

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 4th Quarter CY 2014 (10/01/2014 - 12/31/2014)							
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.		http://www.nj.gov/dcf/families/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	20 seconds	28 seconds	40.0%	25 seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	99.4%	99.6%	0.2%	99.5%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	91.4%	90.9%	-0.5%	90.7%	
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.nj.gov/dcf/childdata/continuous/index.html	Quarterly	—	49,238	51,384	4.4%	51,099	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	93.5%	93.9%	0.4%	93.9%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	94.9%	95.1%	0.2%	94.6%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	98.9%	99.0%	0.1%	99.4%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	91.2%	97.0%	-6.4%	95.7%	
Number of Adoptions finalized	Year to Date	—	—	1,078 (CY 2014)	—	1,021 (CY 2013)	
Number of Kinship Legal Guardianships	Year to Date	—	—	164 (CY 2014)	—	199 (CY 2013)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	99.3%	92.3%	-7.0%	95.6%	
-Permanency workers		Maintain	98.0%	98.0%	0.0%	98.3%	
-Adoption workers		Maintain	90.7%	85.0%	-6.3%	87.7%	

Department Of Children and Families Performance Indicators: 4th Quarter CY 2014 (10/01/2014 - 12/31/2014)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.	http://www.state.nj.us/dcf/about/divisions/dcsc/					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	45,879 (CY 2014)	—	40,035 (CY 2013)
Number of New Jersey children served by Care Management Organizations	Annual	—	—	19,576 (CY 2014)	—	18,828 (CY 2013)
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	99.9%	99.9%	0.0%	99.9%
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/dcf/families/csc/mobile/	Quarterly	Maintain or Increase	96.6%	97.0%	0.4%	96.7%
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	84.0%	84.7%	0.8%	84.0%
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	86.5%	87.0%	0.6%	84.4%
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	10.9 Months	9.5 Months	-12.8%	10.8 Months
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.	http://www.state.nj.us/dcf/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,133 (Oct 2014)		1,227 (Oct 2013)
Percent of eligible students graduating high school while enrolled.	Annual	—		99% (2013-2014)	—	99% (2012-2013)
Adherence to national average for at-risk academic students who showed improvement in <i>Reading</i> from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		88% (2012-2013)	—	87% (2011-2012)
Adherence to national average for at-risk academic students who showed improvement in <i>Math</i> from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		80% (2012-2013)	—	79% (2011-2012)

Department Of Children and Families Performance Indicators: 4th Quarter CY 2014 (10/01/2014 - 12/31/2014)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.	http://www.state.nj.us/dcf/about/divisions/dfcp/					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	92% (FFY 2014)	—	91% (FFY 2013)
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	90% (FFY 2014)	—	89% (FFY 2013)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	124	127	2.4%	127
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	360	321	-10.8%	323
Number of children entering a Domestic Violence residential shelter	Quarterly	—	374	360	-3.7%	351
Number of adults entering non-residential program services	Quarterly	—	2,942	2,853	-3.0%	2,896
Number of children entering non-residential program services	Quarterly	—	171	190	11.1%	187
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	8,231	7,255	-11.9%	7,501
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	79.8%	78.0%	-2.3%	80.1%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	92.0%	93.0%	1.1%	91.1%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	13,300	19,659	47.8%	18,637