

#### **Request for Proposal (RFP)**

**JJC Bid #:** <u>IOP SAS -2022</u>

For: Intensive Outpatient Substance Abuse Services

Event	Date	Time
Questions and/or Request for Clarifications Due Date	04/22/22	By 3:00 pm
Answers and/Clarifications will be posted on the JJC		
website	04/29/22	By 3:00 pm
JJC Funding Opportunities - New Jersey Office of Attorney General		
(njoag.gov)		
Proposal Submission Date	05/06/22	By 3:00 pm
(Refer to RFP Section VIII)		
Vendor Interviews	05/13/22	TBD
<b>Tentative Start Date</b>	07/01/22	N/A

Dates are subject to change. All changes will be reflected in Addenda to the RFP posted on the Juvenile Justice Commission website http://www.nj.gov/oag/jjc/rfps.htm

#### RFP Issued By

State of New Jersey Juvenile Justice Commission Office of Local Programs and Services PO Box 107 Trenton, New Jersey 08625-0107

#### **TABLE OF CONTENTS**

I.	Purpose and Intent	4
II.	Background	4
III.	Definitions	4
IV.	Scope of Work	5
V.	Attachments	6
VI.	Mandatory Pre-proposal Conference	6
VII.	Contract Term Period	6
VIII.	Submission of Proposal	7
IX.	Forms, Registration, and Certification.	8
X.	Additional Information	9
	1. Right to Waive	
	2. Clarification of Proposal and/or Oral Presentation	
	3. Contents of Proposal	
	4. Price Alteration in Hard Copy Proposals	
	5. Withdraw Bid/Proposals	
	6. Conflicts of Interest	
	7. Joint Venture	
	8. New Jersey Business Ethics Guide	
	9. Non-Collusion	
	10. Disaster Plan	

	11. Compliance with Federal and State Laws and Regulations and Commission Policies Regarding Confidentiality, Informed Consent and PREA
	12. Substitution or Addition of Subcontractor(s)
	13. Precedence of Juvenile Justice Commission Standard Language Document
	14. Contract Amendment
	15. Contractor Responsibilities
	16. Ownership of Material
	17. Data Confidentiality
	18. Contractor's Confidential Information
	19. Data Security Standards
	20. News Releases
	21. Advertising
	22. Licenses and Permits
	23. Claims
	24. Remedies
	25. Remedies for Failure to Comply with Material Contract Requirements
	26. Late Delivery
	27. Additional Work and/or Special Projects
	28. Contract Activity Report
	29. Availability of Funds
XI.	Exhibits
	1. Exhibit A Goods, Services and Professional Services Contracts
	2. Executive Order No. 151 Requirements

#### I. PURPOSE AND INTENT

This Request for Proposal (RFP) is issued by the New Jersey Juvenile Justice Commission (the Commission). The Juvenile Justice Commission is the single agency of State government with centralized authority for planning, policy development and provision of services in the juvenile justice system.

The purpose of this RFP is to solicit proposals for the provision of Intensive Outpatient substance abuse services (IOP) and to award a contract to the responsible vendor whose proposal, price, and other factors considered, and conforming to this RFP, is most advantageous to the State. The State, however, reserves the right to separately procure individual requirements that are the subject of the contract during the contract term, when deemed by the Commission to be in the State's best interest. The New Jersey Standard Language Document will apply to all contracts or purchase agreements made with the Commission.

#### II. <u>BACKGROUND</u>

The Juvenile Justice Commission is the single agency of State government with centralized authority for planning, policy development and provision of services in the juvenile justice system. The Commission's three primary responsibilities are the support of local efforts to provide services to at risk and court involved youth; the care, custody, and rehabilitation of juvenile offenders committed to the Commission by the courts; and the supervision of youth on juvenile parole. The Commission operates both secure facilities and residential community homes. Secure facilities are staffed by civilian and law enforcement personnel and provide a full range of services including, but not limited to education, vocational programming, counseling and medical services. Residential Community Homes (RCH) offer a less restrictive environment and are staffed by trained civilian staff. Each secure facility and RCH provides a full education curriculum aimed at the pursuit of a high school diploma or GED; various recreational activities; and instruction in life skills, health, and nutrition. Post-release planning and comprehensive individual reentry plans are developed for each resident to assist with his or her transition from a Commission program to his or her home community.

#### III. <u>DEFINITIONS</u>

For the purposes of this RFP, the following definitions apply:

Vendor: the Individual or Agency submitting a proposal

Contractor: the Individual or Agency with whom the State of New Jersey has selected to

contract

#### IV. SCOPE OF WORK

Vendors should anticipate that failure to submit a proposal containing all elements specified in the RFP, will negatively affect the review of their proposal. This section of the proposal should minimally contain the vendor's resume and cover letter describing how the vendor's qualifications and therapeutic approach will accomplish the work outlined below as well as the location which the vendor is proposing to provide services and/or willing to provide services if multiple proposals are accepted.

#### PROBLEM STATEMENT/NEEDS ASSESSMENT

The availability of substance abuse treatment for juveniles in the care of the Commission is a vital need. Every youth admitted receives a comprehensive substance abuse assessment, which identifies a recommended level of care for each youth. The Commission utilizes the American Society of Addiction Medicine (ASAM) Adolescent Patient Placement Criteria in making these recommendations for placement and treatment. Website link <a href="https://www.asam.org">www.asam.org</a>

The Commission currently operates several residential programs designed to provide services exclusively to youth with substance abuse issues as well as secure housing units for youth who, for various reasons, are ineligible for community placement. Staff members in these programs and housing units endeavor to create a complete therapeutic community specifically designed for adolescents. Currently, staff utilizes the New Freedom Curriculum, a comprehensive substance abuse and behavioral health treatment resource which can also be customized for adolescents. Website Link <a href="https://www.newfreedomprograms.com">www.newfreedomprograms.com</a>

Many JJC residents transition to parole and post-incarceration supervision with the continued need for substance abuse treatment in the community; often with required intensive outpatient substance abuse services as a condition of their parole and post-incarceration supervision and part of their comprehensive reentry plans.

#### A. SERVICES REQUIRED

The Commission is seeking to contract with an agency to provide individual and group substance abuse counseling to youth between the ages of 16-24 referred by the Juvenile Justice Commission who are in need of intensive outpatient services.

The selected Contractor shall develop comprehensive treatment and aftercare plans in coordination with the JJC Office of Parole and Transitional Services. The selected Contractor must remain in contact with the appropriate Social Worker, who works with the family.

The selected Contractor shall service residents of the Northern Region Independence and Re-Entry Success Center, which is located in Newark, New Jersey. Youth enrolled in the program, who need substance abuse services shall receive one (1) educational group counseling session per week. Youth enrolled in the residential component of the program, scoring 2.5 or high on the ASAM, shall receive one (1) individual counseling session and two (2) group sessions per week. There will be approximately, ten residents per month who will meet the requirement above.

Vendors submitting proposals shall be licensed by the Department of Health, Division of Mental Health and Addiction Services, and ensure staff providing counseling services employ evidence-based therapies and practices and minimally possess credentials of a Certified Alcohol and Drug Counselor (CADC).

#### B. BUDGET

The Proposal shall include a detailed Fee-For-Service Pricing Plan.

#### V. ATTACHMENTS

All attachments must be submitted with the proposal. Failure to submit any attachments will result in your proposal being rejected. Attachments include 1) Signatory Page, 2) resumes, 3) cover letter including program(s) proposing to provide services, 4) Cost Proposal Form (budget), and, 5) a copy of vendor's license.

#### VI. MANDATORY PRE-PROPOSAL CONFERENCE

Not applicable to this RFP.

#### VII. CONTRACT TERM PERIOD

The anticipated "Contract Period" is July 1, 2022 - June 30, 2025. Note delays in the procurement process may result in a change to the anticipated start date, however the contract end date of June 30, 2025 will still be maintained.

The contract may be extended at a 12-month interval twice by the mutual written consent of the Contractor and the JJC at the same terms, conditions and pricing at the rates in effect in the last year of the contract No single extension shall exceed one (1) year. No services can be provided under this awarded RFP after the two extension periods have been exhausted.

#### VIII. SUBMISSION OF PROPOSAL

The proposal shall include the attached Commission's Agency Contract Proposal Annex A form and must also include a narrative that is double-spaced using standard 12-point font with 1-inch margins and must not exceed three pages (not including required documents).

The narrative shall describe the Bidder's organization, personnel, and experience, including, but not limited to, experience working with youth, evidence of the Bidder's qualifications, and capabilities to perform the services required by this RFP. The Bidder must also describe any experience working with a group of adjudicated youth ranging in ages fifteen to twenty-three in a residential setting. The narrative shall also outline the Bidder's approach/methodology for providing the services outlined in the scope of work.

Bidders must submit all required documents described throughout the RFP to jjcrfp@jjc.nj.gov no later than April 15, 2022, by 3:00 PM. Please note that any proposals received after this date and time will be automatically rejected. You will receive an email verifying your bid has been received in the jjcrfp@jjc.nj.gov mailbox.

NOTE: The email of all proposal packages may only be 35 mb and <u>must</u> be labeled with the bid proposal number and the RFP submission deadline on the subject line of the email. If your file is too large you may submit multiple emails.

JJC Bid #:\_IOP SAS -20222 RFP Submission Deadline: 5/06/22 By 3:00 pm

NOTE: The exterior of all proposal packages <u>must</u> be labeled with the bid proposal number and the RFP submission deadline.

<u>PRICING AND SERVICES</u>: Bidders shall submit a detailed description of pricing and services in their proposal utilizing the attached Commission's Contract Information Summary Annex B.

<u>REVIEW</u>: Proposals will be evaluated and ranked based upon price, experience, capability/capacity to provide services, and geographic location. Failure to submit a proposal containing all elements specified in the RFP will negatively affect the review of the proposal.

#### IX. FORMS, REGISTRATIONS, AND CERTIFICATIONS, if selected

All individuals and agencies contracting with the State of New Jersey are required to have a Business Registration Certificate completed, registered and certified pursuant to the State of New Jersey Division of Purchase & Property NJSTART Website and complete the required Treasury forms found on the site listed below.

#### Please refer to the following site for registration and all required forms:

http://www.nj.gov//treasury/purchase/njstart/vendor.shtml

PLEASE NOTE: In accordance with the Commission's policies and procedures, all selected vendors will be subject to the following background checks and must satisfactorily pass all checks prior to the award of the contract:

- The National Crime Information Center (NCIC);
- A LiveScan Fingerprint check;
- New Jersey's Child Abuse Record Information (CARI) check with the New Jersey Child Abuse Registry.

In addition, selected contractors will be required to attend a formal training session under the Commission's policy enforcing the Federal Prison Rape Elimination Act, 34 U.S.C. § 30301 to 30309. (PREA).

# X. ADDITIONAL INFORMATION

#### 1. RIGHT TO WAIVE

The Commission reserves the right to resolve minor ambiguities, irregularities, informalities, or clerical errors. Clarifications cannot correct any deficiencies or material omissions or revise or modify a proposal, except to the extent that correction of apparent clerical mistakes results in a modification. The Commission also reserves the right to waive a mandatory requirement provided that:

- (1) The requirement is not mandated by law;
- (2) All the otherwise responsive proposals failed to meet the mandatory requirement; and
- (3) In the sole discretion of the Commission, the failure to comply with the mandatory requirement does not materially effect the procurement or the State's interests associated with the procurement.

#### 2. CLARIFICATION OF PROPOSAL AND/OR ORAL PRESENTATION

After the submission of proposals, unless requested by the State as noted below, contact with the State is still not permitted.

After the proposals are reviewed, one, some or all the vendors may be asked to clarify certain aspects of their proposals. A request for clarification may be made to resolve minor ambiguities, irregularities, informalities or clerical errors. Clarifications cannot correct any deficiencies or material omissions or revise or modify a proposal, except to the extent that correction of apparent clerical mistakes results in a modification. In evaluating proposals, discrepancies between words and figures will be resolved in favor of words. Discrepancies between unit prices and totals of unit prices will be resolved in favor of unit prices. Discrepancies in the multiplication of units of work and unit prices will be resolved in favor of the unit prices. Discrepancies between the indicated total of multiplied unit prices and units of work and the actual total will be resolved in favor of the actual total. Discrepancies between the indicated sum of any column of figures and the correct sum thereof will be resolved in favor of the correct sum of the column of figures. The Commission reserves the right to request a vendor to explain, in detail, how the proposal price was determined.

The vendor may be required to give an oral presentation to the State concerning its proposal. Vendor may not attend the oral presentations of their competitors. It is within the State's discretion whether to require the vendor to give an oral presentation or require the vendor to submit written responses to questions regarding its proposal. Action by the State in this regard should not be construed to imply acceptance or rejection of a proposal. The Commission will be the sole point of contact regarding any request for an oral presentation or clarification.

#### 3. CONTENTS OF PROPOSAL

Your proposal can be released to the public pursuant to the New Jersey Open Public Records Act, N.J.S.A. 47:1A-1 et seq., (OPRA) or the common law right to know, notwithstanding any disclaimers to the contrary submitted by a bidder, except as may be exempted from public disclosure by OPRA and the common law.

A bidder may designate specific information as not subject to disclosure pursuant to the exceptions to OPRA found at N.J.S.A. 47:1A-1.1, when the bidder has a good faith legal and/or factual basis for such assertion. The location in the proposal of any such designation should be clearly stated in a cover letter. The Commission reserves the right to make the determination as to what is proprietary or confidential and will advise the bidder accordingly. Any information deemed proprietary and/or confidential in your proposal by the Commission will be redacted by the Commission. The Commission will not honor any attempt by a bidder to designate its entire proposal as proprietary, confidential and/or to claim copyright protection for its entire proposal. In the event of any challenge to the bidder's assertion of confidentiality with which the Commission does not concur, the bidder shall be solely responsible for defending its designation.

#### 4. PRICE ALTERATION IN HARD COPY PROPOSALS

Proposal prices must be typed. Any price change (including "white-outs") must be initialed. Failure to initial price changes shall preclude a contract award from being made to the bidder.

#### 5. WITHDRAW BID/PROPOSAL

A bidder may request that its proposal be withdrawn prior to the proposal submission deadline. Such request must be made, in writing, to the Commission. If the request is granted, the bidder may submit a revised proposal as long as the proposal is received prior to the announced date and time for proposal submission and at the place specified.

#### 6. CONFLICTS OF INTEREST

New Jersey Conflicts of Interest Law prohibits State officers or employees from acting in their official capacity in any matter wherein they have a direct or indirect personal financial interest which might reasonably be expected to impair their objectivity or independence of judgment.

#### 7. JOINT VENTURE

If a joint venture is submitting a proposal, the agreement between the parties relating to such joint venture should be submitted with the joint venture's proposal. Authorized signatories from each party comprising the joint venture must sign the proposal. A separate Ownership Disclosure Form, Disclosure of Investigations and Actions Involving Bidder form, and Affirmative Action Employee Information Report must be supplied for each party to a joint venture. NOTE: Each party comprising the joint venture must also possess a valid Business Registration Certificate ("BRC") issued by the Department of Treasury, Commission of Revenue prior to the award of a contract.

#### 8. NEW JERSEY BUSINESS ETHICS GUIDE

The Treasurer has established a business ethics guide to be followed by State contractors in their dealings with the State. The guide can be found at: http://www.state.nj.us/treasury/purchase/ethics\_guide.shtml

#### 9. NON-COLLUSION

By submitting a proposal, the bidder certifies as follows:

- a) The price(s) and amount of its proposal have been arrived at independently and without consultation, communication or agreement with any other contractor, bidder, or potential bidder.
- b) Neither the price(s) nor the amount of its proposal, and neither the approximate price(s) nor approximate amount of this proposal, have been disclosed to any other firm or person who is a bidder or potential bidder, and they will not be disclosed before the proposal submission.
- c) No attempt has been made or will be made to induce any firm or person to refrain from bidding on this contract, or to submit a proposal higher than this proposal, or to submit any intentionally high or noncompetitive proposal or other form of complementary proposal.
- d) The proposal of the firm is made in good faith and not pursuant to any agreement or discussion with, or inducement from, any firm or person to submit a complementary or other noncompetitive proposal.
- e) The bidder, its affiliates, subsidiaries, officers, Executive Directors, and employees are not currently under investigation by any governmental agency and have not in the last four (4) years been convicted or found liable for any act prohibited by state or federal law in any jurisdiction, involving conspiracy or collusion with respect to bidding on any public contract.

#### 10. DISASTER PLAN

The contractor shall follow procedures developed by the Commission for evacuation in the event of a manmade or natural disaster, disturbance, or riot. The contractor shall ensure that all its employees are familiar with the Commission's evacuation procedure for each facility.

## 11. COMPLIANCE WITH FEDERAL AND STATE LAWS AND REGULATIONS AND COMMISSION POLICIES REGARDING CONFIDENTIALITY, INFORMED CONSENT AND PREA

The contractor shall ensure specific compliance with all applicable State and federal laws and regulations and Commission policies governing confidentiality, informed consent, PREA, and medical and legal access/disclosure including, but not limited to, N.J.S.A. 2A:4A-60, and the Health Insurance Portability and Accountability Act (HIPAA). This includes safeguarding the confidentiality of resident information, and parent/guardian information as relevant, shared and otherwise obtained as a result of the awarding of the contract pursuant to this RFP.

All work products generated as a result of execution on contract activities are the property of the Commission. All reports, records, data, and information shall be maintained in accordance with applicable licensing laws and HIPAA.

#### 12. SUBSTITUTION OR ADDITION OF SUBCONTRACTOR(S)

The Contractor shall forward a written request to substitute or add a Subcontractor or to substitute its own staff for a Subcontractor to the State Contract Manager for consideration. If the State Contract Manager approves the request, the State Contract Manager will forward the request to the Authorized member of the Commission staff for final approval. No substituted or additional Subcontractors are authorized to begin work until the Contractor has received written approval from the Commission and have cleared all required background checks. The qualifications and experience of the replacement(s) must equal or exceed those of similar personnel proposed by the Contractor in its proposal as determined by the Commission

### 13. PRECEDENCE OF JUVENILE JUSTICE COMMISSION STANDARD LANGUAGE DOCUMENT

The contract awarded as a result of this RFP shall consist of this RFP, addenda to this RFP, if any, the Juvenile Justice Commission Standard Language Document, the Bidder's proposal, any best and final offer, and the Division's Notice of Award (collectively "Contractual Documents.").

In the event of a conflict in the terms and conditions among the documents comprising the Contractual Documents, the below order shall prevail for purposes of the interpretation thereof (listed from highest ranking to lowest ranking):

- 1) The New Jersey Standard Terms and Conditions
- 2) Juvenile Justice Commission Standard Language Document;
- 3) Addenda to the RFP, if any;
- 4) The RFP;
- 5) The bidder's proposal;
- 6) Any best and final offer;
- 7) The Division's Notice of Award.

For the avoidance of doubt, the Juvenile Justice Commission Standard Language Document shall prevail over any other terms not otherwise amended by written agreement signed by the parties.

#### 14. CONTRACT AMENDMENT

Any changes or modifications to the terms of the contract shall be valid only when they have been reduced to writing and signed by the Contractor and the Executive Director of the Commission.

#### 15. CONTRACTOR RESPONSIBILITIES

The Contractor shall have sole responsibility for the complete effort specified in the contract. Payment will be made only to the Contractor. The Contractor shall have sole responsibility for all payments due any Subcontractor.

The Contractor is responsible for the professional quality, technical accuracy and timely completion and submission of all deliverables, services or commodities required to be provided under the contract. The Contractor shall, without additional compensation, correct or revise any errors, omissions, or other deficiencies in its deliverables and other services. The approval of deliverables furnished under this contract shall not in any way relieve the Contractor of responsibility for the technical adequacy of its work. The review, approval, acceptance or payment for any of the services shall not be construed as a waiver of any rights that the State may have arising out of the Contractor's performance of this contract.

#### 16. OWNERSHIP OF MATERIAL

All data, technical information, materials gathered, originated, developed, prepared, used or obtained in the performance of the contract, including, but not limited to, all reports, surveys, plans, charts, literature, brochures, mailings, recordings (video and/or audio), pictures, drawings, graphic representations, software computer programs and accompanying documentation and print-outs, notes and memoranda, written procedures and documents, regardless of the state of completion, which are prepared for or are a result of the services required under this contract shall be and remain the property of the State of New Jersey and shall be delivered to the State of New Jersey upon thirty (30) Days' notice by the State. With respect to software computer programs and/or source codes developed for the State, except those modifications or adaptations made to bidder or Contractor's Background IP as defined below, the work shall be considered "work for hire", i.e., the State, not the Contractor or Subcontractor, shall have full and complete ownership of all software computer programs and/or source codes developed. To the extent that any of such materials may not, by operation of the law, be a work made for hire in accordance with the terms of this contract, Contractor or Subcontractor hereby assigns to the State all right, title and interest in and to any such material, and the State shall have the right to obtain and hold in its own name and copyrights, registrations and any other proprietary rights that may be available.

Should the bidder anticipate bringing pre-existing intellectual property into the project, the Intellectual property must be identified in the proposal. Otherwise, the language in the first paragraph of this section prevails. If the bidder identifies such intellectual property ("Background IP") in its proposal, then the Background IP owned by the bidder on the date of the contract, as well as any modifications or adaptations thereto, remain the property of the bidder. Upon contract award, the bidder or Contractor shall grant the State a nonexclusive, perpetual royalty-free license to use any of the bidder/Contractor's Background IP delivered to the State for the purposes contemplated by the contract.

Auditing firm working papers remain the property of the auditing firm in accordance with standards issued by the American Institute of Certified Public Accountants (AICPA). While considered confidential information, the State recognizes that the firm may be requested to make certain working papers available to regulatory agencies pursuant to authority given by law or regulation. In such instances, access to the working papers may be provided to these agencies based upon AICPA standards and under supervision of the firm.

#### 17. DATA CONFIDENTIALITY

All financial, statistical, personnel, customer and/or technical data supplied by the State to the Contractor are confidential (State Confidential Information). The Contractor must secure all data

from manipulation, sabotage, theft or breach of confidentiality. The Contractor is prohibited from releasing any financial, statistical, personnel, customer and/or technical data supplied by the State that is deemed confidential. Any other use, sale, or offering of this data in any form by the Contractor, or any individual or entity in the Contractor's charge or employ, will be considered a violation of this contract and may result in contract termination and the Contractor's suspension or debarment from State contracting. In addition, such conduct may be reported to the State Attorney General for possible criminal prosecution.

The Contractor shall assume total financial liability incurred by the Contractor associated with any breach of confidentiality. When requested, the Contractor and all project staff including its Subcontractor(s) must complete and sign confidentiality and non-disclosure agreements provided by the State. The Contractor may be required to view yearly security awareness and confidentiality training modules provided by the State. Where required, it shall be the Contractor's responsibility to ensure that any new staff sign the confidentiality agreement and complete the security awareness and confidentiality training modules within one month of the employees' start date.

The State reserves the right to obtain, or require the Contractor to obtain, criminal history background checks from the New Jersey State Police for all Contractor and project staff (to protect the State of New Jersey from losses resulting from Contractor employee theft, fraud or dishonesty). If the State exercises this right, the results of the background check(s) must be made available to the State for consideration before the employee is assigned to work on the State's project. Prospective employees with positive criminal backgrounds for cyber-crimes will not be approved to work on State Projects.

#### 18. CONTRACTOR'S CONFIDENTIAL INFORMATION

a. The obligations of the State under this provision are subject to the New Jersey Open Public Records Act ("OPRA"), N.J.S.A. 47:1A-1 to -13, the New Jersey common law right to know, and any other lawful document request or subpoena.

b. By virtue of this contract, the parties may have access to information that is confidential to one another. The parties agree to disclose to each other only information that is required for the performance of their obligations under this contract. Contractor's Confidential Information, to the extent not expressly prohibited by law, shall consist of all information clearly identified as confidential at the time of disclosure and anything identified in Contractor's proposal as Background IP ("Contractor Confidential Information"). Notwithstanding the previous sentence, the terms and pricing of this contract are subject to disclosure under OPRA, the common law right to know, and any other lawful document request or subpoena.

- c. A party's Confidential Information shall not include information that: (a) is or becomes a part of the public domain through no act or omission of the other party; (b) was in the other party's lawful possession prior to the disclosure and had not been obtained by the other party either directly or indirectly from the disclosing party; (c) is lawfully disclosed to the other party by a third party without restriction on the disclosure; or (d) is independently developed by the other party.
- d. The State agrees to hold Contractor's Confidential Information in confidence, using at least the same degree of care used to protect its own Confidential Information.
- e. In the event that the State receives a request for Contractor Confidential Information related to this contract pursuant to a court order, subpoena, or other operation of law, the State agrees, if permitted by law, to provide Contractor with as much notice, in writing, as is reasonably practicable and the State's intended response. Contractor shall take any action it deems appropriate to protect its documents and/or information.
- f. In addition, in the event Contractor receives a request for State Confidential Information pursuant to a court order, subpoena, or other operation of law, Contractor shall, if permitted by law, immediately notify the State, in writing, and provide the Contractor's intended response. The State shall take any action it deems appropriate to protect its documents and/or information.
- g. Notwithstanding the requirements of nondisclosure described above, either party may release the other party's Confidential Information (i) if directed to do so by a court order, (ii) in the case of the State, if the State determines the documents or information are subject to disclosure and Contractor does not exercise its rights as described in Section (e), or if Contractor is unsuccessful in defending its rights as described in Section (e), or (iii) in the case of Contractor, if Contractor determines the documents or information are subject to disclosure and the State does not exercise its rights described in Section (f), or if the State is unsuccessful in defending its rights as described in Section (f).

#### 19. DATA SECURITY STANDARDS

- a. Data Security: The Contractor, at a minimum, shall protect and maintain the security of data in accordance with generally accepted industry practices and to the standards and practices required by NJOIT.
- 1. Any Personally Identifiable Information must be protected. All data must be classified in accordance with the State's Asset Classification and Control policy, 08-04-NJOIT

(www.nj.gov/it/ps). Additionally, data must be disposed of in accordance with the State's Information Disposal and Media Sanitation policy, 09-10-NJOIT (www.nj.gov/it/ps).

- 2. Data usage, storage, and protection is subject to all applicable federal and state statutory and regulatory requirements, as amended from time to time, including, without limitation, those for Health Insurance Portability and Accountability Act (HIPAA), Personally Identifiable Information (PII), Tax Information Security Guidelines for Federal, State, and Local Agencies (IRS Publication 1075), New Jersey State tax confidentiality statute, N.J.S.A. 54:50-8, New Jersey Identity Theft Prevention Act, N.J.S.A. 56:11-44 to -55, the Federal Drivers' Privacy Protection Act of 1994, 18 U.S.C. § 2721 to -2725 and the confidentiality requirements of N.J.S.A. 39:2-3.4. Contractor shall also conform to Payment Card Industry (PCI) Data Security Standard.
- b. Data Transmission: The Contractor shall only transmit or exchange State of New Jersey data with other parties when expressly requested in writing and permitted by and in accordance with requirements of the State of New Jersey. The Contractor must only transmit or exchange data with the State of New Jersey or other parties through secure means supported by current technologies. The Contractor must encrypt all data defined as personally identifiable or confidential by the State of New Jersey or applicable law, regulation or standard during any transmission or exchange of that data.
- c. Data Storage: All data provided by the State of New Jersey or State data obtained by the Contractor in the performance of the contract must be stored, processed, and maintained solely in accordance with a project plan and system topology approved by the State Contract Manager. No State data shall be processed on or transferred to any device or storage medium including portable media, smart devices and/or USB devices, unless that device or storage medium has been approved in advance in writing by the State Contract Manager. The Contractor must encrypt all data at rest defined as personally identifiable information by the State of New Jersey or applicable law, regulation or standard. The Contractor must not store or transfer State of New Jersey data outside of the United States.
- d. Data Scope: All provisions applicable to State data include data in any form of transmission or storage, including but not limited to: database files, text files, backup files, log files, XML files, and printed copies of the data.
- e. Data Re-Use: All State-provided data must be used expressly and solely for the purposes enumerated in the contract. Data must not be distributed, repurposed or shared across other applications, environments, or business units of the Contractor. No State data of any kind must

be transmitted, exchanged or otherwise passed to other Contractors or interested parties except on a case-by-case basis as specifically agreed to in writing by the State Contract Manager.

f. Data Breach: Unauthorized Release Notification: The Contractor must comply with all applicable State and Federal laws that require the notification of individuals in the event of unauthorized release of personally identifiable information or other event requiring notification. In the event of a breach of any of the Contractor's security obligations or other event requiring notification under applicable law ("Notification Event"), the Contractor must assume responsibility for informing the State Contract Manager within twenty-four (24) hours and all such individuals in accordance with applicable law and to indemnify, hold harmless and defend the State of New Jersey, its officials, and employees from, and against, any claims, damages, or other harm related to such Notification Event. All communications must be coordinated with the State of New Jersey.

g. End of Contract Data Handling: Upon termination/expiration of this contract, the Contractor must first return all State data to the State in a usable format as defined in the contract, or in an open standards machine-readable format if not. The Contractor must then erase, destroy, and render unreadable all Contractor copies of State data according to the standards enumerated in accordance with the State's Information Disposal and Media Sanitation policy, 09-10-NJOIT (www.nj.gov/it/ps) and certify in writing that these actions have been completed within thirty (30) days of the termination/expiration of this contract or within seven (7) days of the request of an agent of the State, whichever shall come first.

#### 20. NEWS RELEASES

The Contractor is not permitted to issue news releases pertaining to any aspect of the services being provided under this contract without the prior written consent of the Executive Director of the Commission.

#### 21. ADVERTISING

The Contractor shall not use the State's name, logos, images, or any data or results arising from this contract as a part of any commercial advertising without first obtaining the prior written consent of the Executive Director of the Commission.

#### 22. LICENSES AND PERMITS

The Contractor shall obtain and maintain, in full force and effect, all required licenses, permits, and authorizations necessary to perform this contract. The Contractor shall supply the Commission with evidence of all such licenses, permits and authorizations. This evidence shall

be submitted subsequent to the contract award. All costs associated with any such licenses, permits and authorizations must be considered by the bidder in its proposal.

#### 23. CLAIMS

Any contract signed on behalf of the Commission by a State official shall be subject to the provisions of the New Jersey Tort Claims Act, N.J.S.A. 59:1-1 to -7, and/or the New Jersey Contractual Liability Act, N.J.S.A. 59:13-1to -10 and the availability of appropriations.

#### 24. REMEDIES

Nothing in the contract shall be construed to be a waiver by the State of any warranty, expressed or implied, of any remedy at law or equity, except as specifically and expressly stated in a writing executed by the Executive Director of the Commission.

## 25. REMEDIES FOR FAILURE TO COMPLY WITH MATERIAL CONTRACT REQUIREMENTS

In the event that the Contractor fails to comply with any material contract requirements, the Executive Director of the Commission may take steps to terminate the contract in accordance with the Juvenile Justice Commission Standard Language Document, authorize the delivery of contract items by any available means, with the difference between the price paid and the defaulting Contractor's price either being deducted from any monies due the defaulting Contractor or being an obligation owed the State by the defaulting Contractor as provided for in the State administrative code, or take any other action or seek any other remedies available at law or in equity.

#### 26. LATE DELIVERY

The Contractor must immediately advise the Commission of any circumstance or event that could result in late completion of any task or subtask called for to be completed on a specific date.

#### 27. ADDITIONAL WORK AND/OR SPECIAL PROJECTS

The Contractor shall not begin performing any additional work or special projects without first obtaining written approval from both the State Contract Manager and the Executive Director of the Commission.

In the event of additional work and/or special projects, the Contractor must present a written proposal to perform the additional work to the State Contract Manager. The proposal should provide justification for the necessity of the additional work. The relationship between the additional work and the base contract work must be clearly established by the Contractor in its proposal.

The Contractor's written proposal must provide a detailed description of the work to be performed broken down by task and subtask. The proposal should also contain details on the level of effort, including hours, labor categories, etc., necessary to complete the additional work.

The written proposal must detail the cost necessary to complete the additional work in a manner consistent with the contract. The written price schedule must be based upon the hourly rates, unit costs or other cost elements submitted by the Contractor in the Contractor's original proposal submitted in response to this RFP. Whenever possible, the price schedule should be a firm, fixed price to perform the required work. The firm, fixed price should specifically reference and be tied directly to costs submitted by the Contractor in its original proposal. A payment schedule, tied to successful completion of tasks and subtasks, must be included. Upon receipt and approval of the Contractor's written proposal, the State Contract Manager shall forward same to the Executive Director of the Commission for the Executive Director's written approval. Complete documentation from the Using Agency, confirming the need for the additional work, must be submitted. Documentation forwarded by the State Contract Manager to the Executive Director of the Commission must include all other required State approvals, such as those that may be required from the State of New Jersey's Office of Management and Budget and NJOIT.

No additional work and/or special project may commence without the Commission's written approval. In the event the Contractor proceeds with additional work and/or special projects without the Commission's written approval, it shall be at the Contractor's sole risk. The State shall be under no obligation to pay for work performed without the Commission's written approval.

#### 28. CONTRACT ACTIVITY REPORT

Contractor(s) must provide, on a calendar quarter basis, to the assigned Commission representative, a record of all purchases made under the contract resulting from this RFP. This reporting requirement includes sales to State-using agencies, political sub-divisions thereof and, if permitted under the terms of the contract, sales to counties, municipalities, school districts, volunteer fire departments, first aid squads and rescue squads, independent institutions of higher education, state and county colleges and quasi-State agencies. Quasi-State agencies include any agency, commission, board, authority or other such governmental entity which is established and is allocated to a State department or any bi-state governmental entity of which the State of New Jersey is a member.

This information must be provided in a tabular format such that an analysis can be made to determine the following:

a. Contractor's total sales volume to each purchaser under the contract, subtotaled by product, including, if applicable, catalog number and description, price list with appropriate page reference and/or contract discount applied; and

b. Total dollars paid to Subcontractors.

Submission of purchase orders, confirmations, and/or invoices do not fulfill this contract requirement for information. Failure to report this mandated information may be a factor in future award decisions.

#### 29. AVAILABILITY OF FUNDS

The State's obligation to make payment under this contract is contingent upon the availability of appropriated funds and receipt of revenues from which payment for contract purposes can be made. No legal liability on the part of the State for payment of any money shall arise unless and until funds are appropriated each fiscal year to the using agency by the State Legislature and made available through receipt of revenue.

## **XIEXHIBITS**