

## Civil Service Commission

### Performance Indicators - August 2010

	Desired Trend	Prior Month July	Current Month August	% Change	Last 12 Month Average
<b>Selection Services</b>					
Number of calendar days from job announcement to list issuance*	reduce	205	172	16.1%	
Number of job announcements older than six months as a percentage of all active announcements*	reduce	11.90%	15.50%	-3.6%	
Percentage of job application processed using the On-line Application System (beginning in February 2011)	increase	N/A	N/A		
<b>Merit Systems Practices &amp; Labor Relations</b>					
Percentage of written record appeals completed within six months	increase	57.9%	54.7%	-5.5%	
Number of pending written records appeals	reduce	1,324	1,352	-2.1%	
<b>State and Local Operations</b>					
Percentage of layoff plans received and completed within 30 days	maintain	100.0%	93.8%	-6.2%	
Percentage of Notices of Final Determination issued prior to the effective date of layoff	maintain	97.0%	100.0%	3.0%	
State and Local Government Career Service Titles eliminated or consolidated					
State Titles	increase	0	0		
Local Titles	increase	133	50		

\*The performance indicator does not reflect public safety positions, due to outstanding litigation.