

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 2nd Quarter CY 2012 (4/01/2012 - 6/30/2012)							
Ensure the safety, permanency and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.		http://www.state.nj.us/DCF/childdata/referrals/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	37 seconds	26 seconds	-29.7%	28 seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	98.6%	98.2%	-0.4%	98.5%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	85.0%	86.9%	+2.2%	85.6%	
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.state.nj.us/DCF/childdata/dcppdemo/	Quarterly	—	53,457	53,623	+0.3%	51,724	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	91.3%	91.3%	0.0%	91.4%	
Children entering out-of-home placement - - rate per 1,000 children under 18	Annual	Maintain or Decrease	2.4 (CY 2009)	2.3 (CY 2010)	-4.2%	—	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	92.7%	87.0%	-6.1%	91.2%	
Number of Adoptions finalized	Year to Date	—	—	1,096 (CY 2011)	—	1,171 (CY 2010)	
Number of Kinship Legal Guardianships	Year to Date	—	—	205 (CY 2011)	—	223 (CY 2010)	
Number of youth age 14 and above leaving placement to finalized adoption	Annual	Maintain	88 (CY 2010)	94 (CY 2011)	+6.8%	—	
Percent of children who re-enter foster care within 12 months (based on exits for the calendar year)	Annual	Decrease	10.2% (CY 2009)	9.8% (CY 2010)	-3.9%	—	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	94.1%	96.4%	+2.1%	95.5%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	93.4%	98.3%	+5.2%	94.7%	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	73%	85%	+1.6%	77%	
-Permanency workers		Maintain	92%	92%	0.0%	93%	
-Adoption workers		Maintain	90%	86%	-4.4%	89%	

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Serve children and adolescents with emotional and behavioral health care challenges through family-centered, community-based programs.		http://www.state.nj.us/dcf/about/divisions/dcsc/					
Number of NJ children receiving DCBHS services	Annual	—	36,312 (CY 2010)	36,607 (CY 2011)	+0.8%	—	
Number of NJ children served by Unified Case Management, Youth Case Management, or Care Management Organizations	Annual	—	16,242 (CY 2010)	16,801 (CY 2011)	+3.4%	—	
Percent of children requiring an out of home placement for a behavioral health issue that were successfully served in New Jersey	Annual	Increase	98.7% (CY 2010)	99.3% (CY 2011)	+0.6%	—	
Percent of children where a crisis call was received and a Mobile Response Crisis Team addressed the needs so the child was able to stay safely in their home/ current living arrangement. http://www.state.nj.us/dcf/families/csc/mobile/	Quarterly	Maintain or Increase	96%	96%	+0.0%	96%	
Provide educational services to students with severe cognitive disabilities, emotional and behavioral challenges, as well as pregnant and parenting teens and other “at-risk” youth in DCF Regional Schools or state operated / contracted facilities.		http://www.state.nj.us/dcf/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase	1,127 (Oct 2010)	1,161 (Oct 2011)	+3.0%	—	
Percent of eligible students graduating high school while enrolled.	Annual	—	98% (2010-2011)	98% (2011-2012)	0.0%	—	
Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase	102% (2008-2009)	100% (2009-2010)	-2.0%	—	
Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase	98% (2008-2009)	97% (2009-2010)	-1.0%	—	

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Support child abuse prevention and intervention programs through a network of public/private partnerships and programs, utilizing school and community-based organizations.	http://www.state.nj.us/dcf/about/divisions/dfcp/					
Percentage of Office of Domestic Violence Services clients that have more strategies for enhancing their safety. <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	92% (FFY 2011)	—	—
Percentage of Office of Domestic Violence Services clients that have more knowledge of available community resources. <i>(The Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	88% (FFY 2011)	—	—
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	298	261	-12.4%	361
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	357	378	+5.9%	356
Number of children entering a Domestic Violence residential shelter	Quarterly	—	394	465	+18.0	404
Number of adults entering non-residential program services	Quarterly	—	1,930	2,213	+14.7	2,006
Number of children entering non-residential program services	Quarterly	—	224	195	-12.9%	226
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	16,386	16,371	-0.1%	15,439
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	82.0%	84.0%	+2.4%	82.8%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	89.0%	90.0%	+1.1%	87.8%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	22,794	20,357	-10.7%	19,187