

Department Of Children and Families Performance Indicators: 1st Quarter CY 2013 (01/01/2013 - 03/31/2013)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.	http://www.state.nj.us/dcf/childdata/referrals/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	15 seconds	25 seconds	66.7 %	23 seconds
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	98.9%	99.2%	0.3%	98.5%
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	84.9%	90.5%	6.6%	86.4%
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.state.nj.us/dcf/childdata/dcppdemo/	Quarterly	—	52,788	52,270	-1.0%	51,536
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	87.1%	94.0%	7.9%	90.9%
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	94.6%	95.4%	0.8%	95.3%
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	99.5%	99.6%	0.1%	97.9%
Adoption finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	97.9%	96.1%	-1.8%	95.2%
Number of Adoptions finalized	Year to Date	—	—	943 (CY 2012)	—	1,096 (CY 2011)
Number of Kinship Legal Guardianships	Year to Date	—	—	174 (CY 2012)	—	205 (CY 2011)
Percent of caseload levels compliant with established standards:	Quarterly					
-Intake workers		Increase	94%	97%	3.2%	92%
-Permanency workers		Maintain	96%	96%	0.0%	94%
-Adoption workers		Maintain	81%	83%	2.5%	84%

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Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.		http://www.state.nj.us/dcf/about/divisions/dcsc/					
Number of NJ children receiving DCSOC services	Annual	—	36,607 (CY 2011)	34,925 (CY 2012)	-4.6%	—	
Number of NJ children served by Unified Case Management, Youth Case Management, or Care Management Organizations	Annual	—	16,801 (CY 2011)	17,281 (CY 2012)	2.9%	—	
Percent of children requiring an out of home placement for a behavioral health issue that were served in New Jersey	Annual	Increase	99.3% (CY 2011)	99.8% (CY 2012)	0.5%	—	
Percent of children where a crisis call was received and a Mobile Response Crisis Team addressed the needs so the child was able to stay safely in their home/ current living arrangement. http://www.state.nj.us/dcf/families/csc/mobile/	Quarterly	Maintain or Increase	95%	96%	-1.0%	95.5%	
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.		http://www.state.nj.us/dcf/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase	1,161 (Oct 2011)	1,149 (Oct 2012)	-1.0%	—	
Percent of eligible students graduating high school while enrolled.	Annual	—	98% (2010-2011)	98% (2011-2012)	0.0%	—	
Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase	100% (2009-2010)	87% (2010-2011)	-13.0%	—	
Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase	97% (2009-2010)	81% (2010-2011)	-16.5%	—	

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Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.	http://www.state.nj.us/dcf/about/divisions/dfcp/					
Percentage of Office of Domestic Violence Services clients that have more strategies for enhancing their safety. <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	92% (FFY 2011)	95% (FFY 2012)	—	—
Percentage of Office of Domestic Violence Services clients that have more knowledge of available community resources. <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	88% (FFY 2011)	90% (FFY 2012)	—	—
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	176	87	-50.6%	178
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	304	314	3.3%	338
Number of children entering a Domestic Violence residential shelter	Quarterly	—	308	301	-2.3%	371
Number of adults entering non-residential program services	Quarterly	—	1,370	2,165	58.0%	1,954
Number of children entering non-residential program services	Quarterly	—	196	159	-18.9%	185
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	15,415	14,028	-9.0%	15,474
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	80%	80%	0.0%	81%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	85%	89%	4.7%	89%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	38,270	21,792	-43.1%	22,700