## AGENCY TRANSACTIONS

### YOUR TRANSACTION

<table>
<thead>
<tr>
<th>RENEW OR REPLACE YOUR DRIVER LICENSE/ID</th>
<th>ONLINE</th>
<th>APPOINTMENT</th>
<th>WALK-IN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic renewal</td>
<td>Online Instant Renewal</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Visa-restricted</td>
<td>N/A</td>
<td>Appointment Only</td>
<td>NONE</td>
</tr>
<tr>
<td>CDL</td>
<td>N/A</td>
<td>Appointment Only</td>
<td>NONE</td>
</tr>
<tr>
<td>Probationary renewal</td>
<td>N/A</td>
<td>Appointment Only</td>
<td>NONE</td>
</tr>
<tr>
<td>Probationary upgrade</td>
<td>Online</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Over-21 license</td>
<td>Online</td>
<td>N/A</td>
<td></td>
</tr>
</tbody>
</table>

### REAL ID

- **Get a REAL ID**: N/A | Appointment Only | NONE
- **Renew REAL ID**: Online Instant Renewal | N/A | NONE
- **Replace REAL ID**: Online Instant Replacement | N/A | NONE

### FIRST TIME LICENSE/ID

- **First time license/ID/permit**: N/A | Appointment Only | Initial Probationary License
- **Knowledge test**: N/A | Appointment Only | NONE
- **Road test**: N/A | Appointment Only | NONE

### OUT OF STATE

- **Out of state transfers**: N/A | Appointment Only | NONE

### ADDRESS CHANGE

- **Change of address**: Online | N/A | NONE

### NAME OR GENDER CHANGE

- **Change of name and/or Gender**: N/A | N/A | Visit a LICENSING CENTER

### REGISTRATION

- **Register my vehicle**: N/A | Appointment Only | NONE
- **Renewal**: Online Instant Renewal | N/A | NONE
- **Not eligible to renew online**: N/A | Appointment Only |
- **Expired >6 months**: N/A | Appointment Only |

### TITLE

- **Duplicate title**: N/A | Appointment Only | NONE
- **Initial title (transfer of ownership)**: N/A | Appointment Only | NONE

### LICENSE PLATES

- **Replace my plates**: N/A | Appointment Only | NONE
- **Surrender my plates**: N/A | N/A | Drop off at any Center

### ABSTRACT

- **Get a driver history abstract**: N/A | It depends, read more here | NONE

### SURCHARGE

- **Pay surcharge**: More information online | N/A | NONE

### SUSPENSIONS
| License or Registration Suspension | More information online | N/A | More information online |