



# State of New Jersey

## Department of Human Services

Philip Murphy  
Governor  
Tahesha L. Way  
Lt. Governor  
Sarah Adelman  
Commissioner

The New Jersey Department of Human Services invites you to apply for the following position:

| <b>JOB POSTING #:</b>            | 022-24   | <b>ISSUE DATE:</b> | 1/8/2024                  | <b>CLOSING DATE:</b> | 1/22/2024 |  |  |  |
|----------------------------------|--|--------------------|---------------------------|----------------------|-----------|--|--|--|
| <b>TITLE:</b>                    | Child Support Specialist Trainee   |                    |                           |                      |           |  |  |  |
| <b>LOCATION:</b>                 | Division of Family Development<br>Office of Child Support Services<br>5 Quakerbridge Plaza<br>Hamilton, NJ 08619   | <b>RANGE:</b>      | P95                       |                      |           |  |  |  |
|                                  |  | <b>SALARY:</b>     | \$52,513.10 - \$54,906.96 |                      |           |  |  |  |
| <b>OPEN TO:</b>                  | GENERAL PUBLIC   |                    |                           |                      |           |  |  |  |
| DESCRIPTION                      |  |                    |                           |                      |           |  |  |  |
| <b>DEFINITION:</b>               | Under close supervision of a Child Support Specialist 2 or 3, or a higher level supervisory official in the Office of Child Support Services, Department of Human Services, as a trainee and productive worker receives on-the-job training while performing activities related to child support programs; program compliance and performance; the statewide use of the child support information management system. Learn to maintain, monitor, assess, implement and/or improve processes and procedures to meet established program goals and objectives, and act as a liaison between the agency and other public or private organizations; does other related duties as required.   |                    |                           |                      |           |  |  |  |
| <b>NOTE:</b>                     | In addition to the above, this position will learn the child support regulations for the program and partner agencies, including the judiciary and social service agencies that impact customer service as well as the processes involving written correspondence, case research and the use of a web chat application to provide direct customer service.   |                    |                           |                      |           |  |  |  |
| REQUIREMENTS                     |  |                    |                           |                      |           |  |  |  |
| <b>EDUCATION:</b>                | Graduation from an accredited college or university with a Bachelor's degree.  |                    |                           |                      |           |  |  |  |
| <b>EXPERIENCE:</b>               |  |                    |                           |                      |           |  |  |  |
| <b>NOTE:</b>                     | Appointees who complete successfully the required twelve (12) month training period will be eligible for advancement to the title Child Support Specialist 1 in accordance to Civil Service Commission procedures.   |                    |                           |                      |           |  |  |  |
| <b>LICENSE:</b>                  | Appointees will be required to possess a driver's license valid in New Jersey only if the operation of a vehicle, rather than employee mobility, is necessary to perform the essential duties of the position.   |                    |                           |                      |           |  |  |  |
| IMPORTANT NOTICES                |  |                    |                           |                      |           |  |  |  |
| <b>NOTE FOR FOREIGN DEGREES:</b> | Degrees and/or transcripts issued by a college or university outside of the United States must be evaluated by a reputable evaluation service at your expense. The evaluation must be included with your submission. Failure to submit the required evaluation may result in an ineligibility determination.   |                    |                           |                      |           |  |  |  |
| <b>RESIDENCY:</b>                | Effective 9/1/11, NJ PL 70 (NJ First Act), requires all State employees to reside in New Jersey, unless exempted under the law, or current employees who live out-of-state and do not have a break-in service of more than 7 calendar days, as they are "grandfathered." New employees or current employees who were not grandfathered and who live out-of-state have one year after the date of employment to relocate their residence to New Jersey or request an exemption. Current employees who reside in NJ must retain NJ residency, unless he/she obtains an exemption. Employees who fail to meet the residency requirements or obtain an exemption will be removed from employment.  |                    |                           |                      |           |  |  |  |
| <b>DRUG SCREENING:</b>           | If you are a candidate for a position that involves direct client care with the Department of Human Services, you may be subject to pre and/or post-employment drug testing/ screening. The cost of any pre-employment testing will be at your expense. Candidates with a positive drug test result or those who refuse to be tested and/or cooperate with the testing requirement will not be hired. You will be advised if the position for which you're being considered requires drug testing and how to proceed with the testing.   |                    |                           |                      |           |  |  |  |
| <b>NOTE:</b>                     | * Applicable regular or special re-employment list(s) established as a result of a layoff will be used before promotions are made.<br>* <u>Telework</u> : This position may be eligible to participate in the Department's pilot "Telework Program", which offers eligible employees the opportunity to work remotely for up to two (2) days per week, as approved by management. Details on this, and other benefits, will be made available throughout the interview process.<br>* <u>SAME Applicants</u> : If you are applying under the NJ "SAME" program, your supporting documents (Schedule A or B letter), must be submitted along with your resume by the closing date indicated above. For more information on the SAME Program visit their Website at: <a href="https://nj.gov/csc/same/overview/index.shtml">https://nj.gov/csc/same/overview/index.shtml</a> , email: CSC-Same@csc.nj.gov , or call 609-292-4144, option 3. |                    |                           |                      |           |  |  |  |

### FILING INSTRUCTIONS

Forward a cover letter and resume electronically to: [dfdhrresumes@dhs.nj.gov](mailto:dfdhrresumes@dhs.nj.gov)  
You must include the Job Posting #, and Last Name in the subject line of your email. Example: (123-22, Smith)