

FAQ

Frequently Asked Questions

What do I do if I am the victim of identity theft?

If you are a victim of identity theft, contact your local police department. Obtain a report number from the police department and begin contacting credit bureaus, financial institutions & affected agencies. Detailed identity theft information is available at: <http://www.state.nj.us/lps/ca/idtheft.htm>

What should I do if my vehicle is stolen?

Contact your local police department as soon as possible to make a report. When reporting the vehicle as stolen, you will need to supply the vehicle identification number (VIN). After you have made the police report, contact your insurance company.

Whom do I call with a title or registration question?

Contact the New Jersey Motor Vehicle Commission with your question. They can be reached at: 609-292-6500, or toll free at 888-486-3339, or on the web at <http://www.state.nj.us/mvc/>

How do I get a VIN verification?

Any law enforcement agency in the state, including the New Jersey Motor Vehicle Commission (MVC) Specialty Sites, can perform this service. There are three MVC sites:

Winslow Township Salvage Inspection Site
250 Spring Garden Road, Ancora, New Jersey 08037
Monday - Friday 7:00 a.m. to 4:00 p.m., Phone: 609-567-0190

Asbury Park Salvage Inspection Site
1010 Comstock Street, Asbury Park, New Jersey 07712
Monday - Friday 7:00 a.m. to 4:00 p.m., Phone: 732-869-8333

Morristown Salvage Inspection Site
101 Ridgedale Avenue, Morristown, New Jersey 07960
Monday - Friday 7:00 a.m. to 4:00 p.m., Phone: 973-631-6576

How many points of identification do I need to obtain a New Jersey Driver's License?

You need six points of identification. The appropriate identifications and their values can be found on the New Jersey MVC website at: <http://www.state.nj.us/mvc/Licenses/DocumentSelector/index.htm>



New Jersey State Police Auto Unit

P.O. Box 7068
West Trenton, NJ 08628-0068

Office: (609) 882-2000
ext. 2049

Fax: (609) 637-9470



TIPS

Learn How to...

- Prevent Car Theft
- Identify Fraud Involving Car Purchases

New Jersey State Police AUTO UNIT



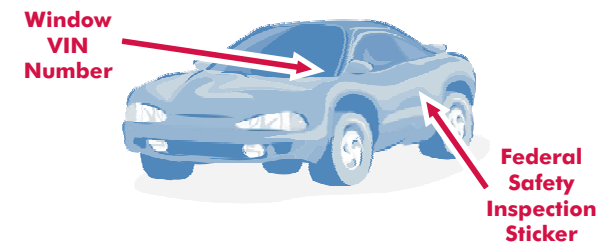
Members of the Auto Unit are experts in the field of vehicle identification, document fraud and the investigation of organized criminal groups involved in such activity. These tips have been compiled in an effort to educate the public on the latest car theft prevention techniques and how to spot fraud and make an informed vehicle purchase.

Vehicle Theft Prevention Tips

- Ensure your vehicle is always locked.
- Never leave a window open.
- Ensure all valuables are kept out of sight.
- Never leave your vehicle running.
- Never leave your keys in your vehicle.
- When parking, turn the tires toward the curb. This will make it difficult to tow.
- Always use your emergency brake.
- Park your vehicle in a well-lighted area.
- Try to park your vehicle in attended lots. Criminals DO NOT like witnesses.
- When parking your vehicle in an attended lot, always use your valet key.
- Never leave the title or registration in your vehicle when it is unattended. A thief will use these documents to assist in selling your vehicle.
- Disable your vehicle when leaving for extended periods of time, *i.e.*, disconnect the battery.
- Use locking screws on your license plate.
- Whenever possible, use all available anti-theft devices, including:
 - Steering wheel locks
 - Window etching
 - Vehicle tracking devices, *i.e.*, LoJack
 - Audible alarms
 - Armored collars around steering columns
 - Devices to disable the gas or brake pedal
 - Wheel locks
 - Gear shift locks
 - Hood locks
 - Fuel kill switches
 - Ignition kill switches

Tips On Car Purchases

- If a deal sounds too good to be true, it probably is. Always verify the vehicle identification number on the title matches the vehicle identification number on the vehicle.
- Ensure the vehicle identification number in the window has original rivets, is free from scratches, has not been recently painted, and the numbers all appear consistent.
- Compare the window vehicle identification number located on the driver's side front windshield, against the vehicle identification number on the federal safety inspection sticker on the driver's side door.
- Avoid meeting the seller at a public location, *i.e.*, a mall parking lot.
- Ensure the federal safety inspection sticker is secure and appears undisturbed.
- Check the ignition for any type of tampering.
- Question a new paint job.



- Be suspicious if the seller does not provide any factory manufactured keys.
- If purchasing a vehicle from a private citizen, always verify the name and address on the title match the name and address of the seller.
- Ask to view the seller's driver's license and compare the name and address on the title and registration.
- Be cautious of anyone that does not provide an address or contact information.
- Ask the seller for references.
- Purchase a vehicle history report from a private vendor in order to obtain the vehicle history and mileage comparisons. Often, these reports come with a money back guarantee.