories, and industry experts, as well as benchmarking laboratory standards seen in other states to inform the development of MCO standards
- The State is currently collecting data from laboratories serving NJ FamilyCare members with SUD lab services, seeking information on testing turnaround times and specimen collection processes to better understand current performance and inform MCO standards

SUD Labs Integration | Frequently asked questions

How will DMAHS incorporate lab and ordering provider feedback into final standards?

- DMAHS appreciates the feedback shared by laboratories and ordering providers throughout the integration process and recognizes that this change may present challenges
- Provider input has directly informed the State's implementation approach, which is designed to minimize disruption and maintain access to high-quality SUD laboratory services for NJ FamilyCare members and SUD providers

Will there be any changes to existing utilization limits or billing rules as a result of this integration?

- No – NJ FamilyCare will not be changing existing presumptive and definitive drug testing utilization limits
- Please refer to Newsletter Volume 31, Number 11 on NJMMIS to find NJ FamilyCare's current utilization limits for drug testing

Where can lab providers access resources and guidance on processes related to SUD lab services?

- Lab and ordering providers are encouraged to consult MCOs they are enrolled with to answer any questions about MCO-specific processes
- Providers can also sign up for the DMAHS Behavioral Health email distribution list by emailing DMAHS.BehavioralHealth@dhs.nj.gov, or visit the BH Integration Stakeholder Information website to receive notifications and information about these forums

MCO introductions

*Key team members & points
of contact*



Need help? Visit the state's BH Integration Stakeholder website or contact the member's MCO; if you cannot reach a resolution, outreach DMAHS

BH Integration Stakeholder Information website¹

The [Provider Resources webpage²](#) of the BH stakeholder website has information for providers including:

- Notices of upcoming office hours or updates
- NJSAMS Training materials
- NJSAMS, IME, and MCO contact information
- [Provider guidance packet](#)

Member's Managed Care Organization

For specific member inquiries and MCO-related questions, please contact the member's MCO:



Aetna Fidelis Care Horizon NJ Health



UnitedHealthcare Wellpoint

Find more MCO-specific PA resources in the [appendix](#)

DMAHS – Office of Managed Health Care


If your issue is related to **contracting & credentialing, claims & reimbursement, appeals, or prior authorizations**, then contact **OMHC**:


 mahs.provider-inquiries@dhs.nj.gov

- Include specific details regarding your claims
- If multiple claims are impacted, the information should be summarized using an Excel file
- All Protected Health Information (PHI) must be sent securely

DMAHS Behavioral Health Unit

If your issue is related to **policies & guidelines, access to services, or general questions**, then contact DMAHS BH Unit:

 dmahs.behavioralhealth@dhs.nj.gov

 1-609-281-8028

1. <https://www.nj.gov/humanservices/dmhas/resources/providers/stakeholder/> 2. <https://www.nj.gov/humanservices/dmhas/resources/providers/stakeholder/provider-resources.shtml>



State and MCO Q&A

DMAHS and MCO questions



