

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 4th Quarter CY 2016 (10/01/2016 - 12/31/2016)							
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.		http://www.nj.gov/dcf/families/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	23 Seconds	29 Seconds	26.1%	28.9 Seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	97.5%	99.3%	1.8%	98.8%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	94.7%	95.0%	0.2%	95.9%	
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.nj.gov/dcf/childdata/continuous/index.html	Quarterly	—	45,247	48,020	6.1%	47,780	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	92.3%	94.4%	2.3%	93.2%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	95.8%	94.4%	-1.5%	96.1%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	97.9%	99.4%	1.5%	98.9%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	98.0%	96.8%	-1.2%	97.9%	
Number of Adoptions finalized	Year to Date	—	—	1,063 (CY 2015)	—	1,078 (CY 2014)	
Number of Kinship Legal Guardianships	Year to Date	—	—	241 (CY 2015)	—	164 (CY 2014)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	97.3%	92.7%	-4.7%	94.0%	
-Permanency workers		Maintain	99.7%	99.7%	0.0%	99.6%	
-Adoption workers		Maintain	95.7%	97.3%	1.7%	95.3%	

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Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.		http://www.state.nj.us/dcf/about/divisions/dcsc/					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	46,922 (CY 2015)	—	45,897 (CY 2014)	
Number of New Jersey children served by Care Management Organizations	Annual	—	—	20,840 (CY 2015)	—	19,576 (CY 2014)	
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	99.9%	99.9%	0.0%	100.0%	
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/dcf/families/csc/mobile/	Quarterly	Maintain or Increase	96.1%	96.7%	0.6%	97.1%	
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	85.0%	85.2%	0.3%	85.0%	
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	89.1%	89.2%	0.1%	88.9%	
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	11.4 Months	11.1 Months	-0.9%	11.1 Months	
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.		http://www.state.nj.us/dcf/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,102 (Oct 2016)	—	1,175 (Oct 2015)	
Percent of eligible students graduating high school while enrolled.	Annual	—		96% (2015-2016)	—	97% (2014-2015)	
Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		85% (2014-2015)	—	85% (2013-2014)	
Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		85% (2014-2015)	—	83% (2013-2014)	

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Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.		http://www.state.nj.us/dcf/about/divisions/dfcp/					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	97% (FFY 2015)	—	92% (FFY 2014)	
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	93% (FFY 2015)	—	90% (FFY 2014)	
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	292	287	-1.7%	259	
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	384	336	-12.5%	345	
Number of children entering a Domestic Violence residential shelter	Quarterly	—	369	348	-5.7%	346	
Number of adults entering non-residential program services	Quarterly	—	2,743	2,453	-10.6%	2,622	
Number of children entering non-residential program services	Quarterly	—	158	198	25.3%	188	
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	9,014	8,040	-10.8%	7,915	
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	85%	85%	0.0%	84.5%	
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	93%	92%	-1.1%	92.8%	
Number of children that participated in a School Based Youth Services Program	Quarterly	—	12,090	19,702	63.0%	17,420	
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	74.8% (2015-2016)	—	74.4% (2014-2015)	
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	71.3% (2015-2016)	—	71.7% (2014-2015)	