New Jersey
Office of
Information Technology

OIT Cybersecurity Incident Response

Team Roles & Contact Information

(CIRT *rev May 2026)

Last Reviewed: May 20, 2026

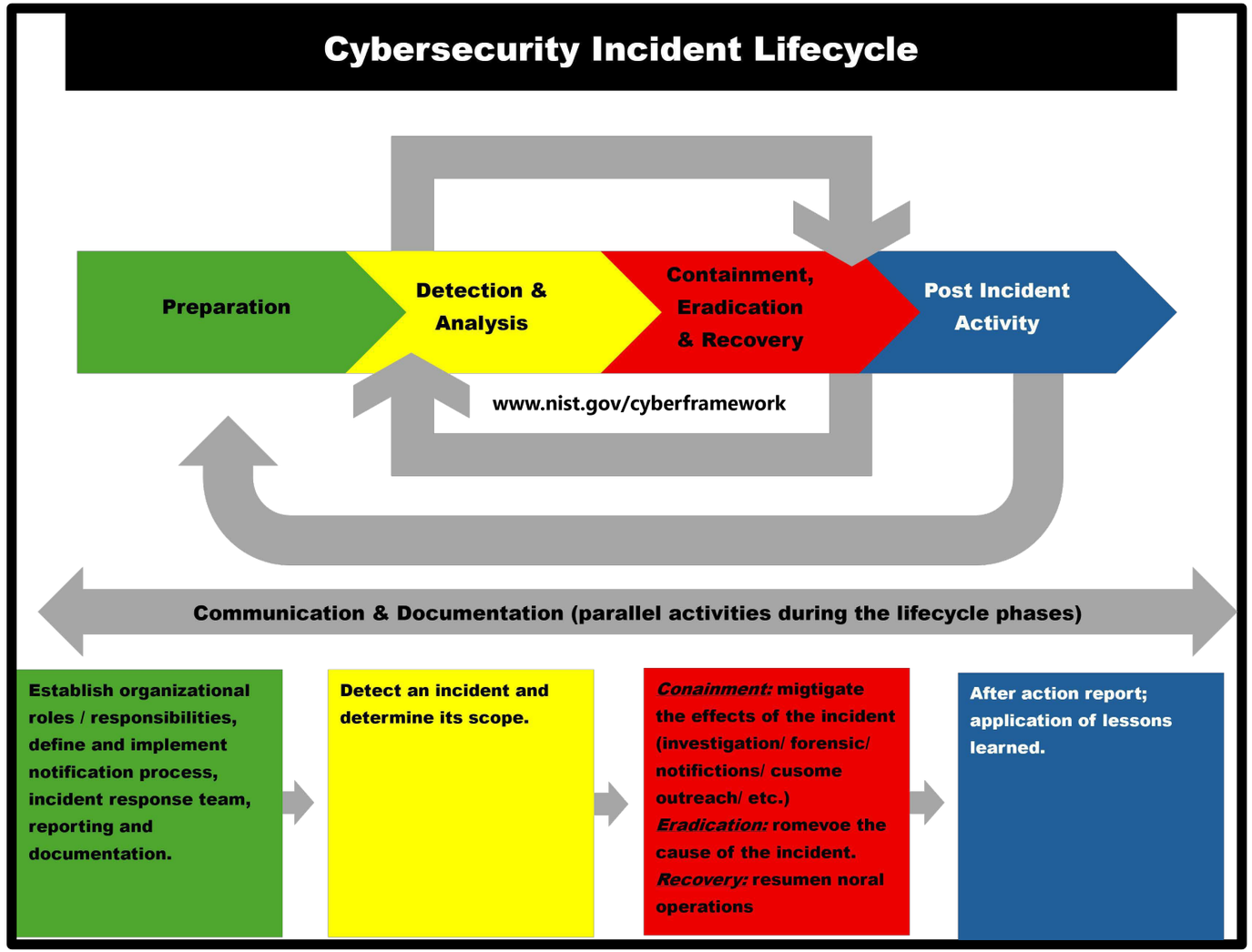
This document contains an overview of the OIT Cybersecurity Incident Response Plan (CSIRP) highlighting the industry standard framework and lifecycle methodology for managing incidents and an incident reporting workflow.

The roles and responsibilities of the OIT CISO and Cybersecurity Incident Response Team (CIRT) are defined with appropriate contacts.

This document is a quick user guide for the CIRT team.

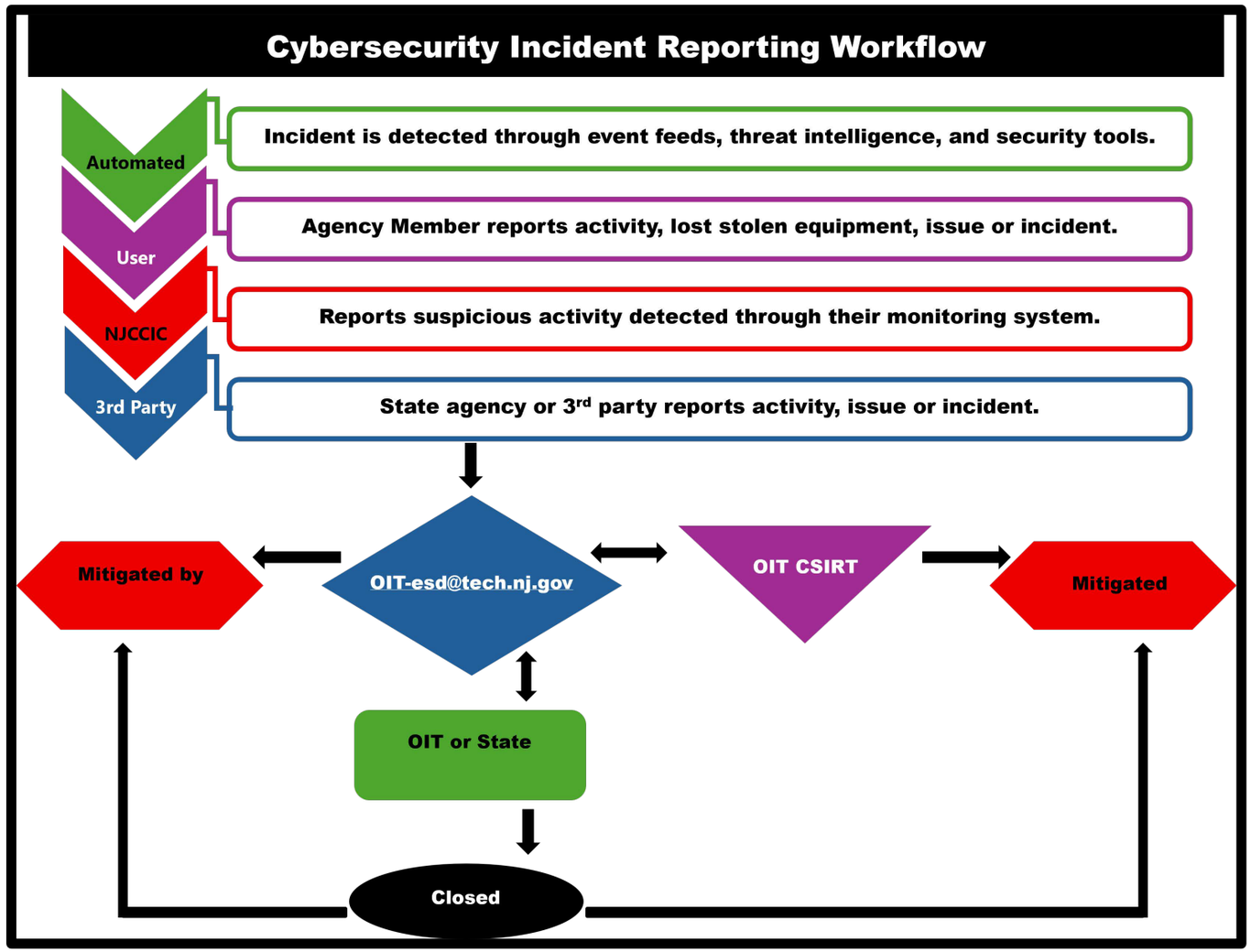
Overview: Cybersecurity Incident Lifecycle and Framework

- Developed by the National Institute of Standards & Technology and published through the NIST Special Publication (SP) 800-61;
- Adopted by the State of New Jersey and recognized internationally by the IT Industry;
- Simply speaking, the Lifecycle represents parallel and continuous efforts agencies make to handle incidents;
- The Framework consists of a collection of practices and tools that provide agencies with the ability to categorize, prioritize, communicate, track and document incident response activities.
- Together, this methodology provides an organized approach to handling cybersecurity incidents.



Cybersecurity Incident Reporting Workflow

- This is an illustration of the different channels where a suspected cybersecurity incident can be reported.
- In OIT, we use a combination of automation and/or reporting mechanisms.
- As defined in the OIT Cybersecurity Incident Response Plan (CIRP), potential incidents are reported and must be reviewed to be classified as a cybersecurity incident.
- Based upon the nature of the incident, the Cybersecurity Incident Response Team (CIRT) is enacted.
- All cybersecurity incidents require OIT CISO notification.



The OIT Cybersecurity Incident Response Team (CIRT) is managed by the OIT Chief Information Security Officer (CISO), as delegated by the OIT Chief Technology Officer (CTO) in accordance with the OIT Cybersecurity Incident Response Plan (CSIRP). The OIT CISO will coordinate incident response activities, in collaboration with OIT leadership, the New Jersey Office of Homeland Security and Preparedness (NJOHSP) and Agency Department Heads, as needed. The CSIRT is responsible for carrying out OIT's response to incidents and is authorized to take the appropriate steps deemed necessary to contain, mitigate, and resolve an incident in an effective and efficient manner. A list of Exclusions to the CSIRP Plan is below.

Roles

User or Automation	Incidents are reported through multiple channels, including automation. Employees are required to report a security incident, lost/stolen devices, or general operational security issues. Regardless of how an incident is reported, the OIT CISO must be informed of all incidents, for incident coordination and mitigation.
OIT CISO as Coordinator	OIT CISO serves as the Incident Coordinator and reaches out to appropriate members (based on incident identified) who will play an active role in the investigation and: • Coordinate agency's response efforts; • Engage auxiliary agencies as necessary; • Escalate incidents to executive management as appropriate; • Monitor progress of the investigation; • Ensure evidence gathering, chain of custody, and preservation is appropriate • Prepare a written summary of the incident and corrective action taken **Note:** For major incidents, a member of the NJCCIC such as the State of New Jersey Chief Information Security Officer, may be designated as the incident coordinator. In cases where that event occurs, as defined under the SONJ Office of Emergency Management Plan, the SONJ Cyber Annex will supersede.
OIT CIRT Team (include Key Contacts, as necessary)	• Design, acquire and implement IT systems and services in a secure manner. • Monitor agency networks, systems, applications, and databases under their purview for indicators of a cybersecurity incident. • Examine logs of agency networks, systems, applications, and databases under their purview for indicators of a cybersecurity incident. • Provides subject matter expertise for technical issues. • Execution of the day-to-day management and security of information systems and services. • Responsible for the selection and management of IT vendors and service providers. • Provides direct support throughout the cybersecurity incident response life cycle. • Provide assistance in the investigation of unauthorized activities and cybersecurity incidents. • As part of the CSIRT takes action to respond to cybersecurity incidents. • Take action to contain, eradicate and recover from an incident. • Provide recommendations regarding policy and control enhancements to the OIT CISO.
External Resources	Depending on the nature and severity of an incident, the CSIRT may enlist additional external resources to aid in the response. External resources include, but are not limited to agency departments, breach response services, outside legal counsel, computer forensics firms, public relation firms, IT security services, IT services, Internet Service Providers (ISPs), law enforcement, and others.
OHSP	All incidents shall be reported to the New Jersey Cybersecurity Communications and Integration Cell (NJCCIC) at https://www.cyber.nj.gov/cyber-incident/

Exclusions/Notes: This Plan does not apply to natural disasters, power failures, fires, or other events not considered cybersecurity incidents. In instances where this occurs that impact assets in the State's Data Centers, the OIT Data Center Incident Action Plan shall take effect and/or the New Jersey Emergency Operation Plan (EOP). Additionally, in instances where the cybersecurity event is declared by the State CISO as a significant cyber security incident impacting the State of New Jersey, the Cybersecurity Incident Annex of the New Jersey Emergency Operation Plan (EOP) shall take effect.

OIT Cybersecurity Incident Response Team (CIRT) and Key Contacts

Overview: Below is an Appendix list of OIT Cybersecurity Incident Response Team (**CSIRT**), along with Key Contacts, as identified in the Cybersecurity Incident Response Plan (**CSIRP**). Based upon the nature of the incident, these CSIRT contacts may be called upon to respond to OIT's efforts to plan and mitigate cybersecurity incidents. Additionally, these members may call upon appropriate agency resources to support such efforts.

First and Last Name	Email ID	Work Phone	Cell Phone	Title
OIT Cybersecurity Incident Response Team (CIRT)				
Allison J Davis	Allison.Davis@tech.nj.gov	609-376-7537	609-358-1677 267-467-0261	OIT CISO/Director, Infrastructure Security
Kevin Dehmer	Kevin.Dehmer@tech.nj.gov	609-376-8000	609-376-8000	Chief Technology Officer
Laura Console	Laura.Console@tech.nj.gov	609-649-0445	609-649-0445	Chief of Staff
Vernon Spencer	Vernon.Spencer@tech.nj.gov	609-826-3617	609-422-7093	Chief Operating Officer
Joseph Barber	Joseph.Barber@tech.nj.gov	609-300-2328	609-571-0364 609-731-0922	Deputy CTO Network Operations
Hagen Hottmann	Hagen.Hottmann@tech.nj.gov	609-376-7099	609-273-2513	Deputy CTO, Enterprise Services
Mandrele Hansford	Mandrele.Hansford@tech.nj.gov	609-826-3667	609-414-4277	Deputy CTO, Applications & Customer Service
Joseph Roe	Joseph.Roe@tech.nj.gov	609-826-3641	609-633-6465	Deputy CTO, NJOIT Managed Hosting Services and Mainframe Operations
Yolanda Windom	Yolanda.Windom@tech.nj.gov	609-826-3630	609-331-2734	Director, Data Center, Facilities & Disaster Recovery
John Seith	John.Seith@tech.nj.gov	609-826-3643	609-306-9879	Manager, Cloud Operations, Enterprise Public Cloud
Julie Garland Veffer	Julie.Veffer@tech.nj.gov	609-815-2140	609-947-7040	Director, Communications and Digital Services

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First and Last Name	Email ID	Work Phone	Cell Phone	Title
Poonam Soans	Poonam.Soans@tech.nj.gov	609-376-7259	609-203-9934	Chief Data Officer & Director of Application Development
OIT Key IT Contacts				
Ashit Vyas	ashit.vyas@tech.nj.gov	609-376-7107	609-915-2358	Manager/ Enterprise Change, Asset & Configuration Management
Rupal Bhandari	Rupal.Bhandari@tech.nj.gov	609-940-1133		Supervisor, Incident & Solution Management
Brian Gadsby	Brian.Gadsby@tech.nj.gov	609-403-7009	609-508-3780	Manager, Data Center Services
Kevin Julius	Kevin.Julius@tech.nj.gov	609-376-7044	609-475-2420	Asst. Director, Network Services
Victor Staniec	Victor.Staniec@tech.nj.gov	609-954-4460	609-954-4460	Manager, Network Services
Denise Reed	Denise.Reed@tech.nj.gov	609-422-7183	609-672-4068	Supervisor, Infrastructure Security
Jay Hoffacker	Jay.Hoffacker@tech.nj.gov	609-875-4671		Supervisor IT, Infrastructure Security, Privilege
Sandra Stevens	Sandra.Stevens@tech.nj.gov	609-376-7048	609-341-6474	Network Admin 2, Extranet and Firewall Access
Michael Morgan	Michael.Morgan@tech.nj.gov	609-376-7162	609-610-0674	Director, Office of Emergency

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OIT Key IT Contacts				
B. Wayne Higgins Jr	barry.higgins@tech.nj.gov	609-376-7239	609-960-3894	Asst. Director/Managed Hosting Windows, VMware, Capacity Planning
Jeffrey Miglin	jeffrey.miglin@tech.nj.gov	609-376-7554	609-433-2673	Supervisor/Linux, Solaris, AIX
Melissa Mercado	Melissa.Mercado@tech.nj.gov	609-826-3644	609-433-2196	Network Admin. 2, Storage, Managed Hosting & Mainframe Services
Ashit Vyas	ashit.vyas@tech.nj.gov	609-376-7107	609-915-2358	Manager/Enterprise Change, Asset & Change/Incident Management
Thomas DeHaan	Thomas.DeHaan@tech.nj.gov	609-815-2033	609-273-9048	Supervisor, Service Level Management
Elliott Lynn	Elliott.Lynn@tech.nj.gov	609-376-7541		O365 & Entra ID Services
Sandra Gambino	Sandra.Gambino@tech.nj.gov	609-376-7090	609-508-6675	Director, Mainframe Services
Bernadette Rainey	Bernadette.Rainey@tech.nj.gov	609-376-7190	609-649-0900	Supervisor, Mainframe Services
Leslie Rodenberger	Leslie.Rodenberger@tech.nj.gov	609-376-7089	609-775-5549	Supervisor, Mainframe Services

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First and Last Name	Email ID	Work Phone	Cell Phone	Title
Karen Krenzel	Karen.Krenzel@tech.nj.gov	609-376-7126	609-433-5602	DR/COOP Team Lead
OIT Key Legal/HR				
Brandon Bowers	Brandon.Bowers@tech.nj.gov	609-376-7164	609-940-9926	Director, Legal/Compliance/Privacy
Heather Pursell	heather.pursell@tech.nj.gov	609-376-7065	609-649-1687	Manager, Human Resources
External Contacts--Key Legal/OHSP/Cyber Insurance				
Roza Dabaghyan	Roza.Dabaghyan@law.njoag.gov	609-376-3157		OIT NJ Attorney General Rep
Michael T. Geraghty	mgeraghty@cyber.nj.gov	609-815-5068	571-236-2642	State of NJ – Chief Information Security Officer, NJ Cybersecurity & Communications Integration Cell
Robert Bruder	RBruder@cyber.nj.gov	609-256-4831	609-433-9034	State of NJ– Deputy Chief Information Security Officer, NJ Cybersecurity and Communications Integration Cell
Michael Dunn	Michael.Dunn@treas.nj.gov	609-826-3536		DPP/Cyber Insurance Point of Contact