

**Q&A Session for BEHAVIORAL HEALTH HOMES and THE NEW JERSEY
DEPARTMENT OF CORRECTIONS A GUIDE TO the REFERRAL FLOW
PROCESS**

Date: Monday, March 20, 2017

Q: can you give us an update on when the next learning community will start so we can also do this in those counties?

A: We are planning on having the Learning Community start late April early May, providers will be notified of the exact date

Q: Being that clients need to have Medicaid, for those being released, majority of them are not linked to these financial services yet. Any idea on how this would work?

A: The DOC clients will either begin the Medicaid process prior to release from prison or the BHH can utilize presumptive eligibility.

Q: ANY IDEA WHICH counties will be next for the LC?

A: Union, Burlington, Salem, Gloucester and Cumberland

Q: Also, will the BHH referrals made from DOC meet the mental health criteria for BHH?

A: Yes

Q: Any news on the Prior Authorizations?

A: The only form needed for PA's are the FD-07. We are targeting April 1, 2017 for completion of the PA requests for existing consumers.

Q: If you are already approved can you move into any other communities that have been approved or do you have to have participated in that specific learning community?

A: If a provider has completed a Learning Community for a specific county, they can provide services in any community or town in that county. A provider must complete a LC for each county in which they will provide services, unless given a waiver by DHS staff.

Q: can you open in any approved county

A: Yes, if you completed a LC for that county or have a waiver for that LC.

Q: Are you asking for one page or two pages for the PAs?

A: just the FD-07 form

Q: If the agency has BHH and the JIS program, do referrals have to go to BHH if we think the consumer would be better served by our JIS program?

A: Consumers should be admitted to the program that best serves their needs.

Q: Is Medicaid aware that we will be mailing in only the 1st page of the prior authorization? Want to avoid longer delay on reimbursement.

A: Yes, the only form needed is the FD-07.

Q: Will Presumptive Eligibility be done prior to referral

A: Presumptive Eligibility can be done prior to referral but can also take place once the client enters the facility.

Division of Mental Health & Addiction Services
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Rich Cevasco (richard.cevasco@rutgers.edu) One Minor clarification... The prison sites do not allow for phone answering system. So if you call and don't get a response you will not get an answering message. You unfortunately will need to call back. You can always call me directly 609-292-4036 X 5241