

PHILIP D. MURPHY
Governor

SHEILA Y. OLIVER Lt. Governor

New Jersey Office of the Attorney General

Division of Consumer Affairs Office of Consumer Protection 124 Halsey Street, 7th Floor, Newark NJ

July 6, 2020



Attorney General

Acting Director

Mailing Address: P.O. Box 45025 Newark, NJ 07101 (973) 504-6200

VIA HAND DELIVERY

Atlantic Auto Brokers, Inc. d/b/a BNM Auto Sales 1455 Route 38 Hainesport, New Jersey 08036 Attention: Andy Kawel, Vice President

NOTICE OF VIOLATION AND OFFER OF SETTLEMENT

Dear Mr. Kawel:

The New Jersey Division of Consumer Affairs, Office of Consumer Protection ("Division") is charged with enforcement of the New Jersey Consumer Fraud Act, **N.J.S.A. 56:8-1 to -210** ("CFA"). The Division has conducted an investigation of Atlantic Auto Brokers, Inc. d/b/a BNM Auto Sales ("You," or "Your," "Yourself," or "I"), located at 1455 Route 38, Hainesport, New Jersey 08036, and has determined that you are in violation of the CFA.

The CFA specifically **N.J.S.A. 56:8-2**, prohibits:

The act, use or employment by any person of any unconscionable commercial practice, deception, fraud, false pretense, false promise, misrepresentation, or the knowing[] concealment, suppression, or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale or advertisement of any merchandise or real estate, or with the subsequent performance of such person as aforesaid, whether or not any person has in fact been misled, deceived or damaged thereby

The Department of Environmental Protection Air Pollution Control Act Rules ("DEP Rules"), N.J.A.C. 7:27-14.3(e)(2), forbid:

any person to cause, suffer, allow, or permit the sale or offer for sale of any dieselpowered motor vehicle with a certified configuration or motor vehicle engine with a certified configuration in which any element of design installed on such vehicle has been disconnected, detached, deactivated, or in any other way altered or modified from the design of the original vehicle manufacturer.

Among the vehicle alterations forbidden by the DEP Rules are physical alternations such as the removal of an emissions control device. Among the modifications forbidden by the DEP Rules are those that make the controls less effective or software modifications that involve installing or running aftermarket software programs designed to deactivate emissions controls without physically removing the controls.

As set forth in the attached Certification of Investigator Jared O'Cone, You have been found to have advertised, offered for sale and/or sold at least one diesel-powered motor vehicle with tampered emissions controls in violation of the DEP Rules. Each violation of the DEP Rules constitutes an unconscionable commercial practice and, as such, a separate violation of the CFA, N.J.S.A. 56:8-2, subjecting You to civil penalties pursuant to N.J.S.A. 56:8-13, as well as reimbursement of investigative costs and/or attorneys' fees, pursuant to N.J.S.A. 56:8-11 and N.J.S.A. 56:8-19.

IF YOU DO NOT CONTEST THE VIOLATIONS ALLEGED and wish to avail Yourself of this opportunity to settle the Investigation, You should sign and return the enclosed Answering Certification within fifteen (15) days from the date of this Notice and agree to the following:

- 1. Cease and desist from engaging in any practices in violation of the CFA and DEP Rules; and
- 2. Pay a civil penalty in the amount of \$1,500.00.

If the above-referenced payment is received by the Division, along with your signed Answering Certification, You need not do anything further.

IF YOU DO NOT CONTEST THE VIOLATIONS ALLEGED, but want to present information to Division representatives about any mitigating circumstances in Your case that may persuade the Division to reduce the civil penalty, You may request an informal Mitigation Conference. If You request a Mitigation Conference, You will waive Your right to an Administrative Hearing. The Mitigation Conference date is August 4, 2020, at 10:00 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, with Investigator Jared O'Cone ("Investigator O'Cone"), a representative of the Division. You may be accompanied by an attorney. Should You have any questions regarding this procedure, or seek an adjournment of this date, please contact Investigator O'Cone, who may be reached at O'ConeJ@dca.njoag.gov. Alternatively, You may send written documentation to the Division concerning any mitigating circumstances that You believe may persuade the Division to reduce the civil penalty. In order to elect either of these options, You must return the enclosed Answering Certification within fifteen (15) days from the date of this Notice. The Division will then review this material and respond to You.

IF YOU CONTEST THE VIOLATIONS ALLEGED, and do not wish to settle the matter consistent with the terms set forth above, You may request a formal Administrative Hearing by returning the enclosed Answering Certification within fifteen (15) days from the date of this Notice. In that event, this Notice will serve as

notice of the violations against You. You should be aware that in making a final decision, the Director of the Division may, if violations of the above-referenced statutes and regulations have been proven, order civil penalties and remedies other than the settlement offer above. Specifically, You may be ordered to: pay civil penalties in an amount up to \$10,000 for the first violation and up to \$20,000 for the second violation and each subsequent violation pursuant to N.J.S.A. 56:8-13; and pay investigative costs and attorneys' fees to the Division, pursuant to N.J.S.A. 56:8-11 and 56:8-19.

Before a determination is made with regard to whether an Administrative Hearing will be conducted before the Director of the Division or referred to the Office of Administrative Law, a Pre-Hearing Conference will be held. If you request an Administrative Hearing, your Pre-Hearing Conference will be scheduled on August 4, 2020, at 10:00 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, with Investigator O'Cone, a representative of the Division. You may be accompanied by an attorney. Should you have any questions regarding this procedure, or seek an adjournment of this date, please contact Investigator O'Cone, who may be reached at O'ConeJ@dca.njoag.gov. Your attendance at this Pre-Hearing Conference is mandatory. Any failure to appear without a satisfactory explanation may result in an order barring you from raising certain defenses at the Administrative Hearing, pursuant to N.J.A.C. 1:1-14.4.

The purpose of this **Pre-Hearing Conference** is to discuss the issues in this matter and the defenses which You may wish to raise. You should be prepared to discuss the evidence You will propose to offer at the **Administrative Hearing**. It may be helpful if You bring to the **Pre-Hearing Conference** a copy of any documentation that supports Your position. If the Division determines that there are no material facts in dispute, You will have an opportunity to submit legal arguments and any documentation that may be relevant to the ultimate disposition of this matter. If there are material facts in dispute, an **Administrative Hearing** will be scheduled. During the **Administrative Hearing**, You, either personally or with the assistance of an attorney, will have an opportunity to respond to the alleged violations and submit evidence and present testimony as may be necessary for the Division to make a final determination. **Pursuant to N.J.A.C. 1:1-5.1**, and except as provided by **N.J.A.C. 1:1-5.4**, a corporation must be represented by an attorney.

IF YOU FAIL TO RESPOND to this Notice within fifteen (15) days of the date of this Notice, the settlement offer will be withdrawn, You will be deemed in default and the allegations against You will be deemed uncontested. Thereafter, this Notice and the underlying proofs may be reviewed by the Director of the Division, and a Final Decision and Order on Default ("Order") will be issued, and You may be ordered to: pay civil penalties in an amount up to \$10,000 for the first violation and up to \$20,000 for the second violation and each subsequent violation pursuant to N.J.S.A. 56:8-13; pay Consumer restitution pursuant to N.J.S.A. 56:8-15; and pay investigative costs and attorneys' fees to the Division pursuant to N.J.S.A. 56:8-11 and 56:8-19. You will receive no further notice from the Division prior to issuance of an Order. Once an Order has been entered, Your failure to pay any civil penalties, restitution, attorneys' fees and/or investigative costs within the time allowed will result in the filing of a Certificate of Debt. Any subsequent violation of an Order with a cease and desist provision may subject you to a penalty of up to \$25,000

per violation pursuant to N.J.S.A. 56:8-18. Service of an Order will be deemed effective if sent by first-class mail and certified mail, return receipt requested, to Your last known mailing address. Atlantic Auto Brokers, Inc.

Should You have any questions, please contact Investigator O'Cone at O'ConeJ@dca.njoag.gov.

New Jersey Division of Consumer Affairs Office of Consumer Protection

Gregory K. Turner

Assistant Deputy of Enforcement

ANSWERING CERTIFICATION

(Atlantic Auto Brokers, Inc.)

I,, hereby acknowledge that I have read and reviewed the Notice, regarding alleged violations of the CFA, N.J.S.A. 56:8-1 to -201.
PLEASE CHECK ONE OF THE OPTIONS BELOW:
(OPTION 1):
I DO NOT CONTEST THE VIOLATIONS ALLEGED and acknowledge the conduct that has been alleged and agree to:
 Cease and desist from engaging in any practices in violation of the CFA and DEP Rules;
2. Pay a civil penalty in the amount of \$1,500.00.
I am also aware that the action taken against me by the Division herein is a matter of public record, and that the Notice and this Answering Certification are public documents. I am enclosing herewith a certified check, cashier's check, or money order in the sum of \$1,500.00 made payable to the "New Jersey Division of Consumer Affairs," which I am mailing or delivering to: New Jersey Department of Law and Public Safety Division of Consumer Affairs, Office of Consumer Protection, 124 Halsey Street, P.O Box 45025, Newark, New Jersey 07101, ATTN: Van Mallett, Lead Investigator.
Dated: By: SIGN NAME
Name:PRINT NAME

(OPTION 2)	
rights I may against an	I DO NOT CONTEST THE VIOLATIONS ALLEGED and hereby waive any have to an Administrative Hearing in this matter in order to defend myself y alleged violations, BUT I ask the Division to consider mitigating ces in my case before rendering its final decision.
repre on A New	I request a Mitigation Conference to present information to Division esentatives; I understand that the Mitigation Conference will be held ugust 4, 2020, at 10:00 AM, at 124 Halsey Street, 7th Floor, ark, New Jersey 07102. I am aware that I may be represented by an ney at the Mitigation Conference .
circu	I am submitting written documentation concerning mitigating imstances; I understand that the Division will consider this material rendering a final decision.
is not persu is warrante	d that, if, after considering the mitigation evidence presented, the Division added that any reduction in the amounts set forth above and in the Notice d or that any of the other terms or conditions should be modified, the rms may be ordered and I will be obligated to:
1.	Cease and desist from engaging in any practices in violation of the CFA and the DEP Rules; and
2.	Pay a civil penalty in the amount of \$1,500.00.
amounts the Division her Certification enforcement	ration in these terms is accepted by the Division, I will be notified of the lat I must pay. I am also aware that the action taken against me by the rein is a matter of public record, and that the Notice and this Answering on are public documents. Failure to comply may subject me to further t proceedings and any failure to make a required payment will result in the ertificate of Debt .
Dated:	By:SIGN NAME
	SIGN NAME

Name: ____

PRINT NAME

(OPTION 3)

I CONTEST THE VIOLATIONS ALLEGED and request a formal Administrative Hearing. I understand that I am required to attend a Pre-Hearing Conference on August 4, 2020, at 10:00 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, at which the issues in this matter and the possibility of settlement will be discussed. I am aware that I may be represented by an attorney at the Pre-Hearing Conference.

If the Division and I agree upon any essential settlement terms at the **Pre-Hearing Conference**, I understand that:

- 1. These terms will be included in a document ("Pre-Hearing Settlement Sheet");
- 2. The Division representative and I will sign the Pre-Hearing Settlement Sheet and I will be bound by it; and
- 3. The Division will send me a Consent Order which will include all settlement terms that I must sign and return along with any required payment to the Division within thirty (30) days of the date that the Division sends it to me.

I further understand that if I fail to do so, the Division will present this matter to the Director of the Division based upon this Notice, and a **Final Decision and Order After Notice of Violation** will be issued. You will receive no further notice from the Division prior to the issuance of a Final Decision and Order after Notice of Violation.

If the Division and I do not agree upon settlement terms at the **Pre-Hearing Conference**, I will thereafter be advised of the time, date and place for the **Administrative Hearing** if a determination has been made that there are material facts in dispute. I am aware that I may be represented by an attorney at the **Administrative Hearing**. I am also aware that at the time of the **Administrative Hearing** I may offer testimony, documentation and legal arguments relevant to the alleged violations. I understand that in making a final decision, the Director of the Division may, if violations of the above-referenced statutes and regulations have been proven, order payment of civil penalties, restitution, attorneys' fees and investigative costs exceeding the settlement offer in this Notice, and may order such other remedies as deemed appropriate. I am also aware that this proceeding is a matter of public record and that the Notice and this Answering Certification are public documents.

Dated:	By:		
,	•	SIGN NAME	
	Name:		
		PRINT NAME	

Atlantic Auto Brokers, Inc. d/b/a BNM Auto Sales 1589 Route 38 Lumberton, New Jersey 08048

INVESTIGATIVE CERTIFICATION

I, Jared O'Cone, being of full age, do hereby certify as follows:

- 1. I am employed as an Investigator by the Office of the Attorney General, Division of Consumer Affairs, Office of Consumer Protection ("Division"), located at 124 Halsey Street, Newark, New Jersey 07102, and have held that position at all times relevant to this Certification.
- 2. On October 9, 2019, the Division opened an investigation into vehicle emissions tampering with a focus on the sale of tampered diesel pickup trucks ("Emissions Tampering Investigation").
- 3. As part of the Emissions Tampering Investigation, on December 13, 2019, I served a Subpoena Duces Tecum ("Subpoena") on Atlantic Auto Brokers, Inc. d/b/a BNM Auto Sales ("Atlantic Auto Brokers".) The Subpoena requested, among other things, all of Atlantic Auto Brokers' advertising, sales and repair documents concerning a 2003 Ford F-350, with a vehicle identification number of 1FTWW32P73EB88995 ("2003 Ford F-350"). The Subpoena is attached as **Exhibit A**.
- 4. On December 30, 2019, Atlantic Auto Brokers submitted documents in response to the Subpoena ("Atlantic Auto Brokers' Document Production") including a Certificate of Compliance indicating that Atlantic Auto Brokers had fully complied with the Subpoena which is attached as **Exhibit B**. I subsequently reviewed the Atlantic Auto Brokers' Document Production.
- 5. Atlantic Auto Brokers purchased the 2003 Ford F-350 on February 8, 2019, from Joshua Motors through a Manheim Remarketing, Inc. ("Manheim") vehicle auction. The Manheim bill of sale, which is attached as **Exhibit C**, includes a notation that the 2003 Ford Excursion has "No Cat Conv" and "EGR Delete Kit." Based on my experience investigating motor vehicle dealerships, this terminology is commonly understood to mean that the vehicle does not have a catalytic converter, which is an exhaust emissions control device, and that the vehicle's Exhaust Gas Recirculation system can be deleted.
- 6. Atlantic Auto Brokers did not submit any repair documents, as requested in the Subpoena, indicating that the dealership repaired the 2003 Ford F-350's emissions system.
- 7. On February 25, 2019, Route 38 Auto Center sold the 2003 Ford F-350 to Patrick Degrazia. The Buyer's Order, which is attached as **Exhibit D**, did not inform Mr. Degrazia that the vehicle did not have a catalytic converter.

8. The documents submitted with this Certification are true copies of the documents in possession of the Division. Certain of the above-referenced Exhibits contain personal identifying information. That information has been redacted.

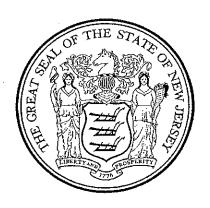
I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: July 6, 2020 Newark, New Jersey

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EXHIBIT A

GURBIR S. GREWAL ATTORNEY GENERAL OF NEW JERSEY Division of Law 124 Halsey Street - 5th Floor P.O. Box 45029 Newark, New Jersey 07101 Attorney for New Jersey Division of Consumer Affairs



By: Jeffrey Koziar

Deputy Attorney General

(973) 648-7819

ADMINISTRATIVE ACTION

SUBPOENA DUCES TECUM

THE STATE OF NEW JERSEY to:

Atlantic Auto Brokers, Inc.

d/b/a BNM Auto Sales

1455 Route 38

Hainesport, New Jersey 08036

YOU ARE HEREBY COMMANDED to produce to the New Jersey Division of Consumer Affairs, Office of Consumer Protection ("Division") through Jeffrey Koziar, Deputy Attorney General, at 124 Halsey Street, 5th Floor, Newark, New Jersey 07102, on or before **January 2, 2020** at 10:00 A.M., the following:

See Attached Schedule

In lieu of Your appearance, you may produce the documents and information identified in the attached Schedule on or before the return date at the address listed above by Certified Mail, Return Receipt Requested, addressed to the attention of Jeffrey Koziar, Deputy Attorney General, Consumer Fraud Prosecution Section. You may, at Your option and expense, provide certified, true copies in lieu of the original documents identified in the attached Schedule by completing and returning the Certification attached hereto.

Failure to comply with this Subpoena may render You liable for contempt of Court and such other penalties as provided by law. This Subpoena is issued pursuant to the authority of the New Jersey Consumer Fraud Act, N.J.S.A. 56:8-1 et seq., specifically N.J.S.A. 56:8-3 and 56:8-4.

Dated:	12/12/19	
	Jeffx /h	
	Jeffrey Koziar Deputy Attorney General	

PROOF OF SERVICE

	I, 1	ARED O'GAR	, being	of ful	l age, cer	tify tha	t on <u>De</u>	combex 13	,
2019,	at	approximately,	9:52 Am,	I	served	the	within	Subpoena	on
Anny	Kow	al Manger	at 1455 Rr 3	38/	Hainespoo	y NJ		, by exhibiting	g the
Subpo	ena to	and leaving a true	copy thereof wit	h saic	l individu	al.		. *	

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: $\frac{12/13}{2}$, 2019

CERTIFICATION OF TRUE COPY

I certify that the copies of all	documents produced in compliance with this Subpoena served
upon	with the return date of January 2, 2020, are true copies of the
original documents requested in the	Schedule attached to the Subpoena.
I certify that the foregoing s	tatements made by me are true. I am aware that if any of the
foregoing statements made by me ar	re willfully false, I am subject to punishment.
Dated:	NI (ci anothus)
	Name (signature)
	Name (print)
	Title or Position

CERTIFICATION OF COMPLIANCE

	I, certify as follows:
1.	I am employed by Atlantic Auto Brokers in the position of;
2.	Atlantic Auto Brokers' productions and responses to the Subpoena of the Attorney General of the State of New Jersey, dated December 12, 2019, (the "Subpoena") were prepared and assembled under my personal supervision;
3.	I made or caused to be made a diligent, complete and comprehensive search for all Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena;
4.	Atlantic Auto Brokers' productions and responses to the Subpoena are complete and correct to the best of my knowledge and belief;
5.	No Documents or information responsive to the Subpoena have been withheld from Atlantic Auto Brokers' productions and responses, other than responsive Documents or information withheld on the basis of a legal privilege or doctrine;
6.	All responsive Documents or information withheld on the basis of a legal privilege or doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena;
7.	The Documents contained in Atlantic Auto Brokers' productions and responses to the Subpoena are authentic, genuine and what they purport to be;
8.	Attached is a true and accurate record of all persons who prepared and assembled any productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be; and

Attached is a true and accurate statement of those requests under the Subpoena as to which no responsive Documents were located in the course of the aforementioned search.

9.

foregoing statements made by me are willfu	lly false, I am subject to punishment.
Dated:	Name (signature)
	Name (print)

I certify that the foregoing statements made by me are true. I am aware that if any of the

SCHEDULE

INSTRUCTIONS AND DEFINITIONS

A. <u>INSTRUCTIONS</u>:

- 1. This Request is directed to Atlantic Auto Brokers, Inc. d/b/a BNM Auto Sales ("Atlantic Auto Sales"), as well as its owners, officers, directors, shareholders, founders, managers, agents, servants, employees, representatives, attorneys, corporations, subsidiaries, affiliates, successors, assigns or any other Person(s) acting or purporting to act on its behalf.
- 2. Unless otherwise specifically indicated, the period of time encompassed by this Request shall be December 1, 2016 to the date of Your response to this Subpoena.
- 3. Unless otherwise specifically indicated, capitalized terms are defined as set forth in the Definitions below.
- 4. You are reminded of Your obligations under law to preserve Documents and information relevant or potentially relevant to this Subpoena from destruction or loss, and of the consequences of, and penalties available for, spoliation of evidence. No agreement, written or otherwise, purporting to modify, limit or otherwise vary the terms of this Subpoena, shall be construed in any way to narrow, qualify, eliminate or otherwise diminish Your aforementioned preservation obligations. Nor shall You act, in reliance upon any such agreement or otherwise, in any manner inconsistent with Your preservation obligations under the law. No agreement purporting to modify, limit or otherwise vary Your preservation obligations under law shall be construed as in any way narrowing, qualifying, eliminating or otherwise diminishing such aforementioned preservation obligations, nor shall You act in reliance upon any such agreement, unless a Deputy Attorney General confirms or acknowledges such agreement in writing, or makes such agreement a matter of record in open court.
- 5. If there are no Documents responsive to any particular Subpoena request, You shall so certify in writing in the Certification of Compliance attached hereto, identifying the paragrapy number(s) os the Subpoena request concerned.
- 6. If a Request requires the production of Documents the form and/or content of which has changed over the relevant period, identify the period of time during which each such Document was used and/or otherwise was in effect.
- 7. Unless otherwise specifically indicated, each and every Document produced shall be Bates-stamped or Bates-labeled or otherwise consecutively numbered and the Person making such production shall identify the corresponding Document Request Number[s] to which each Document or group of Documents responds.
- 8. Electronically Stored Information should be produced in the format specified in Exhibit A.

- 9. Regardless of whether a production is in electronic or paper format, each Document shall be produced in the same form, sequence, organization or other order or layout in which it was maintained before production, Including production of any Document or other material indicating filing or other organization. Such production shall Include any file folder, file jacket, cover or similar organization material, as well as any folder bearing any title or legend that contains no Document. Likewise, all Documents that are physically attached to each other in Your files shall remain so attached in any production; or if such production is electronic, shall be accompanied by notation or information sufficient to indicate clearly such physical attachment.
- 10. If one or more Documents or any portions thereof requested herein are withheld under a claim of privilege or otherwise, identify each Document or portion thereof as to which the objection is made, together with the following information:
 - a. The Bates-stamp or Bates-label of the Document or portion thereof as to which the objection is made;
 - b. Each author or maker of the Document;
 - c. Each addressee or recipient of the Document or Person to whom its contents were disclosed or explained;
 - d. The date thereof;
 - e. The title or description of the general nature of the subject matter of the Document and the number of pages;
 - f. The present location of the Document;
 - g. Each Person who has possession, custody or control of the Document;
 - h. The legal ground for withholding or redacting the Document; and
 - i. If the legal ground is attorney-client privilege, You shall indicate the name of the attorney(s) whose legal advice is sought or provided in the Document.
- 11. In the event that any Document which would have been responsive to this Request has been destroyed or discarded, identify that Document and also include:
 - The date of the Document's destruction or discard;
 - b. The reason for the destruction or discard; and
 - c. The Persons authorizing and/or carrying out such destruction or discard.

- 12. A copy of the Certification of Compliance provided herewith shall be completed and executed by all natural persons supervising or participating in compliance with this Subpoena, and You shall submit such Certification(s) of Compliance with Your response to this Subpoena.
- 13. In a schedule attached to the Certification of Compliance provided herewith, You shall Identify the natural person(s) who prepared or assembled any productions or responses to this Subpoena. You shall further Identify the natural person(s) under whose personal supervision the preparation and assembly of productions and responses to this Subpoena occurred. You shall further Identify all other natural person(s) able to competently testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be.

B. **DEFINITIONS**:

- 1. "Advertisement" shall be defined in accordance with <u>N.J.S.A.</u> 56:8-1(a) and/or <u>N.J.A.C.</u> 13:45A-26A.3. This definition applies to other forms of the word "Advertisement" Including "Advertise" and "Advertised."
 - 2. "Any" includes "all" and vice versa.
- 3. "Atlantic Auto Brokers" means Atlantic Auto Brokers, Inc. d/b/a BNM Auto Sales, as well as its owners, officers, directors, shareholders, founders, managers, agents, servants, employees, representatives, attorneys, corporations, subsidiaries, affiliates, successors, assigns, or any Person acting or purporting to act on its behalf
- 4. "Concerning" means relating to, pertaining to, referring to, describing, evidencing or constituting.
- 5. "Consumer" means any Person who is offered Merchandise, defined in accordance with N.J.S.A. 56:8-1(c), for Sale.
- 6. "Correspondence" means any Document intended to transmit information Including letters, memoranda, electronic mail, faxes, "instant messages", "text messages", voice mail messages and handwritten and other notes.
- 7. "Document" Includes all writings, word processing documents, and records saved as a .pdf, spreadsheets, charts, presentations, graphics/drawings, images, emails and any attachments, instant messages, text messages, phone records, websites, audio files and any other Electronically Stored Information. Documents Include originals and non-identical duplicates. If a printout of an electronic record is a non-identical copy of the electronic version (for example, because the printout has a signature, handwritten notation, or other mark or attachment not included in the computer document), both the electronic version in which the Document was created and the non-identical original Document must be produced.
- 8. "Electronically Stored Information" or "ESI" means electronically stored information, Including all Documents maintained in electronic format.

- 9. "Include" and "Including" shall be construed as broadly as possible and shall mean "without limitation."
 - 10. "Motor Vehicle" shall be defined in accordance with N.J.A.C. 13:45A-26A.3.
 - 11. "NJMVC" refers to the New Jersey Motor Vehicle Commission.
 - 12. "Person[s]" shall be defined in accordance with N.J.S.A. 56:8-1(d).
 - 13. "Sale" shall be defined in accordance with N.J.S.A. 56:8-1(e).
 - 14. "You" and "Your" mean Atlantic Auto Brokers, Inc. d/b/a BNM Auto Sales.
 - 15. As used herein, the terms "all" and "each" shall be construed as all and each.
- 16. As used herein, the conjunctions "and" and "or" shall be interpreted conjunctively and shall not be interpreted disjunctively to exclude any information otherwise within the scope of this Request. References to the singular include the plural and references to the plural include the singular.

DOCUMENT REQUESTS

- 1. For the Motor Vehicles identified on "Schedule A" below, produce the following Documents within the care, custody, and/or control of Atlantic Auto Brokers:
 - (a) Motor Vehicle Advertisements;
 - (b) Any and all Documentation relating to the purchase of the Motor Vehicles at auctions, Including those administered by Manheim Remarketing, Inc.;
 - (c) Retail buyers' orders;
 - (d) Consumer credit applications;
 - (e) Factory invoices;
 - (f) Finance contracts;
 - (g) Worksheets of all salespersons and/or sales managers;
 - (h) Proof of payments made by You to the NJMVC for registrations and titles;
 - (i) Proof of payment of taxes by You to the New Jersey Division of Taxation for each Motor Vehicle sold;
 - (j) Correspondence;
 - (k) Repair or body work to the Motor Vehicle;
 - (1) Origin of the Motor Vehicle; and
 - (m) Rebates issued.
- 2. Records/details of any suspension(s)/revocation(s) of your used motor vehicle dealer's license between 2016 and today, including:
 - (a) Dates during which Your license was suspended;
 - (b) Reason(s) for suspension and/or revocation;
 - (c) Date(s) on which Your license was reinstated; and
 - (d) Fine(s) paid and/or any and all remedies made in order to reinstate Your license;

Schedule A

Year/Make/ Model	VIN
2003 Ford F-350	1FTWW32P73EB88995

EXHIBIT A



State of New Jersey OFFICE OF THE ATTORNEY GENERAL DIVISION OF LAW

Guidelines for the Production of Electronically Stored Information

These guidelines outline the technical requirements for producing scanned paper collections, email, and other electronically stored information (ESI) to the Division of Law (NJ DOL) in the New Jersey Attorney General's Office (NJ OAG), where the production will be loaded to *Relativity* software to search, review and retrieve documents. These guidelines are intended for use by a knowledgeable party that is familiar with the technical aspects of ESI including document storage, organization, and format issues. Any proposed production in a format other than those identified below must be discussed with and approved by the NJ OAG.

I. General Instructions

- 1. A cover letter should be included with each production. The cover letter should list each piece of media (hard drive, thumb drive, DVD or CD) included in the production along with the Bates range.
- Documents created or stored electronically MUST be converted or processed to TIFF
 files, Bates numbered, and include fully searchable text (OCR), not printed to paper or
 .PDF files.
- 3. Data can be produced on CD, DVD, hard drive, or other removable media. Use the media requiring the least number of deliverables.
- 4. Each piece of media should be "self-contained," for example, if 5 CDs are provided, each must have its own associated load file. CD or other media can be separated over time and this practice ensures IT's ability to reload any particular piece of media at any time.
- 5. Label all media (printed not handwritten) with the following:
 - a. Case number
 - b. Production date
 - c. Bates range
 - d. Disk number (1 of X), if applicable

- 6. For a given project, all load files should use the same field names, ordering and structure as the first delivery.
- 7. Ensure there are no truncated file or folder names in your production. These would be indicated by a tilde ~. (E.g. AAA000~1.TIF).
- 8. When reviewing your load file, missing or empty folders indicate a potential problem. If your image folder contains subfolders 012, 013 and 015, your first question should be what happened to 001-011 and 014.
- 9. Organize productions by custodian, unless otherwise instructed. All documents from an individual custodian should be confined to a single load file.
- 10. All productions should be checked and produced free of computer viruses or other malware.
- 11. Passwords for documents, files, compressed archives and encrypted media should be provided separately either via email or in a separate cover letter from the custodian.

II. Delivery Formats

Subpart A of this section sets forth the standard production format. Under limited circumstances, it may not be possible to produce ESI in that preferred format. Under those circumstances, and with prior approval of the NJ OAG, PDF files and Email native files may be produced in the formats provided in subparts B. and C. of this section, respectively.

A. Production Format

All scanned paper, email and native file collections should be converted or processed to TIFF files, Bates numbered, and include fully searchable text (OCR). Most document productions will contain the elements listed below:

Folder labeled IMAGES
Folder labeled DATA
Folder labeled TEXT
Folder labeled NATIVES

1. Bates Numbering

The Bates number must be a unique, consistently formatted identifier consisting of an alpha prefix along with a fixed length number for each custodian, e.g., "ABC0000001". This format must remain consistent across all production numbers. The number of digits in the numeric portion of the format should not change in subsequent productions, nor should spaces, hyphens, or other separators be added or deleted. Avoid Bates prefixes containing characters other than A through Z.

2. Images

a. Generally

- 1. Black and White images should be single-page, Group IV TIFS (1 bit), and scanned at 200-300 DPI (Presentation software such as PowerPoint, AUTOCAD images and Spreadsheet images are exceptions please see step 4 below.) Color images should be single-page JPGS.
- 2. File names cannot contain embedded spaces.
- 3. The number of TIFF files per folder should not exceed 1000 files.
- 4. Rendering PowerPoint, AUTOCAD images and Excel files to images:
 - i. PowerPoint: All pages of the file should be scanned in full slide image format, with any speaker notes following the appropriate slide image.
 - ii. AUTOCAD images: If possible, files should be scanned to single page JPEG (.JPG) file format. Color images can be discussed on a case by case basis.
 - iii. Excel: A placeholder image, named by the IMAGEID of the file, may be used.

b. Image Cross-Reference File

The image cross-reference file is needed to link the images to the database. It is a commadelimited file consisting of seven fields per line. There must be a line in the cross-reference file for every image in the database. The format is as follows:

ImageID, VolumeLabel, ImageFilePath, DocumentBreak, FolderBreak, BoxBreak, PageCount

ImageID:

The unique designation that is used to identify an image.

Note: This ImageID key must be a unique and fixed length number. This number will be used in the .DAT file as the ImageID field that links the database to the images. The format of this image key must be consistent across all productions. It is recommended that the format be a 7 digit number

to allow for the possible increase in the size of a production.

VolumeLabel:

Optional, but names for volumes should not be longer than eight

characters, with a suffix not wider than three characters.

ImageFilePath:

The full path to the image file.

DocumentBreak:

The letter "Y" denotes the first page of a document. If this field is blank,

then the page is not the first page of a document.

FolderBreak:

Leave empty

BoxBreak:

Leave empty

PageCount:

Optional

Sample IMAGE Load file (Often referred to as Opticon or .OPT file)....

IMG0000001,IMG01,E:\IMAGES\001\IMG0000001.TIF,Y,,,3

IMG0000002,IMG01,E:\IMAGES\001\IMG0000002.TIF,,,,

IMG0000003.IMG01,E:\IMAGES\001\IMG0000003.TIF,,,,

IMG0000004,IMG01,E:\IMAGES\001\IMG0000004.TIF,Y,,,2

IMG0000005,IMG01,E:\IMAGES\001\IMG0000005.TIF,Y,,,,

The fields are, from left to right:

- Field One (IMG0000001) page identifier
- Field Two (IMG01) the volume identifier not required
- Field Three (E:\IMAGES\001\IMG0000001.TIF) a path to the image to be loaded
- Field Four (Y) Document marker a "Y" indicates the start of a unique document
- Field Five (blank) can be used to indicate a folder
- Field Six (blank) can be used to indicate box
- Field Seven (3) used to store page count

Note: Only images belong in the Opticon load file. If OCR files are included in the same folder as the images, errors will occur when retrieving the images.

3. DATA Load File (.DAT file)

The data file (.DAT) contains all the fielded information that will be loaded into the database. Data can be delivered utilizing standard delimited files for coded data (.DAT) and .TXT files for OCR data. The data file (.DAT) contains all of the fielded information that will be loaded into the database:

- 1. The first line of the .DAT file must be a header row identifying the field names.
- 2. The best practice is to use the following standard delimiters in the .DAT file:

The following chart represents the most common delimiter characters used in Relativity, along with its decimal equivalent. If the source program you are importing from uses a different font, it can change the symbolic representation of the delimiters. If this happens, match the delimiter characters with the decimal equivalents instead of relying on the displayed symbol. Using the decimal equivalents will always result in a correct delimiter match. For a complete list of delimited characters you may reference the following link.

https://help.relativity.com/9.7/Content/Relativity/Relativity_Desktop_Client/Importing/Load_file_specifications.htm

Delimiter Name	Symbol	Decimal Equivalent
Comma	. 2	044
Paragraph	1	020
Quote	þ	254
Newline	®	174
semi-colon	· · · · · · · · · · · · · · · · · · ·	059

- 3. Date fields should be provided in the format: mm/dd/yyyy
 - a. E.g. "01/01/2004" and not "01/01/2004 12:01:01PM"
- 4. Date and time fields must be two separate fields
- 5. All attachments should sequentially follow the parent document/email. Parent Email and attachment document families should be kept intact.
- 6. All metadata associated with email, audio files, and native electronic document collections should be produced.
- 7. The .DAT file for scanned paper collections must contain, at a minimum, the following fields:
 - 1) BEGBATES: Beginning Bates number
 - 2) ENDBATES: Ending Bates number
 - 3) IMAGEID: Image Key field
 - 4) CUSTODIAN: Individual from whom the document originated
- 8. The .DAT file should NOT include document text.
- 9. For all non-redacted documents, please include the General Metadata fields for all files and respective metadata fields for emails and electronic documents (e.g., MS Word, MS Excel, etc.) where available using industry standard techniques. With respect to redacted documents, some metadata may be withheld as needed to preserve privileges.
- 10. Spaces and returns must match the original text. No odd characters, such as a semi-colon, should appear in lieu of a soft-return or a space.
- 11. Fields provided in a .DAT file may include the following:

GENERAL Metadata	Definition	Field Name
BEG BATES	The start bates of the document	Bates Beg
END BATES	The end bates of the document	Bates End
BEG ATTACH	start bates of attachment	Bates Beg Attach
END ATTACH	The end bates of attachment	Bates End Attach
Page Count	Number of pages	Pages
Custodian	The name of the original custodian of the file	Custodian
File extension	The extension of the file	File Extension
Confidential	Value	Confidential
Email type	Defines if a message file is an email or attachment	Record Type
Email Attachment	Defines if email has an attachment	Email Has Attachment
File path	The address where the file resides on the electronic media	Source Path
File Size	The amount of space the file takes up on the electronic	File Size
MD5Hash	The MD5 Hash for the original file	MD5 Hash
Native File Link	Relative path of submitted native files	Native File

Email Metadata	Definition	Field Name
FROM	The person who authored the email	Email From
TO	Recipient(s) of the email	Email To
ĈOPIED	Person(s) copied on the email	Email CC
BCC	Person(s) blind copied on the email	Email BCC

Date Sent	Date the email was sent expressed usually Eastern Standard	Email Sent Date
Time Sent	Time if in US Time the email was sent expressed usually Eastern Standard	Email Sent Time
Timo Bone	Time if in US	
Time Zone	The time zone in which the emails were standardized	Time Zone Field
Date Received	Date Received Date received in EST	Email Received Date
Time Received	Time Received Date received in EST	Email Received Time
Subject	Subject line of email	Email Subject
Attachment Count	Number of attachments	Number of Attachments
INTFILEPATH	Original location of email including original file name	Email Folder Path
INTMSGID	Unique Message ID	Message ID

EDocs Metadata	Definition	Field Name
Author	The person who authored the document	Author
Date Created	Date the document was created	Created Date
Time Created	Time the document was created	Created Time
Date Last Modified	Date the file was last changed/saved	Last Modified Date
Time Last Modified	Time the file was last changed/saved	Last Modified Time
Printed Date	Date that the file was last printed	Last Printed Date
Title	Title of the document	Title
Extracted Text/OCR Path	Path to extracted text of the native file	Extracted Text
Path	Path where native file document was stored including	File Path

12. No more than one document per database record. The database and load files should be sorted sequentially by Bates number. Relativity displays records in the same order they are loaded.

4. Text

Searchable text of the entire document must be provided for every record, at the document level. For redacted documents, provide the full text for the redacted version. Delivery should be as follows:

- 1. The text should be delivered as multi-page ASCII text files with the files named the same as the ImageID field.
- 2. Text files must be placed in a separate folder labeled TEXT.
- 3. The number of files per folder should be limited to 1000 files.
- 4. Note:
 - a. DO NOT include the searchable text in the same folder as the IMAGES folder.
 - b. DO NOT include searchable text in the .DAT file.

5. Native Files

Copies of original email and native file documents/attachments must be included for all electronic productions.

1. Native files must be named with the same naming convention associated with its associated files in the production:

EXAMPLE:

NJOAG0012345 – beginning bates number from the load file. NJOAG0012345.tif – associated image file NJOAG0012345.txt – associated text file NJOAG0012345.xls – associated native Excel spreadsheet.

- 2. The full path of the native file must be provided in the .DAT file for the LINK field.
- 3. The number of native files per folder should not exceed 1000 files.
- 4. These files should be located in a folder named NATIVE.

B. .PDF File Production

Production in this format requires prior approval from the NJ OAG.

- 1. When approved, .PDF files may be produced in native file format.
- 2. .PDF files should be produced in separate folders.
- 3. All .PDFs must be unitized at the document level, i.e. each .PDF should represent a distinct document; a single .PDF file cannot contain multiple documents.
- 4. All .PDF files must contain embedded text that includes all discernable words within the document, not selected text only. This requires all layers of the .PDF to be flattened first.
- 5. If PDF files are Bates endorsed, the PDF files must be named by the Bates range.

C. Email Native File Production

Production in this format requires prior approval from the NJ OAG. When approved, Outlook (e.g., .PST) email files may be produced in native file format. A separate folder should be provided for each custodian.

EXHIBIT B

CERTIFICATION OF COMPLIANCE

I Andy Laud, certify as follows:

- 1. I am employed by Atlantic Auto Brokers in the position of Vice Prevident
- 2. Atlantic Auto Brokers' productions and responses to the Subpoena of the Attorney General of the State of New Jersey, dated December 12, 2019, (the "Subpoena") were prepared and assembled under my personal supervision;
- 3. I made or caused to be made a diligent, complete and comprehensive search for all Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena;
- 4. Atlantic Auto Brokers' productions and responses to the Subpoena are complete and correct to the best of my knowledge and belief;
- 5. No Documents or information responsive to the Subpoena have been withheld from Atlantic Auto Brokers' productions and responses, other than responsive Documents or information withheld on the basis of a legal privilege or doctrine;
- 6. All responsive Documents or information withheld on the basis of a legal privilege or doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena;
- 7. The Documents contained in Atlantic Auto Brokers' productions and responses to the Subpoena are authentic, genuine and what they purport to be;
- 8. Attached is a true and accurate record of all persons who prepared and assembled any productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be; and
- 9. Attached is a true and accurate statement of those requests under the Subpoena as to which no responsive Documents were located in the course of the aforementioned search.

foregoing statements made by me are willfully f	alse, I am subject to punishment.
Dated: 12(30)(0)	Name (signature)
	Mome (mint)

I certify that the foregoing statements made by me are true. I am aware that if any of the

EXHIBIT C

critical exertises			
1	`)	İ

BILL OF SALE

DOCUMENT NOT VALID

THIS IS NOT AN INVOICE

			FOR EXPORT
402 MANHEIM NEW	Sale Date 13-FEB-2019 12:37:06	Vehicle Purchase Price	
PO BOX 188		ts t	
BORDENTOWN, NJ 08505 US	Yr Wk Ln Rn 2019-7-7-548	s 6,50	
Pickup Location	Sale Type		Buyer
BORDENTOWN, NJ 08505 US	i escillino	SOSTICA MOLORS 2521 S DELSEA DR VINELAND, NJ 08360 US	ATLANTIC AUTO BROKERS INC 1455 ROUTE 38 HAINESPORT, NJ 08036 US
		Seller Rep:	Buyer Rep: KOWAL, ANDRZEJ
Vehicle Information 2003 Ford Super Duty F-350 DRW			
CREW Gold 1FTWW32P73EB88995		Auction Lights	
Mileage: 127505 Miles 6		GREEN Buyer protection to conditions YELLOW Certain conditions announced prior to sale	
License Plate No:			
Title Information State: NJ Number: 1		Odometer Disclosure Federal law (and state law, if applicable) requires the Selfer to state the mileage upon transfer of ownership. Failure to complete or providing false information may result in fines and/or imprisonment.	ure to complete or providing false information
Vehicle Features	no emissions	Seller hereby states that the odometer for this Vehicle now reads identically to the Mileage stated on this Bill of Sale under Vehicle Information and certifies to the best of Seller's knowledge that this reflects the actual mileage of the Vehicle, unless disclosed otherwise in the Announcements & Notes below.	ale under Vehicle Information and certifies to the incurcements & Notes below.
NA Tables W. I		Announcements & Notes NO CAT CONV EGR DELETE KIT	

Seller agrees to sell the vehicle covered by this Bill of Sale to Buyer for the price noted herein.

Buyer must return a signed copy of the little front and back, including the odometer statement therein, to Seller or be subject to civil and criminal penalties. See 49 CFR § 580.5(f). Seller is the transferor of the vehicle and is responsible for all disclosures, including odometer and mileage.

Manheim retains a purchase money security interest in the Vehicle and its title until good funds are received from the Buyer. Seller and Buyer agree to the Manheim Terms and Conditions in effect at the time of the sale.

Sale terms and this Bill of Sale are subject to adjustments by Manheim. Please check your customer account at Manheim.com for most current version of this document. Bill of Sale is not an Invoice. Please refer to Invoices in your account on Manheim.com.

Printed on: 31-Dec-2019 04:28:27

EXHIBIT D

BUYER'S ORDER

Dealer/Seller Name and Address Atlantic Auto Brokers Inc 1455 Route 38 Hainesport, NJ 08036 Buyer/Co-Buyer Name(s) and Address(es) PATRICK B DEGRAZIA 7 DEWBERRY LANE DELRAN, NJ 08075

(609) 845-3594

(609) 744-7060

Date 2/25/2019 App No. Stock No. 8995 Contract No. 1126 Salesperson

		Itemization of Sale		
Vehicle Information		1. Vehicle Sales Price	\$	9995,00
☐ New 🖾 Used	☐ Demo	2. Sales Tax	\$	678,66
Year 2003	Lic. No.	3. Subtotal (Add lines 1+2)	\$	10673,66
Make Ford	Odometer Reading 127505	Title, License & Other Fees		
Model F350 Super Duty	Cr Color GOLD	4. Administrative fee 90.00	\$	
Body Style Pickup	•	5. Clerical fee 159.00	\$	
VIN 1FTWW32P73EB88	995		\$	
Other	•	6	\$	
		8, Total Documentary Fee	\$	249.00
Insurance Information		9. License and Reg. Fee	ŝ	4.50
Buyer has arranged insurar	nce on the motor vehicle.	10, Temp, Tag Fee	\$	N/A
Insurance Company		11, Title Fee	\$	60.00
Policy No.		12, Local Use Fee	\$	N/A
		13, Tire Fee	\$	N/A
Trade-In Information	and the state of t	14. Other Fees	\$	N/A
Trade-in 1	on the state of th	15. Total Other Fees	\$	313,50
Year	Elc. No.	(Add lines 4 through 14)	+	
Make	Odometer Reading	Additional Products		•
Model	Color		\$	N/A
Body Style		16	\$	N/A
VIN		17		
Lienholder Name	•	18		
Address		19		N/A
		20	. —	N/A
Phone	Payoff N/A	21,	ś	/ N/A
Payoff good through		22	ś	⟨∅ N/A
Approved		24. Total Products	\$	N/A
		(Add lines 16 through 23)		
Trade-in 2		25. Cash Sale Price (Add lines 3+15+24)	\$	10987.16
Year	Lie, No.	26. Trade-in Allowance	\$	N/A
Make	Odometer Reading		\$	N/A
Model	Color	27, Less Payoff 28, Net Trade Allowance (Line 26-27)	\$	N/A
Body Style		29. Cash Down Payment	\$	10987.16
VIN	•	30. Deferred Down Payment	ŝ	N/A
Lienholder Name	•	31, Total Down Payment	\$	10987.16
Address		(Line 28+29+30)	·	
	- 44 4444	32. Total Balance Due (Line 25-31)	\$	N/A
Phone .	Payoff N/A	32, Total Balance Das Jenio 20 017		
Pavoff good through		•		

Buyer's Order • NJ Bankers Systems TM Woltera Kluwer Financial Services © 2008, 2009

Approved



Additional Terms

Definitions. Contract refers to this Buyer's Order. The pronouns you and your refer to each Buyer signing this Contract. The pronouns we, us and our refer to the Dealer/Seller. Vehicle means the motor vehicle described in the Vehicle Information section. Trade-in Vehicle(s) refers to the vehicle described in the Trade-in Information section that is being traded to the Dealer/Seller as part of this transaction. Manufacturer refers to the entity that manufactured the Vehicle.

Agreement to Purchase. You agree to buy the Vehicle from us for the price stated in this Contract. You agree to sign any documents necessary to complete this transaction. Unless you have cancelled this Contract under the condition described in the *Manufacturer* section, if you refuse to take delivery of the Vehicle, we can keep any deposits you have made to us, and you will be liable to us for all of our damages and expenses in connection herewith, including but not limited to reasonable attorneys' fees.

You represent that you are of legal age and have legal capacity to enter into this Contract.

Manufacturer. We are not an agent of the Manufacturer. Manufacturer can change the price, design or standard features of the Vehicle at any time without notice. If we cannot obtain the Vehicle from the Manufacturer at the price in effect as of the date of this Contract, or if we cannot obtain the agreed upon product from the Manufacturer, you or we can cancel this Contract.

If you cancel this Contract under the terms of this section, we will refund to you any amounts you have paid to us. If you have delivered a Trade-in Vehicle to us, we will return it to you. If we have already sold the Trade-in Vehicle, we will pay you the trade-in allowance after adjusting for any payoff to a lienholder.

insurance. The insurance information you have given us is accurate.

Trade-in Vehicle. You will transfer title to the Trade-in Vehicle to us free of all liens except those noted on this Contract. You give permission to us to contact the lienholder(s) for payoff information. If the payoff information that we obtain from the lienholder(s) differs from the amount disclosed in this Contract, you agree to pay the difference to us if the actual amount of the balance owed is greater than the amount listed in this Contract. If the actual amount of the balance owed is less than the amount listed in this Contract, then we will pay you the difference.

If you do not deliver the Trade-in Vehicle to us at the time of the initial appraisal, we may reappraise the Trade-in Vehicle when it is delivered to us. If the reappraised value is lower than the original appraisal, you can cancel this transaction as long as you have not taken delivery of the Vehicle.

You represent that (a) you are the sole true and lawful owner of the Trade-in Vehicle, (b) the Trade-in Vehicle has never been titled under any state or federal "brand" such as "defective," "rebuilt," "salvage," "flood," etc., (c) the mileage of the Trade-in Vehicle shown in this Contract is the actual mileage of the Trade-in Vehicle, (d) all emission control equipment is on the Trade-in Vehicle and is in satisfactory working order, and (e) the Trade-in Vehicle has not been damaged by collision or other event and repaired. If any of these representations are not true, we may elect to cancel the transaction. We may also choose to reappraise the Trade-in Vehicle and adjust the Total Balance Due instead of cancelling the transaction. You agree to immediately pay us the difference.

Retail Installment Contract. In the event that you and we enter into a retail installment contract for the financing of the purchase of the Vehicle, the terms of the retail installment contract will control any inconsistencies between this Contract and the retail installment contract.

Vehicle Inspection. You are purchasing the Vehicle based upon your personal inspection, and are not relying upon any opinion, statement, promise or representation of the salesperson, or any other of our employees that is not contained in the written agreements you are signing today.

Vehicle Condition. You understand that the Vehicle may have sustained prior body damage and may have undergone prior mechanical repairs during or after its manufacture, during or after transit to us or while in the possession of prior owners or operators.

BUY-ORDER-NJ 8/28/2009

Page 2 of 3



Warranty Information

Warranty. We make no express or implied warranties. Except as required by law, we make no implied warranty of merchantability and no warranty that the Vehicle is fit for a particular purpose. We sell the Vehicle AS IS - NOT EXPRESSLY WARRANTED OR GUARANTEED, WITH ALL FAULTS.

If this is a new Vehicle, the Vehicle is subject to a standard written manufacturer's warranty. This warranty is made by the manufacturer and not by us.

Used Car Buyer Notice. If you are buying a used vehicle, the information you see on the window form for this Vehicle is part of this Contract, information on the window form overrides any contrary provisions in the contract of sale.

Guía para compradors de vehículos usados. La información que ve en el formulario de la ventanilla para este vehículo forma parte del presente contrato. La información del formulario de la ventanilla deja sin efecto toda disposición en contrario contenida en el contrato de venta.

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You understand that the balance owed on the Trade-in exceeds the Trade-in Allowance and that as a result the Total Balance Due has been increased by this \$ N/A of negative equity.

New Jersey Used Passenger Motor Vehicle Notice

■ The Vehicle is a used passenger motor vehicle and will be registered in New Jersey.

Explanation of Dealer/Seller Obligations. The Dealer/Seller has the following obligations under N.J.S.A. 39:10-26 through

No Dealer/Seller may sell a used passenger motor vehicle to be registered in New Jersey unless the Vehicle meets the standards for the issuance of a certificate of approval. If the used passenger motor vehicle has any defect that does not allow for the issuance of a certificate of approval, the Dealer/Seller shall make, or cause to be made, all necessary repairs without charge, or shall return the full purchase price to the Buyer; provided that such defect or defects are not the result of the Buyer's own act.

Buyer Waives the Dealer/Seller Obligations. Buyer has been informed of the Dealer/Seller obligations under the New Jersey Certificate of Ownership Law and Buyer agrees to waive those obligations.

☐ Buyer Does Not Waive the Dealer/Seller Obligations. Buyer must present the used passenger motor vehicle for inspection at an official or private inspection facility within 14 days of the date of issuance of the temporary authorization certificate in order to exercise Buyer's rights.

Buyer/Co-Buyer

	2/25/2019
PATRICK B DEGRAZIA	Date
•	
X	
	· Date

Signatures

This agreement is not binding upon the Dealer\Seller until it is signed by an authorized representative of the Dealer\Seller.

By signing below, you agree to the terms of this Contract. You received a copy of this Contract and had a chance to read and review it before you signed it. This is the complete agreement; there are no other written or oral agreements.

\Box	Δ	separate	Arbitration	Agreement i	is a	part	of	this	Contract	
--------	---	----------	-------------	-------------	------	------	----	------	----------	--

x -	2/25/2019
PATRICK B DEGRAZIA	Date

v .		
		Date
\\`.	••	
V /////		2/25/2019
Dealer Seller Atlantic Auto B	rokers inc	Date



PHILIP D. MURPHY Governor

SHEILA Y. OLIVER Lt. Governor

New Jersey Office of the Attorney General

Division of Consumer Affairs Office of Consumer Protection 124 Halsey Street, 7th Floor, Newark NJ

July 6, 2020



Attorney General

PAUL R. RODRÍGUEZ
Acting Director

Mailing Address: P.O. Box 45025 Newark, NJ 07101 (973) 504-6200

VIA HAND DELIVERY

Eastern Auto Exchange, LLC 30 Route 130 Trenton, N.J. 08620 Attention: Max R. Bruno, Registered Agent

NOTICE OF VIOLATION AND OFFER OF SETTLEMENT

Dear Mr. Bruno:

The New Jersey Division of Consumer Affairs, Office of Consumer Protection ("Division") is charged with enforcement of the New Jersey Consumer Fraud Act, **N.J.S.A.** 56:8-1 to -210 ("CFA"). The Division has conducted an investigation of Eastern Auto Exchange, LLC ("You," or "Your," "Yourself," or "I"), located at 30 Route 130, Trenton, N.J. 08620, and has determined that you are in violation of the CFA.

The CFA specifically **N.J.S.A. 56:8-2**, prohibits:

The act, use or employment by any person of any unconscionable commercial practice, deception, fraud, false pretense, false promise, misrepresentation, or the knowing[] concealment, suppression, or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale or advertisement of any merchandise or real estate, or with the subsequent performance of such person as aforesaid, whether or not any person has in fact been misled, deceived or damaged thereby

The Department of Environmental Protection Air Pollution Control Act Rules ("DEP Rules"), **N.J.A.C.** 7:27-14.3(e)(2), forbid:

any person to cause, suffer, allow, or permit the sale or offer for sale of any dieselpowered motor vehicle with a certified configuration or motor vehicle engine with a certified configuration in which any element of design installed on such vehicle has been disconnected, detached, deactivated, or in any other way altered or modified from the design of the original vehicle manufacturer. Among the vehicle alterations forbidden by the DEP Rules are physical alternations such as the removal of an emissions control device. Among the modifications forbidden by the DEP Rules are those that make the controls less effective or software modifications that involve installing or running aftermarket software programs designed to deactivate emissions controls without physically removing the controls.

As set forth in the attached Certification of Investigator Jared O'Cone, You have been found to have advertised, offered for sale and/or sold at least one diesel-powered motor vehicle with tampered emissions controls in violation of the DEP Rules. Each violation of the DEP Rules constitutes an unconscionable commercial practice and, as such, a separate violation of the CFA, N.J.S.A. 56:8-2, subjecting You to civil penalties pursuant to N.J.S.A. 56:8-13, as well as reimbursement of investigative costs and/or attorneys' fees, pursuant to N.J.S.A. 56:8-11 and N.J.S.A. 56:8-19.

IF YOU DO NOT CONTEST THE VIOLATIONS ALLEGED and wish to avail Yourself of this opportunity to settle the Investigation, You should sign and return the enclosed Answering Certification within fifteen (15) days from the date of this Notice and agree to the following:

- 1. Cease and desist from engaging in any practices in violation of the CFA and DEP Rules; and
- 2. Pay a civil penalty in the amount of \$1,500.00.

If the above-referenced payment is received by the Division, along with your signed Answering Certification, You need not do anything further.

IF YOU DO NOT CONTEST THE VIOLATIONS ALLEGED, but want to present information to Division representatives about any mitigating circumstances in Your case that may persuade the Division to reduce the civil penalty, You may request an informal Mitigation Conference. If You request a Mitigation Conference, You will waive Your right to an Administrative Hearing. The Mitigation Conference date is August 4, 2020, at 11:30 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, with Investigator Jared O'Cone ("Investigator O'Cone"), a representative of the Division. You may be accompanied by an attorney. Should You have any questions regarding this procedure, or seek an adjournment of this date, please contact Investigator O'Cone, who may be reached at O'ConeJ@dca.njoag.gov. Alternatively, You may send written documentation to the Division concerning any mitigating circumstances that You believe may persuade the Division to reduce the civil penalty. In order to elect either of these options, You must return the enclosed Answering Certification within fifteen (15) days from the date of this Notice. The Division will then review this material and respond to You.

IF YOU CONTEST THE VIOLATIONS ALLEGED, and do not wish to settle the matter consistent with the terms set forth above, You may request a formal Administrative Hearing by returning the enclosed Answering Certification within fifteen (15) days from the date of this Notice. In that event, this Notice will serve as notice of the violations against You. You should be aware that in making a final decision, the Director of the Division may, if violations of the above-referenced statutes

and regulations have been proven, order civil penalties and remedies other than the settlement offer above. Specifically, You may be ordered to: pay civil penalties in an amount up to \$10,000 for the first violation and up to \$20,000 for the second violation and each subsequent violation pursuant to N.J.S.A. 56:8-13; and pay investigative costs and attorneys' fees to the Division, pursuant to N.J.S.A. 56:8-11 and 56:8-19.

Before a determination is made with regard to whether an Administrative Hearing will be conducted before the Director of the Division or referred to the Office of Administrative Law, a Pre-Hearing Conference will be held. If you request an Administrative Hearing, your Pre-Hearing Conference will be scheduled on August 4, 2020, at 11:30 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, with Investigator O'Cone, a representative of the Division. You may be accompanied by an attorney. Should you have any questions regarding this procedure, or seek an adjournment of this date, please contact Investigator O'Cone, who may be reached at O'ConeJ@dca.njoag.gov. Your attendance at this Pre-Hearing Conference is mandatory. Any failure to appear without a satisfactory explanation may result in an order barring you from raising certain defenses at the Administrative Hearing, pursuant to N.J.A.C. 1:1-14.4.

The purpose of this **Pre-Hearing Conference** is to discuss the issues in this matter and the defenses which You may wish to raise. You should be prepared to discuss the evidence You will propose to offer at the **Administrative Hearing**. It may be helpful if You bring to the **Pre-Hearing Conference** a copy of any documentation that supports Your position. If the Division determines that there are no material facts in dispute, You will have an opportunity to submit legal arguments and any documentation that may be relevant to the ultimate disposition of this matter. If there are material facts in dispute, an **Administrative Hearing** will be scheduled. During the **Administrative Hearing**, You, either personally or with the assistance of an attorney, will have an opportunity to respond to the alleged violations and submit evidence and present testimony as may be necessary for the Division to make a final determination. **Pursuant to N.J.A.C. 1:1-5.1**, and except as provided by N.J.A.C. 1:1-5.4, a corporation must be represented by an attorney.

IF YOU FAIL TO RESPOND to this Notice within fifteen (15) days of the date of this Notice, the settlement offer will be withdrawn, You will be deemed in default and the allegations against You will be deemed uncontested. this Notice and the underlying proofs may be reviewed by the Director of the Division, and a Final Decision and Order on Default ("Order") will be issued, and You may be ordered to: pay civil penalties in an amount up to \$10,000 for the first violation and up to \$20,000 for the second violation and each subsequent violation pursuant to N.J.S.A. 56:8-13; pay Consumer restitution pursuant to N.J.S.A. 56:8-15; and pay investigative costs and attorneys' fees to the Division pursuant to N.J.S.A. 56:8-11 and 56:8-19. You will receive no further notice from the Division prior to issuance of an Order. Once an Order has been entered, Your failure to pay any civil penalties, restitution, attorneys' fees and/or investigative costs within the time allowed will result in the filing of a Certificate of Debt. Any subsequent violation of an Order with a cease and desist provision may subject you to a penalty of up to \$25,000 per violation pursuant to N.J.S.A. 56:8-18. Service of an Order will be deemed effective if sent by first-class mail and certified mail, return receipt requested, to Your

last known mailing address. Eastern Auto Exchange, LLC

Should You have any questions, please contact Investigator O'Cone at O'ConeJ@dca.njoag.gov.

New Jersey Division of Consumer Affairs Office of Consumer Protection

Gregory K. Turner

Assistant Deputy of Enforcement

ANSWERING CERTIFICATION

(Eastern Auto Exchange, LLC)

I,read and reviewed the Notice, regarding to -201.	, hereby acknowledge that I have alleged violations of the CFA, <u>N.J.S.A.</u> 56:8-1
PLEASE CHECK ONE OF THE OPTION	S BELOW:
(OPTION 1):	
I DO NOT CONTEST THE V conduct that has been alleged and agree	IOLATIONS ALLEGED and acknowledge the to:
 Cease and desist from eng CFA and DEP Rules; 	aging in any practices in violation of the
2. Pay a civil penalty in the a	mount of \$1,500.00.
public record, and that the Notice a documents. I am enclosing herewith a c in the sum of \$1,500.00 made payable to which I am mailing or delivering to: New	gainst me by the Division herein is a matter of and this Answering Certification are public certified check, cashier's check, or money order to the "New Jersey Division of Consumer Affairs," w Jersey Department of Law and Public Safety, Consumer Protection, 124 Halsey Street, P.O. ATTN: Van Mallett, Lead Investigator.
Dated:	By:
	Name:PRINT NAME

(OP	TION	2)
-----	------	----

(OPTION 2)	
rights I may have to an Administ	THE VIOLATIONS ALLEGED and hereby waive any rative Hearing in this matter in order to defend myself BUT I ask the Division to consider mitigating rendering its final decision.
representatives; I understa on August 4, 2020 at 1	Conference to present information to Division and that the Mitigation Conference will be held 1:30 AM, at 124 Halsey Street, 7th Floor, 22. I am aware that I may be represented by an Conference.
	tten documentation concerning mitigating and that the Division will consider this material cision.
is not persuaded that any reduct	dering the mitigation evidence presented, the Division ion in the amounts set forth above and in the Notice other terms or conditions should be modified, the nd I will be obligated to:
1. Cease and desist fro CFA and the DEP R	om engaging in any practices in violation of the ules; and
2. Pay a civil penalty in	n the amount of \$1,500.00.
amounts that I must pay. I am Division herein is a matter of pu Certification are public docume	is accepted by the Division, I will be notified of the also aware that the action taken against me by the blic record, and that the Notice and this Answering ents. Failure to comply may subject me to further a failure to make a required payment will result in the
Dated:	By:
	Name:
	PRINT NAME

(OPTION 3)

I CONTEST THE VIOLATIONS ALLEGED and request a formal Administrative Hearing. I understand that I am required to attend a Pre-Hearing Conference on August 4, 2020 at 11:30 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, at which the issues in this matter and the possibility of settlement will be discussed. I am aware that I may be represented by an attorney at the Pre-Hearing Conference.

If the Division and I agree upon any essential settlement terms at the **Pre-Hearing Conference**, I understand that:

- 1. These terms will be included in a document ("Pre-Hearing Settlement Sheet");
- 2. The Division representative and I will sign the Pre-Hearing Settlement Sheet and I will be bound by it; and
- 3. The Division will send me a Consent Order which will include all settlement terms that I must sign and return along with any required payment to the Division within thirty (30) days of the date that the Division sends it to me.

I further understand that if I fail to do so, the Division will present this matter to the Director of the Division based upon this Notice, and a **Final Decision and Order After Notice of Violation** will be issued. You will receive no further notice from the Division prior to the issuance of a Final Decision and Order after Notice of Violation.

If the Division and I do not agree upon settlement terms at the **Pre-Hearing Conference**, I will thereafter be advised of the time, date and place for the **Administrative Hearing** if a determination has been made that there are material facts in dispute. I am aware that I may be represented by an attorney at the **Administrative Hearing**. I am also aware that at the time of the **Administrative Hearing** I may offer testimony, documentation and legal arguments relevant to the alleged violations. I understand that in making a final decision, the Director of the Division may, if violations of the above-referenced statutes and regulations have been proven, order payment of civil penalties, restitution, attorneys' fees and investigative costs exceeding the settlement offer in this Notice, and may order such other remedies as deemed appropriate. I am also aware that this proceeding is a matter of public record and that the Notice and this Answering Certification are public documents.

Dated:	By:		
	•	SIGN NAME	
	Name:		
		PRINT NAME	

Eastern Auto Exchange, LLC d/b/a Miracle Autosport 30 Route 130 Trenton, N.J. 08620

INVESTIGATIVE CERTIFICATION

I, Jared O'Cone, being of full age, do hereby certify as follows:

- 1. I am employed as an Investigator by the Office of the Attorney General, Division of Consumer Affairs, Office of Consumer Protection ("Division"), located at 124 Halsey Street, Newark, New Jersey 07102, and have held that position at all times relevant to this Certification.
- 2. On October 9, 2019, the Division opened an investigation into vehicle emissions tampering with a focus on the sale of tampered diesel pickup trucks ("Emissions Tampering Investigation").
- 3. As part of the Emissions Tampering Investigation, on November 13, 2019, I served a Subpoena Duces Tecum ("Subpoena") on Eastern Auto Exchange, LLC ("Eastern Auto Exchange"). The Subpoena requested, among other things, all of Eastern Auto Exchange's advertising, sales and repair documents concerning a 2003 Ford F-250, with a vehicle identification number of 1FTNW21P03ED18154 ("2003 Ford F-250"). The Subpoena is attached as **Exhibit A**.
- 4. On November 22, 2019, Eastern Auto Exchange submitted documents in response to the Subpoena ("Eastern Auto Exchange Document Production") including a Certificate of Compliance indicating that Eastern Auto Exchange had fully complied with the Subpoena which is attached as **Exhibit B**. I subsequently reviewed the Eastern Auto Exchange Document Production.
- 5. Eastern Auto Exchange purchased the 2003 Ford F-250 on May 2, 2018, from Dream Cars By Bussinger, LTD through a Manheim Remarketing, Inc. ("Manheim") vehicle auction. The Manheim bill of sale, which is attached as **Exhibit C**, includes a notation that the 2003 Ford F-250 has "Lifted No Cat." Based on my experience investigating motor vehicle dealerships, this terminology is commonly understood to mean that the vehicle does not have a catalytic converter, which is an exhaust emissions control device.
- 6. Eastern Auto Exchange did not submit any repair documents, as requested in the Subpoena, indicating that the dealership installed a catalytic converter in the 2003 Ford F-250.
- 7. On February 25, 2019, Eastern Auto Exchange sold the 2003 Ford F-250 to Jessica Bezek. The Bill of Sale, which is attached as **Exhibit D**, did not inform Ms. Bezek that the vehicle did not have a catalytic converter.

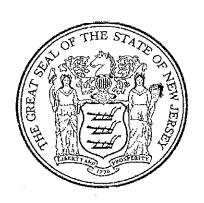
The documents submitted with this Certification are true copies of the 8. documents in possession of the Division. Certain of the above-referenced Exhibits contain personal identifying information. That information has been redacted.

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: July 6, 2020 Newark, New Jersey

EXHIBIT A

GURBIR S. GREWAL
ATTORNEY GENERAL OF NEW JERSEY
Division of Law
124 Halsey Street - 5th Floor
P.O. Box 45029
Newark, New Jersey 07101
Attorney for New Jersey Division of Consumer Affairs



By:

Jeffrey Koziar

Deputy Attorney General

(973) 648-7819

ADMINISTRATIVE ACTION

SUBPOENA DUCES TECUM

THE STATE OF NEW JERSEY to:

Eastern Auto Exchange, LLC

c/o Max R. Bruno, Registered Agent

1405 Kuser Road

Hamilton, New Jersey 08619

YOU ARE HEREBY COMMANDED to produce to the New Jersey Division of Consumer Affairs, Office of Consumer Protection ("Division") through Jeffrey Koziar, Deputy Attorney General, at 124 Halsey Street, 5th Floor, Newark, New Jersey 07102, on or before November 27, 2019 at 10:00 A.M., the following:

See Attached Schedule

In lieu of Your appearance, you may produce the documents and information identified in the attached Schedule on or before the return date at the address listed above by Certified Mail, Return Receipt Requested, addressed to the attention of Jeffrey Koziar, Deputy Attorney General, Consumer Fraud Prosecution Section. You may, at Your option and expense, provide certified, true copies in lieu of the original documents identified in the attached Schedule by completing and returning the Certification attached hereto.

Failure to comply with this Subpoena may render You liable for contempt of Court and such other penalties as provided by law. This Subpoena is issued pursuant to the authority of the New Jersey Consumer Fraud Act, N.J.S.A. 56:8-1 et seq., specifically N.J.S.A. 56:8-3 and 56:8-4.

Dated:	11/13/19
	Nepp 12
	Jeffrey Koziar Deputy Attorney General

PROOF OF SERVICE

I, JAREL O'GAR	, being of ful	l age, certify tha	t on Nove	nber 1	3
2019, at approximately, _	12:36 Pm, I	served the	within S	Subpoena	on
James Mitchell at	30 Rt 130 T	refor	, by	exhibiting	g the
Subpoena to and leaving a true cop	y thereof with said	individual.			
I certify that the foregoing	statements made by	y me are true. I	am aware th	at if any of	f the
foregoing statements made by me	are willfully false, l	am subject to p	unishment.		
Dated: 11/13 , 20)19	Al	<u> </u>	_	

CERTIFICATION OF TRUE COPY

I certify that the copies of all documents prod	luced in compliance with this Subpoena served
upon with the return	date of November 27, 2019, are true copies of
the original documents requested in the Schedule at	tached to the Subpoena.
I certify that the foregoing statements made	by me are true. I am aware that if any of the
foregoing statements made by me are willfully false	e, I am subject to punishment.
Dated:	Name (signature)
	Name (signature)
	Name (print)
	Traine (print)
	Title or Position

CERTIFICATION OF COMPLIANCE

 General of the State of New Jersey, dated (the "Subpoena") were prepared and assemble under my personal supervision; I made or caused to be made a diligent, complete and comprehensive search for a Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena; Eastern Auto Exchange's productions and responses to the Subpoena are complete an correct to the best of my knowledge and belief; No Documents or information responsive to the Subpoena have been withheld from Eastern Auto Exchange's productions and responses, other than responsive Documents of information withheld on the basis of a legal privilege or doctrine; All responsive Documents or information withheld on the basis of a legal privilege of doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena; The Documents contained in Eastern Auto Exchange's productions and responses to the Subpoena are authentic, genuine and what they purport to be; Attached is a true and accurate record of all persons who prepared and assembled at productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are completed. 		[, certify as follows:
 General of the State of New Jersey, dated (the "Subpoena") were prepared and assemble under my personal supervision; I made or caused to be made a diligent, complete and comprehensive search for a Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena; Eastern Auto Exchange's productions and responses to the Subpoena are complete an correct to the best of my knowledge and belief; No Documents or information responsive to the Subpoena have been withheld from Eastern Auto Exchange's productions and responses, other than responsive Documents of information withheld on the basis of a legal privilege or doctrine; All responsive Documents or information withheld on the basis of a legal privilege of doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena; The Documents contained in Eastern Auto Exchange's productions and responses to the Subpoena are authentic, genuine and what they purport to be; Attached is a true and accurate record of all persons who prepared and assembled at productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, at all persons able completely to testify: (a) that such productions and responses are completed and correct to the best of such person's knowledge and belief; and (b) that any Document. 	1.	I am employed by Eastern Auto Exchange in the position of;
Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena; 4. Eastern Auto Exchange's productions and responses to the Subpoena are complete an correct to the best of my knowledge and belief; 5. No Documents or information responsive to the Subpoena have been withheld from Eastern Auto Exchange's productions and responses, other than responsive Documents of information withheld on the basis of a legal privilege or doctrine; 6. All responsive Documents or information withheld on the basis of a legal privilege of doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena; 7. The Documents contained in Eastern Auto Exchange's productions and responses to the Subpoena are authentic, genuine and what they purport to be; 8. Attached is a true and accurate record of all persons who prepared and assembled an productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, an all persons able completely to testify: (a) that such productions and responses are completed and correct to the best of such person's knowledge and belief; and (b) that any Documents are correct to the best of such person's knowledge and belief; and (b) that any Documents are correct to the subpoena and correct to the person's knowledge and belief; and (b) that any Documents are correct to the subpoena are completed to the subpoena and belief; and (b) that any Documents are correct to the subpoena are completed to the subpoena and belief; and (b) that any Documents are correct to the subpoena are completed to the subpoena and belief; and (b) that any Documents are correct to the subpoena are completed to the subpoena are completed to the subpoena and the subpoena are completed to	2.	Eastern Auto Exchange's productions and responses to the Subpoena of the Attorney General of the State of New Jersey, dated (the "Subpoena") were prepared and assembled under my personal supervision;
 correct to the best of my knowledge and belief; No Documents or information responsive to the Subpoena have been withheld from Eastern Auto Exchange's productions and responses, other than responsive Documents of information withheld on the basis of a legal privilege or doctrine; All responsive Documents or information withheld on the basis of a legal privilege of doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena; The Documents contained in Eastern Auto Exchange's productions and responses to the Subpoena are authentic, genuine and what they purport to be; Attached is a true and accurate record of all persons who prepared and assembled are productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are completed and correct to the best of such person's knowledge and belief; and (b) that any Documents. 	3.	I made or caused to be made a diligent, complete and comprehensive search for all Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena;
 Eastern Auto Exchange's productions and responses, other than responsive Documents of information withheld on the basis of a legal privilege or doctrine; 6. All responsive Documents or information withheld on the basis of a legal privilege of doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena; 7. The Documents contained in Eastern Auto Exchange's productions and responses to the Subpoena are authentic, genuine and what they purport to be; 8. Attached is a true and accurate record of all persons who prepared and assembled are productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are completed and correct to the best of such person's knowledge and belief; and (b) that any Document 	4.	Eastern Auto Exchange's productions and responses to the Subpoena are complete and correct to the best of my knowledge and belief;
doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena; 7. The Documents contained in Eastern Auto Exchange's productions and responses to the Subpoena are authentic, genuine and what they purport to be; 8. Attached is a true and accurate record of all persons who prepared and assembled are productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, are all persons able completely to testify: (a) that such productions and responses are completely and correct to the best of such person's knowledge and belief; and (b) that any Documents	5.	No Documents or information responsive to the Subpoena have been withheld from Eastern Auto Exchange's productions and responses, other than responsive Documents or information withheld on the basis of a legal privilege or doctrine;
Subpoena are authentic, genuine and what they purport to be; 8. Attached is a true and accurate record of all persons who prepared and assembled ar productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, are all persons able completely to testify: (a) that such productions and responses are completely and correct to the best of such person's knowledge and belief; and (b) that any Document	6,	All responsive Documents or information withheld on the basis of a legal privilege or doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena;
productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, an all persons able completely to testify: (a) that such productions and responses are comple and correct to the best of such person's knowledge and belief; and (b) that any Document	7.	The Documents contained in Eastern Auto Exchange's productions and responses to the Subpoena are authentic, genuine and what they purport to be;
	8.	Attached is a true and accurate record of all persons who prepared and assembled any productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be; and

Attached is a true and accurate statement of those requests under the Subpoena as to which no responsive Documents were located in the course of the aforementioned search.

9.

ated:		_		
			Name (signature)	
·				•
		•	Name (print)	
•	,			

foregoing statements made by me are willfully false, I am subject to punishment.

I certify that the foregoing statements made by me are true. I am aware that if any of the

SCHEDULE

INSTRUCTIONS AND DEFINITIONS

A. INSTRUCTIONS:

- 1. This Request is directed to Eastern Auto Exchange, LLC ("Eastern Auto Exchange"), as well as its owners, officers, directors, shareholders, founders, managers, agents, servants, employees, representatives, attorneys, corporations, subsidiaries, affiliates, successors, assigns or any other Person(s) acting or purporting to act on its behalf.
- 2. Unless otherwise specifically indicated, the period of time encompassed by this Request shall be December 1, 2016 to the date of Your response to this Subpoena.
- 3. Unless otherwise specifically indicated, capitalized terms are defined as set forth in the Definitions below.
- 4. You are reminded of Your obligations under law to preserve Documents and information relevant or potentially relevant to this Subpoena from destruction or loss, and of the consequences of, and penalties available for, spoliation of evidence. No agreement, written or otherwise, purporting to modify, limit or otherwise vary the terms of this Subpoena, shall be construed in any way to narrow, qualify, eliminate or otherwise diminish Your aforementioned preservation obligations. Nor shall You act, in reliance upon any such agreement or otherwise, in any manner inconsistent with Your preservation obligations under the law. No agreement purporting to modify, limit or otherwise vary Your preservation obligations under law shall be construed as in any way narrowing, qualifying, eliminating or otherwise diminishing such aforementioned preservation obligations, nor shall You act in reliance upon any such agreement, unless a Deputy Attorney General confirms or acknowledges such agreement in writing, or makes such agreement a matter of record in open court.
- 5. If there are no Documents responsive to any particular Subpoena request, You shall so certify in writing in the Certification of Compliance attached hereto, identifying the paragrapy number(s) os the Subpoena request concerned.
- 6. If a Request requires the production of Documents the form and/or content of which has changed over the relevant period, identify the period of time during which each such Document was used and/or otherwise was in effect.
- 7. Unless otherwise specifically indicated, each and every Document produced shall be Bates-stamped or Bates-labeled or otherwise consecutively numbered and the Person making such production shall identify the corresponding Document Request Number[s] to which each Document or group of Documents responds.
- 8. Electronically Stored Information should be produced in the format specified in Exhibit A.

- 9. Regardless of whether a production is in electronic or paper format, each Document shall be produced in the same form, sequence, organization or other order or layout in which it was maintained before production, Including production of any Document or other material indicating filing or other organization. Such production shall Include any file folder, file jacket, cover or similar organization material, as well as any folder bearing any title or legend that contains no Document. Likewise, all Documents that are physically attached to each other in Your files shall remain so attached in any production; or if such production is electronic, shall be accompanied by notation or information sufficient to indicate clearly such physical attachment.
- 10. If one or more Documents or any portions thereof requested herein are withheld under a claim of privilege or otherwise, identify each Document or portion thereof as to which the objection is made, together with the following information:
 - a. The Bates-stamp or Bates-label of the Document or portion thereof as to which the objection is made;
 - b. Each author or maker of the Document;
 - c. Each addressee or recipient of the Document or Person to whom its contents were disclosed or explained;
 - d. The date thereof;
 - e. The title or description of the general nature of the subject matter of the Document and the number of pages;
 - f. The present location of the Document;
 - g. Each Person who has possession, custody or control of the Document;
 - h. The legal ground for withholding or redacting the Document; and
 - i. If the legal ground is attorney-client privilege, You shall indicate the name of the attorney(s) whose legal advice is sought or provided in the Document.
- 11. In the event that any Document which would have been responsive to this Request has been destroyed or discarded, identify that Document and also include:
 - a. The date of the Document's destruction or discard;
 - b. The reason for the destruction or discard; and
 - c. The Persons authorizing and/or carrying out such destruction or discard.

- 12. A copy of the Certification of Compliance provided herewith shall be completed and executed by all natural persons supervising or participating in compliance with this Subpoena, and You shall submit such Certification(s) of Compliance with Your response to this Subpoena.
- 13. In a schedule attached to the Certification of Compliance provided herewith, You shall Identify the natural person(s) who prepared or assembled any productions or responses to this Subpoena. You shall further Identify the natural person(s) under whose personal supervision the preparation and assembly of productions and responses to this Subpoena occurred. You shall further Identify all other natural person(s) able to competently testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be.

B. **DEFINITIONS**:

- 1. "Advertisement" shall be defined in accordance with <u>N.J.S.A.</u> 56:8-1(a) and/or <u>N.J.A.C.</u> 13:45A-26A.3. This definition applies to other forms of the word "Advertisement" Including "Advertise" and "Advertised."
 - 2. "Any" includes "all" and vice versa.
- 3. "Concerning" means relating to, pertaining to, referring to, describing, evidencing or constituting.
- 4. "Consumer" means any Person who is offered Merchandise, defined in accordance with N.J.S.A. 56:8-1(c), for Sale.
- 5. "Correspondence" means any Document intended to transmit information Including letters, memoranda, electronic mail, faxes, "instant messages", "text messages", voice mail messages and handwritten and other notes.
- 6. "Document" Includes all writings, word processing documents, and records saved as a .pdf, spreadsheets, charts, presentations, graphics/drawings, images, emails and any attachments, instant messages, text messages, phone records, websites, audio files and any other Electronically Stored Information. Documents Include originals and non-identical duplicates. If a printout of an electronic record is a non-identical copy of the electronic version (for example, because the printout has a signature, handwritten notation, or other mark or attachment not included in the computer document), both the electronic version in which the Document was created and the non-identical original Document must be produced.
- 7. "Eastern Auto Exchange" means Eastern Auto Exchange, LLC, as well as its owners, officers, directors, shareholders, founders, managers, agents, servants, employees, representatives, attorneys, corporations, subsidiaries, affiliates, successors, assigns, or any Person acting or purporting to act on its behalf.
- 8. "Electronically Stored Information" or "ESI" means electronically stored information, Including all Documents maintained in electronic format.

- 9. "Include" and "Including" shall be construed as broadly as possible and shall mean "without limitation."
 - 10. "Motor Vehicle" shall be defined in accordance with N.J.A.C. 13:45A-26A.3.
 - 11. "NJMVC" refers to the New Jersey Motor Vehicle Commission.
 - 12. "Person[s]" shall be defined in accordance with N.J.S.A. 56:8-1(d).
 - 13. "Sale" shall be defined in accordance with N.J.S.A. 56:8-1(e).
 - 14. "You" and "Your" mean Eastern Auto Exchange, LLC.
 - 15. As used herein, the terms "all" and "each" shall be construed as all and each.
- 16. As used herein, the conjunctions "and" and "or" shall be interpreted conjunctively and shall not be interpreted disjunctively to exclude any information otherwise within the scope of this Request. References to the singular include the plural and references to the plural include the singular.

DOCUMENT REQUESTS

- 1. For the Motor Vehicles identified on "Schedule A" below, produce the following Documents within the care, custody, and/or control of Eastern Auto Exchange:
 - (a) Motor Vehicle Advertisements;
 - (b) Any and all Documents relating to the purchase of the Motor Vehicles at auctions, Including those administered by Manheim Remarketing, Inc.;
 - (c) Retail buyers' orders;
 - (d) Consumer credit applications;
 - (e) Factory invoices;
 - (f) Finance contracts;
 - (g) Worksheets of all salespersons and/or sales managers;
 - (h) Proof of payments made by You to the NJMVC for registrations and titles;
 - (i) Proof of payment of taxes by You to the New Jersey Division of Taxation for each Motor Vehicle sold;
 - (j) Correspondence;
 - (k) Repair or body work to the Motor Vehicle;
 - (1) Origin of the Motor Vehicle; and
 - (m) Rebates issued.
- 2. Records/details of any suspension(s)/revocation(s) of your used motor vehicle dealer's license between 2016 and today, including:
 - (a) Dates during which Your license was suspended;
 - (b) Reason(s) for suspension and/or revocation;
 - (c) Date(s) on which Your license was reinstated; and
 - (d) Fine(s) paid and/or any and all remedies made in order to reinstate Your license;

Schedule A

Year/Make/ Model	VIN
2005 Dodge Ram	3D7KS28C95G708642
2000 Ford F-250	1FTNW21F9YEC50712
2003 Ford F-250	1FTNW21P03ED18154
2008 Ford F-250	1FTSW21R18EB23675
2010 Chev. Silverado	1GC4KXB63AF111744

EXHIBIT A



State of New Jersey OFFICE OF THE ATTORNEY GENERAL DIVISION OF LAW

Guidelines for the Production of Electronically Stored Information

These guidelines outline the technical requirements for producing scanned paper collections, email, and other electronically stored information (ESI) to the Division of Law (NJ DOL) in the New Jersey Attorney General's Office (NJ OAG), where the production will be loaded to *Relativity* software to search, review and retrieve documents. These guidelines are intended for use by a knowledgeable party that is familiar with the technical aspects of ESI including document storage, organization, and format issues. Any proposed production in a format other than those identified below must be discussed with and approved by the NJ OAG.

I. General Instructions

- 1. A cover letter should be included with each production. The cover letter should list each piece of media (hard drive, thumb drive, DVD or CD) included in the production along with the Bates range.
- 2. Documents created or stored electronically MUST be converted or processed to TIFF files, Bates numbered, and include fully searchable text (OCR), not printed to paper or .PDF files.
- 3. Data can be produced on CD, DVD, hard drive, or other removable media. Use the media requiring the least number of deliverables.
- 4. Each piece of media should be "self-contained," for example, if 5 CDs are provided, each must have its own associated load file. CD or other media can be separated over time and this practice ensures IT's ability to reload any particular piece of media at any time.
- 5. Label all media (printed not handwritten) with the following:
 - Case number
 - b. Production date
 - c. Bates range
 - d. Disk number (1 of X), if applicable

- 6. For a given project, all load files should use the same field names, ordering and structure as the first delivery.
- 7. Ensure there are no truncated file or folder names in your production. These would be indicated by a tilde ~. (E.g. AAA000~1.TIF).
- 8. When reviewing your load file, missing or empty folders indicate a potential problem. If your image folder contains subfolders 012, 013 and 015, your first question should be what happened to 001-011 and 014.
- 9. Organize productions by custodian, unless otherwise instructed. All documents from an individual custodian should be confined to a single load file.
- 10. All productions should be checked and produced free of computer viruses or other malware.
- 11. Passwords for documents, files, compressed archives and encrypted media should be provided separately either via email or in a separate cover letter from the custodian.

II. Delivery Formats

Subpart A of this section sets forth the standard production format. Under limited circumstances, it may not be possible to produce ESI in that preferred format. Under those circumstances, and with prior approval of the NJ OAG, PDF files and Email native files may be produced in the formats provided in subparts B. and C. of this section, respectively.

A. Production Format

All scanned paper, email and native file collections should be converted or processed to TIFF files, Bates numbered, and include fully searchable text (OCR). Most document productions will contain the elements listed below:

Folder labeled IMAGES Folder labeled DATA Folder labeled TEXT Folder labeled NATIVES

1. Bates Numbering

The Bates number must be a unique, consistently formatted identifier consisting of an alpha prefix along with a fixed length number for each custodian, e.g., "ABC0000001". This format must remain consistent across all production numbers. The number of digits in the numeric portion of the format should not change in subsequent productions, nor should spaces, hyphens, or other separators be added or deleted. Avoid Bates prefixes containing characters other than A through Z.

2. Images

Generally

- Black and White images should be single-page, Group IV TIFS (1 bit), and scanned at 200-1. 300 DPI (Presentation software such as PowerPoint, AUTOCAD images and Spreadsheet images are exceptions please see step 4 below.) Color images should be single-page JPGS.
- File names cannot contain embedded spaces. 2.
- The number of TIFF files per folder should not exceed 1000 files. 3.
- Rendering PowerPoint, AUTOCAD images and Excel files to images: 4.
 - i. PowerPoint: All pages of the file should be scanned in full slide image format, with any speaker notes following the appropriate slide image.
 - ii. AUTOCAD images: If possible, files should be scanned to single page JPEG (.JPG) file format. Color images can be discussed on a case by case basis.
 - iii. Excel: A placeholder image, named by the IMAGEID of the file, may be used.

Image Cross-Reference File b.

The image cross-reference file is needed to link the images to the database. It is a commadelimited file consisting of seven fields per line. There must be a line in the cross-reference file for every image in the database. The format is as follows:

ImageID, VolumeLabel, ImageFilePath, DocumentBreak, FolderBreak, BoxBreak, PageCount

ImageID:

The unique designation that is used to identify an image.

Note: This ImageID key must be a unique and fixed length number. This number will be used in the .DAT file as the ImageID field that links the database to the images. The format of this image key must be consistent across all productions. It is recommended that the format be a 7 digit number

to allow for the possible increase in the size of a production.

VolumeLabel:

Optional, but names for volumes should not be longer than eight

characters, with a suffix not wider than three characters.

ImageFilePath:

The full path to the image file.

DocumentBreak:

The letter "Y" denotes the first page of a document. If this field is blank,

then the page is not the first page of a document.

FolderBreak:

Leave empty Leave empty

BoxBreak:

PageCount:

Optional

Sample IMAGE Load file (Often referred to as Opticon or .OPT file)....

IMG0000001,IMG01,E:\IMAGES\001\IMG0000001.TIF,Y,,,3 IMG0000002,IMG01,E:\IMAGES\001\IMG0000002.TIF,,,,

IMG0000003,IMG01,E:\IMAGES\001\IMG0000003.TIF,,,,

IMG0000004,IMG01,E:\IMAGES\001\IMG0000004.TIF,Y,,,2

IMG0000005,IMG01,E:\IMAGES\001\IMG0000005.TIF,Y,,,,

The fields are, from left to right:

- Field One (IMG0000001) page identifier
- Field Two (IMG01) the volume identifier not required
- Field Three (E:\IMAGES\001\IMG0000001.TIF) a path to the image to be loaded
- Field Four (Y) Document marker a "Y" indicates the start of a unique document
- Field Five (blank) can be used to indicate a folder
- Field Six (blank) can be used to indicate box
- Field Seven (3) used to store page count

Note: Only images belong in the Opticon load file. If OCR files are included in the same folder as the images, errors will occur when retrieving the images.

3. DATA Load File (.DAT file)

The data file (.DAT) contains all the fielded information that will be loaded into the database. Data can be delivered utilizing standard delimited files for coded data (.DAT) and .TXT files for OCR data. The data file (.DAT) contains all of the fielded information that will be loaded into the database:

- 1. The first line of the .DAT file must be a header row identifying the field names.
- 2. The best practice is to use the following standard delimiters in the .DAT file:

The following chart represents the most common delimiter characters used in Relativity, along with its decimal equivalent. If the source program you are importing from uses a different font, it can change the symbolic representation of the delimiters. If this happens, match the delimiter characters with the decimal equivalents instead of relying on the displayed symbol. Using the decimal equivalents will always result in a correct delimiter match. For a complete list of delimited characters you may reference the following link.

https://help.relativity.com/9.7/Content/Relativity/Relativity_Desktop_Client/Importing/Load_file_specifications.htm

Delimiter Name Symbol		Decimal Equivalent
Comma		044
Paragraph	1	020
Quote	þ	254
Newline	®	174
semi-colon	;	059

- 3. Date fields should be provided in the format: mm/dd/yyyy
 - a. E.g. "01/01/2004" and not "01/01/2004 12:01:01PM"
- 4. Date and time fields must be two separate fields
- 5. All attachments should sequentially follow the parent document/email. Parent Email and attachment document families should be kept intact.
- 6. All metadata associated with email, audio files, and native electronic document collections should be produced.
- 7. The .DAT file for scanned paper collections must contain, at a minimum, the following fields:
 - 1) BEGBATES: Beginning Bates number
 - 2) ENDBATES: Ending Bates number
 - 3) IMAGEID: Image Key field
 - 4) CUSTODIAN: Individual from whom the document originated
- 8. The .DAT file should NOT include document text.
- 9. For all non-redacted documents, please include the General Metadata fields for all files and respective metadata fields for emails and electronic documents (e.g., MS Word, MS Excel, etc.) where available using industry standard techniques. With respect to redacted documents, some metadata may be withheld as needed to preserve privileges.
- 10. Spaces and returns must match the original text. No odd characters, such as a semi-colon, should appear in lieu of a soft-return or a space.
- 11. Fields provided in a .DAT file may include the following:

CENTED II Matadata	Definition	Field Name
GENERAL Metadata	The start bates of the document	Bates Beg
BEG BATES	The start bates of the document	Bates End
END BATES	The end bates of the document	Bates Beg Attach
BEG ATTACH	start bates of attachment	Bates End Attach
END ATTACH	The end bates of attachment	
Page Count	Number of pages	Pages
	The name of the original custodian of the file	Custodian
Custodian	The extension of the file	File Extension
File extension		Confidential
Confidential	Value	Record Type
Email type	Defines if a message file is an email or attachment	Email Has Attachment
Email Attachment	Defines if email has an attachment	Source Path
File path	The address where the file resides on the electronic media	File Size
File Size	The amount of space the file takes up on the electronic	
MD5Hash	The MDS Hash for the original file	MD5 Hash
Native File Link	Relative path of submitted native files	Native File
Manto i no Bink		

	iii	Field Name
Email Metadata	Definition	gleid Ivalile
		Email From
FROM	The person who authored the email	
TO	Recipient(s) of the email	Email To
1 10	Recipients of the state	Email CC
COPIED	Person(s) copied on the email	
BCC	Person(s) blind copied on the email	Email BCC
BCC	T OISOB(0) Offind Copton of	

Date Sent	Date the email was sent expressed usually Eastern Standard	Email Sent Date
	Time if in US Time the email was sent expressed usually Eastern Standard	
Time Sent		Ellian Cont Tano
Time Zone	Time if in US The time zone in which the emails were standardized	Time Zone Field
Date Received	Date Received Date received in EST	Email Received Date Email Received Time
Time Received	Time Received Date received in EST	Email Subject
Subject Attachment Count	Subject line of email Number of attachments	Number of Attachments
INTFILEPATH	Original location of email including original file name	Email Folder Path
INTMSGID	Unique Message ID	Message ID

NO. 34 / 1 d.	Definition	Field Name
EDoes Metadata	Definition 1 the decument	Author
Author	The person who authored the document	Created Date
Date Created	Date the document was created	Created Time
Time Created	Time the document was created	
Date Last Modified	Date the file was last changed/saved	Last Modified Date
Time Last Modified	Time the file was last changed/saved	Last Modified Time
Time Last Modified	Date that the file was last printed	Last Printed Date
Printed Date	Title of the document	Title
Title	Title of the document	Extracted Text
Extracted Text/OCR Path	Path to extracted text of the native file	File Path
Path	Path where native file document was stored including	rue rain

12. No more than one document per database record. The database and load files should be sorted sequentially by Bates number. Relativity displays records in the same order they are loaded.

4. Text

Searchable text of the entire document must be provided for every record, at the document level. For redacted documents, provide the full text for the redacted version. Delivery should be as follows:

- 1. The text should be delivered as multi-page ASCII text files with the files named the same as the ImageID field.
- 2. Text files must be placed in a separate folder labeled TEXT.
- 3. The number of files per folder should be limited to 1000 files.
- 4. Note:
 - a. DO NOT include the searchable text in the same folder as the IMAGES folder.
 - b. DO NOT include searchable text in the .DAT file.

5. Native Files

Copies of original email and native file documents/attachments must be included for all electronic productions.

1. Native files must be named with the same naming convention associated with its associated files in the production:

EXAMPLE:

NJOAG0012345 – beginning bates number from the load file. NJOAG0012345.tif – associated image file NJOAG0012345.txt – associated text file NJOAG0012345.xls – associated native Excel spreadsheet.

- 2. The full path of the native file must be provided in the .DAT file for the LINK field.
- 3. The number of native files per folder should not exceed 1000 files.
- 4. These files should be located in a folder named NATIVE.

B. .PDF File Production

Production in this format requires prior approval from the NJ OAG.

- 1. When approved, .PDF files may be produced in native file format.
- 2. .PDF files should be produced in separate folders.
- 3. All .PDFs must be unitized at the document level, i.e. each .PDF should represent a distinct document; a single .PDF file cannot contain multiple documents.
- 4. All .PDF files must contain embedded text that includes all discernable words within the document, not selected text only. This requires all layers of the .PDF to be flattened first.
- 5. If .PDF files are Bates endorsed, the .PDF files must be named by the Bates range.

C. Email Native File Production

Production in this format requires prior approval from the NJ OAG. When approved, Outlook (e.g., .PST) email files may be produced in native file format. A separate folder should be provided for each custodian.

EXHIBIT B

CERTIFICATION OF COMPLIANCE Certify as follows:

- 1. I am employed by Eastern Auto Exchange in the position of Owner
- 2. Eastern Auto Exchange's productions and responses to the Subpoena of the Attorney General of the State of New Jersey, dated (the "Subpoena") were prepared and assembled under my personal supervision;
- 3. I made or caused to be made a diligent, complete and comprehensive search for all Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena;
- 4. Eastern Auto Exchange's productions and responses to the Subpoena are complete and correct to the best of my knowledge and belief;
- 5. No Documents or information responsive to the Subpoena have been withheld from Eastern Auto Exchange's productions and responses, other than responsive Documents or information withheld on the basis of a legal privilege or doctrine;
- 6. All responsive Documents or information withheld on the basis of a legal privilege or doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena;
- 7. The Documents contained in Eastern Auto Exchange's productions and responses to the Subpoena are authentic, genuine and what they purport to be;
- 8. Attached is a true and accurate record of all persons who prepared and assembled any productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be; and
- 9. Attached is a true and accurate statement of those requests under the Subpoena as to which no responsive Documents were located in the course of the aforementioned search.

foregoing statements made by me are willfully false, I am subject to punishment.

Dated: 11 21 19

I certify that the foregoing statements made by me are true. I am aware that if any of the

MAX Bevao Name (print)

EXHIBIT C



THIS IS NOT AN INVOICE

BILL OF SALE

FOR EXPORT DOCUMENT NOT VALID

The state of the s	Vehicle Price \$ 7,600.00	Adjustments	Final Sale Price \$ 7,600.00	Seller DREAM CARS BY BUSSINGER LTD 512 W STREET RD FEASTERVILLE TREVOSE, PA 19053 US HAMILTON, M. 08619 US	Seller Rep: Signature on file	Auction Lights	GREEN Buyer protection to conditions YELLOW Certain conditions announced prior to sale		Odometer Disclosure Federal law (and state law, if applicable) requires the Solict to state the mileage upon fransfer of ewnership. Failure to complete or providing false information may result in lines and/or imprisonment.	Seller hereby states that the odomoter for this Vehicle now reads identically to the Mileage stated on this Bill of Sale under Vehicle and certifies to the best of Seller's knowledge that this reflects the actual mileage of the Vehicle, unless disclosed otherwise in the Announcements & Notes below.	Announcements & Notes LIFTEDNO CAT LIFTEDNO CAT
	Sale Date 02-MAY-2018 12:26:38		Yr Wk Ln Rn	Sale Type						Passenger Air Bag no emissions	
The state of the s	402 MANHEIM NEW JERSEY	20 BOX 188	30RDENTOWN, NJ, 08505, US	Pickup Location 20 BOX 188 BORDENTOWN, NJ 08505 US	Vehicle Information 2003 Ford Super Duty F-250	CREW Black Four Wheel Drive 1FTNW21P03ED18154	Mileage: 208854 Miles 6	License Plate No:	Title Information State: Number:	Vehicle Features 8 Cylinder Engine	AT TAN

Seller agrees to sell the vehicle covered by this Bill of Sale to Buyer for the price noted herein.

Seller is the transferor of the vehicle and is responsible for all disclosures, including odometer and mileage.

Buyer must return a signed copy of the title front and back, including the odometer statement therein, to Seller or be subject to civil and criminal penalties. See 49 CFR § 580.5(f).

Manheim retains a purchase money security interest in the Vehicle and its title until good funds are received from the Buyer.

Sate terms and this Bill of Sale are subject to adjustments by Manheim. Please check your customer account at Manheim.com for most current version of this document. Seller and Buyer agose to the Manheim Terms and Conditions in effect at the time of the sale. Bill of Sale is not an Invoice. Please refer to Invoices in your account on Manheim.com.

Printed on: 02-May-2018 04:43:07

EXHIBIT D

EASTERN AUTO EXCHANGE 1405 KUSER RD HAMILTON, NJ 08619

DATE: 5/12/18 STOCK #: 11218

HAMILTON, NJ 08619 609-585-0007 Fax: 609-585-5687

PURCHASER INFORMATION:					SALESPERSON: Chelsea Klesling			
Name JESSICA M BEZEK			Home Phone 60	9-85	7-1024	D.L./State IO #	B29934007	458976
Namie ROBERT T RASMUSSEN	Work Phone			State of Issue	NJ			
Street 3037 ROUTE 206 SOUTH	<u> </u>		Cell Phone 60	9-85	7-1024	Expiration Date	8/31/18	
Day, State, Zin COLUMBUS, NJ 0802.		(a)	COUNTY BURL			Date of Eirth	08/03/97	
VEHICLE INFORMATION:		DEMO	Prior Use (i					
Year Make	Model		Color 1	1		абу Турс 4DF	Cyl. 8	Trans. AUTO
2003 FORD	F250 Meage	Siyle	BLAC		Pnor Damage (# kecker)	401	\	AUIU
1FTNW21P03ED18154	208854	SUPER [DUTY					
TRADE-IN INFORMATION:						SETTLEM	 	
	lodel	Grx	lor	ļ		Ve	hicle Price	
	ody Type	Mieago	<u>. </u>					N/A
Salança Qwed 70					<u>.</u>		SUBTOTAL	11,383.63
				Sa	les Tax:			780.60
Bulanca Owed 0.00	Trude Allowance	0,00		Titl	e Fee:			185.00
Goed Through	Custan By			Lie	n Fillng Fee:			N/A
Trace #1 .			4 100 mm and 4 1	Re	gistration Fee:		· · · · · · · · · · · · · · · · · · ·	0.00
				Lemon Law Administrative Fee:			e:	N/A
INSURANCE INFORMATION:				Payoff on Trade-in;				N/A
Geico Indemnity Co	200							
Agent				ĞΑ	P:			399.00
Phone 800-841-3000						,		
LIEN HOLDER INFORMATION:								
Marine WESTLAKE FINANCIAL SI	ERVICES		-			,		
^{вьен} РО ВОХ 997592		· · · · · · · · · · · · · · · · · · ·						
Cty, Stale, Zie SACRAMENTO, CA 9	5899-7592	· · · · · · · · · · · · · · · · · · ·						
REMARKS:								
· · · · · · · · · · · · · · · · · · ·					·	······································		
·						· · · · ·	Total Due	12,748.23
				(7.5)	TRADE-IN A	LLOWANCE	N/A	
				CREDIT	110.000 (111)	DEPOSIT	N/A	
CONTRACTION DISCUSSION STATEMENT SISSE VICTOR					CASH DOW	,	4,000.00	
CONTRACTUAL DISCLOSURE STATEMENT (USED VEHICLES ONLY) The information you see on the window form for this					CVOU DOM	4 FAIMEITI	4,000.00	
vehicle is part of this contract. Information on the window form							Fotal Credit	4,000.00
overrides any contrary provisions in the contract of sale. Spanish					Balance D		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	
Translation: Guía para compradores de vehículos usados. La información que ve en el formulario de la ventanilla para este								
i veniculo ioitha parte dei presente contrato, La información del					illianced, piea: itract for info	rmation a	bout finan	ce charge,
formulario de la ventanilla deja sin efecto toda disposición contrario contenida en el contrato de venta.				n insurance, and terms of payment (other than				
				cas				****
Purchaser hereby declares that seller. This Bill of Sale and the re								

seller. This Bill of Sale and the related documents that Purchaser signs contemporaneously with this Bill of Sale contain the entire agreement between Purchaser and Selter and cancels and supersedes any prior agreement including oral agreements relating to the sale of the motor vehicle. Any change to this agreement must be in writing and Seller must sign it.

The accompanying "DEALER'S OBLIGATION ON ALL USED VEHICLE SALES" and "WAIVER OF DEALER'S OBLIGATIONS" are incorporated into this Bill of Sale.

Accepted by Authorized Dearership Representative

FZ-NJ-BOS tov. 09/15

5/12/18 Date 1/1/1 Jan

5/12/18 Date

20015 Frazor Computing, Inc.



PHILIP D. MURPHY Governor

SHEILA Y. OLIVER Lt. Governor

New Jersey Office of the Attorney General

Division of Consumer Affairs Office of Consumer Protection 124 Halsey Street, 7th Floor, Newark NJ

July 6, 2020



Attorney General

PAUL R. RODRÍGUEZ Acting Director

Mailing Address: P.O. Box 45025 Newark, NJ 07101 (973) 504-6200

VIA HAND DELIVERY

Englishtown Auto Sales, LLC d/b/a Woodbury Truck Center 413 Salem Ave. Woodbury, N.J. 08096 Attention: Amjad Barakat, Owner

NOTICE OF VIOLATION AND OFFER OF SETTLEMENT

Dear Mr. Barakat:

The New Jersey Division of Consumer Affairs, Office of Consumer Protection ("Division") is charged with enforcement of the New Jersey Consumer Fraud Act, N.J.S.A. 56:8-1 to -210 ("CFA"). The Division has conducted an investigation of Englishtown Auto Sales, LLC d/b/a Woodbury Truck Center ("You," or "Your," "Yourself," or "I"), located at 1246 Englishtown Road, Old Bridge, New Jersey 08857, and has determined that you are in violation of the CFA.

The CFA specifically **N.J.S.A. 56:8-2**, prohibits:

The act, use or employment by any person of any unconscionable commercial practice, deception, fraud, false pretense, false promise, misrepresentation, or the knowing[] concealment, suppression, or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale or advertisement of any merchandise or real estate, or with the subsequent performance of such person as aforesaid, whether or not any person has in fact been misled, deceived or damaged thereby

The Department of Environmental Protection Air Pollution Control Act Rules ("DEP Rules"), N.J.A.C. 7:27-14.3(e)(2), forbid:

any person to cause, suffer, allow, or permit the sale or offer for sale of any dieselpowered motor vehicle with a certified configuration or motor vehicle engine with a certified configuration in which any element of design installed on such vehicle has been disconnected, detached, deactivated, or in any other way altered or modified from the design of the original vehicle manufacturer.

Among the vehicle alterations forbidden by the DEP Rules are physical alternations such as the removal of an emissions control device. Among the modifications forbidden by the DEP Rules are those that make the controls less effective or software modifications that involve installing or running aftermarket software programs designed to deactivate emissions controls without physically removing the controls.

As set forth in the attached Certification of Investigator Jared O'Cone, You have been found to have advertised, offered for sale and/or sold at least one diesel-powered motor vehicle with tampered emissions controls in violation of the DEP Rules. Each violation of the DEP Rules constitutes an unconscionable commercial practice and, as such, a separate violation of the CFA, **N.J.S.A.** 56:8-2, subjecting You to civil penalties pursuant to **N.J.S.A.** 56:8-13, as well as reimbursement of investigative costs and/or attorneys' fees, pursuant to **N.J.S.A.** 56:8-11 and **N.J.S.A.** 56:8-19.

IF YOU DO NOT CONTEST THE VIOLATIONS ALLEGED and wish to avail Yourself of this opportunity to settle the Investigation, You should sign and return the enclosed Answering Certification within fifteen (15) days from the date of this Notice and agree to the following:

- 1. Cease and desist from engaging in any practices in violation of the CFA and DEP Rules; and
- 2. Pay a civil penalty in the amount of \$1,500.00.

If the above-referenced payment is received by the Division, along with your signed Answering Certification, You need not do anything further.

IF YOU DO NOT CONTEST THE VIOLATIONS ALLEGED, but want to present information to Division representatives about any mitigating circumstances in Your case that may persuade the Division to reduce the civil penalty, You may request an informal Mitigation Conference. If You request a Mitigation Conference, You will waive Your right to an Administrative Hearing. The Mitigation Conference date is August 5, 2020 at 10:00 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, with Investigator Jared O'Cone ("Investigator O'Cone"), a representative of the Division. You may be accompanied by an attorney. Should You have any questions regarding this procedure, or seek an adjournment of this date, please contact Investigator O'Cone, who may be reached at O'ConeJ@dca.njoag.gov. Alternatively, You may send written documentation to the Division concerning any mitigating circumstances that You believe may persuade the Division to reduce the civil penalty. In order to elect either of these options, You must return the enclosed Answering Certification within fifteen (15) days from the date of this Notice. The Division will then review this material and respond to You.

IF YOU CONTEST THE VIOLATIONS ALLEGED, and do not wish to settle the matter consistent with the terms set forth above, You may request a formal Administrative Hearing by returning the enclosed Answering Certification within fifteen (15) days from the date of this Notice. In that event, this Notice will serve as

notice of the violations against You. You should be aware that in making a final decision, the Director of the Division may, if violations of the above-referenced statutes and regulations have been proven, order civil penalties and remedies other than the settlement offer above. Specifically, You may be ordered to: pay civil penalties in an amount up to \$10,000 for the first violation and up to \$20,000 for the second violation and each subsequent violation pursuant to N.J.S.A. 56:8-13; and pay investigative costs and attorneys' fees to the Division, pursuant to N.J.S.A. 56:8-11 and 56:8-19.

Before a determination is made with regard to whether an Administrative Hearing will be conducted before the Director of the Division or referred to the Office of Administrative Law, a Pre-Hearing Conference will be held. If you request an Administrative Hearing, your Pre-Hearing Conference will be scheduled on August 5, 2020 at 10:00 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, with Investigator O'Cone, a representative of the Division. You may be accompanied by an attorney. Should you have any questions regarding this procedure, or seek an adjournment of this date, please contact Investigator O'Cone, who may be reached at O'ConeJ@dca.njoag.gov. Your attendance at this Pre-Hearing Conference is mandatory. Any failure to appear without a satisfactory explanation may result in an order barring you from raising certain defenses at the Administrative Hearing, pursuant to N.J.A.C. 1:1-14.4.

The purpose of this **Pre-Hearing Conference** is to discuss the issues in this matter and the defenses which You may wish to raise. You should be prepared to discuss the evidence You will propose to offer at the **Administrative Hearing**. It may be helpful if You bring to the **Pre-Hearing Conference** a copy of any documentation that supports Your position. If the Division determines that there are no material facts in dispute, You will have an opportunity to submit legal arguments and any documentation that may be relevant to the ultimate disposition of this matter. If there are material facts in dispute, an **Administrative Hearing** will be scheduled. During the **Administrative Hearing**, You, either personally or with the assistance of an attorney, will have an opportunity to respond to the alleged violations and submit evidence and present testimony as may be necessary for the Division to make a final determination. **Pursuant to N.J.A.C. 1:1-5.1, and except as provided by N.J.A.C. 1:1-5.4, a corporation must be represented by an attorney.**

IF YOU FAIL TO RESPOND to this Notice within fifteen (15) days of the date of this Notice, the settlement offer will be withdrawn, You will be deemed in default and the allegations against You will be deemed uncontested. Thereafter, this Notice and the underlying proofs may be reviewed by the Director of the Division, and a Final Decision and Order on Default ("Order") will be issued, and You may be ordered to: pay civil penalties in an amount up to \$10,000 for the first violation and up to \$20,000 for the second violation and each subsequent violation pursuant to N.J.S.A. 56:8-13; pay Consumer restitution pursuant to N.J.S.A. 56:8-15; and pay investigative costs and attorneys' fees to the Division pursuant to N.J.S.A. 56:8-11 and 56:8-19. You will receive no further notice from the Division prior to issuance of an Order. Once an Order has been entered, Your failure to pay any civil penalties, restitution, attorneys' fees and/or investigative costs within the time allowed will result in the filing of a Certificate of Debt. Any subsequent violation of an Order with a cease and desist provision may subject you to a penalty of up to \$25,000

per violation pursuant to N.J.S.A. 56:8-18. Service of an Order will be deemed effective if sent by first-class mail and certified mail, return receipt requested, to Your last known mailing address. Englishtown Auto Sales, LLC

Should You have any questions, please contact Investigator O'Cone at O'ConeJ@dca.njoag.gov.

New Jersey Division of Consumer Affairs Office of Consumer Protection

Gregory K. Vurner

Assistant Deputy of Enforcement

ANSWERING CERTIFICATION (Englishtown Auto Sales, LLC)

I, read and reviewed the Notice, regarding to -201.	ng alleged viola	, hereby acknowledge that I have ations of the CFA, <u>N.J.S.A.</u> 56:8-1
PLEASE CHECK ONE OF THE OPTIO	NS BELOW:	
(OPTION 1):		
I DO NOT CONTEST THE conduct that has been alleged and agree		ALLEGED and acknowledge the
 Cease and desist from en CFA and DEP Rules; 	gaging in any	practices in violation of the
2. Pay a civil penalty in the	amount of \$1,	500.00.
I am also aware that the action taken public record, and that the Notice documents. I am enclosing herewith a in the sum of \$1,500.00 made payable which I am mailing or delivering to: Notice of Division of Consumer Affairs, Office of Box 45025, Newark, New Jersey 07101	and this Ans certified check to the "New Jeew Jersey Deg f Consumer F	swering Certification are publically, cashier's check, or money order ersey Division of Consumer Affairs," partment of Law and Public Safety, Protection, 124 Halsey Street, P.O.
Dated:	Ву:	SIGN NAME
	Name:	PRINT NAME

(OPTION 2)	
rights I may have to an Adm against any alleged viola	TEST THE VIOLATIONS ALLEGED and hereby waive any ainistrative Hearing in this matter in order to defend myself tions, BUT I ask the Division to consider mitigating before rendering its final decision.
representatives; I un on August 5, 2020	gation Conference to present information to Division derstand that the Mitigation Conference will be held at 10:00 AM, at 124 Halsey Street, 7th Floor, 07102. I am aware that I may be represented by an eation Conference.
	g written documentation concerning mitigating derstand that the Division will consider this material nal decision.
is not persuaded that any r is warranted or that any o	considering the mitigation evidence presented, the Division reduction in the amounts set forth above and in the Notice of the other terms or conditions should be modified, the ered and I will be obligated to:
	sist from engaging in any practices in violation of the DEP Rules; and
2. Pay a civil pen	alty in the amount of \$1,500.00.
amounts that I must pay. Division herein is a matter Certification are public d	terms is accepted by the Division, I will be notified of the I am also aware that the action taken against me by the of public record, and that the Notice and this Answering occuments. Failure to comply may subject me to further and any failure to make a required payment will result in the bt .
Dated:	By:
	Name:
	PRINT NAME

(OPTION 3)

I CONTEST THE VIOLATIONS ALLEGED and request a formal Administrative Hearing. I understand that I am required to attend a Pre-Hearing Conference on August 5, 2020 at 10:00 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, at which the issues in this matter and the possibility of settlement will be discussed. I am aware that I may be represented by an attorney at the Pre-Hearing Conference.

If the Division and I agree upon any essential settlement terms at the **Pre-Hearing Conference**, I understand that:

- 1. These terms will be included in a document ("Pre-Hearing Settlement Sheet");
- 2. The Division representative and I will sign the Pre-Hearing Settlement Sheet and I will be bound by it; and
- 3. The Division will send me a Consent Order which will include all settlement terms that I must sign and return along with any required payment to the Division within thirty (30) days of the date that the Division sends it to me.

I further understand that if I fail to do so, the Division will present this matter to the Director of the Division based upon this Notice, and a **Final Decision and Order After Notice of Violation** will be issued. You will receive no further notice from the Division prior to the issuance of a Final Decision and Order after Notice of Violation.

If the Division and I do not agree upon settlement terms at the **Pre-Hearing Conference**, I will thereafter be advised of the time, date and place for the **Administrative Hearing** if a determination has been made that there are material facts in dispute. I am aware that I may be represented by an attorney at the **Administrative Hearing**. I am also aware that at the time of the **Administrative Hearing** I may offer testimony, documentation and legal arguments relevant to the alleged violations. I understand that in making a final decision, the Director of the Division may, if violations of the above-referenced statutes and regulations have been proven, order payment of civil penalties, restitution, attorneys' fees and investigative costs exceeding the settlement offer in this Notice, and may order such other remedies as deemed appropriate. I am also aware that this proceeding is a matter of public record and that the Notice and this Answering Certification are public documents.

Dated:	By:	
	SIGN NAME	
	Name:	
	PRINT NAME	

Englishtown Auto Sales, LLC d/b/a Woodbury Truck Center 413 Salem Ave. Woodbury, N.J. 08096

INVESTIGATIVE CERTIFICATION

I, Jared O'Cone, being of full age, do hereby certify as follows:

- 1. I am employed as an Investigator by the Office of the Attorney General, Division of Consumer Affairs, Office of Consumer Protection ("Division"), located at 124 Halsey Street, Newark, New Jersey 07102, and have held that position at all times relevant to this Certification.
- 2. On October 9, 2019, the Division opened an investigation into vehicle emissions tampering with a focus on the sale of tampered diesel pickup trucks ("Emissions Tampering Investigation").
- 3. As part of the Emissions Tampering Investigation, on December 13, 2019, I served a Subpoena Duces Tecum ("Subpoena") on Englishtown Auto Sales, LLC, d/b/a Woodbury Truck Center ("Englishtown Auto Sales"). The Subpoena requested, among other things, all of Englishtown Auto Sales' advertising, sales and repair documents concerning a 2008 Ford 350 SRW, with a vehicle identification number of 1FTWW31R68ED94397 ("2008 Ford 350"). The Subpoena is attached as **Exhibit A**.
- 4. On December 16, 2019, Englishtown Auto Sales submitted documents in response to the Subpoena ("Englishtown Document Production"), including a Certificate of Compliance indicating that Englishtown Auto Sales had fully complied with the Subpoena which is attached as **Exhibit B.** I subsequently reviewed the Englishtown Document Production.
- 5. Englishtown Auto Sales purchased the 2008 Ford 350 on February 21, 2018, from Northway Automotive Inc. through a Manheim Remarketing, Inc. ("Manheim") vehicle auction. The Manheim bill of sale, which is attached as **Exhibit C**, includes a notation that the 2008 Ford 350 has "no cats." Based on my experience investigating motor vehicle dealerships, this terminology is commonly understood to mean that the vehicle did not have a catalytic converter, which is an exhaust emissions control device.
- 6. Englishtown Auto Sales did not submit any repair documents, as requested in the Subpoena, indicating that the dealership installed a catalytic converter in the 2008 Ford 350.
- 7. On April 17, 2018, Englishtown Auto Sales sold the 2008 Ford 350 to Xiomara Ruiz-Brito. The Buyer's Order, which is attached as **Exhibit D**, did not inform Ms. Ruiz-Brito that the vehicle did not have a catalytic converter.

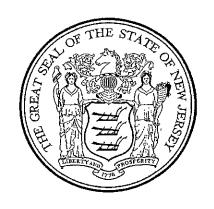
8. The documents submitted with this Certification are true copies of the documents in possession of the Division. Certain of the above-referenced Exhibits contain personal identifying information. That information has been redacted.

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: July 6, 2020 (Newark, New Jersey

EXHIBIT A

GURBIR S. GREWAL
ATTORNEY GENERAL OF NEW JERSEY
Division of Law
124 Halsey Street - 5th Floor
P.O. Box 45029
Newark, New Jersey 07101
Attorney for New Jersey Division of Consumer Affairs



By: Jeffrey Koziar

Deputy Attorney General

(973) 648-7819

ADMINISTRATIVE ACTION

SUBPOENA DUCES TECUM

THE STATE OF NEW JERSEY to:

Englishtown Auto Sales, LLC d/b/a Woodbury Truck Center

c/o Amjad Barakat, Registered Agent

1246 Englishtown Road

Old Bridge, New Jersey 08857

YOU ARE HEREBY COMMANDED to produce to the New Jersey Division of Consumer Affairs, Office of Consumer Protection ("Division") through Jeffrey Koziar, Deputy Attorney General, at 124 Halsey Street, 5th Floor, Newark, New Jersey 07102, on or before **January 2, 2020** at 10:00 A.M., the following:

See Attached Schedule

In lieu of Your appearance, you may produce the documents and information identified in the attached Schedule on or before the return date at the address listed above by Certified Mail, Return Receipt Requested, addressed to the attention of Jeffrey Koziar, Deputy Attorney General, Consumer Fraud Prosecution Section. You may, at Your option and expense, provide certified, true copies in lieu of the original documents identified in the attached Schedule by completing and returning the Certification attached hereto.

Failure to comply with this Subpoena may render You liable for contempt of Court and such other penalties as provided by law. This Subpoena is issued pursuant to the authority of the New Jersey Consumer Fraud Act, N.J.S.A. 56:8-1 et seq., specifically N.J.S.A. 56:8-3 and 56:8-4.

Dated:	12/10/19
	Jeffo 18
	Jeffrey Koziar
	Deputy Attorney General

PROOF OF SERVICE

	I, J	ARED O'CONE	, being o	f full	age, cert	tify tha	it on <u>De</u>	cember 1	<u>}</u> ,
2019,		approximately,	10:44 pm,	I	served	the	within	Subpoena	on
Brate	ice Co	unningham 14/0.	at 413 Sclem	Ave.,	Words	ny , r	<u> </u>	, by exhibiting	g the
As Ne Subpo	ena to	Help. and leaving a true	e copy thereof with	ı said	individu	al.			

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: $\frac{12/13}{}$, 2019

CERTIFICATION OF TRUE COPY

I certify that the copies of all docum	nents produced in compliance with this Subpoena served				
upon with t	with the return date of January 2, 2020, are true copies of the				
original documents requested in the Sched	lule attached to the Subpoena.				
I certify that the foregoing statement	ents made by me are true. I am aware that if any of the				
foregoing statements made by me are will	fully false, I am subject to punishment.				
Dated:	Name (signature)				
	Name (print)				
	Title or Position				

CERTIFICATION OF COMPLIANCE

	I, certify as follows:
1.	I am employed by Englishtown Auto Sales in the position of;
2.	Englishtown Auto Sales' productions and responses to the Subpoena of the Attorney General of the State of New Jersey, dated December 12, 2019, (the "Subpoena") were prepared and assembled under my personal supervision;
3.	I made or caused to be made a diligent, complete and comprehensive search for all Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena;
4.	Englishtown Auto Sales' productions and responses to the Subpoena are complete and correct to the best of my knowledge and belief;
5.	No Documents or information responsive to the Subpoena have been withheld from Englishtown Auto Sales' productions and responses, other than responsive Documents or information withheld on the basis of a legal privilege or doctrine;
6.	All responsive Documents or information withheld on the basis of a legal privilege or doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena;
7.	The Documents contained in Englishtown Auto Sales' productions and responses to the Subpoena are authentic, genuine and what they purport to be;
8.	Attached is a true and accurate record of all persons who prepared and assembled any productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be; and
9.	Attached is a true and accurate statement of those requests under the Subpoena as to which no responsive Documents were located in the course of the aforementioned search.

foregoing statements made by me are willfully false, I am subject to punishment.					
	•				
Dated:	Name (signature)				
_	Name (print)				

I certify that the foregoing statements made by me are true. I am aware that if any of the

SCHEDULE

INSTRUCTIONS AND DEFINITIONS

A. <u>INSTRUCTIONS</u>:

- 1. This Request is directed to Englishtown Auto Sales, LLC d/b/a Woodbury Truck Center ("Englishtown Auto Sales"), as well as its owners, officers, directors, shareholders, founders, managers, agents, servants, employees, representatives, attorneys, corporations, subsidiaries, affiliates, successors, assigns or any other Person(s) acting or purporting to act on its behalf.
- 2. Unless otherwise specifically indicated, the period of time encompassed by this Request shall be December 1, 2016 to the date of Your response to this Subpoena.
- 3. Unless otherwise specifically indicated, capitalized terms are defined as set forth in the Definitions below.
- 4. You are reminded of Your obligations under law to preserve Documents and information relevant or potentially relevant to this Subpoena from destruction or loss, and of the consequences of, and penalties available for, spoliation of evidence. No agreement, written or otherwise, purporting to modify, limit or otherwise vary the terms of this Subpoena, shall be construed in any way to narrow, qualify, eliminate or otherwise diminish Your aforementioned preservation obligations. Nor shall You act, in reliance upon any such agreement or otherwise, in any manner inconsistent with Your preservation obligations under the law. No agreement purporting to modify, limit or otherwise vary Your preservation obligations under law shall be construed as in any way narrowing, qualifying, eliminating or otherwise diminishing such aforementioned preservation obligations, nor shall You act in reliance upon any such agreement, unless a Deputy Attorney General confirms or acknowledges such agreement in writing, or makes such agreement a matter of record in open court.
- 5. If there are no Documents responsive to any particular Subpoena request, You shall so certify in writing in the Certification of Compliance attached hereto, identifying the paragrapy number(s) os the Subpoena request concerned.
- 6. If a Request requires the production of Documents the form and/or content of which has changed over the relevant period, identify the period of time during which each such Document was used and/or otherwise was in effect.
- 7. Unless otherwise specifically indicated, each and every Document produced shall be Bates-stamped or Bates-labeled or otherwise consecutively numbered and the Person making such production shall identify the corresponding Document Request Number[s] to which each Document or group of Documents responds.

- 8. Electronically Stored Information should be produced in the format specified in Exhibit A.
- 9. Regardless of whether a production is in electronic or paper format, each Document shall be produced in the same form, sequence, organization or other order or layout in which it was maintained before production, Including production of any Document or other material indicating filing or other organization. Such production shall Include any file folder, file jacket, cover or similar organization material, as well as any folder bearing any title or legend that contains no Document. Likewise, all Documents that are physically attached to each other in Your files shall remain so attached in any production; or if such production is electronic, shall be accompanied by notation or information sufficient to indicate clearly such physical attachment.
- 10. If one or more Documents or any portions thereof requested herein are withheld under a claim of privilege or otherwise, identify each Document or portion thereof as to which the objection is made, together with the following information:
 - a. The Bates-stamp or Bates-label of the Document or portion thereof as to which the objection is made;
 - b. Each author or maker of the Document;
 - c. Each addressee or recipient of the Document or Person to whom its contents were disclosed or explained;
 - d. The date thereof;
 - e. The title or description of the general nature of the subject matter of the Document and the number of pages;
 - f. The present location of the Document;
 - g. Each Person who has possession, custody or control of the Document;
 - h. The legal ground for withholding or redacting the Document; and
 - i. If the legal ground is attorney-client privilege, You shall indicate the name of the attorney(s) whose legal advice is sought or provided in the Document.
- 11. In the event that any Document which would have been responsive to this Request has been destroyed or discarded, identify that Document and also include:
 - a. The date of the Document's destruction or discard;
 - b. The reason for the destruction or discard; and
 - c. The Persons authorizing and/or carrying out such destruction or discard.

- 12. A copy of the Certification of Compliance provided herewith shall be completed and executed by all natural persons supervising or participating in compliance with this Subpoena, and You shall submit such Certification(s) of Compliance with Your response to this Subpoena.
- 13. In a schedule attached to the Certification of Compliance provided herewith, You shall Identify the natural person(s) who prepared or assembled any productions or responses to this Subpoena. You shall further Identify the natural person(s) under whose personal supervision the preparation and assembly of productions and responses to this Subpoena occurred. You shall further Identify all other natural person(s) able to competently testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be.

B. **DEFINITIONS**:

- 1. "Advertisement" shall be defined in accordance with <u>N.J.S.A.</u> 56:8-1(a) and/or <u>N.J.A.C.</u> 13:45A-26A.3. This definition applies to other forms of the word "Advertisement" Including "Advertise" and "Advertised."
 - 2. "Any" includes "all" and vice versa.
- 3. "Concerning" means relating to, pertaining to, referring to, describing, evidencing or constituting.
- 4. "Consumer" means any Person who is offered Merchandise, defined in accordance with N.J.S.A. 56:8-1(c), for Sale.
- 5. "Correspondence" means any Document intended to transmit information Including letters, memoranda, electronic mail, faxes, "instant messages", "text messages", voice mail messages and handwritten and other notes.
- 6. "Document" Includes all writings, word processing documents, and records saved as a .pdf, spreadsheets, charts, presentations, graphics/drawings, images, emails and any attachments, instant messages, text messages, phone records, websites, audio files and any other Electronically Stored Information. Documents Include originals and non-identical duplicates. If a printout of an electronic record is a non-identical copy of the electronic version (for example, because the printout has a signature, handwritten notation, or other mark or attachment not included in the computer document), both the electronic version in which the Document was created and the non-identical original Document must be produced.
- 7. "Electronically Stored Information" or "ESI" means electronically stored information, Including all Documents maintained in electronic format.
- 8. "Englishtown Auto Sales" means Englishtown Auto Sales, LLC, d/b/a Woodbury Truck Center, as well as its owners, officers, directors, shareholders, founders, managers, agents, servants, employees, representatives, attorneys, corporations, subsidiaries, affiliates, successors, assigns, or any Person acting or purporting to act on its behalf

- 9. "Include" and "Including" shall be construed as broadly as possible and shall mean "without limitation."
 - 10. "Motor Vehicle" shall be defined in accordance with N.J.A.C. 13:45A-26A.3.
 - 11. "NJMVC" refers to the New Jersey Motor Vehicle Commission.
 - 12. "Person[s]" shall be defined in accordance with N.J.S.A. 56:8-1(d).
 - 13. "Sale" shall be defined in accordance with N.J.S.A. 56:8-1(e).
- 14. "You" and "Your" mean Englishtown Auto Sales, LLC d/b/a Woodbury Truck Center.
 - 15. As used herein, the terms "all" and "each" shall be construed as all and each.
- 16. As used herein, the conjunctions "and" and "or" shall be interpreted conjunctively and shall not be interpreted disjunctively to exclude any information otherwise within the scope of this Request. References to the singular include the plural and references to the plural include the singular.

DOCUMENT REQUESTS

- 1. For the Motor Vehicles identified on "Schedule A" below, produce the following Documents within the care, custody, and/or control of Englishtown Auto Sales:
 - (a) Motor Vehicle Advertisements;
 - (b) Any and all Documentation relating to the purchase of the Motor Vehicles at auctions, Including those administered by Manheim Remarketing, Inc.;
 - (c) Retail buyers' orders;
 - (d) Consumer credit applications;
 - (e) Factory invoices;
 - (f) Finance contracts;
 - (g) Worksheets of all salespersons and/or sales managers;
 - (h) Proof of payments made by You to the NJMVC for registrations and titles;
 - (i) Proof of payment of taxes by You to the New Jersey Division of Taxation for each Motor Vehicle sold;
 - (j) Correspondence;
 - (k) Repair or body work to the Motor Vehicle;
 - (1) Origin of the Motor Vehicle; and
 - (m) Rebates issued.
- 2. Records/details of any suspension(s)/revocation(s) of your used motor vehicle dealer's license between 2016 and today, including:
 - (a) Dates during which Your license was suspended;
 - (b) Reason(s) for suspension and/or revocation;
 - (c) Date(s) on which Your license was reinstated; and
 - (d) Fine(s) paid and/or any and all remedies made in order to reinstate Your license;

Schedule A

Year/Make/ Model	VIN
2008 Ford 350 SRW	1FTWW31R68ED94397

EXHIBIT A



State of New Jersey OFFICE OF THE ATTORNEY GENERAL DIVISION OF LAW

Guidelines for the Production of Electronically Stored Information

These guidelines outline the technical requirements for producing scanned paper collections, email, and other electronically stored information (ESI) to the Division of Law (NJ DOL) in the New Jersey Attorney General's Office (NJ OAG), where the production will be loaded to *Relativity* software to search, review and retrieve documents. These guidelines are intended for use by a knowledgeable party that is familiar with the technical aspects of ESI including document storage, organization, and format issues. Any proposed production in a format other than those identified below must be discussed with and approved by the NJ OAG.

I. General Instructions

- 1. A cover letter should be included with each production. The cover letter should list each piece of media (hard drive, thumb drive, DVD or CD) included in the production along with the Bates range.
- 2. Documents created or stored electronically MUST be converted or processed to TIFF files, Bates numbered, and include fully searchable text (OCR), not printed to paper or .PDF files.
- 3. Data can be produced on CD, DVD, hard drive, or other removable media. Use the media requiring the least number of deliverables.
- 4. Each piece of media should be "self-contained," for example, if 5 CDs are provided, each must have its own associated load file. CD or other media can be separated over time and this practice ensures IT's ability to reload any particular piece of media at any time.
- 5. Label all media (printed not handwritten) with the following:
 - a. Case number.
 - b. Production date
 - c. Bates range
 - d. Disk number (1 of X), if applicable

- 6. For a given project, all load files should use the same field names, ordering and structure as the first delivery.
- 7. Ensure there are no truncated file or folder names in your production. These would be indicated by a tilde ~. (E.g. AAA000~1.TIF).
- 8. When reviewing your load file, missing or empty folders indicate a potential problem. If your image folder contains subfolders 012, 013 and 015, your first question should be what happened to 001-011 and 014.
- 9. Organize productions by custodian, unless otherwise instructed. All documents from an individual custodian should be confined to a single load file.
- 10. All productions should be checked and produced free of computer viruses or other malware.
- 11. Passwords for documents, files, compressed archives and encrypted media should be provided separately either via email or in a separate cover letter from the custodian.

II. Delivery Formats

Subpart A of this section sets forth the standard production format. Under limited circumstances, it may not be possible to produce ESI in that preferred format. Under those circumstances, and with prior approval of the NJ OAG, PDF files and Email native files may be produced in the formats provided in subparts B. and C. of this section, respectively.

A. Production Format

All scanned paper, email and native file collections should be converted or processed to TIFF files, Bates numbered, and include fully searchable text (OCR). Most document productions will contain the elements listed below:

Folder labeled IMAGES
Folder labeled DATA
Folder labeled TEXT
Folder labeled NATIVES

1. Bates Numbering

The Bates number must be a unique, consistently formatted identifier consisting of an alpha prefix along with a fixed length number for each custodian, e.g., "ABC0000001". This format must remain consistent across all production numbers. The number of digits in the numeric portion of the format should not change in subsequent productions, nor should spaces, hyphens, or other separators be added or deleted. Avoid Bates prefixes containing characters other than A through Z.

2. Images

a. Generally

- 1. Black and White images should be single-page, Group IV TIFS (1 bit), and scanned at 200-300 DPI (Presentation software such as PowerPoint, AUTOCAD images and Spreadsheet images are exceptions please see step 4 below.) Color images should be single-page JPGS.
- 2. File names cannot contain embedded spaces.
- The number of TIFF files per folder should not exceed 1000 files.
- 4. Rendering PowerPoint, AUTOCAD images and Excel files to images:

i. PowerPoint: All pages of the file should be scanned in full slide image format, with any speaker notes following the appropriate slide image.

ii. AUTOCAD images: If possible, files should be scanned to single page JPEG (JPG) file format. Color images can be discussed on a case by case basis.

iii. Excel: A placeholder image, named by the IMAGEID of the file, may be used.

b. Image Cross-Reference File

The image cross-reference file is needed to link the images to the database. It is a commadelimited file consisting of seven fields per line. There must be a line in the cross-reference file for every image in the database. The format is as follows:

ImageID, VolumeLabel, ImageFilePath, DocumentBreak, FolderBreak, BoxBreak, PageCount

ImageID:

The unique designation that is used to identify an image.

Note: This ImageID key must be a unique and fixed length number. This number will be used in the .DAT file as the ImageID field that links the database to the images. The format of this image key must be consistent across all productions. It is recommended that the format be a 7 digit number

to allow for the possible increase in the size of a production.

VolumeLabel:

Optional, but names for volumes should not be longer than eight

characters, with a suffix not wider than three characters.

ImageFilePath:

The full path to the image file.

DocumentBreak:

The letter "Y" denotes the first page of a document. If this field is blank,

then the page is not the first page of a document.

FolderBreak:

Leave empty

BoxBreak:

Leave empty

PageCount:

Optional

Sample IMAGE Load file (Often referred to as Opticon or .OPT file)....

IMG0000001,IMG01,E:\IMAGES\001\IMG0000001.TIF,Y,,,3

IMG0000002,IMG01,E:\IMAGES\001\IMG0000002.TIF,,,,

IMG0000003,IMG01,E:\IMAGES\001\IMG0000003.TIF,,,,

IMG0000004,IMG01,E:\IMAGES\001\IMG0000004.TIF,Y,,,2

IMG0000005,IMG01,E:\IMAGES\001\IMG0000005.TIF,Y,,,,

The fields are, from left to right:

- Field One (IMG0000001) page identifier
- Field Two (IMG01) the volume identifier not required
- Field Three (E:\IMAGES\001\IMG0000001.TIF) a path to the image to be loaded
- Field Four (Y) Document marker a "Y" indicates the start of a unique document
- Field Five (blank) can be used to indicate a folder
- Field Six (blank) can be used to indicate box
- Field Seven (3) used to store page count

Note: Only images belong in the Opticon load file. If OCR files are included in the same folder as the images, errors will occur when retrieving the images.

3. DATA Load File (.DAT file)

The data file (.DAT) contains all the fielded information that will be loaded into the database. Data can be delivered utilizing standard delimited files for coded data (.DAT) and .TXT files for OCR data. The data file (.DAT) contains all of the fielded information that will be loaded into the database:

- 1. The first line of the .DAT file must be a header row identifying the field names.
- 2. The best practice is to use the following standard delimiters in the .DAT file:

The following chart represents the most common delimiter characters used in Relativity, along with its decimal equivalent. If the source program you are importing from uses a different font, it can change the symbolic representation of the delimiters. If this happens, match the delimiter characters with the decimal equivalents instead of relying on the displayed symbol. Using the decimal equivalents will always result in a correct delimiter match. For a complete list of delimited characters you may reference the following link.

https://help.relativity.com/9.7/Content/Relativity/Relativity Desktop Client/Importing/Load file specifications.htm

Delimiter Name	Symbol	Decimal Equivalent	
Comma	5	044	
Paragraph	1	020	
Quote	þ	254	
Newline	®	174	
semi-colon	,	059	

- 3. Date fields should be provided in the format: mm/dd/yyyy
 - a. E.g. "01/01/2004" and not "01/01/2004 12:01:01PM"
- 4. Date and time fields must be two separate fields
- 5. All attachments should sequentially follow the parent document/email. Parent Email and attachment document families should be kept intact.
- 6. All metadata associated with email, audio files, and native electronic document collections should be produced.
- 7. The .DAT file for scanned paper collections must contain, at a minimum, the following fields:
 - 1) BEGBATES: Beginning Bates number
 - 2) ENDBATES: Ending Bates number
 - 3) IMAGEID: Image Key field
 - 4) CUSTODIAN: Individual from whom the document originated
- 8. The .DAT file should NOT include document text.
- 9. For all non-redacted documents, please include the General Metadata fields for all files and respective metadata fields for emails and electronic documents (e.g., MS Word, MS Excel, etc.) where available using industry standard techniques. With respect to redacted documents, some metadata may be withheld as needed to preserve privileges.
- 10. Spaces and returns must match the original text. No odd characters, such as a semi-colon, should appear in lieu of a soft-return or a space.
- 11. Fields provided in a .DAT file may include the following:

GENERAL Metadata	Definition	Field Name
BEG BATES	The start bates of the document	Bates Beg
END BATES	The end bates of the document	Bates End
BEG ATTACH	start bates of attachment	Bates Beg Attach
END ATTACH	The end bates of attachment	Bates End Attach
Page Count	Number of pages	Pages
Custodian	The name of the original custodian of the file	Custodian
File extension	The extension of the file	File Extension
Confidential	Value	Confidential
Email type	Defines if a message file is an email or attachment	Record Type
Email Attachment	Defines if email has an attachment	Email Has Attachment
File path	The address where the file resides on the electronic media	Source Path
File Size	The amount of space the file takes up on the electronic	File Size
MD5Hash	The MD5 Hash for the original file	MD5 Hash
Native File Link	Relative path of submitted native files	Native File

Email Metadata	Definition	Field Name
FROM	The person who authored the email	Email From
TO	Recipient(s) of the email	Email To
COPIED	Person(s) copied on the email	Email CC
BCC	Person(s) blind copied on the email	Email BCC

Date Sent	Date the email was sent expressed usually Eastern Standard Time if in US	Email Sent Date
Time Sent	Time the email was sent expressed usually Eastern Standard	Email Sent Time
	Time if in US	
Time Zone	The time zone in which the emails were standardized	Time Zone Field
Date Received	Date Received Date received in EST	Email Received Date
Time Received	Time Received Date received in EST	Email Received Time
Subject	Subject line of email	Email Subject
Attachment Count	Number of attachments	Number of ∧ttachments
INTFILEPATH	Original location of email including original file name	Email Folder Path
INTMSGID	Unique Message ID	Message ID

EDocs Metadata	Definition	Field Name
Author	The person who authored the document	Author
Date Created	Date the document was created	Created Date
Time Created	Time the document was created	Created Time
Date Last Modified	Date the file was last changed/saved	Last Modified Date
Time Last Modified	Time the file was last changed/saved	Last Modified Time
Printed Date	Date that the file was last printed	Last Printed Date
Title	Title of the document	Title
Extracted Text/OCR Path	Path to extracted text of the native file	Extracted Text
Path	Path where native file document was stored including	File Path

12. No more than one document per database record. The database and load files should be sorted sequentially by Bates number. Relativity displays records in the same order they are loaded.

4. Text

Searchable text of the entire document must be provided for every record, at the document level. For redacted documents, provide the full text for the redacted version. Delivery should be as follows:

- 1. The text should be delivered as multi-page ASCII text files with the files named the same as the ImageID field.
- 2. Text files must be placed in a separate folder labeled TEXT.
- 3. The number of files per folder should be limited to 1000 files.
- 4. Note:
 - a. DO NOT include the searchable text in the same folder as the IMAGES folder.
 - b. DO NOT include searchable text in the .DAT file.

5. Native Files

Copies of original email and native file documents/attachments must be included for all electronic productions.

1. Native files must be named with the same naming convention associated with its associated files in the production:

EXAMPLE:

NJOAG0012345 – beginning bates number from the load file. NJOAG0012345.tif – associated image file NJOAG0012345.txt – associated text file NJOAG0012345.xls – associated native Excel spreadsheet.

- 2. The full path of the native file must be provided in the .DAT file for the LINK field.
- 3. The number of native files per folder should not exceed 1000 files.
- 4. These files should be located in a folder named NATIVE.

B. .PDF File Production

Production in this format requires prior approval from the NJ OAG.

- 1. When approved, .PDF files may be produced in native file format.
- 2. .PDF files should be produced in separate folders.
- 3. All .PDFs must be unitized at the document level, i.e. each .PDF should represent a distinct document; a single .PDF file cannot contain multiple documents.
- 4. All .PDF files must contain embedded text that includes all discernable words within the document, not selected text only. This requires all layers of the .PDF to be flattened first.
- 5. If .PDF files are Bates endorsed, the .PDF files must be named by the Bates range.

C. Email Native File Production

Production in this format requires prior approval from the NJ OAG. When approved, Outlook (e.g., .PST) email files may be produced in native file format. A separate folder should be provided for each custodian.

EXHIBIT B

CERTIFICATION OF COMPLIANCE

I Amtad Beraket, certify as follow

- 2. Englishtown Auto Sales' productions and responses to the Subpoena of the Attorney General of the State of New Jersey, dated December 12, 2019, (the "Subpoena") were prepared and assembled under my personal supervision;
- 3. I made or caused to be made a diligent, complete and comprehensive search for all Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena;
- 4. Englishtown Auto Sales' productions and responses to the Subpoena are complete and correct to the best of my knowledge and belief;
- 5. No Documents or information responsive to the Subpoena have been withheld from Englishtown Auto Sales' productions and responses, other than responsive Documents or information withheld on the basis of a legal privilege or doctrine;
- 6. All responsive Documents or information withheld on the basis of a legal privilege or doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena;
- 7. The Documents contained in Englishtown Auto Sales' productions and responses to the Subpoena are authentic, genuine and what they purport to be;
- Attached is a true and accurate record of all persons who prepared and assembled any productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be; and
- Attached is a true and accurate statement of those requests under the Subpoena as to which
 no responsive Documents were located in the course of the aforementioned search.

EXHIBIT C

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N WOODBURY NJ 08096	231	 Do not re-purchase or finance without certificate of title. 	se or finance of title.
C H AMJAD BARAKAT		 Auction retains security interest in vehicle until good funds received. 	Auction retains security interest in vehicle until good funds received.
TI (O) →	ODOMETER DISCLOSURE STATEMENT Section 880,5 Disclosure form redeficient way, if applicable peculines that you state law, if applicable peculines that you state the MILEAGE UPON TRANSFER OF OWNERSHIP FAULURE TO COMPLETE OR PROVIDING A PALSE STATEMENT MAY RESULT IN FINES AND/OR IMPRISONMENT.	SELLING	10,000,00
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EXHIBIT D

BUYER'S ORDER

Dealer/Seller Name and Address

Buyer/Co-Buyer Name(s) and Address(es)

Woodbury Truck Center

Xiomara Ruiz-Brito

413 Salem Ave Woodbury, NJ 08096

502 S 4th Vineland, NJ 08360

(856) 845-1000

(856) 507-0132

Date 4/17/2018

Stock No. NGD94397

Salesperson

App No.

Contract No. App# 44116289

Vehicle Information		Itemization of Sale		
	C. Demo	1. Vehicle Sales Price	\$	17000.00
	Lic. No.	2. Sales Tax	\$	947,31
	Odometer Reading 189108	3. Subtotal (Add lines 1 + 2)	\$	17947,31
Model F350 Super Duty Cr		Title, License & Other Fees	`	
Body Style Pickup		4.	Ė	
VIN 1FTWW31R68ED94397	7	5,	8	
Other		6.		
		7.	\$	
Insurance Information		8. Total Documentary Fee	\$	
Buyer has arranged insurance of		9. License and Reg. Fee	Ś	156.50
Insurance Company		10. Temp, Tag Fee	š	N/A
Policy No.		11. Title Fee	\$	AI/A
		12, Local Use Fee	\$	
Trade-in Information		13, Tire Fee	s s	N/A
Trade-in 1		14. Other Fees	. ś	N/A
Year 2003	Lic. No.	15. Total Other Fees	ś	455,50
Make Ford	Odometer Reading 167040	{Add lines 4 through 14}	·	
Model F250 Super Duty Sup		Additional Products		
Body Style Pickup	Oldon	16,	ś .	N/A
VIN 1FTNX21L73EA88865		17		N/A
Lienholder Name		18	\$	
Address		19	\$	
	•	20,		
Phone	Payoff N/A	21		
Payoff good through	, , , , , , , , , , , , , , , , , , , ,	22.		
Approved	•	23,		
•••		24. Total Products	5	
Trade-in 2		(Add lines 16 through 23)	******	
Year -	Lie, No.	25. Cash Sale Price (Add lines 3 + 15 + 24)	\$	18402.81
Make	Odometer Reading	26. Trade-in Allowance	\$	3000.00
Model	Color	27. Less Payoff	\$	N/A
Body Style		28. Net Trade Allowance (Line 26-27)	\$	3000.00
VIN		29. Cash Down Payment	\$	1000.00
Lienholder Name		30. Deferred Down Payment	\$	
Address		31. Total Down Payment	\$	4000.00
•		(Line 28 + 29 + 30)		
Phone	Payoff N/A	32. Total Balance Due (Line 25-31)	\$	14402.81
Payoff good through -	•			
Approved				

Buyer's Order - NJ Bankers Systems 144 Welters Kluwer Financial Services - C 2008, 2008

BUY-ORDER-NJ 8/28/2009



PHILIP D. MURPHY Governor

SHEILA Y. OLIVER Lt. Governor

New Jersey Office of the Attorney General

Division of Consumer Affairs
Office of Consumer Protection
124 Halsey Street, 7th Floor, Newark NJ

July 6, 2020



Attorney General

Paul R. Rodriguez
Acting Director

Mailing Address: P.O. Box 45025 Newark, NJ 07101 (973) 504-6200

VIA HAND DELIVERY

King of Cars and Trucks, Inc. d/b/a King of Cars 1229 Broadway Westville, New Jersey 08093 Attention: Zachary Polsky, Owner

NOTICE OF VIOLATION AND OFFER OF SETTLEMENT

Dear Mr. Polsky:

The New Jersey Division of Consumer Affairs, Office of Consumer Protection ("Division") is charged with enforcement of the New Jersey Consumer Fraud Act, **N.J.S.A. 56:8-1 to -210** ("CFA"). The Division has conducted an investigation of King of Cars and Trucks, Inc., d/b/a King of Cars ("You," or "Your," "Yourself," or "I"), located at 1229 Broadway, Westville, New Jersey 08093, and has determined that you are in violation of the CFA.

The CFA specifically **N.J.S.A. 56:8-2**, prohibits:

The act, use or employment by any person of any unconscionable commercial practice, deception, fraud, false pretense, false promise, misrepresentation, or the knowing[] concealment, suppression, or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale or advertisement of any merchandise or real estate, or with the subsequent performance of such person as aforesaid, whether or not any person has in fact been misled, deceived or damaged thereby

The Department of Environmental Protection Air Pollution Control Act Rules ("DEP Rules"), N.J.A.C. 7:27-14.3(e)(2), forbid:

any person to cause, suffer, allow, or permit the sale or offer for sale of any dieselpowered motor vehicle with a certified configuration or motor vehicle engine with a certified configuration in which any element of design installed on such vehicle has been disconnected, detached, deactivated, or in any other way altered or modified from the design of the original vehicle manufacturer.

Among the vehicle alterations forbidden by the DEP Rules are physical alternations such as the removal of an emissions control device. Among the modifications forbidden by the DEP Rules are those that make the controls less effective or software modifications that involve installing or running aftermarket software programs designed to deactivate emissions controls without physically removing the controls.

As set forth in the attached Certification of Investigator Jared O'Cone, You have been found to have advertised, offered for sale and/or sold at least one diesel-powered motor vehicle with tampered emissions controls in violation of the DEP Rules. Each violation of the DEP Rules constitutes an unconscionable commercial practice and, as such, a separate violation of the CFA, N.J.S.A. 56:8-2, subjecting You to civil penalties pursuant to N.J.S.A. 56:8-13, as well as reimbursement of investigative costs and/or attorneys' fees, pursuant to N.J.S.A. 56:8-11 and N.J.S.A. 56:8-19.

IF YOU DO NOT CONTEST THE VIOLATIONS ALLEGED and wish to avail Yourself of this opportunity to settle the Investigation, You should sign and return the enclosed Answering Certification within fifteen (15) days from the date of this Notice and agree to the following:

- 1. Cease and desist from engaging in any practices in violation of the CFA and DEP Rules; and
- 2. Pay a civil penalty in the amount of \$1,500.00.

If the above-referenced payment is received by the Division, along with your signed Answering Certification, You need not do anything further.

IF YOU DO NOT CONTEST THE VIOLATIONS ALLEGED, but want to present information to Division representatives about any mitigating circumstances in Your case that may persuade the Division to reduce the civil penalty, You may request an informal Mitigation Conference. If You request a Mitigation Conference, You will waive Your right to an Administrative Hearing. The Mitigation Conference date is August 5, 2020, at 11:30 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, with Investigator Jared O'Cone ("Investigator O'Cone"), a representative of the Division. You may be accompanied by an attorney. Should You have any questions regarding this procedure, or seek an adjournment of this date, please contact Investigator O'Cone, who may be reached at O'ConeJ@dca.njoag.gov. Alternatively, You may send written documentation to the Division concerning any mitigating circumstances that You believe may persuade the Division to reduce the civil penalty. In order to elect either of these options, You must return the enclosed Answering Certification within fifteen (15) days from the date of this Notice. The Division will then review this material and respond to You.

IF YOU CONTEST THE VIOLATIONS ALLEGED, and do not wish to settle the matter consistent with the terms set forth above, You may request a formal Administrative Hearing by returning the enclosed Answering Certification within fifteen (15) days from the date of this Notice. In that event, this Notice will serve as

notice of the violations against You. You should be aware that in making a final decision, the Director of the Division may, if violations of the above-referenced statutes and regulations have been proven, order civil penalties and remedies other than the settlement offer above. Specifically, You may be ordered to: pay civil penalties in an amount up to \$10,000 for the first violation and up to \$20,000 for the second violation and each subsequent violation pursuant to N.J.S.A. 56:8-13; and pay investigative costs and attorneys' fees to the Division, pursuant to N.J.S.A. 56:8-11 and 56:8-19.

Before a determination is made with regard to whether an Administrative Hearing will be conducted before the Director of the Division or referred to the Office of Administrative Law, a Pre-Hearing Conference will be held. If you request an Administrative Hearing, your Pre-Hearing Conference will be scheduled on August 5, 2020, at 11:30 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, with Investigator O'Cone, a representative of the Division. You may be accompanied by an attorney. Should you have any questions regarding this procedure, or seek an adjournment of this date, please contact Investigator O'Cone, who may be reached at O'ConeJ@dca.njoag.gov Your attendance at this Pre-Hearing Conference is mandatory. Any failure to appear without a satisfactory explanation may result in an order barring you from raising certain defenses at the Administrative Hearing, pursuant to N.J.A.C. 1:1-14.4.

The purpose of this **Pre-Hearing Conference** is to discuss the issues in this matter and the defenses which You may wish to raise. You should be prepared to discuss the evidence You will propose to offer at the **Administrative Hearing**. It may be helpful if You bring to the **Pre-Hearing Conference** a copy of any documentation that supports Your position. If the Division determines that there are no material facts in dispute, You will have an opportunity to submit legal arguments and any documentation that may be relevant to the ultimate disposition of this matter. If there are material facts in dispute, an **Administrative Hearing** will be scheduled. During the **Administrative Hearing**, You, either personally or with the assistance of an attorney, will have an opportunity to respond to the alleged violations and submit evidence and present testimony as may be necessary for the Division to make a final determination. **Pursuant to N.J.A.C. 1:1-5.1, and except as provided by N.J.A.C. 1:1-5.4, a corporation must be represented by an attorney.**

IF YOU FAIL TO RESPOND to this Notice within fifteen (15) days of the date of this Notice, the settlement offer will be withdrawn, You will be deemed in default and the allegations against You will be deemed uncontested. Thereafter, this Notice and the underlying proofs may be reviewed by the Director of the Division, and a Final Decision and Order on Default ("Order") will be issued, and You may be ordered to: pay civil penalties in an amount up to \$10,000 for the first violation and up to \$20,000 for the second violation and each subsequent violation pursuant to N.J.S.A. 56:8-13; pay Consumer restitution pursuant to N.J.S.A. 56:8-15; and pay investigative costs and attorneys' fees to the Division pursuant to N.J.S.A. 56:8-11 and 56:8-19. You will receive no further notice from the Division prior to issuance of an Order. Once an Order has been entered, Your failure to pay any civil penalties, restitution, attorneys' fees and/or investigative costs within the time allowed will result in the filing of a Certificate of Debt. Any subsequent violation of an Order with a cease and desist provision may subject you to a penalty of up to \$25,000

per violation pursuant to N.J.S.A. 56:8-18. Service of an Order will be deemed effective if sent by first-class mail and certified mail, return receipt requested, to Your last known mailing address. King of Cars and Trucks, Inc.

Should You have any questions, please contact Investigator O'Cone at O'ConeJ@dca.njoag.gov.

New Jersey Division of Consumer Affairs Office of Consumer Protection

Gregory K. Turner

Assistant Deputy of Enforcement

ANSWERING CERTIFICATION

(King of Cars and Trucks, Inc.)

I,
PLEASE CHECK ONE OF THE OPTIONS BELOW:
(OPTION 1):
I DO NOT CONTEST THE VIOLATIONS ALLEGED and acknowledge the conduct that has been alleged and agree to:
 Cease and desist from engaging in any practices in violation of the CFA and DEP Rules;
2. Pay a civil penalty in the amount of \$1,500.00.
I am also aware that the action taken against me by the Division herein is a matter of public record, and that the Notice and this Answering Certification are public documents. I am enclosing herewith a certified check, cashier's check, or money order in the sum of \$1,500.00 made payable to the "New Jersey Division of Consumer Affairs," which I am mailing or delivering to: New Jersey Department of Law and Public Safety, Division of Consumer Affairs, Office of Consumer Protection, 124 Halsey Street, P.O. Box 45025, Newark, New Jersey 07101, ATTN: Van Mallett, Lead Investigator.
Dated: By: SIGN NAME
Name:PRINT NAME

(OPTION	12)
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(OPTION 2)		
rights I may hav against any a	DO NOT CONTEST THE VIOLATIONS ALLEGED as ave to an Administrative Hearing in this matter in or alleged violations, BUT I ask the Division to s in my case before rendering its final decision.	rder to defend myself
represen on Augu Newark,	equest a Mitigation Conference to present information ntatives; I understand that the Mitigation Conference (ust 5, 2020, at 11:30 AM, at 124 Halsey Street, New Jersey 07102. I am aware that I may be reproposed to the Mitigation Conference.	ee will be held et, 7 th Floor,
circums	am submitting written documentation concerningstances; I understand that the Division will considerendering a final decision.	
is not persuade is warranted o	that, if, after considering the mitigation evidence pre- led that any reduction in the amounts set forth above or that any of the other terms or conditions show as may be ordered and I will be obligated to:	ve and in the Notice
	Cease and desist from engaging in any practices in v CFA and the DEP Rules; and	iolation of the
2. Pa	Pay a civil penalty in the amount of \$1,500.00.	
amounts that I Division herein Certification a enforcement pr	ion in these terms is accepted by the Division, I w I must pay. I am also aware that the action taken is a matter of public record, and that the Notice are public documents. Failure to comply may supproceedings and any failure to make a required paymetificate of Debt .	n against me by the and this Answering object me to further
	_	
Dated:	By:SIGN NAM	E
	Name:	KT
	PRINT NAM	IE

(OPTION 3)

I CONTEST THE VIOLATIONS ALLEGED and request a formal Administrative Hearing. I understand that I am required to attend a Pre-Hearing Conference on August 5, 2020, at 11:30 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, at which the issues in this matter and the possibility of settlement will be discussed. I am aware that I may be represented by an attorney at the Pre-Hearing Conference.

If the Division and I agree upon any essential settlement terms at the **Pre-Hearing Conference**, I understand that:

- 1. These terms will be included in a document ("Pre-Hearing Settlement Sheet");
- 2. The Division representative and I will sign the Pre-Hearing Settlement Sheet and I will be bound by it; and
- 3. The Division will send me a Consent Order which will include all settlement terms that I must sign and return along with any required payment to the Division within thirty (30) days of the date that the Division sends it to me.

I further understand that if I fail to do so, the Division will present this matter to the Director of the Division based upon this Notice, and a **Final Decision and Order After Notice of Violation** will be issued. You will receive no further notice from the Division prior to the issuance of a Final Decision and Order after Notice of Violation.

If the Division and I do not agree upon settlement terms at the **Pre-Hearing Conference**, I will thereafter be advised of the time, date and place for the **Administrative Hearing** if a determination has been made that there are material facts in dispute. I am aware that I may be represented by an attorney at the **Administrative Hearing**. I am also aware that at the time of the **Administrative Hearing** I may offer testimony, documentation and legal arguments relevant to the alleged violations. I understand that in making a final decision, the Director of the Division may, if violations of the above-referenced statutes and regulations have been proven, order payment of civil penalties, restitution, attorneys' fees and investigative costs exceeding the settlement offer in this Notice, and may order such other remedies as deemed appropriate. I am also aware that this proceeding is a matter of public record and that the Notice and this Answering Certification are public documents.

Dated:	By:	
	SIG	GN NAME
	Name:	
		INT NAME

King of Cars and Trucks, Inc. d/b/a King of Cars 1229 Broadway Westville, New Jersey 08093

INVESTIGATIVE CERTIFICATION

I, Jared O'Cone, being of full age, do hereby certify as follows:

- 1. I am employed as an Investigator by the Office of the Attorney General, Division of Consumer Affairs, Office of Consumer Protection ("Division"), located at 124 Halsey Street, Newark, New Jersey 07102, and have held that position at all times relevant to this Certification.
- 2. On October 9, 2019, the Division opened an investigation into vehicle emissions tampering with a focus on the sale of tampered diesel pickup trucks ("Emissions Tampering Investigation").
- 3. As part of the Emissions Tampering Investigation, on December 13, 2019, I served a Subpoena Duces Tecum ("Subpoena") on King of Cars and Truck, Inc. d/b/a King of Cars ("King of Cars.") The Subpoena requested, among other things, all of King of Cars' advertising, sales and repair documents concerning a 2011 Ford F-350, with a vehicle identification number of 1FT7W28T9BEA73504 ("2011 Ford F-350"). The Subpoena is attached as **Exhibit A**.
- 4. On December 13, 2019, King of Cars submitted documents in response to the Subpoena ("King of Cars Document Production"). On February 3, 2020, King of Cars submitted a Certification of Compliance indicating that King of Cars had fully complied with the Subpoena which is attached as **Exhibit B**. I subsequently reviewed the King of Cars Document Production.
- 5. King of Cars purchased the 2011 Ford F-350 on February 14, 2018 from Marano & Sons Auto Sales, Inc. through a Manheim Remarketing, Inc. ("Manheim") vehicle auction. The Manheim bill of sale, which is attached as **Exhibit C**, includes a notation that the 2011 Ford F-350 has "No Cats." Based on my experience investigating motor vehicle dealerships, this terminology is commonly understood to mean that the vehicle does not have a catalytic converter, which is an exhaust emissions control device.
- 6. King of Cars did not submit any repair documents, as requested in the Subpoena, indicating that the dealership repaired the 2011 Ford F-350's emissions system.
- 7. On March 15, 2018, King of Cars sold the 2011 Ford F-350 to Casey Coleman. The Bill of Sale, which is attached as **Exhibit D**, did not inform Mr. Hall that the vehicle did not have a catalytic converter.

8. The documents submitted with this Certification are true copies of the documents in possession of the Division. Certain of the above-referenced Exhibits contain personal identifying information. That information has been redacted.

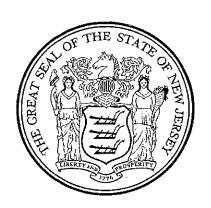
I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: Newark, New Jersey

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EXHIBIT A

GURBIR S. GREWAL ATTORNEY GENERAL OF NEW JERSEY Division of Law 124 Halsey Street - 5th Floor P.O. Box 45029 Newark, New Jersey 07101 Attorney for New Jersey Division of Consumer Affairs



By:

Jeffrey Koziar

Deputy Attorney General

(973) 648-7819

ADMINISTRATIVE ACTION

SUBPOENA DUCES TECUM

THE STATE OF NEW JERSEY to:

King of Cars and Trucks, Inc.

d/b/a King of Cars

c/o Timothy Batista, Registered Agent

105 Jessup Road

West Deptford, New Jersey 008086

YOU ARE HEREBY COMMANDED to produce to the New Jersey Division of Consumer Affairs, Office of Consumer Protection ("Division") through Jeffrey Koziar, Deputy Attorney General, at 124 Halsey Street, 5th Floor, Newark, New Jersey 07102, on or before **January 2, 2020** at 10:00 A.M., the following:

See Attached Schedule

In lieu of Your appearance, you may produce the documents and information identified in the attached Schedule on or before the return date at the address listed above by Certified Mail, Return Receipt Requested, addressed to the attention of Jeffrey Koziar, Deputy Attorney General, Consumer Fraud Prosecution Section. You may, at Your option and expense, provide certified, true copies in lieu of the original documents identified in the attached Schedule by completing and returning the Certification attached hereto.

Failure to comply with this Subpoena may render You liable for contempt of Court and such other penalties as provided by law. This Subpoena is issued pursuant to the authority of the New Jersey Consumer Fraud Act, <u>N.J.S.A.</u> 56:8-1 <u>et seq.</u>, specifically <u>N.J.S.A.</u> 56:8-3 and 56:8-4.

Dated:	12/12/19
Daica.	
	Jebby 1/2
	Jeffrey Koziar Deputy Attorney General

PROOF OF SERVICE

I, JALFA O'COLE	, being of ful	l age, certi	ify that o	n Decen	when 13	,
2019, at approximately, 10:	29 _{AM} , I	served	the w	ithin S	Subpoena	on
Kiasten Braum Secontry at 10	Jessuf RD., Su	ite 100, Was	t ceptrono,	<u>ک</u> ر , by	exhibiting	the
Authorized by Tinothy Behsta, he was been	y at the time.		•			
Subpoena to and leaving a true copy	thereof with said	l individual	l,			

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: (2/13, 2019)

CERTIFICATION OF TRUE COPY

I certify that the copies of all do	cuments produced in compliance with this Subpoena served
upon wi	th the return date of January 2, 2020, are true copies of the
original documents requested in the Sc	hedule attached to the Subpoena.
I certify that the foregoing state	ements made by me are true. I am aware that if any of the
foregoing statements made by me are v	willfully false, I am subject to punishment.
Dated:	Name (signature)
	Name (print)
	Title or Position

CERTIFICATION OF COMPLIANCE

	I, certify as follows:
1.	I am employed by King of Cars in the position of;
2.	King of Cars' productions and responses to the Subpoena of the Attorney General of the State of New Jersey, dated December 12, 2019, (the "Subpoena") were prepared and assembled under my personal supervision;
3.	I made or caused to be made a diligent, complete and comprehensive search for all Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena;
4.	King of Cars' productions and responses to the Subpoena are complete and correct to the best of my knowledge and belief;
5.	No Documents or information responsive to the Subpoena have been withheld from King of Cars' productions and responses, other than responsive Documents or information withheld on the basis of a legal privilege or doctrine;
6.	All responsive Documents or information withheld on the basis of a legal privilege or doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena;
7.	The Documents contained in King of Cars' productions and responses to the Subpoena are authentic, genuine and what they purport to be;
8.	Attached is a true and accurate record of all persons who prepared and assembled any productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be; and
9.	Attached is a true and accurate statement of those requests under the Subpoena as to which no responsive Documents were located in the course of the aforementioned search.

foregoing statements made by me are	willfully false, I am subject to punishment.	
Dated:	Name (signature)	
	Name (print)	

I certify that the foregoing statements made by me are true. I am aware that if any of the

SCHEDULE

INSTRUCTIONS AND DEFINITIONS

A. INSTRUCTIONS:

- 1. This Request is directed to King of Cars and Trucks, Inc. d/b/a King of Cars ("King of Cars") as well as its owners, officers, directors, shareholders, founders, managers, agents, servants, employees, representatives, attorneys, corporations, subsidiaries, affiliates, successors, assigns or any other Person(s) acting or purporting to act on its behalf.
- 2. Unless otherwise specifically indicated, the period of time encompassed by this Request shall be December 1, 2016 to the date of Your response to this Subpoena.
- 3. Unless otherwise specifically indicated, capitalized terms are defined as set forth in the Definitions below.
- 4. You are reminded of Your obligations under law to preserve Documents and information relevant or potentially relevant to this Subpoena from destruction or loss, and of the consequences of, and penalties available for, spoliation of evidence. No agreement, written or otherwise, purporting to modify, limit or otherwise vary the terms of this Subpoena, shall be construed in any way to narrow, qualify, eliminate or otherwise diminish Your aforementioned preservation obligations. Nor shall You act, in reliance upon any such agreement or otherwise, in any manner inconsistent with Your preservation obligations under the law. No agreement purporting to modify, limit or otherwise vary Your preservation obligations under law shall be construed as in any way narrowing, qualifying, eliminating or otherwise diminishing such aforementioned preservation obligations, nor shall You act in reliance upon any such agreement, unless a Deputy Attorney General confirms or acknowledges such agreement in writing, or makes such agreement a matter of record in open court.
- 5. If there are no Documents responsive to any particular Subpoena request, You shall so certify in writing in the Certification of Compliance attached hereto, identifying the paragrapy number(s) os the Subpoena request concerned.
- 6. If a Request requires the production of Documents the form and/or content of which has changed over the relevant period, identify the period of time during which each such Document was used and/or otherwise was in effect.
- 7. Unless otherwise specifically indicated, each and every Document produced shall be Bates-stamped or Bates-labeled or otherwise consecutively numbered and the Person making such production shall identify the corresponding Document Request Number[s] to which each Document or group of Documents responds.
- 8. Electronically Stored Information should be produced in the format specified in Exhibit A.

- 9. Regardless of whether a production is in electronic or paper format, each Document shall be produced in the same form, sequence, organization or other order or layout in which it was maintained before production, Including production of any Document or other material indicating filing or other organization. Such production shall Include any file folder, file jacket, cover or similar organization material, as well as any folder bearing any title or legend that contains no Document. Likewise, all Documents that are physically attached to each other in Your files shall remain so attached in any production; or if such production is electronic, shall be accompanied by notation or information sufficient to indicate clearly such physical attachment.
- 10. If one or more Documents or any portions thereof requested herein are withheld under a claim of privilege or otherwise, identify each Document or portion thereof as to which the objection is made, together with the following information:
 - a. The Bates-stamp or Bates-label of the Document or portion thereof as to which the objection is made;
 - b. Each author or maker of the Document;
 - c. Each addressee or recipient of the Document or Person to whom its contents were disclosed or explained;
 - d. The date thereof;
 - e. The title or description of the general nature of the subject matter of the Document and the number of pages;
 - f. The present location of the Document;
 - g. Each Person who has possession, custody or control of the Document;
 - h. The legal ground for withholding or redacting the Document; and
 - i. If the legal ground is attorney-client privilege, You shall indicate the name of the attorney(s) whose legal advice is sought or provided in the Document.
- 11. In the event that any Document which would have been responsive to this Request has been destroyed or discarded, identify that Document and also include:
 - a. The date of the Document's destruction or discard;
 - b. The reason for the destruction or discard; and
 - c. The Persons authorizing and/or carrying out such destruction or discard.

- 12. A copy of the Certification of Compliance provided herewith shall be completed and executed by all natural persons supervising or participating in compliance with this Subpoena, and You shall submit such Certification(s) of Compliance with Your response to this Subpoena.
- 13. In a schedule attached to the Certification of Compliance provided herewith, You shall Identify the natural person(s) who prepared or assembled any productions or responses to this Subpoena. You shall further Identify the natural person(s) under whose personal supervision the preparation and assembly of productions and responses to this Subpoena occurred. You shall further Identify all other natural person(s) able to competently testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be.

B. **DEFINITIONS**:

- 1. "Advertisement" shall be defined in accordance with <u>N.J.S.A.</u> 56:8-1(a) and/or <u>N.J.A.C.</u> 13:45A-26A.3. This definition applies to other forms of the word "Advertisement" Including "Advertise" and "Advertised."
 - 2. "Any" includes "all" and vice versa.
- 3. "Concerning" means relating to, pertaining to, referring to, describing, evidencing or constituting.
- 4. "Consumer" means any Person who is offered Merchandise, defined in accordance with N.J.S.A. 56:8-1(c), for Sale.
- 5. "Correspondence" means any Document intended to transmit information Including letters, memoranda, electronic mail, faxes, "instant messages", "text messages", voice mail messages and handwritten and other notes.
- 6. "Document" Includes all writings, word processing documents, and records saved as a .pdf, spreadsheets, charts, presentations, graphics/drawings, images, emails and any attachments, instant messages, text messages, phone records, websites, audio files and any other Electronically Stored Information. Documents Include originals and non-identical duplicates. If a printout of an electronic record is a non-identical copy of the electronic version (for example, because the printout has a signature, handwritten notation, or other mark or attachment not included in the computer document), both the electronic version in which the Document was created and the non-identical original Document must be produced.
- 7. "Electronically Stored Information" or "ESI" means electronically stored information, Including all Documents maintained in electronic format.
- 8. "Include" and "Including" shall be construed as broadly as possible and shall mean "without limitation."

- 9. "King of Cars" means King of Cars and Trucks, Inc. d/b/a King of Cars, as well as its owners, officers, directors, shareholders, founders, managers, agents, servants, employees, representatives, attorneys, corporations, subsidiaries, affiliates, successors, assigns, or any Person acting or purporting to act on its behalf.
 - 10. "Motor Vehicle" shall be defined in accordance with N.J.A.C. 13:45A-26A.3.
 - 11. "NJMVC" refers to the New Jersey Motor Vehicle Commission.
 - 12. "Person[s]" shall be defined in accordance with N.J.S.A. 56:8-1(d).
 - 13. "Sale" shall be defined in accordance with N.J.S.A. 56:8-1(e).
 - 14. "You" and "Your" mean King of Cars and Trucks, Inc. d/b/a King of Cars.
 - 15. As used herein, the terms "all" and "each" shall be construed as all and each.
- 16. As used herein, the conjunctions "and" and "or" shall be interpreted conjunctively and shall not be interpreted disjunctively to exclude any information otherwise within the scope of this Request. References to the singular include the plural and references to the plural include the singular.

DOCUMENT REQUESTS

- 1. For the Motor Vehicles identified on "Schedule A" below, produce the following Documents within the care, custody, and/or control of King of Cars:
 - (a) Motor Vehicle Advertisements;
 - (b) Any and all Documentation relating to the purchase of the Motor Vehicles at auctions, Including those administered by Manheim Remarketing, Inc.;
 - (c) Retail buyers' orders;
 - (d) Consumer credit applications;
 - (e) Factory invoices;
 - (f) Finance contracts;
 - (g) Worksheets of all salespersons and/or sales managers;
 - (h) Proof of payments made by You to the NJMVC for registrations and titles;
 - (i) Proof of payment of taxes by You to the New Jersey Division of Taxation for each Motor Vehicle sold;
 - (j) Correspondence;
 - (k) Repair or body work to the Motor Vehicle;
 - (l) Origin of the Motor Vehicle; and
 - (m) Rebates issued.
- 2. Records/details of any suspension(s)/revocation(s) of your used motor vehicle dealer's license between 2016 and today, including:
 - (a) Dates during which Your license was suspended;
 - (b) Reason(s) for suspension and/or revocation;
 - (c) Date(s) on which Your license was reinstated; and
 - (d) Fine(s) paid and/or any and all remedies made in order to reinstate Your license;

Schedule A

Year/Make/ Model	VIN
2011 Ford F-350	1FT7W28T9BEA73504

EXHIBIT A



State of New Jersey OFFICE OF THE ATTORNEY GENERAL DIVISION OF LAW

Guidelines for the Production of Electronically Stored Information

These guidelines outline the technical requirements for producing scanned paper collections, email, and other electronically stored information (ESI) to the Division of Law (NJ DOL) in the New Jersey Attorney General's Office (NJ OAG), where the production will be loaded to *Relativity* software to search, review and retrieve documents. These guidelines are intended for use by a knowledgeable party that is familiar with the technical aspects of ESI including document storage, organization, and format issues. Any proposed production in a format other than those identified below must be discussed with and approved by the NJ OAG.

I. General Instructions

- 1. A cover letter should be included with each production. The cover letter should list each piece of media (hard drive, thumb drive, DVD or CD) included in the production along with the Bates range.
- 2. Documents created or stored electronically MUST be converted or processed to TIFF files, Bates numbered, and include fully searchable text (OCR), not printed to paper or .PDF files.
- 3. Data can be produced on CD, DVD, hard drive, or other removable media. Use the media requiring the least number of deliverables.
- 4. Each piece of media should be "self-contained," for example, if 5 CDs are provided, each must have its own associated load file. CD or other media can be separated over time and this practice ensures IT's ability to reload any particular piece of media at any time.
- 5. Label all media (printed not handwritten) with the following:
 - a. Case number
 - b. Production date
 - c. Bates range
 - d. Disk number (1 of X), if applicable

- 6. For a given project, all load files should use the same field names, ordering and structure as the first delivery.
- 7. Ensure there are no truncated file or folder names in your production. These would be indicated by a tilde ~. (E.g. AAA000~1.TIF).
- 8. When reviewing your load file, missing or empty folders indicate a potential problem. If your image folder contains subfolders 012, 013 and 015, your first question should be what happened to 001-011 and 014.
- 9. Organize productions by custodian, unless otherwise instructed. All documents from an individual custodian should be confined to a single load file.
- 10. All productions should be checked and produced free of computer viruses or other malware.
- 11. Passwords for documents, files, compressed archives and encrypted media should be provided separately either via email or in a separate cover letter from the custodian.

II. Delivery Formats

Subpart A of this section sets forth the standard production format. Under limited circumstances, it may not be possible to produce ESI in that preferred format. Under those circumstances, and with prior approval of the NJ OAG, .PDF files and Email native files may be produced in the formats provided in subparts B. and C. of this section, respectively.

A. Production Format

All scanned paper, email and native file collections should be converted or processed to TIFF files, Bates numbered, and include fully searchable text (OCR). Most document productions will contain the elements listed below:

Folder labeled IMAGES Folder labeled DATA Folder labeled TEXT Folder labeled NATIVES

1. Bates Numbering

The Bates number must be a unique, consistently formatted identifier consisting of an alpha prefix along with a fixed length number for each custodian, e.g., "ABC0000001". This format must remain consistent across all production numbers. The number of digits in the numeric portion of the format should not change in subsequent productions, nor should spaces, hyphens, or other separators be added or deleted. Avoid Bates prefixes containing characters other than A through Z.

2. Images

a. Generally

- 1. Black and White images should be single-page, Group IV TIFS (1 bit), and scanned at 200-300 DPI (Presentation software such as PowerPoint, AUTOCAD images and Spreadsheet images are exceptions please see step 4 below.) Color images should be single-page JPGS.
- 2. File names cannot contain embedded spaces.
- 3. The number of TIFF files per folder should not exceed 1000 files.
- 4. Rendering PowerPoint, AUTOCAD images and Excel files to images:
 - i. PowerPoint: All pages of the file should be scanned in full slide image format, with any speaker notes following the appropriate slide image.
 - ii. AUTOCAD images: If possible, files should be scanned to single page JPEG (.JPG) file format. Color images can be discussed on a case by case basis.
 - iii. Excel: A placeholder image, named by the IMAGEID of the file, may be used.

b. Image Cross-Reference File

The image cross-reference file is needed to link the images to the database. It is a commadelimited file consisting of seven fields per line. There must be a line in the cross-reference file for every image in the database. The format is as follows:

ImageID, VolumeLabel, ImageFilePath, DocumentBreak, FolderBreak, BoxBreak, PageCount

ImageID:

The unique designation that is used to identify an image.

Note: This ImageID key must be a unique and fixed length number. This number will be used in the .DAT file as the ImageID field that links the database to the images. The format of this image key must be consistent across all productions. It is recommended that the format be a 7 digit number

to allow for the possible increase in the size of a production.

VolumeLabel:

Optional, but names for volumes should not be longer than eight

characters, with a suffix not wider than three characters.

ImageFilePath:

The full path to the image file.

DocumentBreak:

The letter "Y" denotes the first page of a document. If this field is blank,

then the page is not the first page of a document.

FolderBreak:

Leave empty

BoxBreak:

Leave empty

PageCount:

Optional

Sample IMAGE Load file (Often referred to as Opticon or .OPT file)....

IMG0000001,IMG01,E:\IMAGES\001\IMG0000001.TIF,Y,,,3

IMG0000002,IMG01,E:\IMAGES\001\IMG0000002.TIF,,,,

IMG0000003,IMG01,E:\IMAGES\001\IMG0000003.TIF,,,,

IMG0000004,IMG01,E:\IMAGES\001\IMG0000004.TIF,Y,,,2

IMG0000005,IMG01,E:\IMAGES\001\IMG0000005.TIF,Y,,,,

The fields are, from left to right:

- Field One (IMG0000001) page identifier
- Field Two (IMG01) the volume identifier not required
- Field Three (E:\IMAGES\001\IMG0000001.TIF) a path to the image to be loaded
- Field Four (Y) Document marker a "Y" indicates the start of a unique document
- Field Five (blank) can be used to indicate a folder
- Field Six (blank) can be used to indicate box
- Field Seven (3) used to store page count

Note: Only images belong in the Opticon load file. If OCR files are included in the same folder as the images, errors will occur when retrieving the images.

3. DATA Load File (.DAT file)

The data file (.DAT) contains all the fielded information that will be loaded into the database. Data can be delivered utilizing standard delimited files for coded data (.DAT) and .TXT files for OCR data. The data file (.DAT) contains all of the fielded information that will be loaded into the database:

- 1. The first line of the .DAT file must be a header row identifying the field names.
- 2. The best practice is to use the following standard delimiters in the .DAT file:

The following chart represents the most common delimiter characters used in Relativity, along with its decimal equivalent. If the source program you are importing from uses a different font, it can change the symbolic representation of the delimiters. If this happens, match the delimiter characters with the decimal equivalents instead of relying on the displayed symbol. Using the decimal equivalents will always result in a correct delimiter match. For a complete list of delimited characters you may reference the following link.

https://help.relativity.com/9.7/Content/Relativity/Relativity_Desktop_Client/Importing/Load_file_specifications.htm

Delimiter Name	Symbol	Decimal Equivalent
Comma	,	044
Paragraph	1	020
Quote	Ъ	254
Newline	®	174
semi-colon	,	059

- 3. Date fields should be provided in the format: mm/dd/yyyy
 - a. E.g. "01/01/2004" and not "01/01/2004 12:01:01PM"
- 4. Date and time fields must be two separate fields
- 5. All attachments should sequentially follow the parent document/email. Parent Email and attachment document families should be kept intact.
- 6. All metadata associated with email, audio files, and native electronic document collections should be produced.
- 7. The .DAT file for scanned paper collections must contain, at a minimum, the following fields:
 - 1) BEGBATES: Beginning Bates number
 - 2) ENDBATES: Ending Bates number
 - 3) IMAGEID: Image Key field
 - 4) CUSTODIAN: Individual from whom the document originated
- 8. The .DAT file should NOT include document text.
- 9. For all non-redacted documents, please include the General Metadata fields for all files and respective metadata fields for emails and electronic documents (e.g., MS Word, MS Excel, etc.) where available using industry standard techniques. With respect to redacted documents, some metadata may be withheld as needed to preserve privileges.
- 10. Spaces and returns must match the original text. No odd characters, such as a semi-colon, should appear in lieu of a soft-return or a space.
- 11. Fields provided in a .DAT file may include the following:

GENERAL Metadata	Definition	Field Name
BEG BATES	The start bates of the document	Bates Beg
END BATES	The end bates of the document	Bates End
BEG ATTACH	start bates of attachment	Bates Beg Attach
END ATTACH	The end bates of attachment	Bates End Attach
Page Count	Number of pages	Pages
Custodian	The name of the original custodian of the file	Custodian
File extension	The extension of the file	File Extension
Confidential	Value	Confidential
Email type	Defines if a message file is an email or attachment	Record Type
Email Attachment	Defines if email has an attachment	Email Has Attachment
File path	The address where the file resides on the electronic media	Source Path
File Size	The amount of space the file takes up on the electronic	File Size
MD5Hash	The MD5 Hash for the original file	MD5 Hash
Native File Link	Relative path of submitted native files	Native File

Email Metadata	Definition	Field Name
FROM	The person who authored the email	Email From
TO	Recipient(s) of the email	Email To
COPIED	Person(s) copied on the email	Email CC
COPIED BCC	Person(s) blind copied on the email	Email BCC

Date Sent	Date the email was sent expressed usually Eastern Standard Time if in US	Email Sent Date
Time Sent	Time the email was sent expressed usually Eastern Standard	Email Sent Time
	Time if in US	F21 - 7
Time Zone	The time zone in which the emails were standardized	Time Zone Field
Date Received	Date Received Date received in EST	Email Received Date
Time Received	Time Received Date received in EST	Email Received Time
Subject	Subject line of email	Email Subject
Attachment Count	Number of attachments	Number of Attachments
INTFILEPATH	Original location of email including original file name	Email Folder Path
INTMSGID	Unique Message ID	Message ID

EDocs Metadata	Definition	Field Name
Author	The person who authored the document	Author
Date Created	Date the document was created	Created Date
Time Created	Time the document was created	Created Time
Date Last Modified	Date the file was last changed/saved	Last Modified Date
Time Last Modified	Time the file was last changed/saved	Last Modified Time
Printed Date	Date that the file was last printed	Last Printed Date
Title	Title of the document	Title
Extracted Text/OCR Path	Path to extracted text of the native file	Extracted Text
Path	Path where native file document was stored including	File Path

12. No more than one document per database record. The database and load files should be sorted sequentially by Bates number. Relativity displays records in the same order they are loaded.

4. Text

Searchable text of the entire document must be provided for every record, at the document level. For redacted documents, provide the full text for the redacted version. Delivery should be as follows:

- 1. The text should be delivered as multi-page ASCII text files with the files named the same as the ImageID field.
- 2. Text files must be placed in a separate folder labeled TEXT.
- 3. The number of files per folder should be limited to 1000 files.
- 4. Note:
 - a. DO NOT include the searchable text in the same folder as the IMAGES folder.
 - b. DO NOT include searchable text in the .DAT file.

5. Native Files

Copies of original email and native file documents/attachments must be included for all electronic productions.

1. Native files must be named with the same naming convention associated with its associated files in the production:

EXAMPLE:

NJOAG0012345 – beginning bates number from the load file. NJOAG0012345.tif – associated image file NJOAG0012345.txt – associated text file NJOAG0012345.xls – associated native Excel spreadsheet.

- 2. The full path of the native file must be provided in the .DAT file for the LINK field.
- 3. The number of native files per folder should not exceed 1000 files.
- 4. These files should be located in a folder named NATIVE.

B. .PDF File Production

Production in this format requires prior approval from the NJ OAG.

- 1. When approved, .PDF files may be produced in native file format.
- 2. .PDF files should be produced in separate folders.
- 3. All .PDFs must be unitized at the document level, i.e. each .PDF should represent a distinct document; a single .PDF file cannot contain multiple documents.
- 4. All .PDF files must contain embedded text that includes all discernable words within the document, not selected text only. This requires all layers of the .PDF to be flattened first.
- 5. If .PDF files are Bates endorsed, the .PDF files must be named by the Bates range.

C. Email Native File Production

Production in this format requires prior approval from the NJ OAG. When approved, Outlook (e.g., .PST) email files may be produced in native file format. A separate folder should be provided for each custodian.

EXHIBIT B

CERTIFICATION OF COMPLIANCE

	I <u>Eachary Polsky</u> , certify as follows:
1.	I am employed by King of Cars in the position of Owner;

- 2. King of Cars' productions and responses to the Subpoena of the Attorney General of the State of New Jersey, dated December 12, 2019, (the "Subpoena") were prepared and assembled under my personal supervision;
- 3. I made or caused to be made a diligent, complete and comprehensive search for all Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena;
- 4. King of Cars' productions and responses to the Subpoena are complete and correct to the best of my knowledge and belief;
- 5. No Documents or information responsive to the Subpoena have been withheld from King of Cars' productions and responses, other than responsive Documents or information withheld on the basis of a legal privilege or doctrine;
- 6. All responsive Documents or information withheld on the basis of a legal privilege or doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena;
- 7. The Documents contained in King of Cars' productions and responses to the Subpoena are authentic, genuine and what they purport to be;
- 8. Attached is a true and accurate record of all persons who prepared and assembled any productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be; and
- 9. Attached is a true and accurate statement of those requests under the Subpoena as to which no responsive Documents were located in the course of the aforementioned search.

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: 2/3/20
Name (signature)

Name (print)

EXHIBIT C

☐ AVERAGE SOLD BY 過光 Auction retains security interest in vehicle until good funds received. ij Do not re-purchase or finance BUYER PLEASE CHECK ONE SRS NOTICE 2 334 without certificate of title. П воовн のとはないない ENG INT INT B TRN PS PB AC EW ES TOP CC EL 4X INVOICE NO. 學學不可以 LICENSE NO CLEAN 1 ALLA ALLA OS □Ξ はいまれるはいない STATE THAT THE ODOMETER NOW READS MILES (NOTENTHS) AND TOTHEBESTOFMY KNOWLEDGE THAT IT REFLECTS THE ACTUAL MILEAGE OF THE VEHICLE ODOMETER DISCLOSURE STATEMENT Section 580.5 Disclosure form: FIEDERAL LAW (AND STATE LAW, IF APPLICABLE) REQUIRES THAT YOU STATE THE MILEAGE UPON TANNISER OF OWNERSHIP FALUNE: TO COMPLETE OF PROVIDING A FALSE STATEMENT MAY RESULT IN FINES AND/OR IMPRISONMENT. For value received I hereby sell, assign or transfer the vehicle described on this document to the purchaser named at left. (2) I hereby certify that the odometer reading is NOT the actual mileage -WARNING-ODOMETER DISCREPANCY (1) I hereby certify to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits. TITLE NO:/STATE DESCRIBED HEREIN, UNLESS NOTED DIFFERENTLY ABOVE 一日於 的門為 西北部 透光的 外接受经验 MANAGER STATE ALTO SALES STATES 11. 14. 14. 14. 14. 14. 14. TRANSFEROR'S SIGNATURE (SELLER (m) PRINTED NAME OF (SIGNOR) 京 「西京大学 CART DESIGN COLOR のたがずでは லயு பயும் BODY CTION ASSUMES NO RESPONSIBILITY NOR GUARANTEES PURCHASER MUST RETURN SIGNED COPY OF ODOMETER DISCLOSURE STREMENT FFRONT & BACK OF TITLE IF ANDE ON TITLE] TO PRANSPERION (SELLER) OR BE SUBJECT TO CHINL & SHAMMAN, PENALTIES, INCLUDING FINES AND JAIL, TIMIN IN MISSIES AS GLENG, 5805.01). OR WE BY USE OF OUR PLATE OR AUTHORIZED SIGNATURE, HEREBY AGREE TO PAY THE VENIOLATED SALE PRICE FOR THE VENICE DESCRIBED IN THIS YOUGHEN, UNDER THE TERMS AND FILLES, OF THE ABOVE NAMED AUCTION AND SUBJECT TO THE TERMS AND RULES OF THE ABOVE NAMED AUCTION AND SUBJECT TO THE TERMS TO REVERSE SIDE. DOCUMENT NOT VALID FOR EXPORT · 1989年 多五年明 日本日本 日本日本 受外的 A RECEIPT OF PAYMENT THE ACCURACY OF THE ODOMETER READING MODEL/SUB SERIES 7 STATES OF THE ST Manheim 2 · 医金属性医学 第二位数 医阴茎的 14 PRINTED PURCHASER'S NAME (BUYER) PURCHASER'S SIGNATURE (BUYER) **海川 工芸屋** 271 525 37 58 规则规定,执 (2.47) SN4-28203 上京明正寺 人名阿拉 山南江南 MAKE 经过点 生物の 生 大学 · 1100年 1100日 · 元 · 探 · 元 2 47 17 17

EXHIBIT D

BILL OF SALE

KING OF CARS LLC 54 W BARBER AVE WOODBURY, NJ 08096 609-504-8808 DATE: 3/15/18 STOCK#; 6313633

PURCHASER INFORMATIO	N:				S	ALESPERSON:			
GASEY MATTHEW COLEMAN			Horne Phone 71	717-758-6915			D.L/State 1D #		
Name Name			Work Phone			edest to eters	State of Issue PA		
31reet 2791 BRYANSVILLE RE	,		· · · · · · · · · · · · · · · · · · ·	Cell Phone			Expiration Date		
DELTA, PA 17314	<u></u>		.	County YORK			Date of Birth		
VEHICLE INFORMATION:	D NEW	MUSER	DEMO	Prior Use (i		nown)			
/our Make	Model		7 CT OLINO	Color 1		Color 2	Body Type 4DF		Trans. AUTO
2011 FORD	Musage	F250	EM0	MARO	NO	Prior Damage (If known)	407	\	AULU
1FT7W2BT9BEA73504		114170	SUPER	DUTY					· ·
TRADE-IN INFORMATION:			· .				SETTLEME		
Year Make	Model			yor .		· · · · · · · · · · · · · · · · · · ·		hicle Price	
VIN .	Body Type	θ 	Mileage		Do	ocumentary Serv	ice (See R		245.00
Salance Owed To				•	foi	r itemization of th	nis fee.]	SUBTOTAL	34,145.00
		·		<u>, </u>		les Tax:			N/A
Balance Owed 0.00		Trada Allowance	0.00		_	tle Fee:			N/A
Good Through		Quoted By			Lie	en Filing Fee:			N/A
Trade #2						egistration Fee:			0.00
					Le	emon Law Admir	ristrative Fe	e:	0.50
INSURANCE INFORMATIO	N:		· .		Pi	ayoff on Trade-ir	ì. .		N/A
Company		<u> </u>	, , , , , , , , , , , , , , , , , , ,		<u> </u>		·		
Agent					L			· · · · ·	· · · · · · · · · · · · · · · · · · ·
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LIEN HOLDER INFORMAT	ION:				<u> </u>		<u> </u>		
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Street				···	_				
City, State, Zip					↓_				· · ·
REMARKS:			<u> </u>			<u> </u>			
CLERICAL & MESSENGER	FEE		145.0	0					
COMPUTER FEE			100.0	0	-		· · · · · · · · · · · · · · · · · · ·	Total Dua	34,145.50
		•							34,145.50
•	•					TRADE-IN	ALLOWANCE	N/A	
							DEPOSIT	N/A	ļ ·
CONTRACTUAL DISCLO	SURE	STATEME	NT (USED	VEHICLES			VN PAYMENT	34,145.50	
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overrides any contrary p	rovision	s in the c	ontract of sa	ale. Spanish	_				
Translation: Guía para	compra	dores de	vehículos	usados. La				☐ Finance	
información que ve en vehículo forma parte de formulario de la ventan contrario contenida en el	l prese Ila deja	nte contra 1 sin efec	ato. La info to toda dis	rmación del	cc in	financed, plea entract for info surance, and ush).	ormation . a	ibout finan	ce charge
Purchaser hereby declares seller. This Bill of Sale and the server are seller.	ne relate	ed documer	nts that Purch)așer signs c	onte	emporaneously v	with this bill	of Sale con	main the ent

seller. This Bill of Sale and the related documents that Purchaser signs contemporaneously with this bill of Sale combin the entire agreement between Purchaser and Seller and cancels and supersedes any prior agreement including oral agreements relating to the sale of the motor vehicle. Any change to this agreement must be in writing and Seller must sign it.

The sale prior agreement including the Prior ORLIGATION ON ALL USED VEHICLE SALES and "WAIVER OF DEALER'S OBLIGATIONS."

The accompanying "DEALER'S OBLIGATION ON ALL USED VEHICLE SALES" and "WAIVER OF DEALER'S OBLIGATIONS" are incorporated into this Bill of Sale.

BIG MODINATION AND BIG DIN OF SOID.	
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	3/15/1
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Date Purd

3/15/18 Date

Purchaser

Date



PHILLE D. MURPHY Governor

SHEILA Y. OLIVER Lt. Governor

New Jersey Office of the Attorney General

Division of Consumer Affairs Office of Consumer Protection 124 Halsey Street, 7th Floor, Newark NJ

July 6, 2020



Attorney General

PAUL R. RODRÍGUEZ Acting Director

Mailing Address: P.O. Box 45025 Newark, NJ 07101 (973) 504-6200

VIA HAND DELIVERY

Route 38 Auto Center, LLC d/b/a Bargain Xpress Auto Rental 1589 Route 38 Lumberton, New Jersey 08048 Attention: Craig Carrano, Owner

NOTICE OF VIOLATION AND OFFER OF SETTLEMENT

Dear Mr. Carrano:

The New Jersey Division of Consumer Affairs, Office of Consumer Protection ("Division") is charged with enforcement of the New Jersey Consumer Fraud Act, N.J.S.A. 56:8-1 to -210 ("CFA"). The Division has conducted an investigation of Route 38 Auto Center, LLC d/b/a Bargain Xpress Auto Rental ("You," or "Your," "Yourself," or "I"), located at 1589 Route 38, Lumberton, New Jersey 08048, and has determined that you are in violation of the CFA.

The CFA specifically **N.J.S.A. 56:8-2**, prohibits:

The act, use or employment by any person of any unconscionable commercial practice, deception, fraud, false pretense, false promise, misrepresentation, or the knowing[] concealment, suppression, or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale or advertisement of any merchandise or real estate, or with the subsequent performance of such person as aforesaid, whether or not any person has in fact been misled, deceived or damaged thereby

The Department of Environmental Protection Air Pollution Control Act Rules ("DEP Rules"), N.J.A.C. 7:27-14.3(e)(2), forbid:

any person to cause, suffer, allow, or permit the sale or offer for sale of any dieselpowered motor vehicle with a certified configuration or motor vehicle engine with a certified configuration in which any element of design installed on such vehicle has been disconnected, detached, deactivated, or in any other way altered or modified from the design of the original vehicle manufacturer.

Among the vehicle alterations forbidden by the DEP Rules are physical alternations such as the removal of an emissions control device. Among the modifications forbidden by the DEP Rules are those that make the controls less effective or software modifications that involve installing or running aftermarket software programs designed to deactivate emissions controls without physically removing the controls.

As set forth in the attached Certification of Investigator Jared O'Cone, You have been found to have advertised, offered for sale and/or sold at least one diesel-powered motor vehicle with tampered emissions controls in violation of the DEP Rules. Each violation of the DEP Rules constitutes an unconscionable commercial practice and, as such, a separate violation of the CFA, N.J.S.A. 56:8-2, subjecting You to civil penalties pursuant to N.J.S.A. 56:8-13, as well as reimbursement of investigative costs and/or attorneys' fees, pursuant to N.J.S.A. 56:8-11 and N.J.S.A. 56:8-19.

IF YOU DO NOT CONTEST THE VIOLATIONS ALLEGED and wish to avail Yourself of this opportunity to settle the Investigation, You should sign and return the enclosed Answering Certification within fifteen (15) days from the date of this Notice and agree to the following:

- 1. Cease and desist from engaging in any practices in violation of the CFA and DEP Rules; and
- 2. Pay a civil penalty in the amount of \$1,500.00.

If the above-referenced payment is received by the Division, along with your signed Answering Certification, You need not do anything further.

IF YOU DO NOT CONTEST THE VIOLATIONS ALLEGED, but want to present information to Division representatives about any mitigating circumstances in Your case that may persuade the Division to reduce the civil penalty, You may request an informal Mitigation Conference. If You request a Mitigation Conference, You will waive Your right to an Administrative Hearing. The Mitigation Conference date is August 11, 2020, at 10:00 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, with Investigator Jared O'Cone ("Investigator O'Cone"), a representative of the Division. You may be accompanied by an attorney. Should You have any questions regarding this procedure, or seek an adjournment of this date, please contact Investigator O'Cone, who may be reached at O'ConeJ@dca.njoag.gov. Alternatively, You may send written documentation to the Division concerning any mitigating circumstances that You believe may persuade the Division to reduce the civil penalty. In order to elect either of these options, You must return the enclosed Answering Certification within fifteen (15) days from the date of this Notice. The Division will then review this material and respond to You.

IF YOU CONTEST THE VIOLATIONS ALLEGED, and do not wish to settle the matter consistent with the terms set forth above, You may request a formal Administrative Hearing by returning the enclosed Answering Certification within fifteen (15) days from the date of this Notice. In that event, this Notice will serve as

notice of the violations against You. You should be aware that in making a final decision, the Director of the Division may, if violations of the above-referenced statutes and regulations have been proven, order civil penalties and remedies other than the settlement offer above. Specifically, You may be ordered to: pay civil penalties in an amount up to \$10,000 for the first violation and up to \$20,000 for the second violation and each subsequent violation pursuant to N.J.S.A. 56:8-13; and pay investigative costs and attorneys' fees to the Division, pursuant to N.J.S.A. 56:8-11 and 56:8-19.

Before a determination is made with regard to whether an Administrative Hearing will be conducted before the Director of the Division or referred to the Office of Administrative Law, a Pre-Hearing Conference will be held. If you request an Administrative Hearing, your Pre-Hearing Conference will be scheduled on August 11, 2020, at 10:00 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, with Investigator O'Cone, a representative of the Division. You may be accompanied by an attorney. Should you have any questions regarding this procedure, or seek an adjournment of this date, please contact Investigator O'Cone, who may be reached at O'ConeJ@dca.njoag.gov. Your attendance at this Pre-Hearing Conference is mandatory. Any failure to appear without a satisfactory explanation may result in an order barring you from raising certain defenses at the Administrative Hearing, pursuant to N.J.A.C. 1:1-14.4.

The purpose of this **Pre-Hearing Conference** is to discuss the issues in this matter and the defenses which You may wish to raise. You should be prepared to discuss the evidence You will propose to offer at the **Administrative Hearing**. It may be helpful if You bring to the **Pre-Hearing Conference** a copy of any documentation that supports Your position. If the Division determines that there are no material facts in dispute, You will have an opportunity to submit legal arguments and any documentation that may be relevant to the ultimate disposition of this matter. If there are material facts in dispute, an **Administrative Hearing** will be scheduled. During the **Administrative Hearing**, You, either personally or with the assistance of an attorney, will have an opportunity to respond to the alleged violations and submit evidence and present testimony as may be necessary for the Division to make a final determination. **Pursuant to N.J.A.C. 1:1-5.1**, and except as provided by **N.J.A.C. 1:1-5.4**, a corporation must be represented by an attorney.

IF YOU FAIL TO RESPOND to this Notice within fifteen (15) days of the date of this Notice, the settlement offer will be withdrawn, You will be deemed in default and the allegations against You will be deemed uncontested. Thereafter, this Notice and the underlying proofs may be reviewed by the Director of the Division, and a Final Decision and Order on Default ("Order") will be issued, and You may be ordered to: pay civil penalties in an amount up to \$10,000 for the first violation and up to \$20,000 for the second violation and each subsequent violation pursuant to N.J.S.A. 56:8-13; pay Consumer restitution pursuant to N.J.S.A. 56:8-15; and pay investigative costs and attorneys' fees to the Division pursuant to N.J.S.A. 56:8-11 and 56:8-19. You will receive no further notice from the Division prior to issuance of an Order. Once an Order has been entered, Your failure to pay any civil penalties, restitution, attorneys' fees and/or investigative costs within the time allowed will result in the filing of a Certificate of Debt. Any subsequent violation of an Order with a cease and desist provision may subject you to a penalty of up to \$25,000

per violation pursuant to N.J.S.A. 56:8-18. Service of an Order will be deemed effective if sent by first-class mail and certified mail, return receipt requested, to Your last known mailing address.

Should You have any questions, please contact Investigator O'Cone at O'ConeJ@dca.njoag.gov.

New Jersey Division of Consumer Affairs Office of Consumer Protection

Gregory K/Tyliner

Assistant Deputy of Enforcement

ANSWERING CERTIFICATION

(Route 38 Auto Center, LLC)

I, read and re to -201.	viewed the Notice, regarding allege	, hereby acknowledge that I have diviolations of the CFA, <u>N.J.S.A.</u> 56:8-1
PLEASE CH	IECK ONE OF THE OPTIONS BEL	.OW:
(OPTION 1)	:	
	OO NOT CONTEST THE VIOLAT at has been alleged and agree to:	YIONS ALLEGED and acknowledge the
1.	Cease and desist from engaging in CFA and DEP Rules;	in any practices in violation of the
2.	Pay a civil penalty in the amount	of \$1,500.00.
public reco documents. in the sum o which I am Division of	rd, and that the Notice and th I am enclosing herewith a certifie of \$1,500.00 made payable to the "I mailing or delivering to: New Jerse	me by the Division herein is a matter of is Answering Certification are public d check, cashier's check, or money order New Jersey Division of Consumer Affairs," ey Department of Law and Public Safety, amer Protection, 124 Halsey Street, P.O. Van Mallett, Lead Investigator.
Dated:	By:	SIGN NAME
	Name:	PRINT NAME

(OPTION 2)	
rights I may have to an Administr	THE VIOLATIONS ALLEGED and hereby waive any rative Hearing in this matter in order to defend myself BUT I ask the Division to consider mitigating rendering its final decision.
representatives; I understa on August 11, 2020, at	Conference to present information to Division and that the Mitigation Conference will be held 10:00 AM, at 124 Halsey Street, 7th Floor, 2. I am aware that I may be represented by an Conference.
	tten documentation concerning mitigating and that the Division will consider this material cision.
is not persuaded that any reducti	lering the mitigation evidence presented, the Division ion in the amounts set forth above and in the Notice other terms or conditions should be modified, the nd I will be obligated to:
 Cease and desist fro CFA and the DEP Rt 	om engaging in any practices in violation of the ales; and
2. Pay a civil penalty in	n the amount of \$1,500.00.
amounts that I must pay. I am Division herein is a matter of pul Certification are public docume	is accepted by the Division, I will be notified of the also aware that the action taken against me by the blic record, and that the Notice and this Answering ents. Failure to comply may subject me to further failure to make a required payment will result in the
Dated:	By:
	SIGN NAME
	Name:
	PRINT NAME

(OPTION 3)

I CONTEST THE VIOLATIONS ALLEGED and request a formal Administrative Hearing. I understand that I am required to attend a Pre-Hearing Conference on August 11, 2020, at 10:00 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, at which the issues in this matter and the possibility of settlement will be discussed. I am aware that I may be represented by an attorney at the Pre-Hearing Conference.

If the Division and I agree upon any essential settlement terms at the **Pre-Hearing Conference**, I understand that:

- 1. These terms will be included in a document ("Pre-Hearing Settlement Sheet");
- 2. The Division representative and I will sign the Pre-Hearing Settlement Sheet and I will be bound by it; and
- 3. The Division will send me a Consent Order which will include all settlement terms that I must sign and return along with any required payment to the Division within thirty (30) days of the date that the Division sends it to me.

I further understand that if I fail to do so, the Division will present this matter to the Director of the Division based upon this Notice, and a **Final Decision and Order After Notice of Violation** will be issued. You will receive no further notice from the Division prior to the issuance of a Final Decision and Order after Notice of Violation.

If the Division and I do not agree upon settlement terms at the **Pre-Hearing Conference**, I will thereafter be advised of the time, date and place for the **Administrative Hearing** if a determination has been made that there are material facts in dispute. I am aware that I may be represented by an attorney at the **Administrative Hearing**. I am also aware that at the time of the **Administrative Hearing** I may offer testimony, documentation and legal arguments relevant to the alleged violations. I understand that in making a final decision, the Director of the Division may, if violations of the above-referenced statutes and regulations have been proven, order payment of civil penalties, restitution, attorneys' fees and investigative costs exceeding the settlement offer in this Notice, and may order such other remedies as deemed appropriate. I am also aware that this proceeding is a matter of public record and that the Notice and this Answering Certification are public documents.

Dated:	By:		
		SIGN NAME	
	Name:		
		PRINT NAME	

Route 38 Auto Center, LLC d/b/a Bargain Xpress Auto Rental 1589 Route 38 Lumberton, New Jersey 08048

INVESTIGATIVE CERTIFICATION

I, Jared O'Cone, being of full age, do hereby certify as follows:

- 1. I am employed as an Investigator by the Office of the Attorney General, Division of Consumer Affairs, Office of Consumer Protection ("Division"), located at 124 Halsey Street, Newark, New Jersey 07102, and have held that position at all times relevant to this Certification.
- 2. On October 9, 2019, the Division opened an investigation into vehicle emissions tampering with a focus on the sale of tampered diesel pickup trucks ("Emissions Tampering Investigation").
- 3. As part of the Emissions Tampering Investigation, on December 13, 2019, I served a Subpoena Duces Tecum ("Subpoena") on Route 38 Auto Center, LLC d/b/a Bargain Xpress Auto Rental ("Route 38 Auto Center".) The Subpoena requested, among other things, all of Route 38 Auto Center's advertising, sales and repair documents concerning a 2003 Ford Excursion, with a vehicle identification number of 1FMSU43P93EB44775 ("2003 Ford Excursion"). The Subpoena is attached as **Exhibit A**.
- 4. On January 6, 2020, Route 38 Auto Center submitted documents in response to the Subpoena ("Route 38 Auto Center Document Production") including a Certificate of Compliance indicating that Route 38 Auto Center had fully complied with the Subpoena which is attached as **Exhibit B**. I subsequently reviewed the Route 38 Auto Center Document Production.
- 5. Route 38 Auto Center purchased the 2003 Ford Excursion on February 8, 2019, from Joshua Motors through a Manheim Remarketing, Inc. ("Manheim") vehicle auction. The Manheim bill of sale, which is attached as **Exhibit C**, includes a notation that the 2003 Ford Excursion has "EGR Delete." Based on my experience investigating motor vehicle dealerships, this terminology is commonly understood to mean that the vehicle's Exhaust Gas Recirculation system has been deleted.
- 6. Route 38 Auto Center did not submit any repair documents, as requested in the Subpoena, indicating that the dealership repaired the 2003 Ford Excursion's emissions system.
- 7. On March 22, 2019, Route 38 Auto Center sold the 2003 Ford Excursion to Brian Brockway. A sales document is attached as **Exhibit D**.

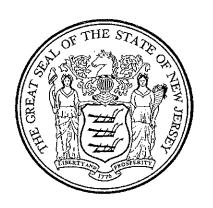
The documents submitted with this Certification are true copies of the 8. documents in possession of the Division. Certain of the above-referenced Exhibits contain personal identifying information. That information has been redacted.

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: July 6, 2010 Newark, New Jersey

EXHIBIT A

GURBIR S. GREWAL
ATTORNEY GENERAL OF NEW JERSEY
Division of Law
124 Halsey Street - 5th Floor
P.O. Box 45029
Newark, New Jersey 07101
Attorney for New Jersey Division of Consumer Affairs



By: Jeffrey Koziar

Deputy Attorney General

(973) 648-7819

ADMINISTRATIVE ACTION

SUBPOENA DUCES TECUM

THE STATE OF NEW JERSEY to:

Route 38 Auto Center, LLC

d/b/a Bargain Xpress Auto Rental

1589 Route 38

Lumberton, New Jersey 08048

YOU ARE HEREBY COMMANDED to produce to the New Jersey Division of Consumer Affairs, Office of Consumer Protection ("Division") through Jeffrey Koziar, Deputy Attorney General, at 124 Halsey Street, 5th Floor, Newark, New Jersey 07102, on or before **January 2, 2020** at 10:00 A.M., the following:

See Attached Schedule

In lieu of Your appearance, you may produce the documents and information identified in the attached Schedule on or before the return date at the address listed above by Certified Mail, Return Receipt Requested, addressed to the attention of Jeffrey Koziar, Deputy Attorney General, Consumer Fraud Prosecution Section. You may, at Your option and expense, provide certified, true copies in lieu of the original documents identified in the attached Schedule by completing and returning the Certification attached hereto.

Failure to comply with this Subpoena may render You liable for contempt of Court and such other penalties as provided by law. This Subpoena is issued pursuant to the authority of the New Jersey Consumer Fraud Act, N.J.S.A. 56:8-1 et seq., specifically N.J.S.A. 56:8-3 and 56:8-4.

Dated:	12/12/19
	Jeffer /2
	Jeffrey Koziar
	Deputy Attorney General

PROOF OF SERVICE

]	I, <u> </u>	TARED D'CONE	, being o	f ful	l age, cert	tify tha	it on <u>De</u>	cemser 13	
2019,	at	approximately,	9:41 Am,	I	served	the	within	Subpoena	on
CAIGO	A ARRA:	io, Manger	at 1589 Rt 38	-, 6.	in beefin,	NJ		, by exhibiting	g the
Subpoe	na to	and leaving a true	copy thereof with	ı said	individua	ıl.			

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: ________, 2019

CERTIFICATION OF TRUE COPY

I certify that the copies of all do	ocuments produced in compliance with this Subpoena served
upon w	with the return date of January 2, 2020, are true copies of the
original documents requested in the S	chedule attached to the Subpoena.
I certify that the foregoing sta	tements made by me are true. I am aware that if any of the
foregoing statements made by me are	willfully false, I am subject to punishment.
Dated:	Name (signature)
	Name (print)
	Title or Position

CERTIFICATION OF COMPLIANCE

	I, certify as follows:
1.	I am employed by Route 38 Auto Center in the position of;
2.	Route 38 Auto Center's productions and responses to the Subpoena of the Attorney General of the State of New Jersey, dated December 12, 2019, (the "Subpoena") were prepared and assembled under my personal supervision;
3.	I made or caused to be made a diligent, complete and comprehensive search for all Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena;
4.	Route 38 Auto Center's productions and responses to the Subpoena are complete and correct to the best of my knowledge and belief;
5.	No Documents or information responsive to the Subpoena have been withheld from Route 38 Auto Center's productions and responses, other than responsive Documents or information withheld on the basis of a legal privilege or doctrine;
6.	All responsive Documents or information withheld on the basis of a legal privilege or doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena;
7.	The Documents contained in Route 38 Auto Center's productions and responses to the Subpoena are authentic, genuine and what they purport to be;
8.	Attached is a true and accurate record of all persons who prepared and assembled any productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be; and
9.	Attached is a true and accurate statement of those requests under the Subpoena as to which no responsive Documents were located in the course of the aforementioned search.

foregoing statements made	by me are willfully false, I am subject to punishment.
Dated:	
Dated.	Name (signature)
	Name (print)

I certify that the foregoing statements made by me are true. I am aware that if any of the

SCHEDULE

INSTRUCTIONS AND DEFINITIONS

A. INSTRUCTIONS:

- 1. This Request is directed to Route 38 Auto Center, LLC d/b/a Bargain Xpress Auto Rental, as well as its owners, officers, directors, shareholders, founders, managers, agents, servants, employees, representatives, attorneys, corporations, subsidiaries, affiliates, successors, assigns or any other Person(s) acting or purporting to act on its behalf.
- 2. Unless otherwise specifically indicated, the period of time encompassed by this Request shall be December 1, 2016 to the date of Your response to this Subpoena.
- 3. Unless otherwise specifically indicated, capitalized terms are defined as set forth in the Definitions below.
- 4. You are reminded of Your obligations under law to preserve Documents and information relevant or potentially relevant to this Subpoena from destruction or loss, and of the consequences of, and penalties available for, spoliation of evidence. No agreement, written or otherwise, purporting to modify, limit or otherwise vary the terms of this Subpoena, shall be construed in any way to narrow, qualify, eliminate or otherwise diminish Your aforementioned preservation obligations. Nor shall You act, in reliance upon any such agreement or otherwise, in any manner inconsistent with Your preservation obligations under the law. No agreement purporting to modify, limit or otherwise vary Your preservation obligations under law shall be construed as in any way narrowing, qualifying, eliminating or otherwise diminishing such aforementioned preservation obligations, nor shall You act in reliance upon any such agreement, unless a Deputy Attorney General confirms or acknowledges such agreement in writing, or makes such agreement a matter of record in open court.
- 5. If there are no Documents responsive to any particular Subpoena request, You shall so certify in writing in the Certification of Compliance attached hereto, identifying the paragrapy number(s) os the Subpoena request concerned.
- 6. If a Request requires the production of Documents the form and/or content of which has changed over the relevant period, identify the period of time during which each such Document was used and/or otherwise was in effect.
- 7. Unless otherwise specifically indicated, each and every Document produced shall be Bates-stamped or Bates-labeled or otherwise consecutively numbered and the Person making such production shall identify the corresponding Document Request Number[s] to which each Document or group of Documents responds.
- 8. Electronically Stored Information should be produced in the format specified in Exhibit A.

- 9. Regardless of whether a production is in electronic or paper format, each Document shall be produced in the same form, sequence, organization or other order or layout in which it was maintained before production, Including production of any Document or other material indicating filing or other organization. Such production shall Include any file folder, file jacket, cover or similar organization material, as well as any folder bearing any title or legend that contains no Document. Likewise, all Documents that are physically attached to each other in Your files shall remain so attached in any production; or if such production is electronic, shall be accompanied by notation or information sufficient to indicate clearly such physical attachment.
- 10. If one or more Documents or any portions thereof requested herein are withheld under a claim of privilege or otherwise, identify each Document or portion thereof as to which the objection is made, together with the following information:
 - a. The Bates-stamp or Bates-label of the Document or portion thereof as to which the objection is made;
 - b. Each author or maker of the Document;
 - c. Each addressee or recipient of the Document or Person to whom its contents were disclosed or explained;
 - d. The date thereof;
 - e. The title or description of the general nature of the subject matter of the Document and the number of pages;
 - f. The present location of the Document;
 - g. Each Person who has possession, custody or control of the Document;
 - h. The legal ground for withholding or redacting the Document; and
 - i. If the legal ground is attorney-client privilege, You shall indicate the name of the attorney(s) whose legal advice is sought or provided in the Document.
- 11. In the event that any Document which would have been responsive to this Request has been destroyed or discarded, identify that Document and also include:
 - a. The date of the Document's destruction or discard;
 - b. The reason for the destruction or discard; and
 - c. The Persons authorizing and/or carrying out such destruction or discard.

- 12. A copy of the Certification of Compliance provided herewith shall be completed and executed by all natural persons supervising or participating in compliance with this Subpoena, and You shall submit such Certification(s) of Compliance with Your response to this Subpoena.
- 13. In a schedule attached to the Certification of Compliance provided herewith, You shall Identify the natural person(s) who prepared or assembled any productions or responses to this Subpoena. You shall further Identify the natural person(s) under whose personal supervision the preparation and assembly of productions and responses to this Subpoena occurred. You shall further Identify all other natural person(s) able to competently testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be.

B. DEFINITIONS:

- 1. "Advertisement" shall be defined in accordance with N.J.S.A. 56:8-1(a) and/or N.J.A.C. 13:45A-26A.3. This definition applies to other forms of the word "Advertisement" Including "Advertise" and "Advertised."
 - 2. "Any" includes "all" and vice versa.
- 3. "Concerning" means relating to, pertaining to, referring to, describing, evidencing or constituting.
- 4. "Consumer" means any Person who is offered Merchandise, defined in accordance with N.J.S.A. 56:8-1(c), for Sale.
- 5. "Correspondence" means any Document intended to transmit information Including letters, memoranda, electronic mail, faxes, "instant messages", "text messages", voice mail messages and handwritten and other notes.
- 6. "Document" Includes all writings, word processing documents, and records saved as a .pdf, spreadsheets, charts, presentations, graphics/drawings, images, emails and any attachments, instant messages, text messages, phone records, websites, audio files and any other Electronically Stored Information. Documents Include originals and non-identical duplicates. If a printout of an electronic record is a non-identical copy of the electronic version (for example, because the printout has a signature, handwritten notation, or other mark or attachment not included in the computer document), both the electronic version in which the Document was created and the non-identical original Document must be produced.
- 7. "Electronically Stored Information" or "ESI" means electronically stored information, Including all Documents maintained in electronic format.
- 8. "Include" and "Including" shall be construed as broadly as possible and shall mean "without limitation."
 - 9. "Motor Vehicle" shall be defined in accordance with N.J.A.C. 13:45A-26A.3.

- 10. "NJMVC" refers to the New Jersey Motor Vehicle Commission.
- 11. "Person[s]" shall be defined in accordance with N.J.S.A. 56:8-1(d).
- 12. "Route 38 Auto Center" means Route 38 Auto Center, LLC d/b/a Bargain Xpress Auto Rental, as well as its owners, officers, directors, shareholders, founders, managers, agents, servants, employees, representatives, attorneys, corporations, subsidiaries, affiliates, successors, assigns, or any Person acting or purporting to act on its behalf.
 - 13. "Sale" shall be defined in accordance with N.J.S.A. 56:8-1(e).
- 14. "You" and "Your" mean Route 38 Auto Center, LLC d/b/a Bargain Xpress Auto Rental.
 - 15. As used herein, the terms "all" and "each" shall be construed as all and each.
- 16. As used herein, the conjunctions "and" and "or" shall be interpreted conjunctively and shall not be interpreted disjunctively to exclude any information otherwise within the scope of this Request. References to the singular include the plural and references to the plural include the singular.

DOCUMENT REQUESTS

- 1. For the Motor Vehicles identified on "Schedule A" below, produce the following Documents within the care, custody, and/or control of Route 38 Auto Center:
 - (a) Motor Vehicle Advertisements;
 - (b) Any and all Documentation relating to the purchase of the Motor Vehicles at auctions, Including those administered by Manheim Remarketing, Inc.;
 - (c) Retail buyers' orders;
 - (d) Consumer credit applications;
 - (e) Factory invoices;
 - (f) Finance contracts;
 - (g) Worksheets of all salespersons and/or sales managers;
 - (h) Proof of payments made by You to the NJMVC for registrations and titles;
 - (i) Proof of payment of taxes by You to the New Jersey Division of Taxation for each Motor Vehicle sold;
 - (j) Correspondence;
 - (k) Repair or body work to the Motor Vehicle;
 - (1) Origin of the Motor Vehicle; and
 - (m) Rebates issued.
- 2. Records/details of any suspension(s)/revocation(s) of your used motor vehicle dealer's license between 2016 and today, including:
 - (a) Dates during which Your license was suspended;
 - (b) Reason(s) for suspension and/or revocation;
 - (c) Date(s) on which Your license was reinstated; and
 - (d) Fine(s) paid and/or any and all remedies made in order to reinstate Your license;

Schedule A

Year/Make/ Model	VIN		
2003 Ford Excursion	1FMSU43P93EB44775		

EXHIBIT A



State of New Jersey OFFICE OF THE ATTORNEY GENERAL DIVISION OF LAW

Guidelines for the Production of Electronically Stored Information

These guidelines outline the technical requirements for producing scanned paper collections, email, and other electronically stored information (ESI) to the Division of Law (NJ DOL) in the New Jersey Attorney General's Office (NJ OAG), where the production will be loaded to *Relativity* software to search, review and retrieve documents. These guidelines are intended for use by a knowledgeable party that is familiar with the technical aspects of ESI including document storage, organization, and format issues. Any proposed production in a format other than those identified below must be discussed with and approved by the NJ OAG.

I. General Instructions

- 1. A cover letter should be included with each production. The cover letter should list each piece of media (hard drive, thumb drive, DVD or CD) included in the production along with the Bates range.
- 2. Documents created or stored electronically MUST be converted or processed to TIFF files, Bates numbered, and include fully searchable text (OCR), not printed to paper or .PDF files.
- 3. Data can be produced on CD, DVD, hard drive, or other removable media. Use the media requiring the least number of deliverables.
- 4. Each piece of media should be "self-contained," for example, if 5 CDs are provided, each must have its own associated load file. CD or other media can be separated over time and this practice ensures IT's ability to reload any particular piece of media at any time.
- 5. Label all media (printed not handwritten) with the following:
 - a. Case number
 - b. Production date
 - c. Bates range
 - d. Disk number (1 of X), if applicable

- 6. For a given project, all load files should use the same field names, ordering and structure as the first delivery.
- 7. Ensure there are no truncated file or folder names in your production. These would be indicated by a tilde ~. (E.g. AAA000~1.TIF).
- 8. When reviewing your load file, missing or empty folders indicate a potential problem. If your image folder contains subfolders 012, 013 and 015, your first question should be what happened to 001-011 and 014.
- 9. Organize productions by custodian, unless otherwise instructed. All documents from an individual custodian should be confined to a single load file.
- 10. All productions should be checked and produced free of computer viruses or other malware.
- 11. Passwords for documents, files, compressed archives and encrypted media should be provided separately either via email or in a separate cover letter from the custodian.

II. Delivery Formats

Subpart A of this section sets forth the standard production format. Under limited circumstances, it may not be possible to produce ESI in that preferred format. Under those circumstances, and with prior approval of the NJ OAG, PDF files and Email native files may be produced in the formats provided in subparts B. and C. of this section, respectively.

A. Production Format

All scanned paper, email and native file collections should be converted or processed to TIFF files, Bates numbered, and include fully searchable text (OCR). Most document productions will contain the elements listed below:

Folder labeled IMAGES
Folder labeled DATA
Folder labeled TEXT
Folder labeled NATIVES

1. Bates Numbering

The Bates number must be a unique, consistently formatted identifier consisting of an alpha prefix along with a fixed length number for each custodian, e.g., "ABC0000001". This format must remain consistent across all production numbers. The number of digits in the numeric portion of the format should not change in subsequent productions, nor should spaces, hyphens, or other separators be added or deleted. Avoid Bates prefixes containing characters other than A through Z.

2. Images

a. Generally

- 1. Black and White images should be single-page, Group IV TIFS (1 bit), and scanned at 200-300 DPI (Presentation software such as PowerPoint, AUTOCAD images and Spreadsheet images are exceptions please see step 4 below.) Color images should be single-page JPGS.
- 2. File names cannot contain embedded spaces.
- 3. The number of TIFF files per folder should not exceed 1000 files.
- 4. Rendering PowerPoint, AUTOCAD images and Excel files to images:
 - i. PowerPoint: All pages of the file should be scanned in full slide image format, with any speaker notes following the appropriate slide image.
 - ii. AUTOCAD images: If possible, files should be scanned to single page JPEG (.JPG) file format. Color images can be discussed on a case by case basis.
 - iii. Excel: A placeholder image, named by the IMAGEID of the file, may be used.

b. Image Cross-Reference File

The image cross-reference file is needed to link the images to the database. It is a commadelimited file consisting of seven fields per line. There must be a line in the cross-reference file for every image in the database. The format is as follows:

ImageID, VolumeLabel, ImageFilePath, DocumentBreak, FolderBreak, BoxBreak, PageCount

ImageID:

The unique designation that is used to identify an image.

Note: This ImageID key must be a unique and fixed length number. This number will be used in the .DAT file as the ImageID field that links the database to the images. The format of this image key must be consistent across all productions. It is recommended that the format be a 7 digit number

to allow for the possible increase in the size of a production.

VolumeLabel:

Optional, but names for volumes should not be longer than eight

characters, with a suffix not wider than three characters.

ImageFilePath:

The full path to the image file.

DocumentBreak:

The letter "Y" denotes the first page of a document. If this field is blank,

then the page is not the first page of a document.

FolderBreak:

Leave empty

BoxBreak:

Leave empty

PageCount:

Optional

Sample IMAGE Load file (Often referred to as Opticon or .OPT file)....

IMG0000001.IMG01,E:\IMAGES\001\IMG0000001.TIF,Y,,,3

IMG0000002,IMG01,E:\IMAGES\001\IMG0000002.TIF,,,,

IMG0000003,IMG01,E:\IMAGES\001\IMG0000003.TIF,,,,

IMG0000004,IMG01,E:\IMAGES\001\IMG0000004.TIF,Y,,,2

IMG0000005,IMG01,E:\IMAGES\001\IMG0000005.TIF,Y,,,,

The fields are, from left to right:

- Field One (IMG0000001) page identifier
- Field Two (IMG01) the volume identifier not required
- Field Three (E:\IMAGES\001\IMG0000001.TIF) a path to the image to be loaded
- Field Four (Y) Document marker a "Y" indicates the start of a unique document
- Field Five (blank) can be used to indicate a folder
- Field Six (blank) can be used to indicate box
- Field Seven (3) used to store page count

Note: Only images belong in the Opticon load file. If OCR files are included in the same folder as the images, errors will occur when retrieving the images.

3. DATA Load File (.DAT file)

The data file (.DAT) contains all the fielded information that will be loaded into the database. Data can be delivered utilizing standard delimited files for coded data (.DAT) and .TXT files for OCR data. The data file (.DAT) contains all of the fielded information that will be loaded into the database:

- 1. The first line of the .DAT file must be a header row identifying the field names.
- 2. The best practice is to use the following standard delimiters in the .DAT file:

The following chart represents the most common delimiter characters used in Relativity, along with its decimal equivalent. If the source program you are importing from uses a different font, it can change the symbolic representation of the delimiters. If this happens, match the delimiter characters with the decimal equivalents instead of relying on the displayed symbol. Using the decimal equivalents will always result in a correct delimiter match. For a complete list of delimited characters you may reference the following link.

https://help.relativity.com/9.7/Content/Relativity/Relativity Desktop Client/Importing/Load file specifications.htm

Delimiter Name	Symbol	Decimal Equivalent
Comma	,	044
Paragraph	1	020
Quote	þ	254
Newline	®	174
semi-colon	, ,	059

- 3. Date fields should be provided in the format: mm/dd/yyyy a. E.g. "01/01/2004" and not "01/01/2004 12:01:01PM"
- 4. Date and time fields must be two separate fields
- 5. All attachments should sequentially follow the parent document/email. Parent Email and attachment document families should be kept intact.
- 6. All metadata associated with email, audio files, and native electronic document collections should be produced.
- 7. The .DAT file for scanned paper collections must contain, at a minimum, the following fields:
 - 1) BEGBATES: Beginning Bates number
 - 2) ENDBATES: Ending Bates number
 - 3) IMAGEID: Image Key field
 - 4) CUSTODIAN: Individual from whom the document originated
- 8. The .DAT file should NOT include document text.
- 9. For all non-redacted documents, please include the General Metadata fields for all files and respective metadata fields for emails and electronic documents (e.g., MS Word, MS Excel, etc.) where available using industry standard techniques. With respect to redacted documents, some metadata may be withheld as needed to preserve privileges.
- 10. Spaces and returns must match the original text. No odd characters, such as a semi-colon, should appear in lieu of a soft-return or a space.
- 11. Fields provided in a .DAT file may include the following:

GENERAL Metadata	Definition	Field Name
BEG BATES	The start bates of the document	Bates Beg
END BATES	The end bates of the document	Bates End
BEG ATTACH	start bates of attachment	Bates Beg Attach
END ATTACH	The end bates of attachment	Bates End Attach
Page Count	Number of pages	Pages
Custodian	The name of the original custodian of the file	Custodian
File extension	The extension of the file	File Extension
Confidential	Value	Confidential
Email type	Defines if a message file is an email or attachment	Record Type
Email Attachment	Defines if email has an attachment	Email Has Attachment
File path	The address where the file resides on the electronic media	Source Path
File Size	The amount of space the file takes up on the electronic	File Size
MD5Hash	The MD5 Hash for the original file	MD5 Hash
Native File Link	Relative path of submitted native files	Native File
		<u> </u>

Email Metadata	Definition	Field Name
FROM	The person who authored the email	Email From
TO	Recipient(s) of the email	Email To
COPLED	Person(s) copied on the email	Email CC
BCC	Person(s) blind copied on the email	Email BCC

Date Sent	Date the email was sent expressed usually Eastern Standard Time if in US	
Time Sent	Time the email was sent expressed usually Eastern Standard	Email Sent Time
	Time if in US	
Time Zone	The time zone in which the emails were standardized	Time Zone Field
Date Received	Date Received Date received in EST	Email Received Date
Time Received	Time Received Date received in EST	Email Received Time
Subject	Subject line of email	Email Subject
Attachment Count	Number of attachments	Number of Attachments
INTFILEPATH	Original location of email including original file name	Email Folder Path
INTMSGID	Unique Message ID	Message ID

EDocs Metadata	Definition	Field Name
Author	The person who authored the document	Author
Date Created	Date the document was created	Created Date
Time Created	Time the document was created	Created Time
Date Last Modified	Date the file was last changed/saved	Last Modified Date
Time Last Modified	Time the file was last changed/saved	Last Modified Time
Printed Date	Date that the file was last printed	Last Printed Date
Title	Title of the document	Title
Extracted Text/OCR Path	Path to extracted text of the native file	Extracted Text
Path	Path where native file document was stored including	File Path

12. No more than one document per database record. The database and load files should be sorted sequentially by Bates number. Relativity displays records in the same order they are loaded.

4. Text

Searchable text of the entire document must be provided for every record, at the document level. For redacted documents, provide the full text for the redacted version. Delivery should be as follows:

- 1. The text should be delivered as multi-page ASCII text files with the files named the same as the ImageID field.
- 2. Text files must be placed in a separate folder labeled TEXT.
- 3. The number of files per folder should be limited to 1000 files.
- 4. Note:
 - a. DO NOT include the searchable text in the same folder as the IMAGES folder.
 - b. DO NOT include searchable text in the .DAT file.

5. Native Files

Copies of original email and native file documents/attachments must be included for all electronic productions.

1. Native files must be named with the same naming convention associated with its associated files in the production:

EXAMPLE:

NJOAG0012345 – beginning bates number from the load file.
NJOAG0012345.tif – associated image file
NJOAG0012345.txt – associated text file

- NJOAG0012345.xls associated native Excel spreadsheet.
- 3. The number of native files per folder should not exceed 1000 files.

2. The full path of the native file must be provided in the .DAT file for the LINK field.

4. These files should be located in a folder named NATIVE.

B. .PDF File Production

Production in this format requires prior approval from the NJ OAG.

- 1. When approved, .PDF files may be produced in native file format.
- 2. .PDF files should be produced in separate folders.
- 3. All .PDFs must be unitized at the document level, i.e. each .PDF should represent a distinct document; a single .PDF file cannot contain multiple documents.
- 4. All .PDF files must contain embedded text that includes all discernable words within the document, not selected text only. This requires all layers of the .PDF to be flattened first.
- 5. If PDF files are Bates endorsed, the PDF files must be named by the Bates range.

C. Email Native File Production

Production in this format requires prior approval from the NJ OAG. When approved, Outlook (e.g., .PST) email files may be produced in native file format. A separate folder should be provided for each custodian.

EXHIBIT B

CERTIFICATION OF COMPLIANCE

- 1. I am employed by Route 38 Auto Center in the position of OUNE-
- 2. Route 38 Auto Center's productions and responses to the Subpoena of the Attorney General of the State of New Jersey, dated December 12, 2019, (the "Subpoena") were prepared and assembled under my personal supervision;
- 3. I made or caused to be made a diligent, complete and comprehensive search for all Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena;
- 4. Route 38 Auto Center's productions and responses to the Subpoena are complete and correct to the best of my knowledge and belief;
- 5. No Documents or information responsive to the Subpoena have been withheld from Route 38 Auto Center's productions and responses, other than responsive Documents or information withheld on the basis of a legal privilege or doctrine;
- 6. All responsive Documents or information withheld on the basis of a legal privilege or doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena;
- 7. The Documents contained in Route 38 Auto Center's productions and responses to the Subpoena are authentic, genuine and what they purport to be;
- 8. Attached is a true and accurate record of all persons who prepared and assembled any productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be; and
- Attached is a true and accurate statement of those requests under the Subpoena as to which no responsive Documents were located in the course of the aforementioned search.

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: 1-6-20

Namé (signature)

Name (print)

EXHIBIT C



THIS IS NOT AN INVOICE

DOCUMENT NOT VALID TODEXE GOT

The state of the s		•	下の元子がもつむず
402 MANHEIM NEW	Sale Date 06-FEB-2019 12-53-37	Vehic	- CIA CAI CIAI
PO BOX 188 BORDENTOWN, NJ 08505 US	Yr Wk Ln Rn	Adjustments \$ 0.00 Final Sale Price \$ 4,400.00	
Pickup Location PO BOX 188 BORDENTOWN, NJ 08565 US	2019-8-7-540 Sale Type In-Lane	Seller JOSHUA MOTORS 2621 S DELSEA DR VINELAND, NJ 08360 US	Buyer ROUTE 38 AUTO CENTER ILC 1589 ROUTE 38 LUMBERTON, NJ 08048 US
Vehicle Information 2003 Ford Excursion		Seller Rep: Sismature on tite	Buyer Rep: DEPIANO, RUSSELL Signature on tite
SUV-LIMITED Black Four Wheel Drive 1FMSU43P93EB44775	al Drive	Auction Lights	
Mileage: 207248 Miles 6 Libense Plate No:		GREEN Buyer protection to conditions YELLOW Certain conditions announced prior to sale	
State NJ Number 1		Odometer Disclosure Federal law (and state law, if applicable) requires the Selfor to state the miseage upon transfer of ownership. Failure to complete or providing false information may result in fines and/or imprisonment.	hip. Failure to complete or providing false information
Vehicle Features 8 Cylinder Engine 5-Speed A/F	The emissions of the emission of t	Seller hereby states that the odometer for this Vehicle now reads identically to the Masage stated on this Bill of Sale under Vehicle Information and certifies to the best of Seller's knowledge that this reflects the actual mileage of the Vehicle, unless disclosed otherwise in the Announcements & Notes below.	Bill of Sale under Vehicle Information and certifies to the in the Announcements & Notes below.
**************************************		Announcements & Notes EGR DELETE	
. :			
Seller agrees to sell the vehicle cov	Seller agrees to sell the vehicle covered by this Bill of Sale to Buyer for the price noted herein	e price noted herein.	THE STATE OF THE S
Seller is the transferor of the uphide and is responsible for all diselect	p and in personable for all disclaimes		

Selects the transferor of the vehicle and is responsible for all disclosures, including odometer and mileage.

Buyer must return a signed copy of the title front and back, including the odometer statement therein, to Seller or be subject to civil and criminal penalties. See 49 CFR § 580.5(f).

Manheim retains a purchase money security interest in the Vehicle and its title until good funds are received from the Buyer.

Seller and Buyer agree to the Marineim Terms and Conditions in effect at the time of the sale,

Bill of Sale is not an invoice. Please refer to invoices in your account on Manheim.com. Safe terms and this Bill of Safe are subject to adjustments by Manhelm. Please check your customer account at Manhelm con for most current version of this document.

Printed on: 05-Jan-2020 04:29:24

EXHIBIT D

Warranty Information

AS IS - NO WARRANTY

This vehicle is being sold as is, where is with no warranty, expressed written or implied. The seller shall not be responsible for the correct description, authenticity, genuineness, or defects herein and makes no warranty in connection therewith. No allowance or set aside will be made on account of any incorrectness, imperfection, defect, or damage. Any descriptions or representations are for identification purposes only and are not to be construed as a warranty of any type. It is the responsibility of the buyer to have thoroughly inspected the vehicle and to have satisfied himself or herself as to the condition and value and to bid based upon that judgment solely. The seller shall and will make every reasonable effort to disclose any known defects associated with this vehicle at the buyer's request prior to close of the sale. Seller assumes no responsibility for any repairs regardless of any oral statements about the vehicle.

Year 2003	Make Ford	Mod	lel <u>Excursion</u>	
Stock # <u>/07</u>	VIN# 1FMSU	43199361844	775) 114	e* .
1/2/			3/22/19	
Buyers Signature	Jan Marian	Da	ate	
Buyers Name: By	un Brocku	uty		
Buyers Address: 5		, <i>i</i>	somshurg PA	17815
Purchase Price:	7400			_
Sales Tax Collected:	J			



PHILIP D. MURPHY Governor

SHEILA Y. OLIVER Lt. Governor

New Jersey Office of the Attorney General

Division of Consumer Affairs Office of Consumer Protection 124 Halsey Street, 7th Floor, Newark NJ

July 6, 2020



Attorney General

PAUL R. RODRÍGUEZ Acting Director

Mailing Address: P.O. Box 45025 Newark, NJ 07101 (973) 504-6200

VIA HAND DELIVERY

Thompson Car and Truck, LLC d/b/a Autosource Remarketing, LLC 994 New Jersey 12 Baptistown, New Jersey 08803 Attention: Paul Thompson Jr., Owner

NOTICE OF VIOLATION AND OFFER OF SETTLEMENT

Dear Mr. Thompson:

The New Jersey Division of Consumer Affairs, Office of Consumer Protection ("Division") is charged with enforcement of the New Jersey Consumer Fraud Act, N.J.S.A. 56:8-1 to -210 ("CFA"). The Division has conducted an investigation of Thompson Car and Truck, LLC d/b/a Autosource Remarketing, LLC ("You," or "Your," "Yourself," or "I"), located at 994 New Jersey 12, Baptistown, New Jersey 08803, and has determined that you are in violation of the CFA.

The CFA specifically **N.J.S.A.** 56:8-2, prohibits:

The act, use or employment by any person of any unconscionable commercial practice, deception, fraud, false pretense, false promise, misrepresentation, or the knowing[] concealment, suppression, or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale or advertisement of any merchandise or real estate, or with the subsequent performance of such person as aforesaid, whether or not any person has in fact been misled, deceived or damaged thereby

The Department of Environmental Protection Air Pollution Control Act Rules ("DEP Rules"), N.J.A.C. 7:27-14.3(e)(2), forbid:

any person to cause, suffer, allow, or permit the sale or offer for sale of any dieselpowered motor vehicle with a certified configuration or motor vehicle engine with a certified configuration in which any element of design installed on such vehicle has been disconnected, detached, deactivated, or in any other way altered or

modified from the design of the original vehicle manufacturer.

Among the vehicle alterations forbidden by the DEP Rules are physical alternations such as the removal of an emissions control device. Among the modifications forbidden by the DEP Rules are those that make the controls less effective or software modifications that involve installing or running aftermarket software programs designed to deactivate emissions controls without physically removing the controls.

As set forth in the attached Certification of Investigator Jared O'Cone, You have been found to have advertised, offered for sale and/or sold at least one diesel-powered motor vehicle with tampered emissions controls in violation of the DEP Rules. Each violation of the DEP Rules constitutes an unconscionable commercial practice and, as such, a separate violation of the CFA, **N.J.S.A.** 56:8-2, subjecting You to civil penalties pursuant to **N.J.S.A.** 56:8-13, as well as reimbursement of investigative costs and/or attorneys' fees, pursuant to **N.J.S.A.** 56:8-11 and **N.J.S.A.** 56:8-19.

IF YOU DO NOT CONTEST THE VIOLATIONS ALLEGED and wish to avail Yourself of this opportunity to settle the Investigation, You should sign and return the enclosed Answering Certification within fifteen (15) days from the date of this Notice and agree to the following:

- 1. Cease and desist from engaging in any practices in violation of the CFA and DEP Rules; and
- 2. Pay a civil penalty in the amount of \$1,500.00.

If the above-referenced payment is received by the Division, along with your signed Answering Certification, You need not do anything further.

IF YOU DO NOT CONTEST THE VIOLATIONS ALLEGED, but want to present information to Division representatives about any mitigating circumstances in Your case that may persuade the Division to reduce the civil penalty, You may request an informal Mitigation Conference. If You request a Mitigation Conference, You will waive Your right to an Administrative Hearing. The Mitigation Conference date is August 11, 2020, at 11:30 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, with Investigator Jared O'Cone ("Investigator O'Cone"), a representative of the Division. You may be accompanied by an attorney. Should You have any questions regarding this procedure, or seek an adjournment of this date, please contact Investigator O'Cone, who may be reached at O'ConeJ@dca.njoag.gov. Alternatively, You may send written documentation to the Division any mitigating circumstances that You believe may persuade the Division to reduce the civil penalty. In order to elect either of these options, You must return the enclosed Answering Certification within fifteen (15) days from the date of this Notice. The Division will then review this material and respond to You.

IF YOU CONTEST THE VIOLATIONS ALLEGED, and do not wish to settle the matter consistent with the terms set forth above, You may request a formal Administrative Hearing by returning the enclosed Answering Certification within fifteen (15) days from the date of this Notice. In that event, this Notice will serve as

notice of the violations against You. You should be aware that in making a final decision, the Director of the Division may, if violations of the above-referenced statutes and regulations have been proven, order civil penalties and remedies other than the settlement offer above. Specifically, You may be ordered to: pay civil penalties in an amount up to \$10,000 for the first violation and up to \$20,000 for the second violation and each subsequent violation pursuant to N.J.S.A. 56:8-13; and pay investigative costs and attorneys' fees to the Division, pursuant to N.J.S.A. 56:8-11 and 56:8-19.

Before a determination is made with regard to whether an Administrative Hearing will be conducted before the Director of the Division or referred to the Office of Administrative Law, a Pre-Hearing Conference will be held. If you request an Administrative Hearing, your Pre-Hearing Conference will be scheduled on August 11, 2020, at 11:30 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, with Investigator O'Cone, a representative of the Division. You may be accompanied by an attorney. Should you have any questions regarding this procedure, or seek an adjournment of this date, please contact Investigator O'Cone, who may be reached at O'ConeJ@dca.njoag.gov. Your attendance at this Pre-Hearing Conference is mandatory. Any failure to appear without a satisfactory explanation may result in an order barring you from raising certain defenses at the Administrative Hearing, pursuant to N.J.A.C. 1:1-14.4.

The purpose of this **Pre-Hearing Conference** is to discuss the issues in this matter and the defenses which You may wish to raise. You should be prepared to discuss the evidence You will propose to offer at the **Administrative Hearing**. It may be helpful if You bring to the **Pre-Hearing Conference** a copy of any documentation that supports Your position. If the Division determines that there are no material facts in dispute, You will have an opportunity to submit legal arguments and any documentation that may be relevant to the ultimate disposition of this matter. If there are material facts in dispute, an **Administrative Hearing** will be scheduled. During the **Administrative Hearing**, You, either personally or with the assistance of an attorney, will have an opportunity to respond to the alleged violations and submit evidence and present testimony as may be necessary for the Division to make a final determination. **Pursuant to N.J.A.C. 1:1-5.1**, and except as provided by **N.J.A.C. 1:1-5.4**, a corporation must be represented by an attorney.

IF YOU FAIL TO RESPOND to this Notice within fifteen (15) days of the date of this Notice, the settlement offer will be withdrawn, You will be deemed in default and the allegations against You will be deemed uncontested. Thereafter, this Notice and the underlying proofs may be reviewed by the Director of the Division, and a Final Decision and Order on Default ("Order") will be issued, and You may be ordered to: pay civil penalties in an amount up to \$10,000 for the first violation and up to \$20,000 for the second violation and each subsequent violation pursuant to N.J.S.A. 56:8-13; pay Consumer restitution pursuant to N.J.S.A. 56:8-15; and pay investigative costs and attorneys' fees to the Division pursuant to N.J.S.A. 56:8-11 and 56:8-19. You will receive no further notice from the Division prior to issuance of an Order. Once an Order has been entered, Your failure to pay any civil penalties, restitution, attorneys' fees and/or investigative costs within the time allowed will result in the filing of a Certificate of Debt. Any subsequent violation of an Order with a cease and desist provision may subject you to a penalty of up to \$25,000

per violation pursuant to N.J.S.A. 56:8-18. Service of an Order will be deemed effective if sent by first-class mail and certified mail, return receipt requested, to Your last known mailing address. Thompson Car and Truck, LLC

Should You have any questions, please contact Investigator O'Cone at (O'ConeJ@dca.njoag.gov.

New Jersey Division of Consumer Affairs Office of Consumer Protection

Gregory/K/Turner

Assistant Deputy of Enforcement

ANSWERING CERTIFICATION

(Thompson Car and Truck, LLC)

I, read and reviewed the Notice, regarding to -201.	, hereby acknowledge that I have g alleged violations of the CFA, N.J.S.A. 56:8-1
PLEASE CHECK ONE OF THE OPTION	NS BELOW:
(OPTION 1):	
I DO NOT CONTEST THE V	/IOLATIONS ALLEGED and acknowledge the ee to:
 Cease and desist from eng CFA and DEP Rules; 	gaging in any practices in violation of the
2. Pay a civil penalty in the a	amount of \$1,500.00.
public record, and that the Notice a documents. I am enclosing herewith a in the sum of \$1,500.00 made payable to which I am mailing or delivering to: Ne	against me by the Division herein is a matter of and this Answering Certification are public certified check, cashier's check, or money order to the "New Jersey Division of Consumer Affairs," by Jersey Department of Law and Public Safety, Consumer Protection, 124 Halsey Street, P.O., ATTN: Van Mallett, Lead Investigator.
Dated:	By:
	Name:PRINT NAME

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(OPTION 2)		
rights I may hav against any al	O NOT CONTEST THE VIOLATIONS ALLEGED and hereby wait we to an Administrative Hearing in this matter in order to defend a lleged violations, BUT I ask the Division to consider miti in my case before rendering its final decision.	myself
represent on Augus Newark,	quest a Mitigation Conference to present information to Division tatives; I understand that the Mitigation Conference will be held at 11, 2020, at 11:30 AM, at 124 Halsey Street, 7 th Floor, New Jersey 07102. I am aware that I may be represented by an at the Mitigation Conference .	-
circumst	m submitting written documentation concerning mitigating tances; I understand that the Division will consider this material ndering a final decision.	
is not persuaded is warranted or	nat, if, after considering the mitigation evidence presented, the Died that any reduction in the amounts set forth above and in the I re that any of the other terms or conditions should be modified may be ordered and I will be obligated to:	Votice
	ease and desist from engaging in any practices in violation of the FA and the DEP Rules; and	
2. Pag	y a civil penalty in the amount of \$1,500.00.	
amounts that I Division herein Certification a	n in these terms is accepted by the Division, I will be notified must pay. I am also aware that the action taken against me is a matter of public record, and that the Notice and this Answ are public documents. Failure to comply may subject me to focceedings and any failure to make a required payment will result ficate of Debt .	by the vering urther
Dated:	By:SIGN NAME	
	Name:PRINT NAME	_

(OPTION 3)

I CONTEST THE VIOLATIONS ALLEGED and request a formal Administrative Hearing. I understand that I am required to attend a Pre-Hearing Conference on August 11, 2020, at 11:30 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, at which the issues in this matter and the possibility of settlement will be discussed. I am aware that I may be represented by an attorney at the Pre-Hearing Conference.

If the Division and I agree upon any essential settlement terms at the **Pre-Hearing Conference**, I understand that:

- 1. These terms will be included in a document ("Pre-Hearing Settlement Sheet");
- 2. The Division representative and I will sign the Pre-Hearing Settlement Sheet and I will be bound by it; and
- 3. The Division will send me a Consent Order which will include all settlement terms that I must sign and return along with any required payment to the Division within thirty (30) days of the date that the Division sends it to me.

I further understand that if I fail to do so, the Division will present this matter to the Director of the Division based upon this Notice, and a **Final Decision and Order After Notice of Violation** will be issued. You will receive no further notice from the Division prior to the issuance of a Final Decision and Order after Notice of Violation.

If the Division and I do not agree upon settlement terms at the **Pre-Hearing Conference**, I will thereafter be advised of the time, date and place for the **Administrative Hearing** if a determination has been made that there are material facts in dispute. I am aware that I may be represented by an attorney at the **Administrative Hearing**. I am also aware that at the time of the **Administrative Hearing** I may offer testimony, documentation and legal arguments relevant to the alleged violations. I understand that in making a final decision, the Director of the Division may, if violations of the above-referenced statutes and regulations have been proven, order payment of civil penalties, restitution, attorneys' fees and investigative costs exceeding the settlement offer in this Notice, and may order such other remedies as deemed appropriate. I am also aware that this proceeding is a matter of public record and that the Notice and this Answering Certification are public documents.

Dated:	······································	By:		
		-	SIGN NAME	
		Name:		
			PRINT NAME	

Thompson Car and Truck, LLC d/b/a Autosource Remarketing, LLC 994 New Jersey 12 Baptistown, New Jersey 08803

INVESTIGATIVE CERTIFICATION

I, Jared O'Cone, being of full age, do hereby certify as follows:

- 1. I am employed as an Investigator by the Office of the Attorney General, Division of Consumer Affairs, Office of Consumer Protection ("Division"), located at 124 Halsey Street, Newark, New Jersey 07102, and have held that position at all times relevant to this Certification.
- 2. On October 9, 2019, the Division opened an investigation into vehicle emissions tampering with a focus on the sale of tampered diesel pickup trucks ("Emissions Tampering Investigation").
- 3. As part of the Emissions Tampering Investigation, on December 12, 2019, I served a Subpoena Duces Tecum ("Subpoena") on Thompson Car and Truck, LLC d/b/a Autosource Remarketing, LLC ("Thompson Car and Truck".) The Subpoena requested, among other things, all of Thompson Car and Truck's advertising, sales and repair documents concerning a 2006 Ford F-250, with a vehicle identification number of 1FTSF21P16EC13436 ("2006 Ford F-250"). The Subpoena is attached as **Exhibit A**.
- 4. On December 18, 2019, Thompson Car and Truck submitted documents in response to the Subpoena ("Thompson Car and Truck's Document Production") including a Certificate of Compliance indicating that Thompson Car and Truck had fully complied with the Subpoena which is attached as **Exhibit B**. I subsequently reviewed the Thompson Car and Truck's Document Production.
- 5. Thompson Car and Truck purchased the 2006 Ford F-250 on December 7, 2016, from Car Authority, Inc. through a Manheim Remarketing, Inc. ("Manheim") vehicle auction. The Manheim bill of sale, which is attached as **Exhibit C**, includes a notation that the 2006 Ford F-250 has "No Cats." Based on my experience investigating motor vehicle dealerships, this terminology is commonly understood to mean that the vehicle does not have a catalytic converter, which is an exhaust emissions control device.
- 6. Thompson Car and Truck did not submit any repair documents, as requested in the Subpoena, indicating that the dealership repaired the 2006 Ford F-250's emissions system.
- 7. On December 17, 2016, Thompson Car and Truck sold the 2006 Ford F-250 to Roy Hall. The Buyer's Order, which is attached as **Exhibit D**, did not inform Mr. Hall that the vehicle did not have a catalytic converter.

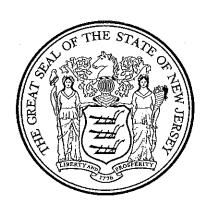
The documents submitted with this Certification are true copies of the 8. documents in possession of the Division. Certain of the above-referenced Exhibits contain personal identifying information. That information has been redacted.

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: July 6, 2020 Newark, New Jersey

EXHIBIT A

GURBIR S. GREWAL ATTORNEY GENERAL OF NEW JERSEY Division of Law 124 Halsey Street - 5th Floor P.O. Box 45029 Newark, New Jersey 07101 Attorney for New Jersey Division of Consumer Affairs



By:

Jeffrey Koziar

Deputy Attorney General

(973) 648-7819

ADMINISTRATIVE ACTION

SUBPOENA DUCES TECUM

THE STATE OF NEW JERSEY to:

Thompson Car and Truck, LLC d/b/a Autosource Remarketing, LLC

d/b/a Thompson Car and Truck

c/o Paul A. Thompson Jr., Registered Agent

994 New Jersey 12

Baptistown, New Jersey 08803

YOU ARE HEREBY COMMANDED to produce to the New Jersey Division of Consumer Affairs, Office of Consumer Protection ("Division") through Jeffrey Koziar, Deputy Attorney General, at 124 Halsey Street, 5th Floor, Newark, New Jersey 07102, on or before **January 2, 2020** at 10:00 A.M., the following:

See Attached Schedule

In lieu of Your appearance, you may produce the documents and information identified in the attached Schedule on or before the return date at the address listed above by Certified Mail, Return Receipt Requested, addressed to the attention of Jeffrey Koziar, Deputy Attorney General, Consumer Fraud Prosecution Section. You may, at Your option and expense, provide certified, true copies in lieu of the original documents identified in the attached Schedule by completing and returning the Certification attached hereto.

Failure to comply with this Subpoena may render You liable for contempt of Court and such other penalties as provided by law. This Subpoena is issued pursuant to the authority of the New Jersey Consumer Fraud Act, N.J.S.A. 56:8-1 et seq., specifically N.J.S.A. 56:8-3 and 56:8-4.

Dated: _	12/12/19	
	Jeff 16	
	Jeffrey Koziar Deputy Attorney General	

PROOF OF SERVICE
I, John Kuling, being of full age, certify that on Dec 12
2019, at approximately, 2.15pm I served the within Subpoena on Paul A Thompson Jr at 994 RH12 Baptis facon NJ, by exhibiting the
Subpoena to and leaving a true copy thereof with said individual.

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: $\frac{12}{2019}$, 2019

CERTIFICATION OF TRUE COPY

I certify that the copies of all do	ocuments produced in compliance with this Subpoena served
upon w	with the return date of January 2, 2020, are true copies of the
original documents requested in the S	chedule attached to the Subpoena.
I certify that the foregoing sta	tements made by me are true. I am aware that if any of the
foregoing statements made by me are	willfully false, I am subject to punishment.
Dated:	Name (signature)
	Name (print)
	Title or Position

CERTIFICATION OF COMPLIANCE

	I, certify as follows:
1.	I am employed by Thompson Car and Truck in the position of;
2.	Thompson Car and Truck's productions and responses to the Subpoena of the Attorney General of the State of New Jersey, dated December 12, 2019, (the "Subpoena") were prepared and assembled under my personal supervision;
3.	I made or caused to be made a diligent, complete and comprehensive search for all Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena;
4.	Thompson Car and Truck's productions and responses to the Subpoena are complete and correct to the best of my knowledge and belief;
5.	No Documents or information responsive to the Subpoena have been withheld from Thompson Car and Truck's productions and responses, other than responsive Documents or information withheld on the basis of a legal privilege or doctrine;
6.	All responsive Documents or information withheld on the basis of a legal privilege or doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena;
7.	The Documents contained in Thompson Car and Truck's productions and responses to the Subpoena are authentic, genuine and what they purport to be;
8.	Attached is a true and accurate record of all persons who prepared and assembled any productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be; and
9.	Attached is a true and accurate statement of those requests under the Subpoena as to which no responsive Documents were located in the course of the aforementioned search.

e by me are true. I am aware that it any of the
se, I am subject to punishment.
Name (signature)
Name (print)

SCHEDULE

INSTRUCTIONS AND DEFINITIONS

A. INSTRUCTIONS:

- 1. This Request is directed to Thompson Car and Truck, LLC d/b/a Autosource Remarketing, LLC, d/b/a Thompson Car and Truck ("Thompson Car and Truck") as well as its owners, officers, directors, shareholders, founders, managers, agents, servants, employees, representatives, attorneys, corporations, subsidiaries, affiliates, successors, assigns or any other Person(s) acting or purporting to act on its behalf.
- 2. Unless otherwise specifically indicated, the period of time encompassed by this Request shall be December 1, 2016 to the date of Your response to this Subpoena.
- 3. Unless otherwise specifically indicated, capitalized terms are defined as set forth in the Definitions below.
- 4. You are reminded of Your obligations under law to preserve Documents and information relevant or potentially relevant to this Subpoena from destruction or loss, and of the consequences of, and penalties available for, spoliation of evidence. No agreement, written or otherwise, purporting to modify, limit or otherwise vary the terms of this Subpoena, shall be construed in any way to narrow, qualify, eliminate or otherwise diminish Your aforementioned preservation obligations. Nor shall You act, in reliance upon any such agreement or otherwise, in any manner inconsistent with Your preservation obligations under the law. No agreement purporting to modify, limit or otherwise vary Your preservation obligations under law shall be construed as in any way narrowing, qualifying, eliminating or otherwise diminishing such aforementioned preservation obligations, nor shall You act in reliance upon any such agreement, unless a Deputy Attorney General confirms or acknowledges such agreement in writing, or makes such agreement a matter of record in open court.
- 5. If there are no Documents responsive to any particular Subpoena request, You shall so certify in writing in the Certification of Compliance attached hereto, identifying the paragrapy number(s) os the Subpoena request concerned.
- 6. If a Request requires the production of Documents the form and/or content of which has changed over the relevant period, identify the period of time during which each such Document was used and/or otherwise was in effect.
- 7. Unless otherwise specifically indicated, each and every Document produced shall be Bates-stamped or Bates-labeled or otherwise consecutively numbered and the Person making such production shall identify the corresponding Document Request Number[s] to which each Document or group of Documents responds.

- 8. Electronically Stored Information should be produced in the format specified in Exhibit A.
- 9. Regardless of whether a production is in electronic or paper format, each Document shall be produced in the same form, sequence, organization or other order or layout in which it was maintained before production, Including production of any Document or other material indicating filing or other organization. Such production shall Include any file folder, file jacket, cover or similar organization material, as well as any folder bearing any title or legend that contains no Document. Likewise, all Documents that are physically attached to each other in Your files shall remain so attached in any production; or if such production is electronic, shall be accompanied by notation or information sufficient to indicate clearly such physical attachment.
- 10. If one or more Documents or any portions thereof requested herein are withheld under a claim of privilege or otherwise, identify each Document or portion thereof as to which the objection is made, together with the following information:
 - a. The Bates-stamp or Bates-label of the Document or portion thereof as to which the objection is made;
 - b. Each author or maker of the Document;
 - c. Each addressee or recipient of the Document or Person to whom its contents were disclosed or explained;
 - d. The date thereof;
 - e. The title or description of the general nature of the subject matter of the Document and the number of pages;
 - f. The present location of the Document;
 - g. Each Person who has possession, custody or control of the Document;
 - h. The legal ground for withholding or redacting the Document; and
 - i. If the legal ground is attorney-client privilege, You shall indicate the name of the attorney(s) whose legal advice is sought or provided in the Document.
- 11. In the event that any Document which would have been responsive to this Request has been destroyed or discarded, identify that Document and also include:
 - a. The date of the Document's destruction or discard;
 - b. The reason for the destruction or discard; and
 - c. The Persons authorizing and/or carrying out such destruction or discard.

- 12. A copy of the Certification of Compliance provided herewith shall be completed and executed by all natural persons supervising or participating in compliance with this Subpoena, and You shall submit such Certification(s) of Compliance with Your response to this Subpoena.
- 13. In a schedule attached to the Certification of Compliance provided herewith, You shall Identify the natural person(s) who prepared or assembled any productions or responses to this Subpoena. You shall further Identify the natural person(s) under whose personal supervision the preparation and assembly of productions and responses to this Subpoena occurred. You shall further Identify all other natural person(s) able to competently testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be.

B. <u>DEFINITIONS</u>:

- 1. "Advertisement" shall be defined in accordance with <u>N.J.S.A.</u> 56:8-1(a) and/or <u>N.J.A.C.</u> 13:45A-26A.3. This definition applies to other forms of the word "Advertisement" Including "Advertise" and "Advertised."
 - 2. "Any" includes "all" and vice versa.
- 3. "Concerning" means relating to, pertaining to, referring to, describing, evidencing or constituting.
- 4. "Consumer" means any Person who is offered Merchandise, defined in accordance with N.J.S.A. 56:8-1(c), for Sale.
- 5. "Correspondence" means any Document intended to transmit information Including letters, memoranda, electronic mail, faxes, "instant messages", "text messages", voice mail messages and handwritten and other notes.
- 6. "Document" Includes all writings, word processing documents, and records saved as a .pdf, spreadsheets, charts, presentations, graphics/drawings, images, emails and any attachments, instant messages, text messages, phone records, websites, audio files and any other Electronically Stored Information. Documents Include originals and non-identical duplicates. If a printout of an electronic record is a non-identical copy of the electronic version (for example, because the printout has a signature, handwritten notation, or other mark or attachment not included in the computer document), both the electronic version in which the Document was created and the non-identical original Document must be produced.
- 7. "Electronically Stored Information" or "ESI" means electronically stored information, Including all Documents maintained in electronic format.
- 8. "Include" and "Including" shall be construed as broadly as possible and shall mean "without limitation."
 - 9. "Motor Vehicle" shall be defined in accordance with N.J.A.C. 13:45A-26A.3.

- 10. "NJMVC" refers to the New Jersey Motor Vehicle Commission.
- 11. "Person[s]" shall be defined in accordance with N.J.S.A. 56:8-1(d).
- 12. "Sale" shall be defined in accordance with N.J.S.A. 56:8-1(e).
- 13. "Thompson Car and Truck" means Thompson Car and Truck, LLC d/b/a Autosource Remarketing, LLC, d/b/a Thompson Car and Truck, as well as its owners, officers, directors, shareholders, founders, managers, agents, servants, employees, representatives, attorneys, corporations, subsidiaries, affiliates, successors, assigns, or any Person acting or purporting to act on its behalf.
- 14. "You" and "Your" mean Thompson Car and Truck, LLC d/b/a Autosource Remarketing, LLC, d/b/a Thompson Car and Truck
 - 15. As used herein, the terms "all" and "each" shall be construed as all and each.
- 16. As used herein, the conjunctions "and" and "or" shall be interpreted conjunctively and shall not be interpreted disjunctively to exclude any information otherwise within the scope of this Request. References to the singular include the plural and references to the plural include the singular.

DOCUMENT REQUESTS

- 1. For the Motor Vehicles identified on "Schedule A" below, produce the following Documents within the care, custody, and/or control of Thompson Car and Truck:
 - (a) Motor Vehicle Advertisements;
 - (b) Any and all Documentation relating to the purchase of the Motor Vehicles at auctions, Including those administered by Manheim Remarketing, Inc.;
 - (c) Retail buyers' orders;
 - (d) Consumer credit applications;
 - (e) Factory invoices;
 - (f) Finance contracts;
 - (g) Worksheets of all salespersons and/or sales managers;
 - (h) Proof of payments made by You to the NJMVC for registrations and titles;
 - (i) Proof of payment of taxes by You to the New Jersey Division of Taxation for each Motor Vehicle sold;
 - (j) Correspondence;
 - (k) Repair or body work to the Motor Vehicle;
 - (l) Origin of the Motor Vehicle; and
 - (m) Rebates issued.
- 2. Records/details of any suspension(s)/revocation(s) of your used motor vehicle dealer's license between 2016 and today, including:
 - (a) Dates during which Your license was suspended;
 - (b) Reason(s) for suspension and/or revocation;
 - (c) Date(s) on which Your license was reinstated; and
 - (d) Fine(s) paid and/or any and all remedies made in order to reinstate Your license;

Schedule A

Year/Make/ Model	VIN
2006 Ford F-250	1FTSF21P16EC13436

EXHIBIT A



State of New Jersey OFFICE OF THE ATTORNEY GENERAL DIVISION OF LAW

Guidelines for the Production of Electronically Stored Information

These guidelines outline the technical requirements for producing scanned paper collections, email, and other electronically stored information (ESI) to the Division of Law (NJ DOL) in the New Jersey Attorney General's Office (NJ OAG), where the production will be loaded to *Relativity* software to search, review and retrieve documents. These guidelines are intended for use by a knowledgeable party that is familiar with the technical aspects of ESI including document storage, organization, and format issues. Any proposed production in a format other than those identified below must be discussed with and approved by the NJ OAG.

I. General Instructions

- 1. A cover letter should be included with each production. The cover letter should list each piece of media (hard drive, thumb drive, DVD or CD) included in the production along with the Bates range.
- 2. Documents created or stored electronically MUST be converted or processed to TIFF files, Bates numbered, and include fully searchable text (OCR), not printed to paper or .PDF files.
- 3. Data can be produced on CD, DVD, hard drive, or other removable media. Use the media requiring the least number of deliverables.
- 4. Each piece of media should be "self-contained," for example, if 5 CDs are provided, each must have its own associated load file. CD or other media can be separated over time and this practice ensures IT's ability to reload any particular piece of media at any time.
- 5. Label all media (printed not handwritten) with the following:
 - a. Case number
 - b. Production date
 - c. Bates range
 - d. Disk number (1 of X), if applicable

- 6. For a given project, all load files should use the same field names, ordering and structure as the first delivery.
- 7. Ensure there are no truncated file or folder names in your production. These would be indicated by a tilde ~. (E.g. AAA000~1.TIF).
- 8. When reviewing your load file, missing or empty folders indicate a potential problem. If your image folder contains subfolders 012, 013 and 015, your first question should be what happened to 001-011 and 014.
- 9. Organize productions by custodian, unless otherwise instructed. All documents from an individual custodian should be confined to a single load file.
- 10. All productions should be checked and produced free of computer viruses or other malware.
- 11. Passwords for documents, files, compressed archives and encrypted media should be provided separately either via email or in a separate cover letter from the custodian.

II. Delivery Formats

Subpart A of this section sets forth the standard production format. Under limited circumstances, it may not be possible to produce ESI in that preferred format. Under those circumstances, and with prior approval of the NJ OAG, .PDF files and Email native files may be produced in the formats provided in subparts B. and C. of this section, respectively.

A. Production Format

All scanned paper, email and native file collections should be converted or processed to TIFF files, Bates numbered, and include fully searchable text (OCR). Most document productions will contain the elements listed below:

Folder labeled IMAGES Folder labeled DATA Folder labeled TEXT Folder labeled NATIVES

1. Bates Numbering

The Bates number must be a unique, consistently formatted identifier consisting of an alpha prefix along with a fixed length number for each custodian, e.g., "ABC0000001". This format must remain consistent across all production numbers. The number of digits in the numeric portion of the format should not change in subsequent productions, nor should spaces, hyphens, or other separators be added or deleted. Avoid Bates prefixes containing characters other than A through Z.

2. Images

a. Generally

- 1. Black and White images should be single-page, Group IV TIFS (1 bit), and scanned at 200-300 DPI (Presentation software such as PowerPoint, AUTOCAD images and Spreadsheet images are exceptions please see step 4 below.) Color images should be single-page JPGS.
- 2. File names cannot contain embedded spaces.
- 3. The number of TIFF files per folder should not exceed 1000 files.
- 4. Rendering PowerPoint, AUTOCAD images and Excel files to images:
 - i. PowerPoint: All pages of the file should be scanned in full slide image format, with any speaker notes following the appropriate slide image.
 - ii. AUTOCAD images: If possible, files should be scanned to single page JPEG (.JPG) file format. Color images can be discussed on a case by case basis.
 - iii. Excel: A placeholder image, named by the IMAGEID of the file, may be used.

b. Image Cross-Reference File

The image cross-reference file is needed to link the images to the database. It is a commadelimited file consisting of seven fields per line. There must be a line in the cross-reference file for every image in the database. The format is as follows:

ImageID, VolumeLabel, ImageFilePath, DocumentBreak, FolderBreak, BoxBreak, PageCount

ImageID:

The unique designation that is used to identify an image.

Note: This ImageID key must be a unique and fixed length number. This number will be used in the .DAT file as the ImageID field that links the database to the images. The format of this image key must be consistent across all productions. It is recommended that the format be a 7 digit number

to allow for the possible increase in the size of a production.

VolumeLabel:

Optional, but names for volumes should not be longer than eight

characters, with a suffix not wider than three characters.

ImageFilePath:

The full path to the image file.

DocumentBreak:

The letter "Y" denotes the first page of a document. If this field is blank,

then the page is not the first page of a document.

FolderBreak:

Leave empty

BoxBreak:

Leave empty

PageCount:

Optional

Sample IMAGE Load file (Often referred to as Opticon or .OPT file)....

IMG0000001,IMG01,E:\IMAGES\001\IMG0000001.TIF,Y,,,3

IMG0000002,IMG01,E:\IMAGES\001\IMG0000002.TIF,,,,

IMG0000003,IMG01,E:\IMAGES\001\IMG0000003.TIF,,,,

IMG0000004,IMG01,E:\IMAGES\001\IMG0000004.TIF,Y,,,2

IMG0000005,IMG01,E:\IMAGES\001\IMG0000005.TIF,Y,,,,

The fields are, from left to right:

- Field One (IMG0000001) page identifier
- Field Two (IMG01) the volume identifier not required
- Field Three (E:\IMAGES\001\IMG0000001.TIF) a path to the image to be loaded
- Field Four (Y) Document marker a "Y" indicates the start of a unique document
- Field Five (blank) can be used to indicate a folder
- Field Six (blank) can be used to indicate box
- Field Seven (3) used to store page count

Note: Only images belong in the Opticon load file. If OCR files are included in the same folder as the images, errors will occur when retrieving the images.

3. DATA Load File (.DAT file)

The data file (.DAT) contains all the fielded information that will be loaded into the database. Data can be delivered utilizing standard delimited files for coded data (.DAT) and .TXT files for OCR data. The data file (.DAT) contains all of the fielded information that will be loaded into the database:

- 1. The first line of the .DAT file must be a header row identifying the field names.
- 2. The best practice is to use the following standard delimiters in the .DAT file:

The following chart represents the most common delimiter characters used in Relativity, along with its decimal equivalent. If the source program you are importing from uses a different font, it can change the symbolic representation of the delimiters. If this happens, match the delimiter characters with the decimal equivalents instead of relying on the displayed symbol. Using the decimal equivalents will always result in a correct delimiter match. For a complete list of delimited characters you may reference the following link.

https://help.relativity.com/9.7/Content/Relativity/Relativity_Desktop_Client/Importing/Load_file_specifications.htm

Delimiter Name	Symbol	Decimal Equivalent
Comma		044
Paragraph	1	020
Quote	b	254
Newline		174
semi-colon	3	059

- 3. Date fields should be provided in the format: mm/dd/yyyy
 - a. E.g. "01/01/2004" and not "01/01/2004 12:01:01PM"
- 4. Date and time fields must be two separate fields
- 5. All attachments should sequentially follow the parent document/email. Parent Email and attachment document families should be kept intact.
- 6. All metadata associated with email, audio files, and native electronic document collections should be produced.
- 7. The .DAT file for scanned paper collections must contain, at a minimum, the following fields:
 - 1) BEGBATES: Beginning Bates number
 - 2) ENDBATES: Ending Bates number
 - 3) IMAGEID: Image Key field
 - 4) CUSTODIAN: Individual from whom the document originated
- 8. The .DAT file should NOT include document text.
- 9. For all non-redacted documents, please include the General Metadata fields for all files and respective metadata fields for emails and electronic documents (e.g., MS Word, MS Excel, etc.) where available using industry standard techniques. With respect to redacted documents, some metadata may be withheld as needed to preserve privileges.
- 10. Spaces and returns must match the original text. No odd characters, such as a semi-colon, should appear in lieu of a soft-return or a space.
- 11. Fields provided in a .DAT file may include the following:

GENERAL Metadata	Definition	Field Name
	The start bates of the document	Bates Beg
BEG BATES	The end bates of the document	Bates End
END BATES	start bates of attachment	Bates Beg Attach
BEG ATTACH	Start bates of attachment	Bates End Attach
END ATTACH	The end bates of attachment	Pages
Page Count	Number of pages	
Custodian	The name of the original custodian of the file	Custodian
File extension	The extension of the file	File Extension
Confidential	Value	Confidential
	Defines if a message file is an email or attachment	Record Type
Email type	Defines if a message me	Email Has Attachment
Email Attachment	The address where the file resides on the electronic media	Source Path
File path	The amount of space the file takes up on the electronic	File Size
File Size	The amount of space the file takes up on the dicertonic	MD5 Hash
MD5Hash	The MD5 Hash for the original file	Native File
Native File Link	Relative path of submitted native files	Tradivorno

	Definition	Field Name
Email Metadata	The person who authored the email	Email From
FROM	Recipient(s) of the email	Email To
10	Person(s) copied on the email	Email CC
COPIED	Person(s) blind copied on the email	Email BCC
BCC	Person(s) brind copied on the chief	

Date Sent	Date the email was sent expressed usually Eastern Standard	Email Sent Date
Thurs Court	Time if in US Time the email was sent expressed usually Eastern Standard	Email Sent Time
Time Sent	Time if in US	
Time Zone	The time zone in which the emails were standardized	Time Zone Field
Date Received	Date Received Date received in EST	Email Received Date
Time Received	Time Received Date received in EST	Email Received Time
Subject	Subject line of email	Email Subject
Attachment Count	Number of attachments	Number of Attachments
INTFILEPATH	Original location of email including original file name	Email Folder Path
INTMSGID	Unique Message 1D	Message ID

EDocs Metadata	Definition	Field Name
Author	The person who authored the document	Author
Date Created	Date the document was created	Created Date
Time Created	Time the document was created	Created Time
Date Last Modified	Date the file was last changed/saved	Last Modified Date
Time Last Modified	Time the file was last changed/saved	Last Modified Time
Printed Date	Date that the file was last printed	Last Printed Date
Title	Title of the document	Title
Extracted Text/OCR Path	Path to extracted text of the native file	Extracted Text
Path	Path where native file document was stored including	File Path

12. No more than one document per database record. The database and load files should be sorted sequentially by Bates number. Relativity displays records in the same order they are loaded.

4. Text

Searchable text of the entire document must be provided for every record, at the document level. For redacted documents, provide the full text for the redacted version. Delivery should be as follows:

- 1. The text should be delivered as multi-page ASCII text files with the files named the same as the ImageID field.
- 2. Text files must be placed in a separate folder labeled TEXT.
- 3. The number of files per folder should be limited to 1000 files.
- 4. Note:
 - a. DO NOT include the searchable text in the same folder as the IMAGES folder.
 - b. DO NOT include searchable text in the .DAT file.

5. Native Files

Copies of original email and native file documents/attachments must be included for all electronic productions.

1. Native files must be named with the same naming convention associated with its associated files in the production:

EXAMPLE:

NJOAG0012345 – beginning bates number from the load file. NJOAG0012345.tif – associated image file NJOAG0012345.txt – associated text file NJOAG0012345.xls – associated native Excel spreadsheet.

- 2. The full path of the native file must be provided in the .DAT file for the LINK field.
- 3. The number of native files per folder should not exceed 1000 files.
- 4. These files should be located in a folder named NATIVE.

B. .PDF File Production

Production in this format requires prior approval from the NJ OAG.

- 1. When approved, .PDF files may be produced in native file format.
- 2. .PDF files should be produced in separate folders.
- 3. All .PDFs must be unitized at the document level, i.e. each .PDF should represent a distinct document; a single .PDF file cannot contain multiple documents.
- 4. All .PDF files must contain embedded text that includes all discernable words within the document, not selected text only. This requires all layers of the .PDF to be flattened first.
- 5. If .PDF files are Bates endorsed, the .PDF files must be named by the Bates range.

C. Email Native File Production

Production in this format requires prior approval from the NJ OAG. When approved, Outlook (e.g., .PST) email files may be produced in native file format. A separate folder should be provided for each custodian.

EXHIBIT B

CERTIFICATION OF COMPLIANCE

1 Paul thompson	_, certify as follows:		
I am employed by Thompson Car and	Truck in the position of	Owner	;

2. Thompson Car and Truck's productions and responses to the Subpoena of the Attorney General of the State of New Jersey, dated December 12, 2019, (the "Subpoena") were prepared and assembled under my personal supervision;

1.

- 3. I made or caused to be made a diligent, complete and comprehensive search for all Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena;
- 4. Thompson Car and Truck's productions and responses to the Subpoena are complete and correct to the best of my knowledge and belief;
- 5. No Documents or information responsive to the Subpoena have been withheld from Thompson Car and Truck's productions and responses, other than responsive Documents or information withheld on the basis of a legal privilege or doctrine;
- 6. All responsive Documents or information withheld on the basis of a legal privilege or doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena;
- 7. The Documents contained in Thompson Car and Truck's productions and responses to the Subpoena are authentic, genuine and what they purport to be;
- 8. Attached is a true and accurate record of all persons who prepared and assembled any productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be; and
- 9. Attached is a true and accurate statement of those requests under the Subpoena as to which no responsive Documents were located in the course of the aforementioned search.

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: 12 | 18 | 19

Warne (signature)

Name (print)

EXHIBIT C

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EXHIBIT D

CUSTOMER ROL R HALL	DATE 12-17-16 STOCK NO. J POST MUSCLY NJ 07865 CELL SALES
ADDRESS 212 Charact Dass Real a	1 Post Musson NJ 07865
PUONE AN GOO: 7(7:11)	City State Zip
PHONE (H) 100 763 611 PHONE (W)	SALES
E-MAIL	SALES REP. D.O.B. D.O.B. D.O.B. MODEL F 250
D. L. # H0288 61579 12022	OC. SEC. # D.O.B
YEAR DOOK MAKE FORD	MODEL F 250
BODY TYPE PICK UP EXT. COLOR Green	INT. COLOR Gray MILES 143845
Prior to Delivery of the vehicle listed above, customer shall elect one of the following and so advise dealership: * Cash Purchase * Finance Purchase * Lease	SERIAL NUMBER IFTSF21P16EC13436
IF A CREDIT SALE, REQUIRED INFORMATION CONTAINED ON A SEPARATE DISCLOSURE STATEMENT IS MADE A	IF A LEASE, COMPLETE DISCLOSURE OF ALL LEASE TERMS AND CONDITIONS IS CONTAINED ON A SEPARATE LEASE CONTRACT. CHECK APPROPRIATE BOX
PART OF THIS ORDER. TO BE DELIVERED ON OR ABOUT	☐ This vehicle is sold/leased "as is" and dealer hereby expressly
	disclaims all warranties, either express or implied, including any implied warranties of merchantability and fitness for a particula
Price of Unit Additional Equipment (options)	I purpose. Any liability of dealer with respect to defects or male
Additional Equipment (options)	functions of this vehicle including, without limitation, those which pertain to performance or safety, (whether by way of "stric
5-3-31	liability," based upon dealer's negligence, or otherwise), is ex
Pd CK# 283 6023	pressly excluded and customer hereby assumes any such risks OR
	☐ The only dealer warranty on this vehicle is the limited war ranty which is issued with and made a part of this order form.
	ALL USED VEHICLE SALES-DEALER'S OBLIGATION
	The laws of New Jersey require Motor Vehicle Dealers to make al
	necessary repairs, without charge, or return the full purchase price (if a sale) to the customer in the event a used vehicle sold and intended
	I to be registered in this State fails to meet State Inspection Standards to
IF A LEASE, THE FOLLOWING APPLY:	the issuance of a certificate of approval due to a defect that is no the result of the customer's own act. The undersigned, before entering
MONTHLY PAYMENT AMOUNT \$	into this contract, has been informed of dealer's obligation above and
TERM: MONTHS	l agrees to have the used vehicle inspected within 14 days from
MILEAGE PER YEAR	the issuance of the permanent registration for such vehicle.
IF A PURCHASE, THE FOLLOWING APPLY:	Date Customer's Signature
TOTAL PRICE OF VEHICLE	WAIVER OF DEALER'S OBLIGATION
Less Trade-in	The undersigned, has read and understood the above Dealer's Obligation, and does hereby WAIVE AND RELEASE the DEALER'S OB
EGGS Trade #1	I LIGATION to make repairs without charge or return the full purchase
	price (if a sale) if the vehicle fails to meet State Inspection Standards for the issuance of a certificate of approval, unless the
TOTAL TAXABLE AMOUNT 14500 -	cause for the vehicle's rejection is an item which is "govered" by
State Sales Tax 1015 -	cause for the vehicle's rejection is an item which is "covered" by New Jersey's Used Car Lemon Warranty Law (P.L. 1995, Chpt. 373)
	Date Customer's Signature
	TRADE-IN DESCRIPTION AND ALLOWANCE Year Make Model
Registration/Title Fee (Estimated)	Serial No Mileage
(SEE PARAGRAPH 12 ON REVERSE SIDE)	Trade-in Value Date of
Documentary Fee	Less Balance Owed
(SEE PARAGRAPH 13 ON REVERSE SIDE)	Net Trade-in Allowance
NET PAY-OFF ON TRADE-IN	Balance Owed to:
	Account No.:
TOTAL 15515 -	Account No.: Info. From Good Thru
Deposit	I Customer certifies that the frame on the trade-in vehicle has
	never sustained any damage or been repaired. All airbags are of original equipment and have never been deployed
BALANCE IN CASH, CERTIFIED CHECK OR OTHER ACCEPTABLE FORM OF PAYMENT	I Also that the vehicle has never been in a flood or had the
IO BE PAID TO DEALER ON DELIVERY	emission control system tampered with or altered. Customer certifies the above mileage of trade-in vehicle is accurate
RALANCE DUE ON DELIVERY	Tocimios the above finicage of trade in venicle is accordate



PHILIP D. MURPHY Governor

SHEILA Y. OLIVER Lt. Governor

New Jersey Office of the Attorney General

Division of Consumer Affairs Office of Consumer Protection 124 Halsey Street, 7th Floor, Newark NJ

July 6, 2020



PAUL R. RODRIGUEZ
Acting Director

Mailing Address: P.O. Box 45025 Newark, NJ 07101 (973) 504-6200

VIA HAND DELIVERY

Vision Custom Car & Stereo, LLC d/b/a Miracle Autosport 2214 Nottingham Way Mercerville, New Jersey 08619 Attention: Eric Neumann, Owner

NOTICE OF VIOLATION AND OFFER OF SETTLEMENT

Dear Mr. Neumann:

The New Jersey Division of Consumer Affairs, Office of Consumer Protection ("Division") is charged with enforcement of the New Jersey Consumer Fraud Act, **N.J.S.A. 56:8-1 to -210** ("CFA"). The Division has conducted an investigation of Vision Custom Car & Stereo, LLC d/b/a Miracle Autosport ("You," or "Your," "Yourself," or "I"), located at 2214 Nottingham Way, Mercerville New Jersey 08619, and has determined that you are in violation of the CFA.

The CFA specifically N.J.S.A. 56:8-2, prohibits:

The act, use or employment by any person of any unconscionable commercial practice, deception, fraud, false pretense, false promise, misrepresentation, or the knowing[] concealment, suppression, or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale or advertisement of any merchandise or real estate, or with the subsequent performance of such person as aforesaid, whether or not any person has in fact been misled, deceived or damaged thereby

The Department of Environmental Protection Air Pollution Control Act Rules ("DEP Rules"), N.J.A.C. 7:27-14.3(e)(2), forbid:

any person to cause, suffer, allow, or permit the sale or offer for sale of any dieselpowered motor vehicle with a certified configuration or motor vehicle engine with a certified configuration in which any element of design installed on such vehicle has been disconnected, detached, deactivated, or in any other way altered or modified from the design of the original vehicle manufacturer.

Among the vehicle alterations forbidden by the DEP Rules are physical alternations such as the removal of an emissions control device. Among the modifications forbidden by the DEP Rules are those that make the controls less effective or software modifications that involve installing or running aftermarket software programs designed to deactivate emissions controls without physically removing the controls.

As set forth in the attached Certification of Investigator Jared O'Cone, You have been found to have advertised, offered for sale and/or sold at least one diesel-powered motor vehicle with tampered emissions controls in violation of the DEP Rules. Each violation of the DEP Rules constitutes an unconscionable commercial practice and, as such, a separate violation of the CFA, **N.J.S.A.** 56:8-2, subjecting You to civil penalties pursuant to **N.J.S.A.** 56:8-13, as well as reimbursement of investigative costs and/or attorneys' fees, pursuant to **N.J.S.A.** 56:8-11 and **N.J.S.A.** 56:8-19.

IF YOU DO NOT CONTEST THE VIOLATIONS ALLEGED and wish to avail Yourself of this opportunity to settle the Investigation, You should sign and return the enclosed Answering Certification within fifteen (15) days from the date of this Notice and agree to the following:

- 1. Cease and desist from engaging in any practices in violation of the CFA and DEP Rules; and
- 2. Pay a civil penalty in the amount of \$1,500.00.

If the above-referenced payment is received by the Division, along with your signed Answering Certification, You need not do anything further.

IF YOU DO NOT CONTEST THE VIOLATIONS ALLEGED, but want to present information to Division representatives about any mitigating circumstances in Your case that may persuade the Division to reduce the civil penalty, You may request an informal Mitigation Conference. If You request a Mitigation Conference, You will waive Your right to an Administrative Hearing. The Mitigation Conference date is August 12, 2020, at 10:00 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, with Investigator Jared O'Cone ("Investigator O'Cone"), a representative of the Division. You may be accompanied by an attorney. Should You have any questions regarding this procedure, or seek an adjournment of this date, please contact Investigator O'Cone, who may be reached at O'ConeJ@dca.njoag.gov. Alternatively, You may send written documentation to the Division concerning any mitigating circumstances that You believe may persuade the Division to reduce the civil penalty. In order to elect either of these options, You must return the enclosed Answering Certification within fifteen (15) days from the date of this Notice. The Division will then review this material and respond to You.

IF YOU CONTEST THE VIOLATIONS ALLEGED, and do not wish to settle the matter consistent with the terms set forth above, You may request a formal Administrative Hearing by returning the enclosed Answering Certification within fifteen (15) days from the date of this Notice. In that event, this Notice will serve as

notice of the violations against You. You should be aware that in making a final decision, the Director of the Division may, if violations of the above-referenced statutes and regulations have been proven, order civil penalties and remedies other than the settlement offer above. Specifically, You may be ordered to: pay civil penalties in an amount up to \$10,000 for the first violation and up to \$20,000 for the second violation and each subsequent violation pursuant to N.J.S.A. 56:8-13; and pay investigative costs and attorneys' fees to the Division, pursuant to N.J.S.A. 56:8-11 and 56:8-19.

Before a determination is made with regard to whether an Administrative Hearing will be conducted before the Director of the Division or referred to the Office of Administrative Law, a Pre-Hearing Conference will be held. If you request an Administrative Hearing, your Pre-Hearing Conference will be scheduled on August 12, 2020, at 10:00 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, with Investigator O'Cone, a representative of the Division. You may be accompanied by an attorney. Should you have any questions regarding this procedure, or seek an adjournment of this date, please contact Investigator O'Cone, who may be reached at O'ConeJ@dca.njoag.gov. Your attendance at this Pre-Hearing Conference is mandatory. Any failure to appear without a satisfactory explanation may result in an order barring you from raising certain defenses at the Administrative Hearing, pursuant to N.J.A.C. 1:1-14.4.

The purpose of this **Pre-Hearing Conference** is to discuss the issues in this matter and the defenses which You may wish to raise. You should be prepared to discuss the evidence You will propose to offer at the **Administrative Hearing**. It may be helpful if You bring to the **Pre-Hearing Conference** a copy of any documentation that supports Your position. If the Division determines that there are no material facts in dispute, You will have an opportunity to submit legal arguments and any documentation that may be relevant to the ultimate disposition of this matter. If there are material facts in dispute, an **Administrative Hearing** will be scheduled. During the **Administrative Hearing**, You, either personally or with the assistance of an attorney, will have an opportunity to respond to the alleged violations and submit evidence and present testimony as may be necessary for the Division to make a final determination. **Pursuant to N.J.A.C. 1:1-5.1, and except as provided by N.J.A.C. 1:1-5.4, a corporation must be represented by an attorney.**

IF YOU FAIL TO RESPOND to this Notice within fifteen (15) days of the date of this Notice, the settlement offer will be withdrawn, You will be deemed in default and the allegations against You will be deemed uncontested. Thereafter, this Notice and the underlying proofs may be reviewed by the Director of the Division, and a Final Decision and Order on Default ("Order") will be issued, and You may be ordered to: pay civil penalties in an amount up to \$10,000 for the first violation and up to \$20,000 for the second violation and each subsequent violation pursuant to N.J.S.A. 56:8-13; pay Consumer restitution pursuant to N.J.S.A. 56:8-15; and pay investigative costs and attorneys' fees to the Division pursuant to N.J.S.A. 56:8-11 and 56:8-19. You will receive no further notice from the Division prior to issuance of an Order. Once an Order has been entered, Your failure to pay any civil penalties, restitution, attorneys' fees and/or investigative costs within the time allowed will result in the filing of a Certificate of Debt. Any subsequent violation of an Order with a cease and desist provision may subject you to a penalty of up to \$25,000

per violation pursuant to N.J.S.A. 56:8-18. Service of an Order will be deemed effective if sent by first-class mail and certified mail, return receipt requested, to Your last known mailing address. Vision Custom Car & Stereo, LLC

Should You have any questions, please contact Investigator O'Cone at O'ConeJ@dca.njoag.gov.

New Jersey Division of Consumer Affairs Office of Consumer Protection

Gregory K Turner

Assistant Deputy of Enforcement

ANSWERING CERTIFICATION

(Vision Custom Car & Stereo, LLC)

I,read and reviewed the Notice, regard to -201.	ding alleged v	, hereby acknowledge that I have violations of the CFA, N.J.S.A. 56:8-1
PLEASE CHECK ONE OF THE OPT	IONS BELOV	<u>v:</u>
(OPTION 1):		
I DO NOT CONTEST THE conduct that has been alleged and a		NS ALLEGED and acknowledge the
1. Cease and desist from CFA and DEP Rules;	engaging in a	any practices in violation of the
2. Pay a civil penalty in th	ne amount of	\$1,500.00.
public record, and that the Notic documents. I am enclosing herewith in the sum of \$1,500.00 made payab which I am mailing or delivering to:	e and this a certified collection the "New Jersey" of Consume	Answering Certification are public heck, cashier's check, or money order y Jersey Division of Consumer Affairs," Department of Law and Public Safety, or Protection, 124 Halsey Street, P.O. an Mallett, Lead Investigator.
Dated:	Ву:	SIGN NAME
	Name: _	PRINT NAME

(OP	TI	ON	2)
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(OPTION 2)	
rights I may have to against any alleg	OT CONTEST THE VIOLATIONS ALLEGED and hereby waive any an Administrative Hearing in this matter in order to defend myself ed violations, BUT I ask the Division to consider mitigating by case before rendering its final decision.
representati on August : Newark, New	t a Mitigation Conference to present information to Division ves; I understand that the Mitigation Conference will be held 12, 2020, at 10:00 AM, at 124 Halsey Street, 7th Floor, v Jersey 07102. I am aware that I may be represented by an the Mitigation Conference.
circumstan	ubmitting written documentation concerning mitigating ces; I understand that the Division will consider this material ring a final decision.
is not persuaded the is warranted or the	if, after considering the mitigation evidence presented, the Division at any reduction in the amounts set forth above and in the Notice at any of the other terms or conditions should be modified, the y be ordered and I will be obligated to:
	and desist from engaging in any practices in violation of the nd the DEP Rules; and
2. Pay a	civil penalty in the amount of \$1,500.00.
amounts that I mu Division herein is a Certification are p	these terms is accepted by the Division, I will be notified of the st pay. I am also aware that the action taken against me by the matter of public record, and that the Notice and this Answering public documents. Failure to comply may subject me to further edings and any failure to make a required payment will result in the te of Debt .
Dated:	By: SIGN NAME
	Name:
	PRINT NAME

(OPTION 3)

_____I CONTEST THE VIOLATIONS ALLEGED and request a formal Administrative Hearing. I understand that I am required to attend a Pre-Hearing Conference on August 12, 2020, at 10:00 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, at which the issues in this matter and the possibility of settlement will be discussed. I am aware that I may be represented by an attorney at the Pre-Hearing Conference.

If the Division and I agree upon any essential settlement terms at the **Pre-Hearing Conference**, I understand that:

- 1. These terms will be included in a document ("Pre-Hearing Settlement Sheet");
- 2. The Division representative and I will sign the Pre-Hearing Settlement Sheet and I will be bound by it; and
- 3. The Division will send me a Consent Order which will include all settlement terms that I must sign and return along with any required payment to the Division within thirty (30) days of the date that the Division sends it to me.

I further understand that if I fail to do so, the Division will present this matter to the Director of the Division based upon this Notice, and a **Final Decision and Order After Notice of Violation** will be issued. You will receive no further notice from the Division prior to the issuance of a Final Decision and Order after Notice of Violation.

If the Division and I do not agree upon settlement terms at the **Pre-Hearing Conference**, I will thereafter be advised of the time, date and place for the **Administrative Hearing** if a determination has been made that there are material facts in dispute. I am aware that I may be represented by an attorney at the **Administrative Hearing**. I am also aware that at the time of the **Administrative Hearing** I may offer testimony, documentation and legal arguments relevant to the alleged violations. I understand that in making a final decision, the Director of the Division may, if violations of the above-referenced statutes and regulations have been proven, order payment of civil penalties, restitution, attorneys' fees and investigative costs exceeding the settlement offer in this Notice, and may order such other remedies as deemed appropriate. I am also aware that this proceeding is a matter of public record and that the Notice and this Answering Certification are public documents.

Dated:	By:	
	•	SIGN NAME
	Name:	
		PRINT NAME

Vision Custom Car & Stereo, LLC d/b/a Miracle Autosport 2214 Nottingham Way Mercerville, New Jersey 08619

INVESTIGATIVE CERTIFICATION

I, Jared O'Cone, being of full age, do hereby certify as follows:

- 1. I am employed as an Investigator by the Office of the Attorney General, Division of Consumer Affairs, Office of Consumer Protection ("Division"), located at 124 Halsey Street, Newark, New Jersey 07102, and have held that position at all times relevant to this Certification.
- 2. On October 9, 2019, the Division opened an investigation into vehicle emissions tampering with a focus on the sale of tampered diesel pickup trucks ("Emissions Tampering Investigation").
- 3. As part of the Emissions Tampering Investigation, on November 13, 2019, I served a Subpoena Duces Tecum ("Subpoena") on Vision Custom Car & Stereo, LLC d/b/a Miracle Autosport ("Vision Custom Car"). The Subpoena requested, among other things, all of Vision Custom Car's advertising, sales and repair documents concerning a 2005 Ford Excursion, with a vehicle identification number of 1FMSU41P15ED43793 ("2005 Ford Excursion"). The Subpoena is attached as **Exhibit A**.
- 4. On November 27, 2019, Vision Custom Car submitted documents in response to the Subpoena ("Vision Custom Car Document Production"). On January 21, 2020, Eric Neumann, the owner of Vision Custom Car, submitted a Certificate of Compliance indicating that Vision Custom Car had fully complied with the Subpoena which is attached as **Exhibit B**. I subsequently reviewed the Vision Custom Car Document Production.
- 5. Vision Custom Car purchased the 2005 Ford Excursion on January 30, 2019, from Aunlimited Inc. through a Manheim Remarketing, Inc. ("Manheim") vehicle auction. The Manheim bill of sale, which is attached as **Exhibit C**, includes a notation that the 2005 Ford Excursion has "Structural EGR Delete." Based on my experience investigating motor vehicle dealerships, this terminology is commonly understood to mean that the vehicle's Exhaust Gas Recirculation system has been deleted.
- 6. On November 20, 2019, I accessed an online advertisement for the 2005 Ford Excursion posted by Vision Custom Car on the website www.ecarlist.com. The advertisement, which is attached as **Exhibit D**, included a notation that the vehicle "has the EGR deleted for better reliability."

- 7. Vision Custom Car did not submit any repair documents, as requested in the Subpoena, indicating that the dealership repaired the 2005 Ford Excursion's emissions system.
- On February 25, 2019, Vision Custom Car sold the 2005 Ford Excursion 8. to Josh Hall. The Retail Installment Contract is attached as Exhibit E.
- 9. The documents submitted with this Certification are true copies of the documents in possession of the Division. Certain of the above-referenced Exhibits contain personal identifying information. That information has been redacted.

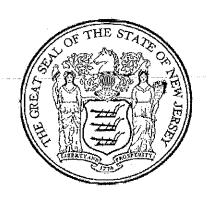
JARED O'CONE

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: July 6 2020 (Newark, New Jersey

EXHIBIT A

GURBIR S. GREWAL
ATTORNEY GENERAL OF NEW JERSEY
Division of Law
124 Halsey Street - 5th Floor
P.O. Box 45029
Newark, New Jersey 07101
Attorney for New Jersey Division of Consumer Affairs



By:

Jeffrey Koziar

Deputy Attorney General

(973) 648-7819

ADMINISTRATIVE ACTION

SUBPOENA DUCES TECUM

THE STATE OF NEW JERSEY to:

Vision Custom Car & Stereo, LLC

d/b/a Miracle Autosport

c/o Eric Neumann, Registered Agent

2214 Nottingham Way

Mercerville, New Jersey 08619

YOU ARE HEREBY COMMANDED to produce to the New Jersey Division of Consumer Affairs, Office of Consumer Protection ("Division") through Jeffrey Koziar, Deputy Attorney General, at 124 Halsey Street, 5th Floor, Newark, New Jersey 07102, on or before **November 27**, 2019 at 10:00 A.M., the following:

See Attached Schedule

In lieu of Your appearance, you may produce the documents and information identified in the attached Schedule on or before the return date at the address listed above by Certified Mail, Return Receipt Requested, addressed to the attention of Jeffrey Koziar, Deputy Attorney General, Consumer Fraud Prosecution Section. You may, at Your option and expense, provide certified, true copies in lieu of the original documents identified in the attached Schedule by completing and returning the Certification attached hereto.

Failure to comply with this Subpoena may render You liable for contempt of Court and such other penalties as provided by law. This Subpoena is issued pursuant to the authority of the New Jersey Consumer Fraud Act, N.J.S.A. 56:8-1 et seq., specifically N.J.S.A. 56:8-3 and 56:8-4.

Dated:	11/13/19	
	Deffy/3-	

Deputy Attorney General

PROOF OF SERVICE

	I, <u></u>	TARED O'Cove	, being of	f ful	l age, cert	tify the	at on <u>No</u>	vinner 15	و
2019,	at	approximately,	12:04 pm,	I	served	the	within	Subpoena	on
Euc Ne	u me a	", ly Azent	at 2214 1) of ugl	NAM	Day 1 1	Men cei	ruille M.	by exhibiting	g the
Subpoe	na to	and leaving a true	copy thereof with	said	lindividua	ıl.			

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: n/3, 2019

CERTIFICATION OF TRUE COPY

I certify that the copies of	of all documents produced in compliance with this Subpoena served
upon	with the return date of November 27, 2019, are true copies of
the original documents requeste	ed in the Schedule attached to the Subpoena.
I certify that the forego	ing statements made by me are true. I am aware that if any of the
foregoing statements made by	me are willfully false, I am subject to punishment.
Dated:	DT
	Name (signature)
	Name (print)
	Title or Position

CERTIFICATION OF COMPLIANCE

	I, certify as follows:
1.	I am employed by Vision Custom Car in the position of
2.	Vision Custom Car's productions and responses to the Subpoena of the Attorney General of the State of New Jersey, dated (the "Subpoena") were prepared and assembled under my personal supervision;
3.	I made or caused to be made a diligent, complete and comprehensive search for all Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena;
4.	Vision Custom Car's productions and responses to the Subpoena are complete and correct to the best of my knowledge and belief;
5.	No Documents or information responsive to the Subpoena have been withheld from Vision Custom Car's productions and responses, other than responsive Documents or information withheld on the basis of a legal privilege or doctrine;
6.	All responsive Documents or information withheld on the basis of a legal privilege or doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena;
7.	The Documents contained in Vision Custom Car's productions and responses to the Subpoena are authentic, genuine and what they purport to be;
8.	Attached is a true and accurate record of all persons who prepared and assembled any productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be; and
9.	Attached is a true and accurate statement of those requests under the Subpoena as to which no responsive Documents were located in the course of the aforementioned search.

Dated:		
	Name (signature)	
	Name (print)	

foregoing statements made by me are willfully false, I am subject to punishment.

I certify that the foregoing statements made by me are true. I am aware that if any of the

SCHEDULE

INSTRUCTIONS AND DEFINITIONS

A. INSTRUCTIONS:

- 1. This Request is directed to Vision Custom Car & Stereo, LLC d/b/a Miracle Autosport ("Vision Custom Care"), as well as its owners, officers, directors, shareholders, founders, managers, agents, servants, employees, representatives, attorneys, corporations, subsidiaries, affiliates, successors, assigns or any other Person(s) acting or purporting to act on its behalf.
- 2. Unless otherwise specifically indicated, the period of time encompassed by this Request shall be December 1, 2016 to the date of Your response to this Subpoena.
- 3. Unless otherwise specifically indicated, capitalized terms are defined as set forth in the Definitions below.
- 4. You are reminded of Your obligations under law to preserve Documents and information relevant or potentially relevant to this Subpoena from destruction or loss, and of the consequences of, and penalties available for, spoliation of evidence. No agreement, written or otherwise, purporting to modify, limit or otherwise vary the terms of this Subpoena, shall be construed in any way to narrow, qualify, eliminate or otherwise diminish Your aforementioned preservation obligations. Nor shall You act, in reliance upon any such agreement or otherwise, in any manner inconsistent with Your preservation obligations under the law. No agreement purporting to modify, limit or otherwise vary Your preservation obligations under law shall be construed as in any way narrowing, qualifying, eliminating or otherwise diminishing such aforementioned preservation obligations, nor shall You act in reliance upon any such agreement, unless a Deputy Attorney General confirms or acknowledges such agreement in writing, or makes such agreement a matter of record in open court.
- 5. If there are no Documents responsive to any particular Subpoena request, You shall so certify in writing in the Certification of Compliance attached hereto, identifying the paragrapy number(s) os the Subpoena request concerned.
- 6. If a Request requires the production of Documents the form and/or content of which has changed over the relevant period, identify the period of time during which each such Document was used and/or otherwise was in effect.
- 7. Unless otherwise specifically indicated, each and every Document produced shall be Bates-stamped or Bates-labeled or otherwise consecutively numbered and the Person making such production shall identify the corresponding Document Request Number[s] to which each Document or group of Documents responds.

- 8. Electronically Stored Information should be produced in the format specified in Exhibit A.
- 9. Regardless of whether a production is in electronic or paper format, each Document shall be produced in the same form, sequence, organization or other order or layout in which it was maintained before production, Including production of any Document or other material indicating filing or other organization. Such production shall Include any file folder, file jacket, cover or similar organization material, as well as any folder bearing any title or legend that contains no Document. Likewise, all Documents that are physically attached to each other in Your files shall remain so attached in any production; or if such production is electronic, shall be accompanied by notation or information sufficient to indicate clearly such physical attachment.
- 10. If one or more Documents or any portions thereof requested herein are withheld under a claim of privilege or otherwise, identify each Document or portion thereof as to which the objection is made, together with the following information:
 - a. The Bates-stamp or Bates-label of the Document or portion thereof as to which the objection is made;
 - b. Each author or maker of the Document;
 - c. Each addressee or recipient of the Document or Person to whom its contents were disclosed or explained;
 - d. The date thereof;
 - e. The title or description of the general nature of the subject matter of the Document and the number of pages;
 - f. The present location of the Document;
 - g. Each Person who has possession, custody or control of the Document;
 - h. The legal ground for withholding or redacting the Document; and
 - i. If the legal ground is attorney-client privilege, You shall indicate the name of the attorney(s) whose legal advice is sought or provided in the Document.
- 11. In the event that any Document which would have been responsive to this Request has been destroyed or discarded, identify that Document and also include:
 - a. The date of the Document's destruction or discard;
 - b. The reason for the destruction or discard; and
 - c. The Persons authorizing and/or carrying out such destruction or discard.

- 12. A copy of the Certification of Compliance provided herewith shall be completed and executed by all natural persons supervising or participating in compliance with this Subpoena, and You shall submit such Certification(s) of Compliance with Your response to this Subpoena.
- 13. In a schedule attached to the Certification of Compliance provided herewith, You shall Identify the natural person(s) who prepared or assembled any productions or responses to this Subpoena. You shall further Identify the natural person(s) under whose personal supervision the preparation and assembly of productions and responses to this Subpoena occurred. You shall further Identify all other natural person(s) able to competently testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be.

B. **DEFINITIONS**:

- 1. "Advertisement" shall be defined in accordance with <u>N.J.S.A.</u> 56:8-1(a) and/or <u>N.J.A.C.</u> 13:45A-26A.3. This definition applies to other forms of the word "Advertisement" Including "Advertise" and "Advertised."
 - 2. "Any" includes "all" and vice versa.
- 3. "Concerning" means relating to, pertaining to, referring to, describing, evidencing or constituting.
- 4. "Consumer" means any Person who is offered Merchandise, defined in accordance with N.J.S.A. 56:8-1(c), for Sale.
- 5. "Correspondence" means any Document intended to transmit information Including letters, memoranda, electronic mail, faxes, "instant messages", "text messages", voice mail messages and handwritten and other notes.
- 6. "Document" Includes all writings, word processing documents, and records saved as a .pdf, spreadsheets, charts, presentations, graphics/drawings, images, emails and any attachments, instant messages, text messages, phone records, websites, audio files and any other Electronically Stored Information. Documents Include originals and non-identical duplicates. If a printout of an electronic record is a non-identical copy of the electronic version (for example, because the printout has a signature, handwritten notation, or other mark or attachment not included in the computer document), both the electronic version in which the Document was created and the non-identical original Document must be produced.
- 7. "Electronically Stored Information" or "ESI" means electronically stored information, Including all Documents maintained in electronic format.
- 8. "Include" and "Including" shall be construed as broadly as possible and shall mean "without limitation."
 - 9. "Motor Vehicle" shall be defined in accordance with N.J.A.C. 13:45A-26A.3.

- 11. "NJMVC" refers to the New Jersey Motor Vehicle Commission.
- 12. "Person[s]" shall be defined in accordance with N.J.S.A. 56:8-1(d).
- 13. "Sale" shall be defined in accordance with N.J.S.A. 56:8-1(e).
- 14. "Vision Custom Car" means Vision Custom Car and Stereo, LLC d/b/a Miracle Autosport, as well as its owners, officers, directors, shareholders, founders, managers, agents, servants, employees, representatives, attorneys, corporations, subsidiaries, affiliates, successors, assigns, or any Person acting or purporting to act on its behalf
- 15. "You" and "Your" mean Vision Custom Car and Stereo, LLC d/b/a Miracle Autosport.
 - 16. As used herein, the terms "all" and "each" shall be construed as all and each.
- 17. As used herein, the conjunctions "and" and "or" shall be interpreted conjunctively and shall not be interpreted disjunctively to exclude any information otherwise within the scope of this Request. References to the singular include the plural and references to the plural include the singular.

DOCUMENT REQUESTS

- 1. For the Motor Vehicles identified on "Schedule A" below, produce the following Documents within the care, custody, and/or control of Vision Custom Car:
 - (a) Motor Vehicle Advertisements;
 - (b) Any and all Documentation relating to the purchase of the Motor Vehicles at auctions, Including those administered by Manheim Remarketing, Inc.;
 - (c) Retail buyers' orders;
 - (d) Consumer credit applications;
 - (e) Factory invoices;
 - (f) Finance contracts;
 - (g) Worksheets of all salespersons and/or sales managers;
 - (h) Proof of payments made by You to the NJMVC for registrations and titles;
 - (i) Proof of payment of taxes by You to the New Jersey Division of Taxation for each Motor Vehicle sold;
 - (j) Correspondence;
 - (k) Repair or body work to the Motor Vehicle;
 - (l) Origin of the Motor Vehicle; and
 - (m) Rebates issued.
- 2. Records/details of any suspension(s)/revocation(s) of your used motor vehicle dealer's license between 2016 and today, including:
 - (a) Dates during which Your license was suspended;
 - (b) Reason(s) for suspension and/or revocation;
 - (c) Date(s) on which Your license was reinstated; and
 - (d) Fine(s) paid and/or any and all remedies made in order to reinstate Your license;

Schedule A

Year/Make/ Model	VIN
2005 Ford Excursion	1FMSU41P15ED43793
2008 Ford F-350	1FTWW31R08EB45237
2008 Ford F-250	1FTSW21R18EB97159
2008 Ford F-250	1FTSW21R88ED43122

EXHIBIT A



State of New Jersey OFFICE OF THE ATTORNEY GENERAL DIVISION OF LAW

Guidelines for the Production of Electronically Stored Information

These guidelines outline the technical requirements for producing scanned paper collections, email, and other electronically stored information (ESI) to the Division of Law (NJ DOL) in the New Jersey Attorney General's Office (NJ OAG), where the production will be loaded to *Relativity* software to search, review and retrieve documents. These guidelines are intended for use by a knowledgeable party that is familiar with the technical aspects of ESI including document storage, organization, and format issues. Any proposed production in a format other than those identified below must be discussed with and approved by the NJ OAG.

I. General Instructions

- 1. A cover letter should be included with each production. The cover letter should list each piece of media (hard drive, thumb drive, DVD or CD) included in the production along with the Bates range.
- 2. Documents created or stored electronically MUST be converted or processed to TIFF files, Bates numbered, and include fully searchable text (OCR), not printed to paper or .PDF files.
- 3. Data can be produced on CD, DVD, hard drive, or other removable media. Use the media requiring the least number of deliverables.
- 4. Each piece of media should be "self-contained," for example, if 5 CDs are provided, each must have its own associated load file. CD or other media can be separated over time and this practice ensures IT's ability to reload any particular piece of media at any time.
- 5. Label all media (printed not handwritten) with the following:
 - a. Case number
 - b. Production date
 - Bates range
 - d. Disk number (1 of X), if applicable

- 6. For a given project, all load files should use the same field names, ordering and structure as the first delivery.
- 7. Ensure there are no truncated file or folder names in your production. These would be indicated by a tilde ~. (E.g. AAA000~1.TIF).
- 8. When reviewing your load file, missing or empty folders indicate a potential problem. If your image folder contains subfolders 012, 013 and 015, your first question should be what happened to 001-011 and 014.
- 9. Organize productions by custodian, unless otherwise instructed. All documents from an individual custodian should be confined to a single load file.
- 10. All productions should be checked and produced free of computer viruses or other malware.
- 11. Passwords for documents, files, compressed archives and encrypted media should be provided separately either via email or in a separate cover letter from the custodian.

II. Delivery Formats

Subpart A of this section sets forth the standard production format. Under limited circumstances, it may not be possible to produce ESI in that preferred format. Under those circumstances, and with prior approval of the NJ OAG, .PDF files and Email native files may be produced in the formats provided in subparts B. and C. of this section, respectively.

A. Production Format

All scanned paper, email and native file collections should be converted or processed to TIFF files, Bates numbered, and include fully searchable text (OCR). Most document productions will contain the elements listed below:

Folder labeled IMAGES
Folder labeled DATA
Folder labeled TEXT
Folder labeled NATIVES

1. Bates Numbering

The Bates number must be a unique, consistently formatted identifier consisting of an alpha prefix along with a fixed length number for each custodian, e.g., "ABC0000001". This format must remain consistent across all production numbers. The number of digits in the numeric portion of the format should not change in subsequent productions, nor should spaces, hyphens, or other separators be added or deleted. Avoid Bates prefixes containing characters other than A through Z.

2. Images

a. Generally

- 1. Black and White images should be single-page, Group IV TIFS (1 bit), and scanned at 200-300 DPI (Presentation software such as PowerPoint, AUTOCAD images and Spreadsheet images are exceptions please see step 4 below.) Color images should be single-page JPGS.
- 2. File names cannot contain embedded spaces.
- 3. The number of TIFF files per folder should not exceed 1000 files.
- 4. Rendering PowerPoint, AUTOCAD images and Excel files to images:
 - i. PowerPoint: All pages of the file should be scanned in full slide image format, with any speaker notes following the appropriate slide image.
 - ii. AUTOCAD images: If possible, files should be scanned to single page JPEG (.JPG) file format. Color images can be discussed on a case by case basis.
 - iii. Excel: A placeholder image, named by the IMAGEID of the file, may be used.

b. Image Cross-Reference File

The image cross-reference file is needed to link the images to the database. It is a commadelimited file consisting of seven fields per line. There must be a line in the cross-reference file for every image in the database. The format is as follows:

ImageID, VolumeLabel, ImageFilePath, DocumentBreak, FolderBreak, BoxBreak, PageCount

ImageID:

The unique designation that is used to identify an image.

Note: This ImageID key must be a unique and fixed length number. This number will be used in the .DAT file as the ImageID field that links the database to the images. The format of this image key must be consistent across all productions. It is recommended that the format be a 7 digit number

to allow for the possible increase in the size of a production.

VolumeLabel:

Optional, but names for volumes should not be longer than eight

characters, with a suffix not wider than three characters.

ImageFilePath:

The full path to the image file.

DocumentBreak:

The letter "Y" denotes the first page of a document. If this field is blank,

then the page is not the first page of a document.

FolderBreak:

Leave empty

BoxBreak:

Leave empty

PageCount:

Optional

Sample IMAGE Load file (Often referred to as Opticon or .OPT file)....

IMG0000001,IMG01,E:\IMAGES\001\IMG0000001.TIF,Y,,,3

IMG0000002,IMG01,E:\IMAGES\001\IMG0000002.TIF,,,,

IMG0000003,IMG01,E:\IMAGES\001\IMG0000003.TIF,,,,

IMG0000004,IMG01,E:\IMAGES\001\IMG0000004.TIF,Y,,,2

IMG0000005,IMG01,E:\IMAGES\001\IMG0000005.TIF,Y,,,,

The fields are, from left to right:

- Field One (IMG0000001) page identifier
- Field Two (IMG01) the volume identifier not required
- Field Three (E:\IMAGES\001\IMG0000001.TIF) a path to the image to be loaded
- Field Four (Y) Document marker a "Y" indicates the start of a unique document
- Field Five (blank) can be used to indicate a folder
- Field Six (blank) can be used to indicate box
- Field Seven (3) used to store page count

Note: Only images belong in the Opticon load file. If OCR files are included in the same folder as the images, errors will occur when retrieving the images.

3. DATA Load File (.DAT file)

The data file (.DAT) contains all the fielded information that will be loaded into the database. Data can be delivered utilizing standard delimited files for coded data (.DAT) and .TXT files for OCR data. The data file (.DAT) contains all of the fielded information that will be loaded into the database:

- 1. The first line of the .DAT file must be a header row identifying the field names.
- 2. The best practice is to use the following standard delimiters in the .DAT file:

The following chart represents the most common delimiter characters used in Relativity, along with its decimal equivalent. If the source program you are importing from uses a different font, it can change the symbolic representation of the delimiters. If this happens, match the delimiter characters with the decimal equivalents instead of relying on the displayed symbol. Using the decimal equivalents will always result in a correct delimiter match. For a complete list of delimited characters you may reference the following link.

https://help.relativity.com/9.7/Content/Relativity/Relativity Desktop Client/Importing/Load file specifications.htm

Delimiter Name	Symbol	Decimal Equivalent	
Comma		044	
Paragraph	1	020	
Quote	b	254	
Newline	- R	174	
semi-colon	,	059	

- 3. Date fields should be provided in the format: mm/dd/yyyy
 - a. E.g. "01/01/2004" and not "01/01/2004 12:01:01PM"
- 4. Date and time fields must be two separate fields
- 5. All attachments should sequentially follow the parent document/email. Parent Email and attachment document families should be kept intact.
- 6. All metadata associated with email, audio files, and native electronic document collections should be produced.
- 7. The .DAT file for scanned paper collections must contain, at a minimum, the following fields:
 - 1) BEGBATES: Beginning Bates number
 - 2) ENDBATES: Ending Bates number
 - 3) IMAGEID: Image Key field
 - 4) CUSTODIAN: Individual from whom the document originated
- 8. The .DAT file should NOT include document text.
- 9. For all non-redacted documents, please include the General Metadata fields for all files and respective metadata fields for emails and electronic documents (e.g., MS Word, MS Excel, etc.) where available using industry standard techniques. With respect to redacted documents, some metadata may be withheld as needed to preserve privileges.
- 10. Spaces and returns must match the original text. No odd characters, such as a semi-colon, should appear in lieu of a soft-return or a space.
- 11. Fields provided in a .DAT file may include the following:

GENERAL Metadata	Definition	Field Name
BEG BATES	The start bates of the document	Bates Beg
END BATES	The end bates of the document	Bates End
BEG ATTACH	start bates of attachment	Bates Beg Attach
END ATTACH	The end bates of attachment	Bates End Attach
Page Count	Number of pages	Pages
Custodian	The name of the original custodian of the file	Custodian
File extension	The extension of the file	File Extension
Confidential	Value	Confidential
Email type	Defines if a message file is an email or attachment	Record Type
Email Attachment	Defines if email has an attachment	Email Has Attachment
File path	The address where the file resides on the electronic media	Source Path
File Size	The amount of space the file takes up on the electronic	File Size
MD5Hash	The MD5 Hash for the original file	MD5 Hash
Native File Link	Relative path of submitted native files	Native File

Email Metadata	Definition	Field Name
FROM	The person who authored the email	Email From
TO	Recipient(s) of the email	Email To
COPIED	Person(s) copied on the email	Email CC
BCC	Person(s) blind copied on the email	Email BCC

Date Sent	Date the email was sent expressed usually Eastern Standard	Email Sent Date
	Time if in US Time the email was sent expressed usually Eastern Standard	İ
Time Sent	Time if in US	Lindit delit 1 inio
Time Zone	The time zone in which the emails were standardized	Time Zone Field
Date Received	Date Received Date received in EST	Email Received Date
Time Received	Time Received Date received in EST	Email Received Time
Subject	Subject line of email	Email Subject
Attachment Count	Number of attachments	Number of Attachments
INTFILEPATH	Original location of email including original file name	Email Folder Path
INTMSGID	Unique Message ID	Message ID

EDocs Metadata	Definition	Field Name
Author	The person who authored the document	Author
Date Created	Date the document was created	Created Date
Time Created	Time the document was created	Created Time
Date Last Modified	Date the file was last changed/saved	Last Modified Date
Time Last Modified	Time the file was last changed/saved	Last Modified Time
Printed Date	Date that the file was last printed	Last Printed Date
Title	Title of the document	Title
Extracted Text/OCR Path	Path to extracted text of the native file	Extracted Text
Path	Path where native file document was stored including	File Path

12. No more than one document per database record. The database and load files should be sorted sequentially by Bates number. Relativity displays records in the same order they are loaded.

4. Text

Searchable text of the entire document must be provided for every record, at the document level. For redacted documents, provide the full text for the redacted version. Delivery should be as follows:

- 1. The text should be delivered as multi-page ASCII text files with the files named the same as the ImageID field.
- 2. Text files must be placed in a separate folder labeled TEXT.
- 3. The number of files per folder should be limited to 1000 files.
- 4. Note:
 - a. DO NOT include the searchable text in the same folder as the IMAGES folder.
 - b. DO NOT include searchable text in the .DAT file.

5. Native Files

Copies of original email and native file documents/attachments must be included for all electronic productions.

1. Native files must be named with the same naming convention associated with its associated files in the production:

EXAMPLE:

NJOAG0012345 – beginning bates number from the load file. NJOAG0012345.tif – associated image file NJOAG0012345.txt – associated text file NJOAG0012345.xls – associated native Excel spreadsheet.

- 2. The full path of the native file must be provided in the .DAT file for the LINK field.
- 3. The number of native files per folder should not exceed 1000 files.
- 4. These files should be located in a folder named NATIVE.

B. .PDF File Production

Production in this format requires prior approval from the NJ OAG.

- 1. When approved, .PDF files may be produced in native file format.
- 2. .PDF files should be produced in separate folders.
- 3. All .PDFs must be unitized at the document level, i.e. each .PDF should represent a distinct document; a single .PDF file cannot contain multiple documents.
- 4. All .PDF files must contain embedded text that includes all discernable words within the document, not selected text only. This requires all layers of the .PDF to be flattened first.
- 5. If .PDF files are Bates endorsed, the .PDF files must be named by the Bates range.

C. Email Native File Production

Production in this format requires prior approval from the NJ OAG. When approved, Outlook (e.g., .PST) email files may be produced in native file format. A separate folder should be provided for each custodian.

EXHIBIT B

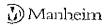
CERTIFICATION OF COMPLIANCE

	I, certify as follows:
1.	I am employed by Vision Custom Car in the position of;
2.	Vision Custom Car's productions and responses to the Subpoena of the Attorney General of the State of New Jersey, dated (the "Subpoena") were prepared and assembled under my personal supervision;
3.	I made or caused to be made a diligent, complete and comprehensive search for all Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena;
4.	Vision Custom Car's productions and responses to the Subpoena are complete and correct to the best of my knowledge and belief;
5,	No Documents or information responsive to the Subpoena have been withheld from Vision Custom Car's productions and responses, other than responsive Documents or information withheld on the basis of a legal privilege or doctrine;
6.	All responsive Documents or information withheld on the basis of a legal privilege of doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena;
7.	The Documents contained in Vision Custom Car's productions and responses to the Subpoena are authentic, genuine and what they purport to be;
8.	Attached is a true and accurate record of all persons who prepared and assembled any productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be; and
9.	Attached is a true and accurate statement of those requests under the Subpoena as to which no responsive Documents were located in the course of the aforementioned search.

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false. I am subject to punishment,

Dated: 1/71/70	Name (signature)
	Eric Nerman Name (print)

EXHIBIT C



BILL OF SALE

DOCUMENT NOT VALID FOR EXPOR

THIS IS NOT AN INVOICE 102 MANHEIM NEW **JERSEY**

¹O BOX 188

Pickup Location

40 BOX 188

FORDENTOVIN, NJ 08505 LIS

KORDENTOWN, NJ 08505 US

Sale Date 38-JAN-2019 12:33:07

Yr Wk Ln Rn 2019-5-2-592 Sale Type

In-Lane

Sale Price

Adjustments Final Sale Price Vehicle Purchase Price

\$ 6,500.00

0.00 \$ 6,500.03

Seller AUNUMITED INC 4616 5TH AVE FL 2

BROOKLYN, NY 11220 US Selier Rep. Signature on file

Buyer

VISION CUS CAR & STEREO LLC 2214 NOTTINGHAM WAY MERCERVILLE, NJ 06519 US

Buyer Rep: NEUMANN, ERIC Sinnalure on Ma

Vehicle Information

2005 Ford Excursion 3UV White Four Wheel Drive FMSU41P15ED43793

dileage: 151912 Mées 0

icense Plate No:

fitle Information Hale: IN Number: 1

Vehicle Features ! Cylindor Engine

i-Spand AT

no emissiona

Auction Lights

GREEN

YELLOW

Buyer protection to conditions

Certain conditions announced prior to sale

Odometer Disclosure

Federal law (and state law, if applicable) requires the Selectio state the mileage upon invastor of ownership. Failure to complete or providing false information may result in fines and/or imprisonment.

Seller hereby states that the occurring for the Vehicle now reads identically to the Mileage stated on this filt of Sale under Vehicle Information and certifies to Il best of Saler's knowledge that INS reflects the actual mileage of the Vehicle, unless disclosed otherwise in the Announcements & Notes before.

Announcements & Notes STRUCTUAL EGR DELETE STRUCTURAL DAMAGE

oller agrees to sell the vehicle covered by this Bill of Sale to Buyer for the price noted hardin.

eller is the transferor of the vehicle and is responsible for all disclosures, including odorseter and misage.

by or must return a signed copy of the life front and back, including the edometer statement therein, to Setter or be subject to dry and criminal penalties. See 49 CFR § 580.5(f).

legificing relains a purchase money security interest in the Vehicle and its titlo until good funds are received from the Buyer.

alle learns and this Bill of Salorare autified to adjustments by Manhelm. Please check your customer account at Manheim, com for most current version of this document,

Who Sale is not an Invoice. Please refer to Invoices in your account on Manheim com.

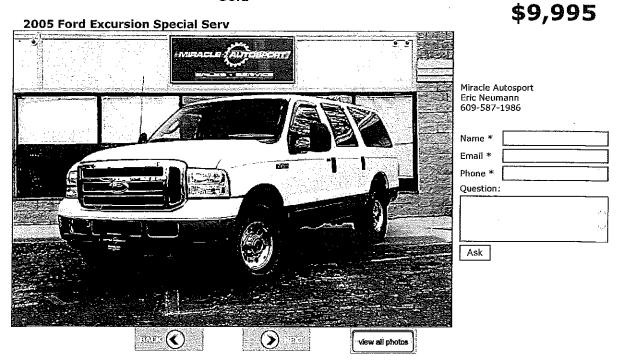
Printed on: 25-Nov-2019 10:36;36

EXHIBIT D

Home View Inventory Financing Vehicle Finder About Us Contact Us

View Inventory » All Cars » Ford » Excursion





Year	2005	Mileage	151,915
Make	Ford	Interior	Med Flint Grey
Model	Excursion	Exterior	Oxford White
ENGINE 6.0L Turbo-Diesel VE Engine STOCK NUMBER 3452	3 Power Stroke	VIN NUMBER 1FMSU41P15ED437	793

Click on a picture to view it larger 🔻

Need Financing



Vehicle Equipment

Description

CALL ERIC OR MATT AT 609-587-1986 WITH QUESTIONS OR TO REQUEST A FACETIME WALK AROUND!

WE ARE TAKING A NEW APPROACH TO OUR ADS, RATHER THAN A LONG MULTI PARAGRAPH LISTING THAT MOST PEOPLE DON'T READ, I AM GOING TO POINT OUT THE HIGHLIGHTS AND CONDITION IN A LIST FORMAT. THE AD IS WRITTEN AFTER I TEST DRIVE EACH VEHICLE AND OUR SERVICE DEPARTMENT COMPLETES AN INSPECTION. IF THERE ARE ANY ADDITIONAL QUESTIONS **FEEL FREE TO GIVE US A CALL!**

VEHICLE HIGHLIGHTS:

- -2 Owner, Clean Carfax!
- -Very Nice Truck!!!
- -3rd row, rear ac, 4x4
- -Has the EGR deleted for better reliability
- -Good Set of Tires
- -Runs and Drives amazingly
- -CARFAX VALUE OF OVER \$16000!!!!!!
- -Aluminum wheels / captains chairs up front / seating for 8
- -Straight body and a extremely clean interior, no smoke smell
- -You can see from the pictures how great the exterior condition is, as well as the interior but there is rust underneath. We have priced the truck accordingly.

All advertised prices exclude government fees and taxes, any finance charges, any dealer document preparation charge, and any emission testing charge. The price for listed vehicles as equipped does not include charges such as: License, Title, Registration Fees, State or Local Taxes, Dealer Prep, Smog Fees, Credit Investigation, Optional Credit Insurance, Physical Damage of Liability Insurance, or Delivery Fees. DEALER makes no representations, expressed or implied, to any actual or prospective purchaser or owner of this vehicle as to the existence, ownership, accuracy, description or condition of the listed vehicle's equipment, accessories, price, specials or any warranties. Any and alf differences must be addressed prior to the sale of this vehicle. Your actual mileage will vary depending on how you drive and maintain your vehicle.

current inventory | about us | financing | contact us Copyright @ Miracle Autosport, All Rights Reserved

Website by Dealer Socket

EXHIBIT E

Retail Installment Contract and Security Agreement

Seller Name and Address Vision Custom Car & Stell		Name(s) and Address(es) - HALL	No.	App# 49104070 - V# 4
2214 Nottlingham Way 324 S W		VESTERN AV	Date	2/25/2019
Mercerville, NJ 08619	WINCH	ESTER, IN 47394		
Business, commercial or a	gricultural purpose Contract	,		
Truth-In-Lending D.	isclosure			
Annual Percentage Rate	Finance Charge	Amount Financed	Total of Payments	Total Sale Price
The cost of your credit as a	The dollar amount the	The amount of credit	The amount you will have	The total cost of your
yearly rate.	credit will cost you.	provided to you or on your behalf.	paid when you have made all scheduled payments.	purchase on credit, including your down
1				payment of
40.00 %	4.0400.40	+ 7000 00	A 40000 70	\$ <u>3750.00</u> \$ 13800.72
13.99 %	\$ 2428.42	\$ 7622.30	\$ 10050.72	\$ 13800.72
Payment Schedule, Your pay		ar out one Dun		T P P P P P P P P P P P P P P P P P P P
No. of Amount of Pay Payments	mienis when ray	ments are Due		
\$				
48 \$ 209.	39 Monthly	. Beginning 04/11/19	The state of the s	
Security. You are giving us a	security interest in the Propo	erty purchased.		
Late Charge, If a payment is a is primarily for personal, family	nore than 10 days late, you , or household use and the	will be charged 5% of the unp cash price is \$10,000 or less	paid amount of the payment du the charge for late payment wil	e, except that if the Property I be \$10.
Prepayment, if you pay off this		•	•	
Contract Provisions. You can	see the terms of this Contr	act for any additional informa	tion about nonpayment, defaul	t, any required repayment
before the scheduled date, and	prepayment retunds and p	enalties.		
Description of Prop	erty			
Year Make	Model	· ·	hiclé Identification Number	Odometer Mileage
2005 Ford	Excursion	SUV 1F	MSU41P15ED43793	151915
∑ Used		Owion		
☐ Demo	<u> </u>			
Description of Trad	e-In	Conditi	ional Delivery	
		Condition	onal Delivery, if checked, you	agree that the following
		agreëment n	egarding securing financing (*/	Agreement's applies:
•		The Agreem	ent is part of this Contract. The	Aareement will no lonner
		control after	the assignment is accepted. If	there are any conflicts
		between the Contract will	terms of the Agreement and the apply.	ne Contract, the lerms of this
			(1)	
	•			
			<u> </u>	

this Contract.

[This area intentionally left blank.]

Itemization of Amount Finan	cec	7
a. Cash Price of Vehicle	\$	9995.00
b. Trade-in allowance	\$	N/A
c. Less: Amount owing, paid to (includes i):	_	
	\$	N/A
d. Net Trade-In (b-c; If negative, enter \$0		
here and enter the amount on line ()	\$_	N/A_
e. Cash payment	\$_	3750.00
f. Manufacturer's rebate	\$_	N/A
g, Other down payment (describe)		5 .
and the second s	\$_	N/A
h. Down Payment (d+e+f+g)	\$_	3750,00
I. Adjusted Cash Price (a-h)	\$_	6245.00
J. Sales Tax (reduced as required due to		
value of like trade-in)	\$_	727.30
k. Unpaid balance of Cash Price (i+j)	\$_	6972.30
I. Financed trade-in balance (see line d)	\$_	N/A_
m. Pald to public officials - filing fees	\$_	<u>255,00</u>
n. Paid to public officials - supplemental title		
fee	\$_	N/A
o. Paid to public officials - other than filing fee	\$ _	N/A_
p, Insurance premiums pald la insurance company(les)	\$	N/A_
g, Service Contract, paid to:	Ψ-	(VIP)
4. Service Service Artifacti Para 121	\$	N/A
No. of the contract of the con	\$	
S	<u> </u>	
	\$,
U,	\$	
v. Total Documentary Fee	\$	395.00
W.	\$	N/A_
Х	\$	N/A
у	\$	N/A
z. Total Other Charges/Amts Paid (I thru y)	\$	650.00
aa, Principal Balance (k+z)	Ş	7622.30
bb. Time Price Differential	\$	2428.42
cc. Time Balance (aa+bb)	\$	10050.72
dd. Prepaid Finance Charge	* -	N/A
ee. Amount Financed (k+z-dd)	\$	7622.30
ff, Time Sale Price (h+CC)	\$	13800.72
We may retain or receive a portion of any amount		75

Insurance Disclosures

Credit Insurance. Credit life insurance pays all or part of the amount you owe under this Contract if you die. This insurance pays only the amount you would owe if you paid all your payments on time. Credit disability pays all or part of the payments due under this Contract white you are disabled. This insurance does not cover any increase in your payment or in the number of payments. See the policies or certificates from the named insurance companies for the details of the coverage these types of insurance provide, and for other terms and conditions. Credit life and credit disability (accident and health) are not required to

obtain credit and are not a factor in the credit decision. We will not Rejection of Arbitration provide them unless you sign and agree to pay the additional premium. Checking the following box will not affect the terms under which we will If you want such insurance, we will obtain it for you (if you qualify for finance and sell the Property or any of the terms of this Contract, except coverage). We are quoting below only the coverages you have chosen that the arbitration provision will not be a part of this Contract: lo purchase. Credit Life You reject the arbitration provision of this Contract. Single Joint X None Additional Protections Premium \$ N/A Term You may buy any of the following voluntary protection plans. They Insured are not required to obtain credit, are not a factor in the credit Credit Disability decision, and are not a factor in the terms of the credit or the ☐ Single ☐ Joint ※ None related sale of the Vehicle. The voluntary protections will not be provided unless you sign and agree to pay the additional cost. Premium \$ N/A Your signature below means that you want the described item and that you have received and reviewed a copy of the contract(s) for the Your signature below means you want (only) the insurance coverage(s) product(s), if no coverage or charge is given for an item, you have quoted above. If "None" is checked, you have declined the coverage we declined any such coverage we offered. Service Contract Term N/A Price s N/A DOB By: Соуетаде Gap Walver or Gap Coverage Term N/A \$ N/A Price Ву: DÖB Coverage Term N/A Price By: DOB Coverage Property Insurance. You must Insure the Property. You may purchase or provide the insurance through any insurance company reasonably acceptable to us. The collision coverage deductible may not exceed 2/25/2019 \$ N/A . If you get insurance from or through us Date you will pay \$ N/A 0 months of coverage. This premium is calculated as follows: N/A Deductible, Collision Cov. \$ N/A ____ Date By: \$ N/A Deductible, Comp. Cov. \$ N/A Fire-Theft and Combined Additional Cov. \$ N/A \$ N/A THIS DOES NOT INCLUDE INSURANCE ON YOUR LIABILITY FOR Date By: BODILY INJURY OR PROPERTY DAMAGE, WITHOUT SUCH INSURANCE, YOU MAY NOT OPERATE THIS VEHICLE ON PUBLIC HIGHWAYS. Additional Terms of the Sales Agreement Definitions, "Contract" refers to this Retail Installment Contract and Single-Interest Insurance. You must purchase single-Interest Security Agreement. The pronouns "you" and "your" refer to each Buyer insurance as part of this sale transaction. You may purchase the signing this Contract, and any guarantors, jointly and individually. The coverage from a company of your choice, reasonably acceptable to us. pronouns "we", "us" and "our" refer to the Seller and any entity to which If you buy the coverage from or through its, you will pay it may transfer this Contract. "Vehicle" means each motor vehicle \$ N/A for ______ of coverage. described in the Description of Property section, "Property" means the

Vehicle and all other property described in the Description of Property and Additional Protections sections.

Purchase of Property. You agree to purchase the Property from us, subject to the terms and conditions of this Contract. Seller will not make any repairs or additions to the Vehicle except as noted in the Description of Property section.

You have been given the opportunity to purchase the Property and described services for the Cash Price or the Total Sale Price. The "Total Sale Price" is the total price of the Property if you buy it over time.

General Terms. The Total Sale Price shown in the *Truth-In-Lending Disclosure* assumes that all payments will be made as scheduled. The actual amount you will pay will be more if you pay late and less if you pay early.

We do not intend to charge or collect, and you do not agree to pay, any time price differential or fee that is more than the maximum amount permitted for this sale by state or federal law. If you pay a time price differential or fee that exceeds that maximum amount, we will first apply the excess amount to reduce the principal balance and, when the principal has been paid in full, refund any remaining amount to you.

You understand and agree that some payments to third parties as a part of this Contract may involve money retained by us or paid back to us as commissions or other remuneration.

You agree that the Property will not be used as a dwelling.

Prepayment. You may prepay this Contract in full or in part at any time without penalty. Any partial prepayment will not excuse any later scheduled payments. If we get a refund of any unearned insurance premiums that you paid, you agree that we may subtract the refund from the amount you owe, unless otherwise provided by law.

Returned Payment Charge. If you make any payment required by this Contract that is returned uncollected due to insufficient funds in your account, you agree to pay a fee of \$20.

Governing Law and Interpretation. This Contract is governed by the law of New Jersey and applicable federal law and regulations.

If any section or provision of this Contract is not enforceable, the other terms will remain part of this Contract. You authorize us to correct any clerical error or omissions in this Contract or in any related document.

Name and Location. Your name and address set forth in this Contract are your exact legal name and your principal residence. You will provide us with at least 30 days notice before you change your name or principal residence.

Telephone Monitoring and Calling. From time to time you agree we may monitor and record telephone calls made or received by us drour agents regarding your account to assure the quality of our service. In order for us to service the account or to collect any amounts you may owe, and subject to applicable law, you agree that we may from time to time make calls and send text messages to you using prerecorded artificial voice messages or through the use of an automatic dialing device at any telephone number you provide to us in connection with your account, including a mobile telephone number that could result in charges to you.

Default. You will be in default on this Contract (except as prohibited by law) if you fail to perform any obligation that you have undertaken in this Contract.

If the Property is primarily for personal, family, or household use, and the cash price is \$10,000 or less, if you default you agree to pay attorneys' fees of 20% of the first \$500 and 10% on any excess of the amount due and payable under this Contract, if referred for collection to an attorney not a salaried employee of ours. For other transactions, if we hire an attorney who is not a salaried employee to collect what you owe, you will pay the attorney's reasonable fee and court costs the law permits.

If an event of default occurs as to any of you, we may exercise our remedies against any or all of you.

Remedies. If you are in default on this Contract, we have all of the remedies provided by law and this Contract. Those remedies include:

- We may require you to immediately pay us, subject to any refund required by law, the remaining unpaid balance of the amount financed, time price differential and all other agreed charges.
- We may pay taxes, assessments, or other liens or make repairs to the Property if you have not done so. We are not required to do so. You will repay us that amount immediately. That amount will earn the time price differential from the date we pay it at the contract rate described in the Payment section until paid in full.
- We may require you to make the Property available to us at a place we designate that is reasonably convenient to you and us.
- We may immediately take possession of the Properly by legal process or self-help, but in doing so we may not breach the peace or unlawfully enter onto your premises.
- We may then sell the Property and apply what we receive as provided by law to our reasonable expenses and then loward what you owe us.
- We may, as allowed by law, sue you for additional amounts if the proceeds of a sale do not pay all of the amounts you owe us.

By choosing any one or more of these remedles, we do not give up our right to later use another remedy. By deciding not to use any remedy, we do not give up our right to consider the event a default if it happens again.

You agree that if any notice is required to be given to you of an intended sale or transfer of the Property, notice is reasonable if mailed to your last known address, as reflected in our records, at least 10 days before the date of the intended sale or transfer (or such other period of time as is required by law).

You agree that we may take possession of personal property left in or on the Property securing this Contract and taken into possession as provided above. You may have a right to recover that property.

If the Property has an electronic tracking device, you agree that we may use the device to find the vehicle.

Obligations Independent. Each person who signs this Contract agrees to pay this Contract according to its ferms. This means the following:

- You must pay this Contract even if someone else has also signed it.
- We may release any co-buyer or guaranter and you will still be obligated to pay this Contract.
- We may release any security and you will still be obligated to pay this Contract.
- If we give up any of our rights, it will not affect your duty to pay this Contract.
- If we extend new credit or renew this Contract, it will not affect your duty to pay this Contract.

Warranty. Warranty information is provided to you separately.

Security Agreement

Security. To secure your payment and performance under the terms of this Contract, you give us a security interest in the Vehicle, all accessions, attachments, accessories, and equipment placed in or on the Vehicle and in all other Property. You also assign to us and give us a security interest in proceeds and premium refunds of any insurance and service contracts purchased with this Contract.

Duties Toward Property. By giving us a security Interest in the Property, you represent and agree to the following:

- You will defend our interests in the Property against claims made by anyone else. You will keep our claim to the Property ahead of the claim of anyone else. You will not do anything to change our interest in the Property.
- You will keep the Property in your possession and In good condition and repair. You will use the Property for its intended and lawful purposes.
- You agree not to remove the Property from the U.S. without our prior written consent.
- You will not attempt to self the Property, transfer any rights in the Property, or grant another lien on the Property without our prior written consent.
- You will pay all taxes and assessments on the Property as they become due.
- You will notify us with reasonable promptness of any loss or damage to the Property.
- You will provide us reasonable access to the Property for the purpose of inspection. Our entry and inspection must be accomplished lawfully, and without breaching the peace.

Agreement to Provide Insurance. You agree to provide property Insurance on the Property protecting against loss and physical damage and subject to a maximum deductible amount indicated in the *Insurance Disclosures* section, or as we will otherwise require. You will name us as loss payee on any such policy. Generally, the loss payee is the one to be paid the policy benefits in case of loss or damage to the Property. In the event of loss or damage to the Property, we may require additional security or assurances of payment before we allow insurance proceeds to be used to repair or replace the Property. You agree that if the insurance proceeds do not cover the amounts you still owe us, you will pay the difference. You will keep the insurance in full force and effect until this Contract is paid in full.

If you fall to obtain or maintain this insurance, or name us as loss payee, we may obtain insurance to protect our interest in the Property. This insurance may be written by a company other than one you would choose. It may be written at a rate higher than a rate you could obtain if you purchased the property insurance required by this Contract. We will add the premium for this insurance to the amount you give us. This amount will earn the time price differential from the date paid at the contract rate described in the *Payment* section until paid in fulf.

Gap Waiver or Gap Coverage. In the event of theft or damage to the Vehicle that results in a total loss, there may be a gap between the amount due under the terms of the Contract and the proceeds of your insurance settlement and deductibles. You are liable for this difference. You have the option of purchasing Gap Waiver or Gap Coverage to cover the gap liability, subject to any conditions and exclusions in the Gap Waiver or Gap Coverage agreements.

Arbitration Provision

Arbitration Provision. PLEASE READ CAREFULLY! By agreeing to this arbitration provision you are giving up your right to go to court for claims and disputes arising from this Contract:

- EITHER YOU OR WE MAY CHOOSE TO HAVE ANY DISPUTE BETWEEN YOU AND US DECIDED BY ARBITRATION, AND NOT BY A COURT OR BY JURY TRIAL.
- YOU GIVE UP ANY RIGHT THAT YOU MAY HAVE TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER IN ANY CLASS ACTION OR CLASS ARBITRATION AGAINST US IF A DISPUTE IS ARBITRATED.
- IN ARBITRATION, DISCOVERY AND RIGHTS TO APPEAL ARE GENERALLY MORE LIMITED THAN IN A JUDICIAL PROCEEDING, AND OTHER RIGHTS THAT YOU WOULD HAVE IN COURT MAY NOT BE AVAILABLE.

You or we (including any assignee) may elect to resolve any Claim by neutral, binding arbitration and not by a court action. "Claim" means any claim, dispute or controversy between you and us or our employees, agents, successors, assigns or affiliates arising from or relating to:

- 1. the credit application;
- the purchase of the Property;
- 3. the condition of the Property;
- this Contract;
- any Insurance, maintenance, service or other contracts you purchased in connection with this Contract; or
- 6. any related transaction, occurrence or relationship.

This includes any Claim based on common or constitutional law, contract, tort, statute, regulation, or other ground. To the extent allowed by law, the validity, scope, and interpretation of this arbitration provision are to be decided by neutral, binding arbitration.

If either party elects to resolve a Claim through arbitration, you and we agree that no trial by jury or other judicial proceeding will take place. Rather, the Claim will be arbitrated on an individual basis, and not on a class or representative basis.

The party electing arbitration may choose any of the following arbitration organizations and its applicable rules, provided it is willing and able to handle the arbitration: American Arbitration Association, 1633 Broadway, Floor 10, New York, NY 10019 (www.iamsadr.com); JAMS, 1920 Main Street, Suite 300, Irvine CA 92614 (www.iamsadr.com); or National Arbitration and Mediation (NAM), 990 Stewart Ave., Garden City, NY 11530 (www.namadr.com). You may get a copy of the applicable rules of these organizations by contacting them or visiting their websites. If the chosen arbitration organization's rules conflict with this arbitration provision, then the terms of this arbitration provision will govern the Claim. If none of these arbitration organizations is willing or able to handle the arbitration, the arbitrator can be selected pursuant to 9 U.S.C. Sections 5 and 6.

The arbitration hearing will be carried out in the federal district where you reside, unless you and we otherwise agree. Or, if you and we consent, the arbitration hearing can be by telephone. In connection with any arbitration, if you so request, we shall advance your filing, administration, service or case management fee, and your arbitrator or hearing fee, up to a total of \$2,500.00. Unless the arbitrator awards them to a party, each party is responsible for the fees of its attorneys, experts, witnesses, and any other fees or costs, including any amount we have advanced.



PHILIP D. MURPHY Governor

SHEILA Y. OLIVER Lt. Governor

New Jersey Office of the Attorney General

Division of Consumer Affairs Office of Consumer Protection 124 Halsey Street, 7th Floor, Newark NJ

July 6, 2020



Attorney General

PAUL R. RODRÍGUEZ Acting Director

Mailing Address: P.O. Box 45025 Newark, NJ 07101 (973) 504-6200

VIA HAND DELIVERY

Vitale Motors, LLC 2030 Route 35 South Amboy, New Jersey 08879 Attention: Ron Vitale, General Manager

NOTICE OF VIOLATION AND OFFER OF SETTLEMENT

Dear Mr. Vitale:

The New Jersey Division of Consumer Affairs, Office of Consumer Protection ("Division") is charged with enforcement of the New Jersey Consumer Fraud Act, N.J.S.A. 56:8-1 to -210 ("CFA"). The Division has conducted an investigation of Vitale Motors, LLC ("You," or "Your," "Yourself," or "I"), located at 2030 Route 35, South Amboy, New Jersey 08879, and has determined that you are in violation of the CFA.

The CFA specifically **N.J.S.A. 56:8-2**, prohibits:

The act, use or employment by any person of any unconscionable commercial practice, deception, fraud, false pretense, false promise, misrepresentation, or the knowing[] concealment, suppression, or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale or advertisement of any merchandise or real estate, or with the subsequent performance of such person as aforesaid, whether or not any person has in fact been misled, deceived or damaged thereby

The Department of Environmental Protection Air Pollution Control Act Rules ("DEP Rules"), **N.J.A.C.** 7:27-14.3(e)(2), forbid:

any person to cause, suffer, allow, or permit the sale or offer for sale of any dieselpowered motor vehicle with a certified configuration or motor vehicle engine with a certified configuration in which any element of design installed on such vehicle has been disconnected, detached, deactivated, or in any other way altered or modified from the design of the original vehicle manufacturer.

Among the vehicle alterations forbidden by the DEP Rules are physical alternations such as the removal of an emissions control device. Among the modifications forbidden by the DEP Rules are those that make the controls less effective or software modifications that involve installing or running aftermarket software programs designed to deactivate emissions controls without physically removing the controls.

As set forth in the attached Certification of Investigator Jared O'Cone, You have been found to have advertised, offered for sale and/or sold at least one diesel-powered motor vehicle with tampered emissions controls in violation of the DEP Rules. Each violation of the DEP Rules constitutes an unconscionable commercial practice and, as such, a separate violation of the CFA, **N.J.S.A. 56:8-2**, subjecting You to civil penalties pursuant to **N.J.S.A. 56:8-13**, as well as reimbursement of investigative costs and/or attorneys' fees, pursuant to **N.J.S.A. 56:8-11** and **N.J.S.A. 56:8-19**.

IF YOU DO NOT CONTEST THE VIOLATIONS ALLEGED and wish to avail Yourself of this opportunity to settle the Investigation, You should sign and return the enclosed Answering Certification within fifteen (15) days from the date of this Notice and agree to the following:

- 1. Cease and desist from engaging in any practices in violation of the CFA and DEP Rules; and
- 2. Pay a civil penalty in the amount of \$1,500.00.

If the above-referenced payment is received by the Division, along with your signed Answering Certification, You need not do anything further.

IF YOU DO NOT CONTEST THE VIOLATIONS ALLEGED, but want to present information to Division representatives about any mitigating circumstances in Your case that may persuade the Division to reduce the civil penalty, You may request an informal Mitigation Conference. If You request a Mitigation Conference, You will waive Your right to an Administrative Hearing. The Mitigation Conference date is August 12, 2020, at 11:30 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, with Investigator Jared O'Cone ("Investigator O'Cone"), a representative of the Division. You may be accompanied by an attorney. Should You have any questions regarding this procedure, or seek an adjournment of this date, please contact Investigator O'Cone, who may be reached at O'ConeJ@dca.njoag.gov Alternatively, You may send written documentation to the Division concerning any mitigating circumstances that You believe may persuade the Division to reduce the civil penalty. In order to elect either of these options, You must return the enclosed Answering Certification within fifteen (15) days from the date of this Notice. The Division will then review this material and respond to You.

IF YOU CONTEST THE VIOLATIONS ALLEGED, and do not wish to settle the matter consistent with the terms set forth above, You may request a formal Administrative Hearing by returning the enclosed Answering Certification within fifteen (15) days from the date of this Notice. In that event, this Notice will serve as notice of the violations against You. You should be aware that in making a final decision, the Director of the Division may, if violations of the above-referenced statutes

and regulations have been proven, order civil penalties and remedies other than the settlement offer above. Specifically, You may be ordered to: pay civil penalties in an amount up to \$10,000 for the first violation and up to \$20,000 for the second violation and each subsequent violation pursuant to N.J.S.A. 56:8-13; and pay investigative costs and attorneys' fees to the Division, pursuant to N.J.S.A. 56:8-11 and 56:8-19.

Before a determination is made with regard to whether an Administrative Hearing will be conducted before the Director of the Division or referred to the Office of Administrative Law, a Pre-Hearing Conference will be held. If you request an Administrative Hearing, your Pre-Hearing Conference will be scheduled on August 12, 2020, at 11:30 AM at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, with Investigator O'Cone, a representative of the Division. You may be accompanied by an attorney. Should you have any questions regarding this procedure, or seek an adjournment of this date, please contact Investigator O'Cone, who may be reached at O'ConeJ@dca.njoag.gov. Your attendance at this Pre-Hearing Conference is mandatory. Any failure to appear without a satisfactory explanation may result in an order barring you from raising certain defenses at the Administrative Hearing, pursuant to N.J.A.C. 1:1-14.4.

The purpose of this **Pre-Hearing Conference** is to discuss the issues in this matter and the defenses which You may wish to raise. You should be prepared to discuss the evidence You will propose to offer at the **Administrative Hearing**. It may be helpful if You bring to the **Pre-Hearing Conference** a copy of any documentation that supports Your position. If the Division determines that there are no material facts in dispute, You will have an opportunity to submit legal arguments and any documentation that may be relevant to the ultimate disposition of this matter. If there are material facts in dispute, an **Administrative Hearing** will be scheduled. During the **Administrative Hearing**, You, either personally or with the assistance of an attorney, will have an opportunity to respond to the alleged violations and submit evidence and present testimony as may be necessary for the Division to make a final determination. **Pursuant to N.J.A.C. 1:1-5.1, and except as provided by N.J.A.C. 1:1-5.4, a corporation must be represented by an attorney.**

IF YOU FAIL TO RESPOND to this Notice within fifteen (15) days of the date of this Notice, the settlement offer will be withdrawn, You will be deemed in default and the allegations against You will be deemed uncontested. this Notice and the underlying proofs may be reviewed by the Director of the Division, and a Final Decision and Order on Default ("Order") will be issued, and You may be ordered to: pay civil penalties in an amount up to \$10,000 for the first violation and up to \$20,000 for the second violation and each subsequent violation pursuant to N.J.S.A. 56:8-13; pay Consumer restitution pursuant to N.J.S.A. 56:8-15; and pay investigative costs and attorneys' fees to the Division pursuant to N.J.S.A. 56:8-11 and 56:8-19. You will receive no further notice from the Division prior to issuance of an Order. Once an Order has been entered, Your failure to pay any civil penalties, restitution, attorneys' fees and/or investigative costs within the time allowed will result in the filing of a Certificate of Debt. Any subsequent violation of an Order with a cease and desist provision may subject you to a penalty of up to \$25,000 per violation pursuant to N.J.S.A. 56:8-18. Service of an Order will be deemed effective if sent by first-class mail and certified mail, return receipt requested, to Your

last known mailing address. Vitale Motors, LLC

Should You have any questions, please contact Investigator O'Cone at O'ConeJ@dca.njoag.gov.

> New Jersey Division of Consumer Affairs Office of Consumer Protection

Gregory K Turner Assistant Deputy of Enforcement

ANSWERING CERTIFICATION

(Vitale Motors, LLC)

I,, hereby acknowledge that I have read and reviewed the Notice, regarding alleged violations of the CFA, <u>N.J.S.A.</u> 56:8-1 to -201.
PLEASE CHECK ONE OF THE OPTIONS BELOW:
(OPTION 1):
I DO NOT CONTEST THE VIOLATIONS ALLEGED and acknowledge the conduct that has been alleged and agree to:
 Cease and desist from engaging in any practices in violation of the CFA and DEP Rules;
2. Pay a civil penalty in the amount of \$1,500.00.
I am also aware that the action taken against me by the Division herein is a matter of public record, and that the Notice and this Answering Certification are public documents. I am enclosing herewith a certified check, cashier's check, or money order in the sum of \$1,500.00 made payable to the "New Jersey Division of Consumer Affairs," which I am mailing or delivering to: New Jersey Department of Law and Public Safety, Division of Consumer Affairs, Office of Consumer Protection, 124 Halsey Street, P.O. Box 45025, Newark, New Jersey 07101, ATTN: Van Mallett, Lead Investigator.
Dated: By: SIGN NAME
Name:PRINT NAME

(OPTION 2)	
rights I may have to an Admini	ST THE VIOLATIONS ALLEGED and hereby waive any strative Hearing in this matter in order to defend myself as, BUT I ask the Division to consider mitigating re rendering its final decision.
representatives; I under on August 12, 2020, a	on Conference to present information to Division stand that the Mitigation Conference will be held at 11:30 AM, at 124 Halsey Street, 7th Floor, 102. I am aware that I may be represented by an conference.
	written documentation concerning mitigating stand that the Division will consider this material decision.
is not persuaded that any redu	sidering the mitigation evidence presented, the Division action in the amounts set forth above and in the Notice he other terms or conditions should be modified, the l and I will be obligated to:
 Cease and desist CFA and the DEP 	from engaging in any practices in violation of the Rules; and
2. Pay a civil penalty	y in the amount of \$1,500.00.
amounts that I must pay. I a Division herein is a matter of Certification are public docu	ns is accepted by the Division, I will be notified of the am also aware that the action taken against me by the public record, and that the Notice and this Answering ments. Failure to comply may subject me to further any failure to make a required payment will result in the
Dated:	By: SIGN NAME
	PICH IMINE
	Name:
	PRINT NAME

(OPTION 3)

I CONTEST THE VIOLATIONS ALLEGED and request a formal Administrative Hearing. I understand that I am required to attend a Pre-Hearing Conference on August 12, 2020, at 11:30 AM, at 124 Halsey Street, 7th Floor, Newark, New Jersey 07102, at which the issues in this matter and the possibility of settlement will be discussed. I am aware that I may be represented by an attorney at the Pre-Hearing Conference.

If the Division and I agree upon any essential settlement terms at the **Pre-Hearing Conference**, I understand that:

- 1. These terms will be included in a document ("Pre-Hearing Settlement Sheet");
- 2. The Division representative and I will sign the Pre-Hearing Settlement Sheet and I will be bound by it; and
- 3. The Division will send me a Consent Order which will include all settlement terms that I must sign and return along with any required payment to the Division within thirty (30) days of the date that the Division sends it to me.

I further understand that if I fail to do so, the Division will present this matter to the Director of the Division based upon this Notice, and a **Final Decision and Order After Notice of Violation** will be issued. You will receive no further notice from the Division prior to the issuance of a Final Decision and Order after Notice of Violation.

If the Division and I do not agree upon settlement terms at the **Pre-Hearing Conference**, I will thereafter be advised of the time, date and place for the **Administrative Hearing** if a determination has been made that there are material facts in dispute. I am aware that I may be represented by an attorney at the **Administrative Hearing**. I am also aware that at the time of the **Administrative Hearing** I may offer testimony, documentation and legal arguments relevant to the alleged violations. I understand that in making a final decision, the Director of the Division may, if violations of the above-referenced statutes and regulations have been proven, order payment of civil penalties, restitution, attorneys' fees and investigative costs exceeding the settlement offer in this Notice, and may order such other remedies as deemed appropriate. I am also aware that this proceeding is a matter of public record and that the Notice and this Answering Certification are public documents.

Dated:	By:
	SIGN NAME
	Name:
	PRINT NAME

Vitale Motors, LLC 2030 Route 35 South Amboy, New Jersey 08879

INVESTIGATIVE CERTIFICATION

I, Jared O'Cone, being of full age, do hereby certify as follows:

- 1. I am employed as an Investigator by the Office of the Attorney General, Division of Consumer Affairs, Office of Consumer Protection ("Division"), located at 124 Halsey Street, Newark, New Jersey 07102, and have held that position at all times relevant to this Certification.
- 2. On October 9, 2019, the Division opened an investigation into vehicle emissions tampering with a focus on the sale of tampered diesel pickup trucks ("Emissions Tampering Investigation").
- 3. As part of the Emissions Tampering Investigation, on December 13, 2019, I served a Subpoena Duces Tecum ("Subpoena") on Vitale Motors, LLC ("Vitale Motors".) The Subpoena requested, among other things, all of Vitale Motors' advertising, sales and repair documents concerning a 2000 Dodge Ram 3500, with a vehicle identification number of 1B7MF3362VJ151882 ("2000 Dodge Ram 3500"). The Subpoena is attached as **Exhibit A**.
- 4. On December 26, 2019, Vitale Motors submitted documents in response to the Subpoena ("Vitale Motors' Document Production") including a Certificate of Compliance indicating that Vitale Motors had fully complied with the Subpoena which is attached as **Exhibit B**. I subsequently reviewed the Vitale Motors' Document Production.
- 5. Vitale Motors purchased the 2000 Dodge Ram 3500 on October 10, 2017, from Certified Auto Sales, Inc. through a Manheim Remarketing, Inc. ("Manheim") vehicle auction. The Manheim bill of sale, which is attached as **Exhibit C**, includes a notation that the 2000 Dodge Ram 3500 has "No Cats." Based on my experience investigating motor vehicle dealerships, this terminology is commonly understood to mean that the vehicle does not have a catalytic converter, which is an exhaust emissions control device.
- 6. Vitale Motors did not submit any repair documents, as requested in the Subpoena, indicating that the dealership repaired the 2000 Dodge Ram 3500's emissions system.
- 7. On November 18, 2017, Vitale Motors sold the 2000 Dodge Ram 3500 to Joseph MacDonald. The Buyer's Order, which is attached as **Exhibit D**, did not inform Mr. MacDonald that the vehicle did not have a catalytic converter.

The documents submitted with this Certification are true copies of the 8. documents in possession of the Division. Certain of the above-referenced Exhibits contain personal identifying information. That information has been redacted.

I certify that the foregoing statements made by me are true. I am aware that if any of the foregoing statements made by me are willfully false, I am subject to punishment.

Dated: July 6, 2020 Newark, New Jersey

EXHIBIT A

GURBIR S. GREWAL
ATTORNEY GENERAL OF NEW JERSEY
Division of Law
124 Halsey Street - 5th Floor
P.O. Box 45029
Newark, New Jersey 07101
Attorney for New Jersey Division of Consumer Affairs



By:

Jeffrey Koziar

Deputy Attorney General

(973) 648-7819

ADMINISTRATIVE ACTION

SUBPOENA DUCES TECUM

THE STATE OF NEW JERSEY to:

Vitale Motors, LLC

2030 Route 35

South Amboy, New Jersey 08879

YOU ARE HEREBY COMMANDED to produce to the New Jersey Division of Consumer Affairs, Office of Consumer Protection ("Division") through Jeffrey Koziar, Deputy Attorney General, at 124 Halsey Street, 5th Floor, Newark, New Jersey 07102, on or before **January 2, 2020** at 10:00 A.M., the following:

See Attached Schedule

In lieu of Your appearance, you may produce the documents and information identified in the attached Schedule on or before the return date at the address listed above by Certified Mail, Return Receipt Requested, addressed to the attention of Jeffrey Koziar, Deputy Attorney General, Consumer Fraud Prosecution Section. You may, at Your option and expense, provide certified, true copies in lieu of the original documents identified in the attached Schedule by completing and returning the Certification attached hereto.

Failure to comply with this Subpoena may render You liable for contempt of Court and such other penalties as provided by law. This Subpoena is issued pursuant to the authority of the New Jersey Consumer Fraud Act, <u>N.J.S.A.</u> 56:8-1 <u>et seq.</u>, specifically <u>N.J.S.A.</u> 56:8-3 and 56:8-4.

Dated:	12/12/19
	app 1/2
	Jeffrey Koziar Danuty Attorney General

PROOF ()F S	SER	VICE
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I, Bun Pen, being of full age, certify that on December 13,
2019, at approximately, Sisolar I served the within Subpoena on
Tony (no last name Gue) at Vitale Motors, by exhibiting the
Subpoena to and leaving a true copy thereof with said individual.
I certify that the foregoing statements made by me are true. I am aware that if any of the
foregoing statements made by me are willfully false, I am subject to punishment.
\sim 2
Dated: December 13, 2019

CERTIFICATION OF TRUE COPY

I certify that the copie	es of all documents produced in compliance with this Subpoena served
upon	with the return date of January 2, 2020, are true copies of the
original documents requested	d in the Schedule attached to the Subpoena.
I certify that the fores	going statements made by me are true. I am aware that if any of the
foregoing statements made b	y me are willfully false, I am subject to punishment.
Dated:	
	Name (signature)
	Name (print)
	Title or Position

CERTIFICATION OF COMPLIANCE

	I, certify as follows:
1.	I am employed by Vitale Motors in the position of;
2.	Vitale Motors' productions and responses to the Subpoena of the Attorney General of the State of New Jersey, dated December 12, 2019, (the "Subpoena") were prepared and assembled under my personal supervision;
3.	I made or caused to be made a diligent, complete and comprehensive search for all Documents and information requested by the Subpoena, in full accordance with the instructions and definitions set forth in the Subpoena;
4.	Vitale Motors' productions and responses to the Subpoena are complete and correct to the best of my knowledge and belief;
5.	No Documents or information responsive to the Subpoena have been withheld from Vitale Motors' productions and responses, other than responsive Documents or information withheld on the basis of a legal privilege or doctrine;
6.	All responsive Documents or information withheld on the basis of a legal privilege or doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Subpoena;
7.	The Documents contained in Vitale Motors' productions and responses to the Subpoena are authentic, genuine and what they purport to be;
8.	Attached is a true and accurate record of all persons who prepared and assembled any productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be; and
9.	Attached is a true and accurate statement of those requests under the Subpoena as to which no responsive Documents were located in the course of the aforementioned search.

I certify that the foregoing statements made by me are true. I am aware that if any of the
foregoing statements made by me are willfully false, I am subject to punishment.
Dated:
Name (signature)
Name (print)

SCHEDULE

INSTRUCTIONS AND DEFINITIONS

A. INSTRUCTIONS:

- 1. This Request is directed to Vitale Motors, LLC ("Vitale Motors") as well as its owners, officers, directors, shareholders, founders, managers, agents, servants, employees, representatives, attorneys, corporations, subsidiaries, affiliates, successors, assigns or any other Person(s) acting or purporting to act on its behalf.
- 2. Unless otherwise specifically indicated, the period of time encompassed by this Request shall be December 1, 2016 to the date of Your response to this Subpoena.
- 3. Unless otherwise specifically indicated, capitalized terms are defined as set forth in the Definitions below.
- 4. You are reminded of Your obligations under law to preserve Documents and information relevant or potentially relevant to this Subpoena from destruction or loss, and of the consequences of, and penalties available for, spoliation of evidence. No agreement, written or otherwise, purporting to modify, limit or otherwise vary the terms of this Subpoena, shall be construed in any way to narrow, qualify, eliminate or otherwise diminish Your aforementioned preservation obligations. Nor shall You act, in reliance upon any such agreement or otherwise, in any manner inconsistent with Your preservation obligations under the law. No agreement purporting to modify, limit or otherwise vary Your preservation obligations under law shall be construed as in any way narrowing, qualifying, eliminating or otherwise diminishing such aforementioned preservation obligations, nor shall You act in reliance upon any such agreement, unless a Deputy Attorney General confirms or acknowledges such agreement in writing, or makes such agreement a matter of record in open court.
- 5. If there are no Documents responsive to any particular Subpoena request, You shall so certify in writing in the Certification of Compliance attached hereto, identifying the paragrapy number(s) os the Subpoena request concerned.
- 6. If a Request requires the production of Documents the form and/or content of which has changed over the relevant period, identify the period of time during which each such Document was used and/or otherwise was in effect.
- 7. Unless otherwise specifically indicated, each and every Document produced shall be Bates-stamped or Bates-labeled or otherwise consecutively numbered and the Person making such production shall identify the corresponding Document Request Number[s] to which each Document or group of Documents responds.
- 8. Electronically Stored Information should be produced in the format specified in Exhibit A.

- 9. Regardless of whether a production is in electronic or paper format, each Document shall be produced in the same form, sequence, organization or other order or layout in which it was maintained before production, Including production of any Document or other material indicating filing or other organization. Such production shall Include any file folder, file jacket, cover or similar organization material, as well as any folder bearing any title or legend that contains no Document. Likewise, all Documents that are physically attached to each other in Your files shall remain so attached in any production; or if such production is electronic, shall be accompanied by notation or information sufficient to indicate clearly such physical attachment.
- 10. If one or more Documents or any portions thereof requested herein are withheld under a claim of privilege or otherwise, identify each Document or portion thereof as to which the objection is made, together with the following information:
 - a. The Bates-stamp or Bates-label of the Document or portion thereof as to which the objection is made;
 - b. Each author or maker of the Document;
 - c. Each addressee or recipient of the Document or Person to whom its contents were disclosed or explained;
 - d. The date thereof;
 - e. The title or description of the general nature of the subject matter of the Document and the number of pages;
 - f. The present location of the Document;
 - g. Each Person who has possession, custody or control of the Document;
 - h. The legal ground for withholding or redacting the Document; and
 - i. If the legal ground is attorney-client privilege, You shall indicate the name of the attorney(s) whose legal advice is sought or provided in the Document.
- 11. In the event that any Document which would have been responsive to this Request has been destroyed or discarded, identify that Document and also include:
 - a. The date of the Document's destruction or discard;
 - b. The reason for the destruction or discard; and
 - c. The Persons authorizing and/or carrying out such destruction or discard.

- 12. A copy of the Certification of Compliance provided herewith shall be completed and executed by all natural persons supervising or participating in compliance with this Subpoena, and You shall submit such Certification(s) of Compliance with Your response to this Subpoena.
- 13. In a schedule attached to the Certification of Compliance provided herewith, You shall Identify the natural person(s) who prepared or assembled any productions or responses to this Subpoena. You shall further Identify the natural person(s) under whose personal supervision the preparation and assembly of productions and responses to this Subpoena occurred. You shall further Identify all other natural person(s) able to competently testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be.

B. **DEFINITIONS**:

- 1. "Advertisement" shall be defined in accordance with N.J.S.A. 56:8-1(a) and/or N.J.A.C. 13:45A-26A.3. This definition applies to other forms of the word "Advertisement" Including "Advertise" and "Advertised."
 - 2. "Any" includes "all" and vice versa.
- 3. "Concerning" means relating to, pertaining to, referring to, describing, evidencing or constituting.
- 4. "Consumer" means any Person who is offered Merchandise, defined in accordance with N.J.S.A. 56:8-1(c), for Sale.
- 5. "Correspondence" means any Document intended to transmit information Including letters, memoranda, electronic mail, faxes, "instant messages", "text messages", voice mail messages and handwritten and other notes.
- 6. "Document" Includes all writings, word processing documents, and records saved as a .pdf, spreadsheets, charts, presentations, graphics/drawings, images, emails and any attachments, instant messages, text messages, phone records, websites, audio files and any other Electronically Stored Information. Documents Include originals and non-identical duplicates. If a printout of an electronic record is a non-identical copy of the electronic version (for example, because the printout has a signature, handwritten notation, or other mark or attachment not included in the computer document), both the electronic version in which the Document was created and the non-identical original Document must be produced.
- 7. "Electronically Stored Information" or "ESI" means electronically stored information, Including all Documents maintained in electronic format.
- 8. "Include" and "Including" shall be construed as broadly as possible and shall mean "without limitation."
 - 9. "Motor Vehicle" shall be defined in accordance with N.J.A.C. 13:45A-26A.3.

- 10. "NJMVC" refers to the New Jersey Motor Vehicle Commission.
- 11. "Person[s]" shall be defined in accordance with N.J.S.A. 56:8-1(d).
- 12. "Sale" shall be defined in accordance with N.J.S.A. 56:8-1(e).
- 13. "Vitale Motors" means Vitale Motors, LLC, as well as its owners, officers, directors, shareholders, founders, managers, agents, servants, employees, representatives, attorneys, corporations, subsidiaries, affiliates, successors, assigns, or any Person acting or purporting to act on its behalf.
 - 14. "You" and "Your" mean Vitale Motors, LLC.
 - 15. As used herein, the terms "all" and "each" shall be construed as all and each.
- 16. As used herein, the conjunctions "and" and "or" shall be interpreted conjunctively and shall not be interpreted disjunctively to exclude any information otherwise within the scope of this Request. References to the singular include the plural and references to the plural include the singular.

DOCUMENT REQUESTS

- 1. For the Motor Vehicles identified on "Schedule A" below, produce the following Documents within the care, custody, and/or control of Vitale Motors:
 - (a) Motor Vehicle Advertisements;
 - (b) Any and all Documentation relating to the purchase of the Motor Vehicles at auctions, Including those administered by Manheim Remarketing, Inc.;
 - (c) Retail buyers' orders;
 - (d) Consumer credit applications;
 - (e) Factory invoices;
 - (f) Finance contracts;
 - (g) Worksheets of all salespersons and/or sales managers;
 - (h) Proof of payments made by You to the NJMVC for registrations and titles;
 - (i) Proof of payment of taxes by You to the New Jersey Division of Taxation for each Motor Vehicle sold;
 - (j) Correspondence;
 - (k) Repair or body work to the Motor Vehicle;
 - (1) Origin of the Motor Vehicle; and
 - (m) Rebates issued.
- 2. Records/details of any suspension(s)/revocation(s) of your used motor vehicle dealer's license between 2016 and today, including:
 - (a) Dates during which Your license was suspended;
 - (b) Reason(s) for suspension and/or revocation;
 - (c) Date(s) on which Your license was reinstated; and
 - (d) Fine(s) paid and/or any and all remedies made in order to reinstate Your license;

Schedule A

Year/Make/ Model	VIN
2000 Dodge Ram 3500	1B7MF3362VJ151882

EXHIBIT A



State of New Jersey OFFICE OF THE ATTORNEY GENERAL DIVISION OF LAW

Guidelines for the Production of Electronically Stored Information

These guidelines outline the technical requirements for producing scanned paper collections, email, and other electronically stored information (ESI) to the Division of Law (NJ DOL) in the New Jersey Attorney General's Office (NJ OAG), where the production will be loaded to *Relativity* software to search, review and retrieve documents. These guidelines are intended for use by a knowledgeable party that is familiar with the technical aspects of ESI including document storage, organization, and format issues. Any proposed production in a format other than those identified below must be discussed with and approved by the NJ OAG.

I. General Instructions

- 1. A cover letter should be included with each production. The cover letter should list each piece of media (hard drive, thumb drive, DVD or CD) included in the production along with the Bates range.
- Documents created or stored electronically MUST be converted or processed to TIFF files, Bates numbered, and include fully searchable text (OCR), not printed to paper or .PDF files.
- 3. Data can be produced on CD, DVD, hard drive, or other removable media. Use the media requiring the least number of deliverables.
- 4. Each piece of media should be "self-contained," for example, if 5 CDs are provided, each must have its own associated load file. CD or other media can be separated over time and this practice ensures IT's ability to reload any particular piece of media at any time.
- 5. Label all media (printed not handwritten) with the following:
 - a. Case number
 - b. Production date
 - c. Bates range
 - d. Disk number (1 of X), if applicable

- 6. For a given project, all load files should use the same field names, ordering and structure as the first delivery.
- 7. Ensure there are no truncated file or folder names in your production. These would be indicated by a tilde ~. (E.g. AAA000~1.TIF).
- 8. When reviewing your load file, missing or empty folders indicate a potential problem. If your image folder contains subfolders 012, 013 and 015, your first question should be what happened to 001-011 and 014.
- 9. Organize productions by custodian, unless otherwise instructed. All documents from an individual custodian should be confined to a single load file.
- 10. All productions should be checked and produced free of computer viruses or other malware.
- 11. Passwords for documents, files, compressed archives and encrypted media should be provided separately either via email or in a separate cover letter from the custodian.

II. Delivery Formats

Subpart A of this section sets forth the standard production format. Under limited circumstances, it may not be possible to produce ESI in that preferred format. Under those circumstances, and with prior approval of the NJ OAG, .PDF files and Email native files may be produced in the formats provided in subparts B. and C. of this section, respectively.

A. Production Format

All scanned paper, email and native file collections should be converted or processed to TIFF files, Bates numbered, and include fully searchable text (OCR). Most document productions will contain the elements listed below:

Folder labeled IMAGES
Folder labeled DATA
Folder labeled TEXT
Folder labeled NATIVES

1. Bates Numbering

The Bates number must be a unique, consistently formatted identifier consisting of an alpha prefix along with a fixed length number for each custodian, e.g., "ABC0000001". This format must remain consistent across all production numbers. The number of digits in the numeric portion of the format should not change in subsequent productions, nor should spaces, hyphens, or other separators be added or deleted. Avoid Bates prefixes containing characters other than A through Z.

2. Images

a. Generally

- 1. Black and White images should be single-page, Group IV TIFS (1 bit), and scanned at 200-300 DPI (Presentation software such as PowerPoint, AUTOCAD images and Spreadsheet images are exceptions please see step 4 below.) Color images should be single-page JPGS.
- 2. File names cannot contain embedded spaces.
- 3. The number of TIFF files per folder should not exceed 1000 files.
- Rendering PowerPoint, AUTOCAD images and Excel files to images:
 - i. PowerPoint: All pages of the file should be scanned in full slide image format, with any speaker notes following the appropriate slide image.
 - ii. AUTOCAD images: If possible, files should be scanned to single page JPEG (.JPG) file format. Color images can be discussed on a case by case basis.
 - iii. Excel: A placeholder image, named by the IMAGEID of the file, may be used.

b. Image Cross-Reference File

The image cross-reference file is needed to link the images to the database. It is a commadelimited file consisting of seven fields per line. There must be a line in the cross-reference file for every image in the database. The format is as follows:

ImageID, VolumeLabel, ImageFilePath, DocumentBreak, FolderBreak, BoxBreak, PageCount

ImageID:

The unique designation that is used to identify an image.

Note: This ImageID key must be a unique and fixed length number. This number will be used in the .DAT file as the ImageID field that links the database to the images. The format of this image key must be consistent across all productions. It is recommended that the format be a 7 digit number

to allow for the possible increase in the size of a production.

VolumeLabel:

Optional, but names for volumes should not be longer than eight

characters, with a suffix not wider than three characters.

ImageFilePath:

The full path to the image file.

DocumentBreak:

The letter "Y" denotes the first page of a document. If this field is blank,

then the page is not the first page of a document.

FolderBreak:

Leave empty

BoxBreak:

Leave empty

PageCount:

Optional

Sample IMAGE Load file (Often referred to as Opticon or .OPT file)....

IMG0000001,IMG01,E:\IMAGES\001\IMG0000001.TIF,Y,,,3

IMG0000002,IMG01,E:\IMAGES\001\IMG0000002.TIF,,,,

IMG0000003,IMG01,E:\IMAGES\001\IMG0000003.TIF,,,,

IMG0000004,IMG01,E:\IMAGES\001\IMG0000004.TIF,Y,,,2

IMG0000005,IMG01,E:\IMAGES\001\IMG0000005.TIF,Y,,,,

The fields are, from left to right:

- Field One (IMG0000001) page identifier
- Field Two (IMG01) the volume identifier not required
- Field Three (E:\IMAGES\001\IMG0000001.TIF) a path to the image to be loaded
- Field Four (Y) Document marker a "Y" indicates the start of a unique document
- Field Five (blank) can be used to indicate a folder
- Field Six (blank) can be used to indicate box
- Field Seven (3) used to store page count

Note: Only images belong in the Opticon load file. If OCR files are included in the same folder as the images, errors will occur when retrieving the images.

3. DATA Load File (.DAT file)

The data file (.DAT) contains all the fielded information that will be loaded into the database. Data can be delivered utilizing standard delimited files for coded data (.DAT) and .TXT files for OCR data. The data file (.DAT) contains all of the fielded information that will be loaded into the database:

- 1. The first line of the .DAT file must be a header row identifying the field names.
- 2. The best practice is to use the following standard delimiters in the .DAT file:

The following chart represents the most common delimiter characters used in Relativity, along with its decimal equivalent. If the source program you are importing from uses a different font, it can change the symbolic representation of the delimiters. If this happens, match the delimiter characters with the decimal equivalents instead of relying on the displayed symbol. Using the decimal equivalents will always result in a correct delimiter match. For a complete list of delimited characters you may reference the following link.

https://help.relativity.com/9.7/Content/Relativity/Relativity_Desktop_Client/Importing/Load_file_specifications.htm

Delimiter Name	Symbol	Decimal Equivalent
Comma		044
Paragraph	1	020
Quote	b	254
Newline	®	174
semi-colon		059

- 3. Date fields should be provided in the format: mm/dd/yyyy
 - a. E.g. "01/01/2004" and not "01/01/2004 12:01:01PM"
- 4. Date and time fields must be two separate fields
- 5. All attachments should sequentially follow the parent document/email. Parent Email and attachment document families should be kept intact.
- 6. All metadata associated with email, audio files, and native electronic document collections should be produced.
- 7. The .DAT file for scanned paper collections must contain, at a minimum, the following fields:
 - 1) BEGBATES: Beginning Bates number
 - 2) ENDBATES: Ending Bates number
 - 3) IMAGEID: Image Key field
 - 4) CUSTODIAN: Individual from whom the document originated
- 8. The .DAT file should NOT include document text.
- 9. For all non-redacted documents, please include the General Metadata fields for all files and respective metadata fields for emails and electronic documents (e.g., MS Word, MS Excel, etc.) where available using industry standard techniques. With respect to redacted documents, some metadata may be withheld as needed to preserve privileges.
- 10. Spaces and returns must match the original text. No odd characters, such as a semi-colon, should appear in lieu of a soft-return or a space.
- 11. Fields provided in a .DAT file may include the following:

GENERAL Metadata	Definition	Field Name
BEG BATES	The start bates of the document	Bates Beg
END BATES	The end bates of the document	Bates End
BEG ATTACH	start bates of attachment	Bates Beg Attach
END ATTACH	The end bates of attachment	Bates End Attach
Page Count	Number of pages	Pages
Custodian	The name of the original custodian of the file	Custodian
File extension	The extension of the file	File Extension
Confidential	Value	Confidential
Email type	Defines if a message file is an email or attachment	Record Type
Email Attachment	Defines if email has an attachment	Email Has Attachment
File path	The address where the file resides on the electronic media	Source Path
File Size	The amount of space the file takes up on the electronic	File Size
MD5Hash	The MD5 Hash for the original file	MD5 Hash
Native File Link	Relative path of submitted native files	Native File
. 1000		<u> </u>

Email Metadata	Definition	Field Name
FROM	The person who authored the email	Email From
TO	Recipient(s) of the email	Email To
COPTED	Person(s) copied on the email	Email CC
BCC	Person(s) blind copied on the email	Email BCC
DCC	101001(0) 011111100	

Date Sent	Date the email was sent expressed usually Eastern Standard Time if in US	Email Sent Date
Time Sent	Time the email was sent expressed usually Eastern Standard	Email Sent Time
Time Zone	Time if in US The time zone in which the emails were standardized	Time Zone Field
Date Received	Date Received Date received in EST	Email Received Date Email Received Time
Time Received Subject	Time Received Date received in EST Subject line of email	Email Subject
Attachment Count	Number of attachments	Number of Attachments
INTFILEPATH	Original location of email including original file name	Email Folder Path
INTMSGID	Unique Message ID	Message ID

EDocs Metadata	Definition	Field Name
Author	The person who authored the document	Author
Date Created	Date the document was created	Created Date
Time Created	Time the document was created	Created Time
Date Last Modified	Date the file was last changed/saved	Last Modified Date
Time Last Modified	Time the file was last changed/saved	Last Modified Time
Printed Date	Date that the file was last printed	Last Printed Date Title
Title	Title of the document	Extracted Text
Extracted Text/OCR Path	Path to extracted text of the native file	
Path	Path where native file document was stored including	File Path

12. No more than one document per database record. The database and load files should be sorted sequentially by Bates number. Relativity displays records in the same order they are loaded.

4. Text

Searchable text of the entire document must be provided for every record, at the document level. For redacted documents, provide the full text for the redacted version. Delivery should be as follows:

- 1. The text should be delivered as multi-page ASCII text files with the files named the same as the ImageID field.
- 2. Text files must be placed in a separate folder labeled TEXT.
- 3. The number of files per folder should be limited to 1000 files.
- 4. Note:
 - a. DO NOT include the searchable text in the same folder as the IMAGES folder.
 - b. DO NOT include searchable text in the .DAT file.

5. Native Files

Copies of original email and native file documents/attachments must be included for all electronic productions.

1. Native files must be named with the same naming convention associated with its associated files in the production:

EXAMPLE:

NJOAG0012345 — beginning bates number from the load file. NJOAG0012345.tif — associated image file NJOAG0012345.txt — associated text file NJOAG0012345.xls — associated native Excel spreadsheet.

- 2. The full path of the native file must be provided in the .DAT file for the LINK field.
- 3. The number of native files per folder should not exceed 1000 files.
- 4. These files should be located in a folder named NATIVE.

B. .PDF File Production

Production in this format requires prior approval from the NJ OAG.

- 1. When approved, .PDF files may be produced in native file format.
- 2. .PDF files should be produced in separate folders.
- 3. All .PDFs must be unitized at the document level, i.e. each .PDF should represent a distinct document; a single .PDF file cannot contain multiple documents.
- 4. All .PDF files must contain embedded text that includes all discernable words within the document, not selected text only. This requires all layers of the .PDF to be flattened first.
- 5. If .PDF files are Bates endorsed, the .PDF files must be named by the Bates range.

C. Email Native File Production

Production in this format requires prior approval from the NJ OAG. When approved, Outlook (e.g., .PST) email files may be produced in native file format. A separate folder should be provided for each custodian.

EXHIBIT B

CERTIFICATION OF COMPLIANCE

	1 From Versace certify as follows:
1,	I am employed by Vitale Motors in the position of Permanel Manufere
2.	Vitale Motors' productions and responses to the Subpoena of the Atlorney General of the State of New Jersey, dated December 12, 2019, (the "Subpoena") were prepared and assembled under my personal supervision;
3.	I made or caused to be made a diligent, complete and comprehensive search for all Documents and information requested by the Subpoena; in full accordance with the instructions and definitions set forth in the Subpoena;
4.	Vitale Motors' productions and responses to the Subpoens are complete and correct to the best of my knowledge and belief;
5.	No Documents or information responsive to the Subpoena have been withheld from Vitule Motors' productions and responses, other than responsive Documents or information withheld on the basis of d legal privilege or doctrine;
6,	All responsive Documents or information withheld on the basis of a legal privilege or doctrine have been identified on a privilege log composed and produced in accordance with the instructions in the Suppoena;
7.	The Documents contained in Vitale Motors' productions and responses to the Subpoena are authentic, genuine and what they purport to be;
8.	Attached is a true and accurate record of all persons who prepared and assembled any productions and responses to the Subpoena, all persons under whose personal supervision the preparation and assembly of productions and responses to the Subpoena occurred, and all persons able completely to testify: (a) that such productions and responses are complete and correct to the best of such person's knowledge and belief; and (b) that any Documents produced are authentic, genuine and what they purport to be; and
9.	Attached is a true and accurate statement of those requests under the Subpoena as to which no responsive Documents were located in the course of the aforementioned search.

I certify that the foregoin	g statements made by me are true. I am aware that if any of the
foregoing statements made by me	e are willfully false, I am subject to punishment.
Dated: 12,26-14	Nume (signature)
	Name (print)

EXHIBIT C

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EXHIBIT D

Motor Vehicle Hetail Order

- VITALE MOTO (-S, LLC 2000 State Rout) 3b South Amboy, MJ 08879

CUSTOMER JOSEPH N. MAGDOKALD DATE 6514				
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BUDY TYPE 75K EXT. COLOR SILVER	INT, GOLOR			
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ON A SEPARATE DISCLOSURE STATEMENT IS MADE A PART OF THIS ORDER.	CHECK APPROPRIATE BOX			
TO BE DELIVERED ON OR ABOUT	this vehicle is solibilitiesed "as is" and dealer hereby expressly indisciplines all warranties, either express or implied, including any			
Price of Unit 12/650-	implies warranties of merchantability and fitness for a particular			
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