

New Jersey State Police

Request for Bid

CAD Migration and Support Services

The New Jersey State Police is soliciting bids for CAD Server upgrade and migration and support services for the Operations Support Unit. The specifications are as follows:

Vendor will provide professional remote services in order for NJSP to continue running MIS and Patrol Chart applications to have access to historical records. MIS and Patrol Chart applications will run on NJSP's Positron CAD production system. Vendor will provide the following professional services:

- Assist NJSP with upgrading Positron CAD infrastructure to support upcoming Oracle upgrade (to version 19c or higher).
- Provide support with Positron CAD infrastructure/version upgrades of all database and applications to the NJSP recommended DBMS, Windows Server and IIS version.
- Assist NJSP in migrating the MIS and Patrol Chart applications from physical server to Virtual Environment which includes the configuration of the stated applications after the migration.
- Assist in NJSP in resolving application data issues caused by manual update of day light savings. Vendor will support two time changes over the next 8 months (Daylight savings and standard times).
- Provide assistance in safely decommissioning the MSI, E-Ticketing, DCE application (Chat Server), Mobile AVL Service (AVL Server) and Mobile Services on PPS-Mobile S1 without impacting the Patrol Chart and MIS (CAD abstracts).
- Provide guidance in enabling/loading the call codes in the event of restart of the Positron CAD DB server and application server. Prepare a guide on how to start MIS and Patrol Chart including connection to Oracle DB if all systems go down.
- Provide remote maintenance and support services for NJSP's Positron CAD system on a monthly basis for PatrolChart and MIS reporting applications for eight (8) months.