

Department Of Children and Families Performance Indicators: 1st Quarter CY 2012 (1/01/2012 - 3/31/2012)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Ensure the safety, permanency and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.	http://www.state.nj.us/dcf/home/childdata/referrals/index.html					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	28 seconds	37 seconds	+32.1%	23 seconds
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	98.6%	98.6%	0.0%	98.7%
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	83.6%	85.0%	+1.7%	86.5%
Number of New Jersey children receiving DYFS services http://nj.gov/dcf/home/childdata/dyfsdemo/index.html	Quarterly	—	51,565	53,457	+3.7%	49,947
Percent of children under Division of Youth & Family Services supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	91.1%	91.3%	+0.2%	92.1%
Children entering out-of-home placement - - rate per 1,000 children under 18	Annual	Maintain or Decrease	2.4 (CY 2009)	2.3 (CY 2010)	-4.2%	—
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	95.5%	92.7%	-2.9%	92.0%
Number of Adoptions finalized	Year to Date	—	—	1,096 (CY 2011)	—	1,171 (CY 2010)
Number of Kinship Legal Guardianships	Year to Date	—	—	205 (CY 2011)	—	223 (CY 2010)
Number of youth age 14 and above leaving placement to finalized adoption	Annual	Maintain	154 (CY 2009)	85 (CY 2010)	-44.8%	—
Percent of children who re-enter foster care within 12 months (based on exits for the calendar year)	Annual	Decrease	10.2% (CY 2009)	9.8% (CY 2010)	-3.9%	—
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	96.0%	94.1%	-2.0%	95.5%
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	92.6%	93.4%	+0.9%	93.7%
Percent of caseload levels compliant with established standards:	Quarterly					
-Intake workers		Increase	67%	73%	+90.0%	77%
-Permanency workers		Maintain	91%	92%	+1.1%	94%
-Adoption workers		Maintain	89%	90%	+1.1%	90%

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Serve children and adolescents with emotional and behavioral health care challenges through family-centered, community-based programs.	http://www.state.nj.us/dcf/behavioral/help/					
Number of NJ children receiving DCBHS services	Annual	—	36,312 (CY 2010)	36,607 (CY 2011)	+0.8%	—
Number of NJ children served by Unified Case Management, Youth Case Management, or Care Management Organizations	Annual	—	16,242 (CY 2010)	16,801 (CY 2011)	+3.4%	—
Percent of children requiring an out of home placement for a behavioral health issue that were successfully served in New Jersey	Annual	Increase	98.7% (CY 2010)	99.3% (CY 2011)	+0.6%	—
Percent of children where a crisis call was received and a Mobile Response Crisis Team addressed the needs so the child was able to stay safely in their home/ current living arrangement. http://nj.gov/dcf/behavioral/help/mobile.html	Quarterly	Maintain or Increase	96%	96%	+0.0%	96%
Provide educational services to students with severe cognitive disabilities, emotional and behavioral challenges, as well as pregnant and parenting teens and other “at-risk” youth in DCF Regional Schools or state operated / contracted facilities.	http://www.state.nj.us/dcf/divisions/education/index.html					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase	1,176 (Oct 2009)	1,127 (Oct 2010)	-4.2%	—
Percent of eligible students graduating high school while enrolled.	Annual	—	100% (2009-2010)	98% (2010-2011)	-2.0%	—
Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase	102% (2008-2009)	100% (2009-2010)	-2.0%	—
Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase	98% (2008-2009)	97% (2009-2010)	-1.0%	—

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Support child abuse prevention and intervention programs through a network of public/private partnerships and programs, utilizing school and community-based organizations.	http://nj.gov/dcf/prevention/					
Percentage of Office of Domestic Violence Services clients that have more strategies for enhancing their safety. <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase		92% (FFY 2011)		
Percentage of Office of Domestic Violence Services clients that have more knowledge of available community resources. <i>(The Federal Standard is 65%)</i>	Annual	Maintain or Increase		88% (FFY 2011)		
Number of new clients served by a Domestic Violence PALS Program	Quarterly	___	497	298	-40.0%	392
Number of adults entering a Domestic Violence residential shelter	Quarterly	___	316	357	+13.0%	359
Number of children entering a Domestic Violence residential shelter	Quarterly	___	380	394	+3.7%	395
Number of adults entering non-residential program services	Quarterly	___	1,737	1,930	+11.1%	1,980
Number of children entering non-residential program services	Quarterly	___	245	224	-8.6%	236
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	16,058	16,386	+2.0%	14,986
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	83.0%	82.0%	-1.2%	82.3%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	89.0%	89.0%	0.0%	86.8%
Number of children that participated in a School Based Youth Services Program	Quarterly	___	21,183	22,794	+7.6%	19,026