

| Department Of Children and Families | | Frequency | Desired Trend | Prior Quarter | Current Quarter | % Change | Last 12 Month Average |
|---|--------------|---|---------------|-----------------|-----------------|-----------------|-----------------------|
| Performance Indicators: 3rd Quarter CY 2014 (7/01/2014 - 9/30/2014) | | | | | | | |
| Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm. | | http://www.state.nj.us/dcf/childdata/referrals/ | | | | | |
| Average wait time before calls coming in to the State Central Registry hotline are answered. | Quarterly | Maintain or Decrease | 26 seconds | 20 seconds | -23.0% | 23 seconds | |
| Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report | Quarterly | Maintain | 99.4% | 99.4% | 0.0% | 99.5% | |
| Percent of investigations of Abuse/Neglect Reports completed within 90 days | Quarterly | Increase | 92.3% | 91.4% | -1.0% | 89.9% | |
| Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.state.nj.us/dcf/childdata/dcppdemo/ | Quarterly | — | 51,599 | 49,238 | -4.6% | 51,239 | |
| Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home) | Quarterly | Maintain or Increase | 94.3% | 93.5% | -0.8% | 93.9% | |
| Percent of children in out-of-home placement for the quarter who have up-to-date immunization records | Quarterly | Maintain or Increase | 94.7% | 100% | 5.6% | 95.7% | |
| Percent of children receiving initial physical exam within 24 hours of entering placement | Quarterly | Maintain | 99.8% | 98.9% | -1.0% | 99.5% | |
| Adoptions finalized within 9 months of a child being placed in an adoptive home | Quarterly | Maintain or Increase | 97.6% | 91.2% | -6.6% | 96.2% | |
| Number of Adoptions finalized | Year to Date | — | — | 1,021 (CY 2013) | — | 1,096 (CY 2012) | |
| Number of Kinship Legal Guardianships | Year to Date | — | — | 199 (CY 2013) | — | 205 (CY 2012) | |
| Percent of caseload levels compliant with established standards: | Quarterly | | | | | | |
| -Intake workers | | Increase | 97.3% | 99.3% | 2.1% | 95.6% | |
| -Permanency workers | | Maintain | 98.7% | 98.0% | -0.7% | 98.3% | |
| -Adoption workers | | Maintain | 88.3% | 90.7% | 2.7% | 87.7% | |

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|--|---|----------------------|----------------|---------------------|----------|-----------------------|
| Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs. | http://www.state.nj.us/dcf/about/divisions/dcsc/ | | | | | |
| Number of New Jersey children receiving Children's System of Care (CSOC) services | Annual | — | — | 40,035 (CY 2013) | — | 34,925 (CY 2012) |
| Number of New Jersey children served by Care Management Organizations | Annual | — | — | 18,828 (CY 2013) | — | 17,281 (CY 2012) |
| Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey | Quarterly | Increase | 99.8% | 99.9% | 0.1% | 99.8% |
| Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/dcf/families/csc/mobile/ | Quarterly | Maintain or Increase | 96.5% | 96.6% | 0.1% | 96.6% |
| Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement | Quarterly | Increase | 84.0% | 84.0% | 0.0% | 83.8% |
| Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement | Quarterly | Increase | 72.8% | 86.5% | 18.8% | 83.5% |
| Average length of stay in an out of home treatment setting for a behavioral health | Quarterly | — | 11.0 Months | 10.9 Months | -0.9% | 11.2 Months |
| Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities. | http://www.state.nj.us/dcf/about/divisions/oe/ | | | | | |
| Total population served as of October 15th Educational Count (Ages 3 - 21) | Annual | Maintain or Increase | | 1,133 (Oct 2014) | | 1,227 (Oct 2013) |
| Percent of eligible students graduating high school while enrolled. | Annual | — | | 99% (2013-2014) | — | 99% (2012-2013) |
| Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days. | Annual | Maintain or Increase | | 87% (2011-2012) | — | 87% (2010-2011) |
| Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days. | Annual | Maintain or Increase | | 79% (2011-2012) | — | 81% (2010-2011) |

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| Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs. | http://www.state.nj.us/dcf/about/divisions/dfcp/ | | | | | |
| Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i> | Annual | Maintain or Increase | — | 92% (FFY 2014) | — | 91% (FFY 2013) |
| Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i> | Annual | Maintain or Increase | — | 90% (FFY 2014) | — | 89% (FFY 2013) |
| Number of new clients served by a Domestic Violence PALS Program | Quarterly | — | 147 | 124 | -15.6% | 143 |
| Number of adults entering a Domestic Violence residential shelter | Quarterly | — | 303 | 360 | 18.8% | 317 |
| Number of children entering a Domestic Violence residential shelter | Quarterly | — | 325 | 374 | 15.1% | 355 |
| Number of adults entering non-residential program services | Quarterly | — | 3,218 | 2,942 | -8.6% | 2,850 |
| Number of children entering non-residential program services | Quarterly | — | 232 | 171 | -26.3% | 178 |
| Number of Families served by a state funded Family Success Center | Quarterly | Maintain or Increase | 6,706 | 8,231 | 22.7% | 8,219 |
| Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized | Quarterly | Maintain or Increase | 80.0% | 79.8% | -0.3% | 80.9% |
| Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays | Quarterly | Maintain or Increase | 92.0% | 92.0% | 0.0% | 90.9% |
| Number of children that participated in a School Based Youth Services Program | Quarterly | — | 19,630 | 13,300 | -32.2% | 18,996 |