

## DGE Preventive Measures to Mitigate COVID-19

Effective 3/16/20 the New Jersey Division of Gaming Enforcement (DGE) will be implementing temporary measures and protocols to take part in the coordinated effort to mitigate the spread of the COVID-19 virus. As such, DGE will be making concerted efforts to limit person to person contact throughout the Division's public-facing operations. During this time, the DGE's public Fingerprint/Intake offices at Boardwalk and Tennessee Ave in Atlantic City, NJ will be temporarily closed to the public until April 1, 2020 (or possibly later). The areas below will be impacted by these precautionary measures:

- DGE will continue to accept both new and renewal/resubmission license applications via mail. Applications/renewals/resubmissions can be mailed to:

Division of Gaming Enforcement  
Intake Unit  
2nd Floor  
1300 Atlantic Avenue  
Atlantic City, New Jersey  
Attn: Casino Licensing Filing

- During this time the DGE has made the decision to extend the date for resubmissions/renewals for 30 beyond the original due date.
- The public fingerprint function currently performed at the DGE office located at Boardwalk and Tennessee Ave has been suspended until April 1, 2020 (or possibly later). DGE will:

- 1) Accept mailed fingerprints on NJ Fingerprint cards:

Division of Gaming Enforcement  
Fingerprint Unit  
Tennessee Ave & Boardwalk  
Atlantic City, NJ 08401

- 2) Accept fingerprints processed by a Morpho Trust location. (There will be an additional cost to the licensee).

Questions regarding fingerprints can be directed to:

[fingerprint@njdge.org](mailto:fingerprint@njdge.org)

or

609-441-3050

- During this time DGE not be able to hold any in-person requests for additions or removals to/from the self-exclusion list at DGE's Trenton or Atlantic City's locations until April 1,2020 (or possibly later). All requests for removal will be scheduled after April 1, 2020. However, patrons **will** be able to add themselves to self-exclusion via the DGE self-exclusion web portal.

Assistance with portal self-exclusion process can be direct to:

609-441-3846

- All DGE conferences and hearings will be rescheduled by DGE until a date after April 1, 2020.

- During this time, if you have a package or letter that you intend to hand-deliver to the Division of Gaming Enforcement, please reach out to your contact at DGE, as we would like to try to obtain these documents via email, if possible. If this is not possible, DGE will work with your team in order to determine the most effective means of obtaining these documents in order help mitigate person to person contact.