

## Civil Service Commission

### Performance Indicators - September 2010

	Desired Trend	Prior Month August	Current Month September	% Change	Last 12 Month Average
<b>Selection Services</b>					
Number of calendar days from job announcement to list issuance*	reduce	172	173.4	0.8%	
Number of job announcements older than six months as a percentage of all active announcements*	reduce	15.50%	15.20%	-1.9%	
Percentage of job application processed using the On-line Application System (beginning in February 2011)	increase	N/A	N/A		
<b>Merit Systems Practices &amp; Labor Relations</b>					
Percentage of written record appeals completed within six months	increase	54.7%	54.6%	-0.1%	
Number of pending written records appeals	reduce	1,352	1,300	-3.8%	
<b>State and Local Operations</b>					
Percentage of final layoff plans reviewed and approved within 30 days. Since January 2010 there have been 173 Permanent and 63 Temporary Layoff Plans received by the Civil Service Commission.	maintain	93.8%	100.0%	6.7%	
State and Local Government Titles. (Since January 2010, 657 titles have been eliminated or consolidated.)					
State Titles	reduce	4190	4189	0.0%	
Local Titles	reduce	2942	2852	-3.1%	
Common Titles (titles that can be used by both State and Local governments)	increase	193	196	1.6%	

\*The performance indicator does not reflect public safety positions, due to outstanding litigation.