

<b>Civil Service Commission</b> <b>Performance Indicators - January 2011</b>	<b>Frequency</b>	<b>Desired Trend</b>	<b>Target</b>	<b>Prior Month December 2010</b>	<b>Current Month January 2011</b>	<b>% Change</b>	<b>Last 12 Month Average</b>
<b>Selection Services</b>							
Number of calendar days from job announcement to list issuance <sub>1</sub>	m	reduce	143	132	235	77.8%	167
Number of job announcements older than six months as a percentage of all active announcements <sub>1</sub>	m	reduce	12.8%	10.4%	8.5%	-18.3%	13.8%
Percentage of job application processed using the On-line Application System (beginning in March 2011)	m	increase	n/a	n/a	n/a		-
<b>Merit Systems Practices &amp; Labor Relations</b>							
Percentage of written record appeals completed within six months <sub>2</sub>	m	increase	60%	79.2%	74.6%	-5.9%	-
Number of pending written records appeals <sub>2</sub>	m	reduce	1,762	1,733	1,727	-0.3%	1,571
<b>State &amp; Local Operations</b>							
Percentage of final layoff plans reviewed and approved within 30 days. In Calendar Year 2010, the Civil Service Commission received 219 Permanent and 70 Temporary Layoff Plans. In January 2011, the Civil Service Commission received 19 Permanent and three Temporary Layoff Plans.	m	maintain	n/a	100.0%	100.0%	0.0%	-
State and Local Government Titles. (Since January 2010, 689 titles have been eliminated or consolidated)			1,200				
State Titles <sub>3</sub>	m	reduce	n/a	3,721	3,275	-12.0%	-
Local Titles	m	reduce	n/a	2,853	2,853	0.0%	-
Common Titles (titles that can be used by both State and Local governments)	m	increase	n/a	201	203	1.0%	-

<sub>1</sub>The performance indicator does not reflect public safety positions, due to outstanding litigation. In January, 145 new lists were issued versus an average of 185 per month for the previous 12 months. Of these lists, 62 (or 43%) were announcements older than six months, resulting in a significant decrease in the backlog of aged job announcements. These 62 lists were an average of over 380 days old for reasons such as awaiting the result of a Merit System Board decision, receiving amended announcements and other circumstances outside the Division of Selection Service's control.

<sub>2</sub>The Civil Service Commission met on January 19, 2011, after a three month hiatus due to a lack of quorum. It should be noted that the number of pending written record appeals has been essentially unchanged, although there has been an increase in appeals primarily the result of the increased number of county and municipal government layoffs, resulting in increased title rights appeals. This increase has been offset by the decrease in exam eligibility and exam scoring appeals, due to a decrease in examinations held, and written record appeals disposed at the meeting of the Civil Service Commission.

<sub>3</sub>The number of State Titles only includes those titles in the Executive branch of State Government. As of January 31, 2011, there are 453 titles assigned to the Judicial and Legislative Branches of State Government that the Civil Service Commission maintains on behalf of both branches; however, the authority over the consolidation and/or elimination of those titles rests with the branches themselves. The decrease of 446 State Titles is the direct result of the following:  
1) consolidating titles with multiple workweek versions into one title, and 2) excluding Office of Management and Budget Payment title codes, Temporary Employment Services (part-time) Payment title codes, and Placeholder titles.