



# WIOA State Plan Modifications – Workforce Strategy

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APRIL 2022

# One Stop Career Center Support

Our goal at the state level is to provide resources and tools to our local WDBs that allows for the ongoing innovation and development of services that can help NJ's One Stop Career Centers meet the dynamic needs of our jobseekers and employers.

## NJDOL and SETC are committed to:

- Building out centers of **training and technical assistance** across workforce program areas, e.g.:
  - Development of a new learning management system (LMS)
  - Development of new training partnership with GSETA
- Supporting efforts to continue **modernization of systems and investments in technology**, e.g.:
  - Data system modernization
  - Investment in tools like SkillUp New Jersey

# Three key support goals for NJDOL and SETC:

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1. Integrating partners and services into One Stops
2. Supporting customized strategies for jobseekers and employers
3. Strengthening local governance

# Goal 1: Integrating partners and services in One Stops

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## Functional Alignment

- Alignment of state staff and local area staff (e.g., ES and Title I) to promote seamless transitions and/or coordinated engagement through co-enrollment

## Relationship-Building with Partners

- Engagement of all WIOA and NJ required One Stop partners and the various employment and training opportunities they offer into One Stop Career Center service delivery

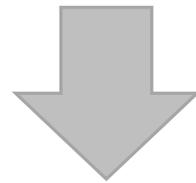
## Service Agreements

- Development of MOUs/IFAs to help support planning and implementation around these relationships

# Goal 2: Supporting customized strategies for jobseekers and employers

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Shifts from focus on **utilization of common assessment tools**



To focus on **common structure for service delivery** inclusive of range of services:

- Assessment
- Plan Development
- Individualized Career Services
- Training Services
- Supportive Services
- Follow-up Services

# Goal 2: Supporting customized strategies for jobseekers and employers

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## **Business Services (and Work-Based Learning)**

Building capacity to match and fill gaps between employer needs and jobseeker skills and interests through state and local business service functions, particularly in developing and operationalizing work-based learning

## **Virtual Services**

Increasing access and engagement through investments in tools that support virtual intake, assessment, and service delivery; thinking about accessibility not only through the lens of physical space but also through virtual service

## **Career Services**

Emphasizing work readiness and career advisement across WIOA services, including in Wagner Peyser and Title I programs specifically

## **Supportive Services**

Leveraging resources across required partners and additional community partners to provide services that reduce barriers to employment beyond specific training-related needs

# Goal 3: Strengthening Local Governance

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## Key Local Workforce Development Board Functions

### Procurement

- One Stop Operator Procurement
- One Stop Career Services Procurement
- Youth Services Procurement

### Oversight and Monitoring

- AJC/One Stop Certification
- Oversight of contracts:
  - Operator
  - Career Services
  - Youth Services

# Additional priorities: Expanding use of data

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## Data Entry Standards

- Increasing quality of data in existing systems through clear and common expectations around data entry

## Data Dashboards

- Working across NJDOL units and SETC to continue to build out data dashboards and tools that support ongoing monitoring

## Data System Modernization

- Engaging in workforce modernization project to update data systems that ease data entry and enhance data use

# Additional priorities: Continuing to strengthen youth services

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## One Stop Integration

Developing systems of youth services that connect to our One-stop Career Centers through direct provision of services, procurement of services, and partnership agreement to provide services

## Use of Virtual Technologies

Integration of virtual technologies and mediums to enhance and expand delivery of youth services

## Expansion of Pathway Opportunities

Expanding the diversity of youth we serve – providing opportunities at all levels of skill and experience – from individuals with low literacy to individuals with high school degrees disconnected from school or work

# Upcoming PY21/PY22 Focus

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- 1. Local Workforce Development Board governance** – supporting stronger firewalls between governance and operations; supporting key board functions
- 2. One Stop Partnerships** – supporting our system in leveraging the full range of resources and expertise available through partners
- 3. Expansion of services and populations served** – working as a state and local areas to expand, target, and serve additional priority groups
- 4. Expansion of work-based learning opportunities** – supporting local areas in developing systems of work-based learning that draw on local postsecondary, employer, and workforce partners