



# State of New Jersey

## Department of Human Services

**Philip Murphy**  
Governor  
**Tahesha L. Way**  
Lt. Governor  
**Sarah Adelman**  
Commissioner

The New Jersey Department of Human Services invites you to apply for the following position:

<b>JOB POSTING #:</b>	392-25	<b>ISSUE DATE:</b>	12/12/2025	<b>CLOSING DATE:</b>	12/26/2025
<b>TITLE:</b>	Field Service Supervisor 2, Quality Control				
<b>LOCATION:</b>	Division of Medical Assistance and Health Services Bureau of Quality Control 7 Quakerbridge Plaza Hamilton, NJ 08619	<b>RANGE:</b>	S25		
		<b>SALARY:</b>	\$77,143.55 - \$113,263.75		
		<b>UNIT SCOPE:</b>	K250		
		<b>SERV. CLASS:</b>	Competitive		
<b>OPEN TO:</b>	Current <u>Division Employees</u> with Underlying Permanent Status				
<b>DESCRIPTION</b>					
<b>DEFINITION:</b>	Under the direction of the Chief, Bureau of Quality Control or other supervisory officer, Division of Public Welfare, Department of Human Services, has responsibility for the supervision of a designated Quality Control Program; assists in planning, supervising and coordinating the work of the field staff; does related work as required.				
<b>REQUIREMENTS:</b>	<p>NOTE: Applicants must meet one of the following or a combination of both experience and education. Thirty (30) semester hour credits are equal to one (1) year of relevant experience.</p> <p>Eight (8) years of professional experience in a public assistance agency performing functions and activities directly related to the development, training and coordinating responsibilities of individuals involved in the quality control process in public assistance, one (1) year of which shall have been in a supervisory capacity.</p> <p>OR</p> <p>Possession of a Bachelor's degree from an accredited college or university; and four (4) years of the above-mentioned professional experience, one (1) year of which shall have been in a supervisory capacity.</p> <p>OR</p> <p>Possession of a master's degree in social work, sociology, business administration or public administration; and three (3) years of the above-mentioned professional experience, one (1) year of which shall have been in a supervisory capacity.</p> <p>NOTE: "Professional experience" refers to work that is creative, analytical, evaluative, and interpretive; requires a range and depth of specialized knowledge of the profession's principles, concepts, theories, and practices; and is performed with the authority to act according to one's own judgment and make accurate and informed decisions.</p>				
<b>LICENSE:</b>	Appointees will be required to possess a driver's license valid in New Jersey only if the operation of a vehicle, rather than employee mobility, is necessary to perform the essential duties of the position.				
<b>IMPORTANT NOTICES</b>					
<b>FOREIGN DEGREES:</b>	Degrees and/or transcripts issued by a college or university outside of the United States <u>must be evaluated</u> by a reputable evaluation service at your expense. The evaluation must be included with your submission. Failure to submit the required evaluation may result in an ineligibility determination.				
<b>RESIDENCY:</b>	In accordance with N.J.S.A. 52:14-7 (NJ PL 70), the "New Jersey First Act", all employees must reside in the State of New Jersey (NJ), unless exempted under the law. If you do not live in NJ, you have (1) year after you begin employment to relocate your residence to NJ.				
<b>DRUG SCREENING:</b>	If you are a candidate for a position with DHS, you may be subject to pre and/or post-employment drug testing/ screening. The cost of any pre-employment testing <u>will be at your expense</u> . Candidates with a positive drug test result, or those who refuse to be tested and/or cooperate with the testing requirement, will not be hired. You will be advised if the position for which you're being considered requires drug testing and how its administered.				
<b>CIVIL SERVICE LISTS:</b>	Applicable regular or special re-employment list(s) established as a result of a layoff will be used before promotions are made. All appointments will be made utilizing the procedures and guidelines in accordance with N.J.A.C. 4A.				
<b>TELEWORK:</b>	Certain positions may be eligible to participate in the Department's "Telework Program", which offers eligible employees the opportunity to work remotely for up to two (2) days per week, as approved by management. Details on this, and other benefits, will be made available throughout the interview process.				
<b>EMPLOYEE BENEFITS:</b>	In accordance with the "Pay Transparency Act", the NJ State Benefits Package includes: State Health Benefits Program (medical, dental, prescription drug and vision care); Pension; Deferred Compensation; Public Service Loan Forgiveness (PSLF) participation; Tuition Reimbursement; Flexible and Health Spending Accounts (FSA/HSA); Paid holidays; Paid Leave (vacation days, sick days and administrative leave days); Telework; Alternate Work Week Program; Life Insurance; Tax\$ave; NJ Well; State Employee Discount Program; Employee Advisory Service (EAS); Please be advised that eligibility for any of the benefits listed may vary pursuant to job duties, operational need, funding, policy, procedures and/or guidelines.				
<b>FILING INSTRUCTIONS</b>					
Forward a cover letter, resume, and transcript (if applicable) electronically to:					

[DHS-CO.Resumes@dhs.nj.gov](mailto:DHS-CO.Resumes@dhs.nj.gov)

You **must** include the Job ***Posting #***, and ***Last Name*** in the **subject line** of your email. **Example: ( 123-25, Smith )**

New Jersey Department of Human Services is an Equal Opportunity Employer