



CASINO REOPENING PROTOCOLS

Revised 05/19/2021

This Plan of Reopening Protocols (the ‘Plan’) is developed based on the minimum standards outlined by the Casino Association of New Jersey, Inc. (“CANJ”). Golden Nugget fully intends to comply with, or exceed, government-imposed mandates, restrictions, and occupancy limits. In the event there is a conflict between this plan, and guidelines issued by the Governor, the Governor’s order will supersede this plan.

Golden Nugget Atlantic City has incorporated best practices from our sister properties while developing these reopening protocols. These standards match, or exceed, procedures established in our other properties.

Capacity

The goal of these protocols is to limit the total aggregate number of patrons in the gaming areas of the casino hotel facility (e.g., casino, sports wagering areas, poker room, etc.) which is now at 100% of the total aggregate occupancy limits for such gaming areas as established by the New Jersey Department of Community Affairs. This goal will be achieved through the provisions contained in these protocols, in particular those regarding the requirements for physical distancing of patrons in all gaming areas, restrictions on the number of persons at gaming tables, and the limitations on the availability of slot machines.

Limit capacities will be adjusted accordingly as restrictions are lifted by Governors orders.

Smoking

Smoking, even while permitted in the indoor areas of casino under state law, will not be allowed to take place until approved by Governor’s orders.

Team Member and Guest Health

The health and safety of our team members and guests is our number one priority. Team members include contract team members and third party providers.

Team Members

Health Screening

Prior to or upon their return to work, each employee shall be provided with a list of COVID-19 viral testing opportunities in Atlantic County.

All team members will be required to wear masks in all public areas of the casino hotel complex, in hotel rooms, and in any other areas when in less than six (6) feet proximity to a co-worker or guest.

A large standee sign will be posted next to the team member entrance that detail the symptoms of Covid-19.

- Do you currently have a fever of 100.4 or higher?
- Are you now, or have you experienced within the past 14 days, any NEW symptoms listed below which may be associated with COVID-19?
 - Fever or Chills
 - Cough
 - Shortness of breath or difficulty breathing
 - Fatigue
 - Muscle or body aches
 - Headache
 - New loss of taste or smell
 - Sore throat
 - Congestions or runny nose
 - Nausea or vomiting
 - Diarrhea
- In the past 14 days, have you (or anyone in your household) been diagnosed, tested, or quarantined for COVID-19?
- In the past 14 days, have you been in close contact (within 6 feet for 15 minutes or longer) with anyone who has recently been diagnosed, tested or quarantined for COVID-19 within the last 24 hours?
- If a team member answers “yes” to any of the posted questions, they will not be allowed to report to work. We will suggest they consult with a medical professional for their safety and the safety of others. Such team member shall be provided with the CDC material entitled, “Steps to help prevent the spread of COVID-19”.

Golden Nugget will separate team members presenting with severe COVID-19 symptoms (i.e. very high fever, extreme shortness of breath, uncontrolled cough) from other guests and will take appropriate measures to minimize the team member’s contact with casino personnel while waiting for medical personnel to arrive.

Golden Nugget will maintain a list of team members known to have been in close prolonged contact with an ill team member or guest and monitor the condition of those team members for two (2) weeks following the date of the close contact by having the team member(s) complete a COVID-19 symptom checklist on each day of work during that fourteen (14)-day period.

If there is any situation where a team member is known to have been in close contact with a guest or another team member who has tested positive for COVID-19 and was not wearing a mask during the close contact, that team member will be sent home from work and advised to self-quarantine and monitor his or her symptoms for the required time period as directed by the local Department of Health and/or in accordance with then-current CDC guidelines (i.e., quarantine for fourteen (14) days or such other period as may be recommended by the CDC at the time of such occurrence.

Golden Nugget shall arrange for COVID-19 viral testing for any employee who is not permitted to remain at work under the conditions noted above at no cost to the employee unless such employee presents medical evidence (e.g., a doctor's note) that his/her condition is otherwise due to a non-communicable condition. Such employees shall be provided with the CDC material entitled, "Steps to help prevent the spread of COVID 19" and encouraged to contact their health care provider. Golden Nugget shall also comply with then-current CDC, state and local guidelines that provide requirements for businesses dealing with employees who present with COVID-19 symptoms.

Physical Distancing

Team members will be advised to practice physical distancing by standing at least six feet away from each other moving around back of house areas. Team member break areas, cafeteria, training areas, and locker rooms shall be configured to allow for physical distancing.

Team members will be reminded not to touch their faces and to practice physical distancing by standing at least six feet away from guests and other team members whenever possible. All resort outlets will comply with local or state mandated occupancy limits.

- "Thank you for Practicing Social Distancing" signs will be placed throughout property.
- When able, floor stickers will placed 6' apart in queuing areas to promote social distancing.

Hand Sanitizer

Hand sanitizer dispensers will be placed at key back of house and team member contact areas such as reception areas, entrances, ATMs, meeting rooms, elevator landings, timeclock stations, EDR, etc.

BOH Signage

Signage will be posted throughout the property, and on Human Resources communications, reminding team members of the proper way to wear PPE, wash hands, to avoid touching their faces, and to stay home if they are sick.

- "Please Sanitize" signs will be placed throughout property.
- "Please Wash Your Hands" signs will be placed throughout property
- "Covid-19 Safety Protocol" signs will be placed throughout the property

Team Member Health Concerns

Team members have been given clear instructions on how to respond swiftly and appropriately to all presumed cases of COVID-19 infection on property in accordance with local guidelines, and they will be ready to provide full support to our guests addressing any health concerns.

Team members are reminded to stay home if they do not feel well. Team members are also instructed to contact a manager if they notice a coworker or guest with flu-like symptoms.

Team members have been instructed to contact a supervisor if they notice a coworker with signs or symptoms of COVID-19.

Case Notification

Golden Nugget shall comply with any required reporting of team member presumed cases of COVID-19 to local/or state health authorities for contact tracing and/or other purposes.

Golden Nugget will report to the Division all cases known to them where a team member or guest has tested positive for COVID-19 within fourteen (14) days after being in the casino hotel complex.

Team Member Responsibilities

Golden Nugget team members are the first line of defense for an effective health and sanitation program

Hand Washing

Proper hand washing with soap and correct personal hygiene is vital to help combat the spread of virus. All Golden Nugget team members will receive proper personal hygiene training and will wash their hands with soap regularly (for 20 seconds) or sanitize them:

- no less than every hour while at work, unless hand sanitizer is available, except for team members that work in back of the house office areas and do not have contact with public areas or guests;
- before the start of a shift; and
- at least once during every break period.

COVID-19 Training

All team members will receive COVID-19 training focusing on safety and sanitation protocols. Team members with frequent guest contact including Food & Beverage (once indoor food and beverage is allowed), Housekeeping, Facilities, Hotel Operations, and Security will receive more comprehensive training.

Personal Protective Equipment (PPE)

Appropriate PPE will be provided to, worn by, all team members based on their role and responsibilities and in adherence to CDC and/or state

and local regulations and guidance. Training on how to properly use and dispose of PPE will be provided.

Additional personal protective equipment (“PPE”) may be required by federal, state, or local authorities or this Plan. When required, Golden Nugget shall provide PPE to team members at no cost to team members and provide training on how to properly use and dispose of all PPE.

Daily Pre-Shift and Team Member Time Keeping

Team member pre-shifts will be conducted in areas that allow for appropriate social distancing. Departments start times will be staggered to minimize traffic by time clocks and in corridors. Hand sanitizer stations will be placed by all time clocks and team members will be required to sanitize their hands after clocking in.

Back of House

Social distancing protocols will be used in the team member dining room, smoking area, uniform control areas, training areas, shared office spaces and other high volume areas.

Food in the team member dining room (EDR) will be served in single serve containers or by cafeteria staff as opposed to team members serving themselves.

Any team member meetings will be conducted with physical distancing measures that are consistent with current CDC guidelines.

Guests

Security personnel or other authorized personnel shall have the right to request any guest on the gaming floor to briefly lower his/her masks for age and identification purposes.

Guest Screening Points

A large standee sign will be posted next to all casino entrances that detail the symptoms of Covid-19.

- Do you currently have a fever of 100.4 or higher??
- Are you now, or have you experienced within the past 14 days, any NEW symptoms listed below which may be associated with COVID-19??
 - Fever or Chills
 - Cough
 - Shortness of breath or difficulty breathing
 - Fatigue
 - Muscle or body aches
 - headache
 - New loss of taste or smell
 - Sore throat
 - Congestions or runny nose
 - Nausea or vomiting

- Diarrhea
- In the past 14 days, have you (or anyone in your household) been diagnosed, tested, or quarantined for COVID-19?
- In the past 14 days, have you been in close contact (within 6 feet for 15 minutes or longer) with anyone who has recently been diagnosed, tested or quarantined for COVID-19 within the last 24 hours?

If a guest is able to answer “yes” to any of the questions posted on the sign, the sign will instruct them not to enter and to contact a security officer for additional information. Laminated pages with the questions in Spanish and Chinese will be located at the security podium.

If a guest answers “yes” to any of the posted questions, they will be required leave the premises for 24 hours. We will suggest they consult with a medical professional and make documentation pertaining to COVID-19 available to them, along with a listing of all local testing sites.

Guests will be required to wear face coverings provided they show their faces for surveillance upon going to the cage. This will be done for identification purposes. All persons entering the gaming space shall be offered a face covering and shall be required to wear a face covering while on property.

Guests who are unable to wear a face covering due to a medical condition will be required to wear a face shield.

Physical Distancing

Anywhere within the casino hotel complex where there are normally lines of guests (casino cage, hotel front desk, promotions booth, etc.), there will be signage and/or other indicators prominently displayed on the floor or otherwise requesting that guests not related or travelling together remain at least six (6) feet apart or maintain such other physical distance as required by this Plan, recommended by then-current CDC guidelines or imposed by government order. Such signage shall include notice of the amount of distance between guests to be maintained or other measures to separate individuals as required by government order or in this Plan and such signage shall, where feasible, convey the message intended with diagrams in addition to or in lieu of verbiage so that the signage may be more universally understood.

Golden Nugget shall provide for spacing and take other measures as required by this Plan or by government order at guest counters to facilitate physical distancing between team members and guests (e.g., casino cage, hotel front desk, promotions booth, etc.).

Guests will be required to wear masks in all public areas of the casino hotel complex and shall be further required to wear masks in accordance with applicable government orders, regulations, and/or mandates. Signage shall be posted within the casino hotel complex advising guests that they are required to wear masks while in public areas of the casino hotel complex. Masks will be made available for a guest shall they require one.

- Guests will be requested to briefly lower masks for cage transactions for surveillance coverage purposes.

In accordance with Executive Order No. 157, individuals who cannot wear a mask due to health reasons, or children under 2 years of age, will not be required to wear a mask.

Guests not adhering to physical distancing and any other requirements will be advised of the requirements, and warned that, if they continue to disregard the requirements, they will be asked to leave the casino hotel complex.

Hotel Front Desk

Appropriate social distancing will be maintained whenever possible, consistent with CDC and/or state and local guidance.

- Signage and/or floor marking will be used to ensure guidelines are visible and being followed.

Guest Queuing

Any area where guests or team members queue will be clearly marked for appropriate physical distancing.

Restaurants and Bars

All restaurants and bars will have reduced seating in accordance with CDC and/or state and local guidance to allow for appropriate distancing between each table and between guests.

PPE (Personal Protective Equipment)

Guests will be required to wear masks in all areas of the casino hotel complex based on the following:

- Where guests are required to wear masks: For the protection of team members and other guests, except where involved in food or beverage service Guests shall be required, through signage posted within the casino hotel complex, to wear masks in all public areas of the casino hotel complex.

Golden Nugget shall make face masks available to any guest that needs one.

Hand Sanitizer

Hand sanitizer dispensers will be placed at key guest and team member contact areas such as reception areas, hotel lobbies, casino floor, restaurant entrances, cages, ATMs, meeting and convention spaces, elevator landings, timeclock stations.

FOH Signage

Anywhere within the casino hotel complex where there are normally lines of guests (casino cage, hotel front desk, promotions booth, etc.), there will be signage or other indicators prominently displayed on the floor or otherwise requesting that guests not related or travelling together remain at least six (6) feet apart or maintain such other physical distance as required by this Plan, recommended by then-current CDC guidelines or imposed by government order. Such signage shall include notice of the amount of distance between

guests to be maintained or other measures to separate individuals as required by government order or in this Plan and such signage shall, where feasible, convey the message intended with diagrams in addition to or in lieu of verbiage so that the signage may be more universally understood.

Guest Health Concerns

Guests presenting with and seeking assistance for COVID-19 symptoms will be provided with a mask and directed to exit the casino hotel complex and return home or to a medical facility for their safety and the safety of others. Such guests shall be provided with the CDC material entitled, "Steps to help prevent the spread of COVID-19". Golden Nugget shall also comply with then-current CDC, state and local guidelines that provide requirements for businesses dealing with guests who present COVID-19 symptoms.

For guests presenting with severe COVID-19 symptoms (i.e., very high fever, extreme shortness of breath, uncontrolled cough), Golden Nugget shall follow its current process for managing guests who become severely ill on property (i.e., calling 911). Golden Nugget will separate the guest and any persons travelling with him/her from other guests and will take appropriate measures to minimize the guest's contact with casino personnel while waiting for medical personnel to arrive. Golden Nugget staff shall also maintain a list of team members known to have been in close contact with the ill guest and monitor the condition of those team members for two (2) weeks following the date of the close contact by having the team member(s) complete a COVID-19 symptom checklist on each day of work during that fourteen (14)-day period. For purposes of the Plan, "close contact" is defined as being within six (6) feet for a period of ten (10) minutes or greater.

If there is a situation where a guest is known to have been in close contact with a guest or team member who has tested positive for COVID-19 and was not wearing a mask during the close contact, that guest shall be directed to exit the casino hotel complex and return home or seek medical attention.

Case Notification

Golden Nugget shall comply with any required reporting of guests with presumed cases of COVID-19 to local and/or state health authorities for contact tracing and/or other purposes.

Golden Nugget shall report to the Division of Gaming Enforcement (the "Division") all cases known to them where a guest has tested positive for COVID-19 within fourteen (14) days after the guest was in the casino hotel complex and provide any other information known about such guest as requested by the Division.

General Cleaning Protocols

Cleaning Products and Protocols

Golden Nugget will use EPA Registered Disinfectants (series N) and follow cleaning protocols that meet CDC guidelines. Good faith efforts will be taken to ensure uninterrupted supplies will be maintained. Golden Nugget will follow those Protocols and Guidance on Hotel Sanitization on Executive Directive 20-024

All high-contact surfaces, including, but not limited to, check-in counters, bell and concierge desks, elevators/elevator buttons/elevator handrails, door handles, public restrooms, etc. in areas utilized by the public will be cleaned with increased frequency based on business volumes, but no less often than once each day.

Hotel Guest Elevators

The frequency of cleaning and sanitizing has been increased for all high-touch areas within the elevators (i.e.' elevator buttons, phones, and hand rails) based on business volumes, but no less often than once per shift.

Public Spaces

The frequency of cleaning and sanitizing has been increased in all public spaces with an emphasis on high-touch surfaces including, but not limited to, front desk check-in counters, bell desks, elevators and elevator buttons, door handles, public bathrooms, room keys and locks, ATMs, escalator and stair handrails, casino cage counters, gaming machines, gaming tables, gym equipment, dining surfaces and seating areas.

Restrooms

Restrooms will be cleaned with increased frequency based on business volumes, but no less often than once every four (4) hours.

Guest Rooms

CDC, and EPA approved cleaning and sanitizing protocols are used to clean guest rooms, with particular attention paid to high-touch items including television remote controls, toilet seats and handles, door and furniture handles, water faucet handles, nightstands, telephones, in-room control panels, light switches, temperature control panels, alarm clocks, luggage racks and flooring.

Linen and Uniforms

All linens, towels, uniforms, and laundry will be laundered in accordance with CDC guidelines.

Back of House (BOH)

The frequency of cleaning and sanitizing will also increase in the Back of House areas with an emphasis on team member dining room, team member entrance, uniform

control rooms, restrooms, loading docks, offices, kitchens, team member smoking area and security checkpoints.

Shared Equipment

Shared tools and equipment will be sanitized before, during and after each shift or anytime the equipment is transferred to a new team member. This includes phones, radios, computers and other communication devices, payment terminals, kitchen implements, engineering tools, safety buttons, folios, cleaning equipment, keys, time clocks and all other direct contact items used throughout the resort.

Room Recovery Protocol

When any guest room was occupied by a guest who was known to have tested positive for COVID-19, the hotel room will be taken out of service for a period of no less than twenty-four (24) hours before being cleaned and disinfected in a manner that is consistent with CDC guidance for areas occupied by persons infected with the COVID-19 virus.

Air Filter and HVAC Cleaning

The frequency of air filter replacement has been increased. The HVAC system cleaning has been increased. Air flow has been maximized.

Training

Cleaning and Disinfecting – Team members assigned to clean or who will conduct cleaning shall be informed on proper cleaning and disinfecting protocol, including manufacturer instructions on use according to recommended guidance. Team members will also be informed of proper PPE required for cleaning and day-to-day operations.

Infectious Disease Overview Training – All team members will receive information on COVID-19, how it is contracted, how it is prevented and sanitization protocols. This training information shall cover basic techniques such as physical distancing, masking, and proper handwashing to provide team members guidance in keeping guests and themselves safe and healthy.

Food and Beverage Outlets, Bars, and Lounges

Per the Governor's Executive Order No. 183, indoor drinking and dining resumed on Friday, September 4th at 6am. The capacity for restaurants & bars has increased from 50% to 100% on May 19, 2021. Golden Nugget will comply with NJ DOH Health and Safety Standards for Indoor and Outdoor Guidelines (Executive Directive 20-030), or then current mandates.

Face coverings are required while seated at a table until your food or beverages are served. Face coverings can only be removed when actively eating or drinking and must be put back on when finished. Food and drinks will only be served to guests that are seated in an authorized area (casino gaming space, restaurant, etc.). Guests will not be permitted to consume food or beverage while moving about – they must be seated and not moving.

Per the Governor's Executive Order, the consumption of food & beverage in all public areas is permitted indoors including beverage service on our Casino Floor and at our signature

restaurants starting Friday, February 5. Bar-side seating is permitted at our restaurants and video poker bars.

Showrooms and Nightclubs

Any indoor Showroom or Nightclub shall remain closed until government order permits opening of such venues.

Casino Operations

Slot Operations

At a minimum, one (1) vacant position between a single guest (playing up to three (3) gaming machines in a row) or a group of related guests (e.g., husband and wife, people travelling together, etc. playing up to three gaming machines in a row) and another unrelated guest so that the slot machine on either side of the slot machines used by a guest or related guests is not permitted to be utilized. This restriction shall also apply to slot machines in a carousel, but shall not apply to gaming machines in a carousel or otherwise where there is already a physical distance separation of the slot machine from the next closest slot machine such that the seat of the slot machine is separated from the seat of the next closest slot machine by at least a distance equal to the width of the slot machine.

In the event a Plexiglas divider is placed between two slot machines, along with documentation of medical support stating that the barrier, in addition to all guests wearing masks, provides a safe environment, one (1) vacant position will not be required. The New Jersey Division of Gaming Enforcement must approve the installation of all plexiglass barriers.

In order to maintain proper social distancing outlined above, slot machines will be disabled or signage will be placed on unavailable games.

Team members will be assigned to clean, using EPA Registered Disinfectants, high-touch areas of each slot machine that is in use no less than every four (4) hours and anytime that a guest may request the cleaning of a particular slot machine.

Casino personnel (security or other) will remind unrelated players/guests to keep physically distant from each other as established by the most recent CDC guidelines.

If food is served to a guest at a slot machine (once we are allowed to do so under Governor's order), the hard surface areas around which the guest(s) was eating shall be cleaned and sanitized after his/her departure from the slot machine.

Table Games Operations

Table games will have a maximum occupancy based on specific game Player limits are as follows:

- Blackjack - Three (3) players per game.
- Baccarat – Four (4) players per game.
- Roulette – Four (4) players per game.
- Craps – Three (3) players per side. Six (6) players per game.
- Carnival Games – Three (3) players per game.

- Poker – Four (4) players per poker table.

“Plexiglas Barriers” have been installed on all open Table games. These barriers provide protection for the dealer from the guest located next to them. In addition, Team Members and guests are required to wear masks.

At a minimum, there shall be one (1) vacant position at a table between a single guest or a group of related guests (e.g., husband and wife, people travelling together, etc. “related guests”) and another unrelated guest so that the position on either side of a guest or related guests is not permitted to be occupied.

Casino personnel (security or other) will remind unrelated players/guests to keep physically distant from each other as established by the most recent CDC guidelines.

For games where cards are dealt face up and guests are not permitted to touch the cards, such as low-limit blackjack and low-limit baccarat games, cards shall be sanitized or replaced daily.

For tables where the guests are permitted to touch the cards and tiles, such as high-limit baccarat, high-limit double deck blackjack, pai-gow, poker, and poker derivative games, Golden Nugget shall:

- make sanitizer fluid or wipes available to guests at such table; and
- after a maximum of four (4) hours of use in active play:
 - sanitize or replace cards and tiles; or
 - after a maximum of four (4) hours of use in active play, cards and tiles shall be replaced with new or sanitized cards or tiles.

Dice shall be sanitized (or replaced with sanitized dice) for each new shooter.

The rails and chairs at each gaming table that is in use will be cleaned, using EPA Registered Disinfectants, no less than every four (4) hours and anytime that a guest may request the cleaning of a particular gaming table surface.

Dealers will be required to wear masks and other approved PPE as may be applicable.

Guests will be offered sanitizer fluid or wipes (or other CDC approved means of hand sanitization) to sanitizer their hands both before, and after, they play.

Sanitizer fluid or wipes (or other CDC approved means of hand sanitization) will be available at each pit and to players at the gaming tables.

In the event Plexiglas barriers are not available for table games, Golden Nugget will have dealers wear face shields along with face coverings to satisfy this requirement.

Count Room

Count room team members will be supplied with gloves and will be required to wear masks.

Hand sanitizer dispensers or sanitizing wipes will be made available inside the count room.

Hard surfaces and high-touch areas within the count room will be cleaned with EPA Registered Disinfectants each day after the count is completed.

Cage Operations

Plexiglas has been installed at cashier windows.

Guests will be requested to briefly lower masks for cage transactions for surveillance coverage purposes.

Promotions/Tournaments

No promotions or tournaments shall be conducted that require guests to cluster and which cannot be conducted in accordance with physical distancing required by then-current government order. All promotions need prior DGE review and approval.

Sportsbook

Signage shall be posted in the sportsbook lounge reminding guest groups to remain at least six (6) feet apart or maintain such other physical distance as required by this Plan, then-current CDC guidelines or government order.

Food service to guests in the sportsbook lounge, once allowed under Governor's orders, shall follow the same food service requirements as provided otherwise in this Plan and those requirements related to food service provided through government restrictions. Golden Nugget will follow the DOH Health and Safety Standards pertaining to Indoor Dining, ED 20-030 or then current Executive Directive.

Team members will be assigned to clean, using EPA Registered Disinfectants, guest contact points of sports book seats in occupied areas and high-touch surfaces of betting kiosks (if any) no less than every four (4) hours and anytime that a guest may request the cleaning of a particular seating area or kiosk.

Hotel Operations

Golden Nugget will follow the NJ DOH Protocols and Guidance for Hotel Sanitization (ED 20-024 or then current Executive Directive.

Every guest room may be occupied as they are separate units.

Upon check-in, hotel guests will be provided with current COVID-19 information and house rules.

Enhanced cleaning protocols will continue for guest rooms and high touch hard surfaces (e.g., light switches, TV remote, door handles, elevator buttons, etc.).

Any loose items that cannot be disinfected shall be removed from guest rooms.

Room service menu/marketing materials in guest rooms, if used, will be maintained in a wipe able medium (or placed in a wipe able sleeve) that is capable of being appropriately cleaned and disinfected or shall be disposable and discarded after each guest's stay.

Buttons utilized by guests and other high-touch surfaces on self-service ice machines and vending machines shall be cleaned and disinfected no less than every eight (8) hours.

Signage shall be posted instructing guests to limit elevator capacity to four (4) persons at a time unless all elevator car occupants are part of the same group of related guests (e.g., husband and wife, people travelling together, etc.).

Disposable gloves shall be worn when handling dirty laundry.

When any guest room was occupied by a guest who was known to have tested positive for COVID-19, the hotel room will be taken out of service for a period of no less than twenty-four (24)-hours before being cleaned and disinfected in a manner that is consistent with CDC guidance for areas occupied by persons infected with the COVID-19 virus.

During the COVID-19 pandemic, Golden Nugget will not incentivize hotel guests to decline daily in-room housekeeping service. Additionally, guests checking-in at the front desk will be informed that if they would like to decline in-room housekeeping service during their stay, the guest should hang the 'Do Not Disturb' sign on the outside of the hotel room door. Golden Nugget will follow its Do Not Disturb wellness check procedures for any guests declining daily in-room housekeeping service.

Retail Operations

Appropriate occupancy will be consistent with CDC and/or state and local requirements.

Spa and Gym

Golden Nugget will follow NJ DOH Guidelines and Guidance Criteria for Health Clubs, Gyms and Fitness Centers under Executive Directive 20-028 or then current DOH mandate.

The Spa and fitness center reopened per the government's executive order. The Salon, gym and men's and women's lounges are accessible with social distancing and reduced capacities in effect. Showers, locker rooms, and wet lounges such as hot tubs and steam rooms will remain closed. Guests are required to wear masks at all times except while receiving a service that requires the mask to be removed or directed by a spa associate. Guests will be asked pre-screening questions and temperatures will be taken prior to any service or entering the gym.

Catering, Convention Services and Banquets

Meeting and banquet set-up arrangements will allow for physical distancing between guests in all meetings and events based on CDC and/or state and local guidance. Food and Beverage outlets, once allowed to open under Governor's orders, will be managed in accordance with CDC and/or state and local guidance and DOH Guidelines on Indoor Dining under Executive Directive ED 20-030 or then current DOH mandate.

H2O – Pool Operations and Deck

Golden Nugget will follow NJ DOH Guidelines Standards and Guidance for Pools and Aquatic Recreation Facilities under Executive Directive 20-031.

Golden Nugget has established its "COVID-19 Pool Operation Prevention Plan (CPOPP)" in accordance with guidelines established by Executive Order 153 (2020) and the Department of Health.

The Pool Manager and Pool attendants have been trained and equipped on COVID-19 awareness, cleaning and sanitizing, and are able to perform their assigned duties in a manner that promotes the safety of team members and guests.

The Pool Manager, pool attendants, Security, and other assigned staff monitor and encourage social distancing of bathers on the pool deck.

In accordance with Team Member training guidelines established in this document, all training is documented.

Access to the pool is restricted to registered hotel guests only. Since the names of all guests are on record, contact tracing protocols outlined in this document will be followed in the event of any positive COVID-19 cases. Management will cooperate with LHA staff in any communicable disease investigation and follow current Communicable Disease Service guidance for illness reporting.

All pool furniture and tables are set up with a minimum of 6ft between unrelated parties.

The frequency of cleaning and sanitizing has been increased in all public spaces with an emphasis on high-touch surfaces including, but not limited to, front desk check-in counters, elevators and elevator buttons, door handles, public bathrooms, room keys and locks, ATMs, escalator and stair handrails, dining surfaces and seating areas, rental equipment, etc.

The sharing of furniture provided to patrons for use by the Golden Nugget, including but not limited to lounge chairs, umbrellas, towels and other equipment, is prohibited, except among immediate family members, caretakers, household members, or romantic partners. Each item will be cleaned and disinfected after each use.

Hot tubs will be limited to a capacity of four (4) persons per hot tub to allow for proper social distancing.

All patrons are required to wear face coverings inside the restrooms. Occupancy inside the restrooms is restricted to allow for social distancing.

Team members and guests are required to wear masks while not in the pool and not in their designated lounging space. When moving around the pool area, face masks will be worn.

6 foot social distancing, from guests not in the same party, is encouraged while guests are swimming.

Signage is placed throughout the property, as well as the pool entrance, reminding everyone of protocols put in place to "Stop the Spread"

Valet Operations

Face Covering Requirement/Employee PPE: All vehicle occupants must have a face covering on before exiting his/her vehicle once parked in the valet driveway; unless the guest has a medical

condition which would prohibit them from doing so. Team Members will also be required to wear a face covering at all times, along with protective gloves.

Airing-Out Vehicle: Guests will be asked to lower their windows when they arrive. Climate system is to be turned off upon arrival as well.

Steering Wheel Covers: Disposable steering wheel covers are to be used in all vehicles and not removed until guest departure.

Keys: All keys are to be left in the center console- cup holder. Keys are not to be handed off between guest and attendant, as to avoid lack of social distance.

Vehicle Sanitation: All high touch areas such as the gear shift, handles and window switches are to be wiped down with a disinfectant wipe upon guest request. Valet team members will be wearing protective gloves as all times so no direct contact will be made with any part of the vehicles interior.

Social Distancing Markers: Will be placed in the driveway area and cashier line to remind guests to remain 6 feet apart at all times.

Work Area Sanitation: Valet attendant work areas will be cleaned regularly, including the cashier station and jockey wait room.

Hand Sanitizer station will be available in the driveway along with an additional station to the right of the cashier window.

Golden Nugget Atlantic City will be putting distance between ourselves and guests as best we can when interacting in the driveway but still assuring that everyone has a “Golden Day”.

Arrival and Departure Procedures:

Intake

- Upon guest arrival, guest will be greeted by Valet team member while at the same time, physical distance is adhered to and ticket will be issued.
- If guest does not have a face covering on, same will be politely advised to do so before any contact can be made with said guest by the Valet team member.
- If the windows are not lowered, the valet team member will then do so. Ensure the air conditioning, and/or heating is turned completely off; if not already done by the owner of the vehicle.
- All keys are to be left in the center console- cup holder.
- Steering wheel is then to be wrapped with clear plastic disposable cover before the vehicle can be driven. Cover is to remain in place until the vehicle is delivered back to the owner.
- Car is to be parked, windows up and vehicle secured. Attendant will enter the driver room, slide the keys to the cashier under the plexi-glass window. Ticket and keys will then be given to the cashier and inventoried for safe keeping.
- At no time shall an attendant enter, handle or drive any vehicle without wearing PPE, including face covering, protective gloves on their person and protective covering on the steering wheel.

Departure

- Guest will approach the cashier window and present cashier with the claim ticket. Ticket will be processed and keys passed to the Valet attendant under the plexi-glass window. Cashier will sanitize her hands between each guest.

Also a sanitizer station will be available to the right of the window for guest use also.

- Driver will retrieve said vehicle; lowering the windows down before operating and the climate controls are to remain off.
- Once the owner is confirmed present upon arrival back to the driveway, the clear disposable steering wheel cover can be removed in the presence of the guest.
- Valet attendant will wish the guest “Have a Golden Day” and bid farewell, while at the same time, adhering to social distance.
- Disposable steering wheel cover will then be discarded immediately.

Cashier will also enforce and monitor social distancing in line at the window, in addition to floor markers being present.

CONTACT TRACING FOR GUESTS AND EMPLOYEES WITH COVID-19 SYMPTOMS

In addition to the procedures for responding to guests and employees who exhibit COVID-19 symptoms or a CONFIRMED DIAGNOSIS OF covid-19, the following contact tracing procedures shall be followed by all properties concerning any suspected or confirmed COVID-19 cases:

- When Golden Nugget is advised that a guest was tested and determined to be COVID-19 positive – and was in the casino hotel complex during a period when he/she may have been infectious to others:
 - The security personnel or other employee assigned by Golden Nugget and/or third-party contact tracing service will collect guest information including name, names of those sharing their hotel room, and close contact guests in their traveling party, and details about the guest’s activities at the Golden Nugget (for possible contact tracing and enhanced cleaning) and will generate a report.
 - The incident report will include the information above as well as the guest’s home address, room number (if applicable), date of COVID-19 diagnosis, and whether the guest was transported for medical care. The incident report will be updated as new information becomes available.
 - The Golden Nugget will make reasonable efforts to help determine the areas traveled by a guest while in the casino hotel complex and employees with whom the guest may have had close, prolonged contact (within 6ft for 15 minutes or more). Such efforts may include the use of resources such as surveillance system, player card/customer management system and guest interviews. Alternatively, the Golden Nugget may engage a qualified third-party contact tracing service for contact tracing purposes.
 - Any employees who have been in close, prolonged contact with the guest will be directed to the screening procedures provided for in Golden Nugget’s reopening protocols;
 - Any high-contact areas where the guest was known to have had extended contact will be cleaned and sanitized;
- When Golden Nugget is advised that an employee was tested and determined to be COVID-19 positive and was in the casino hotel complex during a period when he/she may have been infectious to others:

- The security personnel or other employee assigned by the Golden Nugget and/or third-party contact tracing service will collect all pertinent information and will generate a report.
- The incident report will include:
 - i. employee's name, ID number, and contact information,
 - ii. date of COVID-19 diagnosis, if applicable;
 - iii. employees or guests with whom the employee believes that he/she had close contact, prolonged contact while he or she was exhibiting symptoms of COVID-19, and the circumstances and locations of any such contact, and
 - iv. Whether the employee was transported for medical care.
- The incident report will be updated as new information becomes available
- The security personnel, other employee assigned by the Golden Nugget, and/or third-party contact tracing service will take reasonable efforts to help determine if any employees or guests have been in close, prolonged contact with the reporting employee which investigation may include reviewing:
 - v. the employee's work schedule;
 - vi. documentation that would provide encounters, such as work logs, work locations; and
 - vii. security or surveillance footage where available and as needed
- Any employee determined to have been in close, prolonged contact with the employee will be directed to the screening procedures provided in the casino hotel's opening protocols.
- Any employee who has a confirmed diagnosis of COVID-19 shall report the occurrence to their immediate supervisor.
- All reports shall be maintained by the Golden Nugget security department and made available to the Division of Gaming Enforcement and NJ Department of Health personnel and their designees, including contact tracers, upon their request.