

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 2nd Quarter CY 2014 (4/01/2014 - 6/30/2014)							
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.		http://www.state.nj.us/dcf/childdata/referrals/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	26 seconds	26 seconds	0.0%	23 seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	99.4%	99.4%	0.0%	99.2%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	88.1%	92.3%	4.8%	89.5%	
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.state.nj.us/dcf/childdata/dcppdemo/	Quarterly	—	52,083	51,599	-0.9%	51,284	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	94.1%	94.3%	0.2%	93.9%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	93.7%	94.7%	1.0%	94.7%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	99.9%	99.8%	-0.1%	99.7%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	97.1%	97.6%	0.5%	98.2%	
Number of Adoptions finalized	Year to Date	—	—	1,021 (CY 2013)	—	1,096 (CY 2012)	
Number of Kinship Legal Guardianships	Year to Date	—	—	199 (CY 2013)	—	205 (CY 2012)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	93.7%	97.3%	3.8%	95.1%	
-Permanency workers		Maintain	98.7%	98.7%	0.0%	98.3%	
-Adoption workers		Maintain	82.7%	88.3%	6.8%	87.3%	

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Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.		http://www.state.nj.us/dcf/about/divisions/dcsc/					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	40,035 (CY 2013)	—	34,925 (CY 2012)	
Number of New Jersey children served by Care Management Organizations	Annual	—	—	18,828 (CY 2013)	—	17,281 (CY 2012)	
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	99.8%	99.8%	0.0%	99.0%	
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/dcf/families/csc/mobile/	Quarterly	Maintain or Increase	96.7%	96.5%	-0.2%	96.0%	
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	83.3%	84.0%	0.8%	83.0%	
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	91.2%	72.8%	-20.2%	84.0%	
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	11.6 Months	11.0 Months	—	11.4 Months	
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.		http://www.state.nj.us/dcf/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,227 (Oct 2013)		1,149 (Oct 2012)	
Percent of eligible students graduating high school while enrolled.	Annual	—		99% (2012-2013)	—	98% (2011-2012)	
Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		87% (2011-2012)	—	87% (2010-2011)	
Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		79% (2011-2012)	—	81% (2010-2011)	

Department Of Children and Families Performance Indicators: 2nd Quarter CY 2014 (4/01/2014 - 6/30/2014)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.	http://www.state.nj.us/dcf/about/divisions/dhcp/					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services (the Federal Standard is 65%)	Annual	Maintain or Increase	—	91% (FFY 2013)	—	95% (FFY 2012)
Percentage of Women's Services clients that have more knowledge of available community resources (the Federal Standard is 65%)	Annual	Maintain or Increase	—	89% (FFY 2013)	—	90% (FFY 2012)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	109	147	34.9%	120
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	309	303	-1.9%	316
Number of children entering a Domestic Violence residential shelter	Quarterly	—	345	325	-5.8%	360
Number of adults entering non-residential program services	Quarterly	—	2,572	3,218	25.1%	2,903
Number of children entering non-residential program services	Quarterly	—	156	232	48.7%	184
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	7,813	6,706	-14.2%	9,285
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	82.6%	80.0%	-3.1%	81.3%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	87.5%	92.0%	5.1%	89.9%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	21,957	19,630	-10.6%	18,605