

<b>Department Of Children and Families</b>		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
<b>Performance Indicators:</b> <b>1st Quarter CY 2014 (1/01/2014 - 3/31/2014)</b>							
<b>Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.</b>		<a href="http://www.state.nj.us/dcf/childdata/referrals/">http://www.state.nj.us/dcf/childdata/referrals/</a>					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	20 seconds	26 seconds	30.0%	22 seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	99.6%	99.4%	-0.2%	99.1%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	87.5%	88.0%	0.6%	89.1%	
Number of New Jersey children receiving Division of Child Protection and Permanency services <a href="http://www.state.nj.us/dcf/childdata/dcppdemo/">http://www.state.nj.us/dcf/childdata/dcppdemo/</a>	Quarterly	—	51,947	52,083	0.3%	51,512	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	93.8%	94.1%	0.3%	92.3%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	94.4%	93.7%	-0.7%	95.1%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	99.4%	99.9%	0.1%	99.7%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	98.8%	97.1%	-1.7%	98.1%	
Number of Adoptions finalized	Year to Date	—	—	1,021 (CY 2013)	—	1,096 (CY 2012)	
Number of Kinship Legal Guardianships	Year to Date	—	—	199 (CY 2013)	—	205 (CY 2012)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	92.0%	93.7%	1.8%	94.6%	
-Permanency workers		Maintain	98.0%	98.7%	0.7%	98.0%	
-Adoption workers		Maintain	89.0%	82.7%	-7.1%	87.3%	

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<b>Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.</b>	<a href="http://www.state.nj.us/dcf/about/divisions/dcsc/">http://www.state.nj.us/dcf/about/divisions/dcsc/</a>					
Number of NJ children receiving DCBHS services	Annual	—	—	40,035 (CY 2013)	—	34,925 (CY 2012)
Number of NJ children served by Care Management Organizations	Annual	—	—	18,828 (CY 2013)	—	17,281 (CY 2012)
Percent of children requiring an out of home placement for a behavioral health issue that were served in New Jersey	Annual	Increase	—	99.9% (CY 2013)	—	99.8% (CY 2012)
Percent of children where a crisis call was received and a Mobile Response Crisis Team addressed the needs so the child was able to stay safely in their home/ current living arrangement.  <a href="http://www.state.nj.us/dcf/families/csc/mobile/">http://www.state.nj.us/dcf/families/csc/mobile/</a>	Quarterly	Maintain or Increase	96.0%	97.0%	1.0%	96.3%
<b>Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.</b>	<a href="http://www.state.nj.us/dcf/about/divisions/oe/">http://www.state.nj.us/dcf/about/divisions/oe/</a>					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,227 (Oct 2013)		1,149 (Oct 2012)
Percent of eligible students graduating high school while enrolled.	Annual	—		99% (2012-2013)	—	98% (2011-2012)
Adherence to national average for at-risk academic students who showed improvement in <i>Reading</i> from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		87% (2011-2012)	—	87% (2010-2011)
Adherence to national average for at-risk academic students who showed improvement in <i>Math</i> from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		79% (2011-2012)	—	81% (2010-2011)

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<b>Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.</b>	<a href="http://www.state.nj.us/dcf/about/divisions/dfcp/">http://www.state.nj.us/dcf/about/divisions/dfcp/</a>					
Percentage of Office of Domestic Violence Services clients that have more strategies for enhancing their safety. <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	91% (FFY 2013)	—	95% (FFY 2012)
Percentage of Office of Domestic Violence Services clients that have more knowledge of available community resources. <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	89% (FFY 2013)	—	90% (FFY 2012)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	112	109	-2.7%	143
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	297	309	4.0%	322
Number of children entering a Domestic Violence residential shelter	Quarterly	—	374	345	-7.8%	382
Number of adults entering non-residential program services	Quarterly	—	2,669	2,572	-3.6%	2,743
Number of children entering non-residential program services	Quarterly	—	153	156	2.0%	170
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	10,124	7,813	-22.8%	11,304
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	81.0%	82.6%	2.0%	82.5%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	92.0%	87.5%	-4.9%	88.4%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	21,095	21,957	4.1%	18,552