

| Department Of Children and Families Performance Indicators - 2nd Quarter 2011 | Frequency | Desired Trend | Prior Quarter | Current Quarter | % Change | Last 12 Month Average |
|---|---|----------------------|-----------------|-----------------|----------|-----------------------|
| Ensure the safety, permanency and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm. | http://www.state.nj.us/dcf/home/childdata/referrals/index.html | | | | | |
| Average wait time before calls coming in to the State Central Registry hotline are answered | Quarterly | Maintain or Decrease | 17 seconds | 18 seconds | +5.9% | 20 seconds |
| Percent of calls to the State Central Registry hotline which are dropped before being answered | Quarterly | Decrease | 2.3% | 2.8% | +21.7% | 2.8% |
| Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report | Quarterly | Maintain | 98.7% | 98.9% | +0.2% | 98.2% |
| Percent of investigations of Abuse/Neglect Reports completed within 60 days | Quarterly | Increase | 70.6% | 77.0% | +9.1% | 72.6% |
| Number of NJ children receiving DYFS services http://nj.gov/dcf/home/childdata/dyfsdemo/index.html | Quarterly | — | 44,357 | 48,318 | +8.9 | 45,267 |
| Percent of children under Division of Youth & Family Services supervision who receive monthly caseworker visits (both in-home and out-of-home) | Quarterly | Maintain or Increase | 92.7% | 93.9% | +1.3% | 92.6% |
| Percent of Child(ren) under Division of Youth & Family Services supervision who receive weekly visits with parent(s) | Quarterly | Maintain or Increase | 18.9% | 31.3% | +65.6% | 18.2% |
| Children entering out-of-home placement - - rate per 1,000 children under 18 | Annual | Maintain or Decrease | 2.4 (CY 2009) | 2.3 (CY 2010) | -4.2% | — |
| Adoptions finalized within 9 months of a child being placed in an adoptive home | Quarterly | Maintain or Increase | 83.6% | 90.4% | +8.1% | 85.4% |
| Number of adoptions finalized | Year to Date | — | — | 420 (CY 2011) | — | 1,171 (CY 2010) |
| Number of Kinship Legal Guardianships | Year to Date | — | — | 97 (CY 2011) | — | 223 (CY 2010) |
| Percent of Independent Living Assessments completed for all youth age 14 and above | Quarterly | Increase | 83.0% | 82.7% | -0.4% | 84.0% |
| Number of youth age 14 and above leaving placement to finalized adoption | Annual | Maintain | 144 (CY 2009) | 85 (CY 2010) | -41.0% | — |
| Percent of children who re-enter foster care within 12 months (based on exits for the calendar year) | Annual | Decrease | 10.2% (CY 2009) | 9.8% (CY 2010) | -3.9% | — |
| Percent of children in out-of-home placement for the quarter who have up-to-date immunization records | Quarterly | Maintain or Increase | 97.1% | 96.5% | -0.6% | 96.0% |
| Percent of children receiving initial physical exam within 24 hours of entering placement | Quarterly | Maintain | 95.7% | 94.5% | -1.3% | 96.1% |

| Department Of Children and Families Performance Indicators - 2nd Quarter 2011 | Frequency | Desired Trend | Prior Quarter | Current Quarter | % Change | Last 12 Month Average |
|--|------------------|----------------------|----------------------|------------------------|-----------------|------------------------------|
| Percent of children/youth in placement for more than 12 months who undergo annual Early Prevention Screening Diagnosis & Treatment (EPSDT) exams | Quarterly | Increase | 92.5% | 95.3% | +3.0% | 94.4% |
| Percent of caseload levels compliant with established standards: | Quarterly | | | | | |
| -Intake workers | | Increase | 82% | 81% | -1.2% | 84% |
| -Permanency workers | | Maintain | 97% | 96% | -1.0% | 96% |
| -Adoption workers | | Maintain | 94% | 92% | -2.1% | 93% |
| Staff turnover rate (for staff carrying caseloads) | Annual | Maintain or Decrease | 5.2% (CY 2009) | 6.4% (CY 2010) | +23.1% | — |

| Serve children and adolescents with emotional and behavioral health care challenges through family-centered, community-based programs. | http://www.state.nj.us/dcf/behavioral/help/ | | | | | |
|---|---|----------------------|---------------------|---------------------|--------|-----|
| Number of NJ children receiving DCBHS services | Annual | — | 32,325 (CY 2009) | 36,312 (CY 2010) | +12.3% | — |
| Number of NJ children served by Unified Case Management, Youth Case Management, or Care Management Organizations | Annual | — | 14,985 (CY 2009) | 16,242 (CY 2010) | +8.4% | — |
| Percent of children requiring an out of home placement for a behavioral health issue that were successfully served in New Jersey | Annual | Increase | 97.2% (CY 2009) | 98.7% (CY 2010) | +1.5% | — |
| Percent of children where a crisis call was received and a Mobile Response Crisis Team addressed the needs so the child was able to stay safely in their home/ current living arrangement. http://nj.gov/dcf/behavioral/help/mobile.html | Quarterly | Maintain or Increase | 95% | 96% | +1.1% | 95% |

| Provide educational services to students with severe cognitive disabilities, emotional and behavioral challenges, as well as pregnant and parenting teens and other “at-risk” youth in DCF Regional Schools or state operated / contracted facilities. | http://www.state.nj.us/dcf/divisions/education/index.html | | | | | |
|---|---|----------------------|---------------------|---------------------|-------|---|
| Total population served as of October 15th Educational Count (Ages 3 - 21) | Annual | Maintain or Increase | 1,176 (Oct 2009) | 1,127 (Oct 2010) | -4.2% | — |
| Number of enrolled students that graduated high school during school year | Annual | — | 167 (2009-2010) | 125 (2010-2011) | -25% | — |
| Percent of academic students enrolled for 90 days or more of the school year who showed improvement in Reading from Pre-test to Post-test (average length of enrollment is 7 to 9 months) | Annual | Maintain or Increase | 70% (2008-2009) | 70% (2009-2010) | 0.0% | — |
| Percent of academic students enrolled for 90 days or more of the school year who showed improvement in Math from Pre-test to Post-test (average length of enrollment is 7 to 9 months) | Annual | Maintain or Increase | 69% (2008-2009) | 69% (2009-2010) | 0.0% | — |

| Department Of Children and Families Performance Indicators - 2nd Quarter 2011 | Frequency | Desired Trend | Prior Quarter | Current Quarter | % Change | Last 12 Month Average |
|--|-----------|---------------|---------------|-----------------|----------|-----------------------|
|--|-----------|---------------|---------------|-----------------|----------|-----------------------|

| | | | | | | |
|--|---|----------------------|--------|--------|--------|---|
| Support child abuse prevention and intervention programs through a network of public/private partnerships and programs, utilizing school and community-based organizations. | http://nj.gov/dcf/prevention/ | | | | | |
| Number of Families served by a state funded Family Success Center | Quarterly | Maintain or Increase | 13,044 | 14,560 | +11.6% | — |
| Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized | Quarterly | Maintain or Increase | 83.1% | 83.7% | +0.7% | — |
| Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays | Quarterly | Maintain or Increase | 86.2% | 86.1% | -0.1% | — |
| Number of children that participated in a School Based Youth Services Program | Quarterly | — | 22,661 | 19,715 | -13.0% | — |