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Menlo Park home receives CMS clinical deficiency-free survey

Menlo Park, N.J. – The New Jersey Veterans Memorial Home at Menlo Park received no clinical deficiencies for the no-notice survey, or inspection, conducted by the New Jersey Department of Health on behalf of the U.S. Centers for Medicare and Medicaid Services from July 8-16, 2024. Menlo Park is one of three long-term care facilities operated by the N.J. Department of Military and Veterans Affairs.

"We will not stop striving to provide the residents of Menlo Park with the highest possible quality of life and care," said Lisa Kranis, Chief Executive Officer of the Menlo Park home.

"I am proud of the dedicated team at Menlo Park for the hard work they do every day, and all that they have done to continuously improve care for our residents," said U.S. Air Force Col. Yvonne L. Mays, Acting Commissioner of Veterans Affairs and Adjutant General of New Jersey. "These findings support all of that hard work across the home, especially their accomplishments over the last eighteen months."

The survey was comprehensive and encompassed everything from the home's infection control and clinical care to kitchen operations, human resources, emergency management, and housekeeping.

"Our team is laser-focused on top-to-bottom improvements to ensure the highest possible care and quality of life at our Veterans homes. We are determined to not only meet standards, but exceed them," said Vincent Solomeno, Deputy Commissioner of Veterans Affairs and Administrator of Veterans Affairs.

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