

MGM RESORTS INTERNATIONAL

SEVEN-POINT SAFETY PLAN

JULY 13, 2020



**MGM RESORTS
INTERNATIONAL®**

During these difficult days, while our doors across the country have been closed, our thoughts have been with our employees, our communities and with our guests. Whether it be the virus itself or the consequences of the virus on the workforce and the economy, the impacts have been deeply felt by everyone.

Public health experts tell us that it will take some time for life to return to a sense of normalcy. We cannot stop enjoying life until then. What we can do, is take what we know now about the virus and give people the tools they need to be safe and responsible and create environments designed to curb its spread.

Preparing for the moment when we can re-open our doors, the MGM Resorts team has been working with medical experts to develop a plan that will allow us to safely welcome you back. Our “Seven-Point Safety Plan,” puts your health and safety at the center of all we do. It is a comprehensive, multi-layered approach resulting from months of consultations and guidance from public health experts. It addresses everything from employee screening, masks, cleaning and air quality, to digital innovations that put you in control of your check-in experience.

Our properties were created to bring people together and to share common experiences because the human desire to connect is very real. We will still celebrate one another, continue to discover new things and find joy in the moment. But we must do so safely. MGM Resorts properties will not look the way they used to for a while, and that’s not only okay, it’s critically important. The MGM Resorts leadership team has worked diligently, and we are all proud of this comprehensive plan that will allow our guests to ‘Vegas Safely.’

While there is no proven playbook for the current challenges we face, you have my commitment that we will continue to be driven by data, science and public health guidelines as we evaluate and evolve these safety protocols and policies. I am confident in our Company’s deep operating experience, our expertise in safely managing public gatherings, the integrity of our leadership team and our long tenure in this business. More than that, I have tremendous confidence that the men and women of MGM Resorts will rise to this challenge and will be here, and ready, to provide the service and experiences for which we are trusted, renowned and beloved.

On behalf of all of us at MGM Resorts, we look forward to seeing you again—to ‘Vegas Safely’— soon. Until then, please stay safe.

BILL HORNBUCKLE

Acting CEO and President

MGM Resorts International

Throughout this pandemic our focus at MGM Resorts has been on the health and safety of our employees, communities, and guests. As we prepare for the future, our priority is reopening in a manner that puts health and safety at the center of our operations. We believe we can balance the customer service our guests have come to expect from MGM Resorts, with the urgent need to apply the knowledge we have about the virus that causes COVID-19 and adapt our environment accordingly.

Even before COVID-19, many of our cleaning and disinfection protocols were of the highest standards. We have also methodically re-opened our properties in Macau, close to the area where the pandemic first began, and plan to adopt many of these proven best practices that align with our U.S. business.

After diligently working with a team of Senior Epidemiologists and Scientists, Biosafety Professionals, Certified Occupational Health and Safety Professionals – and in accordance with guidance and directives from the World Health Organization, Centers for Disease Control and Prevention (CDC), Governors and Health Departments in the states where we operate – we have outlined our "Seven-Point Safety Plan."

Our lead health and safety advisor is Dr. Shannon Magari, ScD, MPH, MS. Dr. Magari is the Vice President of Health Sciences for Colden Corporation, an occupational health, safety and environmental firm. She received her Master of Science from the Thayer School of Engineering at Dartmouth College, and received her doctoral training and served as a postdoctoral research fellow at the Harvard School of Public Health specializing in Occupational Epidemiology.

As our knowledge of the virus and how it is transmitted evolves, so will our protocols. Our employees will undergo detailed training and briefings on these new protocols before welcoming guests and again as they evolve, so we can provide the safest environment possible.

SEVEN-POINT SAFETY PLAN

Over the last two months, we have certainly missed serving our customers, and – as evidenced by the tens of thousands of e-mails, social media engagements and phone calls we received – we know you have missed us, too. During this unprecedented time, you may have seen our consistent efforts to stay in contact with you, pledging we would open when, and only when, in accordance with Federal, State and local directives, it was safe to do so.

Following our work with medical and science experts, we have developed a multi-layered, seven-point plan designed to deter the spread of the virus, protect our customers and employees, and help us rapidly respond if a guest or employee shows symptoms or tests positive for the virus. Using this approach, MGM Resorts is creating an environment that puts health and safety at the forefront of all that we do.



SCREENING, TEMPERATURE CHECKS AND EMPLOYEE TRAINING



We have implemented employee-screening measures to assess signs and symptoms of infection and the possibility of recent exposure to someone infected with the virus. Employees are currently and will continue to go through temperature checks before entering a property. Employees are also asked to answer a series of screening questions about any current symptoms and recent exposure to COVID-19-infected individuals. Employees that are not well or who reside with an infected individual will not be allowed to work on property.

We ask that guests abide by a similar self-screening protocol prior to arriving and during your stay. If you have reason to believe you may have been exposed to the virus, we strongly urge you to follow CDC guidelines for self-quarantine and not travel to our properties. We will look forward to welcoming you once the self-quarantine period is complete.

If you develop symptoms during your stay, we have medical personnel on staff and protocols in place to assist. Employees will receive comprehensive training on new health and safety protocols, on proper wearing of personal protective equipment (PPE) and reinforced training on the importance of handwashing, cleaning and physical distancing guidelines. We will install digital and physical signage to both train and remind our employees of the proper protocols.

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MANDATORY MASKS AND PERSONAL PROTECTIVE EQUIPMENT (PPE)

Employees will be provided and required to wear an approved mask when in public or shared spaces. MGM Resorts will also require our guests to wear masks in public spaces. Masks will be provided if needed. Gloves will continue to be worn by employees who require them to do their jobs, such as food handlers and employees who clean public areas. Additional categories of employees required to wear PPE will be identified by our medical experts.

- Drink service: We will continue to offer drink service on our casino floors. We ask customers to minimize the amount of time masks are removed when drinking.
- Eating: We will ask guests to refrain from eating on the casino floor to minimize the amount of time masks are removed.

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PHYSICAL DISTANCING

A 6-foot physical distancing policy will be in place, with floor guides serving as reminders throughout our properties. From time-to-time, 6-foot distancing will be challenging—in those cases, reasonable mitigating protocols will be implemented, such as plexiglass barriers or face shields for our employees. Plexiglass barriers may be installed in areas throughout casinos and lobbies, where appropriate, for the safety of our guests and employees. Signage will be installed throughout our properties to help guide employees and guests on how to safely practice physical distancing.



HANDWASHING AND ENHANCED SANITIZATION



Following CDC guidelines, we have already increased the amount of routine cleaning, with a focus on high-touch surfaces in common-areas. We will continue using proven cleaning products in accordance with EPA guidelines for coronaviruses, bacteria and other infectious pathogens. Electrostatic sprayers will be used in many of our large areas to allow us to apply disinfectant more efficiently.

Custom-built handwashing stations, with soap and water, and hand sanitizing stations will be readily available with a visible presence maintained throughout the property. Signage will be installed throughout the properties to guide and remind employees and guests of the importance of proper handwashing protocols.

We also have detailed sanitation protocols for our guest rooms.



HEATING, VENTILATION AND AIR CONDITIONING (HVAC) CONTROLS AND AIR QUALITY

We have always placed a high priority on air quality for our guests and have reviewed the operation of our HVAC systems to identify additional opportunities to enhance their effectiveness. Rigorous measures in accordance with the established guidelines to help mitigate the risk of virus transmission have been taken throughout our properties.

As scientific information becomes available about the virus, and as additional guidance from state and local authorities and our medical experts evolve, we will continue to review and adjust the operation of our HVAC systems, fully recognizing the important role they have in keeping employees and guests healthy and safe.



INCIDENT RESPONSE PROTOCOLS

We have many protocols in place that are aimed at reducing the chance the infection will spread on our properties. In the unfortunate event a guest or employee tests positive for the virus, we will activate incident response protocols to provide the infected individual with access to medical treatment, thoroughly disinfect exposed areas and, when possible, notify those who may have come in close, prolonged contact with the infected individual. MGM has medical and security personnel on staff to respond quickly in the event of an incident.

ROOM CLEANING

Upon notification of a suspected COVID case involving a hotel guest, Security immediately secures the guestroom so that no one can enter until medical professionals, or the local health department confirms a Coronavirus risk.

If confirmed, Security will notify hotel operations leadership, who will then coordinate a contracted cleaning team to respond and deep clean the guestroom per established protocols. No person shall enter the guestroom until the contracted team arrives, absent emergency.

Once the cleaning vendor has completed treatment of the room, the room remains out of service for 48 hours. After the 48-hour period, our Housekeeping teams complete an additional deep clean of the room/suite. Only after a thorough inspection will the room be released and put back into service.

TRACING

If a guest needs medical attention for fever, coughing or respiratory concerns at any point during their stay, they can verbally notify any member of our property team, who will request assistance from Security and our onsite EMT. Our onsite EMT will then assist the guest and/or request transport for the guest for additional medical attention. MGM will provide local test locations as well as telemedicine and urgent care providers to guests. On-site testing for guests without transportation will also be provided, if necessary.

If a positive COVID case is confirmed, the local health department, in conjunction with MGM's Corporate Coronavirus Task Force, will activate a notification plan for employees or guests who may have had close, prolonged contact with infected individual. Employees will be asked to monitor themselves for symptoms and get tested. Guests will be urged to adhere to the directives and guidelines provided by the health department if contacted directly.

After departure, guests are asked to notify us of a positive coronavirus (COVID-19) test result by sending an email to covid19@mgmresorts.com. Our Security team will input all information received through email into our rapid response portal and the company will provide that information to the local health department to support their contact tracing efforts. If necessary, the notification plan for employees or other guests who may have had close, prolonged contact with the infected guest will be activated.



DIGITAL INNOVATIONS



We are reimagining several aspects of the guest experience through technology to transition current processes into contactless options for guests.

The most convenient, contactless way to check-in is as easy as reaching for your phone. MGM is putting the arrival experience into the hands of our customers, enabling them to complete the check-in process themselves, from beginning to end. Guests will no longer need to wait in line, if they so choose.

Guests can confirm their arrival time, add payments and verify their ID all before setting foot in the lobby. Once a room has been assigned and is ready for check-in, guests receive a notification and can access their room number and a digital room key in the mobile app. Or, if they prefer a physical Key Card, guests can utilize the self-serve Key Encoders in the Lobby.

Alternatively, for guests without smart phones or who prefer to not use one, they can complete the check-in process with the support of our employees in a contactless, line-reduced environment designed with our customers in mind.

COMPANYWIDE PROTOCOLS

Numerous recommendations apply to nearly every part of the business. Certain areas will have more specific protocol requirements than others, which will be provided by each department. However, these general protocols will be applicable companywide.

EMPLOYEE CONSIDERATIONS

- (a) **PERSONAL PROTECTIVE EQUIPMENT (PPE):** Appropriate PPE will be provided to employees.
- (b) Masks will continue to be worn in accordance with MGM policy, which is consistent with CDC guidance and any state or local directives.
- (c) Employees will be allowed to use front of house restrooms and handwashing stations in order to wash their hands more frequently.
- (d) Employees who previously donned gloves for their work will continue to do so, such as food handlers and cleaning personnel. Other employees will wear gloves if they work in areas where they will be touching soiled linen or large volumes of cash. If gloves are worn, employees will follow proper donning/doffing procedures and avoid touching their face (and washing hands and changing gloves if the employee must touch their face).
- (e) Employees that need to enter a guest room will wear gloves; after finishing work in the room and before entering the next room, employees will remove gloves and wash hands with soap and water for at least 20 seconds. If soap and water are not available, employees can use an alcohol-based hand sanitizer that contains at least 60% alcohol.
- (f) Employees using gloves must avoid touching their face and will wash their hands frequently.
- (g) **SANITIZING AND DISINFECTING:** Employees will wash their hands with soap and water for at least 20 seconds at the start and end of the work shift, during shift breaks, and before and after using gloves if applicable. If soap and water are not available, employees can use an alcohol-based hand sanitizer that contains at least 60% alcohol.
 - a. Hand sanitizing or handwashing stations will be placed at key employee contact areas such as Employee Dining Room or Locker Room.
 - b. Signage will be posted throughout the property reminding employees of the proper way to wash hands, sneeze and to avoid touching their faces.
- (h) Prior to starting a job, employees will clean/disinfect commonly touched surfaces and tools with an EPA approved disinfectant.
- (i) All employees will receive training (either virtually or through appropriate physical distancing) on COVID-19 safety and sanitation protocols; department specific procedures and training will also be provided.

GUEST CONSIDERATIONS

- (a) Hand sanitizing or handwashing stations will be placed at key guest contact areas such as hotel lobbies, the casino floor, restaurant entrances, meeting and convention spaces and retail outlet entrances.
- (b) Masks are required for all guests and visitors inside public spaces. Masks will be provided if needed.
- (c) Health and physical distancing signage will be placed throughout the property and in guest rooms.
- (d) Employees will receive clear instructions on how to respond appropriately to potential cases of coronavirus infection on property, in accordance with local guidelines, and how to provide full support to guests in addressing health concerns.

PHYSICAL DISTANCING PROTOCOL

- (a) Guests will be asked to practice physical distancing (standing at least 6 feet apart) from other guests while moving around the property.
- (b) Guests will be asked to maintain 6 feet of separation while queuing in line at hotel lobby, kiosk, casino cage, waiting for elevators, M life desk, etc. Departments will place markers on the floor to indicate proper spacing.
- (c) Hotel front desk, cage, business center and concierge will utilize every other window/workstation wherever possible.
- (d) When physical distancing guidelines cannot be maintained (e.g., point of sale transactions), plexiglass barriers or other suitable alternative will be used where feasible to separate guests and or employees (e.g., at cage, at front desk or concierge, etc.).
- (e) Physical layouts will be arranged to provide for appropriate distancing (in restaurants, lobby, on casino floor) where feasible.
- (f) Signage will be posted in high traffic areas to remind guests of distancing protocols and other safety practices.
- (g) Restaurants and bars will reduce seating capacities to allow for a minimum of 6 feet between each seated group (parties who dine together will be allowed to sit near each other).

CLEANING STANDARDS

- (a) Cleaning will focus on high touch point areas for high frequency sanitation (e.g., escalator rails, door handles, push plates, crash bars, light switches, elevator buttons, countertops, basins, toilets, urinals, faucets, restroom stalls and stall doors, lobby check-in desk, hallways, business offices).
 - a. High touch surfaces will be cleaned and disinfected regularly, with a more frequent focus on the bathrooms.
- (b) Self-service machines available to the public (casino kiosks, ATMs, parking ticket dispensers) will be cleaned regularly with disinfectant that is approved by the EPA for use against the virus that causes COVID-19.
- (c) Counters and card terminals will be cleaned regularly with EPA-approved disinfectant.
- (d) Hand sanitizer will be available on the counter for guests, as well as employees.
- (e) Meeting and convention spaces, casino floors, restaurants, bars, retail outlets, nightlife venues and entertainment and sports venues will have area-specific cleaning guidelines and protocols that meet or exceed companywide protocols.
- (f) The frequency of cleaning and disinfecting will be increased in high traffic back of house areas with an emphasis on the employee dining rooms, employee entrances, employee locker rooms, employee restrooms, loading docks, offices and kitchens.
- (g) MGM will provide alcohol-based hand sanitizers that contain at least 60% alcohol. MGM will also provide cleaning/disinfecting products that are approved by the U.S. EPA for use against COVID-19.

GUIDED BY OUR SEVEN-POINT PLAN, WE HAVE DEVELOPED HUNDREDS OF DETAILED AND COMPREHENSIVE NEW PROTOCOLS FOR EACH DEPARTMENT AND ACTIVITY. HERE ARE JUST A FEW.

CASINO ENHANCEMENTS



Due to frequent handling of chips and cards by employees and guests, frequent hand washing and avoiding touching your face are some of the best ways to help to avoid the spread of the virus when gaming. Additional safety measures on the casino floor include:

- Newly developed handwashing stations on the casino floor for players and dealers where restrooms are not easily accessible.
- Asking guests to refrain from eating at table games and slot machines.
- Suspending buffets in table games areas.
- Regarding poker rooms: We are awaiting additional guidance from state and local authorities and our medical experts before determining if our poker rooms may be safely reopened.

PHYSICAL DISTANCING

- Every other slot machine will be placed out-of-service with its chair removed in areas where machines are closer than 6 feet apart.
- Customers traveling together can request adjacent slot machines in our high limit rooms or seats at table games, and we will adjust physical distancing for other slot machines/table games accordingly.
- The number of players allowed per table will be reduced in accordance with local gaming regulations.
- Employees will discourage players from standing (except Craps) and guests will be asked not to stand beside or behind players.
- Where practical, plexiglass barriers or other similar alternatives will be installed or available at tables where appropriate physical distancing is not feasible.

CLEANING

- We are considering options for touch screen friendly accessories for use with slot machines. These would be available at the M life desk.
- All slot machines, tables and kiosks will be cleaned and disinfected frequently during busy times.
- We will provide hand sanitizer for players and dealers at the tables.
- Staff will frequently disinfect seating and table area with an EPA-approved disinfectant.
- Tables in use will be sanitized in accordance with local gaming regulations.

HOTEL ENHANCEMENTS



GUEST ROOMS

We want you to have confidence when you check into a room, that it has been cleaned and disinfected using the latest in technology and most potent, but safe, solutions. Our standards and protocols will include:

- Minimizing the number and frequency of employees entering guest rooms during their stay to protect both our guests and employees.
- A guest room rotation plan that allows enough time for proper air circulation after guests check out.
- Removal of most collateral-like pens and paper from all rooms and making them only available upon guest request.
- Posting of occupancy recommendations for guests sharing an elevator. When feasible, guests will be asked to share elevators with only their travel companions.
- Changing of linens and towels only at checkout, unless guest requests for them to be changed earlier.
- Guestroom Attendants will wear masks and gloves while cleaning each room and washing hands and changing gloves between each guest room.
- Training on cleaning and disinfection for Guestroom Attendants, with an emphasis on sequence of service and allowing required dwell times for all disinfectant solutions to effectively kill the virus.
- Training of employees on proper cleaning and disinfection protocols for corridors and housekeeping lockers (carts, chutes, cleaning equipment, linen storage, elevators, hallway touch points).

HOTEL ENHANCEMENTS CONTINUED

FRONT DESK CHECK-IN ENHANCEMENTS

By accelerating our digital programs to implement check-in options, we will reduce lines and allow our guests to practice good physical distancing in the lobby.

Additionally, employees will offer to send itineraries and folios through email, instead of printing and handing copies to guests.

- Every other front desk, VIP, and Concierge workstation will be used to provide appropriate physical distancing where feasible. Our employees will sanitize iPad/Express Check Out touch points regularly.

RECREATION SERVICES ENHANCEMENTS

- Pool lounge chairs will be placed with 6 feet between groups of guests.
- Every other cabana will be used, when applicable, in order to follow physical distancing guidelines.

FRONT SERVICES AND TRANSPORTATION ENHANCEMENTS

We are awaiting on additional guidance from state and local authorities and our medical experts before determining when valet parking may be safely reopened.

- Limousine and other transportation services for VIP guests will be limited and all vehicles will be cleaned and disinfected before and after each use.
- Luggage and amenities will be delivered to or picked-up from the guest room door where feasible. Bell persons who must enter a guest room will wear gloves and dispose of the gloves before entering another room.
- Employees will be trained on cleaning and disinfection protocols for corridors, storage rooms, bell carts, and other related equipment.
- Guests requiring special assistance with disability related needs, such as parking or checking in, will be provided service in line with MGM's general safety standards.

FOOD AND BEVERAGE ENHANCEMENTS



WE KNOW ENJOYING OUR WORLD-CLASS AND UNIQUE FOOD AND BEVERAGE OFFERINGS IS ONE OF THE HIGHLIGHTS OF VISITING MGM RESORTS. WE ARE WORKING TO ADAPT OUR RESTAURANTS AND OUR DINING EXPERIENCES TO PROVIDE SAFE ENVIRONMENTS FOR OUR GUESTS AND EMPLOYEES. SOME OF THOSE CHANGES INCLUDE:

- Suspension of self-service buffet-style food service. Employees will be required to serve guests.
- Providing more pre-packaged food options for guests.
- Providing additional handwashing stations with signage for customers.
- Digital menus available for guests to view on personal mobile devices via QR code.
- Cleaning and disinfecting of eating areas with an EPA-approved disinfectant.
- Dining tables (including those in Employee Dining Rooms) and barstools will be placed at least 6 feet apart to allow for proper physical distancing.
- Virtual queues for guests who are not able to be seated immediately. Guests receive a text message notification when their table is ready.
- Delivery of in-room dining service orders in disposable packaging. Orders left at the guest's door to avoid direct contact.

CONFERENCES AND EVENTS



MGM Resorts understands the value of live events and meetings and will be implementing new safety procedures and protocols for conferences and events. These guidelines will continue to evolve as we get additional guidance from state and local authorities and our medical experts. Final safety protocols will be provided in our Meeting Planners Guides. However, based on what we know now, we are considering the following:

- Electronic sales kits for site inspections distributed and viewed on client's personal devices when possible.
- Virtual showcases and site inspections offered when possible and physical showcases and site inspections conducted based on new established protocols.
- Menus and lists of service offerings updated and distributed to clients to communicate new health & sanitation protocols.
- For the time being, suspending any self-service buffet-style food and beverage offerings and requiring employees to serve guests.
- Offering additional styles of meal service and an extended menu of pre-packaged food options for guests.
- Requiring all vendors and contractors to follow MGM Resort's outlined health and sanitization protocols.

PHYSICAL DISTANCING PROTOCOLS

- Floor plans aligned to appropriate physical distancing protocols utilized in all meetings and conventions. We are continuously evaluating these capacities and working to provide the most up to date recommendations based on current guidelines. These capacities will be adjusted to meet local, state and federal guidelines as they evolve.
- Practicing physical distancing guidelines in client interactions wherever feasible: site inspections, sales calls, events, entertainment, registration desk, tradeshow and exhibits, etc.

CLEANING PROTOCOLS

- Hand sanitizing stations placed in high traffic areas, including foyers and meal rooms.
- A portable HEPA filtered air-purifier added to smaller Stay Well meeting spaces.
- Meeting amenities will be sanitized frequently and single use items will be disposed of each day.
- During peak times, sanitizing escalators handrails within the Conference Centers.
- Utilizing electrostatic sprayer technology on MGM Resorts properties.
- Training staff on cleaning and disinfection protocols.

RETAIL

- Associates promoting non-cash and contactless transactions, such as Apple Pay, and room charges.
- Associates visually verifying guests' identification or credit card information, as needed.
- Associates will monitor retail occupancy to avoid overcrowding.

CLEANING PROTOCOLS

- Hand sanitizing stations placed at the entrance of each retail outlet.
- Associates wearing mask and gloves when engaging in fine jewelry transactions with guests.
- Wiping down dressing rooms (doorknobs, handles, hard surfaces) with disinfectants regularly when used.
- Sales associates wiping down registers, cash wraps and hard surfaces.

ARCADE

- Requiring close supervision in the children's activity area. Occupancy limits evaluated to help with physical distancing efforts.
- Employees encouraging guests to utilize kiosks at arcade entrance to purchase preloaded cards.
- Promoting non-cash transactions.
- Requiring sales with special discounts to be done at the counter.
- Placing all items on the counter for the guest to pick up.

PHYSICAL DISTANCING

- Setting up arcade games to abide by 6-foot physical distancing protocols; when 6-foot physical distancing is not feasible, reasonable physical barriers or other mitigating protocols, like disabling of games, will be implemented.
- Limiting direct contact between employees and with guests. Employees to place cards, collateral, etc. on the counter to avoid direct contact with the guest. This includes interactions at the redemption counter.

CLEANING PROTOCOLS

- Cleaning stations set up near the Arcade area, allowing guests to use an approved disinfectant to sanitize at their discretion.
- Employees disinfecting all games, equipment and guest touch points regularly.

ROLLER COASTER



- Visible social distancing markers placed in areas where guests are directed to queue. Updated signage placed at the entrance of each queue promoting social distancing while in line.
- Revising employee service talking scripts to include guest health & safety verbiage.
- Directing guests to store personal items in disposable waste bags before placing them in the locker prior to stepping in line for the ride.
- Guest items not touched by employees. Lockers available every 6 feet to promote physical distancing.
- Hand sanitizing stations will be made available in the locker area.

PHYSICAL DISTANCING

- Loading each roller coaster train with at least one empty row between filled rows, based on demand, to promote physical distancing.
- Prioritizing physical distancing during the loading and unloading of each train for Roller Coaster staff.
- Permitting only groups arriving together to sit next to each other in the same row. Seats not occupied by a person in the same group left empty.
- Permitting only the number of guests to fill one train on the platform at one time, with physical distancing of 6 feet.

CLEANING PROTOCOLS

- Wiping down lap bars and shoulder restraints on each car, regardless if it was empty or occupied, in between every ride with an approved disinfectant.
- Routine cleaning of each train while in operation, including the seats, lap bars, shoulder restraints, footrests, and sides of each car and performing a deep clean before reopening the next day.
- Wiping down lockers and high touchpoints more frequently with an approved disinfectant.

ENTERTAINMENT ENHANCEMENTS



We are awaiting additional guidance from state and local authorities and our medical experts before determining when entertainment may safely resume and – when entertainment resumes – what additional safety protocols will be necessary. However, based on what we know now, we are considering the following:

PHYSICAL DISTANCING

- Developing no-touch ticketing and no-touch technology at points-of sale.
- Designing effective queuing for appropriate physical distancing by parties.
- New food and beverage protocols with touchless points of sale and grab-and-go ordering/pick up rolled out across our venues.
- Replacing common use items at concession stands with single-use condiments and individually wrapped utensils.

CLEANING PROTOCOLS

- Implementing new protocols for cleaning venues more frequently, including during performances.
- Continually sanitizing high traffic, high touch public areas (railings, door handles, elevator buttons, door handles, faucets, toilet fixtures, towel dispensers, etc.) during events.
- Hand sanitizing or handwashing stations placed in key public locations (entry points, transaction/payment points, etc.), along with signage promoting frequent use by guests.

FOR MORE INFORMATION ON OUR EVOLVING
SEVEN-POINT SAFETY PLAN AND FOR UP TO DATE NEWS
ON PROPERTIES AND AMENITIES AS THEY OPEN,
PLEASE VISIT [MGMRESORTS.COM](https://www.mgmresorts.com).



MGM RESORTS
INTERNATIONAL®

**THIRD AMENDED AND RESTATED RIDER TO THE MGM RESORTS
INTERNATIONAL SEVEN-POINT SAFETY PLAN**

This Rider forms part of, and is deemed incorporated in, MGM Resorts International Seven-Point Safety Plan (collectively, the “Safety Plan”) dated June 25, 2020. The Rider together with the Safety Plan represent the COVID-19 Prevention Plan as required by the New Jersey Division of Gaming Enforcement (“Division”) for casino licensee Marina District Development Company, LLC d/b/a “Borgata Hotel Casino and Spa” (“Borgata”). To the extent that there is a conflict in the terms of MGM Resorts International Seven-Point Safety Plan and this Rider, this Rider shall control. Borgata will provide our guests, patrons, employees, and vendors with appropriate notice of the requirements described within the Safety Plan. In addition to the requirements set forth in this Safety Plan, Borgata will comply with all COVID-19 Executive Orders, mandates of the New Jersey Department of Health (“NJDOH”), and any related government orders, then in effect, applicable to Borgata’s approved casino hotel facility.

A. Protocols Prior to Reopening

1. Prior to reopening to the public, Borgata will clean and disinfect its property in accordance with the guidelines published by the CDC for “Cleaning and Disinfecting Your Facility”.
2. Third-party tenants and contractors frequently on Borgata’s property will be provided with a copy of the Safety Plan and instructed to follow the Safety Plan to the extent applicable to the tenant’s operation and contractor’s presence on Borgata’s property, including, but not limited to, performing temperature checks of their employees or requiring their employees to submit to temperature checks by Borgata prior to commencement of work within Borgata’s casino hotel facility. In addition, third-party tenants of Borgata will be required to comply with any COVID-19 Executive Order, mandate of the NJDOH, and/or any related government order then in effect and applicable to their respective businesses (e.g., food and beverage outlets, entertainment, retail, etc.).
3. All guest rooms used since the closure on March 16, 2020, will be thoroughly cleaned according to the procedures herein prior to reopening.

B. Occupancy Limitations

1. Borgata will comply with all reduced occupancy limitations applicable to its casino, hotel, retail space, food and beverage outlets, entertainment space, meeting and exhibition space, and other areas of Borgata’s approved casino hotel facility as set forth in any COVID-19 Executive Order, mandate of the NJDOH, and/or any related government order, then in effect, applicable to such area. For purposes of calculating the permissible number of persons in any particular area of Borgata’s casino hotel facility under any COVID-19 reduced occupancy limitation, Borgata will use as a baseline the maximum occupancy number for such area as established by the New Jersey Department of Community Affairs or other applicable governmental authority or body (and the applicable COVID-19 reduced occupancy limitation will be applied to such baseline). For the avoidance of doubt, any reduced occupancy requirement for the casino and/or food and beverage outlets shall only apply to the number of

permissible patrons (not employees) in the particular area unless otherwise required by applicable COVID-19 Executive Order, mandate of the NJDOH, and/or any related government order then in effect.

2. COVID-19 reduced occupancy requirements will be achieved through the provisions contained in the Safety Plan and, in particular, the provisions regarding the requirements for physical distancing of patrons in all gaming areas, restrictions on the number of persons at gaming tables, and the limitations on the availability of slot machines. Borgata will utilize its existing surveillance systems and other methods to affirmatively monitor the total aggregate number of patrons in the gaming areas (and other areas) of Borgata for purposes of achieving any applicable COVID-19 reduced occupancy limitation.

C. Guests

1. Anywhere within Borgata's casino hotel facility where there are normally lines of guests (casino cage, hotel front desk, promotions booth, etc.), Borgata will prominently display signage or other indicators on the floor or otherwise requesting that guests not related or travelling together remain at least six (6) feet apart or maintain such other physical distance as required by this Safety Plan, recommended by then-current CDC guidelines or imposed by government order. Such signage will include notice of the amount of distance between guests to be maintained or other measures to separate individuals as required by government order or in this Safety Plan and such signage will, where feasible, convey the message intended with diagrams in addition to or in lieu of verbiage so that the signage may be more universally understood.

2. Borgata will provide for spacing and take other measures as required by this Safety Plan or by government order at guest counters to facilitate physical distancing between employees and guests (e.g., casino cage, hotel front desk, promotions booth, etc.).

3. Subject to the requirements of the Americans with Disabilities Act ("ADA"), guests will be required to wear masks in all public areas of Borgata's casino hotel facility consistent with applicable Executive Orders, mandates of the NJDOH, and/or related government orders. Borgata will post signage within its casino hotel facility informing guests of this state-mandated requirement. Borgata will have a supply of masks on hand if a guest requires one.

a. Borgata will request that guests briefly lower masks for cage transactions for surveillance coverage purposes as and when necessary.

4. Upon check-in, hotel guests will be provided with current COVID-19 information and house rules.

5. As part of the guest screening process and in accordance with any applicable COVID-19 Executive Order, mandate of the NJDOH, and/or any related government order, then in effect, signage will be placed at public entrances to Borgata's casino hotel facility and in other required locations of the casino hotel facility reminding guests to follow current CDC guidelines (handwashing, sanitizer use, stay at home if sick, etc.) and setting forth the most currently available checklist of COVID-19 symptoms. Additionally, all guests will be subject

to temperature screening at public entrances to Borgata's casino hotel facility. Either the employee operating the temperature screening equipment or another employee will remind guests through repeated verbal announcements to review the posted checklist of COVID-19 symptoms and not enter Borgata if the guest has one or more of the symptoms.

6. Enhanced cleaning protocols using EPA-registered disinfectants (List N) approved for use against SARS CoV-2, the virus that causes COVID-19 ("EPA Registered Disinfectants"), will be implemented throughout the casino hotel facility.

7. Guests entering the casino floor, any interior outlet, or checking in to the hotel will be screened based on criteria and questions established by Government Order, law or regulation.

8. Guests not adhering to physical distancing and any other requirements will be advised of the requirements, and warned that, if they continue to disregard the requirements, they will be asked to leave the casino hotel facility.

9. Guests presenting with and seeking assistance for COVID-19 symptoms will be provided with a mask and directed to exit the casino hotel facility and return home or to a medical facility for their safety and the safety of others. Such guests will be provided with the CDC material entitled, "Steps to help prevent the spread of COVID-19". Borgata will also comply with then-current CDC, state and local guidelines that provide requirements for businesses dealing with guests who present COVID-19 symptoms. Borgata staff will also maintain a list of employees known to have been in close contact with the ill guest and monitor the condition of those employees for two (2) weeks following the date of the close contact by having the employee(s) complete a COVID-19 symptom checklist on each day of work during that fourteen (14)-day period. For purposes of the Plan, "close contact" is defined as being within six (6) feet for a period of ten (10) minutes or greater. Should Borgata be notified by public health that ill guest was positive for COVID-19, those employees will be quarantined for fourteen (14) days from exposure.

10. For guests presenting with severe COVID-19 symptoms (i.e., very high fever, extreme shortness of breath, uncontrolled cough), Borgata will follow its current process for managing guests who become severely ill on property (i.e., calling 911). Borgata will separate the guest and any persons travelling with him/her from other guests and will take appropriate measures to minimize the guest's contact with casino personnel while waiting for medical personnel to arrive. Borgata staff will also maintain a list of employees known to have been in close contact with the ill guest and monitor the condition of those employees for two (2) weeks following the date of the close contact by having the employee(s) complete a COVID-19 symptom checklist on each day of work during that fourteen (14)-day period. For purposes of the Plan, "close contact" is defined as being within six (6) feet for a period of ten (10) minutes or greater. Should Borgata be notified by public health that ill guest was positive for COVID-19, those employees will be quarantined for fourteen (14) days from exposure

11. If there is any situation where a guest is known to have been in close contact with a guest or employee who has tested positive for COVID-19 and was not wearing a mask during

the close contact, that guest will be directed to exit the casino hotel facility and return home or seek medical attention.

12. Borgata will comply with any required reporting of guests with presumed cases of COVID-19 to local and/or state health authorities for contact tracing and/or other purposes.

13. Borgata will report to the Division all known cases where a guest has tested positive for COVID-19 within fourteen (14) days after the guest was in the casino hotel facility and provide any other information known about such guest as requested by Division.

14. The following questions may be used by Borgata personnel during the health screening of patrons, visitors, and guests seeking to access services within the casino hotel facility and any employees working therein;

- i. Do you currently have a fever of 100.4 or higher?
- ii. Are you now, or have you experienced within the past 14 days, any NEW symptoms listed below which may be associated with COVID-19? Please select all that apply:
 1. Fever or chills
 2. Cough
 3. Shortness of breath or difficulty breathing
 4. Fatigue
 5. Muscle or body aches
 6. Headache
 7. New loss of taste or smell
 8. Sore throat
 9. Congestion or runny nose
 10. Nausea or vomiting
 11. Diarrhea
 12. None of the above
- iii. In the past 14 days, have you (or anyone in your household) been diagnosed, tested, or quarantined for COVID-19?

- iv. In the past 14 days, have you been in close contact (within 6 feet for 10 minutes or longer) with anyone who has recently been diagnosed, tested, or quarantined for COVID-19?

D. Employees

1. Borgata will provide required PPE to its employees at no cost to the employees and provide training on how to properly use and dispose of all PPE.
2. Hand sanitizer or sanitizing wipes will be available at each timeclock station.
3. All employees will be required and consistently reminded through signage to wash their hands with soap and warm water for twenty (20) seconds or sanitize them:
 - a. no less than every hour while at work except for employees that work in back of the house office areas and do not have contact with public areas or guests;
 - b. before the start of a shift; and
 - c. at least once during every break period.
4. Employees will be instructed to contact a supervisor if they notice a coworker with signs or symptoms of COVID-19.
5. Signage will be placed in all employee/back of house areas reminding employees to follow CDC guidelines (to wash hands, use sanitizer, stay at home if sick, etc.) and setting forth a checklist of symptoms and reminding employees to not come to work if answering “Yes” to any question (e.g., “Do you have a fever”, “have you been in the presence of someone with COVID-19”, etc.).
6. Rolling announcements will be made on human resources communications reminding employees of CDC guidelines and when not to come to work (e.g., wash hands, use sanitizer, stay at home if sick, if you have a temperature, etc.).
7. Signage will be placed in the employee cafeteria requiring employees to observe six (6) foot physical distancing or other distancing recommendations consistent with CDC guidelines and in accordance with government order when sitting at tables and mealtimes will be staggered to limit number of employees in the employee cafeteria as much as possible. Consistent with the foregoing, Borgata may install plexiglass barriers in the center of one or more tables separating seating positions at each such table where employees seated at such a table would be less than 6’ apart.
8. Employee break areas, training areas, and locker rooms will be configured, to the extent possible in the existing space, so that all employees can maintain a six (6) foot separation or the use of such areas will be staggered and all such areas will be cleaned frequently.
9. Food in employee cafeteria lines will be served in single serving containers or by cafeteria staff as opposed to employees serving themselves.

10. Sanitizer fluid or wipes will be provided in the employee cafeteria. Additionally, handwashing sinks will be installed at the entrance of the employee cafeteria.

11. Meetings will be conducted with physical distancing that are consistent with CDC guidelines and as required by government orders or by video conferencing and employees will adhere to all applicable policies.

12. Employees who management believes can fully perform their job at home will be allowed to continue working from home as long as practicable.

E. Employee Screening and Testing

1. Prior to or upon their return to work, each employee shall be provided with a list of COVID-19 viral testing opportunities in Atlantic County;

2. Borgata will post information near each employee entrance and in the employee cafeteria showing COVID-19 viral testing facilities in Atlantic County;

3. Employees will be screened at the beginning of their work shift and, as a result of such screening:

a. Any employee whose temperature exceeds 100.4 °F (38 °C) will be given the opportunity to have their temperature checked again no sooner than ten (10) minutes after the first check. Employees with a temperature exceeding 100.4 °F (38 °C) will not be permitted to work unless they present medical evidence (e.g., a doctor's note) that such temperature is due to a non-communicable condition; and

b. Any employee with a temperature exceeding the measure in subsection (a) above will not be permitted to return to work until the sooner of:

1. At least 3 days (72 hours) have passed *since recovery*, defined as resolution of fever without the use of fever-reducing medications **and** improvement in respiratory symptoms (e.g. cough, shortness of breath); **and**, at least 10 days have passed *since symptoms first appeared*. Refer also to the NJDOH Quick Reference: Discontinuation of Transmission-Based Precaution of Home Isolation for Persons Diagnosed with COVID-19 at https://www.nj.com/health/cd/cd/documents/topics/NCOV/COVID-QuickRef_Discont_Isolation_and_TBP.pdf. See table on pg. 3 “Guidance for discontinuation of home isolation precaution for persons awaiting test results (e.g. PUI) and not in a healthcare setting.”;
2. they receive a negative result from a COVID-19 test and do not have a fever over 100.4 °F (38 °C); or
3. they present a physician's note permitting them to return to work.

4. For employees presenting with severe COVID-19 symptoms (i.e., very high fever, extreme shortness of breath, uncontrolled cough), Borgata will follow current processes for managing employees who become severely ill on property (i.e., calling 911). Borgata will separate the employee from other guests and will take appropriate measures to minimize the employee's contact with casino personnel while waiting for medical personnel to arrive.

5. If there is any situation where an employee is known to have been in close contact with a guest or another employee who has tested positive for COVID-19 and was not wearing a mask during the close contact, that employee will be sent home from work and advised to self-quarantine and monitor his or her symptoms for the required time period as directed by the local Department of Health and/or in accordance with then-current CDC guidelines (i.e., quarantine for fourteen (14) days or such other period as may be recommended by the CDC at the time of such occurrence).

6. Borgata will arrange for COVID-19 viral testing for any employee who is not permitted to remain at work under the conditions noted in the paragraphs 3, 4 and 5 above at no cost to the employee unless such employee presents medical evidence (e.g., a doctor's note) that his/her condition is otherwise due to a non-communicable condition. Such employees shall be provided with the CDC material entitled, "Steps to help prevent the spread of COVID 19" and encouraged to contact their health care provider. Borgata will also comply with then-current CDC, state and local guidelines that provide requirements for businesses dealing with employees who present with COVID-19 symptoms.

7. Borgata staff will also maintain a list of employees known to have been in close prolonged contact with the ill employee and the employee shall be quarantined for the required time period as directed by the local Department of Health and/or in accordance with then-current CDC guideline (i.e. quarantine for fourteen (14) days for such other period as may be recommended by the CDC at the time of such occurrence)..

8. Borgata will comply with any required reporting of employee presumed cases of COVID-19 to local and/or state health authorities for contact tracing and/or other purposes.

9. Borgata will report to Division all known cases where an employee has been in the casino hotel facility within fourteen (14) days of having tested positive for COVID-19 and the dates that such employee was in the casino hotel facility.

F. General Cleaning Protocols

1. Borgata will use EPA Registered Disinfectants and follow cleaning protocols that meet CDC guidelines. Good faith efforts will be taken to ensure uninterrupted supplies will be maintained.

2. All high-contact surfaces, including, but not limited to, check-in counters, bell and concierge desks, elevators/elevator buttons/elevator handrails, door handles, public restrooms, etc. in areas utilized by the public will be cleaned and disinfected with increased frequency based on business volumes, but no less often than once each day.

3. All linens, towels, uniforms, and laundry will be laundered in accordance with CDC guidelines.

G. Training

1. **Cleaning and Disinfecting** – Employees assigned to clean or who will conduct cleaning will be informed on proper cleaning and disinfecting protocol, including manufacturer instructions on use according to recommended guidance. Employees will also be informed of proper PPE required for cleaning and day-to-day operations.

2. **Infectious Disease Overview Training** – All employees will receive information on COVID-19, how it is contracted, how it is prevented and sanitization protocols. This training information will cover basic techniques such as physical distancing, masking, and proper hand hygiene such as handwashing or the use of alcohol-based hand rubs to provide employees guidance in keeping guests and themselves safe and healthy.

H. Food and Beverage Outlets, Bars, and Lounges

Pursuant to Executive Order No. 158 (2020), Borgata will not permit the consumption of food or beverage in any indoor area of the casino hotel facility that is open to the public. When permitted by Executive Order or other governmental action to resume indoor food and beverage service, Borgata will adhere to the following protocols:

1. Public self-service beverage service (for example, self-serve beverage refill machines, coffee makers accessible to guests in public areas, etc.) will be suspended and replaced by alternative service styles until government orders permit that service to occur or resume.

2. The use of uncovered food displays (e.g., raw food/dessert display trolley) will be suspended.

3. Table-side food preparation services will be suspended.

4. Borgata will place signage in food, beverage, and retail outlets to remind and encourage guests to observe physical distancing in accordance with this Safety Plan, consistent with CDC guidelines and as required by government order.

5. Condiments (salt, pepper, ketchup, etc.) will be removed from tables and counters and guests requesting them will be supplied with single-serving packages.

6. All self-serve utensils will be removed, and such utensils will be available from cashiers or servers by request.

7. All table tents and other table/bar top promotional materials that are within reach of guests will be removed from dining and bar areas.

8. Menus shall either be provided to guests in a wipeable format or by digital device that will be sanitized between use by different guests or disposable and discarded after a guest's use.

9. Carts used for transporting food and picking up used dishes, flatware, and glassware will be cleaned using EPA Registered Disinfectants between every shift and at least once per day unless business volumes require that disinfecting should be done more frequently.

I. Showrooms and Nightclubs

1. Indoor showrooms and nightclubs will be closed until government order permits opening of such venues.

J. Casino

Table Games

1. In accordance with the requirements of the Division, prior to the re-opening of Borgata, clear plexiglass barriers separating dealers and players from each other shall be installed at all table games that are made available for play.

2. Borgata will require one (1) vacant position at a table between a single guest or a group of related guests (e.g., husband and wife, people travelling together, etc. "related guests") and another unrelated guest so that the position on either side of a guest or related guests is not permitted to be occupied. Subject to the approval of the Division, the foregoing requirement will not apply to any table game where a clear plexiglass barrier has been installed separating players from each other.

3. The following maximum player limits at gaming tables will be implemented unless otherwise approved by the Division:

- a. Three (3) players per blackjack table;
- b. Three (3) players per pai gow table;
- c. Four (4) players per roulette table;
- d. Four (4) players per poker table;
- e. Three (3) players for big six;
- f. Six (6) players per craps table (with no more than 3 players on each side) where the craps table is less than fourteen (14) feet in length;
- g. Eight (8) players per craps table (with no more than 4 players on each side) where the craps table is fourteen (14) feet in length or greater; and
- h. For mini/midi baccarat tables, the reduced number of positions will not exceed 50% of the player positions which would otherwise be ordinarily available (e.g.,

mini/midi baccarat tables, which would ordinarily seat 8 players, will have 4 player positions available, and the tables, which would ordinarily seat 6 or 7 players, will have only 3 player positions available).

4. Borgata will remind unrelated players/guests to keep physically distant from each other by positioning themselves, either seated or standing around a table, with equal distant spacing between them. Subject to the approval of the Division, the foregoing requirement will not apply to any table game where a clear plexiglass barrier has been installed separating players from each other.

5. For games where cards are dealt face up and guests will not be permitted to touch the cards, such as low-limit blackjack and low-limit baccarat games as determined by the casino licensee, cards will be sanitized or replaced daily.

6. For games where the guests are permitted to touch the cards and tiles, such as high-limit baccarat, high-limit double deck blackjack, pai gow, poker, and poker derivative games, Borgata will:

- a. make sanitizer fluid or wipes available to guests at such table; and
- b. after a maximum of four (4) hours of use in active play, cards and tiles will be replaced with new or sanitized cards or tiles.

7. Dice will be sanitized (or replaced with sanitized dice) for each new shooter.

8. Security personnel or other authorized personnel will have the right to request any guest on the gaming floor to briefly lower his/her masks for age and identification purposes.

9. Borgata will assign employees (i.e., Environmental Services personnel and table games supervisory personnel) to clean and disinfect, using EPA Registered Disinfectants, the rails and chairs at each gaming table that is in use no less than every four (4) hours and anytime that a guest may request the cleaning of a particular gaming table surface area.

10. Borgata will assign security and other personnel (e.g., table games supervisory personnel) to ensure guests do not congregate in groups around table games.

11. Pursuant to Executive Order No. 158 (2020), Borgata will not permit the consumption of food or beverage in any indoor area of the casino hotel facility that is open to the public. When permitted by Executive Order or other governmental action to resume indoor food and beverage service, Borgata will adhere to the following protocols:

- a. Servers serving food or beverage to guests at table games will wash or sanitize their hands each time they return to the food or beverage preparation station prior to the delivery of the food or beverage.
- b. Food will not be served to guests at table games unless the guest (and related guests) are the only participants at the gaming table and the hard surface areas

around which the guest(s) was eating will be cleaned and sanitized after his/her departure from the gaming table.

Gaming Machines

12. Borgata will require one (1) vacant position between a single guest (playing up to three (3) gaming machines in a row) or a group of related guests (e.g., husband and wife, people travelling together, etc. playing up to three gaming machines in a row) and another unrelated guest so that the gaming machine on either side of the gaming machines used by a guest or related guests is not permitted to be utilized. This restriction will also apply to gaming machines in a carousel, but will not apply to gaming machines in a carousel or otherwise where there is already a physical distance separation of the gaming machine from the next closest gaming machine such that the seat of the gaming machine is separated from the seat of the next closest gaming machine by at least a distance equal to the width of the gaming machine.

13. Signage will be provided, and slot attendants will be in place to notify guests of and enforce the restriction on gaming machine availability.

14. Borgata will assign employees (i.e., Environmental Services personnel) to clean and disinfect, using EPA Registered Disinfectants, high-touch areas of each gaming machine that is in use no less than every four (4) hours and anytime that a guest may request the cleaning of a particular gaming machine.

15. Borgata will assign security and other personnel (e.g., slot attendants) to ensure guests do not congregate in groups around gaming machines.

16. Pursuant to Executive Order No. 158 (2020), Borgata will not permit the consumption of food or beverage in any indoor area of the casino hotel facility that is open to the public. When permitted by Executive Order or other governmental action to resume indoor food and beverage service, Borgata will require servers serving food or beverage to guests at gaming machines to wash or sanitize their hands each time they return to the food or beverage preparation station prior to the delivery of the food or beverage.

17. If food is served to a guest at a gaming machine, the hard surface areas around which the guest(s) was eating will be cleaned and sanitized after his/her departure from the gaming machine.

Count Rooms

18. Borgata will supply employees in count rooms with gloves and, subject to ADA requirements, require that they wear masks.

19. Hand sanitizer dispensers or sanitizing wipes will be available within each count room.

20. Hard surfaces that are regularly utilized in each count room will be cleaned and disinfected with EPA Registered Disinfectants after the completion of each count.

K. Hotel

1. Borgata will utilize enhanced cleaning protocols for guest rooms and high touch hard surfaces (e.g., light switches, TV remote, door handles, elevator buttons, etc.).
2. Any loose items that cannot be disinfected will be removed from guest rooms.
3. Room service menu/marketing materials in guest rooms will be maintained in a wipeable medium (or placed in a wipeable sleeve) that is capable of being appropriately cleaned and disinfected or will be disposable and discarded after each guest's stay.
4. Buttons utilized by guests and other high-touch surfaces on self-service ice machines and vending machines will be cleaned and disinfected no less than every eight (8) hours. Hand sanitizer will be made available, and signage will be posted recommending that guests utilize same prior to touching these high-touch surfaces.
5. Borgata will post signage instructing guests to limit elevator capacity to four (4) persons at a time unless all elevator car occupants are part of the same group of related guests (e.g., husband and wife, people travelling together, etc.).
6. Hotel-operated shuttle buses will be thoroughly cleaned after each trip. Guests will not be permitted in the front passenger seat.
7. Disposable gloves will be worn when handling dirty laundry.
8. During the declared state of emergency, Borgata will not incentivize hotel guests to decline daily in-room housekeeping service. Additionally, guests checking-in at the front desk will be informed that, if they would like to decline in-room housekeeping service during their stay, the guest should hang the 'Do Not Disturb' sign on the outside of the hotel room door. Borgata will follow its Do Not Disturb wellness check procedures for any guests declining daily in-room housekeeping service.
9. When any guest room was occupied by a guest who was known to have tested positive for COVID-19, the hotel room will be taken out of service for a period of no less than twenty-four (24) hours before being cleaned and disinfected in a manner that is consistent with CDC guidelines for areas occupied by persons infected with the COVID-19 virus.
10. Borgata will streamline the guest check-in process through the use of a mobile app that will allow hotel guests to check in via mobile phone and receive a notification instructing them to obtain their physical room key from the front desk.

L. Promotions/Tournaments

1. No promotions or tournaments will be conducted that require guests to cluster and which cannot be conducted in accordance with physical distancing required by then-current government order.

M. Sportsbook

1. Signage will be posted in Borgata's sportsbook lounge reminding guest groups to remain at least six (6) feet apart or maintain such other physical distance as required by this Plan, then-current CDC guidelines or government order.

2. Food service to guests in Borgata's sportsbook lounge will follow the same food service requirements as provided otherwise in this Safety Plan and those requirements related to food service provided through government restrictions.

3. Borgata will assign employees (i.e., Environmental Services personnel) to clean and disinfect, using EPA Registered Disinfectants guest contact points of sports book seats in occupied areas and high-touch surfaces of betting kiosks (if any) no less than every four (4) hours and anytime that a guest may request the cleaning of a particular seating area or kiosk.

N. Contact Tracing

Subject to any government requirements regarding contact tracing that shall supersede any provision of this Section N, in addition to the procedures for responding to guests and employees who exhibit COVID-19 symptoms or a confirmed diagnosis of COVID-19 as described above, Borgata will conduct contact tracing procedures as follows for any confirmed COVID-19 cases:

1. When Borgata is advised that a guest was tested and determined to be COVID-19 positive and was in the casino hotel facility during a period when he/she may have been infectious to others:

- a. The security personnel or other employee assigned by Borgata and/or third-party contact tracing service will collect guest information including name, names of those sharing their hotel room, and close contact guests in their traveling party, and details about the guest's activities at the casino hotel facility (for possible contact tracing and enhanced cleaning) and will generate a report.
- b. The incident report will include the information above as well as the guest's home address, room number (if applicable), date of COVID-19 diagnosis, and whether the guest was transported for medical care. The incident report will be updated as new information becomes available.
- c. Borgata will take reasonable efforts to help determine the areas traveled by a guest while on the property and employees with whom the guest may have had close, prolonged contact (within 6ft for 10 minutes or more). Such efforts may include the use of resources such as surveillance system, player card/customer management system and guest interviews. Alternatively, Borgata may elect to engage a qualified third-party contact tracing service for contact tracing purposes.
- d. Any employees who have been in close, prolonged contact with the guest will be directed to the screening procedures provided for in herein, and will be

quarantined for the required time period as direct by the local Department of Health and/or in accordance with the then/current CDC guidelines (i.e., quarantine for fourteen (14) days or such other period as may be recommended by the CDC at the time of such occurrence).

- e. Any high-contact areas where the guest was known to have had extended contact will be cleaned and sanitized.

2. When Borgata is advised that an employee was tested and determined to be COVID-19 positive and was in the casino hotel facility during a period when he/she may have been infectious to others:

- a. The security personnel or other employee assigned by Borgata and/or third-party contact tracing service will collect all pertinent information and will generate a report.
- b. The incident report will include:
 - 1. employee's name, ID number, and contact information;
 - 2. date of COVID-19 diagnosis, if applicable;
 - 3. employees or guests with whom the employee believes that he/she had close, prolonged contact while he or she was exhibiting symptoms of COVID-19 and the circumstances and locations of any such contact; and
 - 4. whether the employee was transported for medical care.
- c. The incident report will be updated as new information becomes available.
- d. The security personnel, other employee assigned by Borgata and/or third-party contact tracing service will take reasonable efforts to help determine if any employees or guests have been in close, prolonged contact with the reporting employee which investigation may include reviewing:
 - 1. the employee's work schedule;
 - 2. documentation that would provide encounters, such as work logs, work locations; and
 - 3. security or surveillance footage where available and as needed.
- e. Any employee determined to have been in close, prolonged contact with the employee will be directed to the screening procedures provided for herein, and will be quarantined for the required time period as directed by the local Department of Health and/or in accordance with then-current CDC guidelines (i.e. quarantine for fourteen (14) days or such other period as may be recommended by the CDC at the time of such occurrence).

- f. Any employee who has a confirmed diagnosis of COVID-19 shall report the occurrence to the employee's immediate supervisor.

3. All reports shall be maintained by Borgata's Security department and made available to the Division and state and/or local health officials and their designees, including contact tracers, upon their request.

4. Borgata's security personnel, other employee assigned by Borgata and/or third-party contact tracing service shall be available to coordinate with state and/or local health officials and their designees, including contact tracers, to provide or collect further information as described in Sections 1 and 2 above related to employees or guests who were determined to be COVID-19 positive.

O. Initial Limited Reopening

1. For up to the first five (5) days after Borgata reopens, Borgata will operate on an invited-guest-only format similar to an initial opening of a casino where test days are performed with limited occupancy. An invited-guest-only format, with limited casino occupancy, is intended to provide a more controlled environment for Borgata's employees and guests in the first several days of Borgata's reopening. This controlled environment is expected to be highly conducive to achieving positive guest experiences. Of equal, if not more, importance, this controlled environment will allow Borgata's employees to gain comfort, experience and confidence with executing all of Borgata's new COVID-19 protocols without being overwhelmed by patron demands. It also provides greater opportunities for Borgata property management to review "lessons learned" at the end of each day and apply them in operations the next day. These are some of the very same goals that are intended to be achieved during test days at the initial opening of a casino through occupancy controls.

P. Smoking

1. Pursuant to Executive Order No. 158 (2020), Borgata will not permit smoking in the indoor areas of casinos until such a time as permitted by Executive Order or other governmental action.

Q. Miscellaneous

1. To the extent that there is a conflict in the terms of either the MGM Resorts International Seven-Point Safety Plan and/or this Rider, on one hand, and any COVID-19 Executive Order, mandate of the NJDOH, and/or any related government orders (collectively, "Government COVID-19 Requirement"), then in effect, applicable to Borgata's approved casino hotel facility, on the other hand, the Government COVID-19 Requirement shall control.