



# State of New Jersey

OFFICE OF THE ATTORNEY GENERAL  
DEPARTMENT OF LAW AND PUBLIC SAFETY  
DIVISION OF STATE POLICE  
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PHILIP D. MURPHY  
Governor

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Lt. Governor

**March 21, 2023**  
**NOTICE OF JOB VACANCY**  
**#I&IT 65-22P**

An opportunity currently exists within the Department of Law and Public Safety, Division of State Police, for applicants who meet the requirements listed below:

**TITLE:** Technical Support Specialist 2  
**SALARY:** \$60,711.81- \$86,030.97  
**LOCATION:** Division of State Police  
Identification & Information Technology Section  
Information Technology Bureau  
Network Services Unit  
Division Headquarters  
West Trenton, NJ 08628

**NUMBER OF VACANCIES:** One (1)

**DUTIES:** Under the general supervision of the Network Services Unit Head, serves as the Divisions Data Center Manager. Provides direct hardware and software support to the Division's physical and virtual server environment. Installs server hardware and network equipment to support data center operations. Monitors data center network connectivity to computing resources and escalates any issues or anomalies found. Monitors data center environment for optimal performance, including power, HVAC, and fire suppression. Reports any alerts to facilities department, monitors progress on any repairs, and provides regular reporting on all ongoing issues. Does other duties as required.

### **REQUIREMENTS**

**EDUCATION:** Graduation from an accredited college or university with an Associate's degree in Data Processing.

**EXPERIENCE:** Two (2) years of experience in one or more of the following: 1) data processing systems analysis and programming design; 2) the analysis of work methods and processes; 3) the operation of multi-program or client/server computer systems; 4) the support areas of computer scheduling, input/output control and magnetic data control in the data processing field or 5) Help Desk; one (1) year of which shall have been in the technical support area solving user problems in a help desk or related environment or using productivity aids and job control languages.

**NOTE:** A Bachelor's degree in any field may be substituted for the Associate's degree in Data Processing.

**NOTE:** Bachelor's or Master's degree in Data Processing may be substituted for one (1) year of experience. Special Note Regarding Substituting Experience for Education: Experience in the study of work methods and processes, the analysis of varied types of data, the design and preparation of systems and programs, the operation of multi-programming or client/server computer systems and work in the data processing support areas of input/output control, scheduling, reliability, or user support may be substituted for the required education on a year-for-year basis.

**SPECIAL NOTE:** Appointment to this title may be made provisionally, pending the outcome of an open-competitive examination (PAOC). If selected for the position and appointed PAOC, you will be required to apply for the open-competitive examination, when issued by the Civil Service Commission for this title, pass and be reachable on the resulting eligible list to become permanent in the position. Appointees who fail to be reachable on the resulting eligible list are subject to removal.

**LICENSE:** Appointees will be required to possess a driver's license valid in New Jersey only if the operation of a vehicle, rather than employee mobility, is necessary to perform the essential duties of the position.

**RESUME NOTE:** Eligibility determinations will be based upon information presented in the resume only. Applicants who possess foreign degrees (degrees earned outside of the U.S.) are required to provide an evaluation indicating the U.S. equivalency prior to the closing date. Failure to do so will result in your ineligibility.

**If interested, please send a cover letter indicating job vacancy number, copy of your transcript, which indicates the date your degree was conferred (required), and a current resume before the closing date of April 3, 2023 to:**

[NJSPResumes@njsp.org](mailto:NJSPResumes@njsp.org)

-OR-

Lavonda Wright, Manager I  
Division of State Police  
Office of Human Resources  
PO Box 7068  
W. Trenton, NJ 08628-0068

The New Jersey Division of State Police is an Equal Opportunity Employer and is committed to inclusive hiring and dedicated to diversity in our staff. We strongly encourage people from all groups and communities to apply. The "New Jersey First Act," N.J.S.A. 52:14-7 (L. 2011 Chapter 70), requires new public employees to reside in the State of New Jersey within one (1) year of employment.



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