

Department Of Children and Families Performance Indicators: 1st Quarter CY 2016 (01/01/2016 - 03/31/2016)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.	http://www.nj.gov/dcf/families/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	22 Seconds	37 Seconds	68.2%	28 Seconds
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	99.0%	99.0%	0.0%	99.2%
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	94.9%	95.3%	0.3%	94.8%
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.nj.gov/dcf/childdata/continuous/index.html	Quarterly	—	49,185	47,973	-2.5%	49,053
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	92.9%	92.8%	-0.1%	93.2%
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	97.5%	97.1%	-0.4%	96.7%
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	98.1%	99.1%	1.1%	98.9%
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	99.1%	97.5%	-1.6%	98.7%
Number of Adoptions finalized	Year to Date	—	—	1,078 (CY 2014)	—	1,021 (CY 2013)
Number of Kinship Legal Guardianships	Year to Date	—	—	164 (CY 2014)	—	199 (CY 2013)
Percent of caseload levels compliant with established standards:	Quarterly					
-Intake workers		Increase	92.3%	93.7%	1.5%	91.5%
-Permanency workers		Maintain	100.0%	99.3%	-0.7%	99.4%
-Adoption workers		Maintain	91.7%	94.0%	2.5%	91.7%

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Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.	http://www.state.nj.us/dcf/about/divisions/dcsc/					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	45,879 (CY 2014)	—	40,035 (CY 2013)
Number of New Jersey children served by Care Management Organizations	Annual	—	—	19,576 (CY 2014)	—	18,828 (CY 2013)
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	100%	100%	0.0%	100.0%
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/dcf/families/csc/mobile/	Quarterly	Maintain or Increase	97.5%	97.8%	0.3%	97.5%
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	83.6%	84.5%	1.1%	85.4%
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	90.2%	89.0%	-1.3%	89.8%
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	11.1 Months	11 Months	-2.6%	11.1 Months
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.	http://www.state.nj.us/dcf/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,175 (Oct 2015)	—	1,133 (Oct 2014)
Percent of eligible students graduating high school while enrolled.	Annual	—		97% (2014-2015)	—	99% (2013-2014)
Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		85% (2013-2014)	—	88% (2012-2013)
Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		83% (2013-2014)	—	80% (2012-2013)

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Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.	http://www.state.nj.us/dcf/about/divisions/dfcp/					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	97% (FFY 2015)	—	92% (FFY 2014)
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	93% (FFY 2015)	—	90% (FFY 2014)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	183	212	15.8%	188
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	303	302	-0.3%	325
Number of children entering a Domestic Violence residential shelter	Quarterly	—	307	294	-4.2%	329
Number of adults entering non-residential program services	Quarterly	—	2,141	2,592	21.1%	2,601
Number of children entering non-residential program services	Quarterly	—	172	197	14.5%	182
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	7,816	7,261	-7.1%	7,811
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	84%	85%	1.2%	82.8%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	91%	93%	2.2%	91.5%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	19,085	19,979	4.7%	17,260
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	74.4% (2014-2015)	—	
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	71.7% (2014-2015)	—	