

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 1st Quarter CY 2015 (1/01/2015 - 3/31/2015)							
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.		http://www.nj.gov/dcf/families/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	28 seconds	33 seconds	17.9%	27 seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	99.6%	99.5%	-0.1%	99.5%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	90.9%	91.6%	0.8%	91.6%	
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.nj.gov/dcf/childdata/continuous/index.html	Quarterly	—	51,384	51,653	5.2%	50,991	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	93.9%	93.7%	0.2%	93.9%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	95.1%	96.0%	0.9%	95.2%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	99.0%	99.3%	0.3%	99.3%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	97.0%	83.8%	-13.6%	92.4%	
Number of Adoptions finalized	Year to Date	—	—	1,078 (CY 2014)	—	1,021 (CY 2013)	
Number of Kinship Legal Guardianships	Year to Date	—	—	164 (CY 2014)	—	199 (CY 2013)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	92.3%	92.7%	0.4%	95.4%	
-Permanency workers		Maintain	98.0%	100.0%	2.0%	98.7%	
-Adoption workers		Maintain	85.0%	89.3%	5.1%	88.3%	

Department Of Children and Families Performance Indicators: 1st Quarter CY 2015 (1/01/2015 - 3/31/2015)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.	http://www.state.nj.us/dcf/about/divisions/dcsc/					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	45,879 (CY 2014)	—	40,035 (CY 2013)
Number of New Jersey children served by Care Management Organizations	Annual	—	—	19,576 (CY 2014)	—	18,828 (CY 2013)
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	99.9%	99.9%	0.0%	99.9%
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/dcf/families/csc/mobile/	Quarterly	Maintain or Increase	97.0%	97.5%	0.5%	96.9%
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	84.7%	83.7%	-1.2%	84.1%
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	87.0%	88.9%	2.2%	83.8%
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	9.5 Months	10 Months	0.5%	10.3 Months
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.	http://www.state.nj.us/dcf/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,133 (Oct 2014)		1,227 (Oct 2013)
Percent of eligible students graduating high school while enrolled.	Annual	—		99% (2013-2014)	—	99% (2012-2013)
Adherence to national average for at-risk academic students who showed improvement in <i>Reading</i> from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		88% (2012-2013)	—	87% (2011-2012)
Adherence to national average for at-risk academic students who showed improvement in <i>Math</i> from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		80% (2012-2013)	—	79% (2011-2012)

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Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.		http://www.state.nj.us/dcf/about/divisions/dfcp/					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	92% (FFY 2014)	—	91% (FFY 2013)	
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	90% (FFY 2014)	—	89% (FFY 2013)	
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	127	205	61.4%	151	
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	321	323	0.6%	327	
Number of children entering a Domestic Violence residential shelter	Quarterly	—	360	346	-3.9%	351	
Number of adults entering non-residential program services	Quarterly	—	2,853	2,973	4.2%	2,997	
Number of children entering non-residential program services	Quarterly	—	190	207	8.9%	200	
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	7,255	6,246	-13.9%	7,110	
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	78.0%	79.0%	1.3%	79.2%	
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	93.0%	91.0%	-2.2%	92.0%	
Number of children that participated in a School Based Youth Services Program	Quarterly	—	19,659	19,618	-0.2%	18,052	