



State of New Jersey
Board of Mediation

Resume of Panel Arbitrator

Name Lisa Charles

Business Email CharlesL66@comcast.net

City Princeton

State NJ

ZIP 08543

Arbitration Experience

Self-employed neutral arbitrator and mediator. Conduct hearings and render decisions for grievance arbitrations. Fact-finder and arbitrator for public sector contract negotiations after impasse is reached.

Mediation Experience

Mediate labor disputes for public and private sector clients. Mediate contract negotiations for public sector clients.

Labor Relations or Labor Management Experience

Employee Relations Director for Dow Jones & Company - The Wall Street Journal. Negotiated labor contracts. Investigated complaints, settled grievances, mediated and resolved workplace disputes for union represented and non-union represented employees. Recommended creative solutions and mediated conflicts regarding issues such as absenteeism, discipline and discharge, past practice, management rights, employee privacy, seniority and layoffs, sexual harassment, and contract interpretation.

Other Relevant or Equivalent Experience

Former Adjunct Professor at Rutgers University and Mercer County Community College. Taught Collective Bargaining, Diversity in Organizations, and Negotiations classes to undergraduate students. Guest lectured on Labor Relations at The College of New Jersey.

Area or Industries of Special Interest

Worked in numerous industries such as Automotive, Bakery, Brewery, Building Services, Clerical, Coal, Communications, Construction, Corrections, Hospitals, Nurses, Pharmaceutical, Police, Printing and Publishing, Newspapers, Teachers, Transit and Utilities.

Education

MA, Labor and Employment Relations, Rutgers University
BS, Journalism, The Ohio State University

Professional Affiliation/Association (Include Any Panel Membership)

National Academy of Arbitrators - Member

PANEL MEMBER:

American Arbitration Association; Federal Mediation and Conciliation Service; National Mediation Board; New Jersey Public Employee Relations Commission; New York City Office of Collective Bargaining; New York State Public Employment Relations Board; Pennsylvania Labor Relations Board; Pennsylvania Bureau of Mediation; U.S. Postal Service Expedited Panel; U.S. Virgin Island Public Employee Relations Board

PROFESSIONAL AFFILIATIONS:

Labor and Employment Relations Association – Past President of Philadelphia Chapter and Past President of New Jersey Chapter; National Association of Railroad Referees; New Jersey Association of Professional Mediators

Notes

Per Diem Fees: \$ 1650

Cancellation Notice

14 Calendar Days or Parties are Liable for Full Fee for the Cancelled or Postponed Day