

**FanDuel Sportsbook @ Meadowlands Racetrack
Covid-19 Safety Procedures & Operational Reopening Plan**



FANDUEL
SPORTSBOOK

Health & Safety Plan

1. **Staff & Customer Well-being**

The well-being of our team members and customers is of the utmost importance and our top priority.

Team member & Customer Arrival. Security will greet each visitor to the Meadowlands at the Simulcast entrance. All customers will pass through screening protocols upon arrival. Amenity bags containing a mask, gloves, and wipes will be available to sportsbook customers as needed. If customer refuses PPE's they will not be allowed in premise.

Physical Distancing. Customers will be directed to adhere to physical distancing guidelines by standing 6ft. apart. Designated signage & floor markers have been installed throughout the building. Team member workspaces will be separated by 6ft. to ensure physical distancing wherever possible. Team members will be required to wear personal protective equipment.

Sanitization. Touchless hand sanitizer dispensers have been installed throughout the venue. We will also provide gloves, masks, and wipes for all staff and customers if needed.

Team Member Training. All team members have completed a mandatory Health & Safety procedures and protocol training.

Team Member and Customer Health & Safety. All team members and customers will be required to wear a mask/face covering at all times. Team members are instructed to stay home if they do not feel well. Team members and customers who are exhibiting any of the symptoms of COVID-19 while at the property are instructed to immediately notify a manager and security. All team members have tested negative for Covid-19 prior to returning to work.

Signage. Health & Safety guidelines will be displayed throughout Sportsbook areas & team member entrances to ensure proper care and personal hygiene.

2. Cleaning Products & Protocols

Cleaning Supplies. FanDuel Sportsbook will only use cleaning products approved for effective use against viruses, bacteria, and airborne/blood borne pathogens.

Public Spaces. The frequency of cleaning and sanitizing will be increased in all public spaces throughout the property. All frequented physical touchpoints including, but not limited to, betting kiosks, ATM's, stanchions, counters, doors, handrails, and furniture will be sanitized no less than every four hours during business hours. A guest may request the immediate cleaning of any betting or seating area. Team members will sign-off on all public spaces after cleaning for documentation.

3. Physical Distancing

FanDuel & Meadowlands Racetrack will ensure all customer & team member areas meet or exceed social distancing guidelines.

Total Occupancy. Customer occupancy (25%) will be managed by people counters, as well as staff, to ensure each location does not exceed maximum limit. Total occupancy will be logged hourly to ensure adherence to guidelines.

Line Management. Any area where customers or team members queue will be clearly marked with social distancing floor markers.

Self-Service Betting Terminals. SSBT's will adhere to physical distancing guidelines by only utilizing terminals that are at least 6ft. apart. Queues will be placed in front of each SSBT bank to maintain social distancing.

Customer Areas (Sheets & Viewing Areas). There will be no betting sheets. Current odds and futures will be displayed on content screens.

4. Business Updates

- **Hours of Operation.**

Mon-Sun: 10am-11:00pm.

- **Expired Tickets.** Tickets that have expired during the shutdown period will be honored until August, 2nd 2020.

Team Member/Customer Screening & Case Reporting Protocols

Entry Screening. Arriving patrons will be screened for increased temperature (100.4°F or higher) before they enter the facility. Magnetometer/Thermometer has been installed at Simulcast Entrance of racetrack. If a patron is displaying a temperature, they will be given the option for a secondary screening. If a secondary screening is refused, patron will be denied entry to the premises.

Secondary Screening. The secondary screening will be conducted by certified EMT or equivalent. Upon secondary screening, if someone is confirmed to be displaying increased temperature, person will be denied entry to the premises, and directed toward medical care and provided resources based on local health authority and CDC guidelines.

Live Harness Racing at Meadowlands Racetrack – In Facility

The purpose of this plan is to create a viable, working solution to conduct live harness racing at the Meadowlands Racetrack in the Spring/Summer of 2020. This operational details our procedures for racing with fans inside the Facility at 25% capacity, including the following deck areas: East, West Decks, and the Rooftop Terrace. Operational also includes 50% capacity of the outdoor areas: The Backyard and Apron areas.

Personnel & Attendance:

- Public shall be allowed in the Facility at 25% capacity listed below per the guidelines written in the Executive Order No. 157.
- In addition, the East, West and Rooftop Terrace will be open to patrons at 25% capacity.
- The Outside areas such as the Backyard and Apron areas will be at 50% capacity per the guidelines written in the Executive Order No. 157. Our plan is to force as many customers as possible to watch and wager outside which fortunately is quite easy this time of year.
 - Total square footage for the East and West Aprons and Backyard combined = 175,500 sq. ft.
- Per Executive Order 158, all indoor dining has been suspended.
 - EO 158 prohibits consumption of food or beverage inside the facility
 - Smoking is prohibited indoors
- Per Executive Orders 157 and 158, there will be no smoking in outside areas designated for food or beverage consumption.
- All pari-mutuel wagering shall be conducted within the facility as well as outside.
- In-house Medical department will follow up with all employees and patrons exhibiting any Covid19 symptoms.
 - Any employee with a 100.4 temperature or higher must be re-tested with a negative test result prior to return to work.
- Employees may consume food or beverages in any area that is not open to the public such as break room, food court or outside.
- Masks, gloves and sanitizer available for all staff. All staff is mandated to wear masks at all times.
- Masks, gloves and sanitizer available for all patrons.
- Touch-less hand sanitizer stations are located throughout facility.
- All patrons are mandated to wear masks at all times.
- Hand washing stations located throughout the Backyard and Apron areas.
- **Metal Detector/Thermal temperature scanner** installed at the Simulcast entrance to capture patron's temperature upon entrance.

- No one is allowed entrance with a temperature of 100.4 or higher. (Close Clubhouse and Backyard entrance to ensure everyone walks through the scanner)
- Simulcast entrance will be used for ingress and egress.
- Patron screening based on CDC questions provided by the Governors' Office.
 - HIPPA laws will be adhered to at all times
- Port-o-johns located throughout the Backyard and Apron areas and sanitized daily. Clean all port-o-johns no less than every four (4) hours or anytime a customer requests it to be cleaned.
- Pari-mutuel teller machines located outside at the Backyard, Apron areas, East, West and Rooftop Terrace.
- Plastic shields installed covering the pari-mutuel teller machines at all inside and outside locations. All tellers mandated to wear masks and gloves.
- All self service machines will be cleaned no less than every four (4) hours or anytime a customer requests them to be cleaned.
- Signage enforcing 6 ft. distancing while in line at all teller windows and self service machines.
- Program stands feature plastic shields (already installed) protecting patrons and program sellers.
- Security to enforce social distancing and patrons wearing masks.
- Café will be waitress service from the **outside**/back window
 - Picnic tables will be set up along the outside apron for table service
 - Beer, wine and hard seltzer available
 - Smoking prohibited in the outside dining areas
- Grills set up on the West Deck and Rooftop Terrace to sell hot dogs, hamburgers, grilled chicken with pre-packaged sides available.
 - Pre-fixe menu for West Deck dining
 - Reservations required. Pre-payment along with phone number mandated.
 - Smoking prohibited in the outside dining areas
- Service bar set up at all outside areas serving to seated guests only. Beer and pre-packaged mixed drinks available. Sell in to-go pouches or plastic cups with lids.
 - No draft beer
 - Patron name and phone number must be provided to F & B team
 - Patrons are not allowed to walk throughout the facility with any food and/or any beverage.
- Victory Sports Bar: **dining and bar to remain closed under EO 158**
 - Bar stools to be 6ft distance for seating only

- All Managers to conduct pre-shift meetings reviewing mandated hygiene practices such as hand-washing, hand sanitizing, wearing masks, etc.
- All employees have been given individual hand sanitizers.
- All employees to review and sign the COVID-19 Prevention, Health & Safety policy attached.
- Urinals and sinks in all rest rooms to be social distanced with tape closing those not in use.
- All water fountains will be closed down as mandated.
- NMR and FanDuel Sportsbook will follow all EPA and CDC guidelines regarding cleaning protocols.

Paddock/Racing area:

- JoJo's Café located in the paddock to remain closed at this time
- Trainers, grooms, and drivers may bring their own beverages and food and keep them in their respective vehicles.
- Drivers Room: Closed at this time
 - Drivers must wear their colors and bring them home each night
- Only essential paddock personnel shall be on-site, as well as trainers and essential care personnel (veterinarians, trainers, grooms, farriers).
 - Essential Paddock Personnel Includes:
 - Paddock Judge, Horse Identifier, Equipment/ Numbers Person, Outrider, and two Starting Car Persons; Security (both inside and outside of the paddock); Farrier, Veterinarians. Numbers could be placed in respective horses' stalls prior to the arrival of any horses.
 - No one other than the Paddock Judge should be in the paddock office at any given time. Management has installed a large plexi-glass shield at paddock office door.
- All other guidelines regarding Paddock procedures as submitted and approved by the NJ Racing Commission as of May 26, 2020 will remain in effect.
- **Total Capacity for each area listed. Once capacity is reached, patrons will be directed to our outside areas to watch and wager:**
 - Victory Sports Bar = 490 (Sports Book area – indoor bar and dining closed per EO 158)
 - 25% capacity = 123
 - Simulcast areas:
 - FanDuel Simulcast Lounge = 130 (Sports Book area)
 - 25% capacity = 33
 - Simulcast areas = 358 (remaining Racing areas)
 - 25% capacity = 90
 - Raceworld = 102 (Racing by invitation only to ensure proper seating capacity)
 - 25% capacity = 26

- VIP Room = 116 (Racing by invitation only to ensure proper seating capacity)
 - 25% capacity = 29
- VIP Lounge = 20 (Racing by invitation only to ensure proper seating capacity)
 - 25% capacity = 5
- Betting Hall = 199 (Kiosks and Racing)
 - 25% capacity = 50
- Grandstand level:
 - Trotters = 230 (Racing by reservation only to ensure proper seating capacity)
 - 25% capacity = 58
 - Mix & Mingle Area = 491 (Racing and Sports Book)
 - 25% capacity = 123
 - Betting Lobby = 446 (Racing)
 - 25% capacity = 112
 - Gallery = 475 (Racing)
 - 25% capacity = 119
 - East Deck (**Outside**) = 102 (Racing)
 - 25% capacity = 26
 - West Deck (**Outside**) = 363 (Racing – by reservation only. Phone numbers and credit card information taken at time of reservation)
 - 25% capacity = 91
- Clubhouse (3rd floor) Closed per EO 158
- Roof (4th Floor) – **Outside** = 570 (Racing)
 - 25% capacity = 143
- Backyard and Apron areas – **Outside** = 10,000 (Racing)
 - 50% capacity = 5,000
 - Total square footage = 175,500 sq. ft.
 - With so much room outside, we can easily enforce social distancing

Third party contractors/Vendors/Visitors:

- All third party contractors/vendors/visitors must use the loading dock entrance and sign in at the Security desk
- Masks must be worn at all times
- Temperature to be taken by the Security and logged into the visitor's log.
- Anyone with a temperature of 100.4 or higher will not be allowed entrance.
- Once cleared, Security will issue Visitor's badge

Security:

- Take note of above instructions for Third party contractors/Vendors/Visitors.

- Track Security will remain outside of the paddock and will check in horses and take the temperatures of all personnel via “no-touch” laser thermometers. Verification of licensure will occur upon arrival to the Secure Paddock Area (SPA). A roaming security person in the paddock would ensure that these procedures are followed.
- Security personnel will log all those allowed to enter by name, license, date and time.
- Staff needed:
 - Stable Gate: 4 people needed to check temperatures as well as perform normal stable gate responsibilities.
 - Management to provide thermometers. Anyone with temp higher than 100.4 degrees cannot enter property and must be turned away.
 - Walter Laraway: 2 people; normal function
 - Roaming: 3 people walking through the back paddock stalls ensuring social distancing of 6 feet
 - Back Paddock Entry Gates: 3 people needed to assist with social distancing near Judge office
 - Relief: 1 person
- No visitors in the secure Paddock Area will be permitted; this includes owners.
- Trainers/Grooms/Drivers shall be those holding a New Jersey license. Those with any underlying health issues or symptoms of illness should not come to the SPA under any circumstances. This includes any person with reason to be concerned for their health as per the latest New Jersey and US Centers for Disease Control (CDC) guidelines.
- All participants planning to enter the SPA shall verify at home (per CDC guidelines) that they are not running a temperature above 100.4 degrees Fahrenheit prior to leaving for the raceway.
- Trainers/Grooms will be limited to no more than three persons per ship-in party, and their racing staff shall be reduced to following ratio:
 - 1-2 horses – One Trainer **or** One Groom.
 - 3-4 horses – One Trainer **and** One Groom.
 - 5+ horses – One Trainer **and** up to Two Grooms maximum.
- Communications should be carried out electronically where possible. All participants shall remain 6 feet away from others at all times.
- Trainers, grooms, and drivers must bring their own beverages and food and keep them in their respective vehicles.
- All guards to enforce the social distancing requirements and ensure all patrons are wearing masks.
- Guards stationed at Simulcast entrance to ensure one person at a time walks through the Metal Detector/Thermal Temperature Scanner in an orderly fashion.

- Anyone with a temperature of 100.4 or higher will not be allowed entrance.
- In-house medical department available to assist when needed.
- Keep Clubhouse and Backyard entrance closed.
- Guards to enforce 6 ft social distance policy (indoor and outdoor)
- Guards to enforce no consumption of food or beverage inside the facility
- Guards to ensure patrons do not walk around property with any food and/or beverage.
- Guards to enforce patrons wear masks at all times (indoor and outdoor)
- **One guard at every room/area to count the number of patrons to ensure we do not exceed the mandated 25% capacity (indoor) and 50% capacity (outdoor).**
 - Signage to be placed at the entrance to each room/area announcing if room is available.
 - Attendance clickers have been ordered
 - Once capacity is reached, patrons will be directed to our outside areas to watch and wager.
- Guards to enforce no smoking policy
- **Obtain report from medical whenever there is a suspected and/or confirmed covid issue. A report must be sent to the Division of Gaming Enforcement notifying the Division.**

Facilities/Cleaning:

- Mark off 6 foot distances in bathrooms, drivers' room, throughout Paddock, outside medical and SBOA office.
- Mark off 6 foot distances in front of all teller windows as well as self service machines and food locations.
- Build additional outdoor teller bays for Tote to install pari-mutuel teller windows. Plexi-glass dividers to be installed by July 2.
- 36 portable bathrooms should be ordered. Clean all port-o-johns no less than every four (4) hours or anytime a patron requests it to be cleaned.
- Gloves and hand sanitizer stations must be set up throughout the Paddock as well as throughout the Backyard, East and West Decks and Rooftop Terrace.
 - Sanitizer stations throughout the facility
 - Hand washing stations located throughout the Backyard and Apron areas
 - Wipe down elevators and high touch areas with sanitizing cloths
- Touchless hand sanitizing stations to be set up at all food and beverage locations.
- Hand Sanitizing station to be set up at all entrances.
- Metal Detector/Thermal Temperature scanner to be moved to Simulcast entrances. Clubhouse entrance to remain closed.

- Plexi-glass partitions have been installed where needed in judges' office (both front side and back) along with NJRC and investigators office.
- Plexi-glass shields/partitions have been installed at all teller machines and program stands.
- Plexi-glass shields have been installed at Players Club and Raceworld
- Plexi-glass shields have been installed at Café
- Plexi-glass shields to be installed no later than July 10, 2020 at the Simulcast bar, Lounge bar and Victory Sports Bar in preparation of when we can offer indoor dining/bars
- COVID-19 safety signage hung where necessary in Paddock areas and all outside areas. Signage to be hung inside facility.
- Banners indicating COVID-19 safety protocols and procedures to be hung at all entrances.
- **All Seats, including Grandstand seats and benches in the simulcast area outside of Mutuels should be marked:**
 - **Stickers ordered**
 - **Logo means seat is available**
 - **X to be put on seat that is not available**
- Furniture that is currently in the Backyard needs to be adjusted so that tables are set up 6 ft apart
 - Scatter existing picnic tables that are between the bar and past the teller building around the Backyard Grill area
 - Scatter existing picnic tables outside the Café back window
- All furniture throughout facility must be social distanced with overflow furniture stored in the food court.
- Clean all areas including furniture no less than every four (4) hours or anytime a customer requests seating/tables to be cleaned.
- All office areas, including vaults and cage, must be cleaned and sanitized every night.
- Disinfectant wipes must be provided to all offices so that they can wipe down their workspace during the course of their shift.
- Block off urinals and sinks to ensure social distance – 6ft.
- Every evening when facility closes, entire building must be cleaned and sanitized per EPA and CDC guidelines.
 - Current disinfectant:
 - AIRx Spray n Go (kills 99.9% of bacteria in 5 seconds)
 - Enviro Care Neutral Disinfectant

Track:

- Normal sanitizing procedures at the conclusion of each race night using EPA and CDC guidelines.

Racing Office:

- No agents will be allowed in the office.
- Online entries encouraged.

- Remote draw per Scott Warren.
- JoJo's Café to be closed at this time.
- Reminders for all horsemen:
 - All trainers must be reminded to wear masks and all grooms must wear masks and gloves when bringing a horse to the race.
 - Warm- ups will be permitted (one per horse). Horses will go onto racetrack 10-12 minutes prior to post-time.
 - There will be no hitching or unhitching of race bikes in the paddock. One handler per horse (trainer or groom) will lead horses outside to be hitched prior to post parade. Same procedure will be followed post-race with drivers to remove their race bikes and relocate them for their next drive.
 - No more than one person per horse (the "handler", no exceptions).
 - Thirty minutes after conclusion of the race, the handler must leave with the horse unless tending to other horses. Then the handler may remain and check on the horse.
 - Horses and equipment shall either be washed at home (preferable) or outside the trainer's trailer or other pre-assigned area.
 - Any horsemen interested in dining on the West Deck:
 - Reservations must be made in advance
 - MUST have contact phone number for all reservations
 - No walk-ups to ensure capacity maintained
 - Capacity as determined by seating chart
 - No more than 8 people per table
 - All tables to be 6 ft distance
 - When not dining, masks must be worn at all times

Medical:

- Simulcast and race night medical staff is needed as usual
 - Simulcast staff must be stationed front side
- Additional staff may be needed to assist with temperature checks in the back paddock and all entrances.
- Provide NMR management and Security Director whenever there is a suspected and/or confirmed Covid issue. Security Director must send an incident report to the Division of Gaming Enforcement notifying them of the suspected and/or confirmed Covid issue.
- In-house Medical department will follow up with all employees and patrons exhibiting any Covid19 symptoms.
 - Any employee with a 100.4 temperature or higher must be re-tested with a negative test result prior to return to work.

Marketing:

- Signage to be order:
 - 6 feet floor decals

- Thermometer check, stop here
- Please maintain 6 ft social distancing. Masks must be worn at all times.
- Work with FanDuel team to ensure signage in all wagering areas advising customer to lower mask while placing bets.
- Banners for all entrances
- Menus for dining areas and Café
- Signage for each area/room advising if area is available or at capacity
- Order signage for Pointsbet to window advising guests to lower mask while approaching the window.
- Signage for each seating area depicting logo/"X" for available seats

Players Club/VIP:

- James Johnston must take reservations with phone numbers for all VIP guests for contact tracing
 - Advise guests that masks must be worn at all times
- VIP areas to include Trotters both day and night
 - see Marianne Rotella for number of guests allowed at night
 - By invitation only
- RaceWorld – VIP by invitation only
- Daily reservation list to be provided to Rachel Ryan and Marianne Rotella at the end of each shift to maintain proper record keeping for contact tracing

Food and Beverage:

- ALL F & B staff must wear masks, gloves and hat or hair net at all times during their shift
- Smoking is prohibited in all outside areas designated for dining
- Victory Sports Bar
 - **Remain closed for dining and bar service per EO 158**
 - Bar stools to be 6ft distance for seating only
 - Excess furniture to be removed and stored in food court
- Rooftop Terrace (**Outside**)
 - Grill – Waitress service only
 - Serve hot dogs, hamburgers, grilled chicken
 - Menu to be posted on easel sign
 - MUST have contact phone number for all reservations
 - All food to be served in take out containers
 - Pre-package sides; i.e. cole slaw, macaroni salad, etc
 - Bar - serve items in to-go container or pre-packaged beverages

- No draft beer to be served at bar
- Patrons are not allowed to walk throughout the facility with any food and/or any beverage
- Patron name and phone number must be provided to the bartender and/or waitress.
- Reservations required.
- Smoking is prohibited in all outside areas designated for dining
- Manager to collect all names and phone numbers at end of shift to be saved for contact tracing
- Backyard Grill (**Outside**)
 - BBQ sold ala carte
 - Waitress service
 - MUST have contact phone number for all reservations
 - Manager to collect all names and phone numbers at end of shift to be saved for contact tracing
 - Chalkboard menu
 - Sell ribs, brisket, pulled pork and chicken from smoker
 - Grill – hamburgers, sausage and peppers
 - Macaroni and cheese
 - Cold salads
 - Move tables to maintain 6 ft social distance
 - No more than 8 people to be seated at one table
 - When not dining, masks must be worn at all times
 - Smoking is prohibited in all outside areas designated for dining
- Café (**Outside service only**)
 - Limited menu
 - Offer milk shakes, soft-serve ice cream
 - Waitress service only
 - Tables set up on the West/Center apron for waitress service
 - VIP servers to offer waitress service to the VIP's and Ultra VIP's seated on the patio outside of the VIP rooms
 - Paper menu – must be disposed after each use
 - Smoking is prohibited in all outside areas designated for dining
- Simulcast bar – Closed at this time per EO 158
- Promenade deck (**Outside**)
 - Dining only
 - Smoking is prohibited in all outside areas designated for dining

- Tables available for overflow West Deck dining by reservation only
 - Need “reserved” table tents
- Trotters
 - Seating at 25% capacity
 - **No dining per EO 158**
 - VIP guests by reservation only will be allowed day and night to watch and wager on racing only
 - Open to members and VIP invited guests only
 - Membership reservations (for seating only – no dining per EO 158) must be made in advance by calling 201-842-5059 or email mrotella@playmeadowlands.com
 - MUST have contact phone number for all and kept on file for contact tracing
 - Capacity as determined by seating chart
 - No more than 8 people per table
 - All tables to be 6 ft distance
 - Bar stools to be 6 ft distance – for seating purposes only
 - Masks must be worn at all times
- West Deck(**Outside**)
 - When not dining, masks must be worn at all times
 - Reservations must be made in advance by calling 201-842-5059 or email mrotella@playmeadowlands.com
 - MUST have contact phone number for all reservations kept on file for contact tracing
 - All reservations are paid in advance including tax and gratuity
 - No walk-ups to ensure capacity maintained
 - Patrons are not allowed to walk throughout the facility with any food and/or any beverage
 - Capacity as determined by seating chart
 - No more than 8 people per table
 - All tables to be 6 ft distance
 - Waitress Service
 - Setup grill to prepare hot dogs, hamburgers, grilled chicken
 - Pre-packaged cold items/condiments
 - Beer and soda cart or Service bar selling mixed drinks
 - Menu price to be determined
 - Paper menu – must be disposable
 - Smoking is prohibited in all outside areas designated for dining
- Lounge Bar – Closed at this time per EO 158
- Pink and Skybox Suites
 - Remain closed at this time per EO 158

- 3rd floor:
 - Remains closed at this time per EO 158

Admissions/Programs:

- RaceWorld to remain as VIP overflow with James Johnston taking reservations

Mutuels:

- Maintain 6 ft. social distancing when scheduling tellers throughout facility and outside areas.
- Plexi-glass shields are over the pari-mutuel machines ensuring protection for patron and teller.
- Enforce employee wearing masks at all times
- All machines to be cleaned/sanitized no less than every four (4) hours or anytime a customer requests it be cleaned

Tote:

- Ensure all teller machines and self service machines are operational
- All machines to be cleaned/sanitized no less than every four (4) hours or anytime a customer requests it be cleaned
- Set up outside teller bays

TV:

- Check outdoor sound
- Make sure all outside TV's are operational

