

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 3rd Quarter CY 2013 (7/01/2013 - 9/30/2013)							
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.		http://www.state.nj.us/dcf/childdata/referrals/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	23 seconds	19 seconds	-17.4%	20.3 seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	99.2%	98.2%	-1.0%	98.9%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	90.8%	89.9%	-0.1%	89.1%	
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.state.nj.us/dcf/childdata/dcppdemo/	Quarterly	—	52,508	49,509	-5.7%	51,769	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	87.6%	93.5%	6.7%	90.6%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	96.5%	95.9%	-0.6%	95.6%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	100.0%	99.5%	-0.5%	99.7%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	97.4%	99.2%	1.8%	97.7%	
Number of Adoptions finalized	Year to Date	—	—	945 (CY 2012)	—	1,090 (CY 2011)	
Number of Kinship Legal Guardianships	Year to Date	—	—	(CY 2012)	—	(CY 2011)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	95.0%	97.3%	2.4%	95.8%	
-Permanency workers		Maintain	97.0%	98.0%	1.0%	96.8%	
-Adoption workers		Maintain	88.0%	89.3%	1.5%	85.3%	

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 3rd Quarter CY 2013 (7/01/2013 - 9/30/2013)							
Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.		http://www.state.nj.us/dcf/about/divisions/dcsc/					
Number of NJ children receiving DCBHS services	Annual	—	—	34,925 (CY 2012)	—	36,007 (CY 2011)	
Number of NJ children served by Unified Case Management, Youth Case Management, or Care Management Organizations	Annual	—	—	77,131 (CY 2012)	—	76,801 (CY 2011)	
Percent of children requiring an out of home placement for a behavioral health issue that were served in New Jersey	Annual	Increase	—	99.8% (CY 2012)	—	99.5% (CY 2011)	
Percent of children where a crisis call was received and a Mobile Response Crisis Team addressed the needs so the child was able to stay safely in their home/ current living arrangement. http://www.state.nj.us/dcf/families/csc/mobile/	Quarterly	Maintain or Increase	97.0%	96.0%	-1.0%	96.0%	
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.		http://www.state.nj.us/dcf/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,227 (Oct 2012)		1,149 (Oct 2011)	
Percent of eligible students graduating high school while enrolled.	Annual	—		99% (2012-2013)	—	98% (2011-2012)	
Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		87% (2011-2012)	—	87% (2010-2011)	
Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		79% (2011-2012)	—	81% (2010-2011)	

Department Of Children and Families Performance Indicators: 3rd Quarter CY 2013 (7/01/2013 - 9/30/2013)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.	http://www.state.nj.us/dcf/about/divisions/dfcp/					
Percentage of Office of Domestic Violence Services clients that have more strategies for enhancing their safety. <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	95% (FFY 2012)	—	92% (FFY 2011)
Percentage of Office of Domestic Violence Services clients that have more knowledge of available community resources. <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	(FFY 2012)	—	(FFY 2011)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	241	111	-53.9%	154
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	327	356	8.9%	324
Number of children entering a Domestic Violence residential shelter	Quarterly	—	414	395	-4.6%	356
Number of adults entering non-residential program services	Quarterly	—	2,577	3,152	22.3%	2,314
Number of children entering non-residential program services	Quarterly	—	177	196	10.7%	182
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	14,782	12,495	-15.5%	14,810
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	85.0%	81.5%	-4.1%	81.7%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	86.0%	88.1%	2.4%	87.1%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	19,417	11,737	-39.6%	22,804