

[illegible]

2012 ANNUAL REPORT



JEFFREY S. CHIESA,
NJ Attorney General

New Jersey Office of the Attorney General

Victims of Crime Compensation Office

Executive Director's Message

For centuries, society has grappled with crime and the appropriate penalties to impose upon those who commit crimes. Unfortunately, there is not a long history of society engaging in the same struggle to assist those victimized by criminals. As the criminal justice system evolved and our courts sought to protect the constitutional rights of the offenders, the victims were still in the shadows and not considered a part of the process. Over the past four decades, the United States has sought to address this injustice. A pivotal moment occurred in 1982 when Ronald Reagan's Task Force on Victims of Crime Final Report was released. It vividly highlighted the mistreatment and neglect of victims by the justice system. This report served as a catalyst for the passage of the Victims of Crime Act (VOCA) and the Violence Against Women Act (VAWA) and thus provided funding for major initiatives and programs to assist victims of crimes. Unfortunately, the Office for Victims of Crime (OVC) International Directory of Compensation Programs shows a dearth of such programs globally.

It is with this perspective that I recognize the privilege of not only living in this country, where crime victims are afforded a voice, but serving crime victims in New Jersey. This State has a rich history of victim advocacy and victim-centered legislation that has continued to evolve to address contemporary victims' issues and causes, including but not limited to: notification, bullying, stalking and human trafficking. The NJ Victims of Crime Compensation Office (VCCO) will remain vigilant in keeping abreast of these new issues and the expanding categories of compensable crimes.

Equally important is the necessity of using current technologies to ensure that victims and providers have easier access to information. This Agency looks forward to implementing many of the technological upgrades that will allow victims to file an application online and check their claim's status. These changes will free up staff to focus on processing the claims more expeditiously. The Department of Law and Public Safety has allocated sufficient funding and committed Information Technology (IT) resources to ensure the success of this initiative, which reflects "smarter government" being brought to fruition.

Last, but not least, the VCCO staff's efforts in the awarding of \$9.9 million for Fiscal year (FY) 2012 must be acknowledged. The amount awarded in no way captures the hard work of VCCO staff, along with assistance from temporary staff. Unlike the majority of states, VCCO provides direct aid to victims by annually assisting over 2,200 walk-in clients, answering over 10,000 telephone inquiries and making thousands of telephone calls to medical and law enforcement agencies to gather the necessary documents needed to process claims.

Dr. George Washington Carver is quoted as saying, "How far you go in life depends on your being tender with the young, compassionate with the aged, sympathetic with the striving and tolerant of the weak and strong. Because someday in your life you will have been all of these."

The VCCO staff strives to be tender, compassionate and tolerant to victims not only because it is the Agency's mandate, but because it is also the right thing to do.



MARSETTA LEE,
VCCO Executive Director

Table of Contents

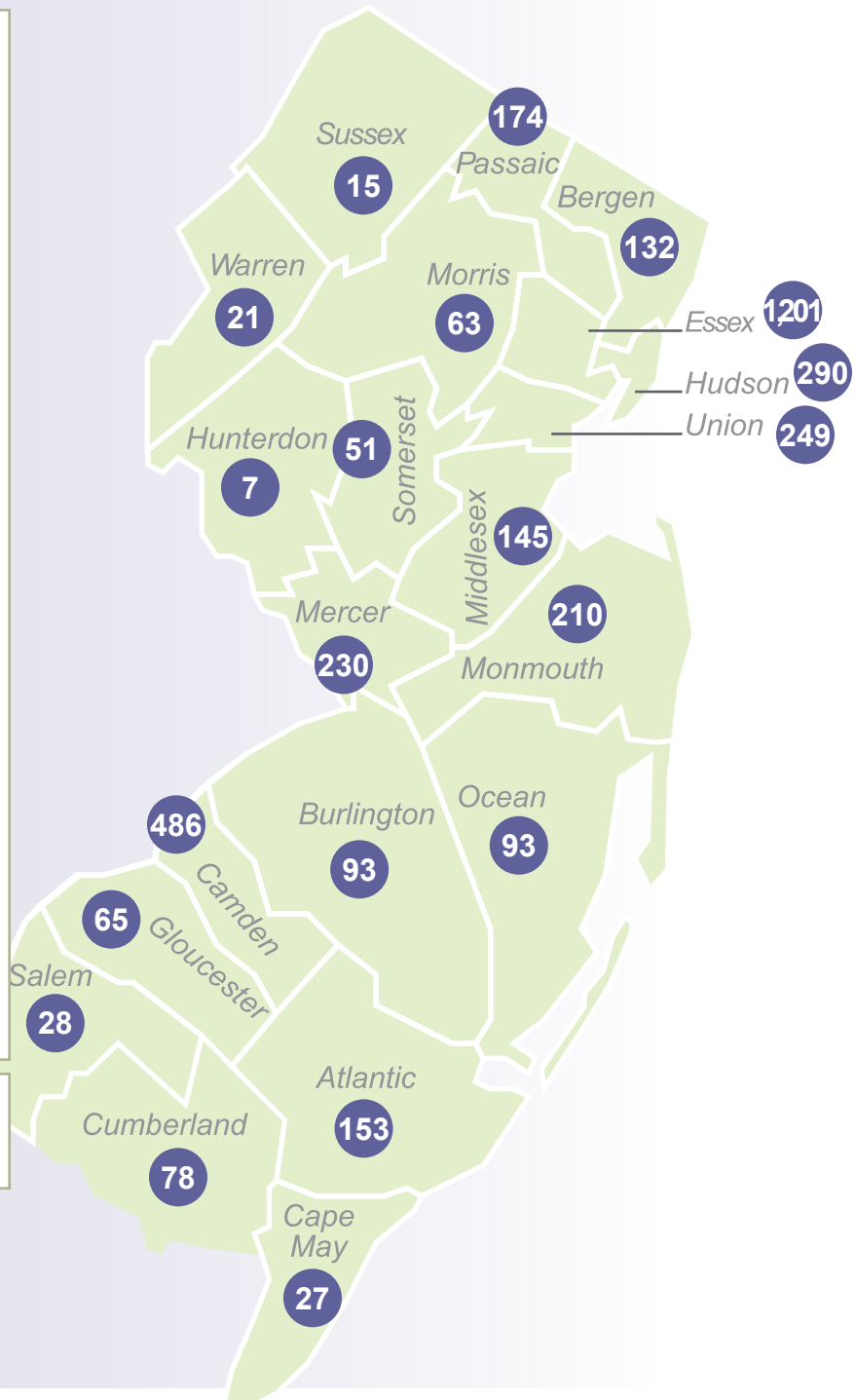
■ FY 12 Claims Received	
- <i>by County</i>	1
■ FY 12 Claims and Dollar Amount Paid	
- <i>by County</i>	2
■ Demographics	3-4
■ FY 12 Total Annual Activity	5
■ Original Claims Disposition	6
■ Awards Analysis	7
■ FY 12 Approved Claims	
- <i>by Crime Type Percentage Analysis</i>	8
■ FY 12 Award Amount	
- <i>by Crime Type Percentage Analysis</i>	9
- <i>by Provider Type</i>	10
■ Restitution, Subrogation Report	
- <i>for FY 2012</i>	11
■ FY 2012 Revenue Statement: <i>Revenue, Grants, State Appropriations,</i> <i>Carry-forwards, and Budget Language</i>	12
■ FY 2012 Expenditure Summary	13
■ Historical Analysis of Claims Received	
- <i>for FY 2002 - 2012</i>	14
■ Benefits in a Nutshell	15
■ Claims Processing	16
■ Eligibility Criteria	17
■ Compensation Criteria	18
■ Bill Entry Process	19
■ Intake Unit Process	20
■ Case Processing	21
■ FY 2012 Intake Processing Statistics	22-23
■ Savings Achieved through 3rd Party Review of Medical Bills	24
■ Common Reasons for Denial	25
■ Hearing Statistics	26
■ Appeals Process	27
■ Outreach and Training	28
■ VCCO Office Staff	29
■ Information/Speaker Request Form	30

caring
support
dignity
help
respect



FY 12 Claims Received by County

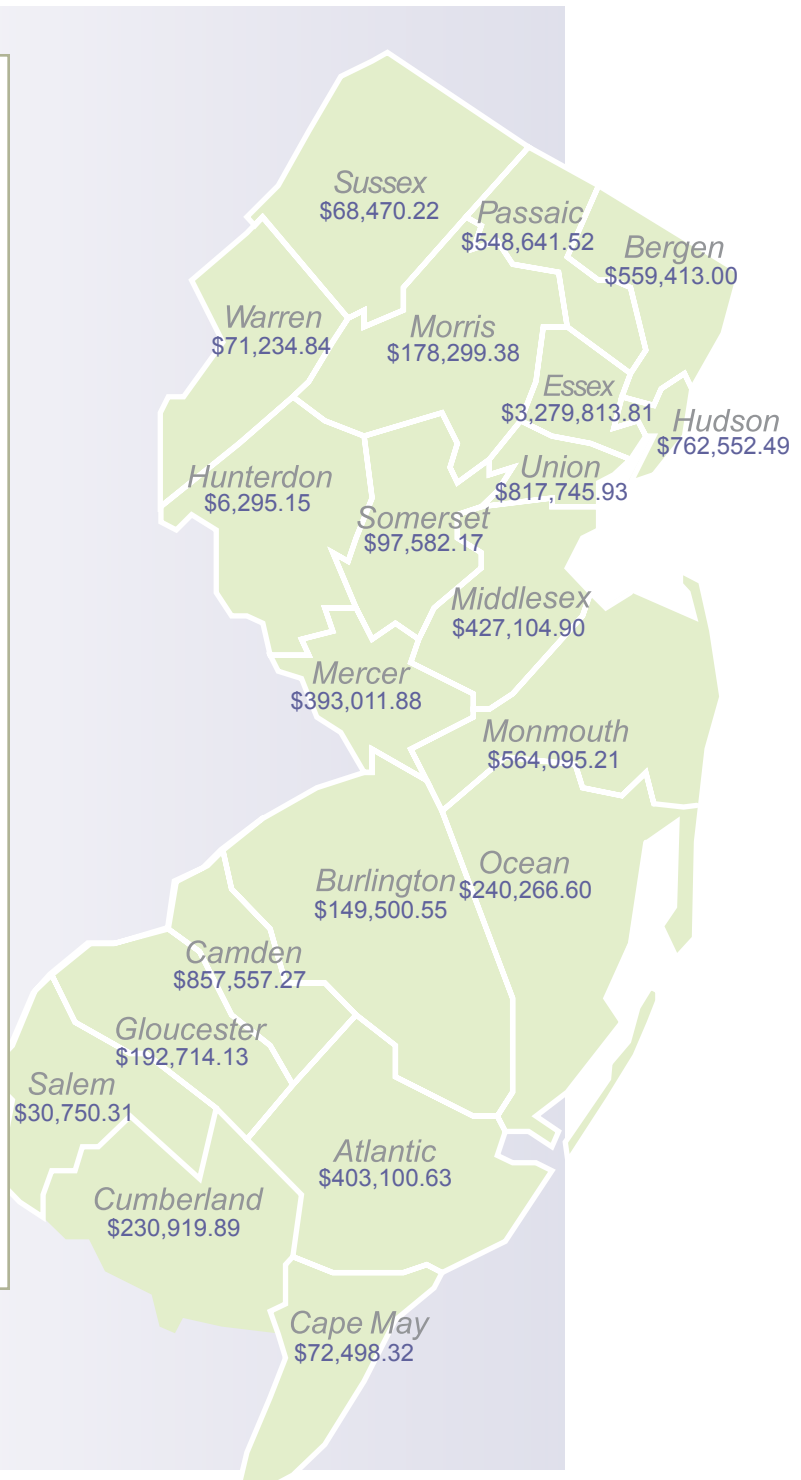
Atlantic	153
Bergen	132
Burlington	93
Camden	486
Cape May	27
Cumberland	78
Essex	1,201
Gloucester	65
Hudson	290
Hunterdon	7
Mercer	230
Middlesex	145
Monmouth	210
Morris	63
Ocean	93
Passaic	174
Salem	28
Somerset	51
Sussex	15
Union	249
Warren	21
Out of State / Unknown	19
Total	3,830



FY 12 Claims and Dollar Amount

Paid for each county

County	Claims	Paid
Atlantic	111	\$403,100.63
Bergen	131	559,413.00
Burlington	42	149,500.55
Camden	249	857,557.27
Cape May	22	72,498.32
Cumberland	71	230,919.89
Essex	696	3,279,813.81
Gloucester	43	192,714.13
Hudson	185	762,552.49
Hunterdon	7	6,295.15
Mercer	127	393,011.88
Middlesex	123	427,104.90
Monmouth	133	564,095.21
Morris	37	178,299.38
Ocean	70	240,266.60
Passaic	121	548,641.52
Salem	12	30,750.31
Somerset	34	97,582.17
Sussex	17	68,470.22
Union	187	817,745.93
Warren	24	71,234.84
Out Of State	9	20,477.40
Total	2,451	9,972,045.60

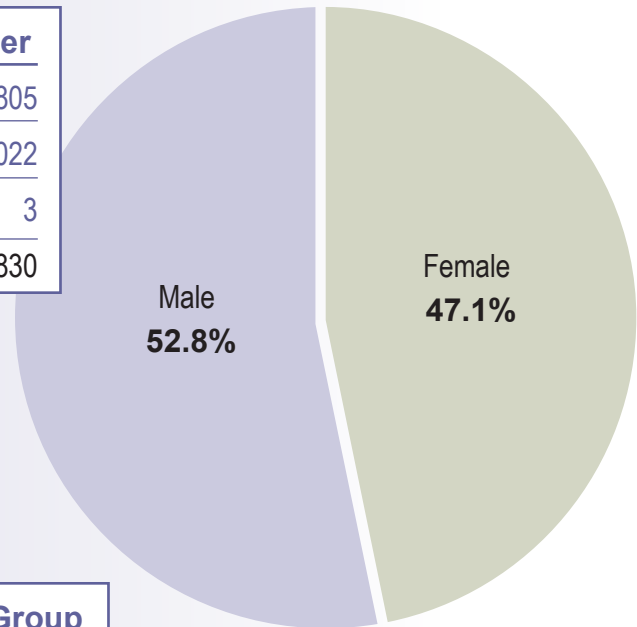


FY 12 Demographics

Claims Received By Gender

Female	1,805
Male	2,022
Unknown	3
Total	3,830

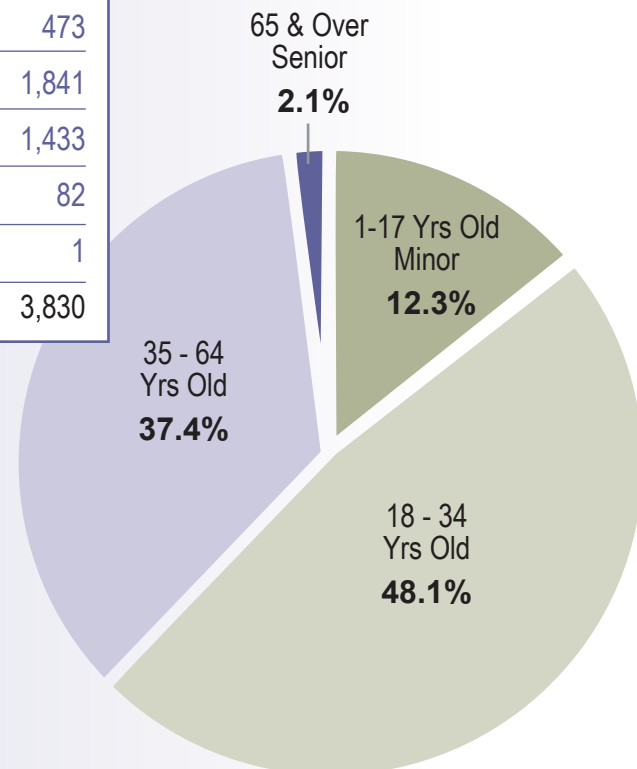
Unknown
0.1%



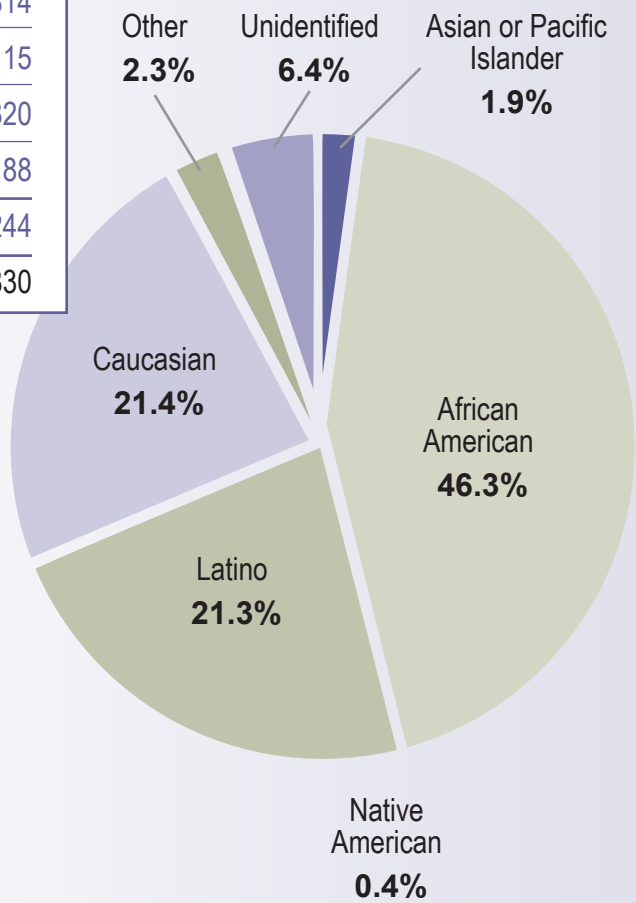
Claims Received By Age Group

Minor 1-17 Yrs Old	473
18 - 34 Yrs Old	1,841
35 - 64 Yrs Old	1,433
Senior 65 and Over	82
Unknown	1
Total	3,830

Unknown
0.1%



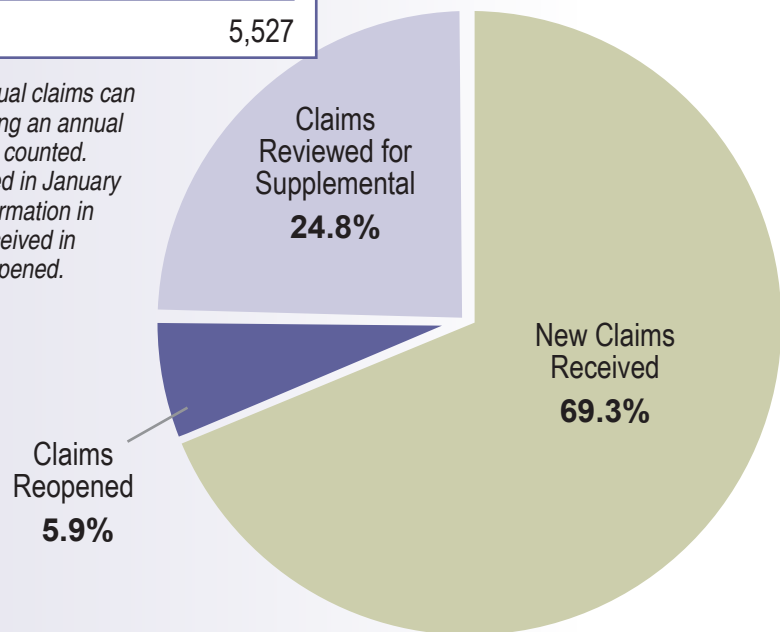
Claims Received by Race	
Asian or Pacific Islander	74
African American	1,775
Latino	814
Native American	15
Caucasian	820
Other	88
Unidentified	244
Total	3,830



FY 12 Total Annual Activity

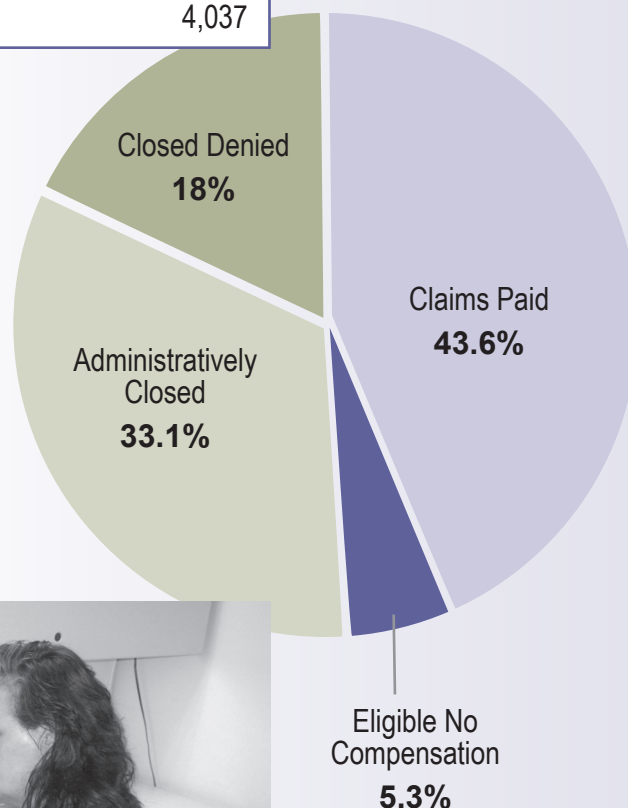
Total Annual Activity	
New Claims Received	3,830
Claims Reopened	328
Claims Reviewed for Supplemental	1,369
Total	5,527

Caveat - because our individual claims can fall in various categories during an annual period, claims can be double counted. Example: A new claim opened in January can be closed for lack of Information in April; when information is received in June, the claim would be reopened.

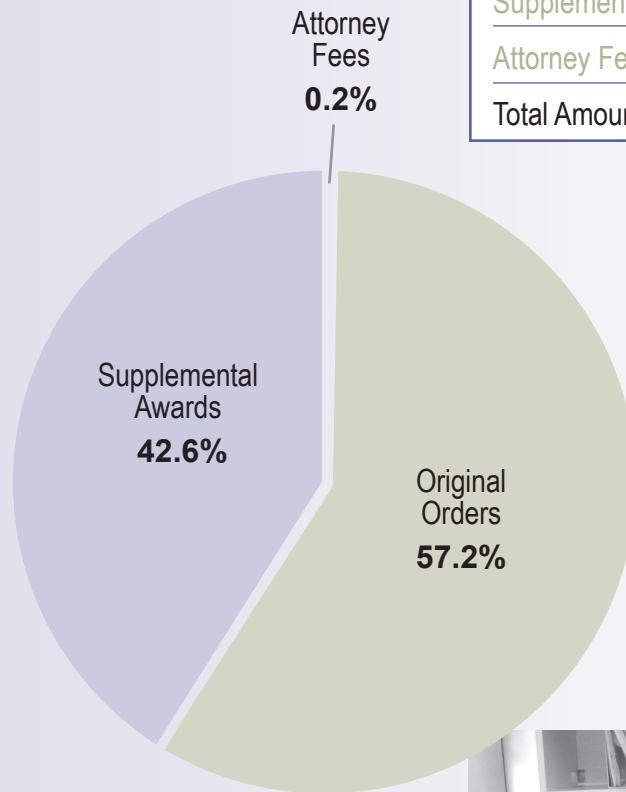


Original Claims Disposition

Original Claims Disposition	
Claims Paid	1,759
Eligible No Compensation	214
Administratively Closed	1,336
Closed Denied	728
Total Claims Concluded	4,037



Awards Analysis



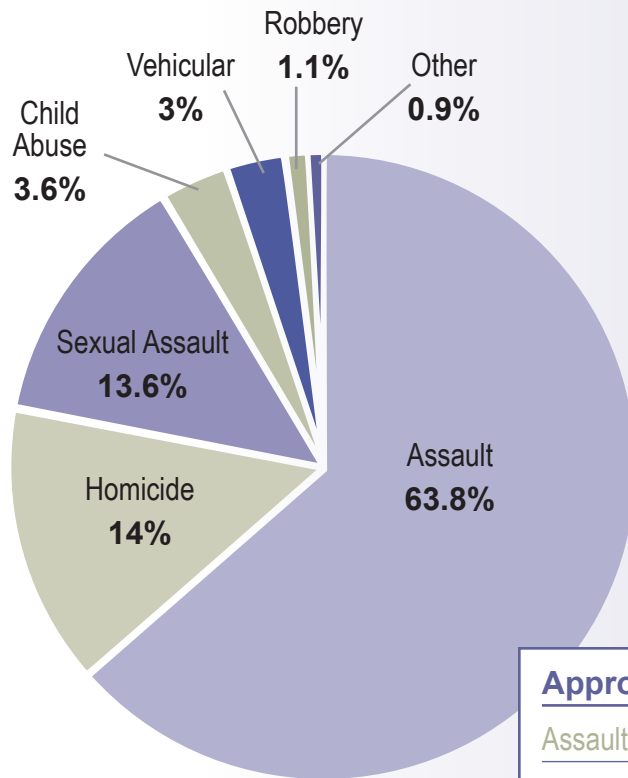
Awards Analysis

Original Orders	\$5,702,705.92
Supplemental Awards	4,247,866.94
Attorney Fees	21,472.74
Total Amount Award	\$9,972,045.60



FY 12 Approved Claims

by Crime Type Percentage Analysis



Assault	2,532	\$6,680,379.43
Homicide	556	2,035,276.97
Sexual Assault	540	649,901.54
Child Abuse	144	165,839.84
Vehicular	121	232,701.79
Robbery	42	120,084.54
Other*	36	87,861.49
Grand Total	3,971	\$9,972,045.60

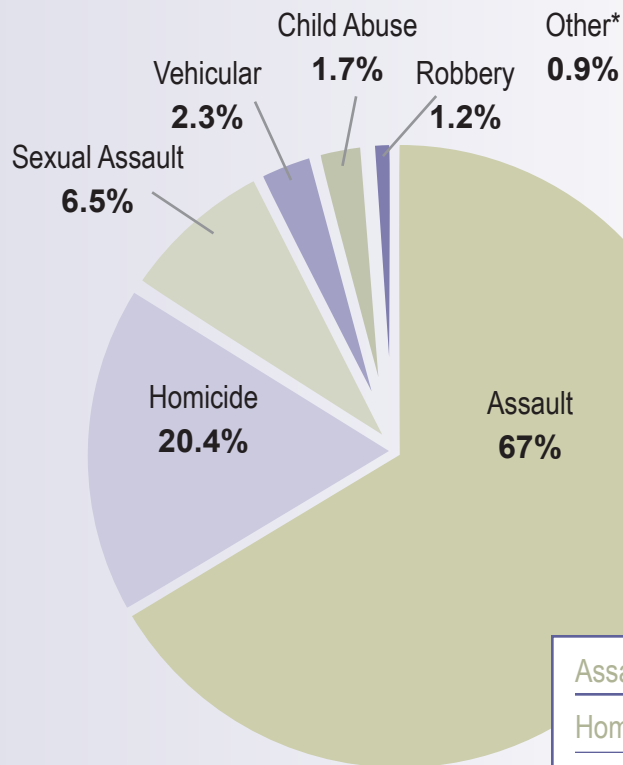
* Other - Included: Kidnapping, Arson, Stalking, Burglary, Tampering with a Cosmetic, Drug or Food Product, Miscellaneous

Approved Claims by Crime Type and Award Amount

Assault	Physical Assault	1,760	\$5,140,746.66
	Domestic Violence	711	1,414,538.05
	Terroristic Threats	37	71,484.95
	Harassment	24	53,609.77
Homicide		556	2,035,276.97
Sexual Assault		540	649,901.54
Child Abuse	Physical Assault	32	32,797.02
	Sexual Assault	112	133,042.82
Vehicular		121	232,701.79
Robbery		42	120,084.54
Other*		36	87,861.49
Grand Total		3,971	\$9,972,045.60

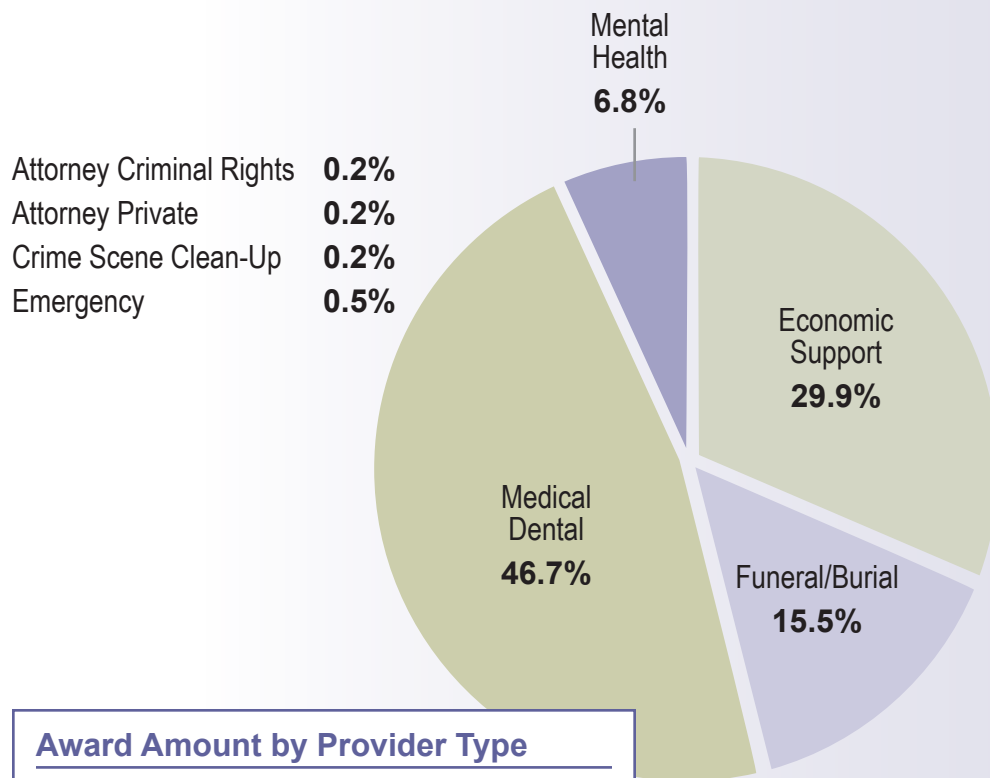
FY 12 Award Amount by Crime Type Percentage Analysis

VCCO



Assault	\$6,680,379.43
Homicide	2,035,276.97
Sexual Assault	649,901.54
Child Abuse	165,839.84
Vehicular	232,701.79
Robbery	120,084.54
Other*	87,861.49
Grand Total	\$9,972,045.60

FY 12 Award Amount by Provider Type



Award Amount by Provider Type

Provider Type	Pay Amount
Attorney Criminal Rights	\$23,722.01
Attorney Private	20,747.74
Crime Scene Clean-Up	14,159.27
Economic Support	2,985,148.86
Emergency	47,588.08
Funeral/Burial	1,541,073.48
Medical/Dental	4,657,676.41
Mental Health	679,990.75
VCCO Assessments	1,939.00
Total	\$9,972,045.60

Economic Support Included

- Domestic Serv./Child Care/ Home Health Assistance
- Home/Auto Modifications/ Medical Equipment
- Loss Of Earnings/ Loss Of Support
- Relocation Services
- Stolen Cash
- Transportation (All)

Restitution, Subrogation

Report for FY 2012

VCCO

Restitution, Subrogation Report for FY - 2012

Month	Year	Restitution	Civil Suit	Refund	Others	Total
July	2011	38,632.44	0.00	9,659.58	0.00	48,292.02
August	2011	13,236.43	8,740.72	0.00	2,341.43	24,318.58
September	2011	9,009.77	33,334.44	6,230.00	0.00	48,574.21
October	2011	42,418.88	13,790.52	2,621.03	0.00	58,830.43
November	2011	10,245.16	0.00	2,111.24	905.03	13,261.43
December	2011	17,557.58	1,489.38	0.00	14.44	19,061.40
January	2012	14,725.27	49,410.07	0.00	0.00	64,135.34
February	2012	1,732.49	22,261.86	0.00	838.17	24,832.52
March	2012	25,860.48	3,325.12	0.00	0.00	29,185.60
April	2012	10,900.78	2,186.10	28,804.04	0.00	41,890.92
May	2012	21,532.56	47,239.68	43,162.96	15.00	111,950.20
June	2012	34,314.07	14,621.61	13,289.28	0.00	62,224.96
FY-2012		240,165.91	196,399.50	105,878.13	4,114.07	546,557.61

Summary for Annual Report

FY 2012 Revenue Statement

FY 12 Revenue

Revenue Source Amount	Amount
VCCO NET	\$5,007,188
Criminal Disposition Penalties	391,212
Commissary	2,757,059
Sex Crime Treatment	58,623
Restitution	240,206
Total Revenue	\$8,454,288

Federal Grants

Federal Fiscal	Year Grant Periods:	
FFY 2008	3-1-09 through 9-30-12	\$10,925
FFY 2009 ARRA Stimulus	3-1-09 through 9-30-12	3,854
FFY 2009	10-1-08 through 9-30-12	916,408
FFY 2010	10-1-09 through 9-30-13	1,884,814
FFY 2011	10-1-10 through 9-30-14	2,955,000
FFY 2012	10-1-11 through 9-30-15	3,677,000
Total Grants Available		\$9,448,000

FY 12 State Appropriations

Direct State Services	
Salaries and Wages	\$982,000
Material and Supplies	20,000
Services Other Than Personnel	31,000
Maintenance and Fixed Charges	19,000
State Claims	3,372,000
Total Appropriations	\$4,424,000
Total FY 12 Revenues	\$22,326,288

FY 2012 Expenditure Summary

VCCO

Salaries & Operations

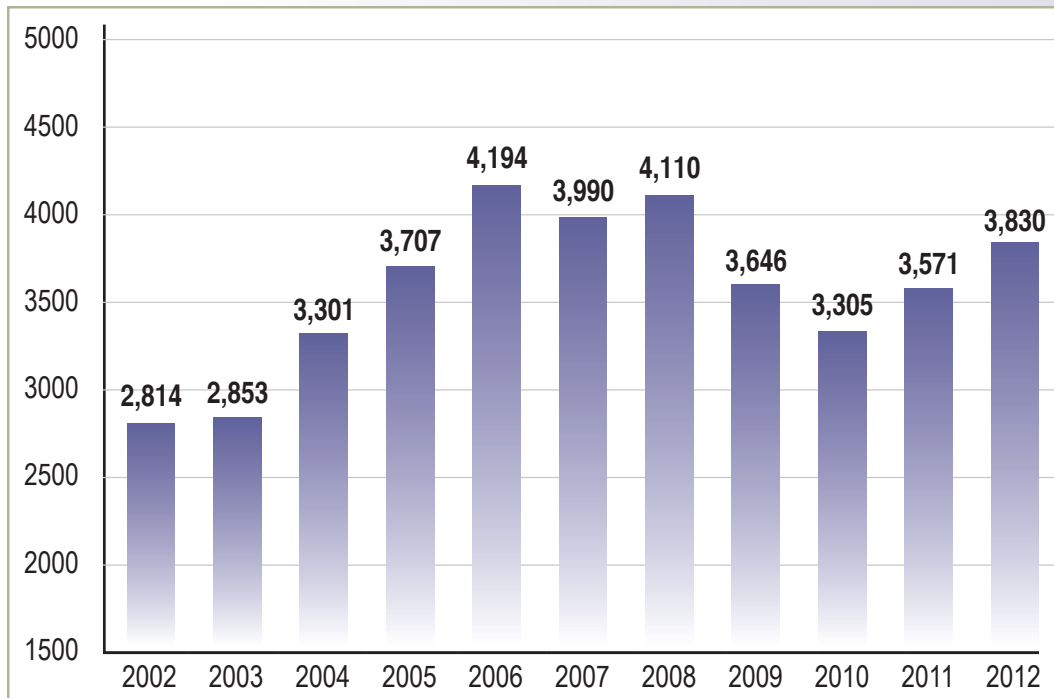
Salaries and Wages	\$1,740,555
Material and Supplies	19,655
Services Other Than Personnel	31,000
Maintenance and Fixed Charges	16,965
Capital Additions, Improvements and Equipment	0
Total Salaries & Operations	\$1,808,174

State & Federal Claims

State Claims (Direct Payments to Victims)	\$6,124,927
Sex Crime Treatment Fund	111,755
ARRA Stimulus Federal Claims - Grant Year '09	3,854
Federal Claims - Grant Year '08	10,925
Federal Claims - Grant Year '09	916,408
Federal Claims - Grant Year '10	1,884,814
Federal Claims - Grant Year '11	0
Total State & Federal Grants	\$9,052,682
Total FY 12 Expenditures	\$10,860,856

Historical Analysis

of Claims Received FY 2002 - 2012



Benefits in a Nutshell

Crimes Covered

- Aggravated Assault
- Murder
- Manslaughter
- Burglary
- Sexually Related Crimes
- Kidnapping
- Domestic Violence
- Drug and Food Tampering
- Carjacking
- Human Trafficking
- Bias Crimes
- Threat To Do Bodily Harm
- Motor Vehicle Offenses
- Stalking
- Indecent Acts with Children
- Lewd, Indecent or Obscene Acts

What You Need to File

- Completed NJ VCCO Application
- Police Report
- Copies of Bills and Receipts of all Related Losses
- Documentation

Time Requirements

- Report Crime to Police Within 9 Months
- File Claim Application with NJ VCCO within 3 Years

Benefits Provided

- \$25,000 Maximum

Mental Health Counseling

- Homicide Survivor- \$12,500
- Injured Victim- \$12,500
- Secondary Victim(s)- \$7,000
- Group Counseling- \$50 per Session per Victim

Medical Bills

- Medical Bills not Covered by Other Sources
- Chiropractic/Physical Therapy
- Medical Supplies and/or Other Prescription Drugs
- Medical Related Transportation

Loss of Earnings or Financial Support

- Maximum Amount-\$600/Week
- Loss of Support- 48 Months
- Loss of Earnings- Direct Victim-104 Weeks
- Permanent Disability- Direct Victim-60 Months
- Loss of Earnings- Secondary Victim-\$7,000 to Care for Primary Victim

Others

- Funeral Cost-\$5000
- Transportation to Funeral- \$200/Person or \$1,000 Total
- Crime Scene Cleanup- \$4,000
- Relocation Expenses- \$2,500
- Domestic Help not to exceed \$6,500 Total
- Child Care/Day Care Services- \$6,500
- Victims' Rights Attorney Fees (Criminal Matter)- \$125/Hr with a \$1,000 Maximum
- Attorney Fees for Representing Victims in VCCO Claim (Up to 15% of the Award)

Catastrophic Injuries

- Supplemental \$35,000 for Rehabilitative Services Only



Claims Processing

Intake Phase:

Upon receipt of an application, the claim is opened and given a claim number. An acknowledgment of receipt is sent to the applicant; if needed, additional information is requested. Requests for emergency assistance are reviewed immediately. All applications are screened for denial on procedural basis, including expiration of time for filing, non-compensable crimes or outstanding warrants.

Bill Review:

Bills are screened for the proper name and address, federal tax I.D. number, CPT (Current Procedural Terminology) codes & date of service. Any missing information and collection notices are returned to the provider/claimant with a letter stating the need for an itemized bill, where applicable. Once all the information is gathered, bills are entered into the VCCO's Claims Processing System. The bills are then forwarded to the appropriate unit for processing of the claim.

Eligibility Phase:

Upon receipt of the police report and the bills, the claim is assigned to an investigator for eligibility determination. The assigned investigator will review all the circumstances surrounding the incident including communicating with police and prosecutorial personnel and securing related information from the courts. The investigator will make a recommendation either that the claim is eligible for compensation or to deny pursuant to statutory/regulation mandates. His/her superior will review the recommendation and either approve it, reject it or ask for additional information.

Compensation Phase:

Once a claim is deemed eligible for compensation, the investigator will verify losses by: 1) communicating directly with providers of medical services, securing insurance benefit statements and 2) gathering loss of earnings and disability payment information to determine compensation.

Payment Processing:

After the Order of Payment is written and approved, the case is transferred to the Accounting Unit. The voucher is reconciled to the order and mailed to the provider. Upon receipt of a signed voucher, the Accounting Unit processes the payment and submits it to the Office of the Attorney General (OAG) administration for approval in New Jersey Comprehensive Financial System (Treasury System).

Claimants do not receive a payment voucher; their payments are processed the day after the Order is signed.



Eligibility

Eligibility Criteria

- An application for compensation may be filed by (1) the victim; (2) a dependent of a deceased victim; (3) an authorized person acting on behalf of the victim; or (4) any other person who has demonstrated an eligible expense for which they have become responsible for due to the victimization.
- The claim must be filed within three years of the crime, but may be considered after three years if the VCCO determines that “good cause” existed for the delayed filing.
- The victim suffered bodily injury or death as a result of the criminal actions of another or the victim needs mental health counseling because of emotional trauma resulting from a violent crime.
- The crime must be reported to the police within nine months after it occurs, but may be considered if reported to the police after nine months if the VCCO determines that “good cause” existed for the delay.
- The crime must occur in New Jersey (residency not required), or the victim must be a New Jersey resident who was injured in another state or jurisdiction that does not have a crime victim compensation program or has a program which has not provided full compensation for the crime-related losses.
- The victim must cooperate with the police and prosecutor’s office; however, eligibility is not dependent upon conviction or prosecution of the offender.
- The claimant was not the offender or an accomplice of the offender. An award may not be made to another person if the award would unjustly benefit the offender or accomplice.
- The victim must be an “innocent victim” of a crime, which means that the VCCO must consider whether the victim’s conduct contributed to the injuries suffered.



Compensation Criteria

Compensable Crimes*

The VCCO may order the payment of compensation for personal injury or death that resulted from the commission or attempt to commit any of the following offenses:

- Aggravated assault
- Threats to do bodily harm
- Lewd, indecent or obscene acts
- Indecent acts with children
- Kidnapping
- Murder
- Manslaughter
- Bias crimes
- Aggravated sexual assault, sexual assault, aggravated criminal sexual contact, criminal sexual contact
- Any other crime involving violence including domestic violence
- Burglary (personal property loss or damage will not be compensated)
- Tampering with a cosmetic, drug or food product
- Stalking
- Human Trafficking
- Commission of a Crime With an Automobile Where Injury Occurred

**It should be noted that simple assault is not a compensable crime.*

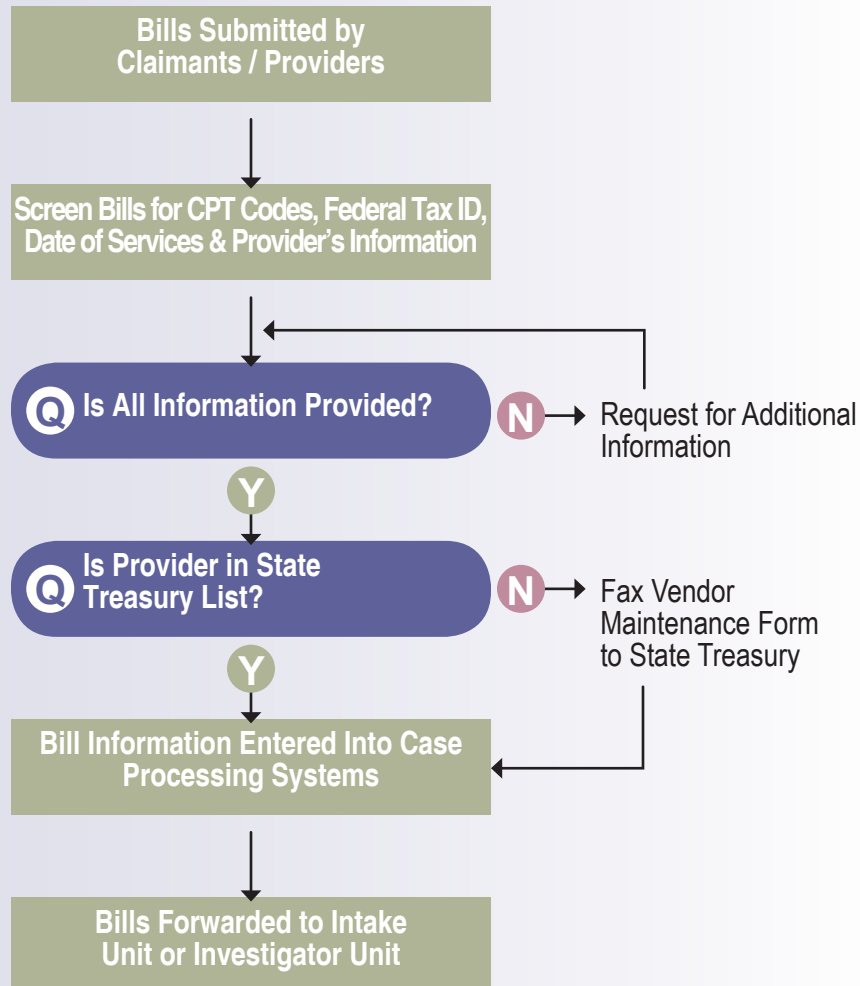
Compensable Benefits

Compensation payable to a victim, providers and to all other claimants sustaining economic loss because of injury to or death of that victim, may not exceed \$25,000 in the aggregate, and may include:

- Medically related expenses not covered by other insurance or benefits programs.
- Mental health counseling up to \$12,500 for a direct victim and up to 24 sessions not to exceed \$7,000 for immediate family members.
- Loss of support for dependents in homicide cases and from offender in domestic violence/sexual assault cases. Maximum of \$600 per week not to exceed 48 months.
- Loss of earnings for direct victims up to \$600 per week not to exceed 24 months.
- Funeral expenses of up to \$5,000.
- Limited transportation costs for funerals and medical treatment.
- Limited domestic service up to \$6,500 for child care, day care and after school care costs.
- Crime Scene Cleanup expenses up to \$4,000.
- Relocation expenses up to \$2,500 when necessary as a result of the crime, where the health and safety of the victim are jeopardized.
- Reimbursement for up to \$200 in stolen cash resulting from assault and robbery, if you are at least 60 years old or determined to be disabled and meet financial guidelines.
- Attorneys are limited to receiving fees that are set by statute.
- Catastrophic Benefits – Supplemental \$35,000 for rehabilitative services only.

Bill Entry Process

VCCO

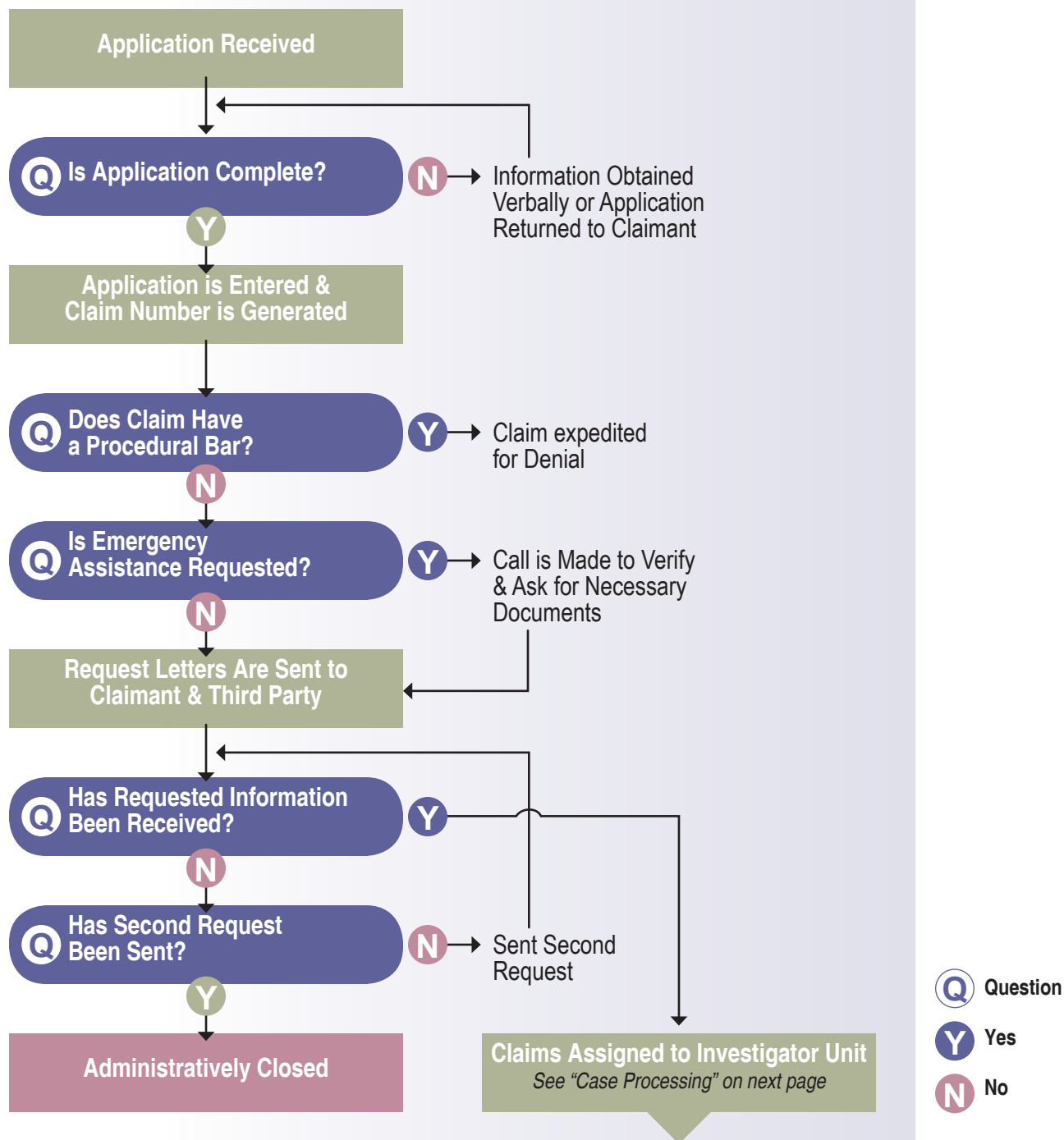


Q Question

Y Yes

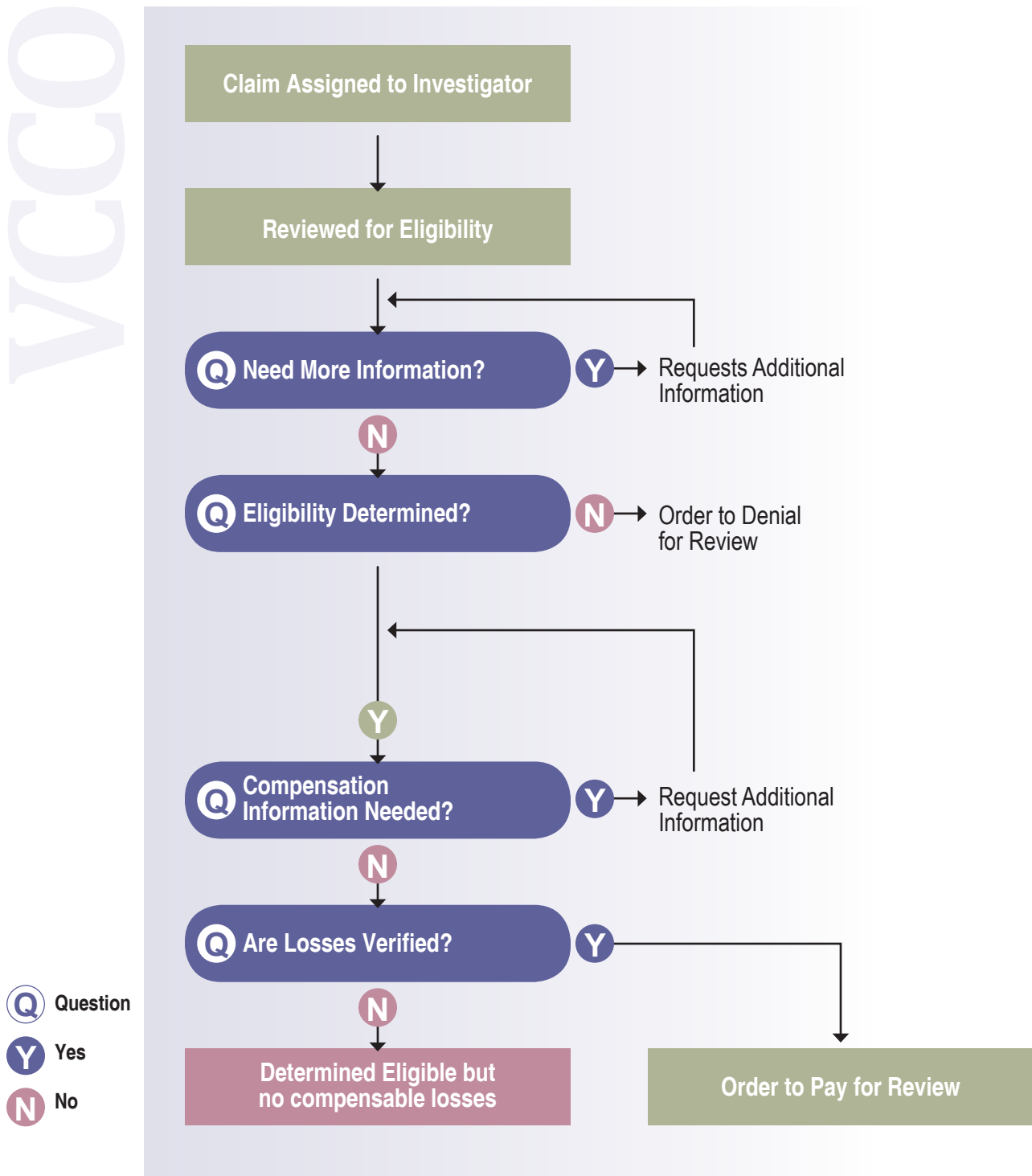
N No

Intake Processing Unit



Case Processing

VCCO



FY 12 Intake Processing Statistics

Time Period Between Claim Filed & Assignment to Investigator		
	Claims	Claims %
Less than 1 Month	822	44.26%
Less than 2 Months	201	10.82%
Less than 3 Months	202	10.88%
Less than 4 Months	211	11.36%
Less than 5 Months	178	9.59%
Less than 6 Months	111	5.98%
More than 6 Months	132	7.11%
	1,857	

Time Period Between Crime & Victim Filing a Claim		
	Claims	Claims %
Less than 1 Month	1,127	29.42%
More than 1 Month and less than 6 Months	1,836	47.94%
More than 6 Months and less than 1 Years	421	10.99%
More than 1 Year and less than 2 Years	258	6.74%
More than 2 Years and less than 5 Years	124	3.24%
More than 5 Years	64	1.67%
	3,830	

FY 12 Intake Processing Statistics

VCCO

FY2012 Walk In Stats

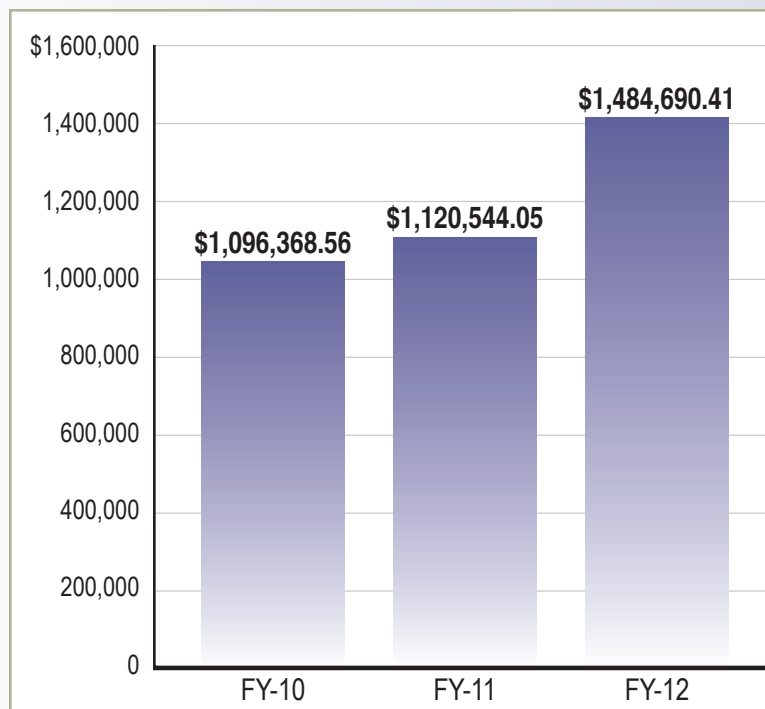
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
New Walk-Ins	84	70	54	51	60	46	52	34	38	24	43	47	603
Case Processing Intake Walk-Ins	101	83	74	83	48	55	89	70	94	62	47	85	891
Investigator Assigned Walk-Ins	58	62	59	67	46	67	46	39	45	53	41	33	616
Intake covering for Investigators	18	22	15	7	16	33	17	7	13	22	25	25	220
Total	261	237	202	208	170	201	204	150	190	161	156	190	2,330

Savings Achieved

Through 3rd Party Review of Medical Bills: FY 10-12

Continuing through Fiscal Year 2012, the Victims of Crime Compensation Office contracted with a bill review service to ensure submitted bills were deemed “reasonable and customary” for the services provided. The nearly \$1.5 million saved in Fiscal Year 2012 represents a 32 percent increase from the prior Fiscal Year.

Fiscal Year	Bill Review Savings
FY-10	\$1,096,368.56
FY-11	\$1,120,544.05
FY-12	\$1,484,690.41



Common Reasons For Denial

There are many reasons that the Victims of Crime Compensation Office may deem a claim as ineligible. Listed below are some of the most common reasons a claim may be denied.

- Open warrants/Pending criminal charges/Victim is incarcerated.
N.J.A.C. 13:75-2.1 (i)
- Outstanding VCCO Penalties.
N.J.A.C. 13:75-2.1 (h)
- Failure to cooperate with law enforcement.
N.J.A.C. 13:75-2.1 (l) (4)
- Contributory conduct.
N.J.A.C. 13:75-2.1 (l) (3)
- Non-Compliance with VCCO statute of limitations.
N.J.A.C. 13:75-3.1 (a)
- Non-compensable crimes.
N.J.S.A. 52:4B-11

The reasons listed above do not encompass all of the reasons a claim may be denied. Each claim filed with the Victims of Crime Compensation Office is reviewed on a case-by-case basis.

VCCO Denial Reasons FY-2012

Warrant/Criminal Charges Victim Incarcerated	410	56.3%
Not a Compensable Crime	147	20.2%
Contributory Conduct	58	8.0%
Failure to Cooperate	39	5.4%
Statute of Limitation Expired	37	5.1%
Other	31	4.2%
Outstanding VCCO Penalties	6	0.8%
Total	728	100.0%

Victims of Crime Compensation Review Board FY 2012 Hearing Results



Left to right: Ed Beck, Phillip Ross, Esq., Rita Carr-Volpe, Olga Bradford, DAG (Legal Counsel), Dr. Leslie Smith, Chair (Not pictured).

FY12 Hearing Statistics	
Reversed or Remanded	10
Upheld	21
Total	31

Appeals Process

- Claim is denied, determined eligible with no compensation or limited pay.
- Claimant disagrees with the determination.
- Appeal is requested by claimant or his/her attorney upon VCCO denial.
- Appeal is scheduled and notification of appeal date is made at least 15 days prior to the appeal.
- Hearing held before the VCC Review Board; claimant and the Agency present respective positions.
- Review Board considers all of the relevant evidence along with any applicable statutes or regulations and either affirms the denial, overturns the denial, or remands the file to obtain additional information necessary to render a decision.
- Review Board issues a Final Order and Decision on the Appeal within 60 days of the hearing date.
- If the decision is reversed, the Agency processes the claim accordingly.
- Appeal of the Review Board's Final Order and Decision must be made to the Appellate Division of the Superior Court of the State of New Jersey within 45 days of receiving the Review Board's Final Order and Decision.

Most Common Issues Raised on Appeals

The most common issues raised on appeals are: Contribution and late filings.

Contribution:

NJAC 13:75-2.1 (l) (3)

The VCCO reserves the right to consider any circumstances it deems to be relevant, including, but not limited to, provocation, consent, participation in an illegal activity or behavior on the part of the victim which directly, or indirectly, contributed to his or her injury or death, the prior case history of the victim which may also include matters pertaining to the victim's medical history, and whether the victim cooperated with reasonable requests of law enforcement authorities or showed a compelling health or safety reason why they could not cooperate.

Late filing:

NJAC 13:75-3.1 (a)

All claims must be filed within three years after the date of the incident upon which the claim is based or, if after that date, upon determination by the VCCO that good cause exists for the delayed filing.

NJAC 13:75-3.1 (b)

The incident must have been reported to the police within nine months of its occurrence or the date from which the claimant had knowledge or reason to believe that a crime had occurred.

Outreach and Training

The Outreach and Training Group (OTG) continued its mission to inform and educate the service providers, victim advocates, civic and faith based groups, law enforcement and legal service providers.

Outreach materials were delivered by VCCO staff members in their home counties, to police departments, municipal courts, service agencies, senior housing and other public venues.

To increase public awareness, OTG trained and presented on more than 25 occasions, which included legal and in-house training seminars, community affairs, conferences, health fairs, law enforcement and civic events. The VCCO website, www.njvictims.org, also serves as an excellent resource guide. The website features a Frequently Asked Questions page, which provides information that can expedite claims processing.

Outreach Materials Distributed - FY 2012

	Claim Application	Informational Brochure	Tri-Fold Card	Miranda Warning Card	Small Poster	Large Poster
English	9,260	10,450	7,440	3,450	86	45
Spanish	6,940	7,510	5,920	2,650	47	33





VCCO Staff

Executive Director

Marsetta Lee, Deputy Attorney General

Deputy Director

John Holl, Assistant Attorney General

Administration

James R. Casserly, Manager

Margaret Pillar, Manager

Elizabeth Lucano

Michele Maraviglia

Jessica Morejon

Daisy Quiles

Information Technology

Jeff Zuber, Manager

Winston Tsang

Intake

Melissa Verardi, Manager

Brian Penn, Supervisor, Grants Manager

Zuanette Cabrera

Tom Cicalese

Gerriann DeCicco

Rosemarie de Vera

Vanessa Gomez

Marvette Jones

Tabitha Otero

Bill Entry

Mimi Rosenshein, Supervisor

Tanny Kyak

Gloria Rueda

Investigators

Mary Ellen Bonsper, Chief of Investigators

Craig DiFiore, Chief of Investigators

Richard Gill, Supervisor

Peter Kobylarz, Supervisor

Tobi Footman, Sr. Investigator

Sharon Kindness, Sr. Investigator

Jacqueline Sierchio, Sr. Investigator

Kathy Yuill, Sr. Investigator

Doug Brooks

Telisa Chambers

Maggie Miranda

Ramona Peterson

Ken Thomas

Michelle Williams

Annual Report Committee

Brian Penn

Winston Tsang

Jeff Zuber

James R. Casserly

Victims of Crime Compensation Office
Summary Chart - Fiscal Data
As of 6/11/18

Resources	FY 2009	FY 2010	FY 2011	FY 2012
Revenues	\$8,676,760	\$8,300,901	\$5,035,319	\$5,082,288
State	\$4,656,724	\$1,170,675	\$4,717,332	\$4,424,000
Federal	\$2,438,041	\$3,148,560	\$4,171,008	\$2,969,351
Carry Forward	\$4,246,854	\$9,499,242	\$896,470	\$2,361,845
Total Resources	\$20,018,379	\$22,119,378	\$14,820,129	\$14,837,484
Operational Costs				
Salaries	\$1,968,184	\$1,853,372	\$2,056,151	\$2,139,650
Non-Salary	\$666,335	\$445,474	\$284,275	\$462,762
Total Operational Costs	\$2,634,519	\$2,298,846	\$2,340,426	\$2,602,412
Claims Expenditures				
State	\$4,125,455	\$6,128,299	\$6,029,904	\$6,236,682
Federal	\$2,438,041	\$2,869,555	\$4,056,189	\$2,816,001
Total Claim Expenditures	\$6,563,496	\$8,997,854	\$10,086,093	\$9,052,683

Decrease in State revenue in FY 2011 is attributed to the increase in Schedule 1 revenue.

Claim expenditures are not equivalent to the claim awards. An award amount represents the value of benefits received by victims and other claimants, while the claim expenditure amounts reflect the portion of these awards that have been paid out to claimants and service providers.

Information/Speaker

Request Form

PERSONAL INFORMATION

Name:

E-mail:

Provider, Organization, Association:

Phone:

Fax:

Address:

Shipped to Address:

MATERIAL REQUESTED

Application Request: ☐ YES ☐ NO

Number of Applications: ☐ 1 ☐ 5 ☐ 10 ☐ 25 ☐ 50 ☐ 100 ☐ 200

Miranda Card Request: ☐ YES ☐ NO

Number of Miranda Cards: ☐ 1 ☐ 5 ☐ 10 ☐ 25 ☐ 50 ☐ 100 ☐ 200

Poster Request: ☐ YES ☐ NO

Number Posters: ☐ 1 ☐ 5 ☐ 10 ☐ 25 ☐ 50 ☐ 100 ☐ 200

Brochures Request: ☐ YES ☐ NO

Number of Brochures: ☐ 1 ☐ 5 ☐ 10 ☐ 25 ☐ 50 ☐ 100 ☐ 200

SPEAKER REQUESTED

Request a Speaker:

☐ YES ☐ NO

Day:

Time:

Fax to: 973.648.3937, Mail to: VCCO, 50 Park Place, Newark NJ 07102
or submit your request using our online form at www.njvictims.org



NEW JERSEY OFFICE OF THE ATTORNEY GENERAL

VICTIMS OF CRIME COMPENSATION OFFICE

www.njvictims.org • TOLL FREE 877-658-2221