APS
ADULT PROTECTIVE SERVICES

TOLL-FREE NUMBER
(855) TELL APS | (855) 835-5277

APS investigates reports of maltreatment and self-neglect, connecting eligible individuals with services to ensure their safety and well-being. Services focus on self-determination and using the least restrictive measures to help individuals remain in their homes whenever possible.

HOW DOES APS HELP?

Each county has a designated APS provider responsible for responding to reports of abuse, neglect, or exploitation by:

- Screening and investigating reports
- Meeting with individuals to assess their needs
- Recommending necessary services

CRITERIA FOR APS CASES

Vulnerable adults who meet all of the following criteria may be in need of APS:

A vulnerable adult is:

- **Age:** 18 years or older
- **Residence:** Living in the community
- **Vulnerability:** Unable to make, communicate, or carry out decisions concerning his or her well-being due to physical or mental illness, disability, or deficiency.
- **Risk:** Is the subject of abuse, neglect, or exploitation.

Community Settings Include:

- Private homes or other community settings that are not licensed or regulated by any State department or agency.

Note: *Services are voluntary unless court ordered.*

CONFIDENTIALITY

All records and communications related reports, evaluations, or services provided are confidential.

APS may only share information when directed by court order.

Adults retain all their civil and constitutional rights unless some of those rights have been restricted by court action.

REPORTING TIPS:

- Reports are made directly to APS provider in the vulnerable adult's county of residence.
- Provide detailed information, including the individual's name, address, and the concern.
- If possible, the person with firsthand knowledge should make the report.

LIMITS TO ASSISTANCE

- APS cannot force services on adults with capacity who decline assistance.
- APS cannot remove an individual from their home without consent or a court order.
- APS cannot impose restrictions unless ordered by a court.

MANDATORY REPORTING REQUIREMENTS:

New Jersey Adult Protective Services (APS) law requires the following professionals to report suspected abuse, neglect, or exploitation of vulnerable adults.

- All health care professionals (e.g., doctors, nurses, social workers, etc.)
- Law enforcement officers
- Firefighters, Paramedics
- Emergency Medical Technicians (EMTs)



It's the Law!

This program operates under the authority of the New Jersey Adult Protective Services Act, N.J.S.A. 52:27D-407 et seq.

NEW JERSEY PROTECTIVE SERVICES

ATLANTIC
Atlantic County Division
of Intergenerational Services
Shoreview Building
101 South Shore Road
Northfield, NJ 08225
Phone: 1-888-426-9243
www.atlantic-county.org

BERGEN
Bergen County Board of Social Services
218 Route 17 North
Rochelle Park, NJ 07662
Phone: 201-368-4300
After Hours: 1-800-624-0275
www.bcbss.com

BURLINGTON
Burlington County Board of Social Services
795 Woodlane Road
Mt. Holly, NJ 08060
Phone: 609-518-4793

CAMDEN
Camden County Board of Social Services
101 Woodcrest Road, Suite 161
Cherry Hill, NJ 08003
Phone: 856-225-8178

CAPE MAY
Cape May Division on Aging and Disability Services
3801 Route 9 South, Unit 4
Rio Grande, NJ 08242
Intake: 609-886-2784,
ask for Intake Social Worker
Fax: (609) 889-0344

CUMBERLAND
Resources for Independent Living
601 Bridgeton Ave.,
Bridgeton, NJ 08302
Phone: 856-825-0255

ESSEX
FOCUS, Hispanic Center for Human Dev., Inc.
441-443 Broad Street
Newark, NJ 07102
Phone: 866-903-6287

GLOUCESTER
Gloucester County Division of Social Services
400 Holly Dell Drive
Sewell, NJ 08080
Phone: 856-582-9200

HUDSON
Hudson County Adult Protective Services, Inc.
6100 Adams Street
West New York, NJ 07093
Phone: 201-537-5631

HUNTERDON
Hunterdon County Division of Social Work Services
4 Gaunnt Place, P.O. Box 2900
Flemington, NJ 08822-2900
Phone: 908-788-1361
Fax: (908) 806-4202
After Hours: 908-782-4357
www.co.hunterdon.nj.us/615/Social-Services

MERCER
Mercer County Board of Social Services
200 Woolverton Street
Trenton, NJ 08650
Phone: 609-989-4346
www.mcboss.org

MIDDLESEX
Family and Children's Services
191 Bath Avenue
Long Branch, NJ 07740
Phone: 732-745-3635
www.fcsmonmouth.org

MONMOUTH
Family and Children's Services
191 Bath Avenue
Long Branch, NJ 07740
Phone: 732-531-9191
www.fcsmonmouth.org

MORRIS
Morris County Office on Aging, Disabilities and Community Programming
340 West Hanover Avenue
Morristown, NJ 07960
Phone: 973-326-7282
After Hours: 973-326-7282
www.morrishumanservices.org

OCEAN
Ocean County Resources Center
Ocean County Board of Social Services
1005 Hooper Avenue
P. O. Box 547
Toms River, NJ 08753
Phone: 732-349-1500
After Hours: 211
www.co.ocean.nj.us/socialservices

PASSAIC
Passaic County Board of Social Services
80 Hamilton Street
Paterson, NJ 07505
Phone: 973-592-1954
After hours: 800-315-4561
www.pcbss.org

SALEM
Salem County Office of Aging and Disabilities
110 Fifth Street, Suite 900
Salem, NJ 08079
Phone: 856-339-8622
www.salemcountynj.gov

SOMERSET
Somerset County Board of Social Services
73 East High Street
P.O. Box 936
Somerville, NJ 08876
Phone: 908-526-8800
www.co.somerset.nj.us/government/affiliated-agencies/social-services

SUSSEX
Sussex County Division of Social Services
83 Spring Street, Suite 203
P.O. Box 218
Newton, NJ 07860
Phone: 973-383-3600

UNION
Catholic Charities of the Archdiocese of Newark (CCAN)
505 South Avenue E
Cranford, NJ 07016
Phone: 908-497-3902

WARREN
Warren County Division of Aging and Disability Services
1 Shotwell Drive
Belvidere, NJ 07823
Phone: 908-475-6591
www.warrencountynj.gov/government/human-services/division-of-aging-and-disability-services

NEW JERSEY HUMAN SERVICES
DoAS
Division of Aging Services

FOR ADDITIONAL INFORMATION:

NJ Department of Human Services / Division of Aging Services
PO Box 715, Trenton, NJ 08625-0715
Toll-Free 855-TELL-APS / (855-835-5277)
In case of an emergency, call 911 or contact your local police department.

APS.NJ.GOV

State of New Jersey
Mikie Sherrill, Governor
Shirley U. Emehelu, Lt. Governor

HUMAN SERVICES
Department of Human Services
Dr. Stephen Cha, Commissioner