

# SÈVIS AN PÈSÒN POU CHOMAJ

## Pran yon Randevoua

Ekspè nou yo jere dè milye de demand/reklamasyon chak semèn. Ou ka pran yon randevou an pèsòn si w gen yon pwoblèm ak demand/reklamasyon w lan. Nou ap ede w rezoud nenpòt pwoblèm ou genyen sou dosye a.



**Etap 1:** Ale sou [myunemployment.nj.gov](https://myunemployment.nj.gov) epi klike sou “check claim status.”

**Etap 2:** Konekte w pou w ka verifye oubyen jwenn estati demand/reklamasyon w lan. Klike sou “Schedule Appointment Online” pou w ka jwenn aksè nan sistèm planifikatè randevou a.

**Etap 3:** Klike sou “UI In Person (20 Minutes).”

**Etap 4:** Fenèt planifikatè an ap montre w kote biwo nou yo ye ak pwochen dat ak lè ki disponib yo. Chwazi kote ak lè ki pi pratik pou ou a citas disponibles. Seleccione el lugar y horario que le resulte más conveniente.

## Kisa'w Dwe Atann



Pandan randevou w la, yon reprezantan ap revize pwoblèm ki gen rapò ak demand/ reklamasyon w lan. Nou ka bezwen plis enfòmasyon, dosye, oswa dokiman pou verifye detay yo.

Li pa toujou posib pou rezoud ka w la menm jou a, men, n'ap bay demand/reklamasyon w lan priorite apre vizit ou a.

Tanpri swiv enstriksyon yo ba w pandan randevou w la. Asire w ke w tcheke imèl ou ak estati demand/reklamasyon w lan apre visit la.

## Èd/Assistans Avèk ID.me



Gen twa fason pou verifye idantite w. Ou dwe fè sa pou demand/reklamasyon w ka avanse vit. Chwazi metòd ki pi fasil pou ou a.

**Etap 1:** Ale sou [uid.nj.gov](https://uid.nj.gov) pou kreye yon kont epi konekte w, OSWA itilize kòd QR sa a:



**Etap 2:** Chwazi kijan ou vle verifye idantite w:

- Oto-Sèvi tèt ou (opsyon ki pi rapid-fèl poukont ou)
- Pale nan videyo (video chat)
- An pèsòn (Randevou sèlman)

Pou plis enfòmasyon klike sou [myunemployment.nj.gov/identity](https://myunemployment.nj.gov/identity)

## W Ap Fè Apèl/ Rekou Yon Desizyon?



Dat randevou ou a ka pran kèk tan pou rive. Kontinye sètifye chak semèn pou benefis pandan w ap tann let ki konfime randevou

ou a. Ou ap sèlman resevwa benefis pou semèn ou te sètifye yo epi yo te jwenn ou kalifye.

Ou ka sètifye pou benefis komanse Dimanch jiska Vandredi ant 8am ak 7pm.

Si rezon pou randevou w lan gen rapò ak travay ou, ansyen anplwayè w la ap resevwa yon notifikasyon konsènan entèvyou a epi li gen dwa patisipe tou. Ou ka reprezante tèt ou oswa ou ka peye yon avoka, oswa yon moun ki pa avoka pou reprezante w nan ka sa.



[NJ.GOV/LABOR](https://NJ.GOV/LABOR)

# In-Person Unemployment Services

## Make an appointment

Our experts handle thousands of claims each week. You can schedule an in-person appointment if you have an issue with your claim. We will help you resolve any problems.



**Step 1:** Visit [myunemployment.nj.gov](https://myunemployment.nj.gov) and click “check claim status.”

**Step 2:** Sign in to access your claim status. Click “Schedule Appointment Online” to access the online scheduler.

**Step 3:** Click “UI In Person (20 Minutes).”

**Step 4:** The scheduler window will show our location options with their next available appointments. Select the location and time that is most convenient.

## What to expect



During your appointment, a representative will review the issues with your claim. We also may need more information, records, or documentation to evaluate your claim.

It’s not always possible to resolve your case the day of your visit. However, we will prioritize your claim after your visit.

**Please follow any instructions given to you during your appointment. Be sure to check your email and claim status in the days following your visit.**

## ID.me help



There are three ways to verify your identity, which you must do for your claim to move forward. Choose the method that’s convenient for you.

**Step 1:** Go to [uid.nj.gov](https://uid.nj.gov) to create an account and log in, OR use this QR code:



**Step 2:** Choose how to verify your identity:

- Self-service (fastest option)
- Video chat
- In-person (appointment only)

Learn more at [myunemployment.nj.gov/identity](https://myunemployment.nj.gov/identity)

## Appealing a decision?



Your hearing date may take some time to arrive. Continue to certify

weekly for benefits while you await your hearing. You will only receive benefits for the weeks you have certified and have been found eligible.

You can certify for benefits Sunday to Friday from 8am-7pm.

If the reason for the hearing is related to your employment, your former employer will be notified of the interview and has the right to participate. You may represent yourself or you may be represented at your own expense by an attorney or a non-attorney.



[NJ.GOV/LABOR](https://NJ.GOV/LABOR)