



# What is Adult Protective Services?

Adult Protective Services (APS) programs have been established in each county in New Jersey to receive and investigate reports of suspected abuse, neglect and exploitation of vulnerable adults living in a community setting.

## The Purpose of APS:

Stabilize a crisis situation using the least intrusive methods while respecting an individual's right to self-determination.

## APS CASES

APS may become involved in situations that meet all of these conditions:

A vulnerable adult is:

- Age 18 years or older, AND
- Residing in the community, AND
- Due to physical or mental illness, disability or deficiency, lacks sufficient understanding or capacity to make, communicate, or carry out decisions concerning his or her well-being, AND
- Is the subject of abuse, neglect or exploitation.

A community setting is:

- A private residence, OR
- Any non-institutional setting not licensed by, operated by, or under contract with, a State department or agency.

## Making a Referral to APS:

The referral should be made by the person with first-hand information about the client.

The referral should be made directly to the county in which the client resides.

The referral should consist of as much information as possible, including:

- Client's name, address, phone number
- DOB and Social Security number
- Diagnoses – health and/or mental health issues
- Family members/support systems (services/agencies involved)
- A specific allegation of abuse, neglect or exploitation

## CONFIDENTIALITY

All records and communications pertaining to any report, evaluation or service provided pursuant to the Adult Protective Services Act (P.L. 1993, Ch. 249, C52:27D) are confidential.

APS is only permitted to share the results of an APS assessment when directed to do so by a court of competent jurisdiction or when disclosure of information is necessary for the Division or the APS provider to perform its responsibilities as set forth by statute.

## Limits to Assistance

An APS worker is not authorized to:

- remove a vulnerable adult from his or her home without a court order.
- force an adult with capacity to accept services.
- move an individual to an alternate living situation without his/her agreement or a legal representative's agreement.

## Mandatory Reporting

In 2010, New Jersey's APS law (N.J.S.A. 52:27D-406 to 426) was amended to require health care professionals, law enforcement officers, firefighters, paramedics or emergency medical technicians who have reasonable cause to believe that a vulnerable adult is the subject of abuse, neglect or exploitation to report that information to the county Adult Protection Services office.

**IT'S THE LAW.**



Adults retain all their civil and constitutional rights unless some of those rights have been restricted by court action.

# NEW JERSEY ADULT PROTECTIVE SERVICES

## Atlantic

Atlantic County Division  
of Intergenerational Services  
Shoreview Building  
101 South Shore Road  
Northfield, NJ 08225  
Phone: 1-888-426-9243  
Out of State: 609-645-5965  
After Hours: Call local police or 911 in case of emergency  
[www.atlantic-county.org](http://www.atlantic-county.org)

## Bergen

Bergen County Board of Social Services  
218 Route 17 North  
Rochelle Park, NJ 07662  
Phone: 201-368-4300  
After Hours: 1-800-624-0275  
[www.bcbss.com](http://www.bcbss.com)

## Burlington

Burlington County Board of Social Services  
795 Woodlane Road  
Mt. Holly, NJ 08060  
Phone: 609-518-4793  
After hours: Call local police or 911 in case of emergency

## Camden

Camden County Board of Social Services  
101 Woodcrest Road, Suite 161  
Cherry Hill, NJ 08003  
Phone: 856-225-8178  
After Hours: Call local police or 911 in case of emergency

## Cape May

Cape May Division on Aging and  
Disability Services  
3801 Route 9 South, Unit 4  
Rio Grande, NJ 08242 Fax: (609) 889-0344  
Intake: 609-886-2784, ask for Intake Social Worker  
After Hours: Call local police or 911 in case of emergency

## Cumberland

Resources for Independent Living  
614 East Landis Avenue, 1st Floor  
Vineland, NJ 08360  
Phone: 856-825-0255  
After Hours: contact local police or 911

## Essex

FOCUS, Hispanic Center for Human Dev., Inc.  
441-443 Broad Street  
Newark, NJ 07102  
Phone: 866-903-6287  
After Hours: Call local police or 911 in case of emergency

## Gloucester

Gloucester County Division of Social Services  
400 Holly Dell Drive  
Sewell, NJ 08080  
Phone: 856-582-9200  
After Hours: Call local police or 211 / 911 in case of emergency

## Hudson

Hudson County Adult Protective Services, Inc.  
6100 Adams Street  
West New York, NJ 07093  
Phone: 201-537-5631  
After Hours: Call local police or 911 in case of emergency

## Hunterdon

Hunterdon County Division of Social Work Services  
4 Gaunnt Place, P.O. Box 2900  
Flemington, NJ 08822-2900  
Phone: 908-788-1300 Fax (908) 806-4202  
After Hours: 908-782-4357  
[www.co.hunterdon.nj.us/615/Social-Services](http://www.co.hunterdon.nj.us/615/Social-Services)

## Mercer

Mercer County Board of Social Services  
200 Woolverton Street  
Trenton, NJ 08650  
Phone: 609-989-4346  
After Hours: Call local police or 911 in case of emergency  
[www.mcboss.org](http://www.mcboss.org)

## Middlesex

Family and Children's Services  
191 Bath Avenue  
Long Branch, NJ 07740  
Phone: 732-745-3635  
After Hours: Call local police or 911 in case of emergency  
[www.fcsmonmouth.org](http://www.fcsmonmouth.org)

## Monmouth

Family and Children's Services  
191 Bath Avenue  
Long Branch, NJ 07740  
Phone: 732-531-9191  
After Hours: Call local police or 911 in case of emergency  
[www.fcsmonmouth.org](http://www.fcsmonmouth.org)

## Morris

Morris County Office on Aging, Disabilities and  
Community Programming  
340 West Hanover Avenue  
Morristown, NJ 07960  
Phone: 973-326-7282  
After Hours: 973-326-7282  
[www.morrishumanservices.org](http://www.morrishumanservices.org)

## Ocean

Ocean County Board of Social Services  
1027 Hooper Avenue  
Toms River, NJ 08754  
Phone: 732-349-1500  
After Hours: 211  
[www.co.ocean.nj.us/socialservices](http://www.co.ocean.nj.us/socialservices)

## Passaic

Passaic County Board of Social Services  
80 Hamilton Street  
Paterson, NJ 07505  
Phone: 973-592-1954  
After hours: 800-315-4561  
[www.pcbss.org](http://www.pcbss.org)

## Salem

Salem County Office of Aging and Disabilities  
110 Fifth Street, Suite 900  
Salem, NJ 08079  
Phone: 856-339-8622  
After Hours: 911 in case of emergency  
[www.salemcountynj.gov](http://www.salemcountynj.gov)

## Somerset

Somerset County Board of Social Services  
73 East High Street  
P.O. Box 936  
Somerville, NJ 08876  
Phone: 908-526-8800  
After Hours: Call local police or 911 in case of emergency  
[www.co.somerset.nj.us/government/affiliated-agencies/social-services](http://www.co.somerset.nj.us/government/affiliated-agencies/social-services)

## Sussex

Sussex County Division of Social Services  
83 Spring Street, Suite 203  
P.O. Box 218  
Newton, NJ 07860  
Phone: 973-383-3600  
After Hours: Call local police or 911 in case of emergency

## Union

Catholic Charities of the Archdiocese  
of Newark (CCAN)  
505 South Avenue E  
Cranford, NJ 07016  
Phone: 908-497-3902  
After Hours: Call local police or 911 in case of emergency

## Warren

Warren County Division of Aging  
and Disability Services  
165 County Route 519 South  
Belvidere, NJ 07823  
Phone: 908-475-6591  
After Hours: Call local police or 911 in case of emergency  
[www.seniorservices.co.warren.nj.us](http://www.seniorservices.co.warren.nj.us)

For additional information:

NJ Department of Human Services | Division of Aging Services | PO Box 812, Trenton, NJ 08625-0812

Phone: 609-588-6501 | Emergency or After Hours: 911 or local police

[www.state.nj.us/humanservices/doas/services/aps](http://www.state.nj.us/humanservices/doas/services/aps)