

Civil Service Commission Performance Indicators - May 2011	Frequency	Desired Trend	Prior Month April 2011	Current Month May 2011	% Change	Last 12 Month Average
Selection Services						
Number of calendar days from job announcement to list issuance ₁	m	reduce	171	140	-18.0%	183
Number of job announcements older than six months as a percentage of all active announcements ₁	m	reduce	8.5%	9.7%	14.6%	-
Percentage of Open Competitive job announcements that include the Online Application System capability. As of May 31, 2011, the Civil Service Commission has received 2,220 applications for 37 Announcements issued with OAS capability ₂	m	increase	1.1%	15.7%	1387.7%	-
Merit Systems Practices & Labor Relations						
Number of pending written records appeals ₃	m	reduce	1,726	1,391	-19.4%	1,581
Percentage of pending written record appeals aged greater than six months ₃	m	reduce	48.5%	31.3%	-35.5%	-
State & Local Operations						
Percentage of final layoff plans reviewed and approved within 30 days. In Calendar Year 2010, the Civil Service Commission received 219 Permanent and 70 Temporary Layoff Plans. In May 2011, the Civil Service Commission received 12 Permanent and one Temporary Layoff Plans. In Calendar Year 2011, the Civil Service Commission has received 91 Permanent and nine Temporary Layoff Plans.	m	maintain	100.0%	100.0%	0.0%	-
State and Local Government Titles. (Since March 2010, 1,322 titles have been eliminated or consolidated)						
State Titles ₄	m	reduce	3,132	3,115	-0.5%	-
Local Titles	m	reduce	2,770	2,749	-0.8%	-
Common Titles (titles that can be used by both State and Local governments)	m	increase	206	211	2.4%	-

₁The performance indicator does not reflect public safety positions, due to outstanding litigation. In May, 161 new lists were issued versus an average of 183 per month for the previous 12 months. Of these lists, 22 (or 14%) were "backlog" or announcements older than six months. The number of active announcements is currently less than 1,000 for only the second time in FY 2011.

₂The Online Application System ("OAS") began accepting applications on March 7, 2011. There were 83 announcements with issue dates between May 1 and May 31, 2011, of which 13 (or 16%) were issued with OAS capability. The number of announcements issued via OAS and number of applications received was higher than in April despite the fact that the upload issues to the mainframe still have not been resolved.

₃The decrease in pending written record appeals is due to more appeals being completed than received during the month. Included in the completed appeals were 75 temporary layoff appeals, which were over a year old, and 107 appeals of disciplinary fines imposed by the Department of Corrections on its employees who utilized sick leave on snow days in February 2010.

₄The number of State Titles only includes those titles in the Executive branch of State Government. As of May 31, 2011, there are 463 titles assigned to the Judicial and Legislative Branches of State Government that the Civil Service Commission maintains on behalf of both branches; however, the authority over the consolidation and/or elimination of those titles rests with the branches themselves. The reduction in titles from last month is a result of our ongoing title consolidation/reduction initiative in which we are continually looking at titles with similar duties and education & experience requirements and consolidating where applicable; consolidating multiple workweek titles; eliminating titles that are obsolete; and eliminating zero-incumbent titles. Similar titles that were consolidated and titles that were eliminated have been previously approved at a Civil Service Commission meeting and took effect in our systems in April.