

| Department Of Children and Families Performance Indicators: 2nd Quarter CY 2013 (4/01/2013 - 6/30/2013) | Frequency | Desired Trend | Prior Quarter | Current Quarter | % Change | Last 12 Month Average |
|---|---|----------------------|---------------|-----------------|----------|-----------------------|
| Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm. | http://www.state.nj.us/dcf/childdata/referrals/ | | | | | |
| Average wait time before calls coming in to the State Central Registry hotline are answered. | Quarterly | Maintain or Decrease | 25 seconds | 23 seconds | -8.0% | 22 seconds |
| Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report | Quarterly | Maintain | 99.2% | 99.2% | 0.0% | 98.9% |
| Percent of investigations of Abuse/Neglect Reports completed within 90 days | Quarterly | Increase | 90.5% | 90.8% | 0.3% | 86.2% |
| Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.state.nj.us/dcf/childdata/dcppdemo/ | Quarterly | — | 52,270 | 52,508 | 0.5% | 51,257 |
| Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home) | Quarterly | Maintain or Increase | 94.0% | 87.6% | -6.8% | 90.0% |
| Percent of children in out-of-home placement for the quarter who have up-to-date immunization records | Quarterly | Maintain or Increase | 95.4% | 96.5 | 1.2% | 95.4% |
| Percent of children receiving initial physical exam within 24 hours of entering placement | Quarterly | Maintain | 99.6% | 100% | 0.4% | 98.3% |
| Adoptions finalized within 9 months of a child being placed in an adoptive home | Quarterly | Maintain or Increase | 96.1% | 97.4% | 1.4% | 97.8% |
| Number of Adoptions finalized | Year to Date | — | — | 943 (CY 2012) | — | 1,096 (CY 2011) |
| Number of Kinship Legal Guardianships | Year to Date | — | — | 174 (CY 2012) | — | 205 (CY 2011) |
| Percent of caseload levels compliant with established standards: | Quarterly | | | | | |
| -Intake workers | | Increase | 97% | 95% | -2.1% | 94% |
| -Permanency workers | | Maintain | 96% | 97% | 1.0% | 95% |
| -Adoption workers | | Maintain | 83% | 88% | 6.0% | 84% |

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| Performance Indicators: 2nd Quarter CY 2013 (4/01/2013 - 6/30/2013) | | | | | | | |
| Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs. | | http://www.state.nj.us/dcf/about/divisions/dcsc/ | | | | | |
| Number of NJ children receiving DCBHS services | Annual | — | — | 34,925 (CY 2012) | — | 36,607 (CY 2011) | |
| Number of NJ children served by Unified Case Management, Youth Case Management, or Care Management Organizations | Annual | — | — | 17,281 (CY 2012) | — | 16,801 (CY 2011) | |
| Percent of children requiring an out of home placement for a behavioral health issue that were served in New Jersey | Annual | Increase | — | 99.8% (CY 2012) | — | 99.3% (CY 2011) | |
| Percent of children where a crisis call was received and a Mobile Response Crisis Team addressed the needs so the child was able to stay safely in their home/ current living arrangement. http://www.state.nj.us/dcf/families/csc/mobile/ | Quarterly | Maintain or Increase | 96% | 97% | 1.0% | 96% | |
| Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities. | | http://www.state.nj.us/dcf/about/divisions/oe/ | | | | | |
| Total population served as of October 15th Educational Count (Ages 3 - 21) | Annual | Maintain or Increase | — | 1,149 (Oct 2012) | — | 1,161 (Oct 2011) | |
| Percent of eligible students graduating high school while enrolled. | Annual | — | — | 98% (2011-2012) | — | 98% (2010-2011) | |
| Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days. | Annual | Maintain or Increase | — | 87% (2010-2011) | — | 100% (2009-2010) | |
| Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days. | Annual | Maintain or Increase | — | 81% (2010-2011) | — | 97% (2009-2010) | |

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| Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs. | http://www.state.nj.us/dcf/about/divisions/dfcp/ | | | | | |
| Percentage of Office of Domestic Violence Services clients that have more strategies for enhancing their safety. <i>(the Federal Standard is 65%)</i> | Annual | Maintain or Increase | — | 95% (FFY 2012) | — | 92% (FFY 2011) |
| Percentage of Office of Domestic Violence Services clients that have more knowledge of available community resources. <i>(the Federal Standard is 65%)</i> | Annual | Maintain or Increase | — | 90% (FFY 2012) | — | 88% (FFY 2011) |
| Number of new clients served by a Domestic Violence PALS Program | Quarterly | — | 87 | 241 | 177.0% | 173 |
| Number of adults entering a Domestic Violence residential shelter | Quarterly | — | 314 | 327 | 4.1% | 325 |
| Number of children entering a Domestic Violence residential shelter | Quarterly | — | 301 | 414 | 37.5% | 357 |
| Number of adults entering non-residential program services | Quarterly | — | 2,165 | 2,577 | 19.0% | 2,039 |
| Number of children entering non-residential program services | Quarterly | — | 159 | 177 | 11.3% | 180 |
| Number of Families served by a state funded Family Success Center | Quarterly | Maintain or Increase | 14,028 | 14,782 | 5.4% | 15,077 |
| Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized | Quarterly | Maintain or Increase | 80% | 85% | 6.0% | 82.0% |
| Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays | Quarterly | Maintain or Increase | 89% | 86% | 3.4% | 87.8% |
| Number of children that participated in a School Based Youth Services Program | Quarterly | — | 21,792 | 19,417 | 10.9% | 22,465 |