

Revised 6/11/18
to include supplement explaining
"Resources & Expenditure" reports.



NJ VICTIMS OF CRIME COMPENSATION OFFICE

2016 ANNUAL REPORT

New Jersey Office of the Attorney General

Victims of Crime Compensation Office



CHRISTOPHER S. PORRINO
Attorney General

Executive Director's Message

This year's message for the Annual Report was difficult to pen because it is being written as I say farewell to colleagues and friends in the Department of Law & Public Safety. After 28 years of service, I am transitioning to another journey. As I reflect on my career, the joy and rewards far exceed the challenges encountered over the decades. I have met incredible, selfless state employees in every department of government who are committed to providing quality service to the citizens of New Jersey. Indeed, the New Jersey Victims of Crime Compensation Office (VCCO) is comprised of such employees. I have learned from them, shared ideas with them, and worked with them to accomplish great things. Our success in the last eight years established a solid foundation for the VCCO to excel to new heights in providing services to victims in an efficient, effective and compassionate manner.

To the VCCO staff, it has been an honor and a privilege to work with you. My expectations were high because I believed that each of you could grow and excel in your respective roles. I also believed that the Agency exists to provide quality service to the most vulnerable citizens, and they deserve our best. As I embark on a new chapter in my life, I take comfort in knowing there will be a seamless transition because the VCCO staff is well equipped to serve victims in every aspect of the agency. Finally, I will always remember your ability to maintain hope and your humanity when confronted daily with the most heinous acts of inhumanity. I will never forget you, and I pray that each of your careers advances, your families remain healthy and your compassion and light continue to shine in times of darkness for victims of crime.

Peace & Blessing to You All, Marsetta



MARSETTA LEE
*Victims of Crime
Compensation Office
Executive Director*

About Us

Mission

Our mission is to provide compensation to innocent victims of violent crime for some expenses they suffer as a result of the crime. In carrying out its mission, the New Jersey Victims of Crime Compensation Office (VCCO) is mindful of the special needs of those victimized by crime and their right to be treated with fairness, compassion and respect.

Historical Snap Shot

The Violent Crime Compensation Board (VCCB) was established in **1971** by the Criminal Injury Compensation Act to help victims recover from the effects of violent crimes by providing financial assistance to victims, their families, and victim service providers to help alleviate the economic and emotional burdens of victimization. VCCB was set up as a quasi-judicial three commissioner board, originally part of the Executive Branch.

In 1981, the number of Commissioners was increased to five, with three of the five required to be attorneys licensed to practice in the State of New Jersey.

In 1995, the name was changed to Victims of Crime Compensation Board; the Board was deemed to be a criminal justice agency for purposes of obtaining criminal history records and penalties.

In 2007, the name changed again to Victims of Crime Compensation Agency (VCCA); the Commissioners were eliminated, and the agency was placed in the Department of Treasury.

In 2008, by Executive Order, the Victims of Crime Compensation Agency was relocated to the Office of the Attorney General and renamed the Victims of Crime Compensation Office (VCCO), as it remains today.

In 2013, the VCCO implemented electronic filing. This innovation allowed victims to file applications from their homes and upload the necessary documents. Governmental and nonprofit agencies representing victims can also utilize this convenient process.

In 2014, the agency deployed online tracking for providers. This measure reduces the volume of telephone calls to staff and allows more time to be spent processing open claims.

In 2015, as a result of technological enhancements including online filing, online tracking and electronic signatures, the agency's turn-around-time for processing claims was reduced from 4.5 months to about 2.5 months.

In 2016, the office implemented a major outreach initiative. Outreach events increased over 70%, and included events reaching out to Domestic Violence victim advocacy programs and to the Latino/Latina community.

Funding/Revenue Resource

The VCCO is funded by penalties assessed in both Municipal and Superior Court. Additional funding comes from the Federal VOCA compensation grant, State appropriation and the Commissary Surcharge on all items purchased in the Department of Corrections (DOC) facilities.

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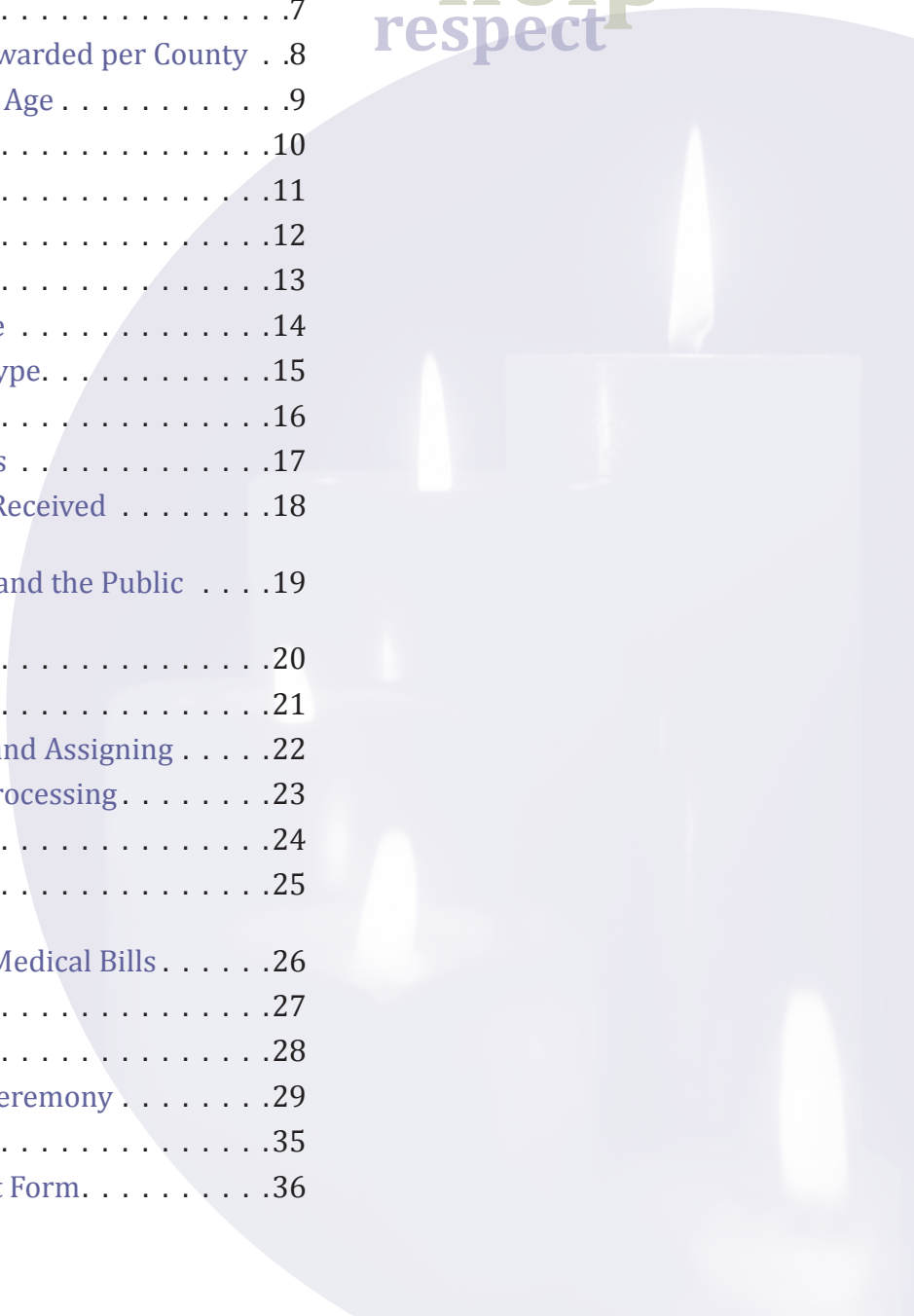
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caring
support
dignity
help
respect



Application

Claim applications are available in English and Spanish and can be obtained directly from this office. Claim applications can also be obtained from County Prosecutor's Victim Witness Advocates, hospitals, police stations and some nonprofit agencies that work with victims of crime.

An application for compensation may be filed by (1) the victim, (2) a dependent of deceased victim, (3) an authorized person acting on behalf of a victim, or (4) any other person who has demonstrated an eligible expense for which they have become responsible due to the victimization.

Applications can be submitted online, in person, by mail or fax. VCCO staff is available to assist victims/claimants and their families during the application process. Walk-ins are welcome at our Newark and Trenton offices on the scheduled days and also by appointment. Please see the information below.



The Victims of Crime Compensation Office

Phone: 973-648-2107/1-877-658-2221

Fax: 973-648-3937

E-mail: njvictims@njvictims.org

Web: www.njvictims.org

Newark Office

50 Park Place 5th Floor
Newark, NJ 07102

Walk-in Hours:

Monday, Tuesday & Thursday
9:00 am to 4:00 pm

Trenton Office

Justice Complex, 7th Floor, West Wing
Trenton, NJ 08625

Walk-in Hours:

Tuesday & Thursday
9:00 am to 4:00 pm

Claims Processing

Intake Phase:

Upon receipt of an application, the claim is opened and given a claim number. An acknowledgment of receipt is sent to the applicant; if needed, additional information is requested. Requests for emergency assistance are reviewed immediately. All applications are screened for denial on a procedural basis, including expiration of time for filing, noncompensable crimes or outstanding warrants.

Bill Review:

Bills are screened for the proper name and address, federal tax ID number, Current Procedural Terminology (CPT) codes and date of service. Any missing information and collection notices are returned to the provider with a letter stating the need for an itemized bill, where applicable. Once all the information is gathered, bills are entered into the VCCO's Claims Processing System.

Eligibility Phase:

Upon receipt of the police report, bills and supporting records, the claim is assigned to an investigator for eligibility determination. The assigned investigator will review all the circumstances surrounding the incident including communicating with police and prosecutorial personnel and securing related information from the courts. The investigator will make a recommendation either that the claim is eligible for compensation or to deny pursuant to statutory and/or regulatory mandates. His/her superior will review the recommendation and either approve it, reject it or ask for additional information.

Compensation Phase:

Once a claim is deemed eligible for compensation, the investigator will verify losses by: 1) communicating directly with providers of medical services, securing insurance benefit statements and 2) gathering loss of earnings and disability payment information to determine compensation.

Payment Processing:

After the Order of Payment is written and approved, the case is transferred to the Accounting Unit. The voucher is reconciled to the order and mailed to the provider. Upon receipt of a signed voucher, the Accounting Unit processes the payment and submits it to the Office of the Attorney General (OAG) administrative unit for approval in New Jersey Comprehensive Financial System (Treasury System).

Claimants do not receive a payment voucher; their payments are processed the next business day after the Order is signed.

Eligibility

The preconditions for eligibility are as follows:

- The claim must be filed within three years from the date of the personal injury or death, or after three years if the VCCO determines that “good cause” existed for the delayed filing.
- The crime must be reported to the police within nine months after it occurs, or within nine months from the time it was known, but may be considered when reported to the police after nine months if the VCCO determines that “good cause” existed for the delay.
- The crime must occur in New Jersey (residency not required) or you must be a New Jersey resident who became a victim in another state or jurisdiction that does not have a crime victim compensation program or has a program which has not provided full compensation for your crime-related losses.
- The victim must cooperate with the police and the prosecutor’s office; however, eligibility is not dependent upon conviction or prosecution of the offender.
- The claimant was not the offender or an accomplice of the offender.
- The victim must be an “innocent victim” of the crime, which means that the VCCO must consider whether the victim’s conduct contributed to the injuries.
- Victim or claimant must not have open warrants or active criminal charges.

Compensation

Compensable Benefits

Compensation payable to a victim, providers and to all other claimants sustaining economic loss because of injury to or death of that victim, may not exceed \$25,000 in the aggregate, and may include:

- Medically related expenses not covered by other insurance or benefits programs.
- Mental health counseling up to \$12,500 for a direct victim and up to \$7,000 for immediate family members.
- Loss of support for dependents in homicide cases and from offender in domestic violence/sexual assault cases. Maximum of \$600 per week not to exceed 48 months.
- Temporary loss of earnings for direct victims up to \$600 per week not to exceed 24 months; permanent loss of earnings is not to exceed five years.
- Funeral expenses of up to \$5,000.
- Limited transportation costs for funerals and medical treatment.
- Limited domestic service up to \$6,500 for non-medically related service expenses that provide day-to-day living support for victim or claimant.
- Child care, day care and after school care costs up to \$6,500.
- Crime scene cleanup expenses up to \$4,000.
- Relocation expenses up to \$2,500 when necessary as a result of the crime, where the health and safety of the victim are jeopardized.
- Reimbursement for up to \$200 in stolen cash resulting from assault and robbery, if you are at least 60 years old or determined to be disabled and meet financial guidelines.

- Attorneys are limited to receiving fees that are set by statute.
- Catastrophic Benefits – Supplemental \$35,000 for home/vehicle modification and rehabilitative services only.

Compensable Crimes*

The VCCO may order the payment of compensation for personal injury or death that resulted from the commission or attempt to commit any of the following offenses:

- Aggravated assault
- Aggravated sexual assault, sexual assault, aggravated criminal sexual contact, criminal sexual contact
- Any other crime involving violence including domestic violence
- Bias crimes
- Burglary** (personal property loss or damage will not be compensated)
- Commission of a crime with an automobile where injury occurred
- Human trafficking
- Indecent acts with children
- Kidnapping
- Lewd, indecent or obscene acts
- Manslaughter
- Murder
- Tampering with a cosmetic, drug or food product
- Threats to do bodily harm
- Stalking

** It should be noted that simple assault is not a compensable crime.*

*** Must be present in the structure when the crime occurred.*

Common Reasons for Denial

There are many reasons that the Victims of Crime Compensation Office may deem a claim ineligible. Listed below are some of the most common reasons a claim may be denied.

- Open warrants/pending criminal charges/victim is incarcerated.
N.J.A.C. 13:75-2.1 (i)
- Outstanding VCCO penalties.
N.J.A.C. 13:75-2.1 (h)
- Failure to cooperate with law enforcement.
N.J.A.C. 13:75-2.1 (l) (4)
- Contributory conduct.
N.J.A.C. 13:75-2.1 (l) (3)
- Non-compliance with VCCO statute of limitations.
N.J.A.C. 13:75-3.1 (a)
- Non-compensable crime.
N.J.S.A. 52:4B-11

Appeals Process

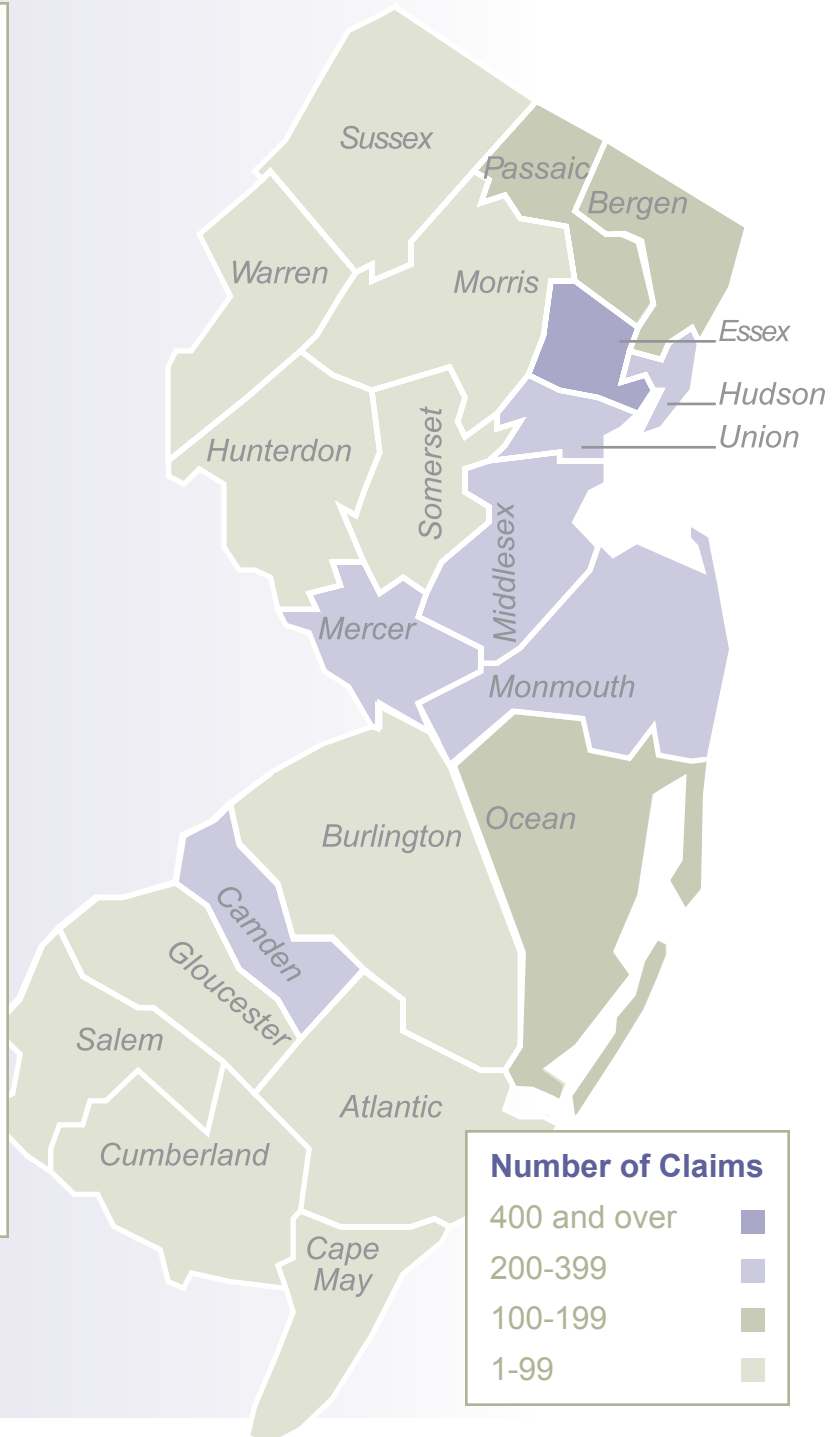
- When the Claim is denied, determined eligible with no compensation or limited pay, the claimant has the right to an appeal.
- Appeal request is made by the claimant or his/her attorney upon receipt of the VCCO written determination. In some cases the claimant provides new information enabling the VCCO to reverse the denial without the need of an appeal.
- Hearings are held four times a year and hearing dates are listed on the VCCO's website.
- Appeal is scheduled and notification of appeal date is made at least 15 days prior to the appeal.
- Hearing is held before the Victims of Crime Compensation Review Board; the claimant and the Office present their respective positions.
- The Review Board is made up of five members appointed by the Governor's Office; all are volunteers and are not paid for their services.
- The Review Board considers all of the relevant evidence along with any applicable statutes or regulations and either affirms the denial, overturns the denial, or remands the file to obtain additional information necessary to render a decision.
- The Review Board issues a Final Order and Decision on the appeal within 3 months of the hearing date.
- If the VCCO's decision is overturned by the Review Board, the Office processes the claim accordingly.
- Appeal of the Review Board's Final Order and Decision must be made to the Appellate Division of the Superior Court of the State of New Jersey within 45 days of receiving the Review Board's Final Order and Decision.

Most Common Issues Raised on Appeals

The most common issues raised on appeals are:
Contribution and late filings.

FY 16 Claims Received by County

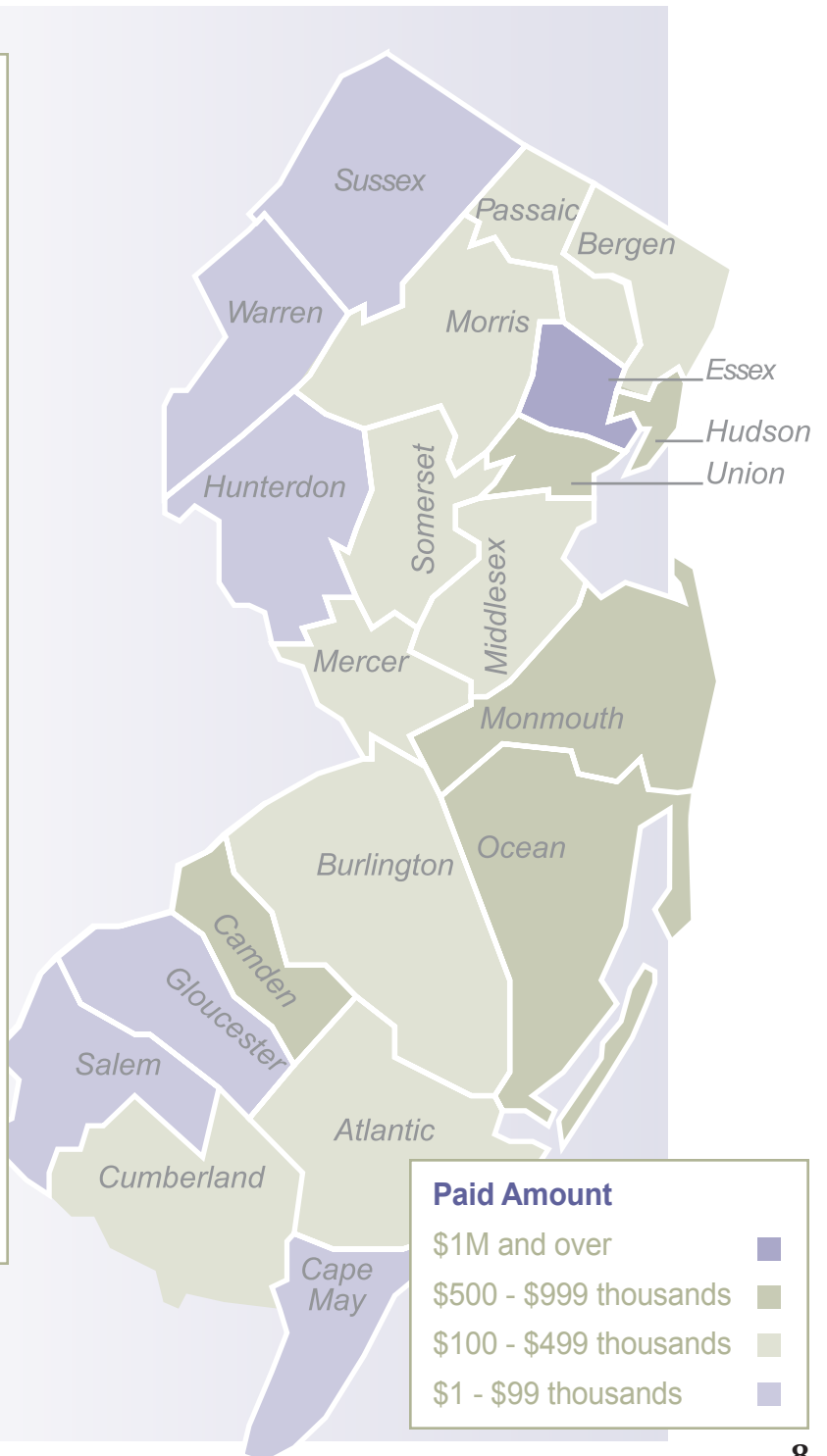
| County | Claims | Percentage |
|--------------|--------------|------------|
| Essex | 1,175 | 32.0% |
| Camden | 365 | 9.9% |
| Union | 263 | 7.2% |
| Hudson | 258 | 7.0% |
| Monmouth | 241 | 6.6% |
| Mercer | 220 | 6.0% |
| Middlesex | 204 | 5.6% |
| Passaic | 166 | 4.5% |
| Ocean | 138 | 3.8% |
| Bergen | 107 | 2.9% |
| Atlantic | 93 | 2.5% |
| Cumberland | 77 | 2.1% |
| Burlington | 71 | 1.9% |
| Morris | 58 | 1.6% |
| Somerset | 53 | 1.4% |
| Gloucester | 45 | 1.2% |
| Sussex | 27 | 0.7% |
| Cape May | 24 | 0.7% |
| Salem | 23 | 0.6% |
| Warren | 20 | 0.5% |
| Hunterdon | 12 | 0.3% |
| Out-of-State | 35 | 1.0% |
| Total | 3,675 | |



FY 16 Claims & Dollar Amounts

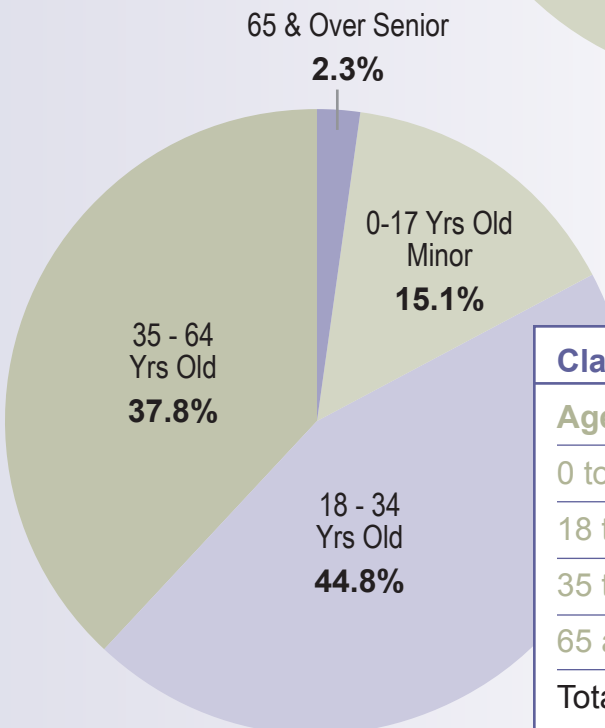
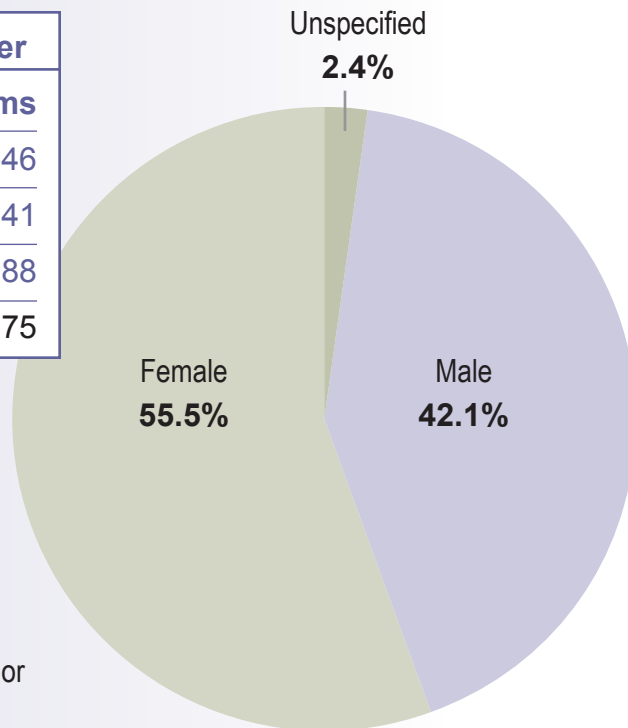
awarded per county

| County | Claims | Paid |
|--------------|--------------|-----------------------|
| Essex | 655 | 2,311,502.97 |
| Camden | 197 | 684,460.88 |
| Union | 181 | 650,825.50 |
| Hudson | 159 | 646,104.68 |
| Monmouth | 154 | 592,843.90 |
| Ocean | 98 | 502,528.54 |
| Passaic | 125 | 487,973.52 |
| Middlesex | 141 | 485,682.52 |
| Bergen | 113 | 410,775.34 |
| Mercer | 107 | 338,097.24 |
| Morris | 53 | 202,224.84 |
| Atlantic | 64 | 192,580.50 |
| Somerset | 37 | 167,642.26 |
| Cumberland | 46 | 128,897.84 |
| Burlington | 36 | 109,540.87 |
| Salem | 24 | 81,453.97 |
| Gloucester | 23 | 59,405.74 |
| Cape May | 20 | 56,461.47 |
| Hunterdon | 11 | 49,930.57 |
| Sussex | 25 | 45,973.09 |
| Warren | 14 | 31,568.24 |
| Out-of-State | 1 | 194.66 |
| Total | 2,284 | \$8,236,669.14 |



FY 16 Demographics

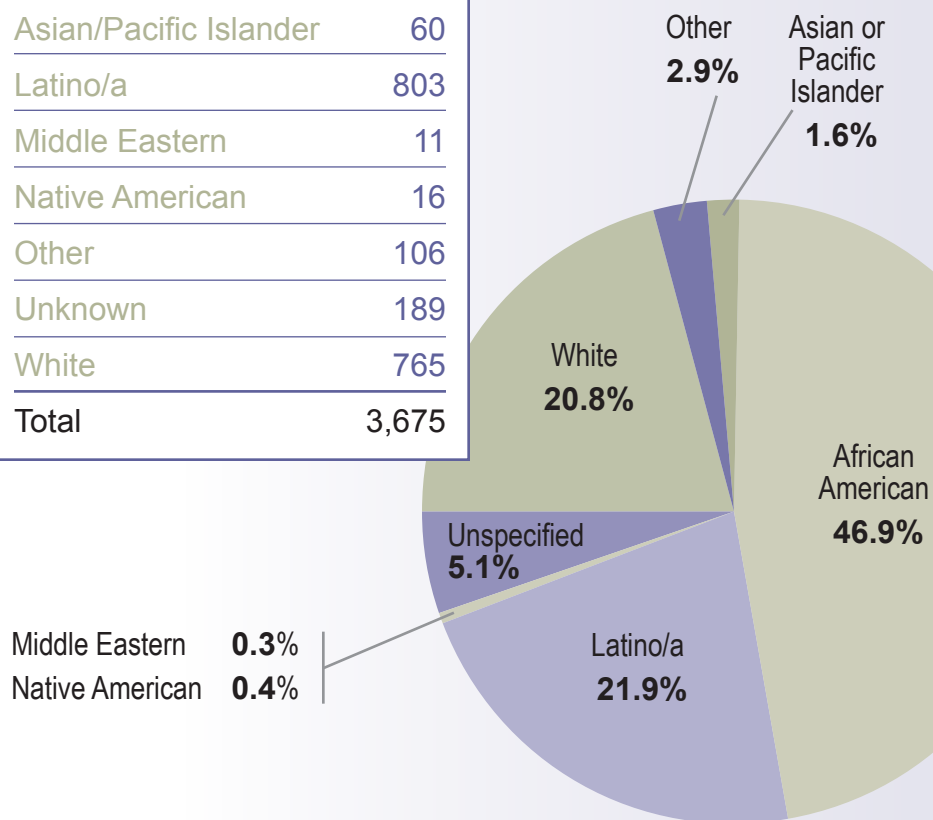
| Claims Received by Gender | |
|---------------------------|--------|
| Gender | Claims |
| Male | 1,546 |
| Female | 2,041 |
| Unspecified | 88 |
| Total | 3,675 |



| Claims Received by Age Group | |
|------------------------------|--------|
| Age | Claims |
| 0 to 17 | 554 |
| 18 to 34 | 1,648 |
| 35 to 64 | 1,388 |
| 65 and over | 85 |
| Total | 3,675 |

FY 16 Demographics (continued)

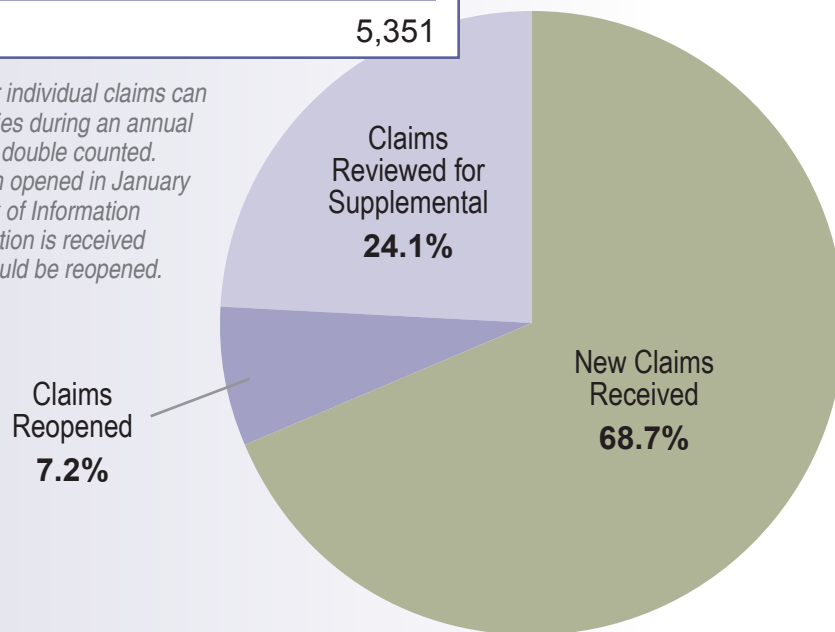
| Race | Claims |
|------------------------|---------------|
| African American | 1,725 |
| Asian/Pacific Islander | 60 |
| Latino/a | 803 |
| Middle Eastern | 11 |
| Native American | 16 |
| Other | 106 |
| Unknown | 189 |
| White | 765 |
| Total | 3,675 |



FY 16 Total Annual Activity

| Total Annual Activity | |
|----------------------------------|-------|
| New Claims Received | 3,675 |
| Claims Reopened | 384 |
| Claims Reviewed for Supplemental | 1,291 |
| Total | 5,351 |

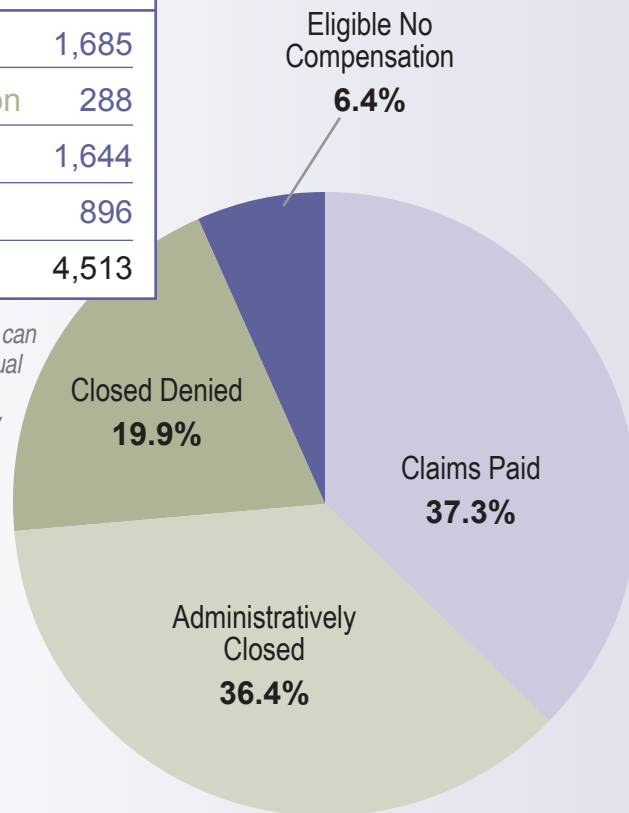
Caveat - Because our individual claims can fall in various categories during an annual period, claims can be double counted. Example: A new claim opened in January can be closed for lack of Information in April; when information is received in June, the claim would be reopened.



FY 16 Claims Disposition

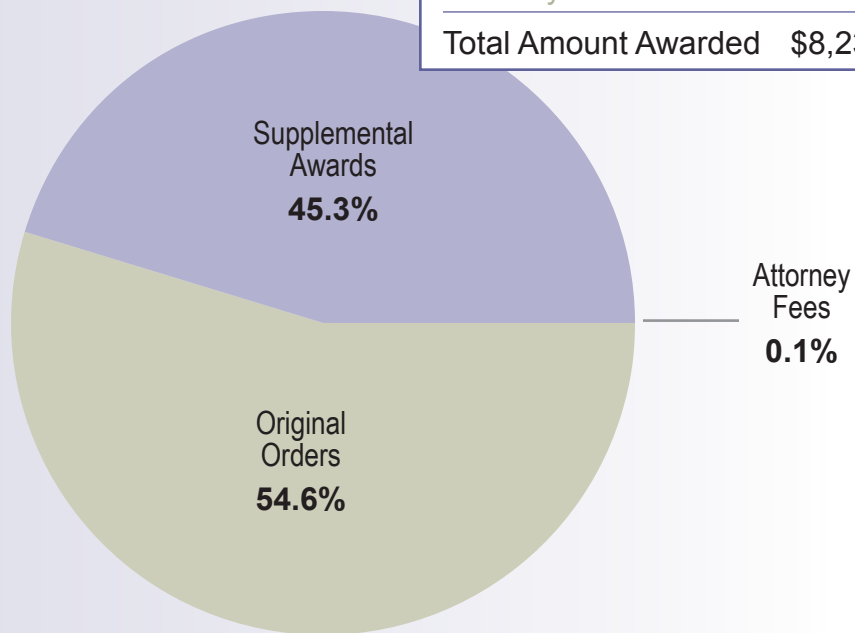
| Claims Disposition | |
|--------------------------|-------|
| Original Claims Paid | 1,685 |
| Eligible No Compensation | 288 |
| Administratively Closed | 1,644 |
| Closed Denied | 896 |
| Total Claims Concluded | 4,513 |

Caveat - Because our individual claims can fall in various categories during an annual period, claims can be double counted. Example: A new claim opened in January can be closed for lack of information in April; when information is received in June, the claim would be reopened.



FY 16 Awards Analysis

| Type of Award | Amount |
|----------------------|----------------|
| Original orders | \$4,494,902.55 |
| Supplemental Awards | 3,731,644.85 |
| Attorney Fees | 10,121.74 |
| Total Amount Awarded | \$8,236,669.14 |

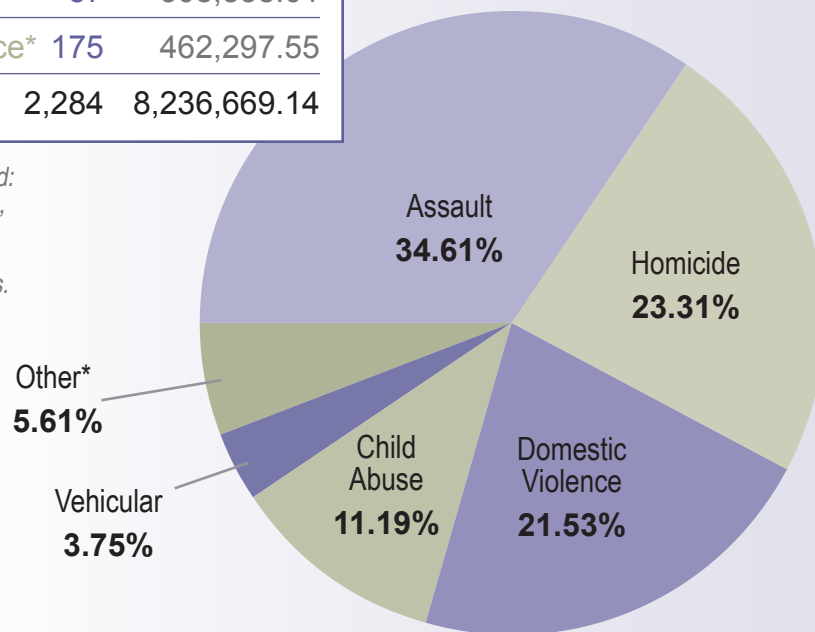


FY 16 Analysis of Crime Types

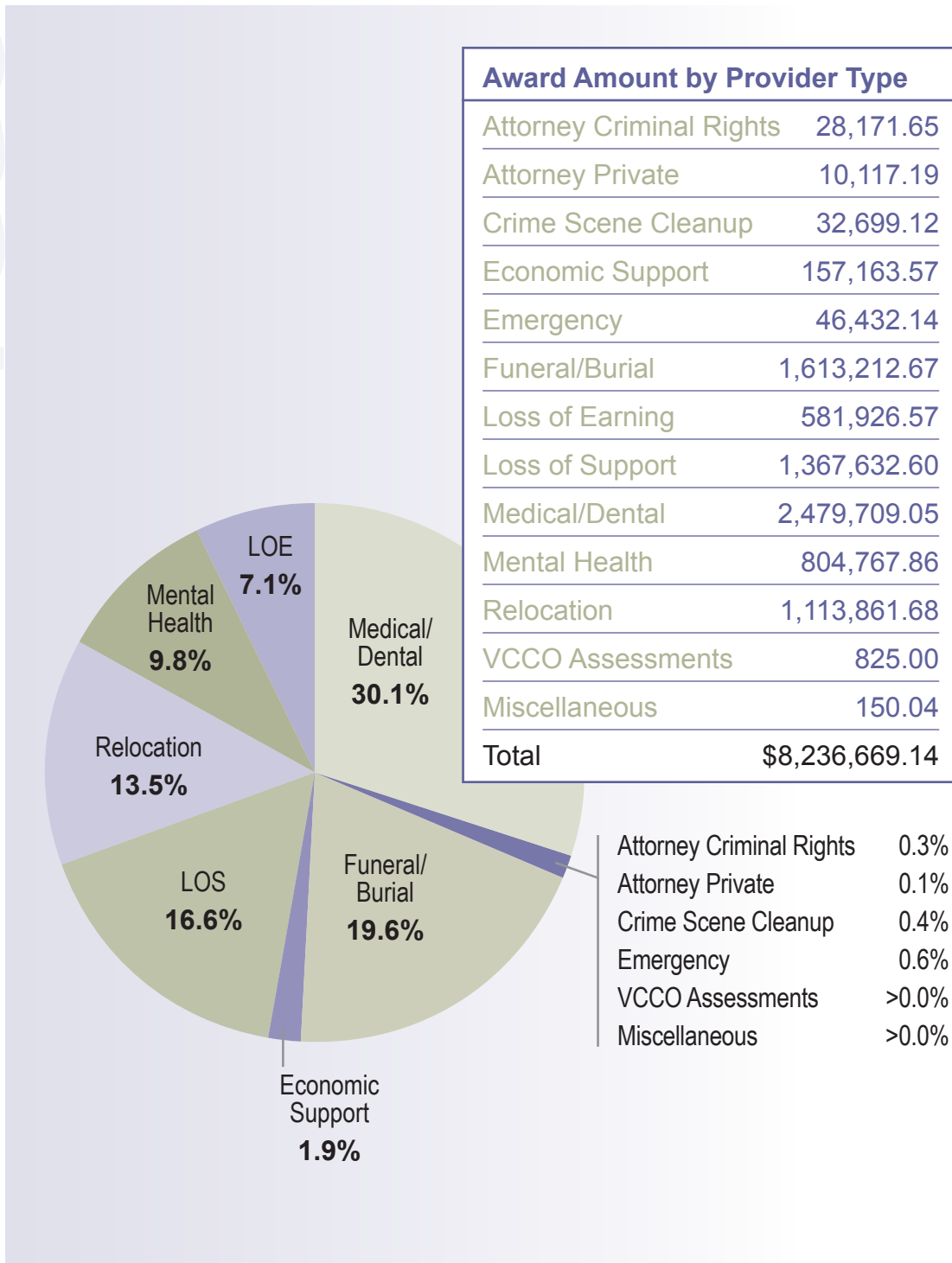
by Number of Claims & Awards

| Crime Type | Claims | Amount |
|--------------------------|--------------|---------------------|
| Assault | 868 | 2,850,708.91 |
| Homicide | 392 | 1,919,819.88 |
| Domestic Violence | 505 | 1,773,270.20 |
| Child Abuse | 287 | 922,014.59 |
| Vehicular | 57 | 308,558.01 |
| Other crime of violence* | 175 | 462,297.55 |
| Grand Total | 2,284 | 8,236,669.14 |

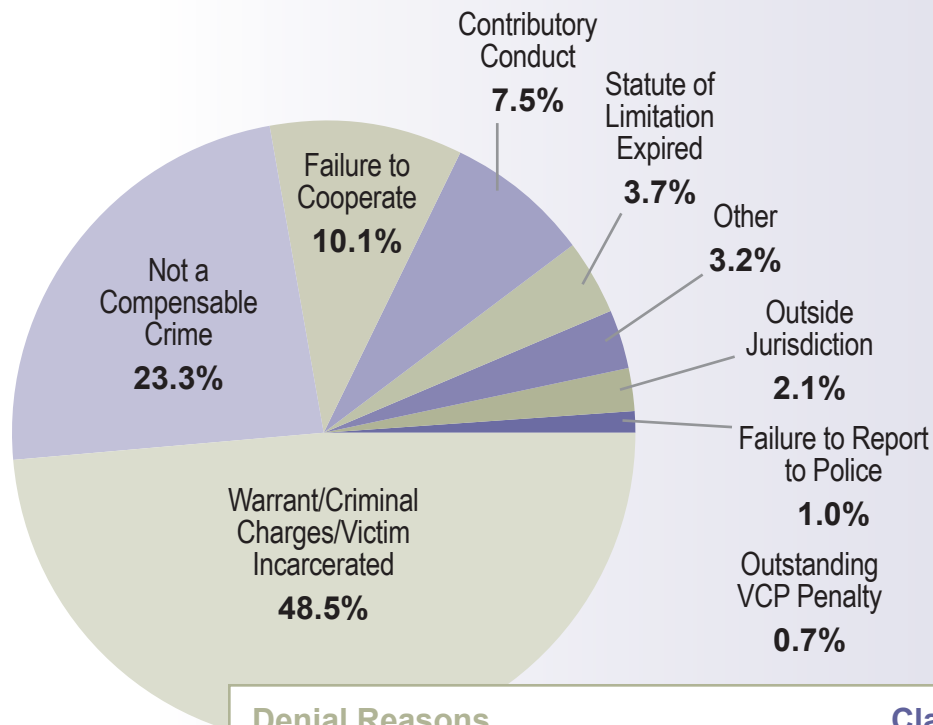
**Other crime of violence - Included:
Arson, Bias, Burglary, Kidnapping,
Lewd, Indecent or Obscene Act,
Robbery, Tampering, Threats to
do bodily harm and Miscellaneous.*



FY 16 Award Amount by Provider Type



FY 16 Commons Reasons for Denial



| Denial Reasons | Claims |
|--|--------|
| Warrant/Criminal Charges/Victim Incarcerated | 422 |
| Outstanding VCP Penalty | 6 |
| Failure to Cooperate | 88 |
| Contributory Conduct | 65 |
| Not a Compensable Crime | 203 |
| Statute of Limitation Expired | 32 |
| Failure to Report to Police | 9 |
| Outside Jurisdiction | 18 |
| Other | 28 |
| Total | 871 |

FY 16 Hearing Results

Statistics

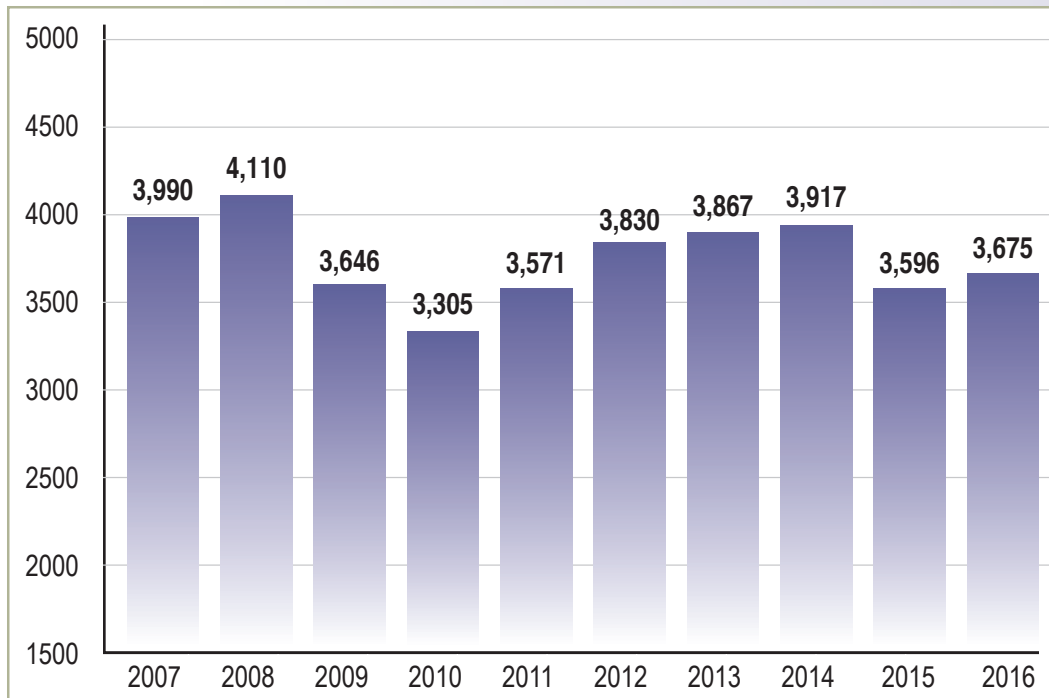
| | Claims | Percentage |
|----------------------|--------|------------|
| Reversed or Remanded | 0 | 0.0% |
| Upheld | 11 | 100.0% |
| Total | 11 | |

Reversed or
Remanded
0%

Upheld
100%

Historical Analysis

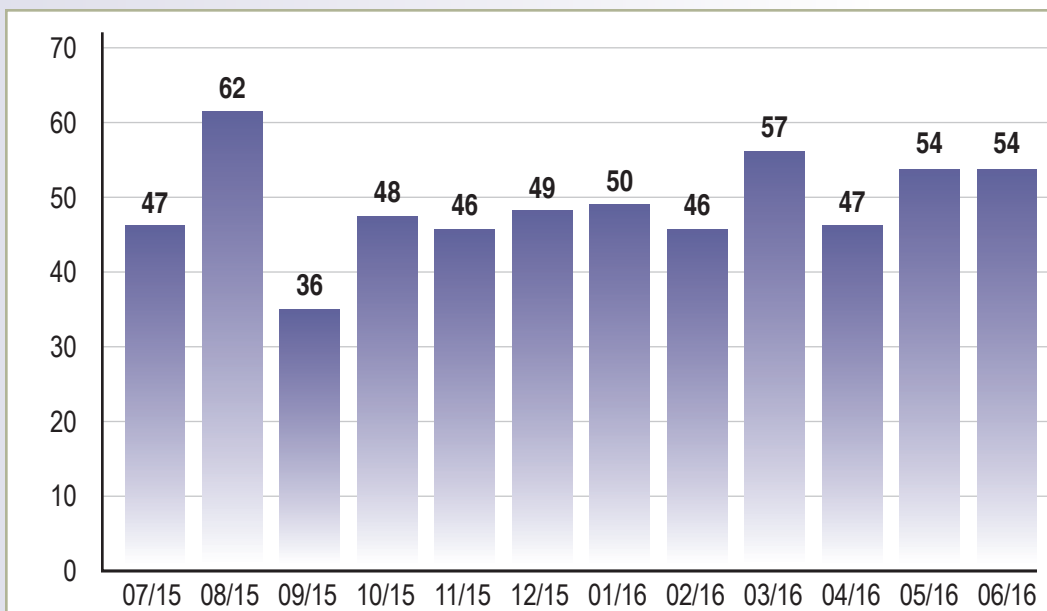
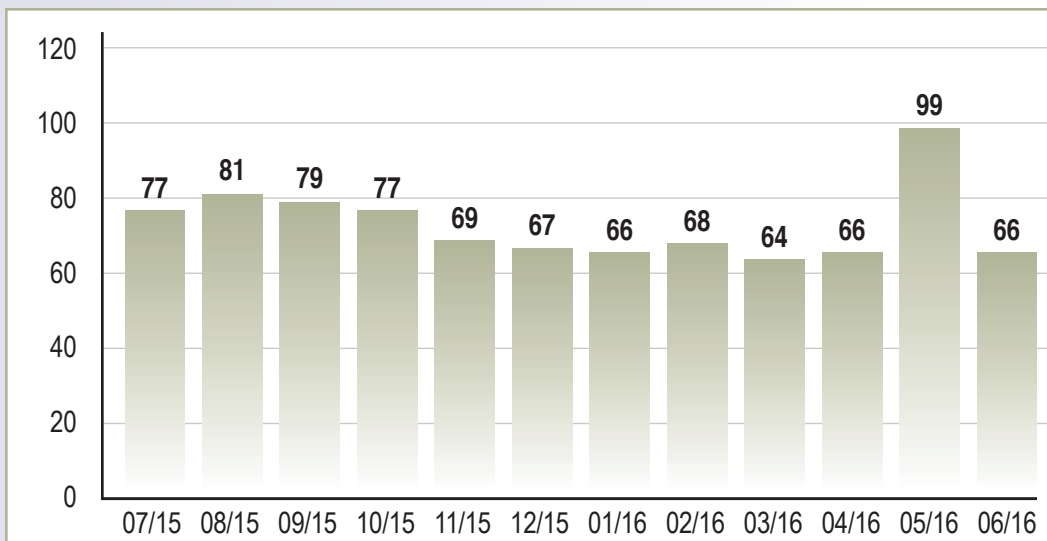
of Claims Received FY 2007 - 2016



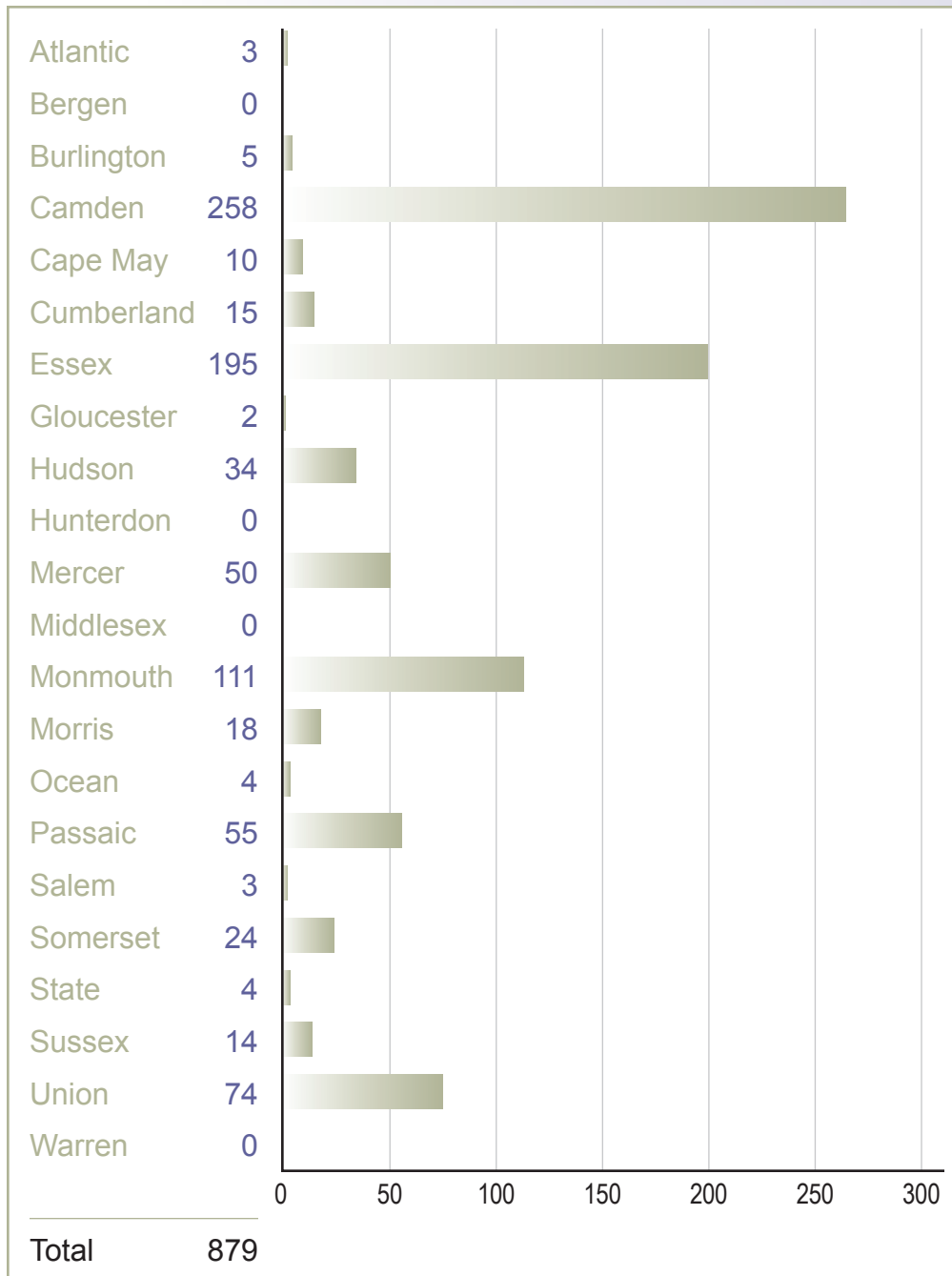
| Fiscal Year | Claims |
|-------------|--------|
| 2007 | 3,990 |
| 2008 | 4,110 |
| 2009 | 3,646 |
| 2010 | 3,305 |
| 2011 | 3,571 |
| 2012 | 3,830 |
| 2013 | 3,867 |
| 2014 | 3,917 |
| 2015 | 3,596 |
| 2016 | 3,675 |

FY 16 New Claims Submitted Online by Victim Witness Advocates and the Public

| FY 16 | Jul15 | Aug15 | Sep15 | Oct15 | Nov15 | Dec15 | Jan16 | Feb16 | Mar16 | Apr16 | May16 | Jun16 | Total |
|---------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| VW | 77 | 81 | 79 | 77 | 69 | 67 | 66 | 68 | 64 | 66 | 99 | 66 | 879 |
| Public | 47 | 62 | 36 | 48 | 46 | 49 | 50 | 46 | 57 | 47 | 54 | 54 | 596 |



FY 16 New Claims Submitted Online by County Victim Witness



FY 16 Walk-In Statistics

FY 2016 Walk-In Statistics: July 2015 - June 2016

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Total |
|--------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| New Walk Ins | 64 | 79 | 66 | 47 | 45 | 63 | 36 | 42 | 53 | 45 | 46 | 56 | 642 |
| Case Processing Intake Walk-Ins | 55 | 48 | 70 | 47 | 47 | 47 | 45 | 30 | 40 | 26 | 47 | 39 | 541 |
| Investigator Assigned Walk-Ins | 18 | 20 | 28 | 51 | 32 | 43 | 24 | 34 | 35 | 28 | 25 | 28 | 366 |
| Intake Covering for Investigators | 35 | 22 | 35 | 31 | 18 | 21 | 28 | 20 | 19 | 16 | 29 | 20 | 294 |
| Total | 172 | 169 | 199 | 176 | 142 | 174 | 133 | 126 | 147 | 115 | 147 | 143 | 1843 |

FY 16 Turn Around Time for Filing and Assigning

Time Period Between Crime and Victim Filing a Claim

| | Claims | Percentage |
|------------------------------|--------------|------------|
| Less than 1 Month | 1,346 | 36.63% |
| Between 1 Month and 6 Months | 1,478 | 40.22% |
| Between 6 Months and 1 Year | 382 | 10.39% |
| Between 1 Year and 2 Years | 217 | 5.90% |
| Between 2 Years and 5 Years | 163 | 4.44% |
| More than 5 Years | 89 | 2.42% |
| Total | 3,675 | |

Time Period Between Claim Filed and Assignment to Investigator*

| | | |
|--------------------|--------------|--------|
| Less than 1 Month | 1,335 | 54.25% |
| Less than 2 Months | 362 | 14.71% |
| Less than 3 Months | 181 | 7.35% |
| Less than 4 Months | 176 | 7.15% |
| Less than 5 Months | 161 | 6.54% |
| Less than 6 Months | 122 | 4.96% |
| More than 6 Months | 124 | 5.04% |
| Total | 2,461 | |

Time Period Between Claim Filed and Assignment to Investigator*

Emergency Claims Only

| | | |
|--------------------|------------|--------|
| Less than 1 Month | 529 | 61.44% |
| Less than 2 Months | 129 | 14.98% |
| Less than 3 Months | 59 | 6.85% |
| Less than 4 Months | 50 | 5.81% |
| Less than 5 Months | 31 | 3.60% |
| Less than 6 Months | 19 | 2.21% |
| More than 6 Months | 44 | 5.11% |
| Total | 861 | |

* Most claims are only assigned to Investigators for eligibility determination when sufficient documentation has been received and that includes police reports, medical reports, EOB, etc.

FY 16 Turn Around Time for Case Processing

Time Period Between Claim First Assigned to Investigator and First Closed by Investigator

| Original Closure | Claims | Percentage |
|-------------------|--------------|------------|
| Less than 1 Month | 779 | 51.35% |
| Less than 2 Month | 241 | 15.89% |
| Less than 3 Month | 163 | 10.74% |
| Less than 4 Month | 143 | 9.43% |
| Less than 5 Month | 137 | 9.03% |
| Less than 6 Month | 42 | 2.77% |
| More than 6 Month | 12 | 0.79% |
| Total | 1,517 | |

Time Period Between Claim First Assigned to Investigator and First Closed by Investigator

| | | |
|-------------------|------------|--------|
| Less than 1 Month | 696 | 76.32% |
| Less than 2 Month | 105 | 11.51% |
| Less than 3 Month | 37 | 4.06% |
| Less than 4 Month | 31 | 3.40% |
| Less than 5 Month | 28 | 3.07% |
| Less than 6 Month | 10 | 1.10% |
| More than 6 Month | 5 | 0.55% |
| Total | 912 | |

Time Period Between Claim First Assigned to Investigator and First Closed by Investigator*

| | | |
|-------------------|--------------|--------|
| Less than 1 Month | 2,161 | 84.58% |
| Less than 2 Month | 310 | 12.13% |
| Less than 3 Month | 74 | 2.90% |
| Less than 4 Month | 8 | 0.31% |
| Less than 5 Month | 2 | 0.08% |
| Less than 6 Month | 0 | 0.00% |
| More than 6 Month | 0 | 0.00% |
| Total | 2,555 | |

* One claim will be counted multiple times if closed supplemental multiple times during this fiscal year.

FY 16 Resources

Revenue

| Revenue Source | Amount |
|--------------------------------|--------------------|
| Court Penalties | \$4,451,311 |
| Criminal Disposition Penalties | 336,875 |
| Commissary | 2,509,322 |
| Sex Crime Treatment | 132,269 |
| Restitution | 206,246 |
| Total Revenue | \$7,636,023 |

Federal VOCA Grant

| Federal Fiscal Year | |
|----------------------------------|--------------------|
| FY 2012 | \$772 |
| FY 2013 | \$0 |
| FY 2014 | 1,372,237 |
| Total Federal VOCA Grant* | \$1,373,009 |

State Appropriation

Direct State Services

| | |
|----------------------------------|--------------------|
| Salaries and Wages | \$1,092,000 |
| Material and Supplies | 19,534 |
| Services Other Than Personal | 30,484 |
| Maintenance and Fixed Charges | 14,820 |
| Total State Appropriation | \$1,156,837 |

Carry Forward

| | |
|----------------------------|--------------------|
| FY 16 Carry Forward | \$4,230,201 |
| Total Carry Forward | \$4,230,201 |

| | |
|------------------------------|---------------------|
| Total FY 16 Resources | \$14,396,070 |
|------------------------------|---------------------|

**Federal VOCA grants listed are equal to the amount spent in FY 2016.
FY 2015 Federal funds were awarded after the start of the State FY 2016
and will be spent in subsequent fiscal years prior to the grant expiration date.*

FY 16 Expenditures

Salaries & Operations

| | |
|--|--------------------|
| Salaries and Wages | \$2,207,255 |
| Material and Supplies | 65,307 |
| Services Other Than Personal * | 704,354 |
| Maintenance and Fixed Charges | 14,820 |
| Information Technology | 95,201 |
| Total Salaries & Operations | \$3,086,937 |

State & Federal Claims

| | |
|--|---------------------|
| State Claims | \$6,349,148 |
| State Claims (Sex Crimes Treatment Fund) | 181,361 |
| Federal Claims - FY12 VOCA Grant | 772 |
| Federal Claims - FY13 VOCA Grant | 0 |
| Federal Claims - FY14 VOCA Grant | 1,366,131 |
| Total State & Federal Claims | \$7,897,412 |
| Total FY16 Expenditures | \$10,984,349 |

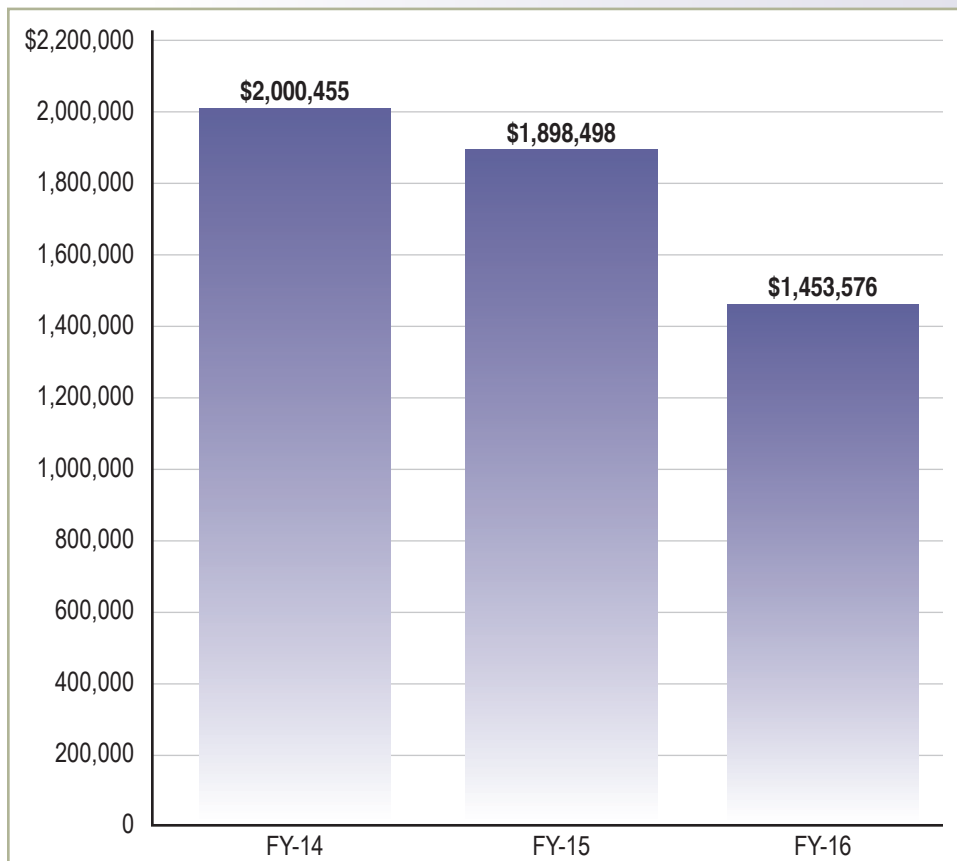
* Includes FY 2014 VOCA grant funds in the amount of \$6,106.

Savings Achieved

Through 3rd Party Review of Medical Bills

Continuing through Fiscal Year 2016, the Victims of Crime Compensation Office contracted with a bill review service to ensure submitted bills were deemed “reasonable and customary” for the services provided. Nearly \$1.5 million saved in Fiscal Year 2016.

| Fiscal Year | Review Amount | Review Fee* | Net Savings |
|-------------|---------------|-------------|-------------|
| FY 14 | \$2,029,199 | \$28,744 | \$2,000,455 |
| FY 15 | \$1,921,986 | \$23,488 | \$1,898,498 |
| FY 16 | \$1,468,960 | \$15,384 | \$1,453,576 |



Benefits in a Nutshell

Crimes Covered

- Aggravated Assault
- Bias Crimes
- Burglary
- Carjacking
- Domestic Violence
- Drug and Food Tampering
- Human Trafficking
- Indecent Acts with Children
- Kidnapping
- Lewd, Indecent or Obscene Acts
- Manslaughter
- Motor Vehicle Offenses
- Murder
- Sexually Related Crimes
- Stalking
- Threat to do Bodily Harm

What You Need to File

- Completed NJ VCCO Application
- Police Report
- Copies of Bills and Receipts of all Related Losses
- Documentation

Time Requirements

- Report Crime to Police Within 9 Months
- File Claim Application with NJ VCCO within 3 Years

Benefits Provided

- \$25,000 Maximum

Mental Health Counseling

- Homicide Survivor- \$12,500
- Injured Victim- \$12,500
- Secondary Victim(s)- \$7,000
- Group Counseling- \$50 per Session per Victim

Medical Bills

- Medical Bills not Covered by Other Sources
- Chiropractic/Physical Therapy
- Medical Supplies and/or Other Prescription Drugs
- Medically Related Transportation

Catastrophic Injuries

- Supplemental \$35,000 for Rehabilitative Services Only

Loss of Earnings or Financial Support

- Maximum Amount-\$600/Week
- Loss of Support- 48 Months
- Loss of Earnings- Direct Victim-104 Weeks
- Permanent Disability- Direct Victim-60 Months
- Loss of Earnings- Secondary Victim-\$7,000 to Care for Primary Victim

Others

- Funeral Cost-\$5,000
- Transportation to Funeral-\$200/Person or \$1,000 Total
- Crime Scene Cleanup- \$4,000
- Relocation Expenses- \$2,500
- Domestic Help not to exceed \$6,500 Total
- Child Care/Day Care Services- \$6,500
- Victims' Rights Attorney Fees (Criminal Matter)- \$125/Hr with a \$3,000 Maximum
- Attorney Fees for Representing Victims in VCCO Claim (Up to 15% of the Award)

Outreach and Training

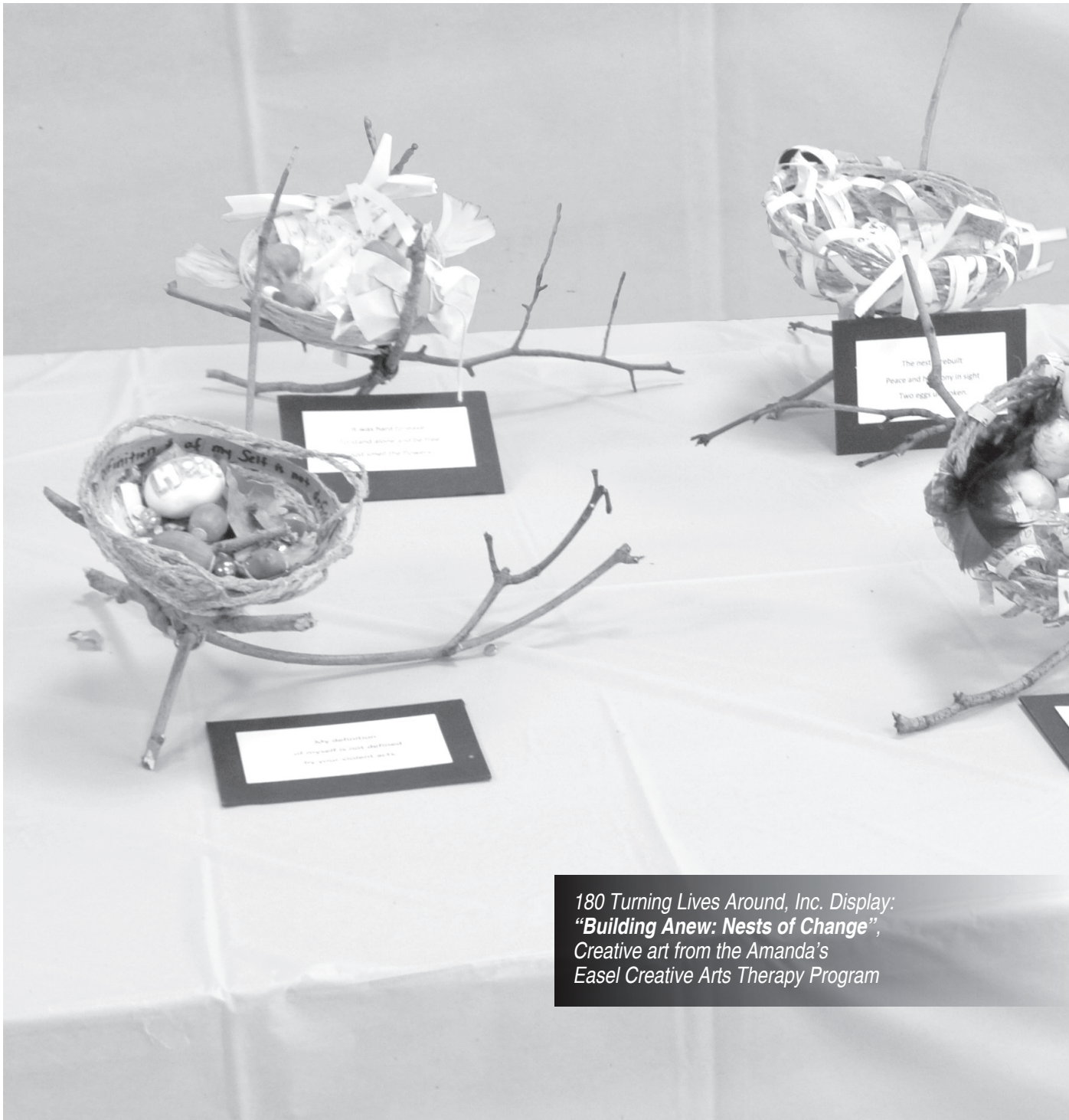
The Outreach and Training Group is comprised of members from the investigative staff, support staff, Marsetta Lee, Executive Director and John Holl, Assistant Attorney General. As committed public servants, we recognize our social responsibility; thus, we are continuously creating new initiatives that stand by our mission to serve crime victims. With the recent expansion of our electronic claims filing process, it has allowed the Agency to increase services offered to victims who reside in underserved communities by giving them the opportunity to file their applications online and obtain immediate assistance from our Intake Staff.

When the Agency receives a request for outreach services, our training is tailored to fit the needs of each stakeholder, including but not limited to the legal communities, advocates, faith based groups, law enforcement, municipal court administrators and non-profit agencies. We offer basic and comprehensive training. This past year, we have distributed over 38,000 pieces of outreach material, nearly forty percent of which was written in Spanish.

Outreach Materials Distributed - FY 2016

| | Claim Application | Informational Brochure | Tri-Fold Card | Miranda Warning Card | Small Poster | Large Poster |
|---------|----------------------|---------------------------|------------------|----------------------------|-----------------|-----------------|
| English | 8,550 | 8,350 | 3,950 | 400 | 35 | 10 |
| Spanish | 6,850 | 6,340 | 3,150 | 360 | 26 | 6 |
| Total | 15,400 | 14,690 | 7,100 | 760 | 61 | 16 |

Crime Victims' Rights Week 2016 Ceremony



180 Turning Lives Around, Inc. Display:
"Building Anew: Nests of Change",
Creative art from the Amanda's
Easel Creative Arts Therapy Program



In keeping with tradition, the State Office of Victim Witness Advocacy and the Victims of Crime Compensation Office (VCCO) hosted the Division of Criminal Justice's Annual National Crime Victims' Rights Week Awards Ceremony. The event is held every April at the Richard J. Hughes Justice Complex in Trenton. The 2016 theme was "Serving Victims, Building Trust, Restoring Hope." The theme reflected the steadfast commitment by law enforcement, victim advocates and victim service providers to use best practices when administering to victims, while instilling hope and also gaining and maintaining victim trust - not only in New Jersey, but throughout our nation. The event opened with an energetic performance by The Camden Sophisticated Sisters Drill Team (CSS), which is a nationally known drill team based in Camden, New Jersey. The drill team members consist entirely of students, and they captivated the audience with their creative performance.

VCCO Executive Director Marsetta Lee moderated a panel discussion entitled "When Men are Victims of Domestic Violence." The panel was comprised of four members: Danielle S. Buckley, Assistant Prosecutor, Special Victims Unit, Atlantic County Prosecutor's Office; Dawne Lomangino-DiMauro, LCSW, Director of Statewide Human Trafficking Services and Dream Catcher Program and The Women's Center; Patricia Teffenhart, Executive Director, NJ Coalition Against Sexual Assault; and Maria Reynolds, MA, Victim-Witness Coordinator, Union County Office of Victim Witness Advocacy, Union County Prosecutor's Office. The panelists and

the audience engaged in an enlightening colloquy about male victimization that covered an array of topics, including, but not limited to: what we know about male victims, how to increase public awareness of this problem, reasons why male victims remain silent about their situation, and the paucity of victim services for men. In addition to revealing important facts about the problem of male victims of domestic violence, the discussion caused all who heard or participated to be sensitized – or further sensitized – to the need for improving and/or further developing resources and services for male domestic violence victims. Our keynote speaker was former Assistant Attorney General Shaver Jeffries. Shavar presented an emotional story of his life experiences and the problems that he endured growing up in a household that involved domestic violence. Shavar described the aftermath of the trauma he experienced, and he explained how he became a victorious survivor in spite of the difficult circumstances that



he suffered. Shavar also spoke about how advocacy and support systems can make a substantial and positive difference for victims during the aftershock of a crime by helping to restore a victim's confidence.

The event also featured our OAG Excellence Awards ceremony, during which four award recipients from across the state were honored. The awards were presented by Acting Attorney General Lougy and Division Director Honig. Joaneileen Coughleen received the Crime Victims' Right Award; Kristie Baker Gardener received the Endurance Award; Ann Luvera received the Gladiator Award; and 180 Turning Lives Around - accepted by Liz Graham - received the Ronald W. Reagan Award. We recognize that our award recipients are in one sense life savers in their communities; they help restore hope and trust to victims with their unswerving passion, dedication,

and a degree of commitment that often extends beyond the call of duty. Acting Attorney General Robert Lougy stated, “Through their tireless efforts, these crime victim advocates change the landscape every day in communities throughout the state.” “Last year, the Division of Criminal Justice helped serve the needs of more than 92,000 individuals of crime,” said Elie Honig, Director. The event reflected the State’s commitment to compassionate and effective service to crime victims.



Robert Lougy,
New Jersey Acting Attorney General
(at the time of this event)



PANELISTS: **Patricia Teffenhart**, Executive Director of the NJ Coalition Against Sexual Assault; **Maria Reynolds**, MA Victim-Witness Coordinator, Union County Office of Victim Witness Advocacy, Union County Prosecutor’s Office; **Danielle S. Buckley**, Assistant Prosecutor, Special Victims Unit, Atlantic County Prosecutor’s Office; **Dawne Lomangino-DiMauro**, LCSW Director of Statewide Human Trafficking Services & Dream Catcher Program, The Women’s Center



Director Elie Honig, DCJ; Kristie Baker Gardener, Victim Witness Advocate, Atlantic County Prosecutor's Office; Dawne Lomangino-DiMauro, LCSW, Director of Statewide Human Trafficking Services & Dream Catcher Program; Patricia Teffenhart, Executive Director of the NJ Coalition Against Sexual Assault; Danielle S. Buckley, Assistant Prosecutor, Special Victims Unit, Atlantic County Prosecutor's Office; Joaneileen Coughlan, Director of Domestic Violence Services, WomenRising; Ann Luvera, First Deputy Assistant Prosecutor, Union County Prosecutor's Office; Liz Graham, 180 Turning Lives Around; Maria Reynolds, MA Victim-Witness Coordinator, Union County Office of Victim Witness Advocacy, Union County; Shavar Jeffries, Partner, Lowenstein Sandler LLP and former AAG and Counsel to AG Anne Milgram



Entertainment: The Almighty Percussion Sound (TAPS) and the Camden Sophisticated Sisters (CSS)



Endurance Award: **Kristie Baker Gardener**, Victim Witness Advocate, Atlantic County Prosecutor's Office; Crime Victims' Rights Award: **Joaneileen Coughlan**, Director of Domestic Violence Services, WomenRising; **Shavar Jeffries**, Partner, Lowenstein Sandler LLP and former AAG and Counsel to AG Anne Milgram; Ronald W. Reagan Award: **180 Turning Lives Around**, award accepted by Liz Graham; Gladiator Award: **Ann Luvera**, First Deputy Assistant Prosecutor, Union County Prosecutor's Office



Crime Victims' Rights Week Planning Committee: **Tracy Abbate**, SOVWA; **Linda Santiago**, SOVWA; **Gail Stone**, SOVWA; **Marilyn Easley**, SOVWA; **Ramona Peterson**, VCCO; **DAG Kara Webster**, SOVWA; **Dave Sabo**, SOVWA; **Iris Reaves**, SOVWA; **Robert Ash**, SOVWA; **Ricardo Carabelli**, VCCO; **Phoenix Smith**, Chief, SOVWA



VCCO Staff

Executive Director

Marsetta Lee, *Deputy Attorney General*

Deputy Director

John Holl, *Assistant Attorney General*

Administration

Michele Maraviglia

Jessica Morejon

Daisy Quiles

Winston Tsang, *IT Staff*

Jeff Zuber, *IT Staff*

Intake

Melissa Verardi, *Manager*

Audeliz Acevedo

Jacqueline Botticello

Gerriann DeCicco

Vanessa Gomez

Elizabeth Lucano

Tabitha Otero

Marjorie Scarder

Bill Entry

Mimi Rosenshein, *Supervisor*

Zuanette Cabrera

Tanny Kyak

Investigators

Mary Ellen Bonsper, *Chief of Investigators*

Craig DiFiore, *Deputy Chief of Investigators*

Richard Gill, *Supervisor*

Ramona Peterson, *Supervisor*

Jacquelin Sierchio, *Supervisor*

Kathy Yuill, *Supervisor*

Tobi Footman, *Sr. Investigator*

Peter Kobylarz, *Sr. Investigator*

Leana Allen

Doug Brooks

Ricardo Carabelli

Dalisha Carmichael

Telisa Chambers

Tom Cicalese

Maggie Miranda

Ken Thomas

Michelle Williams

Temporary Staff

A special thanks to the best temporary staff an office could have:

Marianela Caraballo-Soto

Connie Logan

Kamilah Eden

OAG Support Staff

Joseph Cordoma, *OAG IT*

Maria Lugo, *OAG HR*

Victims of Crime Compensation Office
Summary Chart - Fiscal Data
As of 6/11/18

| Resources | FY 2009 | FY 2010 | FY 2011 | FY 2012 | FY 2013 | FY 2014 | FY 2015 | FY 2016 |
|---------------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Revenues | \$8,676,760 | \$8,300,901 | \$5,035,319 | \$5,082,288 | \$4,725,896 | \$4,478,474 | \$4,300,833 | \$4,264,022 |
| State | \$4,656,724 | \$1,170,675 | \$4,717,332 | \$4,424,000 | \$4,534,000 | \$4,534,000 | \$4,534,000 | \$4,534,000 |
| Federal | \$2,438,041 | \$3,148,560 | \$4,171,008 | \$2,969,351 | \$3,884,285 | \$2,731,357 | \$4,545,867 | \$1,372,237 |
| Carry Forward | \$4,246,854 | \$9,499,242 | \$896,470 | \$2,361,845 | \$3,155,788 | \$2,583,205 | \$2,724,796 | \$4,230,201 |
| Total Resources | \$20,018,379 | \$22,119,378 | \$14,820,129 | \$14,837,484 | \$16,299,969 | \$14,327,036 | \$16,105,496 | \$14,400,460 |
| Operational Costs | | | | | | | | |
| Salaries | \$1,968,184 | \$1,853,372 | \$2,056,151 | \$2,139,650 | \$2,044,220 | \$1,988,094 | \$2,026,051 | \$2,207,255 |
| Non-Salary | \$666,335 | \$445,474 | \$284,275 | \$462,762 | \$432,325 | \$1,024,844 | \$651,383 | \$655,648 |
| Total Operational Costs | \$2,634,519 | \$2,298,846 | \$2,340,426 | \$2,602,412 | \$2,476,545 | \$3,012,938 | \$2,677,434 | \$2,862,903 |
| Claims Expenditures | | | | | | | | |
| State | \$4,125,455 | \$6,128,299 | \$6,029,904 | \$6,236,682 | \$6,307,811 | \$5,887,834 | \$4,685,256 | \$6,577,158 |
| Federal | \$2,438,041 | \$2,869,555 | \$4,056,189 | \$2,816,001 | \$3,682,152 | \$2,716,930 | \$4,508,124 | \$1,366,131 |
| Total Claim Expenditures | \$6,563,496 | \$8,997,854 | \$10,086,093 | \$9,052,683 | \$9,989,963 | \$8,604,764 | \$9,193,380 | \$7,943,289 |

Decrease in State revenue in FY 2011 is attributed to the increase in Schedule 1 revenue.

Claim expenditures are not equivalent to the claim awards. An award amount represents the value of benefits received by victims and other claimants, while the claim expenditure amounts reflect the portion of these awards that have been paid out to claimants and service providers.

VCCO Information Request

CONTACT INFORMATION

| | |
|--------------------------------------|-------------|
| Name: | E-mail: |
| Provider, Organization, Association: | |
| Phone Number: | Fax Number: |
| Shipping Address: | |

MATERIAL REQUESTED

| | | | | | | | |
|------------------------------------|-------------------------------|-------------------------|-------------------------|--------------------------|--------------------------|--------------------------|---------------------------|
| Application Request: | <input type="radio"/> English | <input type="radio"/> 1 | <input type="radio"/> 5 | <input type="radio"/> 10 | <input type="radio"/> 25 | <input type="radio"/> 50 | <input type="radio"/> 100 |
| | <input type="radio"/> Spanish | <input type="radio"/> 1 | <input type="radio"/> 5 | <input type="radio"/> 10 | <input type="radio"/> 25 | <input type="radio"/> 50 | <input type="radio"/> 100 |
| Brochure Request: | <input type="radio"/> English | <input type="radio"/> 1 | <input type="radio"/> 5 | <input type="radio"/> 10 | <input type="radio"/> 25 | <input type="radio"/> 50 | <input type="radio"/> 100 |
| | <input type="radio"/> Spanish | <input type="radio"/> 1 | <input type="radio"/> 5 | <input type="radio"/> 10 | <input type="radio"/> 25 | <input type="radio"/> 50 | <input type="radio"/> 100 |
| Tri-Fold Information Card Request: | <input type="radio"/> English | <input type="radio"/> 1 | <input type="radio"/> 5 | <input type="radio"/> 10 | <input type="radio"/> 25 | <input type="radio"/> 50 | <input type="radio"/> 100 |
| | <input type="radio"/> Spanish | <input type="radio"/> 1 | <input type="radio"/> 5 | <input type="radio"/> 10 | <input type="radio"/> 25 | <input type="radio"/> 50 | <input type="radio"/> 100 |
| Large (39"X26") Poster Request: | <input type="radio"/> English | <input type="radio"/> 1 | <input type="radio"/> 5 | <input type="radio"/> 10 | | | |
| | <input type="radio"/> Spanish | <input type="radio"/> 1 | <input type="radio"/> 5 | <input type="radio"/> 10 | | | |
| Small (24"X18") Poster Request: | <input type="radio"/> English | <input type="radio"/> 1 | <input type="radio"/> 5 | <input type="radio"/> 10 | | | |
| | <input type="radio"/> Spanish | <input type="radio"/> 1 | <input type="radio"/> 5 | <input type="radio"/> 10 | | | |

SPEAKER REQUESTED

| | |
|-------|-------|
| Date: | Time: |
|-------|-------|

Fax to **973-648-3937**. Mail to VCCO, 50 Park Place, 5th Floor, Newark, NJ 07102
 Or submit your request using our online request form at www.njvictims.org



NEW JERSEY OFFICE OF THE ATTORNEY GENERAL

VICTIMS OF CRIME COMPENSATION OFFICE

www.njvictims.org • TOLL FREE 877-658-2221